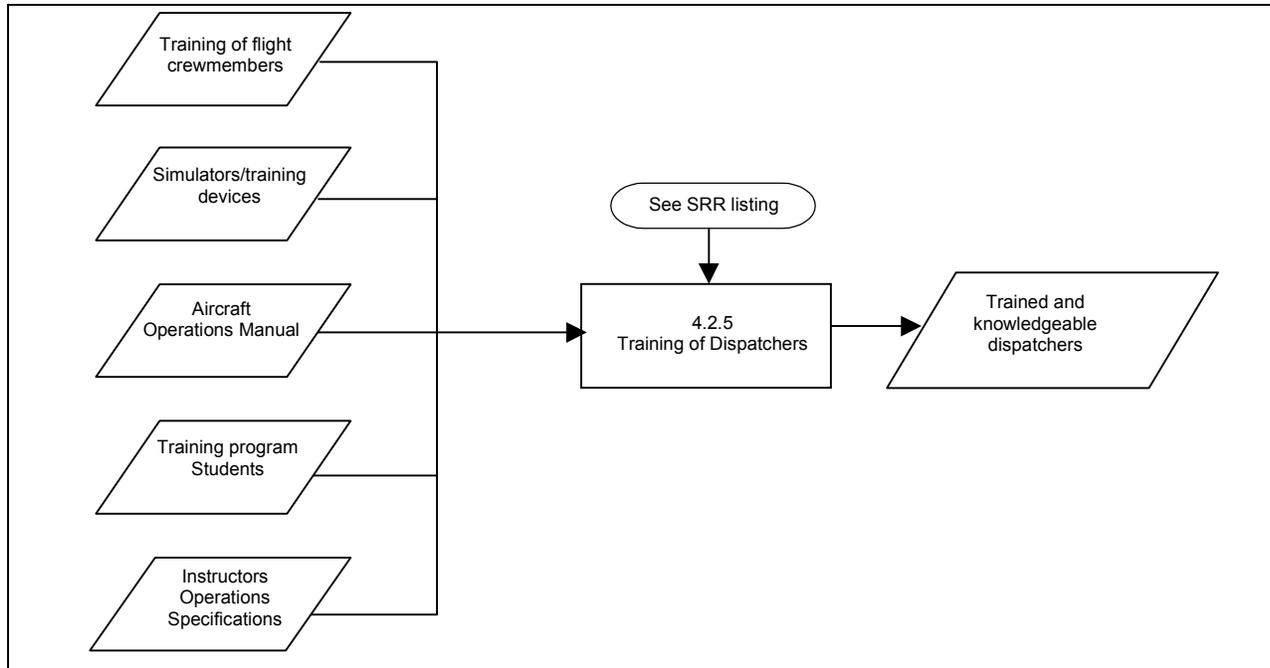


# Safety Attribute Inspection (SAI) Job Aid



## ELEMENT SUMMARY INFORMATION

**Element:** 4.2.5 Training of Dispatchers

**Purpose of this Element** (Air Carrier's responsibility): To ensure that its dispatchers are properly trained.

**Objective** (FAA responsibility): To determine if the air carrier's Training of Dispatchers process includes safety attributes.

### Inputs:

- Training of Flight Crewmembers
- Simulators/Training Devices
- Aircraft Operations Manual
- Training Program
- Students
- Instructors
- Operations Specifications

### Outputs:

- Trained and knowledgeable dispatchers.

# Safety Attribute Inspection (SAI) Job Aid

## Performance Measures:

- Program graduate has knowledge of air carrier's dispatch and operational control procedures.
- Program graduate has knowledge of air carrier's aircraft.
- Program graduate has completed required training and passed required tests.
- Training is conducted in accordance with the carrier's approved training program.

# Safety Attribute Inspection (SAI) Job Aid

## **SRR:**

- 121.401 (a-e): Training program: General.
- 121.403 (a, b): Training program: General.
- 121.404: Compliance dates: Crew and dispatcher resource management training.
- 121.405 (a-e): Training program and revision: Initial and final approval.
- 121.415 (a, c): Crewmember and dispatcher training requirements
- 121.418 (a): Differences training: Crewmembers and dispatchers
- 121.422 (a, c): Aircraft dispatchers: Initial and transition ground training.
- 121.427 (a-c): Recurrent training
- 121.429 (a): Prohibited drugs

## **Other CFRs and/or FAA Guidance:**

- CFR 121.400: Applicability and terms used.
- CFR 121.406: Credit for previous CRM/DRM training.
- 8400.10, Volume 3, Chapter 5,: Aircraft Dispatcher Training and Qualification Programs
- 8400.10, Volume 3, Chapter 6, Section 1: 1149. Aircraft Dispatchers.
- Refer to appropriate Advisory Circulars.

