

Team Workshop (TW)

COURSE NUMBER **FAA01217**

For information about this course, contact:
 FAA Program Manager
 (386) 446-7154

DESCRIPTION AND LEARNING STRATEGY

Team Workshops are designed to provide instructional and consultative services to organizations and teams (natural and ad-hoc), tailored to their specific needs. Deliveries may consist of existing CMEL courses, abbreviated or modified deliveries of existing courses, or facilitation around specific issues; e.g., Visioning, Team Building, Goal Setting, Reengineering, Consolidating, Transition of Leadership, and Interpersonal Communications Training. The overall outcome is to build effective work groups that share a sense of community and a commitment to resolving issues. Methodologies include interactive discussion, lecturettes, skill practices, collaborative data generation, indoor and outdoor hands-on activities.

OBJECTIVES

The outcomes of this type of intervention will vary in accordance with the specific needs of the group being supported. The following list illustrates topics that can be addressed.

- Establish organizational vision, mission, goals, and objectives.
- Improve interpersonal communication skills.
- Enhance atmosphere of trust of co-workers and commitment to shared goals.
- Increase appreciation for the value of diversity.
- Empower the team to be responsible for solutions and increased understanding of the contribution each member adds to organizational success.
- Identify and apply effective problem solving and decision making processes.
- Confront and effectively resolve conflicts.
- Develop matured attitudes about continuous improvement, self assessment, and the responsibility and ability to self manage.
- Clarify roles and responsibilities.

KEY COMPETENCIES

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| • Accountability and Measurement | • Innovation |
| • Agility | • Integrity and Honesty |
| • Building Alliances | • Interpersonal Relations and Influence |
| • Building Teamwork and Cooperation | • Managing Organizational Performance |
| • Building a Model EEO Program | • Problem Solving |
| • Business Acumen | • Strategy Formulation |
| • Communication | • Vision |
| • Developing Talent | |

CLASS SIZE

Delivery Variations:
12 or 24 participants

LENGTH 2 to 5 days
 (Class length will vary based on client needs.)

LOCATION

Customer site or
 FAA Center for
 Management and
 Executive Leadership
 Palm Coast, Florida

UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

WHO SHOULD ATTEND

Any work group committed to a common goal

ENROLLMENT

To arrange a **fee-for-service delivery**, call (386) 446-7154.

PREREQUISITE

None

PRECOURSE

None

RELATED COURSES

Leading Organizational Change
 (FAA01200016)
 Strategy Formulation and Implementation
 (FAA01200015)
 Systems Thinking
 (FAA01277)