

UNITED STATES DEPARTMENT OF TRANSPORTATION  
FEDERAL AVIATION ADMINISTRATION  
WASHINGTON, DC

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**ORDER**

**FAA Order  
Number:**

**ODRA-14-727**

**Matter:**

**Protest of Concur Technologies, Inc.  
Under Solicitation No. DTFAAC-14-R-04718**

**Docket:**

**14-ODRA-00708**

**Date Served:**

**August 25, 2014**

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**ORDER**

Concur Technologies, Inc. (“Concur”) filed this pre-closing protest (“Protest”) under Solicitation DTFAAC-14-R-04718 (“Solicitation”) on June 20, 2014. Using the Solicitation, the Federal Aviation Administration’s (“FAA”) Enterprise Service Center (“ESC”) seeks to award a task order to one of the two holders of “master contracts” administered by the General Services Administration in support of the “E-Gov Travel Services-2” program (“ETS2”). Concur holds one of the GSA master contracts, and the intervenor, CWTSatoTravel, holds the other.

Concur alleges that the ESC improperly elected to eliminate the technical proposals and evaluation factors required by a previous solicitation for the same services. Concur also alleges that the past performance evaluation criteria are ambiguous. Finally, Concur alleged that the fifteen-day deadline for past performance proposals is unreasonably short. For the reasons set forth therein, I adopt and incorporate by reference the attached Findings and Recommendation of the Office of Dispute Resolution for Acquisition, and hereby deny the Protest in its entirety.

This is the final Agency Order in this matter. To the extent that this decision is subject to review, such review shall be sought in accordance with 49 U.S.C. § 46110 and the ODRA Procedural Rule, 14 C.F.R. § 17.43 (2013), within sixty (60) days of issuance of this Order.

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Michael P. Huerta  
Administrator

Issued this 25<sup>th</sup> day of August, 2014.