09S7 Operational Errors (FAA)

Default (Last Value)

Description

Limit Category A and B operational errors to a rate of no more than 1.95 per million activities by FY 2012 and maintain through FY 2013. FY 2009 Target: 2.10

Commentary (03/2009)

DATA ARE PRELIMINARY AND SUBJECT TO CHANGE
DATA CURRENT AS 04/06/2009

Target: 2.10
FYTD: 2.32
February FY 2009 (YTD): 2.41
March FY 2009 (YTD): 2.32
March FY 2008 (YTD): 2.48

Performance Target: 2.10 per million
Performance Reference: 2.06 per million – (To maintain a green status)
Status: Red

Through the month of March the rate of category A&B operational errors was 2.32. The performance target is not on track for this fiscal year. For the month of March the system was below the monthly estimated performance limit (21 vs 23) and there was 5 more errors than last month - February FY 09 (21 vs 16).

Both En Route and Terminal facilities are reviewing these incidents to identify causal factors necessary to develop appropriate mitigations to affect next fiscal year.

AJS is conducting a review of all OEs reported since beginning of FY07 to identify trends in operational environments and/or causal factors that may be correlated with conformance ratings in order to better focus on A/B vulnerabilities.

AJS is developing an SMS-based approach to OE mitigation intended to replace current management action plan approach that has not satisfactorily addressed A/B trends.

ATO is coordinating effort between AJS and the operational service units to clearly identify respective Quality Assurance and Quality Control roles and responsibilities to better focus corrective activities on A/B OE causal factors.

These efforts are expected to provide significant improvements over the long term, but should not be expected to show an immediate, substantial reduction in current A/B rates.

Period Table

	Actual (Line)	Target (Line)	Target (Line) - Index	Target (Line) - Index Range
10/2008	2.60	2.10	76.2%	Red
11/2008	2.80	2.10	66.7%	Red
12/2008	2.49	2.10	81.4%	Red
01/2009	2.59	2.10	76.7%	Red
02/2009	2.41	2.10	85.2%	Red
03/2009	2.32	2.10	89.5%	Red