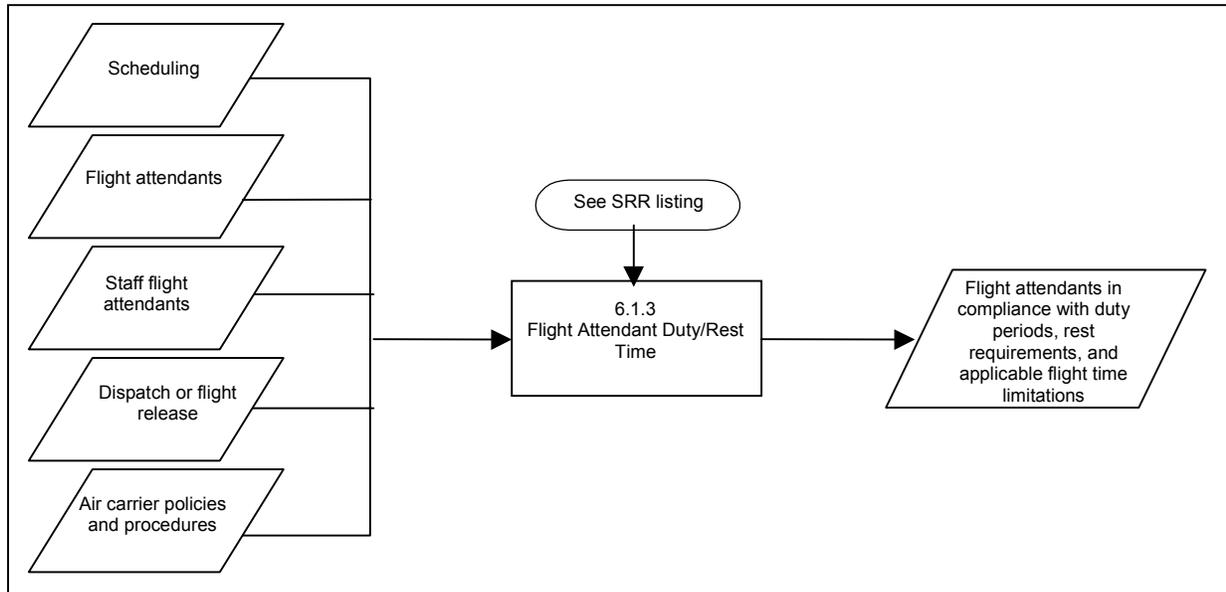


# Safety Attribute Inspection (SAI) Job Aid



## ELEMENT SUMMARY INFORMATION

**Element:** 6.1.3 Flight Attendant Duty/Rest Time

**Purpose of this Element** (Air Carrier's responsibility): To ensure that flight attendants are assigned duty and rest periods, and applicable flight time, in compliance with regulations, as well as Air Carrier policies and procedures.

**Objective** (FAA responsibility): To determine if the air carrier's Flight Attendant Duty/Rest Time process includes safety attributes.

**Inputs:**

- Scheduling
- Flight Attendants
- Staff Flight Attendants
- Dispatch or Flight Release
- The air carrier's Policies and Procedures

**Output:**

- Flight attendants in compliance with duty periods, rest requirements, and applicable flight time limitations.

**Performance Measures:**

- Flight attendants have met rest requirements prior to reporting to duty.
- No flight attendant has been assigned duties by the carrier during required rest periods.
- No flight attendant has exceeded his/her duty time limitations.
- No flight attendant has exceeded his/her flight time limitations, if applicable.

# Safety Attribute Inspection (SAI) Job Aid

## **SRR:**

- 121.467 (b, c), Flight attendant duty period limitations and rest requirements: Domestic, flag, and supplemental operations.

