

FAA | Community Engagement

Responding to the Nation's Aviation Noise Concerns



**Federal Aviation
Administration**



Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

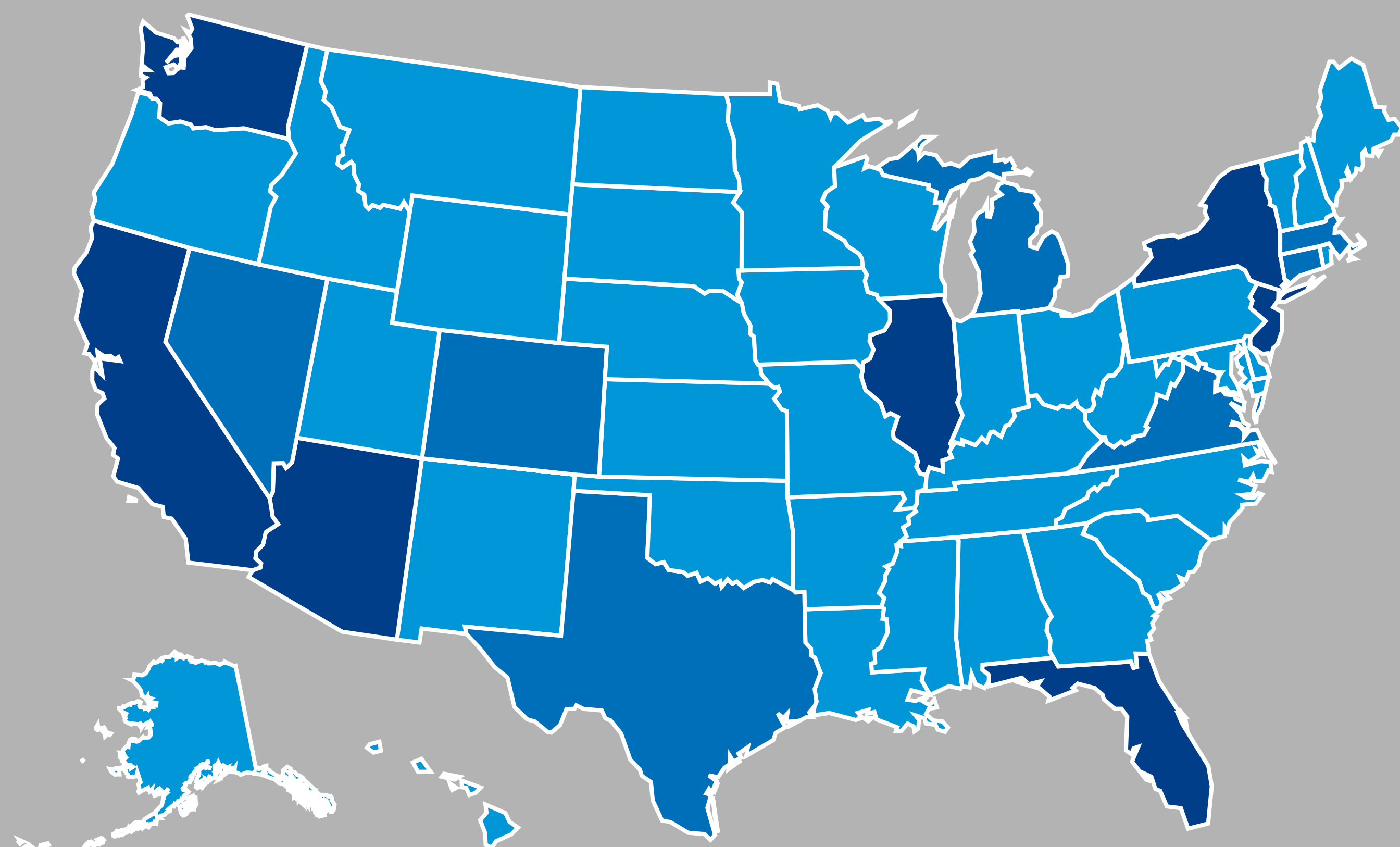
Nationwide

Total Complaints
and Inquiries

11,999

Total Individuals Who
Submitted Concerns

3,416



Note: All data was compiled by querying the ANCIR Noise Portal for complaints and Inquiries from the 2023 calendar year.

Responding to the Nation's Aviation Noise Concerns

The Federal Aviation Administration (FAA) is dedicated to addressing aircraft noise complaints and inquiries from the public with efficiency and effectiveness. Our primary objective is to handle these concerns in a clear, consistent, and repeatable manner, ensuring a responsive approach that optimally utilizes FAA resources.

To achieve this goal, we have established the Aviation Noise Complaint and Inquiry Response (ANCIR) Portal. This innovative platform serves as a central hub for the public to submit their concerns and inquiries related to aircraft noise. The ANCIR Portal streamlines the process, allowing us to provide a comprehensive and timely response to each submission.

Our commitment extends beyond merely acknowledging complaints; we aim to deliver thorough and accurate information to the public. By addressing their concerns comprehensively, we strive to foster transparency and understanding. This approach not only meets the immediate needs of the public but also contributes to a broader effort to enhance public awareness and engagement on aviation noise issues.

Through ANCIR, we seek to uphold a standard of responsiveness that reflects our dedication to serving the public. By utilizing the best practices and optimizing FAA resources, we aim to create an effective system that consistently meets the needs of those impacted by aircraft noise. Our ongoing commitment to improvement ensures that the ANCIR Portal remains a valuable tool in promoting transparency, understanding, and cooperation between the FAA and the communities we serve.

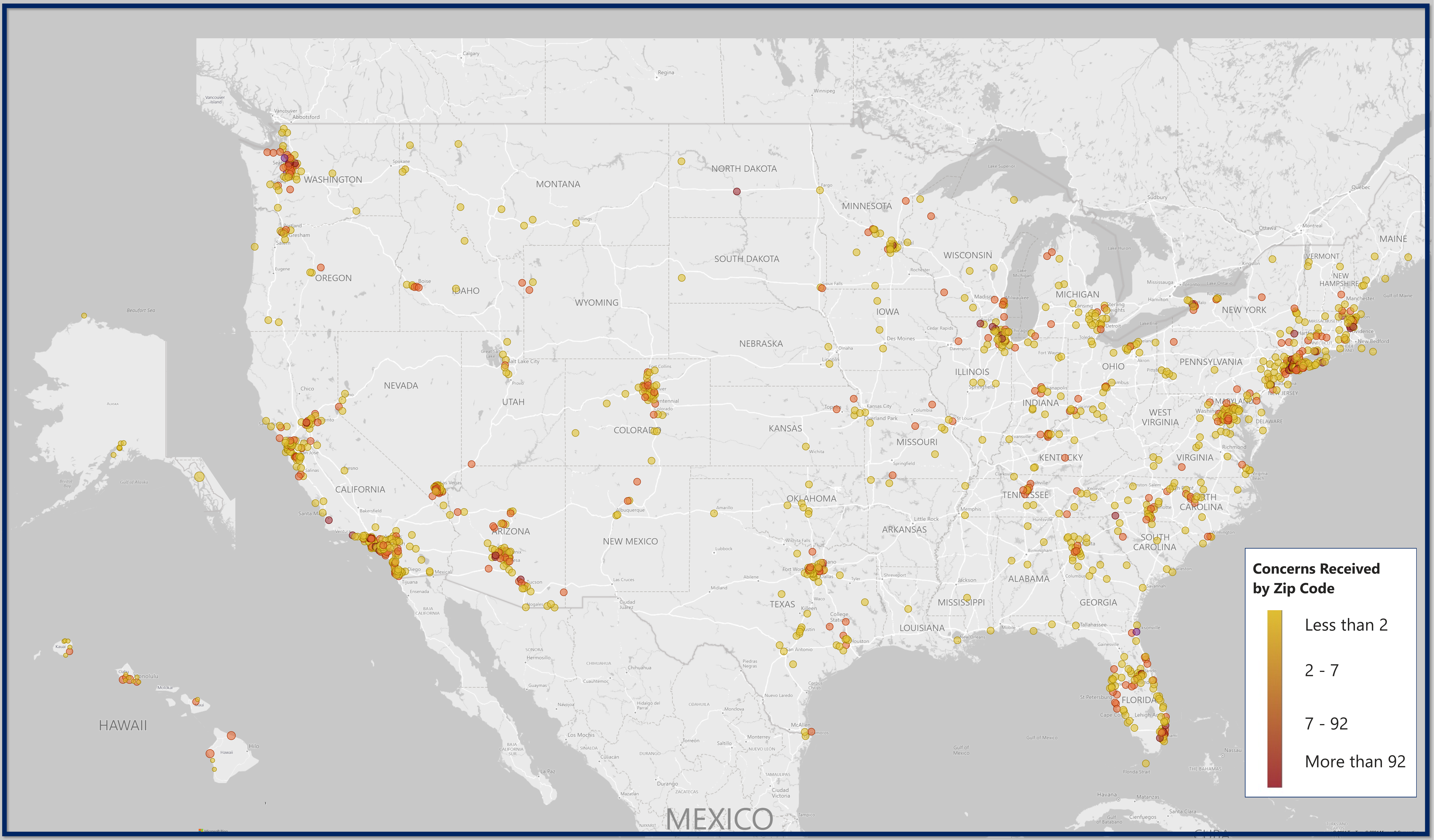
To better understand the FAA guidelines for processing noise complaints, we urge you to review our [policy](#) and [index](#) pages. These resources explain what types of concerns are processed, and how they are defined and organized for reporting. We appreciate your cooperation and look forward to maintaining a positive and constructive dialogue with your community.

| Region - State/Territories | Total Complaints |
|---|------------------|
| Alaskan (AAL) - AK | 17 |
| Central (ACE) - IA, MO, KS, NE | 65 |
| Eastern (AEA) - DC, DE, MD, NJ, NY, PA, VA, WV | 2,477 |
| Great Lakes (AGL) - IL, IN, MI, MN, ND, OH, SD, WI | 731 |
| New England (ANE) - CT, MA, ME, NH, RI, VT | 388 |
| Northwest Mountain - CO, ID, MT, OR, UT, WA, WY (ANM) | 4,096 |
| Southern (ASO) - AL, FL, GA, KY, MS, NC, PR, SC, TN, VI | 898 |
| Southwest (ASW) - AR, LA, NM, OK, TX | 226 |
| Total | 11,999 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Nationwide

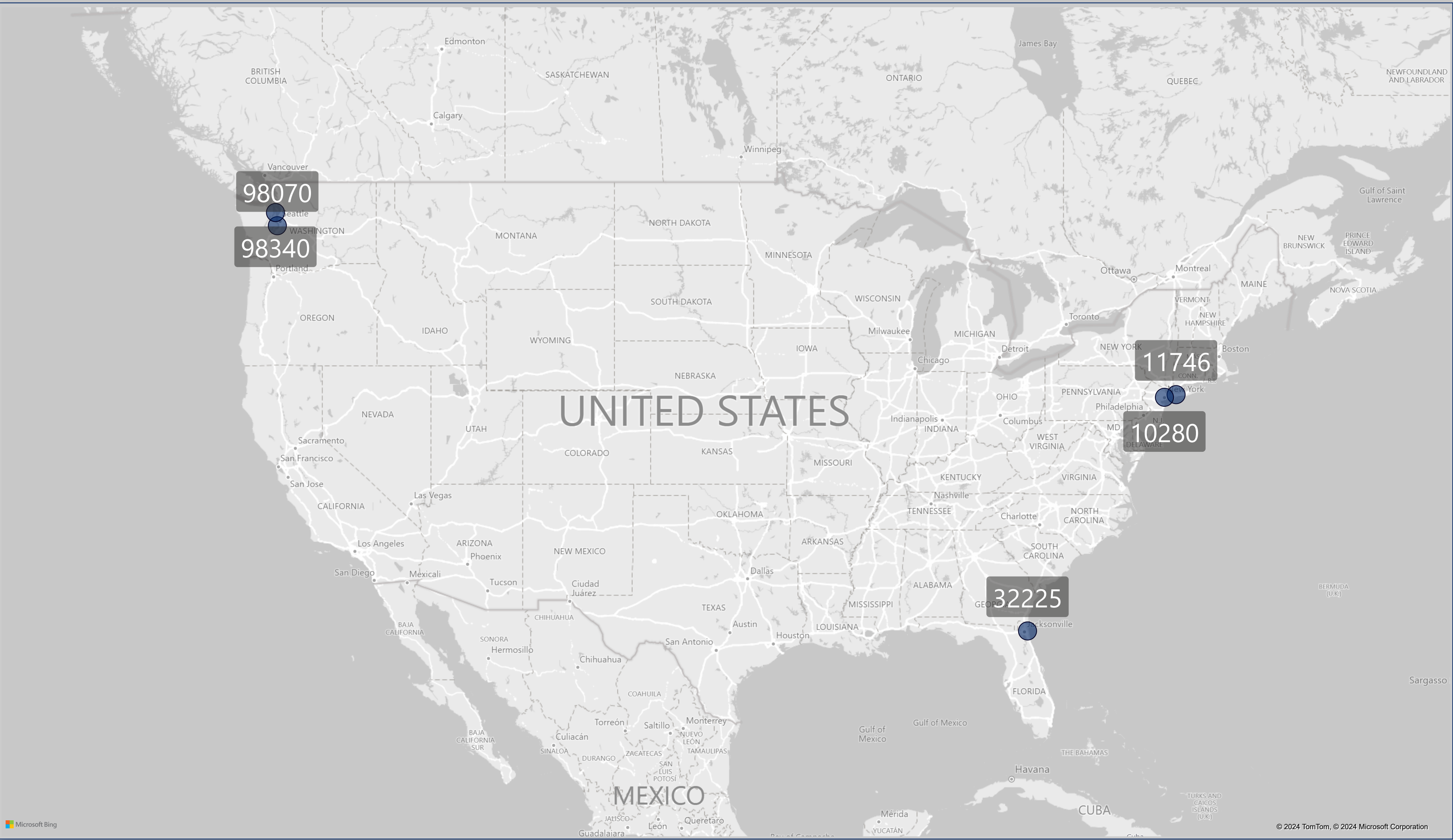
Nationwide Map of Complaints and Inquiries



Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Nationwide Data and Trends for 2023

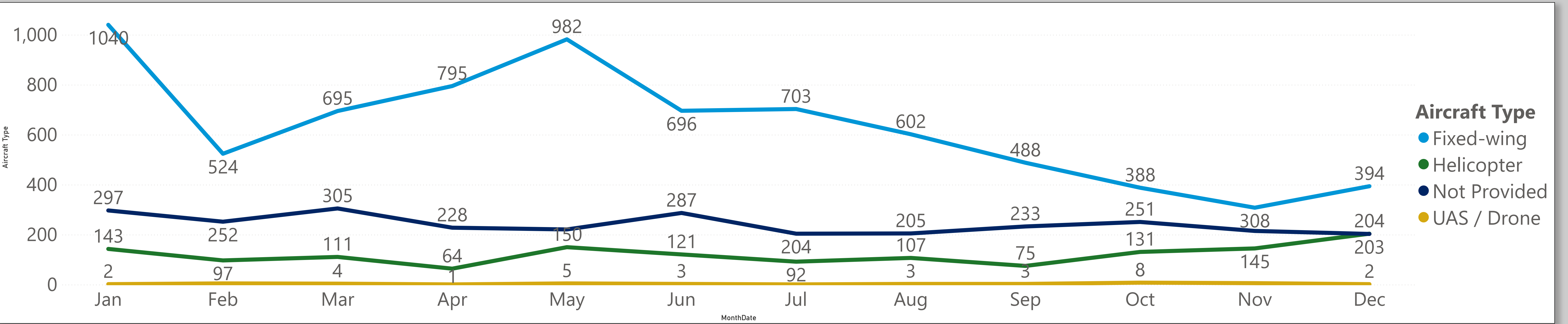
Nationwide Map of Complaints and Inquiries by Top Zip Codes



| Locations with the Highest Number of Complaints | | | | |
|---|------------------------|-------------|-------|---------------------|
| Zip Code | City, State | Individuals | Total | % of Total for Year |
| 98340 | Hansville, WA | 1 | 711 | 5.93% |
| 98070 | Vashon, WA | 14 | 287 | 2.39% |
| 10280 | NYC (Battery Park), NY | 2 | 159 | 1.33% |
| 32225 | Jacksonville, FL | 2 | 98 | 0.82% |
| 11746 | Dix Hills, NY | 2 | 88 | 0.73% |
| Total | | 21 | 1343 | 11.19% |

| Airports with the Highest Number of Complaints | | | | |
|--|-----------------------|-------------|-------|---------------------|
| Airport | City, State | Individuals | Total | % of Total for Year |
| PAE | Everett, WA | 33 | 3514 | 29.29% |
| SDL | Scottsdale, AZ | 14 | 994 | 8.28% |
| PHX | Phoenix, AZ | 15 | 725 | 6.04% |
| JFK | Jamaica, NY | 83 | 699 | 5.83% |
| FOK | Westhampton Beach, NY | 2 | 158 | 1.32% |
| Total | | 146 | 6090 | 50.75% |

Seasonal Variation of Complaints and Inquiries by Aircraft Type, for Year 2023



Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Nationwide

Noise Portal Responses

| | |
|---|--------|
| Inquiry Received Response - | 2,597 |
| Received No Response - (Response Not Requested) | 4,044 |
| Received No Response - (Repeat and Non-Qualifying) | 5,358 |
| Total Complaints Reviewed - | 11,999 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

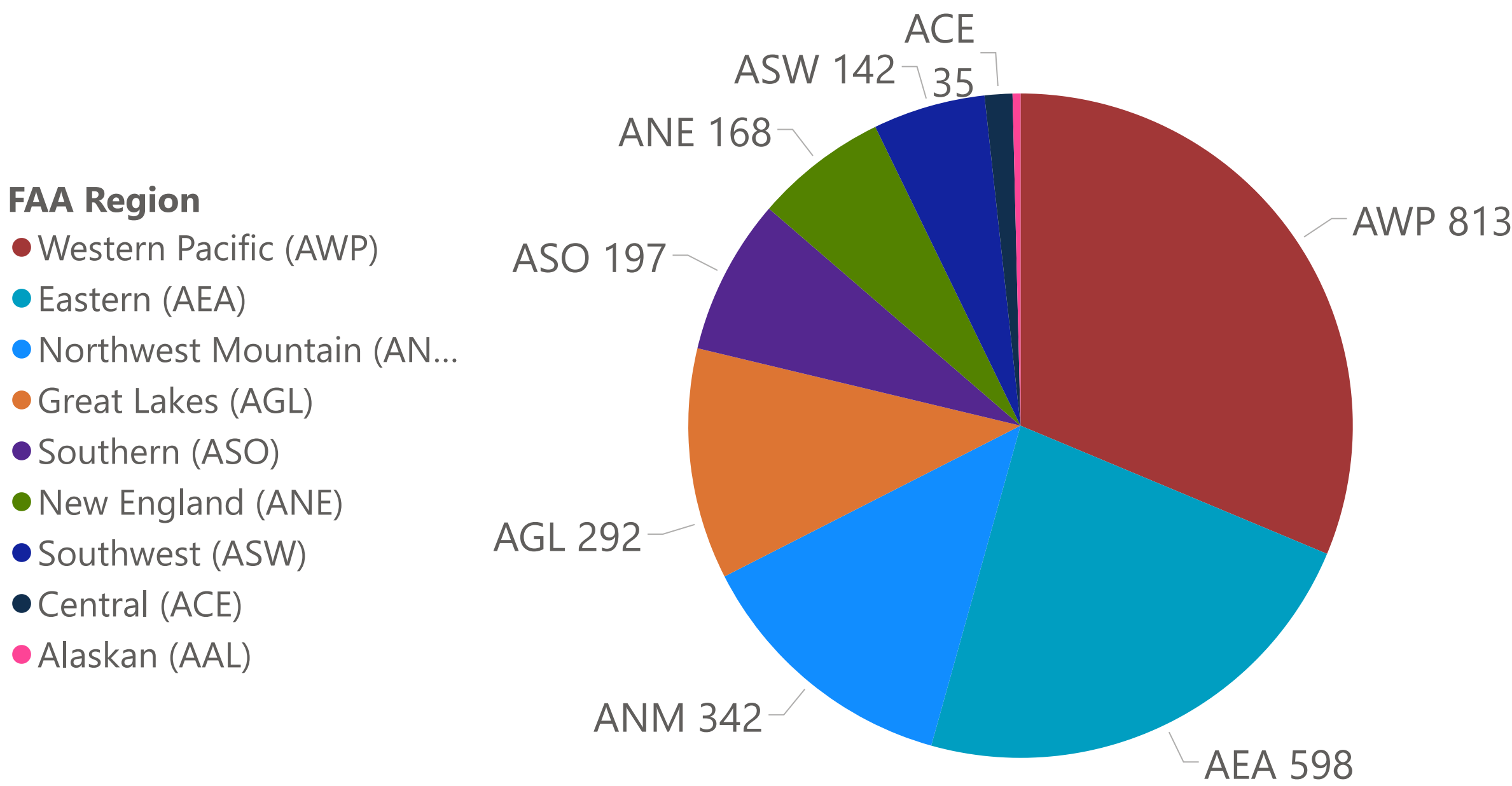
Individuals With More Than Seven Repeat Inquiries

| | |
|--|-------|
| Number of Repeat Individuals - | 103 |
| Repeat Complaints and Inquiries - | 7,799 |
| Percentage of All Regional Inquiries - | 65% |

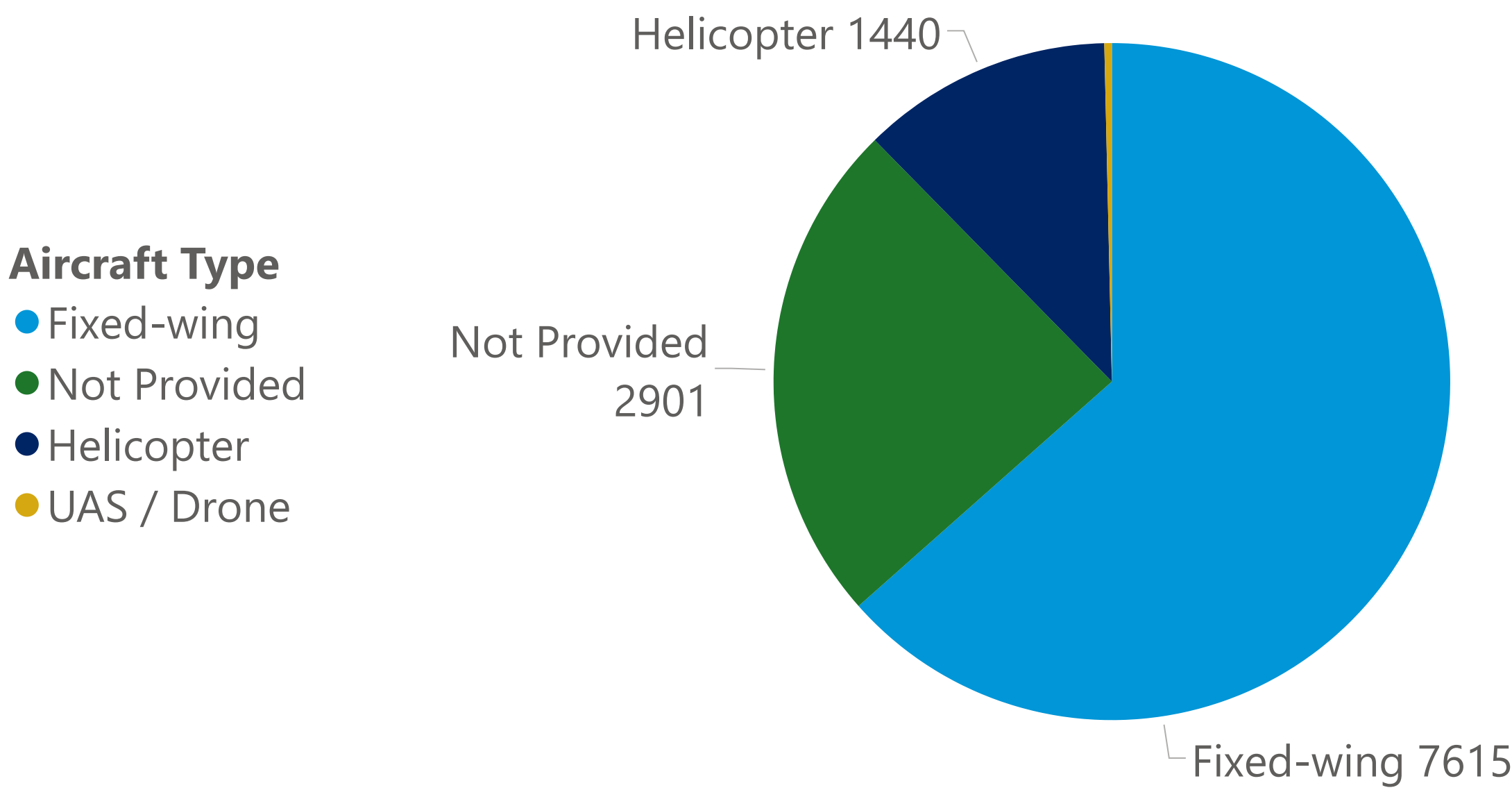
Concerns Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 77 |
| Percentage of All Regional Inquiries - | 0.6% |

Response to Inquiries by FAA Region



Total Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|-------|
| Total for Aircraft Type - | 7,615 |
| Repeat Inquiries - | 5,943 |
| Repeat Individuals for Aircraft Type - | 73 |
| Percentage of Fixed-Wing Total - | 78% |

Helicopter Aircraft

| | |
|--|-------|
| Total for Aircraft Type - | 1,440 |
| Repeat Inquiries - | 547 |
| Repeat Individuals for Aircraft Type - | 36 |
| Percentage of Helicopter Total - | 38% |

