

ORDER

U.S. DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION
GREAT LAKES REGION

GL 7110.20B

8/16/84

SUBJ: UNSUCCESSFUL TRANSMISSION MESSAGE PROCEDURES

1. PURPOSE. The purpose of this Order is to clarify the procedures to be used in the handling of Unsuccessful Transmission Messages (UTMs).
2. DISTRIBUTION. This Order is distributed to the Air Traffic Division, Branch Managers and above and all Air Traffic Field Facilities.
3. CANCELLATION. Order GL 7110.20A, Unsuccessful Transmission Message Procedures, dated November 15, 1977, is canceled.
- * 4. BACKGROUND. The Error Referral Position is the primary source for resolving unsuccessful transmission messages concerning flights that do not have a center coordination strip.

5. ACTION. All ARTCCs shall adapt the routing of UTMs to insure that they are routed to the Error Referral Position as a result of a "no coordination strip."

6. PROCEDURES. UTMs received at the Error Referral Position concerning flights that do not have a center coordination strip shall be handled as follows:

a. THE ERROR REFERRAL POSITION SHALL INSPECT the flight's route and attempt to determine the facility immediately previous to the addressee found in the UTM.

b. THE ERROR REFERRAL POSITION SHALL THEN NOTIFY the facility immediately previous to the addressee found in the UTM. (Example: Coordination concerning "AID" was unsuccessful to "addressee.").

NOTE: When the previous facility is a center, the contact point shall be that center's Error Referral Position.

c. IF THE INDIVIDUAL at the previous facility requests more information, the Error Referral Position shall relay the information contained in the UTM.

d. WHEN THE ERROR REFERRAL POSITION IS UNABLE to contact the previous facility, the Error Referral Position shall attempt to contact the addressee and relay the information in the UTM.

e. WHEN THE ERROR REFERRAL POSITION IS UNABLE to resolve an unsuccessful transmission message using the before mentioned procedures, the Error Referral Position shall advise the Automation Specialist (AUS) on duty and the AUS will help to resolve the unsuccessful transmission message.

f. ARTCCs SHALL REVIEW their agreements with facilities to ensure that the handling of UTMs are in accordance with this Order.



K. C. Patterson
Manager, Air Traffic Division