

Element Performance Inspection (EPI) Data Collection Tool
4.2.4 Training of Flight Attendants (OP)

ELEMENT SUMMARY INFORMATION

Purpose of This Element (Certificate Holder's responsibility):

- To ensure flight attendants are properly trained.

Objective (FAA oversight responsibility):

- To determine if there were any changes in the personnel identified by the Certificate Holder as having responsibility and/or authority for the Training of Flight Attendants process.
- To determine if the Certificate Holder follows its procedures, controls, process measurements and interfaces for the Training of Flight Attendants process.

Specific Instructions:

- To accomplish this EPI, the inspector will need to observe part or all of the curriculum segments (listed below) of the FAA approved training program for flight attendants. The Principal Inspector (PI)/Cabin Safety Inspector (CSI) team should request that the activities take place at certain locations or involve specific training modules, and may give instructions for the completion of this EPI by a specific date.

Basic indoctrination training
Initial and transition training
Emergency training, including hands-on drills
Differences training
Security and hazardous materials training
Recurrent training
Requalification training
Operating experience

The inspector should ensure all aspects of the training program are covered, including manuals, lesson plans, mock-ups, training devices, facilities, etc. Besides reviewing the training program, other documentation to review should include training records and Operations Specifications (specifically Part A for deviations to training requirements).

Related EPI(s):

- 2.1.1 Manual Currency (AW)
- 2.1.1 Manual Currency (OP)
- 2.1.2 Content Consistency Across Manuals (AW)
- 2.1.2 Content Consistency Across Manuals (OP)

- 2.1.3 Distribution (Manuals) (AW)
- 2.1.3 Distribution (Manuals) (OP)
- 2.1.4 Availability (Manuals) (AW)
- 2.1.4 Availability (Manuals) (OP)
- 4.2.9 Outsource Crewmember Training (OP)
- 4.3.2 Appropriate Airmen / Crewmember Checks and Qualifications (OP)

SUPPLEMENTAL INFORMATION

Specific Regulatory Requirement(s) (SRRs):

- SRRs:
 - 121.135(a)(1)
 - 121.135(b)(1)
 - 121.135(b)(15)
 - 121.135(b)(2)
 - 121.135(b)(3)
 - 121.401(a)(1)
 - 121.401(a)(2)
 - 121.401(a)(3)
 - 121.401(b)
 - 121.401(c)
 - 121.401(d)
 - 121.403(a)
 - 121.403(b)
 - 121.403(b)(1)
 - 121.403(b)(2)
 - 121.403(b)(4)
 - 121.403(b)(5)
 - 121.403(b)(6)
 - 121.404
 - 121.405(a)
 - 121.405(b)
 - 121.405(c)
 - 121.405(d)
 - 121.405(e)
 - 121.406(b)
 - 121.406(d)
 - 121.407(a)(1)(i)
 - 121.407(a)(1)(ii)
 - 121.407(a)(1)(iii)
 - 121.407(a)(2)
 - 121.407(a)(3)
 - 121.407(a)(4)
 - 121.407(a)(5)
 - 121.407(b)
 - 121.415(a)(1)
 - 121.415(a)(1)(i)
 - 121.415(a)(1)(ii)

121.415(a)(1)(iv)
121.415(a)(2)
121.415(a)(3)
121.415(c)
121.415(d)
121.415(g)(1)
121.415(g)(2)
121.417(a)
121.417(b)(1)
121.417(b)(2)(i)
121.417(b)(2)(ii)
121.417(b)(2)(iii)
121.417(b)(2)(iv)
121.417(b)(3)
121.417(b)(3)(i)
121.417(b)(3)(ii)
121.417(b)(3)(iii)
121.417(b)(3)(iv)
121.417(b)(3)(v)
121.417(b)(4)
121.417(c)(1)
121.417(c)(1)(i)
121.417(c)(1)(ii)
121.417(c)(1)(iii)
121.417(c)(2)(i)(A)
121.417(c)(2)(i)(B)
121.417(c)(2)(i)(C)
121.417(c)(2)(i)(D)
121.417(c)(2)(i)(E)
121.417(c)(2)(ii)(A)
121.417(c)(2)(ii)(B)
121.417(c)(2)(ii)(C)
121.417(c)(2)(ii)(D)
121.417(d)
121.417(e)(1)
121.417(e)(2)
121.417(e)(3)
121.417(e)(4)
121.417(e)(5)
121.417(e)(6)
121.418(a)(1)
121.418(a)(3)
121.421
121.421(a)(1)(i)
121.421(a)(1)(ii)
121.421(a)(1)(iii)
121.421(a)(2)(i)
121.421(a)(2)(ii)
121.421(a)(2)(iii)
121.421(c)

121.427(a)
121.427(b)
121.427(b)(1)
121.427(b)(2)
121.427(b)(4)
121.427(c)(3)(i)
121.427(c)(3)(ii)
121.427(c)(3)(iii)
121.429(a)
121.433(a)
121.433(a)(1)
121.433(b)
121.433(c)(1)(ii)

Related CFR(s) & FAA Policy/Guidance:

- Related CFRs:
 - 121.406(d)
- FAA Policy/Guidance:
 - FAA Order 8400.10, Volume 2, Chapter 2
 - FAA Order 8400.10, Volume 2, Chapter 3
 - FAA Order 8400.10, Volume 3, Chapter 3
 - FAA Order 8400.10, Volume 3, Chapter 14
 - FSAT 94–11
 - FSAT 97–07
 - FSAT 99–03
 - FSAT 00–07A
 - HBAT 94–10
 - HBAT 96–03
 - HBAT 96–04
 - HBAT 97–07
 - HBAT 98–09
 - HBAT 98–12A
 - HBAT 98–26
 - AC 120–44A
 - AC 120–48
 - AC 120–61
 - ACOB 1–94–1 (ACOB 202)
 - ACOB 1–94–3 (ACOB 204)
 - ACOB 1–94–5 (ACOB 206)
 - ACOB 1–94–6 (ACOB 207)
 - ACOB 1–94–13 (ACOB 214)
 - ACOB 1–94–15 (ACOB 216)
 - ACOB 1–94–16 (ACOB 217)
 - ACOB 1–94–17 (ACOB 218)
 - ACOB 1–94–20 (ACOB 221)
 - ACOB 1–94–21 (ACOB 222)
 - ACOB 1–94–22 (ACOB 223)

ACOB 1-94-24 (ACOB 225)

ACOB 1-94-25 (ACOB 226)

ACOB 1-94-28 (ACOB 229)

ACOB 1-94-29 (ACOB 230)

ACOB 1-94-30 (ACOB 231)

ACOB 8-76-6 (ACOB 907)

ACOB 8-76-10 (ACOB 911)

ACOB 8-76-15 (ACOB 916)

ACOB 8-76-27 (ACOB 928)

ACOB 8-76-16 (ACOB 947)

ACOB 8-81-4 (ACOB 965)

ACOB 8-82-1 (ACOB 966)

ACOB 8-82-2 (ACOB 967)

Kuchta, Joseph D. "Interpretation 1988-9", Federal Aviation Decisions. New York: CBC (Vol. 2, 1984-1990).