# Safety Attribute Inspection (SAI) Job Aid

## SRR SPECIFIC INFORMATION

<b>SRR</b>	<b>Intent</b>	
<b>121.401 (a-e)</b>	To require the establishment, approval, and usage of a training and checking program for operations personnel.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.403 (a, b)</b>	To establish the curriculum for crewmember and dispatcher training programs.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.404</b>	To establish compliance dates for the completion of Crew Resource Management and Dispatch Resource Management training.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.405 (a-e)</b>	To establish the approval process for training programs and program revisions.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.415 (a, c)</b>	To specify the training requirements for crewmembers and dispatchers.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.418 (a)</b>	To specify requirements for differences in training for crewmembers and dispatchers.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.422 (a)</b>	To specify the content of the dispatcher's initial and transition ground training.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.422 (c)</b>	To specify the programmed hours for dispatcher's initial and transition ground training.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.427 (a-c)</b>	To specify the content of recurrent ground and flight training for crewmembers and dispatchers.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>
<b>121.429 (a)</b>	To require training on the prohibited drugs testing program.	<i>Certification: Operations</i> <i>Surveillance: Operations</i>

# Safety Attribute Inspection (SAI) Job Aid

## 4.2.5 Training of Dispatchers

### **SECTION 1 - RESPONSIBILITY ATTRIBUTE**

**Objective:** To determine if there is a clearly identifiable, qualified, and knowledgeable person who is accountable for the quality of the Training of Dispatchers process.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Identify the person who is responsible for the quality of the Training of Dispatchers process.
2. Review the description in the Manual that delineates the duties and responsibilities of the person.
3. Evaluate the person's qualifications and work experience (or resume', if appropriate).
4. Review the appropriate organizational chart.
5. Discuss the Training of Dispatchers process with the person.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. Is there a clearly identifiable person who is answerable for the quality of the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If yes, provide the name:</b> <input type="checkbox"/> NO <b>If no, explain:</b>
2. Does the person understand the procedures associated with the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
3. Does the person understand the controls associated with the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
4. Does the person understand the interfaces associated with the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
5. Does the person understand the process measurements associated with the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
6. Is the responsibility of this position clearly documented in the air carrier's Manual(s)?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
7. Are the qualification standards for this position clearly documented?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
7a Are the qualification standards for this position appropriate for the duties that are assigned?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
8. Does the person meet the qualification standards?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
9. Does the person acknowledge that he/she has responsibility for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
10. Does the person know who has authority to establish and modify the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO

# Safety Attribute Inspection (SAI) Job Aid

## 4.2.5 Training of Dispatchers

### **SECTION 2 – AUTHORITY ATTRIBUTE**

**Objective:** To determine if there is a clearly identifiable, qualified, and knowledgeable person with the authority to establish and modify the Training of Dispatchers process.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Identify the person who has the authority to establish or modify the Training of Dispatchers process.
2. Review the description in the Manual that delineates the duties and responsibilities of the person.
3. Evaluate the person’s qualifications and work experience (or resume’, if appropriate).
4. Review the appropriate organizational chart.
5. Discuss the Training of Dispatchers process with the person.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. Is there a clearly identifiable person who has authority to establish and modify the air carrier’s policies for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If yes, provide the name:</b> <input type="checkbox"/> NO <b>If no, explain:</b>
2. Does the person understand the procedures associated with the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
3. Does the person understand the controls associated with the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
4. Does the person understand the interfaces associated with the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
5. Does the person understand the process measurements associated with the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
6. Is the authority of this position clearly documented in the air carrier’s Manual(s)?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
7. Are the qualification standards for this position clearly documented?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
7a Are the qualification standards for this position appropriate for the duties that are assigned?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
8. Does the person meet the qualification standards?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
9. Does the person acknowledge that he/she has authority for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
10. Does the person know who has the responsibility for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
11. Are the procedures for delegation of authority clearly documented for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO

# Safety Attribute Inspection (SAI) Job Aid

## 4.2.5 Training of Dispatchers

### **SECTION 3 – PROCEDURES ATTRIBUTE**

**Objective:** To determine if the air carrier has documented procedures for accomplishing the Training of Dispatchers process.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Review the documented instructions and information related to the Training of Dispatchers process to ensure that they contain who, what, where, when, and how.
2. Review the FAA Guidance and Specific Regulatory Requirements (SRR) included in the supplemental information section of this SAI.
3. Discuss the Training of Dispatchers process with appropriate personnel to gain an understanding of the procedures.
4. Observe the Training of Dispatchers process to gain an understanding of the procedures.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. Do written procedures exist to achieve the desired result of the Training of Dispatchers process:

