

# SWIM Users Forum

Presented by:  
FAA SWIM Program Office  
August 13, 2020

System Wide Information Management  
AJM-316



Federal Aviation  
Administration

# Welcome!

## Optional ways to engage during the webinar

As a webinar attendee you should see a toolbar at the bottom of your screen with the icons pictured below. Here's how and when to use each option.

**Raise Hand:** Click the "Raise Hand" icon in your menu bar (see image below) to ask a question **verbally**. The moderator will be alerted and will unmute you so you may ask your question.



**Q&A:** Click the "Q&A" icon in your menu bar (see image below) to submit a question via **text**. The moderator will be alerted and will read your question aloud on your behalf or respond to you via text.



**Chat:** Click the "Chat" icon to send a chat message to the host.



# Agenda

## **Welcome and Announcements**

Kristin Cropf

## **SCDS Subscription Disconnect Policy**

Alex Murray

## **SWIFT Portal Demo and Q&A**

Doug Harvey and Alex Murray

## **SWIFT Portal – Discussion of the Future**

Alex Murray

# SCDS Subscription Disconnect Policy

*Presented by:*

**Alex Murray**

*SWIM Support Team*

**System Wide Information Management  
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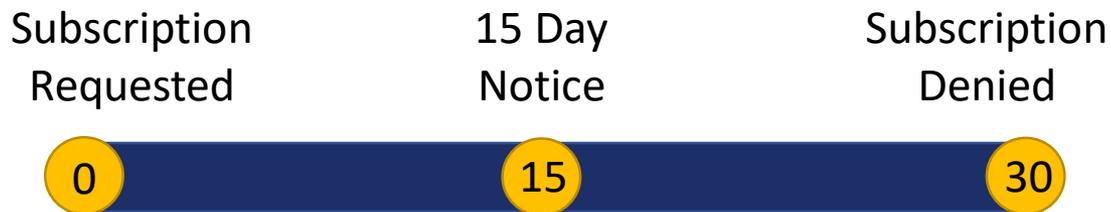


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# SCDS Subscription Disconnect Policy

- **Pending Subscriptions**

- Notify Users at Time of Subscription Request of any additional required actions; e.g. sign access agreement
- If the required user action is not completed within 15 days another notice will be sent
- If the required user action is not completed with 30 days, the subscription request will be denied; the request can be resubmitted if so desired by the user.



# SCDS Subscription Disconnect Policy

## • Unused Subscription

- After a subscription has been approved, a check will occur every 30 days.
- If the subscription hasn't been used in 30 days a notice will be emailed to the user indicating that if the subscription isn't used with the next 30 days, 60 days from approval or last connected date, it will be disabled.
- A final notice will be sent 7 days prior to the subscription being disabled.
- If not connected to within 60day from last connected time, the subscription will be disabled.
  - After a subscription is disabled, a user can request it be re-enabled by contacting the SWIM Support Team ([scds@faa.gov](mailto:scds@faa.gov))
- Once a subscription has been disabled a notice will be sent to the user indicating their subscription has been disabled and will remain disabled for 30 days at which point if not action is taken by the user will be deleted.
- If no request is received to re-enable the subscription within 30 days from disablement (90 days from last connect time) it will be deleted from the system.



# SWIFT Portal Demonstration and Q&A

*Presented by:*

**Doug Harvey**

*L3Harris*

**Alex Murray**

*Noblis*

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## SWIFT PORTAL DEMO

Doug Harvey

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# SWIFT Portal



**SWIFT Portal** is a publicly accessible cloud-based infrastructure that brings new capabilities to built upon the SWIM Cloud Distribution Service (SCDS)

This service will include new Service Discovery, Service Status, Community Forum, Cloud Distribution Service, Self-service Help Desk



