



**U.S. DEPARTMENT OF TRANSPORTATION  
FEDERAL AVIATION ADMINISTRATION**

Air Traffic Organization Policy

**ORDER  
JO 7210.635**


**Effective Date:**  
March 22, 2011

**SUBJ:** Radio Communications Verification for Anchorage ARTCC (ZAN), San Juan CERAP (ZSU), and Guam CERAP (ZUA)

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- 1. Purpose of This Order.** This order provides guidance for those facilities at which an automated radio communication verification indicator has not been implemented. Pending the implementation of an automated indicator, facilities must develop guidance for controllers regarding the use of a visual indication of the communication status of aircraft under their control. This order prescribes guidance for radio communications verification at ZAN ARTCC, ZSU CERAP, and ZUA CERAP.
- 2. Audience.** This notice applies to the Air Traffic Organization (ATO) En Route and Oceanic Service Unit at ZAN ARTCC, ZSU CERAP, and ZUA CERAP.
- 3. Where Can I Find This Order?** This order is available on the MyFAA employee Web site at [https://employees.faa.gov/tools\\_resources/orders\\_notices/](https://employees.faa.gov/tools_resources/orders_notices/).
- 4. Procedures.** Until an automated communication verification indicator is implemented, facility air traffic managers at ZAN, ZSU, and ZUA must develop and incorporate guidance into an appropriate facility directive to require controllers to identify and employ a visual indication of the communication status of aircraft under their jurisdiction. Managers should encourage the use of a common indicator to facilitate sector team coordination and management support.
- 5. Action.** The facility air traffic managers at ZAN, ZSU, and ZUA must ensure that the provisions of the local facility directive pertaining to the use of a visual indication of communication status are briefed to all front line managers, controllers-in-charge, traffic management coordinators, and operational air traffic controllers.
- 6. Distribution.** This notice is distributed to the following ATO service units: En Route and Oceanic, Terminal, System Operations, and Mission Support; the ATO Office of Safety; the Air Traffic Safety Oversight Service; the William J. Hughes Technical Center; and the Mike Monroney Aeronautical Center.
- 7. Background.** For ZAN, ZSU, and ZUA, the guidance contained in this order supersedes and cancels the guidance regarding the adoption of individualized techniques to provide a visual indication of the communication status of aircraft under their jurisdiction contained in the following two memoranda:
  - a.** Memorandum from the Acting Director, En Route and Oceanic Safety and Operations Support to Directors, En Route and Oceanic Service Areas, dated February 2, 2010, Subject: Implementation: NORAC Work Group Recommendations.

**b.** Memorandum from Acting Director, En Route and Oceanic Safety and Operations Support to All En Route Service Area Directors, dated June 28, 2010, Subject: Quality Control – Aircraft Communication Status Reporting.

  
for Luis A. Ramirez  
Director, En Route and Oceanic  
Safety and Operations Support  
Air Traffic Organization