



U.S. DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION
Air Traffic Organization Policy

ORDER
JO 1110.104G

Effective Date:
11/07/2016

SUBJECT: Technical Operations Supervisor's Committee (SUPCOM)

1. Purpose of This Order. This order establishes the organizational operation and function of the Technical Operations SUPCOM for maintaining open lines of communication among front line managers (FLMs) within Technical Operations, across the Air Traffic Organization (ATO), and with the Technical Operations management staff.

Communication is essential to maintain the effective management of daily operations. SUPCOM is a valuable resource to implement and communicate ATO initiatives and programs and to focus on reducing costs, improving performance, and gaining efficiencies. FLMs have the best perspective to identify issues, concerns, and conditions that are relevant to or affect the National Airspace System. SUPCOM enables communications from the service delivery point to all levels of ATO management and provides feedback on the effectiveness of agency programs. This communication line does not replace or circumvent the normal chain of command.

2. Audience. All Technical Operations Frontline Managers.

3. Where Can I Find This Order. You can find an electronic copy of this order on the Directives Management System (DMS) website:
https://employees.faa.gov/tools_resources/orders_notices/. Or go to the MyFAA Employee website, select 'Tools and Resources', then select 'Orders and Notices'.

4. Cancellation. This order cancels order JO 1110.104F, Technical Operations Supervisor's Committee, dated August 22, 2014.

5. Explanation of Changes. This revision incorporates changes resulting from field, service area, and headquarters input and from organizational realignment. These changes include:

a. Updated the SUPCOM organizational structure to include Technical Operations Air Traffic Control Facilities/Engineering Services (ATCF/ES) and NAS Security and Enterprise Operations. (NASEO).

b. Defined purpose, mission and structure of Technical Operations SUPCOM.

c. Refined election of SUPCOM officers.

d. Refined Roles and Responsibilities.

6. Background. Technical Operations has undergone several organizational realignments. This order updates SUPCOM's configuration to align more closely to the current organizational structure.

7. Definitions.

a. The National Executive Board is comprised of the National Chairperson, National Vice-Chairperson, National Executive Board Member, and former National Chairperson.

b. The Service Area Executive Board is comprised of the Service Area Chairperson, Service Area Vice-Chairperson, Service Area Executive Board Member, and former Service Area Chairperson.

c. The National committee is comprised of the National Executive Board, Service Area Executive Boards, NAS Security and Enterprise Operations National Chair, and the Air Traffic Control Facilities Chair. (Appendix A)

d. The Service Area committee will consist of the Service Area Executive Board, and a chairperson from each District Office, Technical Services (TS), and Engineering Services (ES). (Appendix A)

(1) Each District Office will have a single Chairperson. The Chairperson shall name an alternate Chairperson to assist the primary in their duties due to operational needs.

(2) TS will have a single Chairperson. The Chairperson shall name an alternate Chairperson to assist the primary in their duties due to operational needs.

(3) ES will have a single Chairperson. The Chairperson shall name an alternate Chairperson to assist the primary in their duties due to operational needs.

e. The NASEO committee will consist of a single National Chairperson and three group Chairs. Each group Chair shall name an alternate Chairperson to assist the primary in their duties due to operational needs. (Appendix A)

f. The ATCF committee will consist of a single National Chair and four organizational Chairs: three Service Area ES Chairs described above plus an additional Chair for the balance of the ATCF organization. Each organizational Chair shall name an alternate Chairperson to assist the primary in their duties due to operational needs. (Appendix A)

8. Roles and Responsibilities. SUPCOM serves as a resource to facilitate communications throughout all service units within the ATO. SUPCOM identifies and elevates operational and work force issues/concerns and participates in their resolution.

a. National Executive Board will:

(1) Meet quarterly to discuss and provide updates to the Technical Operations Vice President.

