## Charter New York Program Integration Office

#### **PURPOSE:**

The New York Area Program Integration Office (NYAPIO) was established to address congestion and delay issues in the New York Metropolitan Area. The purpose of this Charter is to reaffirm the need to address these delay issues as well as the need for the functions that NYAPIO provides.

### **BACKGROUND**

In 2007 the airline industry endured the second worst performance record in aviation history. New York area airports were the top-ranked in the country for delays incurred. Seventy-five percent of all delays experienced in the National Airspace System were attributed to flights arriving, departing, or traversing the NY Metropolitan area airspace. Surging fuel costs coupled with unpredictable fuel consumption during delayed operations were impacting the aviation industry and its ability to transport passengers and goods in a timely and cost-effective manner.

As a result, the Acting Administrator directed the establishment of an office, which became the New York Area Program Integration Office (NYAPIO), to provide an integrated approach to all delay reduction initiatives in the NY Metropolitan Area and appointed a Program Integration Director. Consistent with the role of the Regional Administrator to coordinate across FAA lines of business and with industry, NYAPIO and its Director report to the Regional Administrator for the Eastern Region.

In dealing with the issues in the NY Metropolitan area, NYAPIO recognized that the NY Metropolitan Area airspace is impacted by airspace in the Northeast Corridor (from the Boston area to the Washington DC area). To deal with delays in the NY Metropolitan area, NYAPIO had to extend its reach to the Northeast Corridor.

Although much work has been done and on-time performance in the New York Metropolitan Area and the Northeast Corridor has improved, the New York area airports remain among the most delayed airports in the country. There is still work to be accomplished to improve system efficiency and on-time performance in the NY Metropolitan area/Northeast Corridor, and NYAPIO is still needed to accomplish that work.

#### **Key Activities:**

I authorize NYAPIO to provide the following:

- Executive-level coordination and integration of all activities in the NY
  Metropolitan Area/Northeast Corridor to address congestion, flight delays, and
  improve efficiency;
- Corporate oversight for the integration of all NY Metropolitan Area efficiency and delay reduction initiatives to ensure that points of accountability are identified and

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appropriately tracked, including:

- o facilities,
- o equipment,
- o airspace/procedure changes, and
- o timelines.
- In conjunction with the Lines of Business, identify the delay reduction and efficiency initiatives that can be accomplished within staffing constraints in the facilities that support the NY Metropolitan area facilities as well as those initiatives that require additional staffing to be accomplished. Advocate for increases in staffing to accomplish efficiency and delay reduction initiatives, or otherwise impact delay in the NY Metropolitan area;
- Continue to maintain an Integrated Master Schedule (IMS) of all FAA, Airport, and other stakeholder activities to ensure integrated results and to provide opportunities to secure economies of scope and scale for federal funds applied, and to provide logical prioritization of efforts with minimal disruption to the existing operation;
- Maintain a Delay Reduction Plan (DRP) that is web-based to provide a transparent portal for a common understanding of progress by internal and external stakeholders;
  - This website is a forwarding-facing portal for our external stakeholders to follow along with progress on our commitments and was developed in response to a DOT IG suggestion.
- Enhanced communication among all stakeholders to provide integrated results for issues such as:
  - o Airport construction or redevelopment projects, and
  - o obstruction evaluation;
- Assistance to the New York Area Air Traffic personnel, to ensure they have the flight procedures needed to help with efficiency.
  - This may require assistance in designing or writing waivers for procedures that may require designs outside of current criteria due to the unique and tight airspace; and
- Support for the Regional Administrator and the Community Engagement Officer to address Congressional and community concerns throughout the Region.
- Act as liaison between the operational and technical staff and the Regional Administrator's staff. Balance changes in the NAS with political and regulatory pressures by raising operational and technical issues to the Regional Administrator, and political and regulatory considerations (including noise) to the District Manager.
- Assist internal and external stakeholders in resolving issues arising from the integration of new entrants (Commercial Space, AAM, UAS, power lift etc.) into the complex NY Metropolitan area airspace.
  - NYAPIO's knowledge of the NY area airspace and its network of Subject Matter Experts place it in a good position to understand and help resolve obstacles to integration and to alert other regions to issues and resolutions.

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### **Conclusion:**

The gains that have been achieved since the establishment of NYAPIO are the result of the commitment and cooperation of all FAA Lines of Business and Staff Offices working together. To continue to realize improvements to congestion, flight delays, and efficiency in the NY Metropolitan area, it is essential to continue to proceed corporately and provide focus and appropriate resources for efficiency and delay reduction initiatives.

Michael G. Whitaker

Administrator, FAA