



Office of Innovations and Solutions (ACB)



Program Management Policy

The Innovations and Solutions organization is committed to delivering the best value possible to our customers for all ACB products and services. Numerous studies, both inside and outside the government, have shown that program management makes a difference, and good program management makes a significant difference. By the adoption and practice of sound and accepted program management principles, we will provide products and services, that under any measure, are deemed to be successful whether the measure is timeliness, results are technically and operationally sound, the effort is within budget, the performance exceeds customers' expectations, or our value added contributes to the mission of the FAA.

Accordingly, sound program management principles shall be applied to all ACB efforts in compliance with the processes outlined in the Program Management Guidance Document. To achieve this goal, we will ensure that adequate support staff is available and that our workforce acquires and maintains the necessary skills and abilities to effectively manage our programs. This will be done through a number of resources including training, practical work experience, Customer and Program Management Staff support, and utilization of the ACB integrated program management system. This management information system will provide the visibility into and the tracking of program progress from the development of plans through the successful delivery of a product or service. It will also facilitate the adoption of corrective measures, if needed, at the earliest possible time.

John Wiley
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Solutions, ACB-1

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