EPI SECTION 1 – PERFORMANCE OBSERVABLES	
Objective: (FAA oversight responsibility): To determine if the Certificate Holder follows its procedures, controls, process measures and interfaces for the Training of Flight Attendants.	
Tasks	
To meet this objective, the inspector must accomplish the following tasks:	
1. Review the information listed in the Supplemental Information section of this data collection tool.	
2. Review the policies, procedures, instructions and information for the Training of Flight Attendants process contained in the Certificate Holder's manual.	
3. Review the associated SAI for this element with emphasis on the controls, process measurements and interface attribute sections.	
4. Observe the Training of Flight Attendants process to gain an understanding of the procedures, instructions and information contained in the Certificate Holder's manual.	
5. Discuss the Training of Flight Attendants process with the personnel (other than management) who perform the duties and responsibilities required by the process.	
Questions	
To meet this objective, the inspector must answer the following questions:	
1. Were the following Performance Measures met:	
1.1 Was training conducted in accordance with the Certificate Holder's approved training program? <i>Related Performance JTI's:</i> <ol style="list-style-type: none"> 1. Check at the FAA location that the Certificate Holder has obtained initial approval and, if applicable, final approval of the flight attendant training program in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(a)(1); 121.135(a)(1) 2. Check at the Training Center that the flight attendant is receiving at least 4 programmed hours of instruction during recurrent ground training for reciprocating powered Group I airplanes, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.427(c)(3)(i); 121.415(c); 121.135(b)(15) 3. Check at the Training Center that the flight attendant is receiving at least 4 programmed hours of instruction during recurrent ground training for turbopropeller powered Group I airplanes, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.427(c)(3)(ii); 121.415(c); 121.135(b)(15) 4. Check at the Training Center that the flight attendant is receiving at least 12 programmed hours of instruction during recurrent ground training for Group II airplanes, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.427(c)(3)(iii); 121.415(c); 121.135(b)(15) 5. Check at the Training Center that the flight attendant instructor is using courseware that is consistent with the curriculum outline, in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 9, Volume 3, Change 2, Section 2, Table 3.2.2.1 6. 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

- Check at the Training Center that the training environment is conducive to effective learning, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 2, Section 2, Table 3.2.2.1
7. Check at the Air Carrier Specified Location that the flight attendant training program curriculum has not expired.
Sources: 8400.10, Change 1, Volume 3, Change 2, Section 2, Paragraph 329
 8. Check at the Training Center that the personnel concerned are using a current written flight attendant program curriculum for each type of airplane, which includes required ground training, in accordance with the Certificate Holder's design.
Sources: 121.403(a); 121.135(a)(1)
 9. Check at the Training Center that the flight attendant is receiving general emergency training in the initial new-hire, recurrent, and requalification categories in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1973C(1)
 10. Check at the Training Center that the flight attendant is receiving 40 programmed hours of basic indoctrination instruction, unless reduced, in accordance with the Certificate Holder's design.
Sources: 121.415(a)(1); 121.401(d); 121.405(d); 121.135(b)(15)
 11. Check at the Training Center that the flight attendant training program contains basic indoctrination ground training for newly hired flight attendants, which includes duties and responsibilities of crewmembers, in accordance with the Certificate Holder's design.
Sources: 121.415(a)(1)(i); 121.135(b)(15)
 12. Check at the Training Center that the Certificate Holder is providing adequate training facilities for the flight attendant training required in accordance with the Certificate Holder's design.
Sources: 121.401(a)(2); 121.135(a)(1)
 13. Check at the Training Center that the flight attendant training program contains basic indoctrination ground training for newly hired flight attendants, which includes appropriate provisions of the Federal Aviation Regulations, in accordance with the Certificate Holder's design.
Sources: 121.415(a)(1)(ii); 121.135(b)(15)
 14. Check at the Training Center that the flight attendant training program contains basic indoctrination ground training for newly hired flight attendants, which includes appropriate portions of the Certificate Holder's manual, in accordance with the Certificate Holder's design.
Sources: 121.415(a)(1)(iv); 121.135(b)(15)
 15. Check at the Training Center that flight attendants are receiving emergency training with respect to each airplane type, model, airplane configuration and each kind of operation conducted, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.135(b)(15)

16. Check at the Training Center that the flight attendants are receiving emergency training instruction in emergency assignments and procedures including coordination among crewmembers, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(1); 121.135(b)(15)
17. Check at the Training Center that the flight attendant is receiving aircraft-specific emergency training, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2017A &B
18. Check at the Training Center that the flight attendant is receiving ground training for no more than 10 consecutive hours in any 24-hour period in accordance with the Certificate Holder's design.
Sources: 8400.10, Appendix 3, HBA 94-10, 3C
19. Check at the Training Location by observing training that instructors are providing flight attendants with training in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 231 1-94-30 Crewmember Cabin Safety Training
20. Check at the Training Center that the flight attendant is receiving emergency training, which provides instruction on the handling of emergency situations.
Sources: 121.417(a); 121.135(b)(15); 121.417(b)(3)
21. Check at the Training Center that the Certificate Holder is providing, with respect to each airplane type and, if applicable, the particular variations within that airplane type, appropriate and current training material for use in conducting flight attendant training and checks required in accordance with the Certificate Holder's design.
Sources: 121.401(a)(3); 121.135(b)(1)
22. Check at the Training Center that the flight attendant training is receiving emergency training, which provides instruction on the handling of evacuation other than ditching, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(iii); 121.135(b)(15)
23. Check at the Training Center that the flight attendant is receiving emergency training which includes instruction on the handling of illness, injury, or other abnormal situations involving passengers or crewmembers to include familiarization with the emergency medical kit, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(iv); 121.135(b)(15)
24. Check at the Training Center that the flight attendant is receiving instruction on the handling of hijacking and other unusual situations, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(v); 121.135(b)(15)
25. Check at the Training Center that the Certificate Holder is providing, with respect to each airplane type and, if applicable, the particular variations within that airplane type, appropriate and current instructions for use in conducting flight attendant training and checks in accordance with the Certificate Holder's design.
Sources: 121.401(a)(3); 121.135(b)(1)

<p>26. Check at the Training Center that the flight attendant is receiving differences training, as applicable to his assigned duties and responsibilities, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.418(a)(1); 121.415(d); 121.135(b)(15)</p> <p>27. Check at the Training Center that the flight attendant is receiving initial ground general subject training of passenger handling in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(a)(1)(ii); 121.415(a)(2)</p> <p>28. Check at the Training Center that the flight attendant is receiving initial ground general subject training approved crew resource management initial training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(a)(1)(iii); 121.404; 121.415(a)(2)</p> <p>29. Check at the Training Center that the flight attendant is receiving initial ground training instruction in a general description of the airplane, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(a)(2)(i); 121.415(a)(2)</p> <p>30. Check at the Training Center that the Certificate Holder is providing, with respect to each airplane type and, if applicable, the particular variations within that airplane type, appropriate and current procedures for use in conducting flight attendant training and checks in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p>31. Check at the Training Center that the flight attendant is receiving transition ground general subject training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(a)(1)(i); 121.415(a)(2)</p> <p>32. Check at the Training Center that the flight attendant is receiving at least 8 programmed hours of instruction during initial ground training for reciprocating powered Group I airplanes, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(c)(1)(i); 121.415(a)(2)</p> <p>33. Check at the Training Center that the flight attendant is receiving at least 8 programmed hours of instruction during initial ground training for turbopropeller powered Group I airplanes, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(c)(1)(ii); 121.415(a)(2)</p> <p>34. Check at the Training Center that the flight attendant is receiving at least 16 programmed hours of instruction during initial ground training for Group II airplanes, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(c)(2); 121.415(a)(2)</p>	
<p>1.2 Were cabin mockups, door trainers and training devices used in accordance with the Certificate Holder's approved training program?</p> <p><i>Related Performance JTI's:</i></p> <p>1. Check at the Training Center that the flight attendant is using cabin and exit mock-up training devices that are representative of the operator's aircraft in accordance</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

- with the Certificate Holder's design.
Sources: 8400.10, Change 10, Volume 3, Change 2, Section 4, Paragraph 411A.
2. Check at the Training Center that the flight attendant is using exit mock-ups that duplicate normal and emergency conditions as applicable, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 10, Volume 3, Change 2, Section 4, Paragraph 411C.
 3. Check at the Training Center that the flight attendant is using mechanisms required to operate the exits in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 10, Volume 3, Change 2, Section 4, Paragraph 411D
 4. Check at the Training Center that the flight attendants are training on an airplane-training device that functions and performs as required for device approval, in accordance with the Certificate Holder's design.
Sources: 121.407(a)(2); 121.407(a)(3); 121.135(a)(1)
 5. Check at the Training Center that assigned personnel are performing daily functional preflight checks on training devices, in accordance with the Certificate Holder's design.
Sources: 121.407(a)(4); 121.135(a)(1)
 6. Check at the Air Carrier Specified Location that the Certificate Holder tests the approved tailcone and door training devices and logs the results on a yearly basis, in accordance with the Certificate Holder's design.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3F
 7. Check at the Training Location by observing training that each mock-up or training device used for flight attendant training replicates the forces required for operation (in normal and emergency mode, if applicable) and is maintained to the standards of initial approval, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 71 ACOB 947 8-76-16
Crewmember Emergency Training Use of Mock-Ups
 8. Check at the Training Location that the tailcone training device meets all applicable FAA regulatory and policy guidelines for use in crewmember training, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 31 ACOB 907 8-76-6
Guidelines for DC9 Tailcone Training Device Approvals
a.
 9. Check at the Training Location by observing training that personnel are using tailcone training device doors or plug doors at the pressure bulkhead leading to the tailcone area that are of the same size and shape and open in the same manner as the actual aircraft, in accordance with the Certificate Holder's design.