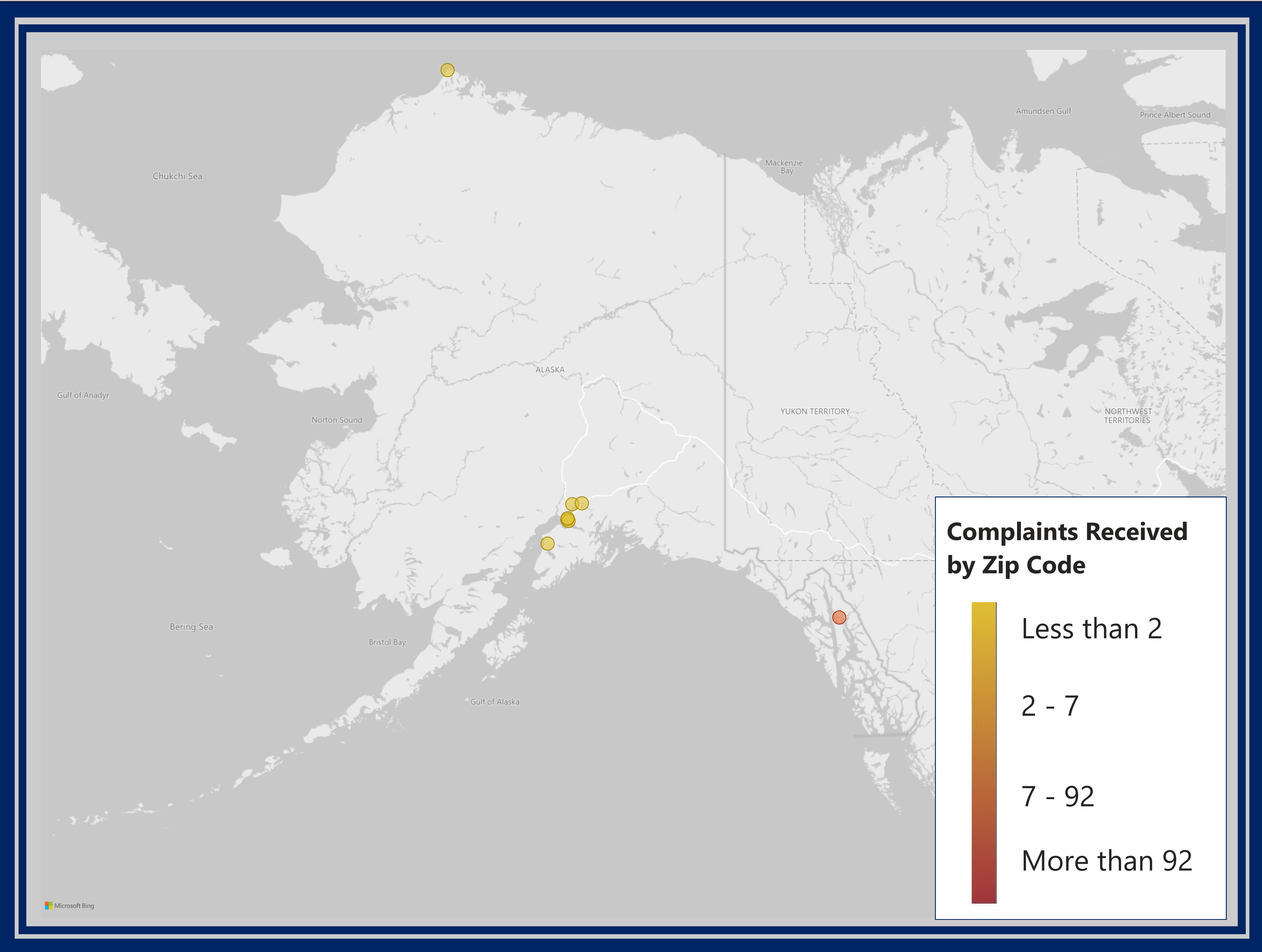
UAS / Drone

| | |
|--|-----|
| Total for Aircraft Type - | 43 |
| Repeat Inquiries - | 10 |
| Repeat Individuals for Aircraft Type - | 4 |
| Percentage of UAS/Drone Total - | 23% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Alaskan Region (AAL) AK

Map of AAL Complaints and Inquiries



Total
Complaints and Inquiries

17

Total Individuals Who
Submitted Concerns

14

Alaskan Region - Timeline for 2023

Total Complaints and Inquiries Received in Region, by Month

| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|--------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Alaska | 0 | 1 | 2 | 0 | 2 | 1 | 5 | 4 | 2 | 0 | 0 | 0 | 17 |
| Total | 0 | 1 | 2 | 0 | 2 | 1 | 5 | 4 | 2 | 0 | 0 | 0 | 17 |

Complaints and Inquiries by Known Aircraft Type

| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone | Total |
|--------|------------|------------|--------------|-------------|-------|
| Alaska | 8 | 3 | 6 | 0 | 17 |
| Total | 8 | 3 | 6 | 0 | 17 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Alaskan Region (AAL) AK

Noise Portal Responses

| | |
|--|----|
| Inquiry Received Response - | 10 |
| Received No Response - (Response Not Requested) | 1 |
| Received No Response - (Repeat and Non-Qualifying) | 6 |
| Total Complaints Reviewed - | 17 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

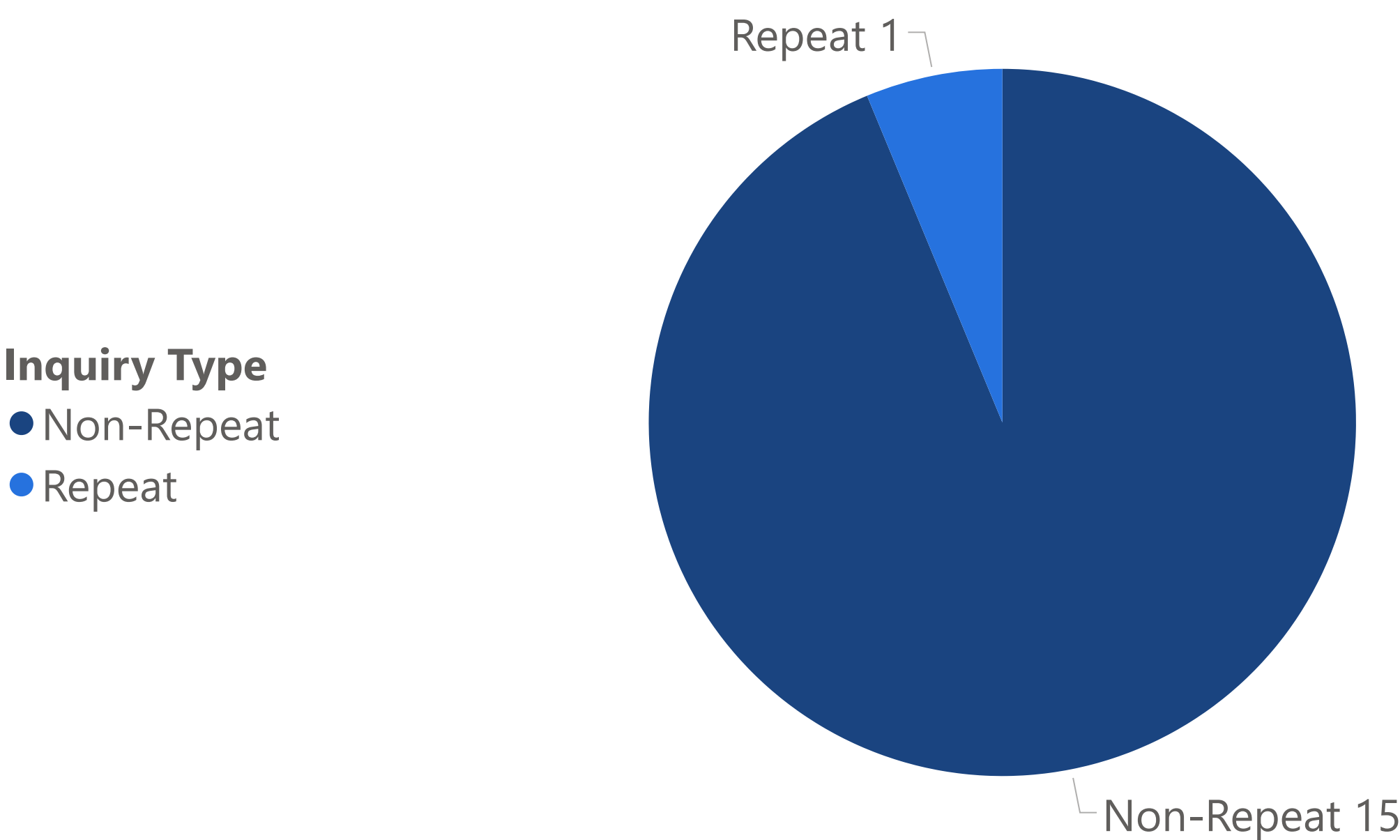
Individuals With More Than Seven Repeat Inquiries

| | |
|--|----|
| Number of Repeat Individuals - | 1 |
| Repeat Complaints and Inquiries - | 1 |
| Percentage of All Regional Inquiries - | 6% |

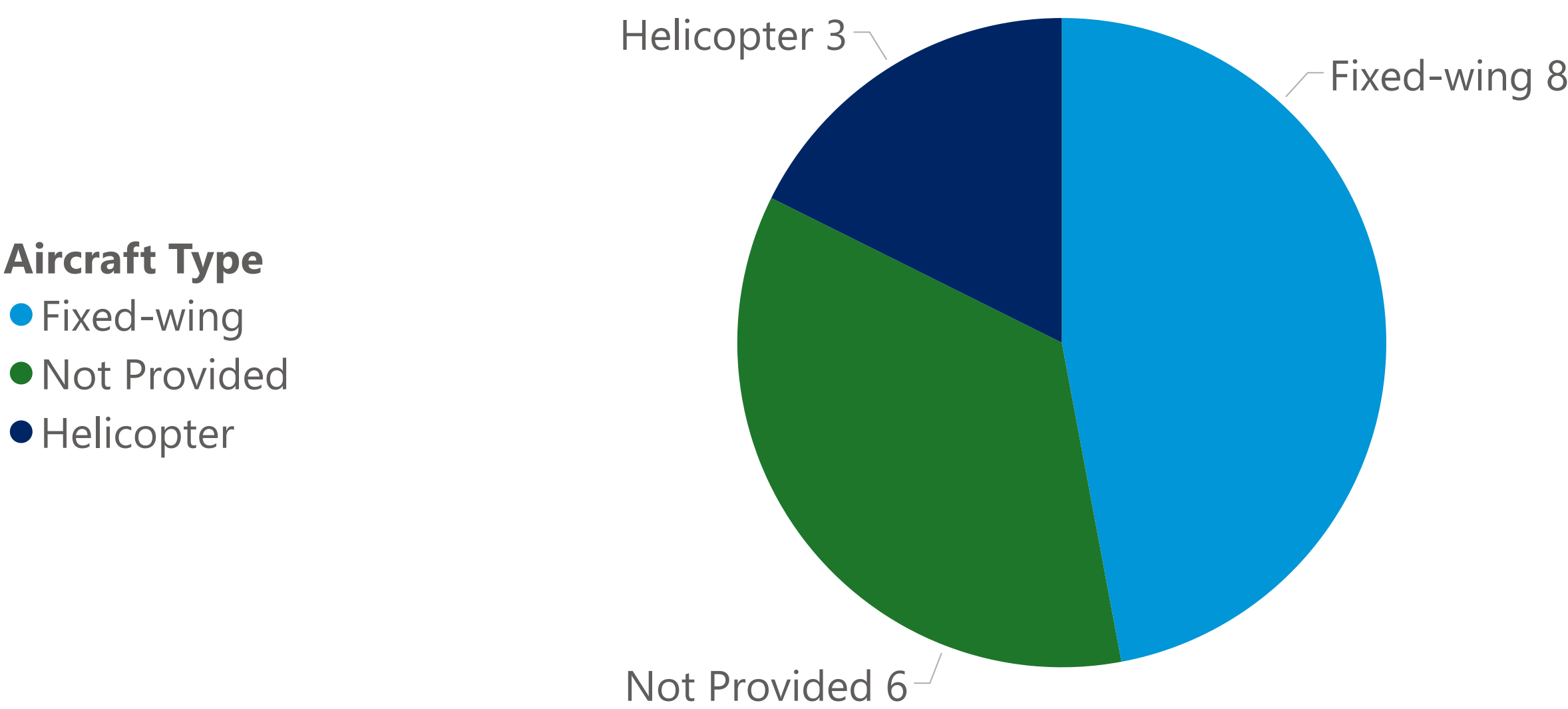
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 0 |
| Percentage of All Regional Inquiries - | 0.0% |

Individual Inquiry Types for the AAL Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|----|
| Total for Aircraft Type - | 8 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of Fixed-Wing Total - | 0% |

Helicopter Aircraft

| | |
|--|----|
| Total for Aircraft Type - | 3 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of Helicopter Total - | 0% |