## **Other CFRs and/or FAA Guidance:**

- HBAT 95-16, Adoption of Flight Crewmember Flight Time Limitations Rules to Establish Flight Attendant Duty and Flight Time Limitations and Rest Restrictions
- Preambles:
  - 60 FR 52625 October 10, 1995, Flight Attendant Duty Period Limitations and Rest Requirements
  - 59 FR 42974 August 19, 1994, Flight Attendant Duty Period Limitations and Rest Requirements
  - 59 FR 52683, Wednesday, October 19, 1994, Flight Attendant Duty Period Limitations and Rest Requirements

# Safety Attribute Inspection (SAI) Job Aid

## SRR SPECIFIC INFORMATION

| <b>SRR</b>         | <b>Intent</b>   | <b>Inspectors</b>   |
|--------------------|---|---|
| <b>121.467 (b)</b> | To specify the limitations and conditions under which an air carrier may assign duty periods to flight attendants.  | <i><b>Certification:</b> Operations and CSI</i><br><i><b>Surveillance:</b> Operations and CSI</i> |
| <b>121.467 (c)</b> | To specify the conditions under which an air carrier may apply the flight crewmember flight time and duty limitations, and rest requirements, to flight attendants. | <i><b>Certification:</b> Operations and CSI</i><br><i><b>Surveillance:</b> Operations and CSI</i> |

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### **SECTION 1 - RESPONSIBILITY ATTRIBUTE**

**Objective:** To determine if there is a clearly identifiable, qualified, and knowledgeable person who is accountable for the quality of the Flight Attendant Duty/Rest Time process.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Identify the person who is responsible for the quality of the Flight Attendant Duty/Rest Time process.
2. Review the description in the Manual that delineates the duties and responsibilities of the person.
3. Evaluate the person's qualifications and work experience (or resume', if appropriate).
4. Review the appropriate organizational chart.
5. Discuss the Flight Attendant Duty/Rest Time process with the person.

*To meet this objective, the inspector will determine and record answers to the following questions:*

|   |   |
|---|---|
| 1. Is there a clearly identifiable person who is answerable for the quality of the Flight Attendant Duty/Rest Time process? | <input type="checkbox"/> YES If yes, provide the name:<br><input type="checkbox"/> NO If no, explain: |
| 2. Does the person understand the procedures associated with the Flight Attendant Duty/Rest Time process?                   | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 3. Does the person understand the controls associated with the Flight Attendant Duty/Rest Time process?                     | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 4. Does the person understand the interfaces associated with the Flight Attendant Duty/Rest Time process?                   | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 5. Does the person understand the process measurements associated with the Flight Attendant Duty/Rest Time process?         | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 6. Is the responsibility of this position clearly documented in the air carrier's Manual(s)?                                | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 7. Are the qualification standards for this position clearly documented?  | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 7a Are the qualification standards for this position appropriate for the duties that are assigned?                          | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 8. Does the person meet the qualification standards?  | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 9. Does the person acknowledge that he/she has responsibility for the Flight Attendant Duty/Rest Time process?              | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 10. Does the person know who has authority to establish and modify the Flight Attendant Duty/Rest Time process?             | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### **SECTION 2 – AUTHORITY ATTRIBUTE**

**Objective:** To determine if there is a clearly identifiable, qualified, and knowledgeable person with the authority to establish and modify the Flight Attendant Duty/Rest Time process.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Identify the person who has the authority to establish or modify the Flight Attendant Duty/Rest Time process.
2. Review the description in the Manual that delineates the duties and responsibilities of the person.
3. Evaluate the person's qualifications and work experience (or resume', if appropriate).
4. Review the appropriate organizational chart.
5. Discuss the Flight Attendant Duty/Rest Time process with the person.

*To meet this objective, the inspector will determine and record answers to the following questions:*

|   |   |
|---|---|
| 1. Is there a clearly identifiable person who has authority to establish and modify the air carrier's policies for the Flight Attendant Duty/Rest Time process? | <input type="checkbox"/> YES If yes, provide the name:<br><input type="checkbox"/> NO If no, explain: |
| 2. Does the person understand the procedures associated with the Flight Attendant Duty/Rest Time process?   | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 3. Does the person understand the controls associated with the Flight Attendant Duty/Rest Time process?   | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 4. Does the person understand the interfaces associated with the Flight Attendant Duty/Rest Time process?   | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 5. Does the person understand the process measurements associated with the Flight Attendant Duty/Rest Time process?   | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 6. Is the authority of this position clearly documented in the air carrier's Manual(s)?   | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 7. Are the qualification standards for this position clearly documented?  | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 7a Are the qualification standards for this position appropriate for the duties that are assigned?  | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 8. Does the person meet the qualification standards?  | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 9. Does the person acknowledge that he/she has authority for the Flight Attendant Duty/Rest Time process?   | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 10. Does the individual know who has the responsibility for the Flight Attendant Duty/Rest Time process?  | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |
| 11. Are the procedures for delegation of authority clearly documented for the Flight Attendant Duty/Rest Time process?  | <input type="checkbox"/> YES If no, explain:<br><input type="checkbox"/> NO                           |