Community

Outage Notification - June 9, 2020

Setting up filters for your subscriptions

Microsoft Edge

ADIAP User Transition

V2 Keyate Community Post

TFMS Release 14 Status

Apple safari

TBFM Service Status

Achieved STDDS R4 Milestone

Update to the TFMS Status SWIM S

**Status Overview**

SCDS	ACY	OEX	ATL
Brokers UP Services DOWN	Brokers DEGRADED Services DOWN	Brokers UP Services UP	Brokers UP Services UP
<a href="#">VIEW DETAILS</a>	<a href="#">VIEW DETAILS</a>	<a href="#">VIEW DETAILS</a>	<a href="#">VIEW DETAILS</a>

Services	STDDS					TFMS					
	SCDS	ACY	OEX	ATL	SLC	SCDS	ACY	OEX	SLC		
ISMC	✓	✓	✓	✓	✓	TFDM	✓	✓	✓		
APDS	✓	✓	✓	✓	✓	Status	✓	✓	✓		
SMES	✓	✓	✓	✓	✓	Flow	✓	✓	✓		
TDES	✗	✓	✓	✓	✓	Flight	✓	✓	✓		
TAIS	✓	✓	✓	✓	✓	ITWS	SCDS	ACY	OEX	ATL	SLC
AIM_FNS	SCDS	ACY	OEX	ATL	SLC	Standard	✓	✗	✓	✓	✓
Publication	✓	✓	✓	✓	✓	Alerts	✓	✓	✓	✓	✓

Discovery - STDDS

STDDS Services

Infrastructure System Monitor and Control (ISMC) Available

Airport Data Service (APDS) Available

Surface Movement Event Service (SMES)

Tower Departure Event Service (TDES)

Terminal Automation Information (TAIS)

Support

Help and Support

Resource that will teach you everything about SWIFT Portal

Search

Have a question about SWIM data? Checkout our documentation or ask our SWIM team.

Have a technical issue? Contact the SWIM Help Desk.

FAQ

Guide

Ask A Question

Call Help Desk  
1-855-FAA-NEMC

Email Help Desk  
9-ATO-SECC-OPS@faa.gov

Featured Articles

Recent activity

What data services are available via SCDS?

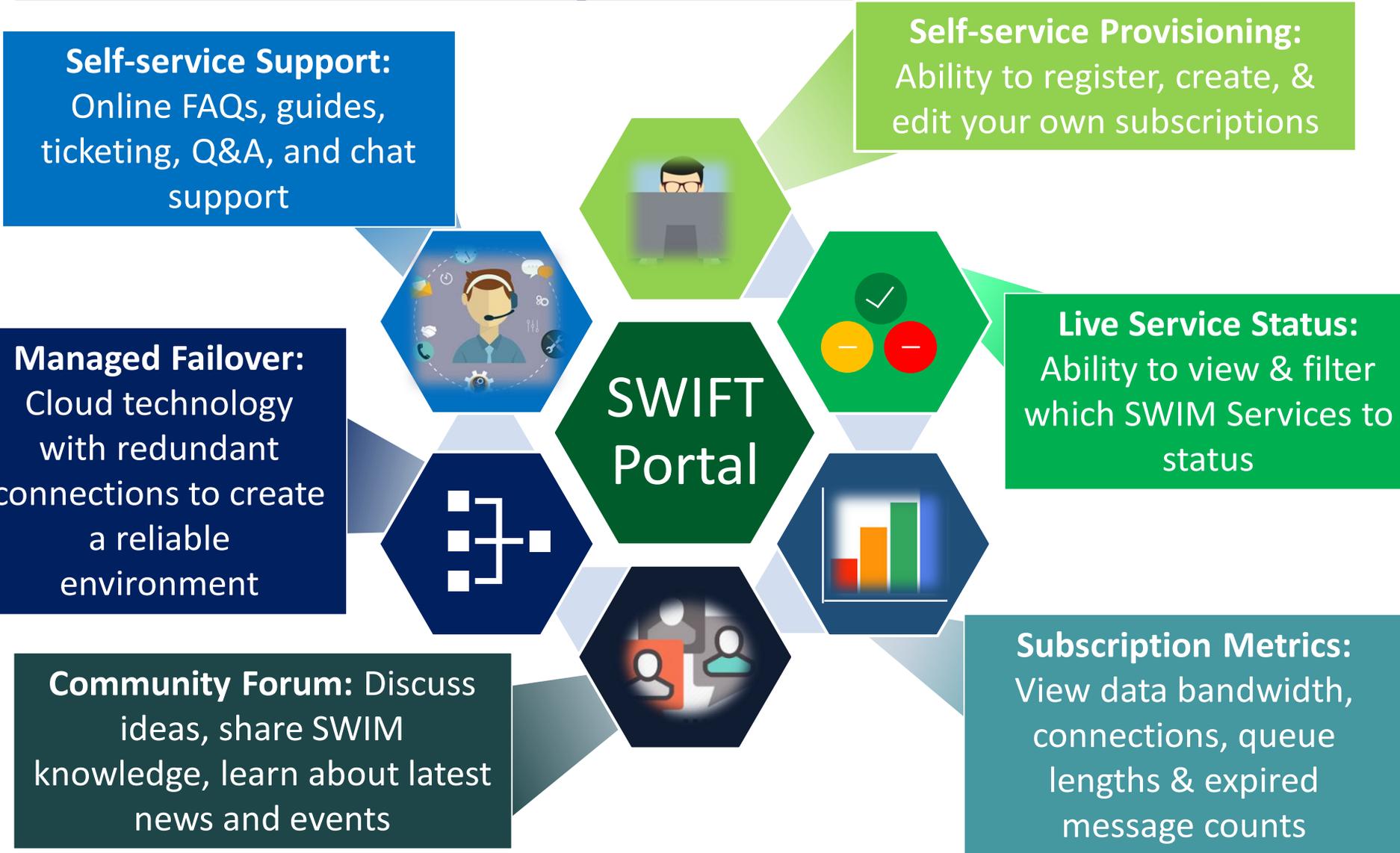
Will NESG consumers also be allowed to consume data via SCDS?

