

# Western Service Center Safety Assurance Group

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<http://servicearea.atc.faa.gov>

## Contact Information

### Safety Assurance Group

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### Operational Evaluations Team

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### Organizational Evaluations Team

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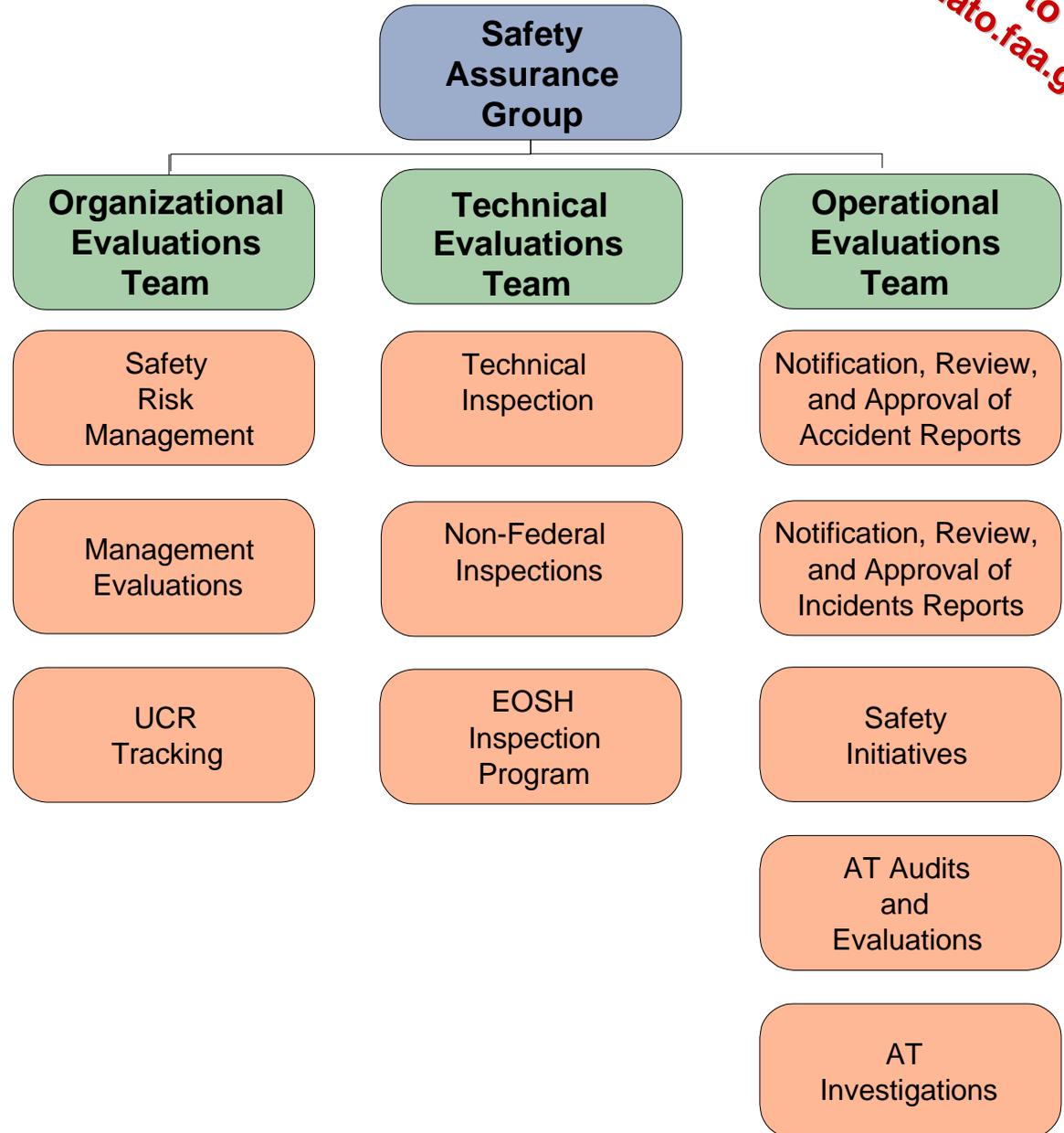
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### Technical Evaluations Team

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### **Operational Evaluations**

The Operational Evaluations team performs processes and activities involved in notifying, reviewing, and reporting air traffic incidents and accidents. The team also supports the Air Traffic Audits and Evaluation process, wherein it approves facility mitigation plans, aids with audits, and ensures completion of internal evaluations. Operational Evaluations Specialists provide air traffic investigation support to respond to public and FAA inquiries into safety, and the team of analysts within the Operational Evaluations provides data collection, mining, and analysis support (with the help of subject matter experts) to develop and review safety initiatives for the FAA.

### **Organizational Evaluations**

The Organizational Evaluations team supports Safety Risk Management, Management Evaluations, and Unsatisfactory Condition Report (UCR) Tracking. Safety Risk Management, an element of the Safety Management System, is a systemic process applied to analyze safety impacts of changes to the National Airspace System (NAS) and associated risks, and document the controls and mitigations, and monitor their effectiveness. Management Evaluations are a resource for directors and managers and provide insight into facility management and operations by evaluating key management programs (e.g., purchase cards, personal property, time and attendance). In UCR Tracking, Safety Assurance staff ensures timelines are met, invalid UCRs are not retained in the system, and UCR data is properly maintained to track action and disposition.

### **Technical Evaluations**

The Technical Evaluations team provides NAS performance analytical and technical advisory support for the Directors of Operations through the Technical Inspections Program (TIP). The Technical Inspection Program (TIP) functions include evaluation of NAS technical data, equipment performance insure identification, recommendations for prioritization of safety impact NAS deficiencies, trend analysis, NAS performance insight, and tailored liaison support for related funding issues. Technical Evaluations team also supports the Environmental and Occupational Safety and Health (EOSH) Inspection Program. EOSH inspections are required by the Occupational Safety and Health Administration (OSHA) and are performed to ensure employee safety, protect the environment, and achieve compliance with federal, state, and local regulations.

## **Mission**

We provide inspections, evaluations, safety risk management, accident and incident information gathering and reporting, and safety initiatives to ATO Service Units and other FAA organizations, as requested, to align with and support FAA safety objectives.

### **Primary Services**

- Notification, Review, and Validation of Accident Packages
- Notification, Review and Validation of Incident Packages
- Safety Initiative Development
- Air Traffic Audits and Evaluations
- Air Traffic Investigations
- Safety Risk Management
- EOSH Inspection Program
- Management Evaluations
- Unsatisfactory Condition Report (UCR) Tracking
- Technical Evaluations
- Non-Federal Inspections

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**FAA**  
**Air Traffic Organization**

## **Safety Assurance Group**

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