<p><i>Sources:</i> 8430.17 ACOB 907 8-76-6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.</p> <p>10. Check at the Training Location by observing training that personnel are using a tailcone training device with a walkway or catwalk leading from the pressure bulkhead to the tailcone that approximates the actual width and length of the aircraft tailcone, in accordance with the Certificate Holder's design.</p> <p><i>Sources:</i> 8430.17 ACOB 907 8-76-6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.</p> <p>11. Check at the Training Location by observing training that personnel are using tailcone training devices with handles that deploy the tailcone that are positioned properly and operate in the same manner as the aircraft to deploy the tailcone, in accordance with the Certificate Holder's design.</p> <p><i>Sources:</i> 8430.17 ACOB 907 8-76-6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.</p> <p>12. Check at the Training Location by observing training that personnel are using tailcone training devices with handles and hardware that appear and operate similar to the aircraft, except hinges do not need to be similar in appearance, in accordance with the Certificate Holder's design.</p> <p><i>Sources:</i> 8430.17 ACOB 907 8-76-6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.</p> <p>13. Check at the Training Location that instructors are training using a tailcone training device that has lighting at a comparable level to aircraft conditions, in accordance with the Certificate Holder's design.</p> <p><i>Sources:</i> 8430.17 ACOB 907 8-76-6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.</p> <p>14. Check at the Training Location that instructors are training using a tailcone training device that is realistic and approximates the size, dimensions, and obstructions (cables, ducting, low ceilings) of that portion of the tailcone and fuselage area found on the actual aircraft, in accordance with the Certificate Holder's design.</p> <p><i>Sources:</i> 8430.17 ACOB 907 8-76-6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.</p>	
<p>1.3 Did instructors follow the lesson plan for the appropriate curriculum segment?</p> <p><i>Related Performance JTI's:</i></p> <p>1. Check at the Training Center that the flight attendant instructor is using approved curriculum lesson plans, in accordance with the Certificate Holder's design.</p> <p><i>Sources:</i> 8400.10, Change 11, Volume 2, Change 2, Section 2, Paragraph 91</p> <p>2. Check at the Training Center that the flight attendant instructor is</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p> <p><input type="checkbox"/> Not Applicable</p>

<p>using courseware that is consistent with the curriculum outline, in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 9, Volume 3, Change 2, Section 2, Table 3.2.2.1</p>	
<p>1.4 Were instructors properly trained and qualified in accordance with the Certificate Holder's approved training program?</p> <p><i>Related Performance JTI's:</i></p> <ol style="list-style-type: none"> 1. Check at the Records Repository that the air transportation ground instructors were qualified in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 10, Volume 3, Change 3, Section 1, Paragraph 641 2. Check at the Training Center that the flight attendant is receiving competency checks administered by qualified air transportation ground instructors, in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 10, Volume 3, Change 3, Section 1, Paragraph 641 3. Check at the Records Repository that the flight attendant received Operating Experience (OE) from an air transportation supervisor who was qualified in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 10, Volume 3, Change 3, Section 1, Paragraph 641 4. Check at the Records Repository that qualification documentation for each air transportation ground instructor and supervisor has been maintained in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 11, Volume 3, Change 3, Section 1, Paragraph 667C 5. Check at the Records Repository that the flight attendant supervisors were qualified in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 11, Volume 3, Change 3, Section 1, Paragraph 669 6. Check at the Records Repository that the flight attendant supervisor had experience or training, which would qualify that person to instruct and evaluate the Operating Experience (OE) flight attendant(s), in accordance with the Certificate Holder's design. <i>Sources:</i> Kuchta, Joseph D. "Interpretation 1988-9", Federal Aviation Decisions. New York: CBC (Vol. 2, 1984-1990). 7. Check at the Records Repository that the ground instructors provided were properly qualified for the flight attendant training required in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(a)(2); 121.135(b)(24) 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>
<p>1.5 Were appropriate training records maintained in accordance with the Certificate Holder's approved training program?</p> <p><i>Related Performance JTI's:</i></p> <ol style="list-style-type: none"> 1. Check at the Records Repository that the instructor or supervisor who is responsible for a required ground training subject, course of training, or competence check has certified the flight attendant's records upon completion of that training or check in accordance with the Certificate Holder's design. 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>

<p><i>Sources:</i> 121.401(c); 121.135(b)(1)</p> <p>2. Check at the Air Carrier Specified Location that the instructor or supervisor documented that the flight attendant completed curriculum segments in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1955</p> <p>3. Check at the Records Repository that the flight attendant qualified for Group I and Group II airplanes received Operating Experience (OE) on at least one type of airplane from each group, in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Appendix 3, HBAT 98–26 2C</p>	
<p>1.6 Was the knowledge and proficiency of flight attendants evaluated through appropriate testing, checking, and competency checks?</p> <p><i>Related Performance JTI's:</i></p> <p>1. Check at the Records Repository that any person who has served as a required flight attendant on an airplane has satisfactorily completed a competence check within the proceeding 12 calendar months in accordance with the Certificate Holder's design. <i>Sources:</i> 121.433(c)(1)(ii); 121.135(b)(1)</p> <p>2. Check at the Records Repository that the flight attendant has completed the required recurrent check in the calendar month, the month before or after the calendar month in which that check is required in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(b); 121.135(b)(1)</p> <p>3. Check at the Training Center that the Certificate Holder is providing, with respect to each airplane type and, if applicable, the particular variations within that airplane type, appropriate and current examinations for use in conducting flight attendant training and checks in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p>4. Check at the Training Center that the Certificate Holder is providing, with respect to each airplane type and, if applicable, the particular variations within that airplane type, appropriate and current forms for use in conducting flight attendant training and checks in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p>5. Check at the Training Center that the Certificate Holder is providing, with respect to each airplane type and, if applicable, the particular variations within that airplane type, appropriate and current instructions for use in conducting flight attendant training and checks in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p>6.</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

<p>Check at the Training Center that the Certificate Holder is providing, with respect to each airplane type and, if applicable, the particular variations within that airplane type, appropriate and current procedures for use in conducting flight attendant training and checks in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p>7. Check at the Records Repository that initial and transition ground training for flight attendants included a competence check to determine ability to perform assigned duties and responsibilities, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(b); 121.415(a)(2)</p> <p>8. Check at the Training Center that the flight attendant is receiving a competence check during initial ground training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(b); 121.415(a)(2)</p> <p>9. Check at the Training Center that the flight attendant is receiving a competence check during transition ground training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(b); 121.415(a)(2)</p> <p>10. Check at the Training Center that the flight attendant is receiving a quiz or other review during recurrent ground training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.427(b)(1); 121.415(c); 121.135(b)(15)</p> <p>11. Check at the Training Center that the flight attendant is receiving recurrent ground training, which includes a competence check, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.427(b)(3); 121.415(c); 121.135(b)(15)</p>	
<p>1.7 Did flight attendants accomplish required drills during training?</p> <p><i>Related Performance JTI's:</i></p> <p>1. Check at the Training Center that the flight attendant is receiving training in the roles of other crewmembers during emergency evacuation and ditching drills, in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1974B.(1)</p> <p>2. Check at the Training Center that during the emergency oxygen system drill the flight attendant demonstrates procedures for administering oxygen in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1987B(3)</p> <p>3. Check at the Training Center that the flight attendant demonstrates opening primary and second choice exits or simulates opening a</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

second choice exit after actually opening primary exit, and demonstrates the skills associated with passenger flow control management during emergency drill training, in accordance with the Certificate Holder's design.

