



U.S. DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION
Air Traffic Organization Policy

ORDER
JO 7200.24

Effective Date:
12/26/2018

SUBJ: Authority to Define and Report Operational Metrics

1. **Purpose of This Order.** To ensure that operational metrics are consistently calculated and reported, this order establishes the Office of Performance Analysis (AJR-G) as the authoritative source for defining and reporting operational metrics. This order applies to routinely reported operational metrics.
2. **Audience.** This order applies to all FAA offices that use flight data in any communications with internal or external organizations.
3. **Where Can I Find This Order?** You can find this Order on the MyFAA Employee Web site: https://employees.faa.gov/tools_resources/orders_notices/.
4. **Background.** Consistency in reporting of metrics is a priority for the FAA. Inconsistent reporting causes unnecessary confusion and often requires additional work to understand and describe the reporting differences. These differences arise from disparate definitions, data sources, and methodologies used to calculate the same metric. For this reason, it is necessary to identify a single authoritative source for defining frequently reported metrics.
5. **Limitations.** This does not apply to safety, staffing, or cost related metrics except to define flight counts or other operational metrics required as an input to a given safety, staffing, or cost metric. Additionally, this order does not in any way limit analytical efforts focused on identifying potential or actual operational changes in the NAS. Previously existing FAA orders defining authoritative data sources remain in effect.
6. **Action.** The Office of Performance Analysis will:
 - a. Assume the responsibility to act as the authoritative source for defining and reporting operational metrics not directly pertaining to safety.
 - b. Produce Office of Performance Analysis orders defining the methodology used for calculating such metrics.
 - c. Distribute appropriate metrics in the *Air Traffic by the Numbers* and other appropriate publications. (https://www.faa.gov/air_traffic/by_the_numbers/).
 - d. Continue to make flight data for individual airports available through AJR-G reporting systems.

To request flight data not covered above, contact:

System Events and Analysis Group, AJR-G3
Office of Performance Analysis
System Operations Services
Air Traffic Organization

E-mail: 9-AJRG-AdhocDataRequests@faa.gov

A handwritten signature in black ink, reading "Teri L. Bristol". The signature is fluid and cursive, with the first name "Teri" and last name "Bristol" clearly legible.

Teri L. Bristol
Chief Operating Officer
Air Traffic Organization