- (2) Meet annually with the Technical Operations Service Area Directors.
- (3) Meet annually with the ATO Chief Operating Officer, Deputy Chief Operating Officer, and other ATO executives.
- (4) Collaborate with Air Traffic SUPCOM to discuss common issues and coordinate the annual joint National SUPCOM meeting.
- (5) Prior to all national meetings:
 - (a) Solicit for agenda items from the Service Areas, ATCF and NASEO SUPCOM committees to develop the national meeting agenda.
 - (b) Finalize and distribute the agenda and meeting information.
- (6) Attend each SUPCOM committee's annual meeting to provide national oversight and guidance.
- (7) Assists the SUPCOM committees to resolve issues and coordinate meetings.
- (8) Conduct periodic teleconferences as needed.
- (9) At a minimum, post a quarterly national SUPCOM newsletter.
- (10) Establish subcommittees, as necessary, to track and resolve issues within assigned subject matter. The executive board members will:
 - (a) Provide guidance to the subcommittees to ensure the national proposals are clearly stated, objectively evaluated against historical background, alternative solutions are identified, and recommendations are realistic and achievable.
 - (b) Be responsible for tracking action items assigned to their subcommittee to ensure closure.
 - (c) Provide input to the National Chairperson on the subcommittee efforts for the periodic progress reports.

b. National Chair Position will:

- (1) Be a documented full-time detail for a period of 2 years.
- (2) Be stationed in Washington headquarters or at a field location that is within the National Chairperson's local commuting area.
- (3) Maintain direct periodic communication with the Vice President of Technical Operations, Service Area Directors and other key headquarters executives and representatives in program execution matters.
- (4) Serve as the national focal point on issues concerning front line managers.

(5) Chair the SUPCOM national meeting and teleconferences, serve as the focal point for reviewing SUPCOM national agenda items, and ensure that periodic status updates on “open” action items are distributed to the National Committee members for further distribution to the front line managers.

(6) Conduct and participate in national-level work groups, subcommittees, and/or other appropriate activities to resolve national issues.

(7) Provide consultation to work groups to;

(a) Ensure national proposals are clearly stated and objectively evaluated.

(b) Provide historical background.

(c) Identify alternative solutions with recommendations that are realistic and achievable.

(8) Provide an extensive network of front line managers to serve on national teams. With National Chair oversight, these teams will;

(a) Review new and proposed programs for facilities, equipment and training.

(b) Make recommendations as to priority and suitability of implementation.

(c) Review maintenance concepts and new systems implementation plans and processes.

(9) Assign actions and tasks to the appropriate work group(s).

(a) When requesting volunteers to participate on workgroups, the National Chair will review the knowledge, skills and abilities of the frontline managers who volunteer and select the person who will best represent SUPCOM.

(b) If a Service Area or Group activity, the National Chair may delegate to the Service Area or Group Chair either for representation or for recommendation of another frontline manager.

(c) Volunteers will have the responsibility to provide feedback on activities, as a result of their participation on the workgroup.

(10) Collaborate with Air Traffic SUPCOM.

(11) Formulate and execute budget.

(12) Ensure newsletter posting on a quarterly basis.

(13) Ensure SUPCOM website is kept current and up-to-date.

(14) Assign duties to Vice Chairperson and Executive Board member as needed.

c. National Vice Chairperson will:

- (1) Assist the National Chairperson in the execution of all duties as required.
- (2) Monitor Service Area issues and follow up with Service Area Chairs as necessary to ensure issues are being worked.
- (3) Assist in coordination of national meetings.

d. National Executive Board Member will:

- (1) Assist the National Chairperson in the execution of all duties as required.
- (2) Provide coordination for all national telcons and ensure telcon minutes are captured.
- (3) Assist in coordination of national meetings.

e. Former National Chairperson will:

- (1) Advise the National Chairperson in the execution of all duties as required including the formulation of the SUPCOM budget.
- (2) Facilitate the transition for the new National Chairperson.
- (3) Assist in coordination of national meetings.

f. National Committee will:

- (1) Evaluate service area submissions, formulate national proposals, and present to the Vice President of Technical Operations and appropriate directors.
- (2) Participate in work groups, subcommittees, and/or other appropriate activities to resolve national concerns.

g. Service Area Executive Board will:

- (1) Work with service area staff specialists to find solutions to identified issues.
- (2) Track service area issues, concerns, etc.
- (3) Provide periodic progress feedback reports to the service area SUPCOM membership and the Service Area Director.
- (4) Meet no more than quarterly but at least semiannually with the Service Area Director to provide updates on current issues and receive from the Director current information on policy changes.

(5) Coordinate an annual service area meeting to develop issues, provide updates and make recommendations on issues affecting FLMs. These meetings will take place no later than three (3) months after the joint national SUPCOM meeting each year.

(6) Represent their service area at the national meeting.

(7) Conduct periodic teleconferences as needed.

