

Working Styles and Team Effectiveness (WSTE)

COURSE NUMBER **FAA01282**

For information about this course, contact:
 FAA Program Manager
 (386) 446-7154

DESCRIPTION AND LEARNING STRATEGY

This workshop is built around the **True Colors®** Communication System that, for over 20 years, has assisted people in finding more success in their endeavors. It reinforces some of the most important skills necessary to succeed at work. These include personal respect, dignity, a sense of worthiness and capability, positive communication, the ability to motivate others, successful teamwork, and the prevention and resolution of conflict.

The methodologies used in this workshop include self-assessment, small and large group activities, discussion, and lecture. The session is designed for four hours. This workshop is appropriate for employees at all levels of the organization.

OBJECTIVES

- Describe the historical relationship of **True Colors** with other theories of personality characteristics and types.
- Identify their own unique blend of strengths, qualities, and preferences.
- Create strategies for understanding and appreciating their colleagues to add value to the workplace.
- Identify strategies to be more effective in the workplace.

KEY COMPETENCIES

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| • Building Alliances | • Communication |
| • Building Teamwork and Cooperation | • Developing Talent |
| • Building a Model EEO Program | • Interpersonal Relations and Influence |

CLASS SIZE

50 participants

LENGTH

4 hours
(Class times vary.)

LOCATION

Customer site or
 FAA Center for
 Management and
 Executive Leadership
 Palm Coast, Florida

UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

WHO SHOULD ATTEND

Any employee or intact work group

ENROLLMENT

To arrange a **fee-for-service delivery**, call (386) 446-7154.

PREREQUISITE

None

PRECOURSE

None

RELATED COURSES

Leading Organizational Change
 (FAA01200016)
 Systems Thinking
 (FAA01277)
 Working Together Effectively using Collaborative Team Processes
 (FAA01255)