Sources: 8400.10, Appendix 3, HBAT 96-04, 3

4. Check at the training center that the flight attendant demonstrates during the PBE drill, the actions needed to replicate the forces necessary to open the PBE pouch, in accordance with the Certificate Holder's design.
Sources: Amendment 121-234, 58 FR 46500, Sept. 1, 1993
5. Check at the training center that the flight attendant demonstrates knowledge of the low oxygen indicator during the PBE drill, in accordance with the Certificate Holder's design.
Sources: Amendment 121-234, 58 FR 46500, Sept. 1, 1993
6. Check at the Training Location by observing training that flight attendants are operating each type of installed hand fire extinguisher every 24 months, including removal from brackets, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills
7. Check at the Training Location by observing training that the crewmembers are conducting either the required one time drill in firefighting or a split drill consisting of donning the PBE and extinguishing an actual fire with an extinguisher, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills
8. Check at the Training Location by observing training that flight attendants are training using a PBE that accurately simulates the removal and donning characteristics and are receiving instruction in procedures on when PBE use is appropriate, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills
9. Check at the Training Location by interview, that flight attendant instructors understand that 14CFR 121.417 requiring operation of equipment and exits does not imply that visual and audio aids can substitute for the actual operation of mechanical devices in initial and recurrent training, in accordance with the Certificate Holder's design.
Sources: 8430.17 change 31 ACOB 947 8-76-46 Crewmember Emergency Training Use of Mock Ups
10. Check at the Training Center that the flight attendant accomplishes during initial training, a one-time approved protective breathing equipment (PBE) drill, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(1)(i); 121.135(b)(15); 121.337(d)

11. Check at the Training Center that the flight attendant accomplishes, during initial training, a one-time evacuation drill egressing the airplane or approved training device, using an installed emergency evacuation slide, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(1)(iii); 121.135(b)(15)
12. Check at the Training Center that the flight attendant accomplishes, during initial training, a performance drill in which they operate each type of emergency exit in the normal mode, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(A); 121.135(b)(15)
13. Check at the Training Center that the flight attendant accomplishes a performance drill, each 24 months during recurrent training, in which they operate each type of emergency exit in the normal mode, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(A); 121.135(b)(15)
14. Check at the Training Center that the flight attendant accomplishes a performance drill in which they operate each type of emergency exit in the emergency mode, including the actions and forces required in the deployment of the emergency evacuation slide during initial training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(A); 121.135(b)(15)
15. Check at the Training Center that the flight attendant accomplishes a performance drill in which they operate each type of emergency exit in the emergency mode, each 24 months during recurrent training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(A); 121.135(b)(15)
16. Check at the Training Center that the flight attendant accomplishes a performance drill in which they operate each type of hand fire extinguisher during initial training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(B); 121.135(b)(15)
17. Check at the Training Center that the flight attendant accomplishes a performance drill in which they operate each type of hand fire extinguisher each 24 months during recurrent training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(B); 121.135(b)(15)
18. Check at the Training Center that the flight attendant accomplishes a performance drill during initial training, in which they operate each type of emergency oxygen system (including PBE) in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(C); 121.135(b)(15)
19. Check at the Training Center that the flight attendant accomplishes a performance drill in which they operate each type of emergency oxygen system (including PBE), each 24 months during recurrent training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(C); 121.135(b)(15)
20. Check at the Training Center that the flight attendant accomplishes a performance drill with the individual flotation device, during initial training, in accordance with the Certificate Holder's design.

- Sources:* 121.417(a); 121.417(c)(2)(i)(D); 121.135(b)(15)
21. Check at the Training Center that the flight attendant accomplishes a performance drill with the individual flotation device each 24 months, during recurrent training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(D); 121.135(b)(15)
22. Check at the Training Center that the flight attendant accomplishes a performance ditching drill during initial training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(E); 121.135
23. Check at the Training Center that the flight attendant accomplishes a performance ditching drill, each 24 months, during recurrent training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(i)(E); 121.135
24. Check at the Training Center that the flight attendant observes a drill of the removal from the airplane (or training device), and inflation of each type of life raft, if applicable, during initial ditching training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(ii)(A); 121.135(b)(15)
25. Check at the Training Center that the flight attendant observes a drill of the removal from the airplane (or training device), and inflation of each type of life raft, if applicable, during recurrent ditching training each 24 months, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(ii)(A); 121.135(b)(15)
26. Check at the Training Center that the flight attendant observes a drill of the transfer of each type of slide/raft pack from one door to another, during initial ditching training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(ii)(B); 121.135(b)(15)
27. Check at the Training Center that the flight attendant observes a drill of the transfer of each type of slide/raft pack from one door to another, during recurrent ditching training each 24 months, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(ii)(B); 121.135(b)(15)
28. Check at the Training Center that the flight attendant observes a drill of the deployment, inflation, and detachment from the airplane (or training device) of each type of slide/raft pack, during initial ditching training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(ii)(C); 121.135(b)(15)
29. Check at the Training Center that the flight attendant observes a drill of the deployment, inflation, and detachment from the airplane (or training device) of each type of slide/raft pack, during recurrent ditching training each 24 months, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(ii)(C); 121.135(b)(15)
30. Check at the Training Center that the flight attendant observes a drill of the emergency evacuation including the use of a slide, during initial training, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(c)(2)(ii)(D); 121.135(b)(15)

<p>31. Check at the Training Center that the flight attendant observes a drill of an emergency evacuation including the use of a slide during recurrent ditching training, each 24 months, in accordance with the Certificate Holder's design. <i>Sources: 121.417(a); 121.417(c)(2)(ii)(D); 121.135(b)(15)</i></p>	
<p>1.8 Were the flight attendants trained using equipment as installed on the Certificate Holder's aircraft?</p> <p><i>Related Performance JTI's:</i></p> <ol style="list-style-type: none"> 1. Check at the Training Center that the flight attendant is receiving training with emergency equipment that duplicates the specifications of the emergency equipment in accordance with the Certificate Holder's design. <i>Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981</i> 2. Check at the Training Center that the flight attendant is receiving training in the procedures used if emergency equipment fails to meet preflight requirements in accordance with the Certificate Holder's design. <i>Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981A</i> 3. Check at the Training Center that the flight attendant is receiving training in the methods of properly removing and securing emergency equipment in accordance with the Certificate Holder's design. <i>Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981A</i> 4. Check at the Training Center that the flight attendant is receiving training in the function and operation of emergency equipment that includes operation under adverse conditions, in accordance with the Certificate Holder's design. <i>Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981A</i> 5. Check at the Training Center that the flight attendant is receiving emergency equipment training on the procedure to check the position of the door handles during the flight on unpressurized aircraft in accordance with the Certificate Holder's design. <i>Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981A</i> 6. Check at the Training Center that the flight attendant is receiving emergency equipment training that contains instruction on preflight of ditching equipment, in accordance with the Certificate Holder's design. <i>Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(1)</i> 7. Check at the Training Center that the flight attendant is receiving emergency equipment training on life preservers in accordance with the Certificate Holder's design. <i>Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(1)</i> 	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

8. Check at the Training Center that the flight attendant is receiving emergency equipment training on flotation seat cushions in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(1)
9. Check at the Training Center that the flight attendant is receiving emergency equipment training on liferafts in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(1)
10. Check at the Training Center that the flight attendant is receiving emergency equipment training on sliderafts in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(1)
11. Check at the Training Center that the flight attendant is receiving emergency equipment training on slides in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(1)
12. Check at the Training Center that the flight attendant is receiving emergency equipment training on the function and use of the raft survival equipment in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(1)
13. Check at the Training Center that the flight attendant is receiving emergency equipment training on the removal, function, use and operation of the megaphone, flashlights, emergency lights, emergency locator transmitters, and first aid kits used during a ditching, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(1)
14. Check at the Training Center that the flight attendant is receiving emergency equipment training on preflight inspection, operable/pressures, security, and accessibility on ground evacuation equipment in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(2)
15. Check at the Training Center that the flight attendant is receiving emergency equipment training on window exit escape ropes, including removal, function, and use during ditching or ground evacuation, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(2)
16. Check at the Training Center that the flight attendant is receiving emergency equipment training on slides or sliderafts including deployment, inflation, sliding techniques and use under adverse conditions during ground evacuation, in accordance with the Certificate Holder's design.

