



Federal Aviation Administration

Lisa Mansfield

Acting Director, Aircraft Certification Service (AIR) Enterprise Operations Division (AIR-900)

Lisa Mansfield serves as the Acting Director for AIR-900. Ms. Mansfield is responsible for the executive oversight of all aspects of AIR's technical and administrative infrastructure. She leads strategic technology planning and integration, in order to implement and maintain enterprise-wide system tools, providing value to customers through technology services and enabling mission capabilities. She leads strategic workforce planning and development programs, in order to support function gaps, develop, acquire and retain talent across AIR. Ms. Mansfield leads and develops AIR-wide mission strategies for administrative activities, including administrative policy coordination, program planning and evaluation, human resources management, information technology management, financial management, property management, space planning, records management, and customer services. She collaborates with multiple stakeholders to provide and link services across the AIR organization to better align resources, skills, and activities to meet AIR's strategic goals.



As the Acting Director, Ms. Mansfield serves on the AIR executive team to ensure incorporation of the division's collective knowledge and experience to overall AIR strategic planning, goal-setting, and management. She has full responsibility to initiate and implement programs to meet division requirements, establishes and maintains internal performance indicators and monitors division performance relative to those indicators, and aligns division priorities with AIR objectives. Ms. Mansfield ensures effective engagement, support, and utilization of the division's workforce, prepares employees for opportunities across the division, and implements Equal Employment Opportunity programs. She also represents FAA at aviation events, industry conferences, and other aviation meetings.

Ms. Mansfield joined the FAA in December 2000 as a real estate contracting officer in the Office of Finance and Management. She was soon promoted as the Northwest Mountain Regional Center facility manager because of her ability to manage projects. She oversaw large office space projects and renovations within the Northwest Mountain region. In 2016, Ms. Mansfield served as the Western Logistics Service Area manager, where she managed 86 employees responsible for all West Coast real and personal property activities. Ms. Mansfield then joined the AIR team in 2017. Ms. Mansfield served as the Northwest Mountain regional management team

representative and a sponsor for the Northwest Mountain regional mentor program. She became the Deputy Director of AIR-900 in 2018. In this role, Ms. Mansfield's responsibilities included overall authority for the administrative and technical direction of AIR-900's program activities. She was the principal advisor to the Division Director and supported: the alignment of division resources, activities, and stakeholders with AIR mission and strategic objectives; the development of division personnel and resources consistent with AIR's future needs; and the fostering of a work environment and culture that emphasizes risk-based decision making, innovation, collaboration, communication, accountability, diversity, and inclusion throughout the division.

Ms. Mansfield earned a bachelor's degree in economics from the University of Arizona and a facility management professional certification from the University of Washington.