

Leadership Development Program – Phase I Foundations of Leadership (LDP-I)

COURSE NUMBER FAA01210

For information about this course, contact:
FAA Program Manager: Shepherd Curl
(386) 446-7132

DESCRIPTION AND LEARNING STRATEGY

This segment of the *Leadership Development Program* is intended for newly selected supervisors who are not managing in a bargaining unit environment. (For those who need in-depth knowledge of labor management relations, see *Leadership Development and Labor Relations*). This course expands and integrates foundational knowledge and skills for new supervisors to be effective leaders. Participants will recognize their supervisory roles and responsibilities; examine leadership styles; apply policy information in work situations using interpersonal communication skills, coaching and conflict resolution techniques; and develop action plans.

Instructional methods include videotapes, readings, skill assessment instruments, skill practices, and highly interactive exercises to simulate the challenges of the workplace.

OBJECTIVES

- Analyze how leadership style impacts job performance.
- Give and receive feedback in work-related situations.
- Demonstrate interpersonal communication skills in various work-related scenarios.
- Apply recommended procedures to resolve performance and conduct issues.
- Apply knowledge of FAA policies and programs in supervisory situations.
- Develop an action plan for supporting continued growth in supervisor/leadership effectiveness.

KEY COMPETENCIES

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| <ul style="list-style-type: none"> • Accountability and Measurement • Agility • Building Alliances • Building Teamwork and Cooperation • Building a Model EEO Program • Communication | <ul style="list-style-type: none"> • Developing Talent • Innovation • Integrity and Honesty • Interpersonal Relations and Influence • Managing Organizational Performance • Problem Solving |
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CLASS SIZE

20 participants

LENGTH 4½ days
(Monday, 8:00 a.m. –
Friday, 12:00 noon)
36 hours

LOCATION

FAA Center for
Management and
Executive Leadership
Palm Coast, Florida

UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

WHO SHOULD ATTEND

Newly selected supervisors of non-bargaining unit employees and all others with supervisory responsibilities

ENROLLMENT

To arrange a **fee-for-service delivery**, call Shep Curl at (386) 446-7132.

PREREQUISITE

None

PRECOURSE

None

RELATED COURSES

Managing Change
(FAA01306)
Strategic Planning
(FAA01275)
Systems Thinking
(FAA01277)