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### SECTION 3 – PROCEDURES ATTRIBUTE

**Objective:** To determine if the air carrier has documented procedures for accomplishing the Flight Attendant Duty/Rest Time process.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Review the documented instructions and information related to the Flight Attendant Duty/Rest Time process to ensure that they contain who, what, where, when, and how.
2. Review the FAA Guidance and Specific Regulatory Requirements (SRR) included in the supplemental information section of this SAI.
3. Discuss the Flight Attendant Duty/Rest Time process with appropriate personnel to gain an understanding of the procedures.
4. Observe the Flight Attendant Duty/Rest Time process to gain an understanding of the procedures.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. Do written procedures exist to achieve the desired result of the Flight Attendant Duty/Rest Time process:

|  |                          |     |                        |
|--|--------------------------|-----|------------------------|
| <i>1.1 Do Written procedures exist to compute required rest periods by comparing the duty period and actual flight time to regulatory requirements? [121.467 (b, c)]</i>                 | <input type="checkbox"/> | YES | If no or N/A, explain: |
|  | <input type="checkbox"/> | NO  |                        |
|  | <input type="checkbox"/> | N/A |                        |
| <i>1.2 Do written procedures exist to ensure that flight attendants do not exceed cumulative flight time limits? [121.467 (c)]</i>   | <input type="checkbox"/> | YES | If no or N/A, explain: |
|  | <input type="checkbox"/> | NO  |                        |
|  | <input type="checkbox"/> | N/A |                        |
| <i>1.3 Do written procedures exist to ensure that the actual duty time of flight attendants is collected? [121.467 (b)]</i>  | <input type="checkbox"/> | YES | If no or N/A, explain: |
|  | <input type="checkbox"/> | NO  |                        |
|  | <input type="checkbox"/> | N/A |                        |
| <i>1.4 Do written procedures exist to ensure that flight attendants are not scheduled for duty periods or flight time in excess of regulatory requirements? [121.467 (b, c,)]</i>        | <input type="checkbox"/> | YES | If no or N/A, explain: |
|  | <input type="checkbox"/> | NO  |                        |
|  | <input type="checkbox"/> | N/A |                        |
| <i>1.5 Do written procedures exist to adjust flight attendant schedules by comparing time flown to time scheduled? [121.467 (b, c,)]</i>   | <input type="checkbox"/> | YES | If no or N/A, explain: |
|  | <input type="checkbox"/> | NO  |                        |
|  | <input type="checkbox"/> | N/A |                        |
| <i>1.6 Do written procedures exist to discourage flight attendants from exceeding specified duty/flight time limitations (even in situations when it is technically legal to do so)?</i> | <input type="checkbox"/> | YES | If no or N/A, explain: |
|  | <input type="checkbox"/> | NO  |                        |
|  | <input type="checkbox"/> | N/A |                        |
| <i>1.7 Do written procedures exist to count time spent deadheading to an assignment as duty time?</i>  | <input type="checkbox"/> | YES | If no or N/A, explain: |
|  | <input type="checkbox"/> | NO  |                        |
|  | <input type="checkbox"/> | N/A |                        |
| 2. Do the procedures identify: who, what, where, when and how?   | <input type="checkbox"/> | YES | If no, explain:        |
|  | <input type="checkbox"/> | NO  |                        |