(8) Ensure SUPCOM KSN is kept current and up to date.

h. Service Area, NASEO National, and ATCF/ES National Chairpersons will:

(1) Solicit agenda and potential issue paper topics for the annual SUPCOM meetings thirty (30) days prior to the scheduled meeting date.

(2) Provide the Director with an agenda for the annual SUPCOM meeting at least ten (10) days prior to the scheduled meeting date.

(3) Chair and preside over their annual SUPCOM meeting.

(4) Within thirty (30) days of the annual SUPCOM meeting adjournment, provide the Director with a copy of all issues.

(5) Forward the annual SUPCOM meeting issues to the National SUPCOM Executive Board within thirty (30) days following meeting adjournment.

(6) Coordinate with the National SUPCOM Executive Board on questions, concerns, or issues of national significance.

(7) Ensure that all front line managers who submit recommendation receive status reports through appropriate SUPCOM member.

(8) Represent their respective SUPCOM committee at national meetings.

(9) Ensure SUPCOM KSN kept current and up to date.

(10) Provide issue status updates to the SUPCOM National Vice Chair.

i. Service Area Vice-Chairperson will:

(1) Assist the Service Area Chairperson in the execution of all duties as required.

(2) Assist in coordination of annual service area meeting.

(3) Track service area issues and resolutions.

(4) Represent their service area SUPCOM at national meetings.

j. Service Area Executive Board Member will:

- (1) Assist the Service Area Chairperson in the execution of all duties as required.
- (2) Attend the annual national meeting.
- (3) Assist in coordination of annual service area meeting.

k. Former Service Area, NASEO National, and ATCF/ES National Chairpersons will:

- (1) Advise the Chairperson in the execution of all duties as required.
- (2) Facilitate the transition for the new Chairperson.
- (3) Assist in coordination of their respective SUPCOM organizational annual meeting.

l. District Office, ES, TS, NASEO, and ATCF/ES Organizational Chairs will:

(1) Meet quarterly with District/Group Manager as appropriate to update and discuss SUPCOM issues.

(2) Solicit comments and suggestions from their peers.

(3) Respond, through the appropriate Service Area or National Chairperson, to correspondence or inquiries.

(4) Evaluate recommendations received from any source and submit to the appropriate Service Area or National Chairperson.

(5) Submit issues relating to their organization.

(6) Communicate with managers on current issues and status on a regular basis.

(7) Attend the annual SUPCOM meeting.

(8) Participate in SUPCOM telcons.

9. Elections.

a. National Election Process

(1) Terms of National Executive Board positions begin on October 1 for a period of two years for a maximum of two consecutive terms.

(2) All elections shall be determined by a majority vote. In case of a “no majority” vote, a runoff election shall be held between the top two candidates. Majority consists of more than one-half of all votes cast.

(3) To provide continuity at the national level, the National Vice-Chairperson will ascend to the National Chairperson position following the completion of the National Chairperson’s term, and the National Executive Board Member will ascend to the National Vice-Chairperson position.

(4) In the event the National Chairperson does not fulfill their term of office, the National Vice Chairperson will serve as National Chairperson until the next National Meeting. The remaining time served as the National Chairperson by the National Vice-Chairperson will not constitute a term of office. The National Executive Board Member will ascend to National Vice-Chair position.

(5) In the event the National Executive Board Member does not fulfill their term of office, the position will remain vacant until the next national meeting.

(6) Thirty (30) days prior to the National meeting the current National Chair shall canvas the National Committee for nominations for the National Board Member. All National SUPCOM committee members are eligible for the National Executive Board Position. The National Chair will compile a list of nominees for the National Meeting.

(7) The National Chairperson will present the list of nominees to the National Committee at the National meeting, validate the list of names and ask for any additional nominees. If the current Chair is nominated by a Board Member and accepts the nomination the committee will follow the National Chair Second Term Process.

(8) The nominees will be provided an opportunity to address the National Committee prior to the election.

(9) The National Chairperson will hold an election for the National Executive Board Member position.

(10) The new National Board Member will be elected by a majority vote. The National Committee will be the voting members and the National Chairperson will only vote in the case of a tie.

b. National Chair Second Term Process

(1) National Chairperson is eligible for a second term, dependent upon a nomination by a member of the National Committee and their acceptance at the national meeting.

