# Human Factors REDAC Subcommittee

Update on F&R Winter 2015 Finding #4 Current Status: OPEN

Human Factors Division, ANG-C1 March 2016



## **Recommendations from Finding #4**

- Complement Human Factors (HF) Flight Deck work focusing on the successful design, adoption, implementation and evaluation of Performance Based Navigation (PBN) in the performance of Air Traffic Control (ATC), Traffic Flow Management (TFM) and Flight Operations Control (dispatch) tasks
  - Our primary efforts will focus on the evaluation piece of PBN
- Ensure that work is completed in a cohesive *collaborative* manner to provide guidelines grounded on an integrated systems perspective
  - Collaboration is key for current and future research as we work to identify and establish relationships between NextGen concept work and Air/Ground efficiency improvements



## Summary of Key Concept Exploration to Date

Opportunities for HF involvement has focused on two areas: Established on RNP (EoR) and 4-D Trajectory (4DT)

### EoR Takeaways

- Integrated Systems topics:
  - FMA monitoring
  - TSAS integration
  - Mixed equipage
  - Trust in automation
- EoR is currently operational at Denver with preparations for a second site (Seattle) in the next 18 months
- Opportunity to collect data and provide HF guidance for EoR rollout NAS-wide

### 4DT Takeaways

- Three concepts under 4DT:
  - Dynamic RNP
  - Advanced Interval Management
  - ATC Winds
- Finalizing operational scenarios by the end of FY16
- Will conduct one demo in first quarter of FY17 to test the three concepts
- Opportunity to provide HF support during concept validation



### **Suggested Focus Areas for ATC HF Involvement**

ANG-C1 recommends providing HF leadership in the following areas:

- Lessons Learned comparative analysis for Denver and Seattle EoR implementations to provide guidance for NAS-wide rollout.
- Further safety and human performance analyses of the EoR concept to support successful NAS-wide rollout.
  - Results could also be integrated into the SMS process before additional flight trials.
- Review of existing training approach for EoR to facilitate concept acceptance and use.
- Human performance analysis support during the 4DT demo slated for first quarter of FY17.
  - The demo will include DRNP, Advanced IM, and ATC Winds.



## **Air/Ground Integration Opportunities**

### Current PBN related Flight Deck Projects

### Subjective Instrument Procedure Complexity

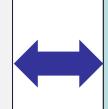
**Output:** Report on human factors issues for instrument procedures' complexity (8/16)

**Impact:** Data will help guide designers of instrument flight procedures through updates to the FAA's 8260 series orders

### **Briefing Strips for Arrivals & Departures**

**Output:** Report summarizing need for alternate depiction for RNAV/RNP arrival/departure procedures (2/17)

**Impact:** Support updates to FAA Orders in the 8260 series, FAA Order 8900.1, and to mitigate complexity and challenges to flight crew compliance with PBN procedures



### **Complimentary ATC PBN Projects**

Develop and execute subjective complexity work on the ATC side to inform PBN-related updates to the 7110.65, training requirements, and change management approach.

Develop evaluation strategy to demonstrate ATC efficiency and safety improvement with Pilot/Flight Crew using Briefing Strips; demonstrate increased compliance with published RNAV/RNP constraints requiring less ATC instructions and potential recovery for non-compliance.



## **Coordination with AJV-14**

- Coordination activities should be scheduled between ANG-C1/AJV-14/AVS/AJR to identify areas of analysis for Human Factors as part of the FAA response to the RTCA (6/2015).
- Initial meeting on 8/31 to discuss PTT/Lessons Learned
  - Human Factors support to "Recommendations for Technical Stakeholders" (Recommendation 2), to analyze stakeholder roles and responsibilities, and to identify additional training needs for controllers concerning PBN procedures with the deployment of new DSTs
  - Human Factors support to "Outcomes and Metrics" (Recommendation 1, 2, 3, 4), for the development of cost effective solutions to Air Traffic Controller and Flight Crew Workload evaluation
  - Human Factors support to "Capturing Lessons Learned and Future Efforts" (Recommendation 3, 4, 5), for cost effective and PTT usability study and user interface development oversight; link to ATIS study and potentially D-ATIS down the road.