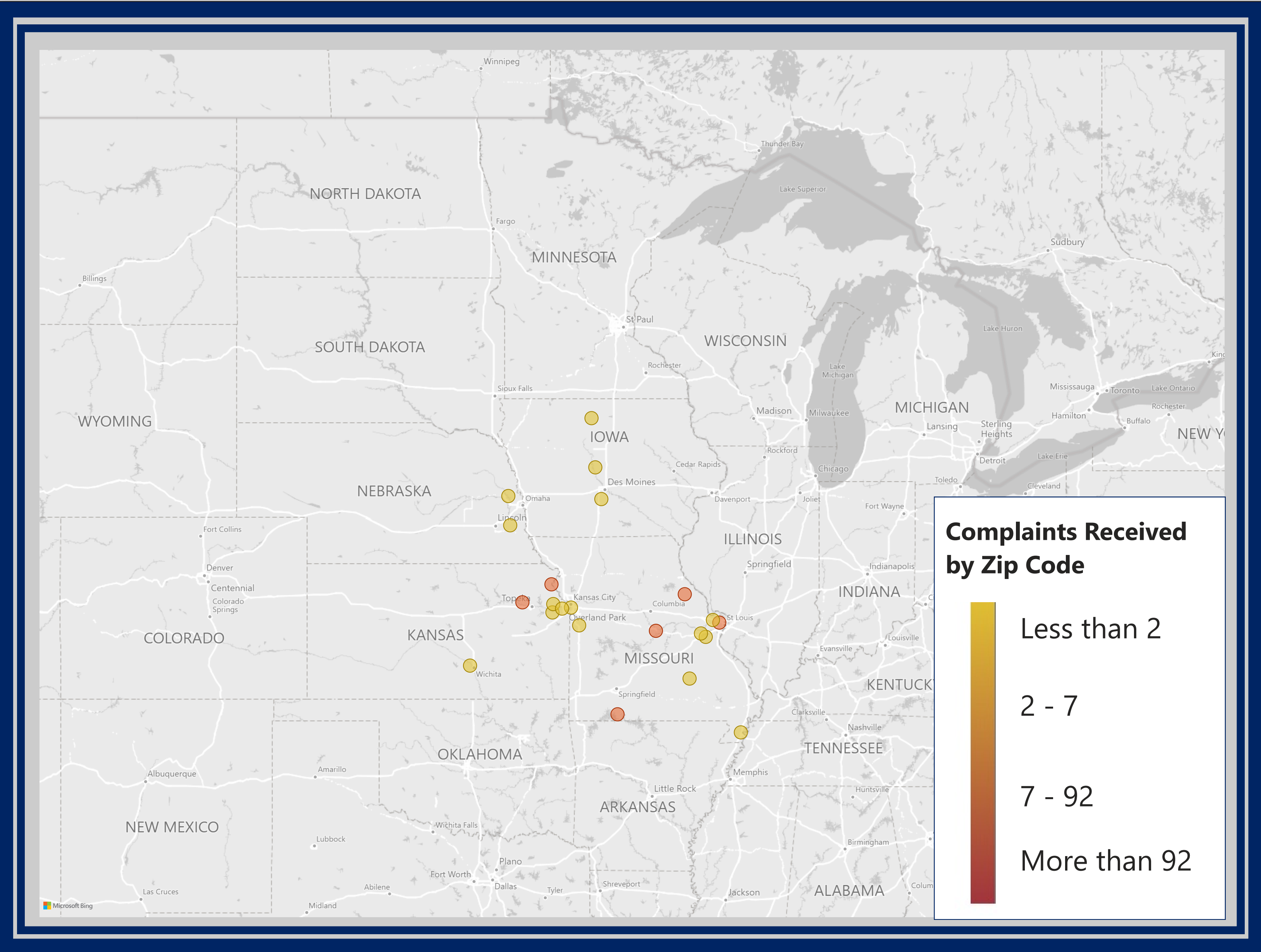
UAS / Drone

| | |
|--|----|
| Total for Aircraft Type - | 0 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of UAS / Drone Total - | 0% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Central Region (ACE) IA, KS, MO, NE

Map of ACE Complaints and Inquiries



Total
Complaints and Inquiries

65

Total Individuals Who
Submitted Concerns

47

Central Region - Timeline for 2023

Total Complaints and Inquiries Received in Region, by Month

| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Nebraska | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2 |
| Iowa | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 6 |
| Kansas | 4 | 0 | 3 | 2 | 4 | 3 | 2 | 1 | 2 | 0 | 0 | 3 | 24 |
| Missouri | 2 | 2 | 2 | 2 | 3 | 4 | 5 | 1 | 2 | 2 | 2 | 6 | 33 |
| Total | 6 | 2 | 6 | 5 | 7 | 8 | 8 | 2 | 5 | 3 | 3 | 10 | 65 |

Complaints and Inquiries by Known Aircraft Type

| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone | Total |
|----------|------------|------------|--------------|-------------|-------|
| Nebraska | 1 | 0 | 1 | 0 | 2 |
| Iowa | 4 | 0 | 2 | 0 | 6 |
| Kansas | 15 | 4 | 5 | 0 | 24 |
| Missouri | 12 | 9 | 12 | 0 | 33 |
| Total | 32 | 13 | 20 | 0 | 65 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Central Region (ACE) IA, KS, MO, NE

Noise Portal Responses

| | |
|---|----|
| Inquiry Received Response - | 35 |
| Received No Response - (Response Not Requested) | 2 |
| Received No Response - (Repeat and Non-Qualifying) | 28 |
| Total Complaints Reviewed - | 65 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

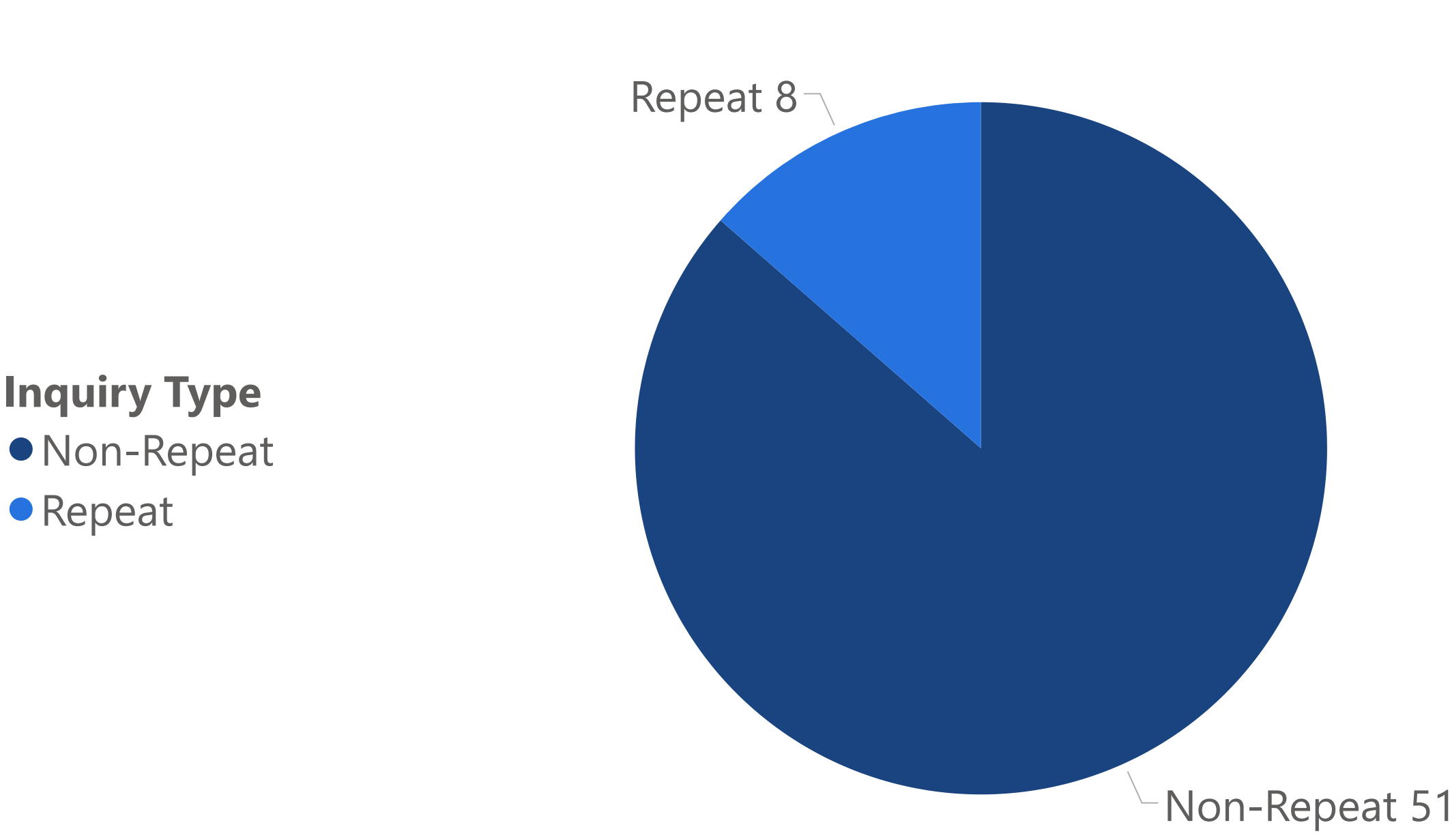
Individuals With More Than Seven Repeat Inquiries

| | |
|--|-----|
| Number of Repeat Individuals - | 1 |
| Repeat Complaints and Inquiries - | 9 |
| Percentage of All Regional Inquiries - | 14% |

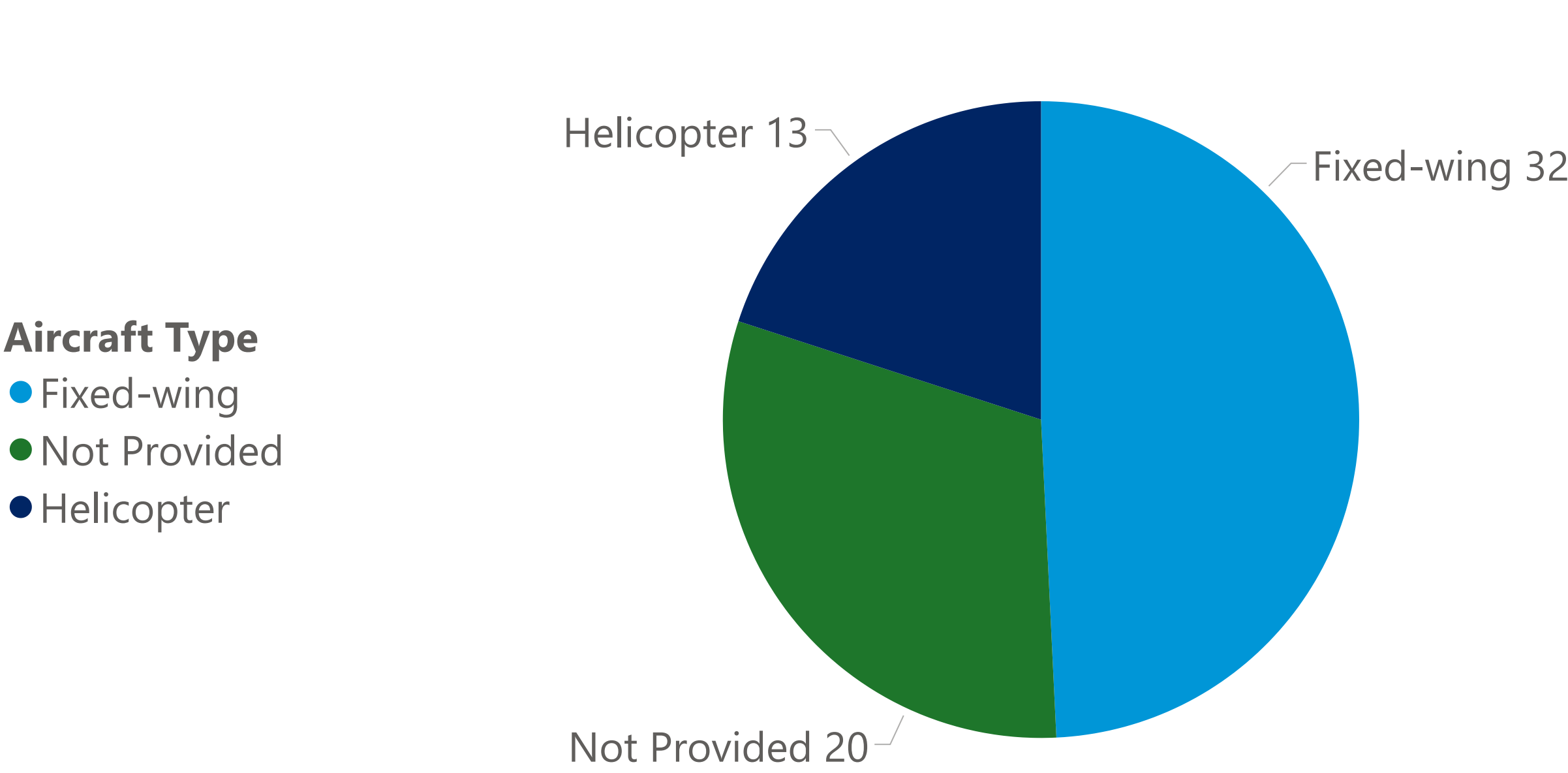
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 0 |
| Percentage of All Regional Inquiries - | 0.0% |

Individual Inquiry Types for the ACE Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 32 |
| Repeat Inquiries - | 9 |
| Repeat Individuals for Aircraft Type - | 1 |
| Percentage of Fixed-Wing Total - | 28% |

Helicopter Aircraft

| | |
|--|----|
| Total for Aircraft Type - | 13 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of Helicopter Total - | 0% |

