

DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION

ALTERNATIVE DISPUTE RESOLUTION

ADR EVALUATION

1. Do you feel the ADR process resolved the issues in a timely manner?

Yes No

2. Are you satisfied with the results of the ADR process?

Yes Somewhat No

3. Did ADR change your understanding of the initial issues?

Yes Somewhat No

4. Do you feel that ADR provided a better understanding of the other party(ies) perspective?

Yes Somewhat No

5. Do you feel that you understand the other party's perspective better as a result of the ADR process?

Yes Somewhat No

6. Do you feel that the work environment will improve as a result of ADR? Yes Somewhat No

7. If you have future disputes, would you use ADR to resolve your dispute?

Yes No

8. Did you feel that the mediator was impartial?

Yes Somewhat No

If not, to whom was the mediator partial and why?

9. Do you feel that ADR was worth the time you invested in the process?

Yes Somewhat No

If yes, please provide comments

10. Do you have any suggestions for improving the ADR program?

11. I am the Aggrieved Person Agency Representative.

Name (optional)

Routing Symbol (Optional)