



## **Federal Aviation Administration Office Of The Chief Counsel Alternative Dispute Resolution**

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**Alternative Dispute Resolution (ADR) Honors Northwest Mountain Regional Employees:** Two employees from the Northwest Mountain Region each received awards for outstanding achievement in alternative dispute resolution (ADR) recently. Dennis McCain and Stephanie Raquer received these honors from Jerry Jones, associate chief counsel for ADR. This was the first time for these awards, which will be an annual event.

Raquer was honored for her significant contributions in resolving individual cases, conflict management, skill building and awareness that have provided managers and employees with tools to avoid and manage conflict themselves.

Dennis McCain, who retired this month as the Civil Rights officer, was recognized for his leadership in support of the agency's ADR initiatives. Due to Dennis' leadership and support, along with Stephanie's efforts, the region's ADR program received a Director's Award from the Office of Personnel Management for outstanding ADR programs in the federal government.

"Their accomplishments have helped to move our overall agency culture more in the direction of openness, shared responsibility, and collaboration," said Jones. "Such principles can be applied to virtually everything that we do at the FAA. These dedicated and visionary employees have truly made a difference, and we thank them," he added.

Information regarding the Office of Alternative Dispute Resolution can be viewed at:

[http://www.faa.gov/about/office\\_org/headquarters\\_offices/agc/pol\\_adjudication/agc20/index.cfm](http://www.faa.gov/about/office_org/headquarters_offices/agc/pol_adjudication/agc20/index.cfm)