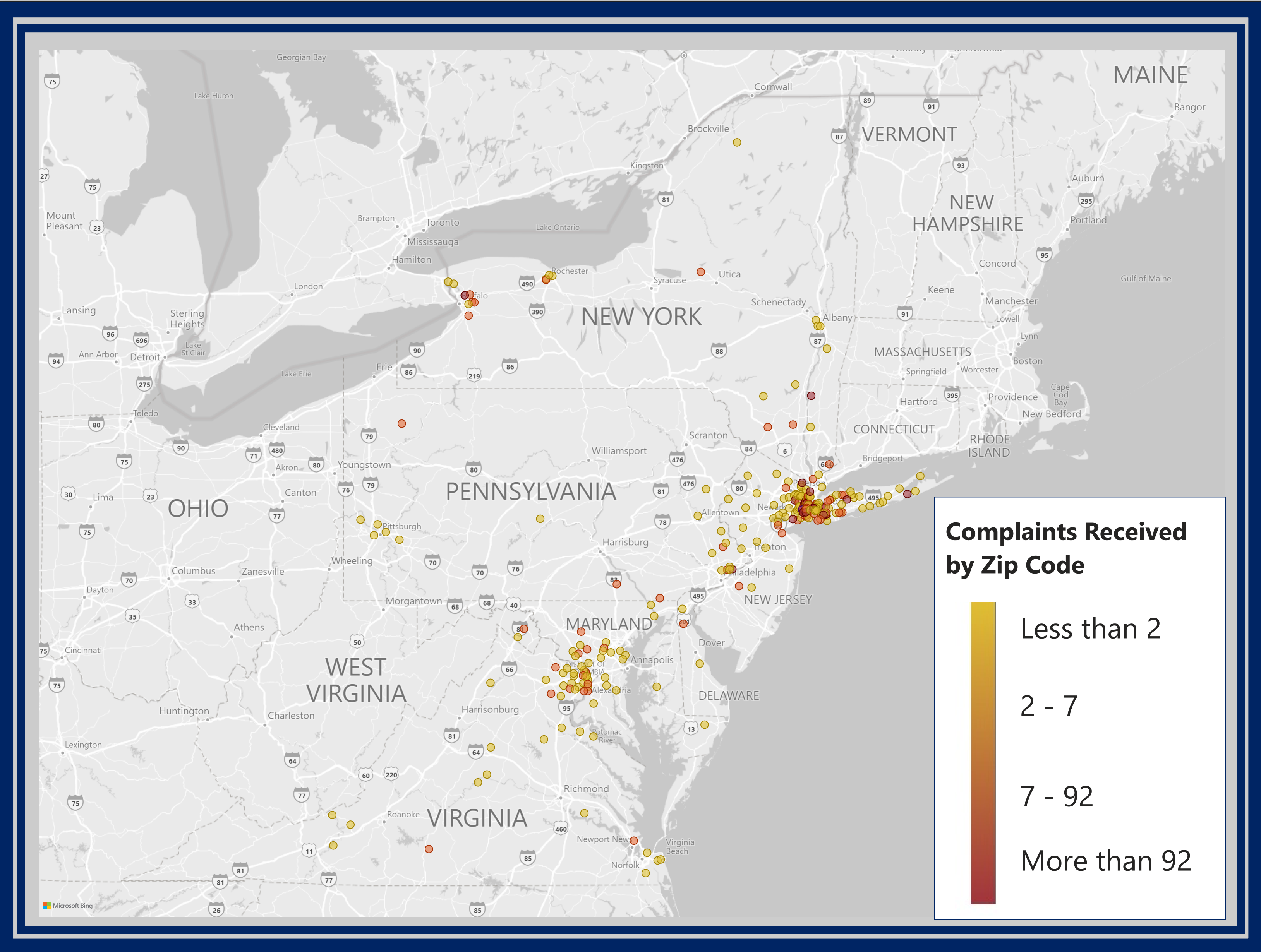
UAS / Drone

| | |
|--|----|
| Total for Aircraft Type - | 0 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of UAS / Drone Total - | 0% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Eastern Region (AEA) DC, DE, MD, NJ, NY, PA, VA, WV

Map of AEA Complaints and Inquiries



Total
Complaints and Inquiries
2,477

Total Individuals Who
Submitted Concerns
826

Eastern Region - Timeline for 2023

| Total Complaints and Inquiries Received in Region, by Month | | | | | | | | | | | | | |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| West Virginia | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 0 | 0 | 0 | 0 | 4 |
| Delaware | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 0 | 2 | 0 | 1 | 7 |
| Washington D.C. | 0 | 1 | 0 | 0 | 3 | 13 | 2 | 1 | 0 | 1 | 0 | 0 | 21 |
| Pennsylvania | 7 | 0 | 1 | 2 | 10 | 11 | 8 | 13 | 6 | 8 | 2 | 1 | 69 |
| Maryland | 5 | 4 | 2 | 2 | 12 | 13 | 5 | 3 | 8 | 13 | 3 | 2 | 72 |
| Virginia | 9 | 11 | 18 | 8 | 14 | 15 | 8 | 8 | 13 | 14 | 7 | 7 | 132 |
| New Jersey | 45 | 14 | 8 | 32 | 53 | 32 | 17 | 17 | 32 | 24 | 37 | 24 | 335 |
| New York | 156 | 171 | 134 | 248 | 176 | 156 | 131 | 128 | 99 | 104 | 124 | 210 | 1837 |
| Total | 222 | 201 | 163 | 292 | 269 | 241 | 175 | 172 | 158 | 166 | 173 | 245 | 2477 |

| Complaints and Inquiries by Known Aircraft Type | | | | |
|---|------------|------------|--------------|-------------|
| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone |
| West Virginia | 2 | 0 | 2 | 0 |
| Delaware | 3 | 0 | 4 | 0 |
| Washington D.C. | 7 | 3 | 11 | 0 |
| Pennsylvania | 26 | 15 | 27 | 1 |
| Maryland | 25 | 11 | 35 | 1 |
| Virginia | 40 | 30 | 62 | 0 |
| New Jersey | 134 | 74 | 126 | 1 |
| New York | 717 | 581 | 536 | 3 |
| Total | 954 | 714 | 803 | 6 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Eastern Region (AEA) DC, DE, MD, NJ, NY, PA, VA, WV

Noise Portal Responses

| | |
|---|-------|
| Inquiry Received Response - | 598 |
| Received No Response - (Response Not Requested) | 266 |
| Received No Response - (Repeat and Non-Qualifying) | 1,613 |
| Total Complaints Reviewed - | 2,477 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

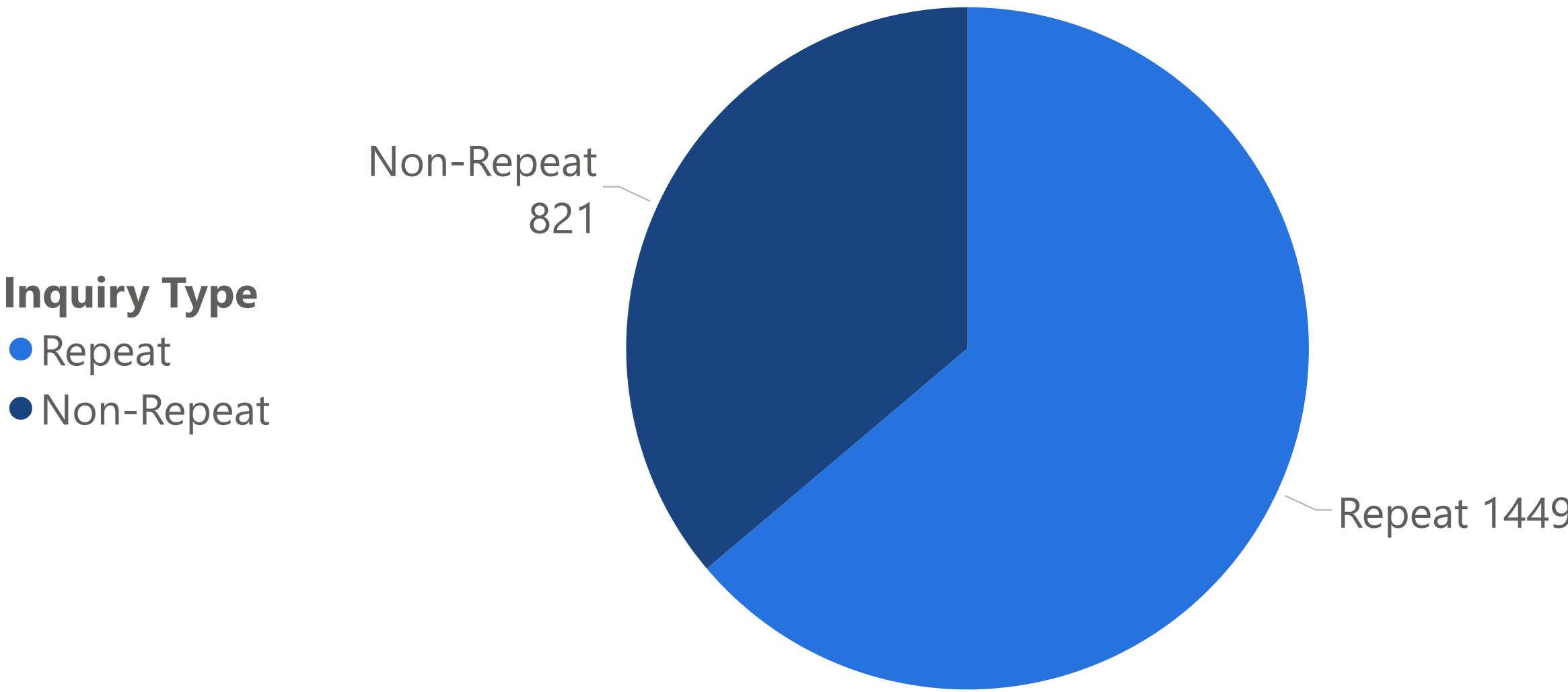
Individuals With More Than Seven Repeat Inquiries

| | |
|--|-------|
| Number of Repeat Individuals - | 32 |
| Repeat Complaints and Inquiries - | 1,458 |
| Percentage of All Regional Inquiries - | 59% |

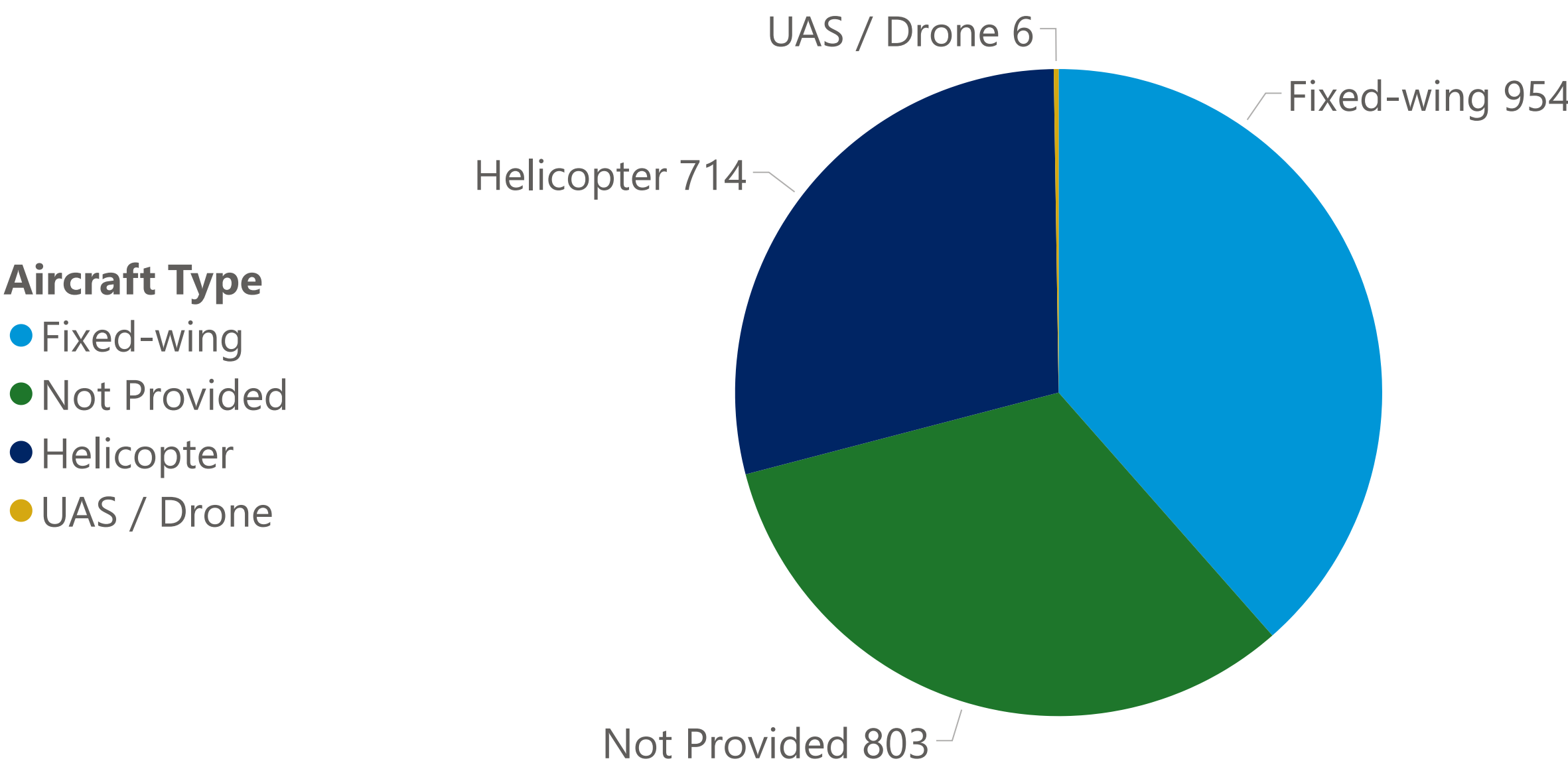
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 8 |
| Percentage of All Regional Inquiries - | 0.3% |

