Memorandum

Date: October 30, 2009

To: System Ops Litigation

From: Minneapolis Air Route Traffic Control Center

Subject: INFORMATION: Partial Transcript
Pilot Deviation NWA188
Minneapolis, MN, October 22, 2009

This transcription covers the Minneapolis Air Route Traffic Control Center (ARTCC) 13 R position for the time period from October 22, 2009, 0107 UTC, to October 22, 2009, 0133 UTC.

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<th>Agencies Making Transmissions</th>
<th>Abbreviations</th>
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<td>Minneapolis ARTCC, Sawyer High Controller</td>
<td>R13</td>
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<td>Northwest Fifteen Fifty Three</td>
<td>NWA1553</td>
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<td>Northwest One Eighty Eight</td>
<td>NWA188</td>
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<td>Minneapolis ARTCC, Eau Claire High Controller</td>
<td>R16</td>
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I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject Pilot Deviation involving NWA188.

Theodore N. Thomas
Acting Quality Assurance Manager
Minneapolis ARTCC

0107
(0108-0111)
0112
0112:51 R13 northwest fifteen fifty three could you do a relay to ah company

0112:91 R13 northwest fifteen fifty three could you do a relay to ah company

0112:56 NWA1553 sure we can ah do that I did send a message to ah dispatch ah for thirty three seventy five now (unintelligible)
okay nope it's ah if you'd switch to a frequency one two six point three two twenty six thirty two broadcast for northwest one eighty eight see if you can raise that aircraft on that frequency please

okay and where would you like me to send em if i get em there

ah right here if you would please ah twenty three seventy two

okay we'll do that

minneapolis northwest one eighty eight

northwest one eighty eight minneapolis center ah go ahead

ah roger ah we got ah distracted and we've over flown ah minneapolis we're over head eau claire and would like to make a one eighty and do arrival from eau claire

northwest one eighty eight roger turn to the right to a heading of one zero zero be radar vectors sets you up they are holding there and um we'll see if we can't get you in

okay copy a right one eighty to eau claire and expect holding at eau claire

and a northwest one eight eight fly the heading of one zero zero be ah radar vectors for your descent also and you are cleared to minneapolis ah via radar vectors heading one zero zero for eau claire and the eau claire eight arrival

okay copy a one zero zero to pick up the eau claire eight arrival northwest one eighty eight

and northwest one eighty eight center um wants you up on ah thirty three seventy five

okay we'll come up on thirty three seventy five
0115:17  R13  uh and northwest one eighty eight no stay right here one two three point seven two twenty three seventy two for now and i'll have you over that arrival sector here in just a moment

0115:28  NWA188  okay do you want us to stay here on thirty three forty five or twenty three seventy two

0115:32  R13  ah you can stay right here and um on this frequency and i just have to verify that the cockpit is secure

0115:39  NWA188  it is secure we got distracted we were ah

0115:44  NWA188  (unintelligible) *(never heard a call and we just)*

0115:49  R13  northwest one eighty eight roger

0115:56  R13  northwest one eighty eight turn right to a heading of one three five

0115:59  NWA188  right turn to one three five northwest one eighty eight

0116:15  R13  northwest one eighty eight do you have ah enough ah fuel to hold or do you need to ah get into minneapolis

0116:22  NWA188  ah we're ah we're good on fuel we could hold we'd just as soon go right in if we could

0116:27  R13  okay well um we got you stuck on top of a holding stack at a eau claire i'll see i'll see what kind of delay it is and what ah they have planned for ya

0116:37  NWA188  thanks much

0117  R13  northwest one eighty eight turn right to a heading of two one zero

0117:08  NWA188  two one zero northwest one eighty eight

0117:16  R13  northwest one eighty eight descend and maintain flight level three two zero
down to three two zero northwest one eighty eight

and northwest one eighty eight you can contact minneapolis center one three three point seven five thirty three seventy five we'll see ya later

thirty three seventy five northwest one eighty eight

this is sector thirteen

sixteen point out east of siren northwest one eighty eight we gotta turn him north and west and give him a couple turns before we {unintelligible}

northwest one eighty eight's your control d t

{unintelligible}

End of Transcript

*This portion of the re-recording is not entirely clear, but this represents the best interpretation possible under the circumstances.*