



## **Federal Aviation Administration Office Of The Chief Counsel Alternative Dispute Resolution**

### **DOT Training Opportunities**

Looking to enhance your leadership competencies? Want to resolve conflicts in a positive and constructive manner? The Department of Transportation Center for Alternative Dispute Resolution (CADR), in partnership with the Department of Health and Human Services Office of Dispute Resolution Specialist, offers a variety of courses.

For a description of these courses visit <http://www.dot.gov/ost/ogc/CADR/training.html>. These courses are located in Washington, DC. To register for any of these courses, email [CADR@ost.dot.gov](mailto:CADR@ost.dot.gov) with your name, agency, and course title.

### **Training offered by the FAA Alternative Dispute Resolution Staff – (AGC-20)**

If you would like us to provide ADR or Conflict Management training for your office, or to deliver training relevant to your office's particular function; call us or e-mail: [Jerome.Jones@faa.gov](mailto:Jerome.Jones@faa.gov) or [Pat.Walenga@faa.gov](mailto:Pat.Walenga@faa.gov). For calendar year 2006, we are providing the following training:

- ❖ ***Alternative Dispute Resolution Overview***
- ❖ ***Understanding and Managing Conflict***
- ❖ ***Managing Conflict in a Changing Organizational Environment***
- ❖ ***ADR Advocacy Skills***
- ❖ ***Litigation versus Alternative Dispute Resolution - Pros and Cons***

We can also design courses to meet your specific needs. Some of our past seminars include:

- *Basic and Advanced Mediation Skills Courses*
- *Overcoming Agency Barriers to Resolution*
- *Recognizing and Working with Agency Power Points to Develop Effective Resolutions*

- *Early Neutral Evaluation*
- *Confidentiality in Federal ADR Processes*
- *Working with Attorneys and Other Advocates during Mediation*
- *ADR for EEO Professionals*
- *ADR for Human Resource Professionals*

## **FAA Center for Management & Executive Leadership Training**

*Offered in collaboration with the FAA Early Dispute Resolution Center HQ Pilot Program.*

- [\*Two-Day Training Course on Effective Ways to Resolve Conflict\*](#)

## **The Office of Dispute Resolution for Acquisition**

**(ODRA – AGC-70)**

*Is also available to provide ADR training on request.*

Their offerings include:

- *Procurement Dispute Resolution and Avoidance*
- *Participating in Procurement ADR processes*

If you would like to be added to our ADR mailing list, and be informed of other dispute resolution training, activities, and items of interest, please contact Pat Walenga at, 202-267-5269.