

Configuration Management Training and Development Rollout

National Configuration Management Conference

By: Abigail Smith w/ Barbara Saragovitz

Date: September 2008



Federal Aviation
Administration



MISSION

We train and certify the people who operate the NAS;

We must train and certify the people who design and build the NAS!



Who?

- **Most FAA employees (CM awareness)**
- **Executives, Managers, and supervisors**
- **Technicians, administrative personnel and IT personnel**
- **NCP Process Users and Administrators**
- **Engineers and CM practitioners**
- **CM item managers (CMOs - configuration management officers)**



What?

5 Depths of Training/Certification

1. Awareness
2. Comprehensive
3. Automated Support Tools
4. Applied Knowledge
5. Certification



What Next?

- **Develop Curriculum Areas**
- **Baseline Training in eLMS (Baseline)**
- **Complete and Coordinate Configuration Management Training, Development and Certification Policy**
- **Priority: Practitioner Training and Certification – FY09**
- **Incorporate Continued Learning Units into national conferences such as this one!**



Contact Us! (or Come Visit!)

- **Abigail Smith**

- Abigail.Smith@faa.gov
- (202)267-8161

- **Barbara Saragovitz**

- Barbara.Saragovitz@faa.gov
- (202)267-7765

- **Orville Wright Building, 7th Floor, Room 711**