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### **SECTION 3 – PROCEDURES ATTRIBUTE**

|  |   |
|--|---|
| 3. Are the procedures in compliance with the CFR(s)?   | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |
| 4. Do the procedures conform to other written guidance (E.g., Operations Specifications, FAA Orders, Airworthiness Directives, Advisory Circulars, Handbook Bulletins, Directives, and Manufacturer’s Recommendations)?                                      | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |
| 5. Does the air carrier have the resources to support the written procedures for the Flight Attendant Duty/Rest Time process?  | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |
| 6. If alternate procedures exist for use during irregular conditions, do they achieve the same desired results as the primary procedures so that an equivalent level of safety is maintained? (E.g., a manual system used as a result of equipment failure). | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A, <b>No alternate procedures exist for this element</b> |
| 7. Are the procedures published in different manuals relating to the Flight Attendant Duty/Rest Time process consistent?   | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |
| 8. Does the air carrier have a documented method for assessing the impacts of procedural changes to the Flight Attendant Duty/Rest Time process?   | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### SECTION 4 – CONTROL ATTRIBUTE

**Objective:** To determine if checks and restraints are designed into the Flight Attendant Duty/Rest Time process to ensure a desired result is achieved.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Review the documented instructions and information related to the Flight Attendant Duty/Rest Time process.
2. Review the FAA Guidance and Specific Regulatory Requirements (SRR) included in the supplemental information section of this SAI
3. Discuss the Flight Attendant Duty/Rest Time process with appropriate personnel to gain an understanding of the controls.
4. Observe the Flight Attendant Duty/Rest Time process to gain an understanding of the controls.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. Are the following checks and restraints built into the Flight Attendant Duty/Rest Time process:

|   |   |
|---|---|
| <i>1.1 Does the air carrier have a method to prevent the performance of duties which would interrupt a required rest period?</i>  | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| <i>1.2 Does the air carrier have a method to verify the accuracy of reported flight or duty time?</i>   | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| <i>1.3 Does the air carrier have a method to restrict access to make changes to flight attendant flight/duty/rest time records?</i>                                     | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| <i>1.4 Does the air carrier have a method to track sources of data entry on flight attendant flight/duty/rest time records?</i>   | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 2. Do the checks and restraints ensure the desired result is achieved for the Flight Attendant Duty/Rest Time process?  | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |
| 3. Does the air carrier have a documented method for assessing the impacts of any changes made to checks and restraints in the Flight Attendant Duty/Rest Time process? | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |
| 4. Does the air carrier have the resources to support the checks and restraints for the Flight Attendant Duty/Rest Time process?  | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### SECTION 5 - PROCESS MEASUREMENT ATTRIBUTE

**Objective:** To determine if the air carrier measures and assesses the Flight Attendant Duty/Rest Time process, to identify and correct problems or potential problems.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Review the documented instructions and information related to the Flight Attendant Duty/Rest Time process.
2. Discuss the Flight Attendant Duty/Rest Time process with appropriate personnel to gain an understanding of the process measures.
3. Observe the Flight Attendant Duty/Rest Time process to gain an understanding of the process measures.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. <Deleted>

2. Does the air carrier's Flight Attendant Duty/Rest Time process include the following process measurements?

- |  |   |
|--|---|
| 2.1 <i>Does the air carrier record instances when flight attendants were not in compliance with assigned duty time, required rest time, and (if applicable) flight time limitations?</i>                           | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 2.2 <i>Does the air carrier analyze of the quality (e.g., accuracy, completeness, validity, and usability) of historical data on flight attendant duty/rest time records?</i>                                      | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 2.3 <i>Does the air carrier test procedures to ensure that no flight attendants are scheduled contrary to regulatory requirements for duty/rest time?</i>  | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 2.4 <i>Does the air carrier collect and analyze scheduling errors?</i>   | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 2.5 <i>Does the air carrier collect data on flight attendant complaints related to duty/rest time?</i>   | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 2.6 <i>Does the air carrier have a method to collect and analyze information on actual flight time which is in excess of scheduled flight time, and use this information to minimize flight attendant fatigue?</i> | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 2.7 <i>Does the air carrier analyze of actual duty time in excess of scheduled duty time?</i>  | <input type="checkbox"/> YES <b>If no or N/A, explain:</b><br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 3. Does the air carrier document their process measurement methods and results?  | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO  |

