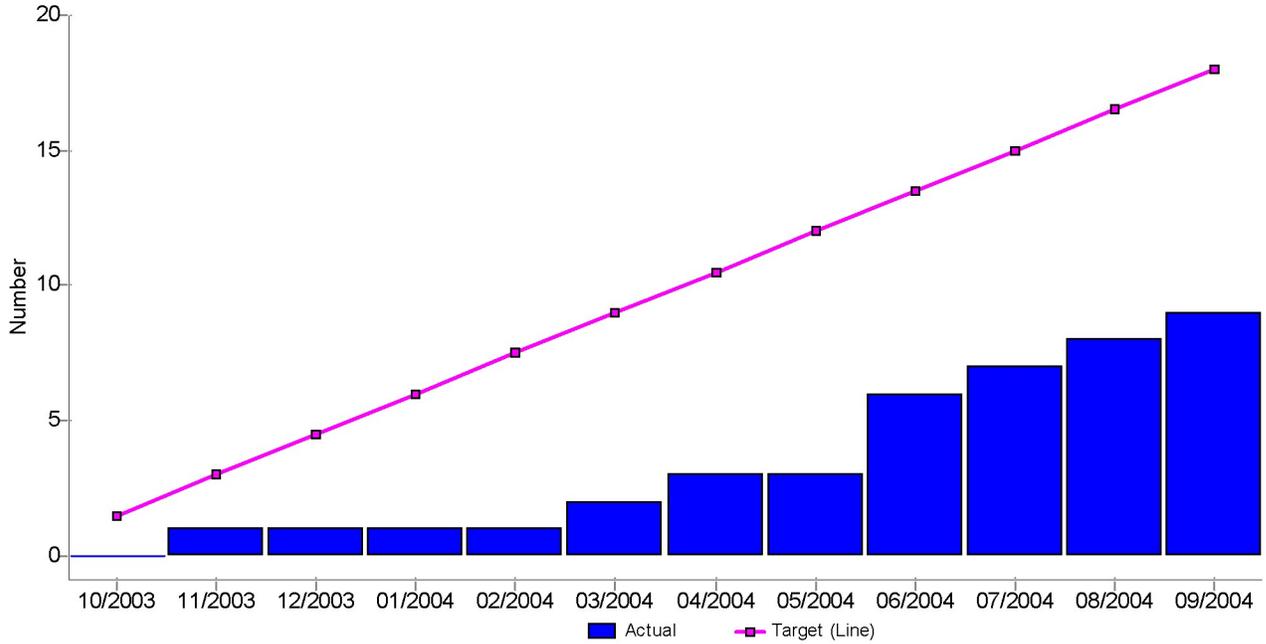


Status of FAA Performance Targets

TGT: Injuries From Turbulence (FAA) This Year to Date (Sum)



Description

TGT: Reduce serious injuries from turbulence accidents by 33% by FY2008 (from the FY1996-2000 average of 18 serious injuries per year to no more than 12). (FY 2004 target is no more than 18.)

Period Table

	Actual	Target (Line)	Target (Line) - Index Range
10/2003	0	2	Green
11/2003	1	3	Green
12/2003	1	5	Green
01/2004	1	6	Green
02/2004	1	8	Green
03/2004	2	9	Green
04/2004	3	11	Green
05/2004	3	12	Green
06/2004	6	14	Green
07/2004	7	15	Green
08/2004	8	17	Green
09/2004	9	18	Green

Commentary (09/2004)

Target Achieved. Only nine serious injuries have resulted from a turbulence accident this year. We believe one of the factors for this below-average trend is that aircrews have been providing announcements to passengers related to turbulence that indicates an enhanced awareness of the risk. The FAA is removing this performance target from the Flight Plan, although it will continue to be tracked by the Regulation and Certification Line of Business.