1.1 Do written procedures address abnormal training requirements (e.g., mergers, acquisitions, and interchange agreements)? [SRR 121.403(a-b)]	<input type="checkbox"/> YES	If no or N/A, explain:
	<input type="checkbox"/> NO	
	<input type="checkbox"/> N/A	
1.2 Do written procedures address the maintenance and distribution of training program manual(s)? [SRR 121.403(a-b)]	<input type="checkbox"/> YES	If no or N/A, explain:
	<input type="checkbox"/> NO	
	<input type="checkbox"/> N/A	
1.3 Do written procedures exist for obtaining FAA approval prior to implementing changes to the training? [SRR 121.403(a-b); 121.405(a-3); 121.410(a)]	<input type="checkbox"/> YES	If no or N/A, explain:
	<input type="checkbox"/> NO	
	<input type="checkbox"/> N/A	
1.4 Do written Procedures exist to check the progress of students. [SRR 121.401 (c); 121.427 (a-b)]	<input type="checkbox"/> YES	If no or N/A, explain:
	<input type="checkbox"/> NO	
	<input type="checkbox"/> N/A	
1.5 Do written procedures exist to ensure that changes affecting dispatch or operational control are incorporated into the dispatch training program? [SRR 121.418 (a)]	<input type="checkbox"/> YES	If no or N/A, explain:
	<input type="checkbox"/> NO	
	<input type="checkbox"/> N/A	
2. Do the procedures identify: who, what, where, when and how?	<input type="checkbox"/> YES	If no or N/A, explain:
	<input type="checkbox"/> NO	
	<input type="checkbox"/> N/A	
3. Are the procedures in compliance with the CFR(s)?	<input type="checkbox"/> YES	If no, explain:
	<input type="checkbox"/> NO	
4. Do the procedures conform to other written guidance (E.g., Operations Specifications, FAA Orders, Airworthiness Directives, Advisory Circulars, Handbook Bulletins, Directives, and Manufacturer’s Recommendations)?	<input type="checkbox"/> YES	If no, explain:
	<input type="checkbox"/> NO	

# Safety Attribute Inspection (SAI) Job Aid

## 4.2.5 Training of Dispatchers

### **SECTION 3 – PROCEDURES ATTRIBUTE**

5. Does the air carrier have the resources to support the written procedures for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
6. If alternate procedures exist for use during irregular conditions, do they achieve the same desired results as the primary procedures so that an equivalent level of safety is maintained? (E.g., a manual system used as a result of equipment failure.)	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A, <b>No alternate procedures exist for this element</b>
7. Are the procedures published in different manuals relating to the Training of Dispatchers process consistent?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
8. Does the air carrier have a documented method for assessing the impacts of procedural changes to the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO

# Safety Attribute Inspection (SAI) Job Aid

## 4.2.5 Training of Dispatchers

### SECTION 4 – CONTROL ATTRIBUTE

**Objective:** To determine if checks and restraints are designed into the Training of Dispatchers process to ensure a desired result is achieved.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Review the documented instructions and information related to the Training of Dispatchers process.
2. Review the FAA Guidance and Specific Regulatory Requirements (SRR) included in the supplemental information section of this SAI.
3. Discuss the Training of Dispatchers process with appropriate personnel to gain an understanding of the controls.
4. Observe the Training of Dispatchers process to gain an understanding of the controls.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. Are the following checks and restraints built into the Training of Dispatchers process:

1.1 Does the air carrier have a method to ensure their tests adequately measure the content and objectives of the training? [SRR 121.427 (b)]	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.2 Does the air carrier require authorized signatures to certify the proficiency and knowledge of each dispatch program graduate? [SRR 121.401 (c)]	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.3 Does the air carrier require modular lesson plans are followed to ensure standardized instruction?	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.4 Does the air carrier ensure that instructors are qualified for the modules on which they are instructing?	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.5 Does the air carrier ensure that the required hours of training contain only information specified by regulation?	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.6 Does the air carrier ensure contained adequacy of training devices?	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.7 Does the air carrier ensure that required training is conducted when due? [SRR 121.401 (b); 121.404]	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:

# Safety Attribute Inspection (SAI) Job Aid

## 4.2.5 Training of Dispatchers

### **SECTION 4 – CONTROL ATTRIBUTE**

2. Do the checks and restraints ensure the desired result is achieved for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
3. Does the air carrier have a documented method for assessing the impacts of any changes made to checks and restraints in the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
4. Does the air carrier have the resources to support the checks and restraints for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO

# Safety Attribute Inspection (SAI) Job Aid

## 4.2.5 Training of Dispatchers

### SECTION 5 - PROCESS MEASUREMENT ATTRIBUTE

**Objective:** To determine if the air carrier measures and assesses the Training of Dispatchers process, to identify and correct problems or potential problems.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Review the documented instructions and information related to the Training of Dispatchers process.
2. Discuss the Training of Dispatchers process with appropriate personnel to gain an understanding of the process measures.
3. Observe the Training of Dispatchers process to gain an understanding of the process measures.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. <Deleted>

