

Workplace Violence: What Everyone Should Know (WPV)

COURSE NUMBER FAA01256

For information about this course, contact:
FAA Program Manager: Shepherd Curl
(386) 446-7132

DESCRIPTION AND LEARNING STRATEGY

According to some experts, workplace violence has become an epidemic. Each year nearly 1 million individuals become victims of violent crime while working or on duty. The Bureau of Labor Statistics reports that homicides were the second leading cause of all death in the workplace. In addition over 2 million personal thefts and over 200,000 car thefts occur annually while people are at work. The financial loss has been estimated at \$36 billion annually. The psychological and emotional toll, the work interruptions, repairs and clean-up to buildings and equipment, medical and legal costs, damage to employee confidence, low morale, lower productivity, employee turnover, harm to community and national image, all result in incalculable losses. It is important for all employees to develop an awareness of this issue in order to recognize and manage events before they become the extreme examples we read in the newspaper headlines.

This session is designed to give participants a realistic perspective of workplace violence and some useful guidelines for recognizing the warning signs of violent behavior, and some resources for prevention and intervention. Large and small group discussion, videos, case study examples, and written exercises will be used during the workshop to gain understanding and achieve these skills.

OBJECTIVES

- Recognize patterns of behavior that may indicate violent potential.
- Describe techniques and strategies to minimize the frequency and seriousness of workplace violence.
- Develop a list of resources for continued education and support.

KEY COMPETENCIES

- Building Teamwork and Cooperation
- Problem Solving

CLASS SIZE

24 participants

LENGTH 4 hours

(Class times may vary)

LOCATION

Customer site or
FAA Center for
Management and
Executive Leadership
Palm Coast, Florida

UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

WHO SHOULD ATTEND

Employees working in a changing environment

ENROLLMENT

To arrange a **fee-for-service delivery**, call Shep Curl at (386) 446-7132.

PREREQUISITE

None

PRECOURSE

None

RELATED COURSES

Labor Management
Relations
(FAA01205)
Managing Change
(FAA01306)
Systems Thinking
(FAA01277)