Account

General



# SWIFT Portal Experience



# SWIFT Portal Demo

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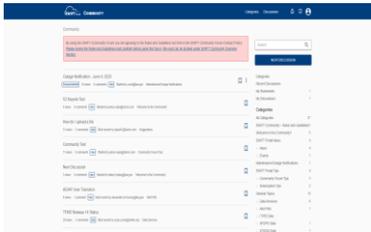


# LIVE DEMO

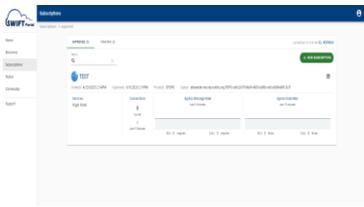
# SWIFT Portal Q&A



Home



Community



Subscription



You Have the Questions



We Have the Answers



Discovery



Status



Support

# SWIFT Portal Discussion

*Presented by:*

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*Noblis*

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# Planned Features for Upcoming Versions



## Maintenance Events

- **Information:** Provide information on SWIM impacting maintenance events
- **Status:** Provide an indication when a service is in maintenance mode on the status page
- **Notification:** Provide user notifications for planned and unplanned maintenance events



## User Defined Alerting

- **Configuration:**
  - Changes in the status of selected data services
  - Data utilization thresholds for selected data services
  - Queue length thresholds for selected data services
- **Transmission:**
  - Alerting will be provided from within the Portal and via Email
  - Users can configure the thresholds and conditions for alerts



## Customized Layout

- Support multiple screen layouts and allow users to designate a default layout that will be associated with their account
- Choose the placement of portal functions within the selected screen layout.



## Pre-Production Data

- Provide access to pre-production data for services in R&D/FNTB
- Ensures continuity of service through allowing users to prepare for release transition

# Upcoming SWIM Events

- SWIFT 11
  - August 19, 2020 from 12:30-4pm ET
- SWIM Users Forum
  - October 29, 2020 from 2-3pm ET

We hope to see you there!

# Thank You



Questions? Email [swim@faa.gov](mailto:swim@faa.gov)

## Your feedback is important to us!

### [August 2020 Users Forum Feedback Form](#)

- Scan the QR Code below using the camera on your mobile phone
- Select the link that at the top of your phone screen
- Share your feedback in 3 minutes or less
- Thank you!