- Sources:* 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(2)
17. Check at the Training Center that the flight attendant is receiving emergency equipment training on removal, function, use, and operation of megaphones, flashlights, emergency lights, emergency locator and transmitters used during ground evacuation, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(2)
 18. Check at the Training Center that the flight attendant is receiving emergency equipment training on first aid equipment including preflight and accessibility in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(3)
 19. Check at the Training Center that the flight attendant is receiving emergency equipment training on the emergency medical kit, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(3)
 20. Check at the Training Center that the flight attendant is receiving emergency equipment training on first aid kits in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(3)
 21. Check at the Training Center that the flight attendant is receiving emergency equipment training on the preflight of the portable oxygen systems (oxygen bottles, chemical oxygen generators (PBE), in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(4)
 22. Check at the Training Center that the flight attendant is receiving emergency equipment training on portable oxygen devices/masks in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(4), 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2017C(1)j
 23. Check at the Training Center that the flight attendant is receiving emergency equipment training on passenger-supplied oxygen in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(4)
 24. Check at the Training Center that the flight attendant is receiving emergency equipment training on firefighting equipment including preflight and accessibility, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(5)
 25. Check at the Training Center that the flight attendant is receiving emergency equipment training on removal, function, cautions,

- operation, and operating techniques of individual extinguishers in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(5), 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2017C(1)(k)
26. Check at the Training Center that the flight attendant is receiving emergency equipment training on classes of fires and appropriate extinguisher techniques, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(5)
27. Check at the Training Center that the flight attendant is receiving emergency equipment training on the smoke goggles in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(5)
28. Check at the Training Center that the flight attendant is receiving emergency equipment training on integrity of trash container, spring-loaded doors, smoke alarms, fire extinguishers, and placards of lavatory equipment in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(5)
29. Check at the Training Center that the flight attendant is receiving emergency equipment training on emergency exits with slides or sliderafts in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(6)
30. Check at the Training Center that the flight attendant is receiving emergency equipment training on the preflight of the window exits in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(6)
31. Check at the Training Center that the flight attendant is receiving emergency equipment training on the window exit function; operation and positioning and under adverse conditions in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(6)
32. Check at the Training Center that the flight attendant is receiving emergency equipment training on the preflight of emergency exits without slides in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(7)
33. Check at the Training Center that the flight attendant is receiving emergency equipment training on the emergency exits without slides under adverse conditions, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(7)

34. Check at the Training Center that the flight attendant is receiving emergency equipment training on the preflight, function use, and accessibility of additional emergency equipment in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1981B(8)
35. Check at the Training Center that the flight attendant is receiving training in electrical equipment and circuit breakers in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(3)
36. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in flight deck configuration, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(1)(b)
37. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in cabin configuration, in accordance with the Certificate Holder's.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(1)(c)
38. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in galleys and galley equipment, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(1)(d)
39. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in lavatory equipment, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(1)(e)
40. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in stowage areas, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(1)(f)
41. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the procedures for preflight checks of flight attendant stations, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(a)1
42. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the flight attendant stations, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(a)2
43. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the flight

- attendant panels, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(b)1,2
44. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in passenger seats and surrounding area, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(b)2
45. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in passenger service units/convenience panels, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(d)
46. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in chime indicator for passenger information signs, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(e)
47. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the aircraft markings, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(f)
48. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the aircraft placards, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(g)
49. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in bassinets and bayonet tables, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(2)(h)
50. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in the air conditioning and pressurization system, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(a)1
51. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction in decompression vents, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(a) (2)
52. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the aircraft communication systems, in accordance with the Certificate Holder's

- design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(b)
53. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the communication call system, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(c)
54. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the communication interphone system, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(d)
55. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the communication passenger address system, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(e)
56. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the lighting and electrical systems, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(f)1, 2,3.
57. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the flightcrew and observer oxygen system, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(g)
58. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the passenger oxygen system, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(h)1,2,3,4,5,6
59. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the aircraft potable water system, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(i)
60. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the aircraft entertainment and convenience system, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(3)(j)1,2,3

61. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the each type of cabin and cockpit exit, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(4)(a)
62. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the aircraft exits with slides/sliderafts, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(4)(b) &(c)
63. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the aircraft exits without slides, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(4)(d) &(e)
64. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the window exits, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(4)(f)
65. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on crewmember communication and coordination, and routine signals and procedures, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(5)
66. Check at the Training Center that the flight attendant is receiving aircraft-specific emergency training that includes instruction in aircraft exits, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2017C(1)(a)
67. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the location of emergency equipment used in ditching, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(i); 121.135(b)(15)
68. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the function of emergency equipment used in ditching, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(i); 121.135(b)(15)
69. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the operation of emergency equipment used in ditching, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(i); 121.135(b)(15)
70. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the location

- of emergency equipment used in evacuation, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(i); 121.135(b)(15)
71. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the function of emergency equipment used in evacuation, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(i); 121.135(b)(15)
72. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the operation of emergency equipment used in evacuation, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(i); 121.135(b)(15)
73. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the location of emergency first aid equipment and its proper use, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(ii); 121.135(b)(15)
74. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the function of emergency first aid equipment and its proper use, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(ii); 121.135(b)(15)
75. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the operation of emergency first aid equipment and its proper use, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(ii); 121.135(b)(15)
76. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the location of portable fire extinguishers with emphasis on type of extinguisher to be used on different classes of fires, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(iii); 121.135(b)(15)
77. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the function of portable fire extinguishers with emphasis on type of extinguisher to be used on different classes of fires, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(iii); 121.135(b)(15)
78. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the operation of portable fire extinguishers with emphasis on type of extinguisher to be used on different classes of fires, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(ii); 121.135(b)(15)
79. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the location of emergency exits in the emergency mode with the evacuation slide/raft pack attached (if applicable), in accordance with the

- Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(iv); 121.135(b)(15)
80. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the function of emergency exits in the emergency mode with the evacuation slide/raft pack attached (if applicable), in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(iv); 121.135(b)(15)
81. Check at the Training Center that the flight attendant is receiving emergency training that includes individual instruction in the operation of emergency exits in the emergency mode with the evacuation slide/raft pack attached (if applicable) emphasizing adverse conditions, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(2)(iv); 121.135(b)(15)
82. Check at the Training Center that the flight attendant is receiving emergency training which includes instruction on the handling of rapid decompression, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(i); 121.135(b)(15)
83. Check at the Training Center that the flight attendant is receiving emergency training which includes instruction on the handling of fire in flight, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(ii); 121.135(b)(15)
84. Check at the Training Center that the flight attendant is receiving emergency training which includes instruction on the handling of fires and smoke control emphasizing electrical equipment and related circuit breakers in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(ii); 121.135(b)(15)
85. Check at the Training Center that the flight attendant is receiving emergency training, which provides instruction on the handling of ditching evacuations, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(iii); 121.135(b)(15)
86. Check at the Training Center that the flight attendant is accomplishing initial emergency training using items of installed emergency equipment for each airplane type in which the flight attendant is to serve, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.135(b)(15); 121.417(c)
87. Check at the Training Center that the flight attendant is accomplishing recurrent emergency training using items of installed emergency equipment for each airplane type in which the flight attendant is to serve in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.135(b)(15); 121.417(c)

