



U.S. DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION
Air Traffic Organization Policy

ORDER
JR 7210.9H

Effective Date:
February 21, 2012

SUBJ: Alaska Flight Services Quality Control

- 1. Purpose of This Order.** This order supplements quality control processes established in FAA Order JO 7210.634, Air Traffic Organization (ATO) Quality Control.
- 2. Audience.** This order applies to Alaska Flight Services Flight Service Stations (FSS), and Alaska Flight Services Information Area Group (AFSIAG).
- 3. Where Can I Find This Order.** This order is available on the MyFAA Employees Web site at https://employees.faa.gov/tools_resources/orders_notices/.
- 4. Cancellation.** This order cancels Order JR 7210.9G, Alaska Flight Services Quality Assurance, dated 3/16/09.
- 5. Explanation of Policy Changes.** With the cancellation of FAA Order JO 7210.56, Air Traffic Quality Assurance, this order was revised to update requirements. Processes related to or required by FAA Order JO 7210.56 were removed.
- 6. Responsibilities.** Facility Managers.
 - a.** Establish in a facility directive procedures for use of a memory aid at inflight positions that indicate runway closures or work in progress on or adjacent to runways for those airports within a facility's flight plan area that this information is available.
 - b.** Ensure AL Form 7232-1, Inflight Emergency Checklist and Record is used by all facilities. AL Form 7232-1, provides the minimum required information for in-flight emergencies.
 - c.** Complete a critique of any instance where inflight emergency assistance is provided to a pilot, detailing strengths and weaknesses including any corrective action required. This facility critique shall be forwarded to AFSIAG within 10 administrative days of the occurrence along with a voice recording of the event.
- 7. Inflight/Preflight Evaluations.** AFSIAG Safety Support Specialists may periodically conduct Inflight/Preflight evaluations. Preflight evaluations may consist of individually calling for a pilot weather briefing (PWB) or requesting a voice recording of facility PWBs for review. A report documenting the results of each evaluation will be forwarded to the facility manager.

8. Information Requests. If a request for data is received from an air traffic facility outside of our line of business, advise an AFSIAG Safety Support Specialist. Depending on the information requested, facilities may be asked to forward the data to AFSIAG for review prior to sending to the requesting facility. If a request for data is received from other than an air traffic facility, have the individual contact an AFSIAG Safety Support Specialist, who will then process the request as appropriate.

9. Distribution. This order is distributed to all Alaska Flight Services FSS facilities and AFSIAG.



Marshall G. Severson
Acting Manager, Alaska Flight Services