

Advisory Circular 150/5360-14

Access to Airports By Individuals with Disabilities

Presented to: 5TH Annual Civil Rights Training Conference for
Airports

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Federal Aviation
Administration



Advisory Circular 150/5360-14

- This AC assists airports in complying with requirements regarding individuals with disabilities by:
 - Identifying the relevant statutes and regulations affecting airports
 - Presenting the main features of each of the statutes and regulations
 - Listing sources of assistance or additional information



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- This AC generally applies to airports operated by public entities and those receiving federal financial assistance, but is useful for all airports.



Service Animal Relief Areas

- The AC:
 - Can only specify design standards.
 - Cannot specify maintenance, escorts, or requirements for any other operational issue.
 - Does not address psychiatric service or emotional support animals



Issues:

- Location and Distance
- Wayfinding and Signing
- Dimensions
- Surfaces
- Other considerations



Distance

- **Recommended:**
- Maximum of 15 minutes to reach the area
 - Based on walking speed of 200 feet per minute.
 - To include wait time for elevators, escorts etc.



Signs and Wayfinding

Standardization promotes understanding



Signs and Wayfinding



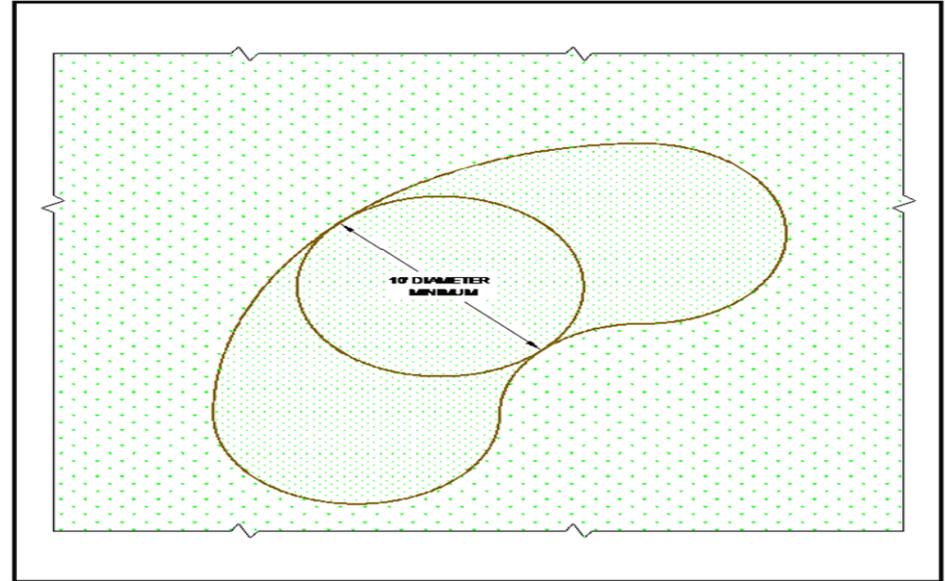
Signs and Wayfinding

- **Recommended :**
 - Posted throughout the airport directing passengers to the nearest relieving station.
 - Marked on the airport map.
 - Using standard ADA compliant print and braille.



Size & Shape

- Must accommodate both a ten pound Yorkie as well as a 90 lb. large breed.
- Minimum of 10 feet in all directions, to accommodate a service dog while attached to a 5-foot leash.



Surfaces

- **A sealed concrete or epoxy type (hard) surface**
 - Two sections: wheelchair access and animal relief
- **Gravel**
- **Treated Artificial Turf**
 - May be more foreign to some dogs, and more difficult to encourage relief
- **Mulch**



Other Considerations

- **Required:**
 - Accessible doors/gates
- **Recommended:**
 - Fencing with automatic doors/gates
 - An artificial fire hydrant
 - Waste receptacles
 - Assistance buttons and communication devices



Other Considerations

- Cleaning solutions
 - Recommended to be non-toxic to prevent dogs from having harmful chemicals on their paws.
 - should not leave strong odors that discourage dogs from relieving.
- Relief areas should be visible to the general public and airport, terminal or station staff.



Other Considerations

- Outdoor relief areas
 - preferable, but probably not always possible
 - should be protected from the elements



PIT Airport Outside the Terminal



IAD



PIT international- Inside the Terminal



East Bag Claim Pet Relief Area, IAD Airport Opened September 2009 – 265 S.F.



DOT/FAA – Industry Conference



- **Guidebook for Airport Terminal Restroom Planning and Design**
- **January 2015**

CONTACT INFORMATION

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