(2) In the event that the National Chairperson is nominated for a second term at the National meeting a vote of affirmation will precede the National Board Member election.

(3) The National Chairperson will be afforded the opportunity to address the National Committee of their intentions for a second term.

(4) The decision for a second term will be based upon a majority affirmative vote. The National Committee will be the voting members. If the National Chairperson serves a second term, the National Executive Board composition remains unchanged until the end of the consecutive term.

c. Service Area Executive Board Election Process

(1) Terms of Service Area Executive Board positions begin on October 1 for a period of two years for a maximum of two consecutive terms.

(2) All elections shall be determined by a majority vote. In case of a “no majority” vote, a runoff election shall be held between the top two candidates. Majority consists of more than one-half of all votes cast.

(3) To provide continuity at the service area level, the Service Area Vice-Chairperson will ascend to the Service Area Chairperson position following the completion of the Service Area Chairperson’s term, and the Service Area Executive Board Member will ascend to the Service Area Vice-Chair position.

(a) In the event the Service Area Chairperson does not fulfill their term of office, the Service Area Vice-Chairperson will serve as Service Area Chairperson until the next Service Area meeting. The remaining time served as the Service Area Chairperson by the Service Area Vice-Chairperson will not constitute as a term of office. The Service Area Executive Board Member will ascend to the Service Area Vice-Chair position.

(b) In the event the Service Area Executive Board Member does not fulfill their term of office, the position will remain vacant until the next service area meeting.

(c) Thirty (30) days prior to the Service Area meeting the current Service Area Chairperson shall canvas the Chairs within the Service Area for nominations for the Service Area Executive Board Member. The Service Area Chairperson will compile a list of nominees for the Service Area meeting. All SUPCOM committee members are eligible for election to the Executive Board position.

(d) The Service Area Chairperson will present the list of nominees to the Service Area Chairs at the Service Area meeting, validate the list of names, and ask for any additional nominees. If the current Service Area Chair is nominated for a second term at the Service Area meeting and accepts the nomination, the committee will follow the Service Area Chair Second Term Process.

(e) The nominees will be provided an opportunity to address the Service Area SUPCOM prior to the election.

(f) The Service Area Chairperson will hold an election for the Service Area Board Member position. The new Service Area Board Member will be elected by a majority vote. The Service Area will be the voting members and the Service Area Chairperson will only vote in the case of a tie.

d. Service Area Chair Second Term Process

(1) In the event that the Service Area Chairperson is nominated for a second term at the Service Area meeting, a vote of affirmation will precede the Service Area Board Member election.

(2) The Service Area Chairperson will be afforded the opportunity to address the Service Area SUPCOM of their intentions for second term.

(3) The decision for a second term will be based upon a majority affirmative vote. The Service Area SUPCOM will be the voting members. If the Service Area Chairperson serves a second term, the Service Area Executive Board composition remains unchanged until the end of the consecutive term.

e. NASEO and ATCF/ES National Chairperson Election Process

(1) Terms of NASEO and ATCF/ES National chairperson positions begins on October 1 for a period of two years for a maximum of two consecutive terms.

(2) All elections shall be determined by a majority vote. In the case of a “no majority” vote, a runoff election shall be held between the top two candidates. Majority consists of more than one-half of all votes cast.

(3) In the event the NASEO and ATCF/ES National chairperson does not fulfill their term of office, an immediate election shall be held to select a successor. In this event, time spent as NASEO/ATCF National chair prior to October 1 shall not be counted towards their two-year term.

(4) Thirty (30) days prior to the SUPCOM meeting the current NASEO/ATCF National Chairperson shall canvas the SUPCOM committee chairs for nominations for the NASEO/ATCF National chair position. The NASEO/ATCF National Chairperson will compile a list of nominees for the SUPCOM meeting. All SUPCOM committee members are eligible for election to the National chair position.

(5) The NASEO and ATCF/ES National Chairperson will present the list of nominees to the SUPCOM committee at the SUPCOM meeting and validate the list of names and ask for any additional nominees. If the current NASEO and ATCF/ES National Chair is nominated for a second term at the SUPCOM meeting and accepts the nomination, the committee will follow the NASEO/ATCF National Chair Second Term Process.

(6) The nominees will be provided an opportunity to address the SUPCOM committee prior to the election.