2. Does the air carrier's Training of Dispatchers process include the following process measurements?

2.1 Does the air carrier observe and evaluate Instructors who are conducting training.	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
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2.2 Does the air carrier have a method to measure the transfer of knowledge from ground training to the dispatcher?	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
---	---

2.3 Does the air carrier have a method for measuring performance improvement as a result of recurrent training?	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
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2.4 Does the air carrier have a method to provide feedback to the training department?	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
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2.5 Does the air carrier employ an independent evaluation program?	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
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3. Does the air carrier document their process measurement methods and results?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
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4. Are the air carrier's process measurement methods effective?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
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5. Does the air carrier use their process measurement results to improve their programs?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
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6. Are the process measurement results accessible to the FAA?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
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7. Does the organization that conducts the process measurement have direct access to the person with responsibility for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
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8. Does the air carrier have the resources to support the process measurement for the Training of Dispatchers process?	<input type="checkbox"/> YES <b>If no, explain:</b> <input type="checkbox"/> NO
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# Safety Attribute Inspection (SAI) Job Aid

## 4.2.5 Training of Dispatchers

### **SECTION 6 – INTERFACES ATTRIBUTE**

**Objective:** To determine if the air carrier identifies and manages the interactions between the Training of Dispatchers process and the other element processes within the air carrier organization.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Review the documented instructions and information related to the Training of Dispatchers process.
2. Discuss the Training of Dispatchers process with appropriate personnel to gain an understanding of the interfaces.
3. Observe the Training of Dispatchers process to gain an understanding of the interfaces.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. Are the following interfaces identified for the Training of Dispatchers process:

1.1 Fueling (Element 1.3.16)	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
1.2 Weight and Balance Program (Element 1.3.17)	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
1.3 De-Icing Program (Element 1.3.18)	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
1.4 <Deleted)	
1.5 Airman Duties/Flight Deck Procedures (Element 3.1.3)	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
1.6 Operational Control (Element 3.1.4)	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
1.7 Carry-On Baggage (Element 3.1.5)	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
1.8 De-Icing Program (Element 3.1.7)	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A
1.9 Carriage of Cargo (Element 3.1.8)	<input type="checkbox"/> YES <b>If no or N/A, explain:</b> <input type="checkbox"/> NO <input type="checkbox"/> N/A

# Safety Attribute Inspection (SAI) Job Aid

4.2.5 Training of Dispatchers		
<b>SECTION 6 – INTERFACES ATTRIBUTE</b>		
<i>1.10 Aircraft Performance Operating Limitations (Element 3.1.9)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.11 Dispatch or Flight Release (Element 3.2.1)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.12 Operational Release (Subsystem 3.2)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.13 Training of Flight Crewmembers (Element 4.2.3)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.14 Simulators/Training Devices (Element 4.2.8)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.15 Outsource Crewmember Training (Element 4.2.9)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.16 Appropriate Airman/Crewmember Checks and Qualifications (Element 4.3.2)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.17 Weather Reporting Facilities/SAWRS Stations (Element 5.1.2)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.18 Use of Approved Routes, Areas &amp; Airports (Element 5.1.6).</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.19 Scheduling/Reporting System (Element 6.1.1)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.20 Dispatcher Duty/Rest Time (Element 6.1.4)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.21 Director of Operations (Element 7.1.4)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
<i>1.22 Maintenance Control (Element 7.1.6)</i>	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:

# Safety Attribute Inspection (SAI) Job Aid

4.2.5 Training of Dispatchers		
<b>SECTION 6 – INTERFACES ATTRIBUTE</b>		
1.23 Computer-Based Record Keeping System (Element 3.1.11)	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.24 RVSM Authorization (Element 5.1.9)	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.25 Safety Program (Element 7.2.1)	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.26 Special Navigation Areas of Operation (Element 5.1.7)	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.27 <Deleted>		
1.28 Manual Currency (Element 2.1.1)	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.29 Content Consistency Across Manuals (Element 2.1.2)	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.30 Manual Distribution (Element 2.1.3)	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
1.31 Manual Availability (Element 2.1.4)	<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	If no or N/A, explain:
2. List any additional interfaces identified:		
3. Are there written procedures for the use of air carrier personnel in the application of these interfaces?	<input type="checkbox"/> YES <input type="checkbox"/> NO	If no, explain:
4. Are there controls to ensure that interfaces occur?	<input type="checkbox"/> YES <input type="checkbox"/> NO	If no, explain:
5. Are the interfaces between the Training of Dispatchers process and other processes treated consistently in the Manual(s)?	<input type="checkbox"/> YES <input type="checkbox"/> NO	If no, explain: