NUMBER OF FLIGHT ATTENDANTS REQUIRED WHEN AIRCRAFT IS PARKED AT THE GATE

(Formerly Air Carrier Operations Bulletin No. 1-87-1).

A recent request for an interpretation of Section 121.391(e) of the Federal Aviation Regulations (FAR) has resulted in questions being raised as to the applicability of FAR Sections 121.391(a) and (e) as they relate to the number of flight attendants that must be on the aircraft during the boarding and deboarding process. Because of the apparent inconsistency between paragraphs (a) and (e), it has been determined that Section 121.391 needs to be clarified. A rulemaking project has been established to accomplish that clarification. Pending any amendment to FAR Section 121.391, the following guidance will be utilized when applying that regulation.

a. During the passenger boarding phase at an originating point, the required number of flight attendants specified in FAR Section 121.391(a) must be aboard the aircraft when passengers are boarded.

b. During the passenger deplaning phase at the destination point, the required number of flight attendants specified in FAR Section 121.391(a) must be aboard the aircraft when passengers are deplaned.

c. At intermediate stops where passengers remain on board the aircraft, at least the number of persons specified in FAR Section 121.391(e) must be aboard the aircraft.

d. Principal operations inspectors (POI) are requested to review their certificate holder’s procedures to ensure that FAR Sections 121.391(a) and (e) are being complied with.