

FY2010 Performance Target Detail Report

10S7 Operational Errors (FAA) Default (Last Value)

Description

Limit Category A and B operational errors to a rate of no more than 1.95 per million activities by FY 2012 and maintain through FY 2013. FY2010 Target: 2.05

Commentary (12/2009)

DATA ARE PRELIMINARY AND SUBJECT TO CHANGE
DATA CURRENT AS 01/27/10

Target: 2.05
FYTD: 2.56
Nov FY 2010 (YTD): 2.46
Dec FY 2010 (YTD): 2.56
Dec FY 2009 (YTD): 2.73

Performance Target: 2.05 per million
Status: Red

For the fiscal year through the month of Dec the rate of category A&B operational errors was 2.56. The performance target is not on track for this fiscal year. For the month of Dec 09 the system was above the monthly estimated performance limit (21 (Target) vs 28 (Actual)) and there were two more OEs than last month, Nov FY 10 (26 (Nov) vs 28 (Dec)).

Both En Route and Terminal facilities are reviewing these incidents to identify causal factors necessary to develop appropriate mitigations to affect next fiscal year.

AJS is developing an SMS-based approach to mitigation of losses of standard separation intended to replace current management action plan approach that has not satisfactorily addressed A/B operational error trends.

ATO is coordinating effort between AJS and the operational service units to clearly identify respective Quality Assurance and Quality Control roles and responsibilities to better focus corrective activities on causal factors to losses of standard separation.

These efforts are expected to provide significant improvements over the long term, but should not be expected to show an immediate, substantial reduction in current A/B rates.

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Period Table

	Actual	Target (Line)	Target (Line) - Index	Target (Line) - Index Range
10/2009	2.51	2.05	77.6%	Red
11/2009	2.46	2.05	80.0%	Red
12/2009	2.56	2.05	75.1%	Red