(7) NSSEO and ATCF/ES National Chairperson will hold an election for the NASEO and ATCF/ES National chair position. The new NASEO and ATCF/ES National Chairperson

will be elected by a majority vote. The SUPCOM committee will be the voting members and the NASEO and ATCF/ES National Chairperson will only vote in the case of a tie.

f. NASEO and ATCF/ES Chair Second Term Process

(1) In the event that the NASEO or ATCF/ES Chairperson is nominated for a second term at the group meeting, a vote of affirmation will precede the election.

(2) The Chairperson will be afforded the opportunity to address the NASEO and ATCF/ES SUPCOM of their intentions for second term.

(3) The decision for a second term will be based upon a majority affirmative vote. The NASEO and ATCF/ES SUPCOM will be the voting members. If the NASEO or ATCF/ES Chairperson serves a second term, the Executive Board composition remains unchanged until the end of the consecutive term.

g. District Election Process

(1) Each District Office and, Technical Services Office shall elect a single SUPCOM Chairperson. Each Chairperson shall select an alternate Chairperson to assist the primary in their duties due to operational needs within 30 days of being elected. Upon selection, the names shall be provided to the Service Area Chair.

(2) All permanent FLMS within a District and Technical Services Office are eligible to serve as Chairperson for their respective organization

(3) Only permanent FLMS within a District and Technical Services Office are eligible to vote in a Chairperson election.

(4) Terms of District and Technical Services Chair begin on October 1 and shall be for a period of two (2) years.

(5) District, Technical Services and Engineering Services Chair are eligible for re-election for a maximum of three consecutive terms.

(6) All elections shall be determined by majority vote. In case of a "no majority" vote, a run-off election shall be held between the top two vote recipients within 7 days. A majority consists of more than one-half of all votes cast.

(a) The current Chairperson shall arrange for election of a chair thirty (30) days prior to October 1 at the end of their second year (or as required when the elected chair is vacant).

(b) The current Chairperson shall keep the Service Area Executive board apprised of election plans, date, and results.

(c) District voting shall be accomplished in "real time" by instant message to a third party designated by the district chair, or by other alternate methods as agreed to between the district chair and Service Area Executive board.

(d) Should a District or Technical Services Chair become vacant, the alternate chair shall assume the Chairperson position through the end of the fiscal year. The acting Chairperson shall canvas the District, Technical Services, or Engineering Services for Chairperson nominations and facilitate an election no later than thirty (30) days prior to the end of the current fiscal year.

(e) In the event the Chair becomes vacant without an alternate available, the Service Area Chairperson shall canvas the District, Technical Services, and Engineering Service Office for Chairperson nominations and facilitate an election no later than 30 days after the Chairperson position becomes vacant.

(f) Should the alternate chair be elected to continue as Chair, the time served prior to election shall not be considered as part of any term limits.

h. ATCF/ES Organizational Chair

(7) Each ATCF/ES group, AJW-2E, AJW-2C, and AJW-2W, shall elect a single SUPCOM chairperson. Each Chairperson shall select an alternate Chairperson to assist the primary in their duties due to operational needs within thirty (30) days of being elected. Upon selection, the names shall be provided to the ATCF/ES National Chair.

(8) All permanent FLMs within ATCF/ES in (g)(1) are eligible to serve as Chairperson for their group.

(9) Only permanent Front Line Managers within ATCF/ES as defined in (g)(1) are eligible to vote in a Chairperson election.

(10) The term of the Chairperson begins on October 1 and shall be for a period of two (2) years.

(11) The Chairperson is eligible for re-election for a maximum of three consecutive terms.

(12) All elections shall be determined by majority vote. In case of a "no majority" vote, a run-off election shall be held between the top two vote recipients within seven (7) days. A majority consists of more than one-half of all votes cast.

(a) The current Chairperson shall arrange for election of a chair thirty (30) days prior to October 1 at the end of their second year (or as required when the elected chair is vacant).

(b) The current Chairperson shall keep the National ATCF/ES Chairperson apprised of election plans, date, and results.

(c) Voting shall be accomplished in “real time” by instant message to a third party designated by the National ATCF chair, or by other alternate methods as agreed to between the current organizational and national chair.

(d) Should the Chair become vacant, the alternate chair shall assume the Chairperson position through the end of the fiscal year. The acting Chairperson shall canvas the ATCF/ES organization defined in (g) (1) for chairperson nominations and facilitate an election no later than thirty (30) days prior to the end of the current fiscal year.