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### **SECTION 5 - PROCESS MEASUREMENT ATTRIBUTE**

|  |  |
|--|--|
| 4. Are the air carrier's process measurement methods effective?  | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO |
| 5. Does the air carrier use their process measurement results to improve their programs?   | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO |
| 6. Are the process measurement results accessible to the FAA?  | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO |
| 7. Does the organization that conducts the process measurement have direct access to the person with responsibility for the Flight Attendant Duty/Rest Time process? | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO |
| 8. Does the air carrier have the resources to support the process measurement for the Flight Attendant Duty/Rest Time process?                                       | <input type="checkbox"/> YES <b>If no, explain:</b><br><input type="checkbox"/> NO |

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### SECTION 6 – INTERFACES ATTRIBUTE

**Objective:** To determine if the air carrier identifies and manages the interactions between the Flight Attendant Duty/Rest Time process and the other element processes within the air carrier organization.

*To meet this objective, the inspector will accomplish the following tasks:*

1. Review the documented instructions and information related to the Flight Attendant Duty/Rest Time process.
2. Discuss the Flight Attendant Duty/Rest Time process with appropriate personnel to gain an understanding of the interfaces.
3. Observe the Flight Attendant Duty/Rest Time process to gain an understanding of the interfaces.

*To meet this objective, the inspector will determine and record answers to the following questions:*

1. Are the following interfaces identified for the Flight Attendant Duty/Rest Time process:

1.1 <Deleted>

1.2 *Operational Control (Element 3.1.4)*

YES    **If no or N/A, explain:**  
 NO  
 N/A

1.3 *Computer Based Record Keeping (Element 3.1.10)*

YES    **If no or N/A, explain:**  
 NO  
 N/A

1.4 *Training of Flight Attendants (Element 4.2.4)*

YES    **If no or N/A, explain:**  
 NO  
 N/A

1.5 *Training of Dispatchers (Element 4.2.5)*

YES    **If no or N/A, explain:**  
 NO  
 N/A

1.6 *Training of Flight Followers (Element 4.2.11)*

YES    **If no or N/A, explain:**  
 NO  
 N/A

1.7 *Scheduling/Reporting System (Element 6.1.1)*

YES    **If no or N/A, explain:**  
 NO  
 N/A

1.8 *Flight Crewmember Flight/Duty/Rest Time (Element 6.1.2)*

YES    **If no or N/A, explain:**  
 NO  
 N/A

1.9 *Director of Safety (Element 7.1.3)*

YES    **If no or N/A, explain:**  
 NO  
 N/A

# Safety Attribute Inspection (SAI) Job Aid

## 6.1.3 Flight Attendant Duty/Rest Time

### SECTION 6 – INTERFACES ATTRIBUTE

|  |   |
|--|---|
| 1.10 Director of Operations (Element 7.1.4)  | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.11 Other Personnel with Operational Control (Element 3.1.13)   | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.12 Crew Records  | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.13 Marketing   | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.14 Safety Program (Element 7.2.1)  | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.15 Bargaining Unit   | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.16 In-Flight Services  | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.17 Manual Currency (Element 2.1.1)   | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.18 Content Consistency Across Manuals (Element 2.1.2)  | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.19 (Manual) Distribution (Element 2.1.3)   | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 1.20 (Manual) Availability (Element 2.1.4)   | <input type="checkbox"/> YES    If no or N/A, explain:<br><input type="checkbox"/> NO<br><input type="checkbox"/> N/A |
| 2. List any additional interfaces identified:  |   |
| 3. Are there written procedures for the use of air carrier personnel in the application of these interfaces?                         | <input type="checkbox"/> YES    If no, explain:<br><input type="checkbox"/> NO  |
| 4. Are there controls to ensure that interfaces occur?   | <input type="checkbox"/> YES    If no, explain:<br><input type="checkbox"/> NO  |
| 5. Are the interfaces between the Flight Attendant Duty/Rest Time process and other processes treated consistently in the Manual(s)? | <input type="checkbox"/> YES    If no, explain:<br><input type="checkbox"/> NO  |