

INTRODUCTION

The Federal Aviation Administration (FAA) sponsored a two-day meeting in June 1990 as part of a series of meetings to address Human Factors in Aircraft Maintenance and Inspection. At this meeting, particular attention was given to "Training Issues" in maintenance operations. Presentations were given by 15 individuals covering the full spectrum of interests in maintenance training. These presentations covered regulatory issues, current practices by airline operators, problems and practices of training schools, and new technologies in training.

The broad objectives of the meeting were to (1) review the range of training activities now in place to support airline operations, (2) describe the effect of current and planned regulatory oversight, (3) identify specific problems in training, and (4) learn of new technologies that might aid training in the future. The objectives of the Federal Aviation Administration in sponsoring a meeting such as this are described in the two presentations immediately following.

Each presentation at the meeting, as well as the following question-and-answer period, was recorded for transcription and study. Using these materials, the ideas and opinions of presenters and attendees were reviewed and summarized in a "[Conclusions and Recommendations](#)" section, which appears after the [FAA Welcome/Meeting Objectives](#) and [Keynote Address](#). The [Conclusions and Recommendations](#) are organized to present the general feelings of attendees concerning the major elements found in a large industrial training system.

An edited version of each presentation, taken in most instances from the tape transcript, is presented as [Appendix A](#).