<p>1.9 Did flight attendants receive recurrent training within the required time frame?</p> <p><i>Related Performance JTI's:</i></p> <ol style="list-style-type: none"> 1. Check at the Records Repository that the flight attendant has completed the required recurrent training in the calendar month, the month before or after the calendar month in which that training is required in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(b); 121.135(b)(1) 2. Check at the Records Repository that any person who has served as a required flight attendant on an airplane has satisfactorily completed recurrent ground training within the proceeding 12 calendar months in accordance with the Certificate Holder's design. <i>Sources:</i> 121.433(c)(1)(ii); 121.135(b)(1) 3. Check at the Records Repository that the flight attendant has completed the required recurrent check in the calendar month, the month before or after the calendar month in which that check is required in accordance with the Certificate Holder's design. <i>Sources:</i> 121.401(b); 121.135(b)(1) 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.10 Did flight attendants receive the required operating experience on the airplane?</p> <p><i>Related Performance JTI's:</i></p> <ol style="list-style-type: none"> 1. Check at the Records Repository that any person who has served as a required flight attendant must have satisfactorily completed operating experience on that type airplane, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.434(a); 121.135(b)(1) 2. Check at the Records Repository that flight attendants have acquired operating experience after satisfactory completion of the appropriate ground training for the particular airplane type, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.434(b)(2); 121.135(a)(1) 3. Check at the Records Repository that the flight attendant acquiring operating experience had, for at least 5 hours, performed the assigned duties of a flight attendant, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.434(e); 121.135(b)(1) 4. Check at the aircraft cabin that a flight attendant acquiring operating experience, for at least 5 hours, performs the assigned duties of a flight attendant, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.434(e); 121.135(a)(1); 121.135(b)(1) 5. Check at the aircraft cabin that a qualified flight attendant supervisor personally observes the performance of the duties of a flight attendant acquiring operating experience, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.434(e); 121.135(b)(1) 6. Check at the Training Center that the flight attendant receiving operating experience in a cabin training device, is receiving this operating experience in a full-scale (except for length) cabin training device of the type airplane used, in accordance with the Certificate 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p>Holder's design. Sources: 121.434(e); 121.135(a)(1)</p>	
<p>2. Were the Certificate Holder's policies, procedures, instructions and information, contained in its manual, for the Training of Flight Attendants process followed?</p> <p><i>Related Performance JTI's:</i></p> <ol style="list-style-type: none"> 1. Check at the Training Center that the flight attendant is receiving instruction on the flight attendant manual and appropriate portions of the operator's General Operating Manual, in accordance with the Certificate Holder's design. Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1951A, 1951B(4) 2. Check at the Training Center that the flight attendant is receiving instruction in company orientation in accordance with the Certificate Holder's design. Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1951B(1) 3. Check at the Training Center that the flight attendant is receiving instruction on operational policies and regulations relating to flight attendant activities in accordance with the Certificate Holder's design. Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1951B(3) 4. Check at the Training Center that the flight attendant is receiving instruction in passenger handling policies and regulations relating to flight attendant activities, in accordance with the Certificate Holder's design. Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1951B(3) 5. Check at the Training Center that the flight attendant is receiving training in basic aircraft and aviation familiarization in accordance with the Certificate Holder's design. Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953A 6. Check at the Training Center that the flight attendant is receiving instruction in flight attendant requirements and standards, in accordance with the Certificate Holder's design. Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953A 7. Check at the Training Center that the flight attendant is receiving instruction in crewmember flight duties and responsibilities for each phase of flight, in accordance with the Certificate Holder's design. Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953A 8. Check at the Training Center that the flight attendant is receiving instruction on aircraft familiarization in accordance with the Certificate Holder's design. Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953B(1) 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>

9. Check at the Training Center that the flight attendant is receiving instruction on weather conditions in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953B(1)
10. Check at the Training Center that the flight attendant is receiving instruction on time conversions in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953B(1)
11. Check at the Training Center that the flight attendant is receiving instruction on aviation terminology in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953B(1)
12. Check at the Training Center that the flight attendant is receiving instruction on crew communication and coordination and the importance and content of crew briefing in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953B(3)
13. Check at the Training Center that the flight attendant is receiving instruction on routine flight duties, authority of crew duty positions, crewmember duties, and responsibilities specific to each crew position in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953B(3)
14. Check at the Training Center that the flight attendant is receiving instruction on special flight situations in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 4, Volume 3, Change 14, Section 3, Paragraph 1953B(3)
15. Check at the Training Center that the flight attendant is receiving instruction that emphasizes inadvertent water impact accidents (ditching) even when not certified for [extended] overwater type operations, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1973D(3)
16. Check at the Training Center that the flight attendant is receiving joint pilot and flight attendant CRM and evacuation training in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1974B.(1)
17. Check at the Training Center that the flight attendant is receiving training that includes individual instruction, demonstration, and practice in the functions and operation of emergency equipment in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1975
- 18.

- Check at the Training Center that the flight attendant is receiving instruction in the factors involved and the procedures to be followed when an emergency situation occurs in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1975
19. Check at the Training Center that the flight attendant is receiving training in the types of emergencies, need for standardization of procedures between crewmembers, and crew coordination and communication in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(1)
 20. Check at the Training Center that the flight attendant is receiving training in the characteristics of an aircraft fire in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(3)
 21. Check at the Training Center that the flight attendant is receiving training in fire prevention in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(3)
 22. Check at the Training Center that the flight attendant is receiving training in extinguishing cabin fires in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(3)
 23. Check at the Training Center that the flight attendant is receiving training in the prior to impact and after impact basic practices of ditching and unanticipated water landings in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(4)
 24. Check at the Training Center that the flight attendant is receiving training in the impact on water basic practices of ditching in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(4)
 25. Check at the Training Center that the flight attendant is receiving training in F/A readiness, protective brace positions, and commanding passengers to assume protective brace positions during unanticipated ditching in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(4)
 26. Check at the Training Center that the flight attendant is receiving training in F/A readiness, protective brace positions, and commanding passengers to assume protective brace positions during anticipated ditching in accordance with the Certificate Holder's design.

- Sources:* 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(4)
27. Check at the Training Center that the flight attendant is receiving training in evacuation techniques during ditching in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(4)
 28. Check at the Training Center that the flight attendant is receiving training in survival at sea after a ditching in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(4)
 29. Check at the Training Center that the flight attendant is receiving training on the impact and post-crash fire basic practices of unanticipated and anticipated ground evacuations in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(5)
 30. Check at the Training Center that the flight attendant is receiving training on the prior to impact unanticipated ground evacuation duties in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(5)
 31. Check at the Training Center that the flight attendant is receiving training on the prior to impact anticipated ground evacuation duties, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(5)
 32. Check at the Training Center that the flight attendant is receiving training on the after impact unanticipated and anticipated ground evacuation duties in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(5)
 33. Check at the Training Center that the flight attendant is receiving training on the flight attendant's role in post crash rescue, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(5)
 34. Check at the Training Center that the flight attendant is receiving training on survival in uninhabited area after ground evacuation in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(5)
 35. Check at the Training Center that the flight attendant is receiving training on passenger and crew initiated unwarranted ground evacuation in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(6)
 36. Check at the Training Center that the flight attendant is receiving training on emergency situation training on general principles of

- illness or injury care in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(7)
37. Check at the Training Center that the flight attendant is receiving training on passenger abuse of flight attendant in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(8)
38. Check at the Training Center that the flight attendant is receiving training on passenger abuse of flight attendant in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(8)
39. Check at the Training Center that the flight attendant is receiving training on passengers who appear to be under the influence of intoxicating substances, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(8)
40. Check at the Training Center that the flight attendant is receiving training on passengers who may jeopardize aircraft or passenger safety in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(8)
41. Check at the Training Center that the flight attendant is receiving training on the basic actions during turbulence in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(10)
42. Check at the Training Center that the flight attendant is receiving training on anticipated or unanticipated severe and mild turbulence in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(10)
43. Check at the Training Center that the flight attendant is receiving training in additional unusual emergency situations in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(11)
44. Check at the Training Center that the flight attendant is receiving training on the types, causes, recommendations, and factors of previous aircraft accidents/incidents in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1983B(12)
45. Check at the Training Center that the flight attendant practices reduced timeframes for cabin preparation for a planned evacuation and ditching in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4,

