

2020 FAA CYBERSECURITY AWARENESS SYMPOSIUM THEME – “CYBER HYGIENE”

ATO PRIVACY

Why is FAA able to collect my information?

We may collect personally identifiable information (PII) you provide to us online as needed to speed your request or transaction. In a government-wide effort to combat security and virus threats, we collect PII automatically, such as IP address, and share it with other federal government agencies. Also, the law may require us to share collected information with authorized law enforcement, homeland security, and national security activities. See the [Privacy Act of 1974](#).

How does FAA use my information?

We collect information to:

- Respond to your complaints
- Reply to your "feedback comments"
- Manage your access to restricted areas of the website
- Fulfill requests for reports and other similar information
- Register you for a member account
- Issue certificates (licenses)

Where does FAA get information from?

On some of our webpages we offer interactive forms that let you voluntarily submit personal information (such as your email address, name, or organization). This may occur when you are registering for conferences, workshops, or training sessions offered by FAA, ordering publications from FAA, or submitting comments to various web discussion forums. In those cases, we only use your information for the expressed purposes for which it is intended. Your information is not made available to any third party. However, if you supply your name, email address, or other personal information when you submit a comment to an FAA web discussion forum, we may post that information along with your comment.

How do I find out what information FAA has about me?

When FAA collects information from you online that is subject to the Privacy Act (information kept in an SOR), we will provide a Privacy Act Statement specific to that collected information. This Privacy Act Statement tells you:

- The authority for and the purpose and use of the information collected subject to the Privacy Act
- Whether providing the information is voluntary or mandatory
- The effects on you if you do not provide any or all requested information

Where can I view the FAA's Privacy Act Notices?

<https://www.transportation.gov/individuals/privacy/privacy-act-system-records-notices>

Can I be identified?

Throughout our websites, we will let you know whether the information we ask you to provide is voluntary or required. By providing personally identifiable information, you grant us consent to use this information, but only for the primary reason you are giving it. We will ask you to grant us consent before using your voluntarily provided information for any secondary purposes, other than those required under the law.

How does FAA protect my privacy?

- Employ internal access controls to ensure the only people who see your information are those with a need to do so to perform their official duties
- Use technical controls to secure the information we collect online

Federal Aviation Administration
FAA Privacy Division Privacy@faa.gov