

Operation Raincheck NextGen Program Agenda

The program length is 3 ½ hours from 6 pm to 9:30 pm and is broken down into 3 parts:

1. Introduction (1hour)

a. ATC101 - A short briefing designed to give an overview of Chicago Center's enroute and Chicago TRACON's terminal air traffic operations. The briefing also includes information about our Traffic Management Unit (Flow Control).

2. Plug in with a controller (1 hour)

- a. Guests will be provided with a headset, instructions and reminded to turn off any cell phones.
- b. Guests will be escorted through the Traffic Management Unit and the Central Weather Service Unit for a few minutes of observation.
- c. Guests will spend the rest of this hour "plugged in" with a controller at an operational position.

3. Question and Answer Period (1.5 hours)

- a. Guests will reassemble in our cafeteria for refreshments provided by the National Air Traffic Controller's Association with their escorts and any available air traffic controllers for an opportunity to ask questions and discuss their experience.
- b. This period will include a short exercise on hearback /readback issues common to both pilots and controllers.
- c. This period will also include a questionnaire to provide Chicago Center with feedback on the program and recommendations on how we can better provide opportunities to communicate with the aviation community.