

Labor Management Relations: *Understanding the Answers (LMR-UA)*

COURSE NUMBER FAA01229

For information about this course, contact:
FAA Program Manager
(386) 446-7154

DESCRIPTION AND LEARNING STRATEGY

Anyone who has read the Federal Service Labor Management Relations Statute (5 USC, Chapter 71 or Title VII of the Civil Service Reform Act of 1978) knows that "the statute" is something less than easy to understand. This workshop is designed to clarify basic information related to your daily interactions in a labor/management environment. The information presented in this workshop is the same as that discussed during the first day of CMEL's *Labor/Management Relations* course.

Working in small groups, participants will complete a "search and find" question/answer activity that helps them become familiar with the statute and their unique union contracts. Detailed discussion of the answers will increase their understanding of the parameters established by law or contract. Supervisors frequently face issues of representational rights in various situations and are challenged regarding management's obligation to bargain. This workshop clarifies those requirements. The increased understanding gained from this workshop lays the foundation for interacting with union representatives and other employees in a more comfortable and confident manner.

OBJECTIVES

- Identify applicable sections of the Labor-Management Relations statute.
- Determine appropriate management actions based upon an understanding of those sections.
- Define appropriate union representation during Formal and Weingarten discussion and in bargaining appropriate issues.

KEY COMPETENCIES

- Building Alliances
- Communication
- Interpersonal Relations and Influence

CLASS SIZE

24 participants

LENGTH 4 hours
(Class times vary.)

LOCATION

Customer site or
FAA Center for
Management and
Executive Leadership
Palm Coast, Florida

UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

WHO SHOULD ATTEND

All employees in a labor management environment

ENROLLMENT

To arrange a **fee-for-service delivery**, call (386) 446-7154.

PREREQUISITE

None

PRECOURSE

None

RELATED COURSES

Leading Organizational
Change
(FAA01200016)

Mediation Techniques for
Conflict Resolution
(FAA01236)