

## 09E107 Grievance Processing Time (FAA) Default (Last Value)

### Description

Reduce grievance processing time by 30 percent (to an average of 102 days) by FY 2010 over the FY 2006 baseline of 146 days, and maintain the reduction through FY 2013. FY 2009 Target: 110 days

### Commentary (03/2009)

The Target is GREEN. Average grievance processing time through March is 40 days.

### Period Table

	Actual (Line)	Target (Line)	Target (Line) - Index	Target (Line) - Index Range
10/2008	3	3	100.0%	Green
11/2008	3	3	100.0%	Green
12/2008	3	3	100.0%	Green
01/2009	3	3	100.0%	Green
02/2009	3	3	100.0%	Green
03/2009	3	3	100.0%	Green