## **Current Flight Deck Projects**

• BACKUP





Federal Aviation Administration

### Subjective Instrument Procedure Complexity (FY13 PLA 03.11.00)

• Deliverable Schedule

#### Description / Benefits

<ul> <li>The Flight Technologies and Procedures Division of the Flight Standards Service has requested human factors R&amp;D to support updates to the FAA's 8260 series orders that guide designers of instrument flight procedures. Research will support development of human factors guidance that will address issues concerning the design and depiction of terminal instrument flight procedures and associated aeronautical charts.</li> <li>Research will provide data to help the FAA consider flightcrew issues as early as possible in the design of new flight procedures to smooth their operational implementation. The data will allow Flight Standards human factors specialists to develop guidance to address hazards and risks associated with human-automation interaction in multiple aircraft types, operators, and equipment (e.g., VNAV).</li> <li><b>Task / Project Profile</b></li> <li>Project Manager: Sherry Chappell</li> <li>Requirement: Human Factors Guidelines for Advanced Instrument Procedure Design and Use</li> <li>Performer: Divya Chandra, Volpe</li> <li>Sponsor: John Swigart AFS-470 and Kathy Abbott, CSTA (AIR-100)</li> </ul>		(D) Report on human factors issues for instrument procedures' complexity		Completion Date 08/31/2016	Statu		
•Recent Accomplishments	•Fu	nding Profile					
<ul> <li>Presentations on the subjective procedure complexity study to FAA Flight Standards and Aeronautical Information Services, Jeppesen, CNS TF, PARC</li> </ul>		BLI Number	Project Name	Project Funding	g		
<ul> <li>PCPSI WG, HF REDAC, and ICAO between August and December 2015.</li> <li>Draft of technical report submitted January 2016.</li> <li>Annual update to SharePoint site and public website, September 2015</li> </ul>		111110	Subjective Instrument Procedure Complexity	FY13 \$400,000			
•Future Plans	•lss	ues / Risks					
<ul> <li>Complete full technical report on instrument procedure complexity and prepare a conference paper on the study by August 2016 .</li> <li>Continue participation in PARC working groups.</li> </ul>	• 1	<ul> <li>There are no issues are risks.</li> </ul>					
<ul> <li>Identify follow-on research priorities with program managers and technical</li> </ul>	<u>Ou</u>	Outcome: Empirical basis for instrument procedure design for NextGen arrivals					

 Identify follow-on research priorities with program managers and technical sponsors. Several proposed tasks under consideration.

and departures to update FAA's 8260 series orders to mitigate complexity in

flightcrew interaction with flight deck systems.

### Briefing Strips for Arrivals & Departures (FY14 PLA 03.01.00)

#### Description / Benefits

The Flight Standards Flight Technologies and Procedures Division has identified a human factors concern for flightcrew use of area navigation (RNAV) and required navigation performance (RNP) Arrival and Departure Procedures. Complexity of the procedures may pose challenges for effective crew coordination. Prior studies on Instrument Approach Procedures (IAP) led to development of IAP briefing strips and identified the potential need for alternative visual depiction of information for RNAV and RNP Arrival and Departure procedures to facilitate rapid and accurate crew briefings.

**Outcome:** Empirical basis for instrument procedure design for NextGen arrivals and departures with recommendations of potential content for alternate visual depictions of information on RNAV and RNP Arrival and Departure Procedures that may support updates to FAA Orders in the 8260 series, FAA Order 8900.1 to mitigate complexity and challenges to flight crew compliance with PBN procedures.

#### •Task / Project Profile

- Project Manager: Regina Bolinger
- Requirement: Instrument Procedure Design and Evaluation, A12B.HFNG.2
- Performer: Wes Olsen, MIT Lincoln Labs
- Sponsor: Mark Steinbicker, AFS-470

### • Deliverable Schedule

effective oment of IAP tion for RNAV		Task M	Completion Date	Status					
artures with NAV and RNP	(D) Report summarizing need for an alternate visual 02/28/2017 depiction for RNAV/RNP arrival/departure procedures*								
ries, FAA Order res.	*Originally Instrument Procedures Report								
2B.HFNG.2	- F T		of IAP Briefing Strips assess IAV/RNP approach and depa						
with		BLI Number	Project Name	Pro	ject Funding				
	111110	Briefing Strips for Arrivals & Departures	FY1	4: \$174,917					
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h		-	oposed Amendment not y	et sign	ed				

#### •Recent Accomplishments

- Reviewed relevant Volpe studies
- Developed initial draft questions for structured interviews with pilots/training personnel

#### •Future Plans

- Conduct structured interviews/focus group discussions with representatives of the pilot and/or ATC communities to:
- Coordinate findings with instrument procedures developers/publishers, aircraft operators, and the operational community