- Paragraph 1983B(13)b
46. Check at the Training Center that the flight attendant is receiving training on procedures for carry on baggage handling during evacuation in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1984B(1)
 47. Check at the Training Center that the flight attendant practices procedures for carry on baggage handling during evacuation during evacuation drills in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 15, Volume 3, Change 14, Section 4, Paragraph 1984B(1)
 48. Check at the Training Center that the flight attendant is receiving aircraft ground training containing instruction aircraft operational requirements for flight attendant assigned duties, and procedures during each phase of flight, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015B
 49. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the crewmember general passenger handling responsibilities, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(7)(a)
 50. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the crewmember passenger handling responsibilities for carry on stowage requirements, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(7)(e)
 51. Check at the Training Center that the flight attendant is receiving aircraft ground training that includes instruction on the crewmember passenger handling responsibilities for smoking and no smoking requirements, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2015C(7)(g)
 52. Check at the Training Center that the flight attendant is receiving aircraft-specific emergency training, in accordance with the Certificate Holder's design.
Sources: 8400.10, Change 9, Volume 3, Change 14, Section 5, Paragraph 2017A &B
 53. Check at the Training Location that the instructor is providing training to flight attendants on procedures to handle passenger disturbances involving alcoholic beverages, passenger noncompliance with FAR's, and situations that may result in interference with crewmembers, in accordance with the Certificate Holder's design.
Sources: ACOB 202 1-94-1 Service of Alcoholic Beverages
 54. Check at the Training Location by observing training that the Certificate Holder is training crewmembers in uniform distribution of

flight attendants in locations that will provide the most effective egress of passengers in the event of an aircraft evacuation, when the aircraft is parked at the gate, during movement on the surface, and during take off and landing, in accordance with the Certificate Holder's design.

Sources: 1.5.1 ACOB 204 1-94-3 Distribution of Flight Attendants

55. Check at the Training Location by observing training that if the Certificate Holder utilizes supernumeraries, they are receiving instruction so they know what activities they may perform, what equipment they may or may not operate so as not to interfere with the flight attendants, and that supernumerary duties do not include those required by 14 CFR Part 121 of the FAR's, in accordance with the Certificate Holder's design.
Sources: ACOB 206 1-94-5 Use of Supernumerary Personnel in Aircraft Cabins
56. Check at the Training Location by observing training that the instructor is providing instruction to flight attendants on lower deck galley procedures and equipment in accordance with the Certificate Holder's design.
Sources: 8430.17 change 80 ACOB 214 #1-94-13 Problems with Lower Lobe Galleys
57. Check at the Training Location by observing training that the flight attendants are receiving instruction on crewmember coordination and communication procedures during normal operation, and during hazardous or emergency conditions, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 216 1-94-15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight
58. Check at the Training Location by observing training that flight attendants are receiving instruction in normal and emergency procedures relating to the location and function of electrical equipment and circuit breakers located throughout the aircraft cabin, in upper and lower deck galleys, lifts, and service centers, in accordance with the Certificate Holder's design.
Sources: 8430.17 ACOB 217 # 1-94-16 Fire Prevention
59. Check at the Training Location by observing training that flight attendants are receiving instruction in fire safety hazards present in galleys and lavatories, in accordance with the Certificate Holder's design.
Sources: 8430.17 ACOB 217 1-94-16 Fire Prevention
60. Check at the Training Location by observing training that flight attendants are receiving training in regulatory smoking prohibitions, signage and passenger briefings, and procedures to follow when passengers do not comply with smoking regulations, in accordance with the Certificate Holder's design.
Sources: 8430.17 ACOB 217 1-94-16 Fire Prevention
61. Check at the Training Location by observing training that flight attendants are receiving instruction in procedures, and practical training in firefighting techniques, in accordance with the Certificate

- Holder's design.
Sources: 8430.17 ACOB 217 1-94-16 Fire Prevention
62. Check at the Training Location by observing training that flight attendants are receiving instruction on passenger bracing positions for high, low, and aft facing seating arrangements, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions
63. Check at the Training Location by observing training that flight attendants are receiving instruction in brace positions for infants in child restraint devices, infants on laps, children, and other special passengers such as those who are handicapped or pregnant, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions
64. Check at the Training Location by observing training that flight attendants are receiving instruction in bracing positions for flight attendants occupying forward or aft facing seats, with consideration given to type harness and restraint design, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions
65. Check at the Training Location by observing training that flight attendants are receiving instruction on planned and unplanned emergency procedures relating to brace positions for passengers, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions
66. Check at the Training Location by observing training that flight attendants are receiving instruction in girt bar operation and checking manual slide deployment inclusive of automatic slides, in accordance with Certificate Holder's design.
Sources: 8430.17 Change 80; ACOB 221 1-94-20; Procedures and Training for Emergency Evacuations
67. Check at the Training Location by observing training that prior to evacuation, ditching, or full scale demonstrations required by FAR's no additional training specific to the demonstrations is being provided, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80; ACOB 1-94-21; Crewmember Training for Emergency Evacuation Demonstrations
68. Check at the Training Location by observing training that flight attendants are receiving instruction in fire dynamics and aircraft cabin deformities and survival factors, and practice in a simulated post-crash/fire environment, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 223 1-94-22 Flight Attendant Training on Conditions Following an Accident
69. Check at the Training Location by observing training that flight attendants are receiving instruction in the location, use, and other characteristics of chemically generated oxygen systems, in

- accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 225 1-94-24 Training of Cockpit and Cabin Crewmembers on the Operational Characteristics of Chemically Generated Supplemental Oxygen System and Updating Passenger Briefing Information
70. Check at the Training Location by observing training that flight attendants are being instructed in time management, crew communication and coordination, situational awareness, and to effectively manage a rapidly changing environment during emergency situations, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 226 1-94-25 Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing d.
71. Check at the Training Location by observing training that flight attendants are receiving training in the location and operation of cockpit emergency equipment, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 80 ACOB 229 1-94-28 Flight Attendant Training on the Use of Cockpit Emergency Equipment
72. Check at the Training Location by observing training that flight attendants are receiving training in procedures for explosive decompressions, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 57 ACOB 965 8-81-4 Procedures and Training for Potential Decompression Emergencies
73. Check at the Training Location by observing training that flight attendants are receiving training in the procedures relating to, and characteristics of, fluorescent light ballast fires, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 57 8-82-1 ACOB 966 Cabin Fluorescent Light Ballast Fires
74. Check at the Training Location by observing training that flight attendants are receiving training on the hazards associated with the carriage of dry ice, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 30 ACOB 967 8-82-2 Hazards to Crewmembers Associated with Carriage of Cargo Packed in Carbon Dioxide a.b.
75. Check at the Training Location by observing training that flight attendants are being trained in evacuation procedures to include initiation of an evacuation when necessary and the ability to assess and make appropriate decisions based on circumstances, in accordance with Certificate Holder's design.
Sources: 8430.17. change 31 ACOB 911 8-76-10 Procedures and Training for Emergency Evacuations
76. Check at the Training Location by observing training that crewmembers are being trained to visually check locking mechanisms on external doors for which the initial opening movement is outward, in accordance with the Certificate Holder's design.