Individual Inquiry Types for the AEA Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 954 |
| Repeat Inquiries - | 663 |
| Repeat Individuals for Aircraft Type - | 16 |
| Percentage of Fixed-Wing Total - | 69% |

Helicopter Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 714 |
| Repeat Inquiries - | 341 |
| Repeat Individuals for Aircraft Type - | 19 |
| Percentage of Helicopter Total - | 48% |

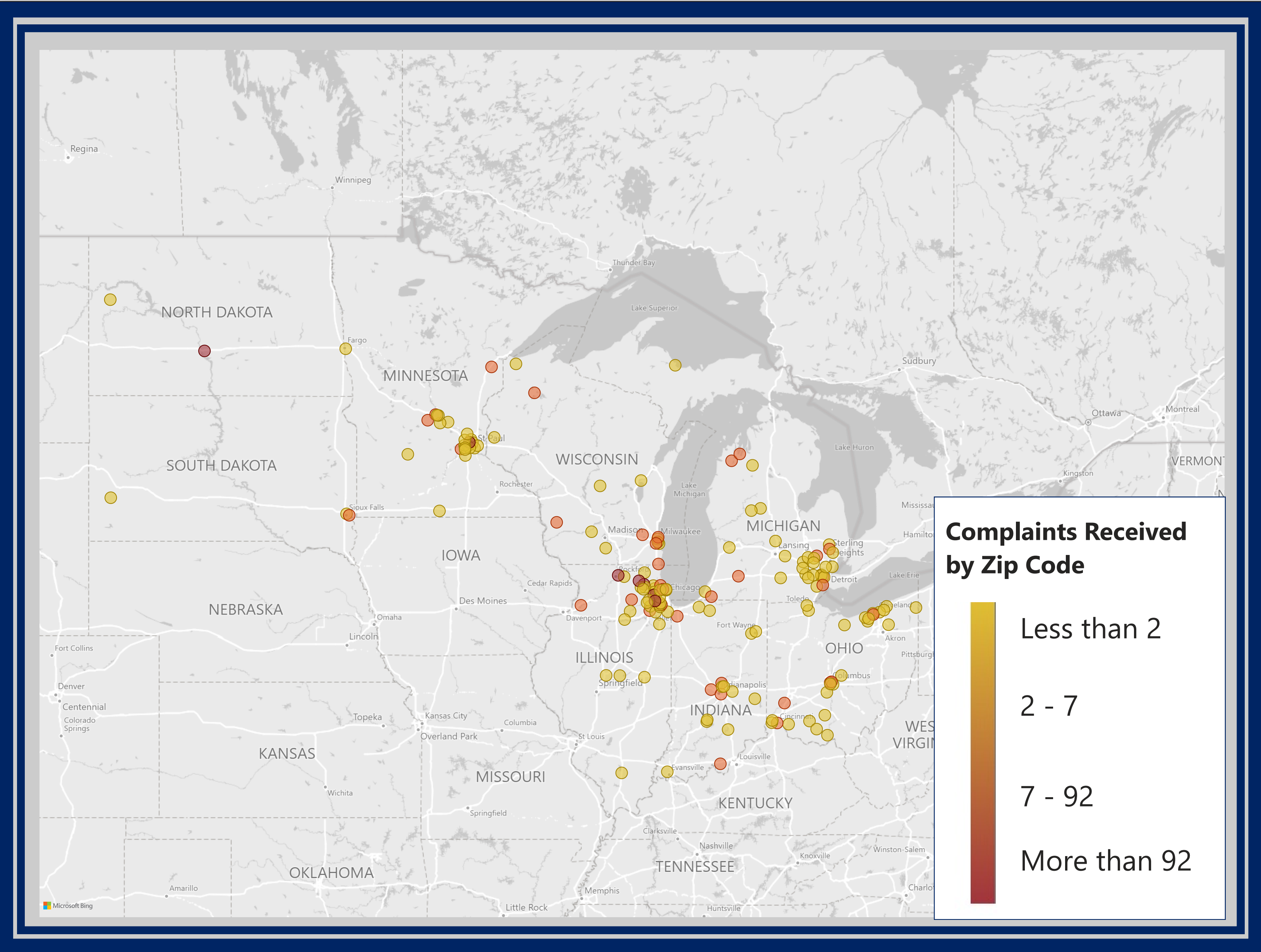
UAS / Drone

| | |
|--|-----|
| Total for Aircraft Type - | 6 |
| Repeat Inquiries - | 1 |
| Repeat Individuals for Aircraft Type - | 1 |
| Percentage of UAS / Drone Total - | 17% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Great Lakes Region (AGL) IL, IN, MI, MN, ND, OH, SD, WI

Map of AGL Complaints and Inquiries



Total
Complaints and Inquiries
731

Total Individuals Who
Submitted Concerns
329

Great Lakes Region - Timeline for 2023

Total Complaints and Inquiries Received in Region, by Month

| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| South Dakota | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 3 | 0 | 0 | 1 | 0 | 7 |
| North Dakota | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 9 | 6 | 17 |
| Indiana | 1 | 3 | 1 | 3 | 3 | 0 | 3 | 10 | 5 | 3 | 2 | 7 | 41 |
| Wisconsin | 2 | 0 | 1 | 2 | 13 | 9 | 5 | 4 | 7 | 3 | 2 | 6 | 54 |
| Minnesota | 1 | 0 | 0 | 1 | 4 | 7 | 10 | 14 | 17 | 4 | 2 | 2 | 62 |
| Ohio | 5 | 3 | 7 | 5 | 9 | 6 | 5 | 17 | 7 | 7 | 2 | 3 | 76 |
| Michigan | 6 | 8 | 12 | 3 | 4 | 15 | 14 | 13 | 7 | 11 | 6 | 1 | 100 |
| Illinois | 18 | 19 | 22 | 24 | 21 | 40 | 21 | 34 | 69 | 43 | 20 | 43 | 374 |
| Total | 33 | 33 | 43 | 38 | 55 | 79 | 59 | 96 | 112 | 71 | 44 | 68 | 731 |

Complaints and Inquiries by Known Aircraft Type

| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone | Total |
|--------------|------------|------------|--------------|-------------|-------|
| South Dakota | 2 | 3 | 2 | 0 | 7 |
| North Dakota | 0 | 4 | 13 | 0 | 17 |
| Indiana | 19 | 11 | 11 | 0 | 41 |
| Wisconsin | 10 | 23 | 21 | 0 | 54 |
| Minnesota | 12 | 7 | 43 | 0 | 62 |
| Ohio | 21 | 13 | 38 | 4 | 76 |
| Michigan | 53 | 11 | 36 | 0 | 100 |
| Illinois | 261 | 53 | 60 | 0 | 374 |
| Total | 378 | 125 | 224 | 4 | 731 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Great Lakes Region (AGL) IL, IN, MI, MN, ND, OH, SD, WI

Noise Portal Responses

| | |
|---|-----|
| Inquiry Received Response - | 292 |
| Received No Response - (Response Not Requested) | 66 |
| Received No Response - (Repeat and Non-Qualifying) | 373 |
| Total Complaints Reviewed - | 731 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

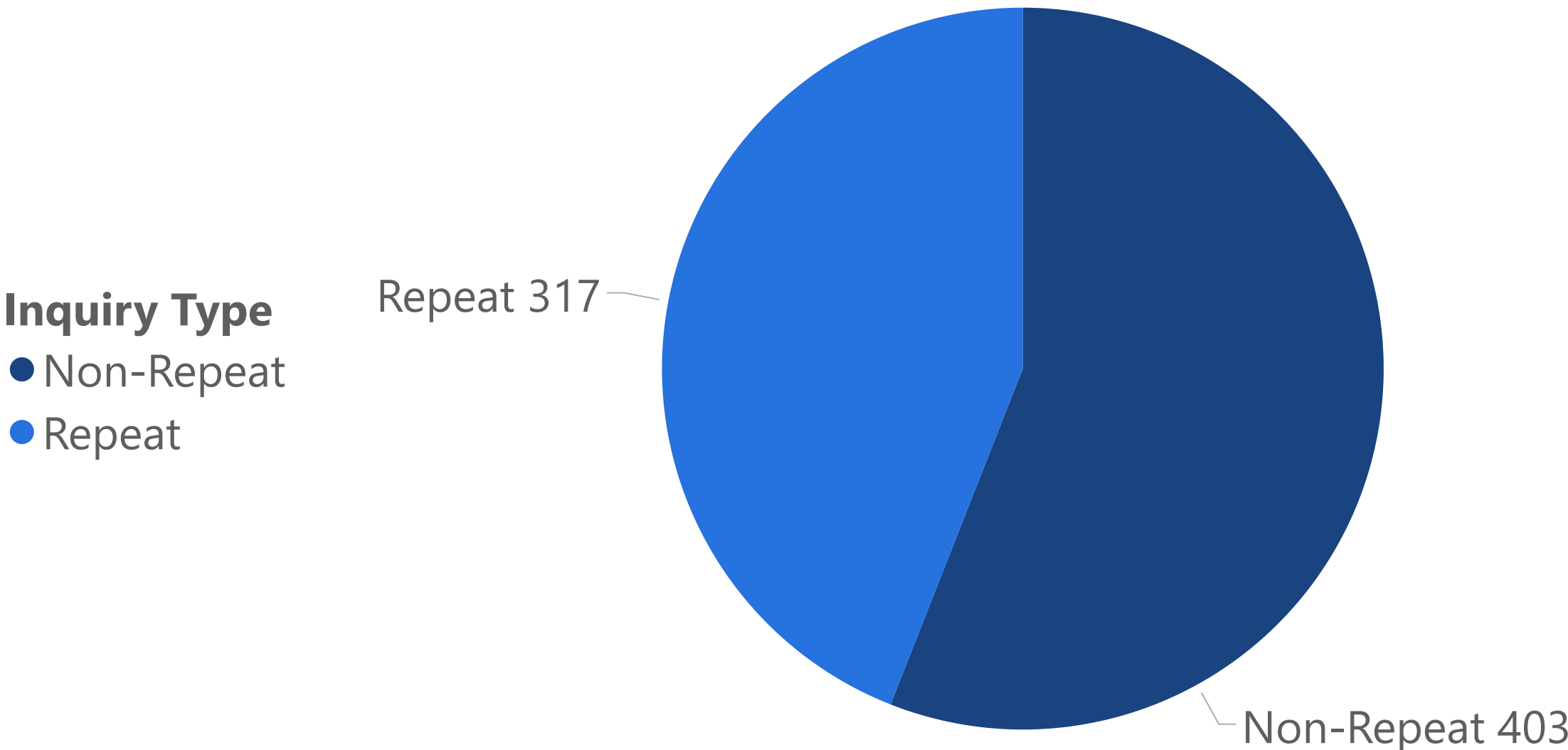
Individuals With More Than Seven Repeat Inquiries

| | |
|--|-----|
| Number of Repeat Individuals - | 11 |
| Repeat Complaints and Inquiries - | 318 |
| Percentage of All Regional Inquiries - | 44% |

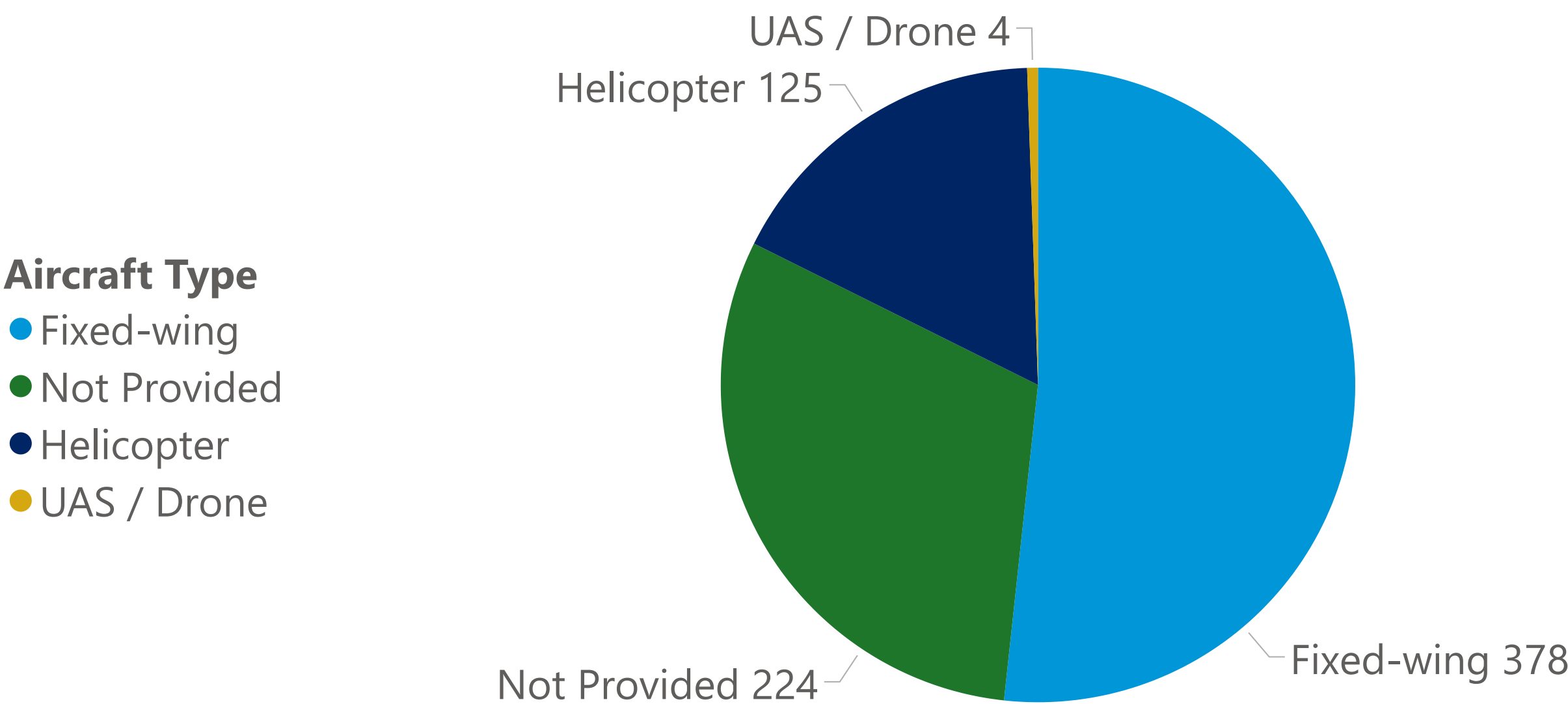
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 0 |
| Percentage of All Regional Inquiries - | 0.0% |