(e) In the event the Chair becomes vacant without an alternate available, the National ATCF Chairperson shall canvas the ATCF organization defined in (g) (1) for chairperson nominations and facilitate an election no later than 30 days after the Chairperson position becomes vacant.

(f) Should the alternate chair be elected to continue as Chair, the time served prior to election shall not be considered as part of any term limits.

i. NASEO Committee Chairs

(13) NASEO shall elect three (3) SUPCOM Group Chairpersons. Each Chairperson shall select an alternate Chairperson to assist the primary in their duties due to operational needs within thirty (30) days of being elected. Upon selection, the names shall be provided to the NASEO National Chair.

(14) All permanent FLMs within NASEO are eligible to serve as Chairperson.

(15) Only permanent Front Line Managers within NASEO are eligible to vote in a Chairperson election.

(16) The term of the Chairperson begins on October 1 and shall be for a period of two (2) years.

(17) The Chairperson is eligible for re-election for a maximum of three consecutive terms.

(18) All elections shall be determined by majority vote. In case of a "no majority" vote, a run-off election shall be held between the top two vote recipients within seven (7) days. A majority consists of more than one-half of all votes cast.

(a) Each current Chairperson shall arrange for election of their successor chair 30 days prior to October 1 at the end of their second year (or as required when the elected chair is vacant).

(b) The current Chairperson shall keep the National NASEO Chairperson apprised of election plans, date, and results.

(c) Voting shall be accomplished in “real time” by instant message to a third party designated by the National NASEO chair, or by other alternate methods as agreed to between the current and national chair.

(d) Should the Chair become vacant, the Alternate Chair shall assume the Chairperson position through the end of the fiscal year. The acting Chairperson shall canvas NASEO for chairperson nominations and facilitate an election no later than 30 days prior to the end of the current fiscal year.

(e) In the event the Chair becomes vacant without an alternate available, the National NASEO Chairperson shall canvas NASEO for chairperson nominations and facilitate an election no later than 30 days after the Chairperson position becomes vacant.

(f) Should the alternate chair be elected to continue as Chair, the time served prior to election shall not be considered as part of any term limits.

10. Recall of Officer

a. **SUPCOM Officer.** If, during the term of office for any SUPCOM Officer, a majority of the National Committee protests the actions or inactions of the SUPCOM Officer, they will ask the National Chairperson to hear the protest.

(1) The National SUPCOM Chairperson will call a meeting of the National Committee to hear concerns about the actions or inactions of the SUPCOM officer in question.

(2) The SUPCOM Officer in question shall be afforded the opportunity to respond to the committee concerns.

(3) The National Chairperson may request a vote of confidence from the National Committee. Should the SUPCOM officer not prevail in the vote of confidence, the National Chairperson may select an interim officer to fulfill the term or call for an election.

(4) In the event of an election, the provisions in the previous section related to elections shall be followed. The new official will complete the existing term.

(5) The National SUPCOM Committee will ensure leadership is notified at the appropriate level of the change in the composition of the SUPCOM Officers.

b. **National Chairperson.** If, during the term of office for the National Chairperson, a majority of the National Committee protests the actions or inactions of the National Chairperson, they will ask the former National Chairperson to hear the protest, regardless of current position.

(1) The former National SUPCOM Chairperson will call a meeting of the National Committee to hear concerns about the actions or inactions of the National Chairperson.

(2) The National Chairperson shall be afforded the opportunity to respond to the committee concerns.

(3) The former National Chairperson may request a vote of confidence from the National Committee. Should the National Chairperson not prevail in the vote of confidence, the vacated position shall be filled under the national election process of this order.

(4) The Former National Chairperson will notify the Vice President, Technical Operations, of these procedures and actions if removal under this provision occurs.

11. Vice President, Technical Operations Services.

- a. Serves as an advocate for the SUPCOM Program.
- b. Is responsible for budgetary support of the SUPCOM Program.

Note: The National Chairperson will submit the upcoming fiscal year budget request to the Technical Operations team.

12. ATO Service Centers. The Service Center Business Group will administer the funding for the SUPCOM Program.

Note: The National Chairperson will oversee and be responsible for the execution of the SUPCOM budget.

13. Distribution. This order will be distributed electronically.



Vaughn A. Turner

Vice President, Technical Operations Services