- Sources:* 8430.17 Change 31 ACOB 916 8–76–15 External Doors
77. Check at the Training Location by observing training that flight attendants are receiving training on reporting any significant damage to the PIC, particularly as it may relate to structure, life support equipment, malfunctions of emergency/normal systems, or other situations that may be a potential threat to the safety of passengers, in accordance with the Certificate Holder's design.
Sources: 8430.17 Change 31 ACOB 928 8–76–27 Crewmembers procedures for Assessing Damage to Aircraft Inflight
78. Check at the Training Center that the flight attendant is receiving emergency training which includes instruction on the handling of fire on the surface, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.135(b)(15); 121.417(b)(3)(ii)
79. Check at the Training Center that the flight attendant is receiving emergency training which includes instruction on the handling of smoke control procedures, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(ii); 121.135(b)(15)
80. Check at the Training Center that the flight attendant is receiving emergency training which includes instruction on the handling of ditching evacuation, including the evacuation of persons and their attendants, who need assistance to move expeditiously to an exit, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(iii); 121.135(b)(15)
81. Check at the Training Center that the flight attendant is receiving emergency training which includes instruction on the handling of evacuations other than ditching, including the evacuation of persons and their attendants, who need assistance to move expeditiously to an exit, in accordance with the Certificate Holder's design.
Sources: 121.417(a); 121.417(b)(3)(iii); 121.135(b)(15)
82. Check at the Training Center that the flight attendant is receiving initial ground general subject training of authority of the pilot in command, in accordance with the Certificate Holder's design.
Sources: 121.421(a)(1)(i); 121.415(a)(2)
83. Check at the Training Center that the flight attendant is receiving initial ground training instruction on the use of the public address system, in accordance with the Certificate Holder's design.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
84. Check at the Training Center that the flight attendant is receiving initial ground training instruction on means of communicating with other crewmembers, in accordance with the Certificate Holder's design.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
85. Check at the Training Center that the flight attendant is receiving initial ground training instruction on the means of emergency communication in accordance with the Certificate Holder's design.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
86. Check at the Training Center that the flight attendant is receiving initial ground training instruction on the use of the proper use of electrical galley equipment, in accordance with the Certificate

<p>Holder's design. <i>Sources:</i> 121.421(a)(2)(ii); 121.415(a)(2)</p> <p>87. Check at the Training Center that the flight attendant is receiving initial ground training instruction on the use of the proper use of the controls for cabin heat and ventilation, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.421(a)(2)(ii); 121.415(a)(2)</p>	
<p>3. Were the Training of Flight Attendants process controls followed?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>
<p>4. Did the records for the Training of Flight Attendants process comply with the instructions provided in the Certificate Holder's manual?</p> <p><i>Related Performance JTI's:</i></p> <ol style="list-style-type: none"> 1. Check at the Records Repository that any person who has served as a required flight attendant must have satisfactorily completed initial ground training in a program approved for that type airplane, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.433(a); 121.135(b)(1) 2. Check at the Records Repository that any person who has served as a required flight attendant on another type of airplane in the same group must have satisfactorily completed transition ground training in a program approved for that type airplane, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.433(a)(1); 121.135(b)(1) 3. Check at the Records Repository that any person who has served as a required flight attendant on an airplane of a type for which differences training is included in the approved training program, has satisfactorily completed either initial or transition ground training for the particular variation of the airplane, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.433(b); 121.135(b)(1) 4. Check at the Records Repository that the flight attendant supervisors were qualified in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Change 11, Volume 3, Change 3, Section 1, Paragraph 669 5. Check at the Records Repository that the newly hired flight attendant has received basic indoctrination ground training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.415(a)(1)(i); 121.135(b)(15) 6. Check at the Records Repository that the flight attendant has received initial and transition ground training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.415(a)(2); 121.135(b)(15) 7. Check at the Records Repository that the flight attendant has received emergency ground training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.415(a)(3); 121.135(b)(15) 8. Check at the Records Repository that the flight attendant has 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>

<p>received differences training, in accordance with the Certificate Holder's design. <i>Sources:</i> 121.415(d); 121.135(b)(15)</p> <p>9. Check at the Records Repository that the flight attendant homestudy training programs that substitute for classroom training have included records that identify the test version taken as well as documentation of student responses, in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Appendix 3, HBAT 98-09,4,B</p> <p>10. Check at the Records Repository that the Certificate Holder did not credit flight attendant training that was conducted by another operator, in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Appendix 3, HBAT 98-12A,2A</p> <p>11. Check at the Records Repository that the flight attendant received Operating Experience (OE) after satisfactory completion of the appropriate training, which included basic indoctrination, and initial training on the aircraft in which the flight attendant was to serve, in accordance with the Certificate Holder's design. <i>Sources:</i> 8400.10, Appendix 3, HBAT 98-26,A</p> <p>12. Check at the Records Repository that the flight attendant supervisor was qualified to serve as a required flight attendant in accordance with the Certificate Holder's design. <i>Sources:</i> Kuchta, Joseph D. "Interpretation 1988-9", Federal Aviation Decisions. New York: CBC (Vol. 2, 1984-1990).</p>	
<p>5. Were the process measurements for the Training of Flight Attendants process effective in identifying problems or potential problems and providing corrective action for them?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>
<p>6. Did personnel properly handle the associated interfaces by complying with other written policies, procedures, instructions and information that are related to this element?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>

EPI SECTION 1 – PERFORMANCE OBSERVABLES –Drop Down Menu
1. Personnel.
2. Tools and Equipment.
3. Technical Data.
4. Procedures, policies or instructions or information.
5. Materials.
6. Facilities.
7. Controls.
8. Process Measures.
9. Interfaces.
10. Desired Outcome.
11. Other.

EPI SECTION 2 – MANAGEMENT RESPONSIBILITY & AUTHORITY OBSERVABLES

Objective: To determine if the person identified by the Certificate Holder having responsibility and/or authority for the Training of Flight Attendants is qualified, knowledgeable, and recognizes that responsibility and/or authority. (The person with the authority may or may not be the person with the responsibility.)

Tasks

To meet this objective, the inspector must accomplish the following tasks:

1. Identify the person who has overall responsibility for the Training of Flight Attendants process.
2. Identify the person who has overall authority for the Training of Flight Attendants process.
NOTE: If no personnel or major program changes (as defined by the Principal Inspector) affecting the responsibility or authority attributes for this element have occurred since the last SAI and/or EPI was accomplished, then do not perform tasks 3 – 6 below. Answer questions 2.1 & 2.2 below, and provide the name/title.
3. Review the duties and responsibilities for the person(s) who manage the Training of Flight Attendants process documented in the Certificate Holder's manual.
4. Review the appropriate organizational chart.
5. Discuss the Training of Flight Attendants process with the management personnel identified in Tasks 1 and 2.
6. Evaluate the qualifications and work experience of the management personnel identified in Tasks 1 and 2.

Questions

To meet this objective, the inspector must answer the following questions:

2. Are the following aspects of the Management Responsibility and Authority Attributes addressed for the Training of Flight Attendants process:
 - 2.1 Is there a clearly identified person who is responsible for the quality of the Training of Flight Attendants process?

	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain Name/Title: <input style="width: 100%;" type="text"/>
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 - 2.2 Is there a clearly identified person who has authority to establish and modify the Certificate Holder's policies, procedures, instructions and information for the Training of Flight Attendants process?

	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain Name/Title: <input style="width: 100%;" type="text"/>
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 - 2.3 Does the responsible person know that he/she has responsibility for the Training of Flight Attendants process?

	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
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 - 2.4 Does the person with authority know that he/she has authority for the Training of Flight Attendants process?

	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
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 - 2.5 Does the person with responsibility for the Training of Flight Attendants process meet the qualification standards?

	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
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2.6 Does the person with authority to establish and modify the Training of Flight Attendants process meet the qualification standards?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
2.7 Does the person with responsibility understand the controls, process measurements, and interfaces associated with the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
2.8 Does the person with authority understand the controls, process measurements, and interfaces associated with the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
2.9 Does the responsible person know who has authority to establish and modify the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
2.10 Does the individual with authority know who has the responsibility for the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable

EPI SECTION 2 – MANAGEMENT RESPONSIBILITY & AUTHORITY OBSERVABLES –Drop Down Menu
1. Assignment of responsibility.
2. Assignment of authority.
3. Does not understand procedures, policies or instructions and information.
4. Does not understand controls.
5. Does not understand process measurements.
6. Does not understand interfaces.
7. Span of control.
8. Position vacant.
9. Other.