Individual Inquiry Types for the AGL Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 378 |
| Repeat Inquiries - | 223 |
| Repeat Individuals for Aircraft Type - | 6 |
| Percentage of Fixed-Wing Total - | 59% |

Helicopter Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 125 |
| Repeat Inquiries - | 52 |
| Repeat Individuals for Aircraft Type - | 3 |
| Percentage of Helicopter Total - | 42% |

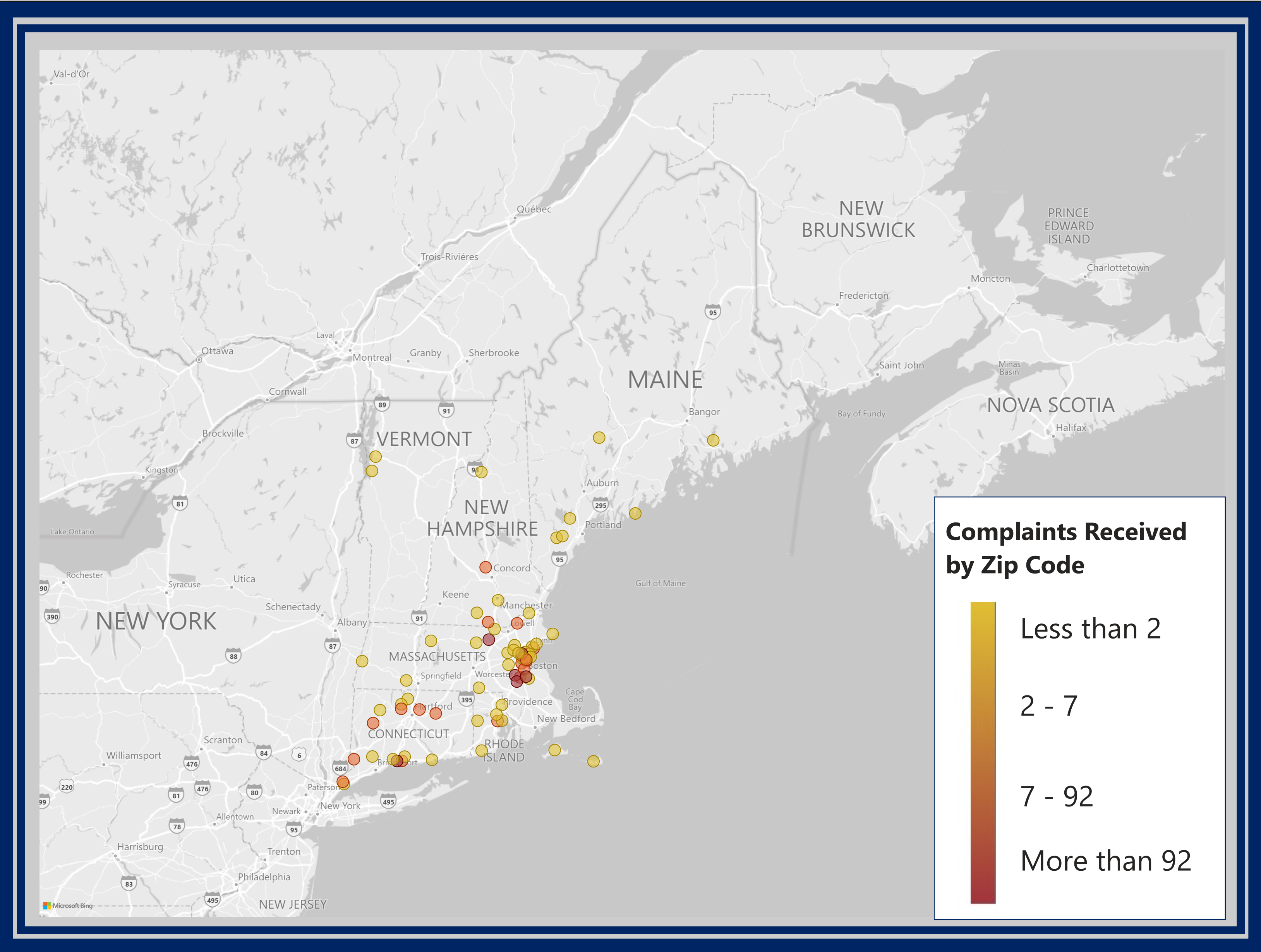
UAS / Drone

| | |
|--|----|
| Total for Aircraft Type - | 4 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of UAS / Drone Total - | 0% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

New England Region (ANE) CT, MA, ME, NH, RI, VT

Map of ANE Complaints and Inquiries



Total
Complaints and Inquiries
388

Total Individuals Who
Submitted Concerns
184

New England Region - Timeline for 2023

Total Complaints and Inquiries Received in Region, by Month

| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Vermont | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 3 |
| Rhode Island | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 2 | 2 | 2 | 0 | 9 |
| Maine | 0 | 0 | 0 | 0 | 4 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 10 |
| New Hampshire | 0 | 2 | 1 | 5 | 2 | 1 | 3 | 4 | 1 | 1 | 2 | 0 | 22 |
| Connecticut | 12 | 5 | 8 | 19 | 8 | 25 | 25 | 13 | 3 | 5 | 11 | 2 | 136 |
| Massachusetts | 15 | 10 | 13 | 24 | 19 | 17 | 15 | 13 | 16 | 19 | 24 | 23 | 208 |
| Total | 27 | 17 | 22 | 49 | 33 | 45 | 46 | 33 | 24 | 28 | 39 | 25 | 388 |

Complaints and Inquiries by Known Aircraft Type

| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone | Total |
|---------------|------------|------------|--------------|-------------|-------|
| Vermont | 3 | 0 | 0 | 0 | 3 |
| Rhode Island | 1 | 3 | 5 | 0 | 9 |
| Maine | 7 | 1 | 2 | 0 | 10 |
| New Hampshire | 5 | 1 | 13 | 3 | 22 |
| Connecticut | 52 | 9 | 75 | 0 | 136 |
| Massachusetts | 112 | 14 | 81 | 1 | 208 |
| Total | 180 | 28 | 176 | 4 | 388 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

New England Region (ANE) CT, MA, ME, NH, RI, VT

Noise Portal Responses

| | |
|---|-----|
| Inquiry Received Response - | 168 |
| Received No Response - (Response Not Requested) | 14 |
| Received No Response - (Repeat and Non-Qualifying) | 206 |
| Total Complaints Reviewed - | 388 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

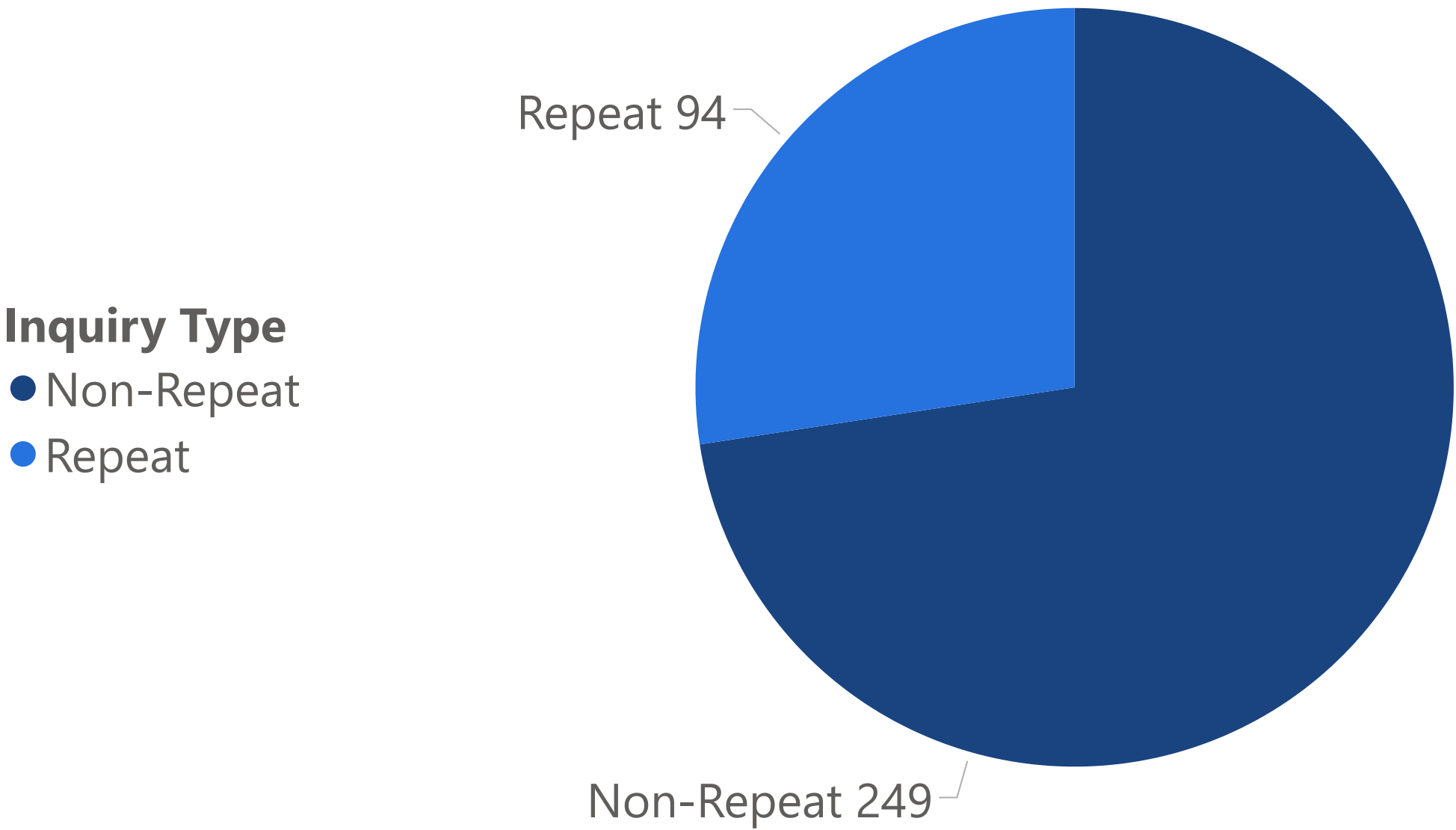
Individuals With More Than Seven Repeat Inquiries

| | |
|--|-----|
| Number of Repeat Individuals - | 8 |
| Repeat Complaints and Inquiries - | 111 |
| Percentage of All Regional Inquiries - | 29% |

