

## FAA Forms Management Officers (FMO)

LOB / SO	OPR	Area of Operation	Primary FMO	Phone	Email	Alternate FMO	Phone
AFN	AFN	Finance and Management	<b>Elizabeth Willett</b>	(202) 267-7913	<a href="mailto:elizabeth.Willett@faa.gov">elizabeth.Willett@faa.gov</a>	Willie Ferguson	(202) 267-3734
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	AIT	Information & Technology Services	Elizabeth Willett	(202) 267-7913	<a href="mailto:elizabeth.Willett@faa.gov">elizabeth.Willett@faa.gov</a>	Willie Ferguson	(202) 267-3734
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	AMC	Mike Monroney Aeronautical Center (MMAC)	Onekia Smallwood	(405) 954-8358	<a href="mailto:onekia.smallwood@faa.gov">onekia.smallwood@faa.gov</a>		
	AAL	Alaska Region	Elizabeth Willett	(202) 267-7913	<a href="mailto:elizabeth.Willett@faa.gov">elizabeth.Willett@faa.gov</a>	Willie Ferguson	(202) 267-3734
	AEA	Eastern Region	Trina Hankerson	(718) 553-3361	<a href="mailto:trina.hankerson@faa.gov">trina.hankerson@faa.gov</a>	Joann Brown	(718) 553-4538
AVS	AVS	Aviation Safety	<b>Maud Benson</b>	(202) 267-8049	<a href="mailto:maud.benson@faa.gov">maud.benson@faa.gov</a>		
	AVP	Accident Investigation	Robin Cassidy	(202) 267-8325	<a href="mailto:robin.cassidy@faa.gov">robin.cassidy@faa.gov</a>		
	AOV	Air Traffic Safety Oversight Service	Julie Kirby	(202) 267-1190	<a href="mailto:julie.kirby@faa.gov">julie.kirby@faa.gov</a>		
	AAM	Civil Aerospace Medical Institute (CAMI)	Natalie Gibbs	(202) 267-5559	<a href="mailto:natalie.r.gibbs@faa.gov">natalie.r.gibbs@faa.gov</a>	Erin Bonin	(405) 954-1005
	AFS	Flight Standards Service	Derek Honda	(202) 267-4190	<a href="mailto:derek.honda@faa.gov">derek.honda@faa.gov</a>	Troyce Taylor	(202) 267-7912
	AIR	Aircraft Certification	Joy Wolf	(202) 267-4524	<a href="mailto:joy.wolf@faa.gov">joy.wolf@faa.gov</a>		
	AQS	Quality Integration & Executive Services	Maud Benson	(202) 267-8049	<a href="mailto:maud.benson@faa.gov">maud.benson@faa.gov</a>		
AJO	AJO	Air Traffic Organization (ATO)	<b>Carolyn Joyce</b>	(202) 267-6636	<a href="mailto:carolyn.joyce@faa.gov">carolyn.joyce@faa.gov</a>		
	AJG	Management Services	Carolyn Joyce	(202) 267-6636	<a href="mailto:carolyn.joyce@faa.gov">carolyn.joyce@faa.gov</a>		
	AJI	Safety & Technical Training	Ann Moore	(202) 267-9271	<a href="mailto:ann.moore@faa.gov">ann.moore@faa.gov</a>	Elaine Winterland	(202) 267-7749
	AJM	Program Management Organization (PMO)	<i>pending</i>			Timothy Alba	(202) 267-4447
	AJR	System Operations Services	Angella Martin	(202) 267-0563	<a href="mailto:angella.martin@faa.gov">angella.martin@faa.gov</a>	Tiffany Byrd	(202) 267-0556
	AJT	Air Traffic Services	Patrice High	(202) 267-0803	<a href="mailto:patrice.a.high@faa.gov">patrice.a.high@faa.gov</a>	Laura Bennett Edwin Martinez	(202) 267-0802 (202) 267-7526
	AJV	Mission Support	Sean Whiteford	(202) 267-4481	<a href="mailto:sean.whiteford@faa.gov">sean.whiteford@faa.gov</a>	Jackie Allen	(202) 267-4454
	AJW	Technical Operations	Sarah Pekich	(202) 267-8399	<a href="mailto:sarah.pekich@faa.gov">sarah.pekich@faa.gov</a>	Jackie White Charlene Gilliam	(202) 267-3034 (202) 267-3436
ARP	ARP	Airports	Janel Showalter	(781) 238-7617	<a href="mailto:janel.showalter@faa.gov">janel.showalter@faa.gov</a>		

<b>AHR</b>	AHR	Human Resource Management	Robert Shaw	(202) 267-3353	<a href="mailto:robert.w.shaw@faa.gov">robert.w.shaw@faa.gov</a>
<b>ASH</b>	ASH	Security & Hazardous Materials Safety	Kurt Ower mole	(202) 267-7775	<a href="mailto:kurt.owermole@faa.gov">kurt.owermole@faa.gov</a>
<b>ANG</b>	ANG	NextGen	David Strand	(202) 267-9458	<a href="mailto:david.strand@faa.gov">david.strand@faa.gov</a>
<b>APL</b>	APL	Policy, International Affairs & Environment	Almaria Lee	(202) 267-0971	<a href="mailto:almaria.lee@faa.gov">almaria.lee@faa.gov</a>
<b>ACR</b>	ACR	Civil Rights	Alana Horne	(202) 267-3253	<a href="mailto:alana.horne@faa.gov">alana.horne@faa.gov</a>

**LOB = Line of Business / SO = Staff Office**

**OPR = Office of Primary Responsibility.** An office within an LOB, SO, Region, or Center, that is responsible for the creation, development, management, prescription, and distribution of a form throughout its lifecycle in the FAA Forms Management Program.

**FMO = Forms Management Officer.** FMOs are the primary points of contact for all forms related activity within their designated OPR. LOB/SO FMOs are the default Alternates for the component offices within their organizations, unless an Alternate FMO is specified.

**Offices that do not issue forms:** AST - Commercial Space Transportation, AGI - Government and Industry Affairs, AGC - Office of the Chief Counsel, AOC - Office of Communications, and the following Regions: ACE, AGL, ACT, ANE, ASO, ANM, ASW, and AWP.

**FAA Logistics Center (FAALC) Customer Care Center (CCC).** Contact the CCC at 405-954-3793 to order or reprint stocked forms and provide the following information: 1) Form Number, 2) Form Title, 3) NSN, 4) Supply Support Code, 5) Facility Type, 6) Location ID (routing symbol, bldg, room), and 7) a point-of-contact (name & telephone number).

**Flight Standards District Office (FSDO).** FSDOs have oversight of FAA airspace, airport, and aircraft activity for their geographic designation and may issue special forms and temporary permits for use in localized areas, such as for flyovers, military maneuvers, rocket launches, etc. These forms are not maintained in the FAA Forms website. Contact your local FSDO to inquire about forms under their area of authority by accessing the FSDO website at: [http://www.faa.gov/about/office\\_org/field\\_offices/fsdo/](http://www.faa.gov/about/office_org/field_offices/fsdo/)