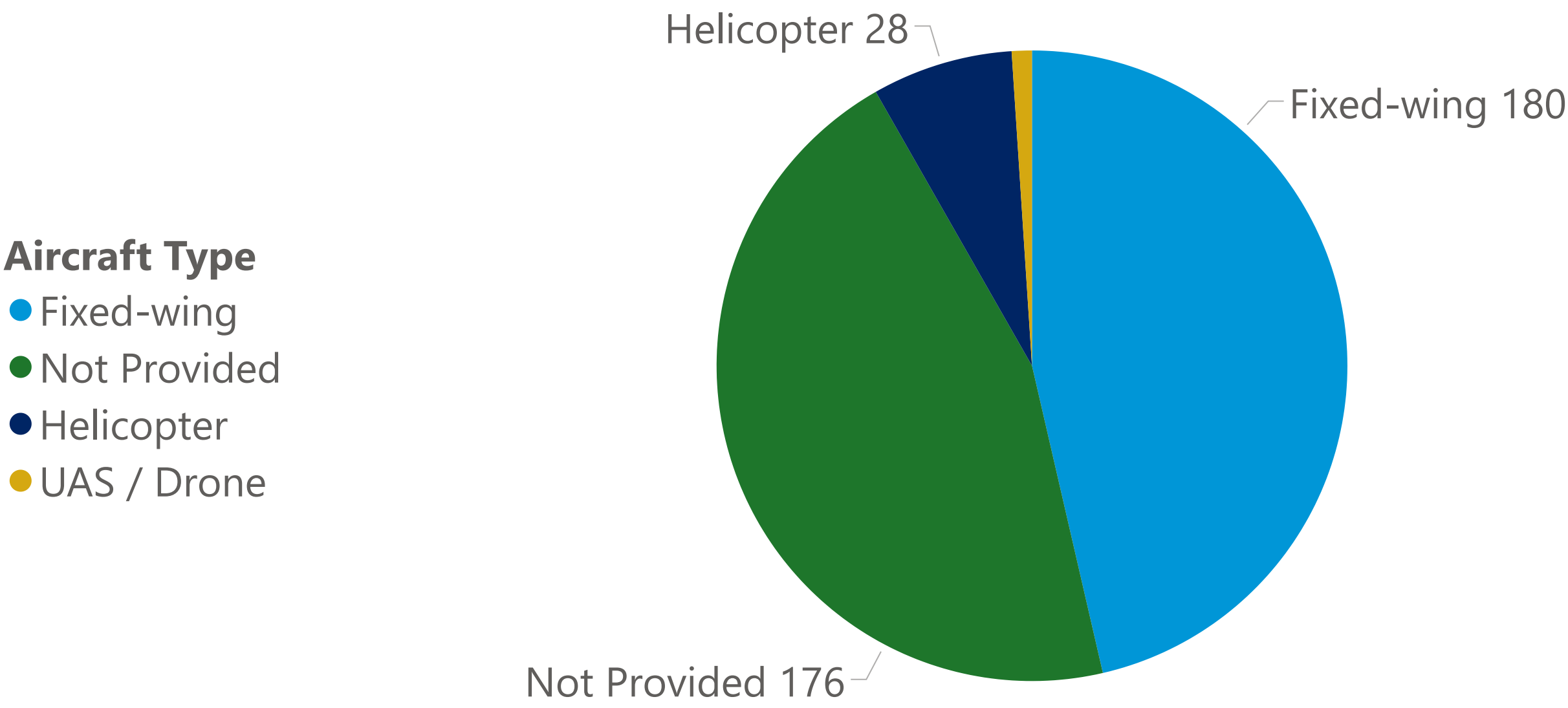
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 9 |
| Percentage of All Regional Inquiries - | 2.3% |

Individual Inquiry Types for the ANE Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 180 |
| Repeat Inquiries - | 78 |
| Repeat Individuals for Aircraft Type - | 6 |
| Percentage of Fixed-Wing Total - | 43% |

Helicopter Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 28 |
| Repeat Inquiries - | 4 |
| Repeat Individuals for Aircraft Type - | 2 |
| Percentage of Helicopter Total - | 14% |

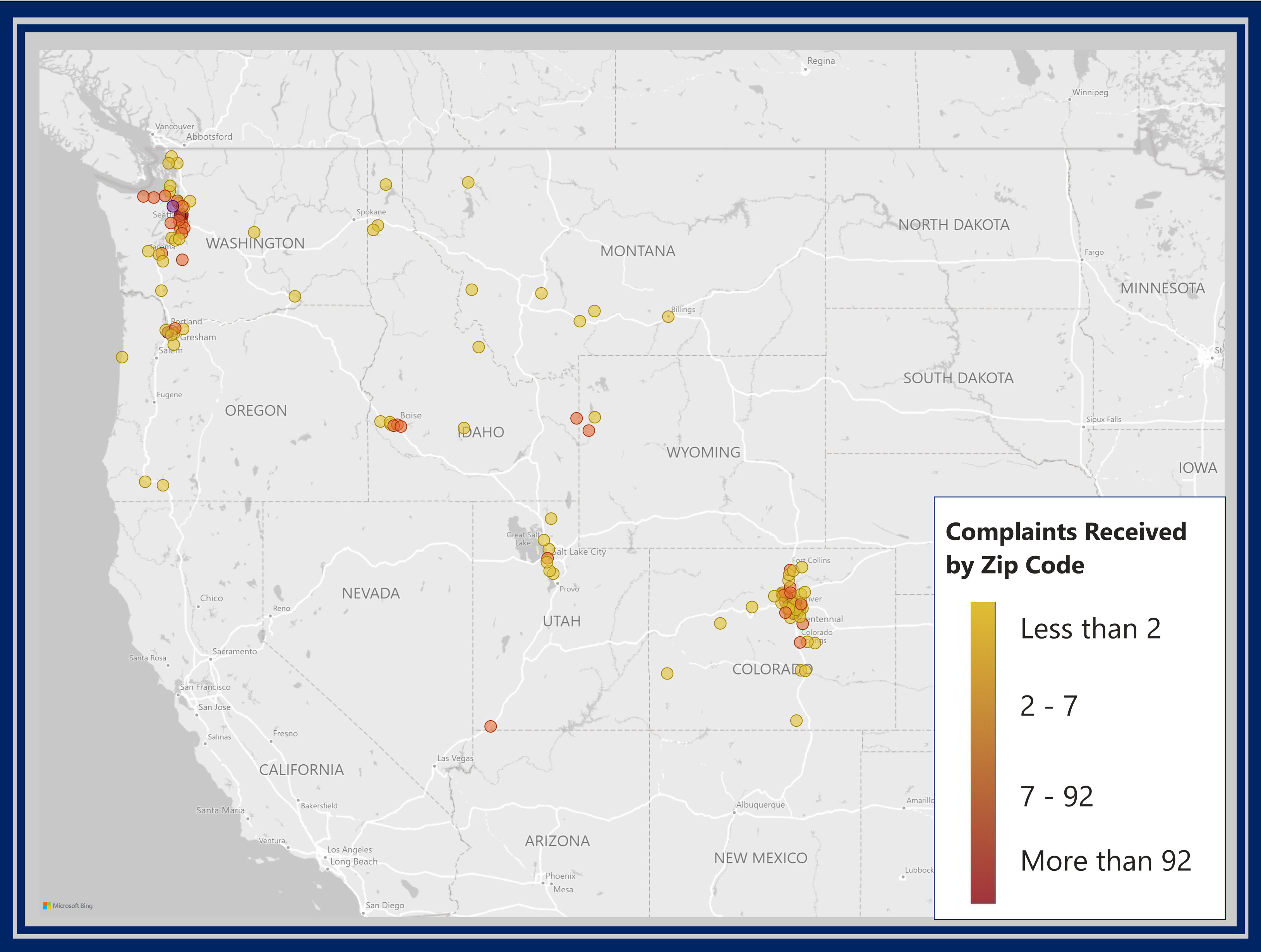
UAS / Drone

| | |
|--|----|
| Total for Aircraft Type - | 4 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of UAS / Drone Total - | 0% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Northwest Mountain Region (ANM) CO, ID, MT, OR, UT, WA, WY

Map of ANM Complaints and Inquiries



Total
Complaints and Inquiries

4,096

Total Individuals Who
Submitted Concerns

418

Northwest Mountain Region - Timeline for 2023

Total Complaints and Inquiries Received in Region, by Month

| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Wyoming | 0 | 0 | 0 | 0 | 0 | 2 | 4 | 0 | 0 | 1 | 0 | 0 | 7 |
| Montana | 0 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 3 | 0 | 2 | 0 | 10 |
| Idaho | 0 | 3 | 0 | 1 | 5 | 3 | 4 | 5 | 5 | 1 | 1 | 1 | 29 |
| Utah | 0 | 4 | 3 | 0 | 4 | 5 | 2 | 5 | 1 | 5 | 0 | 1 | 30 |
| Oregon | 5 | 1 | 3 | 3 | 6 | 6 | 1 | 13 | 29 | 6 | 3 | 1 | 77 |
| Colorado | 7 | 4 | 5 | 3 | 15 | 15 | 31 | 28 | 47 | 41 | 23 | 30 | 249 |
| Washington | 272 | 212 | 346 | 359 | 647 | 383 | 462 | 314 | 225 | 168 | 119 | 187 | 3694 |
| Total | 284 | 226 | 358 | 366 | 678 | 414 | 505 | 365 | 310 | 222 | 148 | 220 | 4096 |

Complaints and Inquiries by Known Aircraft Type

| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone | Total |
|------------|------------|------------|--------------|-------------|-------|
| Wyoming | 7 | 0 | 0 | 0 | 7 |
| Montana | 3 | 1 | 6 | 0 | 10 |
| Idaho | 16 | 4 | 9 | 0 | 29 |
| Utah | 18 | 5 | 7 | 0 | 30 |
| Oregon | 21 | 7 | 49 | 0 | 77 |
| Colorado | 147 | 17 | 85 | 0 | 249 |
| Washington | 3474 | 70 | 150 | 0 | 3694 |
| Total | 3686 | 104 | 306 | 0 | 4096 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Northwest Mountain Region (ANM) CO, ID, MT, OR, UT, WA, WY

Noise Portal Responses

| | |
|--|-------|
| Inquiry Received Response - | 342 |
| Received No Response - (Response Not Requested) | 3,566 |
| Received No Response - (Repeat and Non-Qualifying) | 188 |
| Total Complaints Reviewed - | 4,096 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

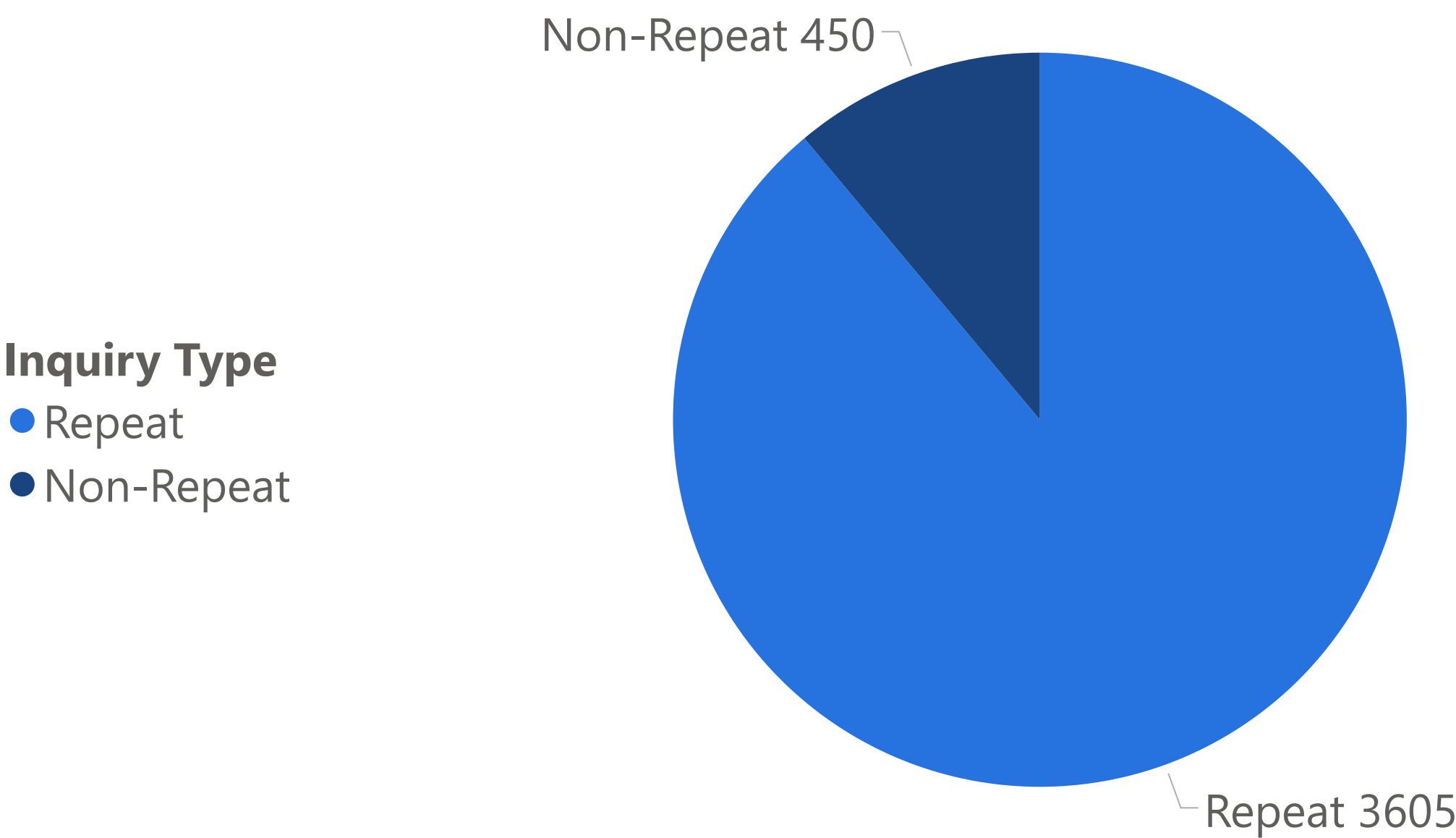
Individuals With More Than Seven Repeat Inquiries

| | |
|--|-------|
| Number of Repeat Individuals - | 24 |
| Repeat Complaints and Inquiries - | 3,605 |
| Percentage of All Regional Inquiries - | 88% |

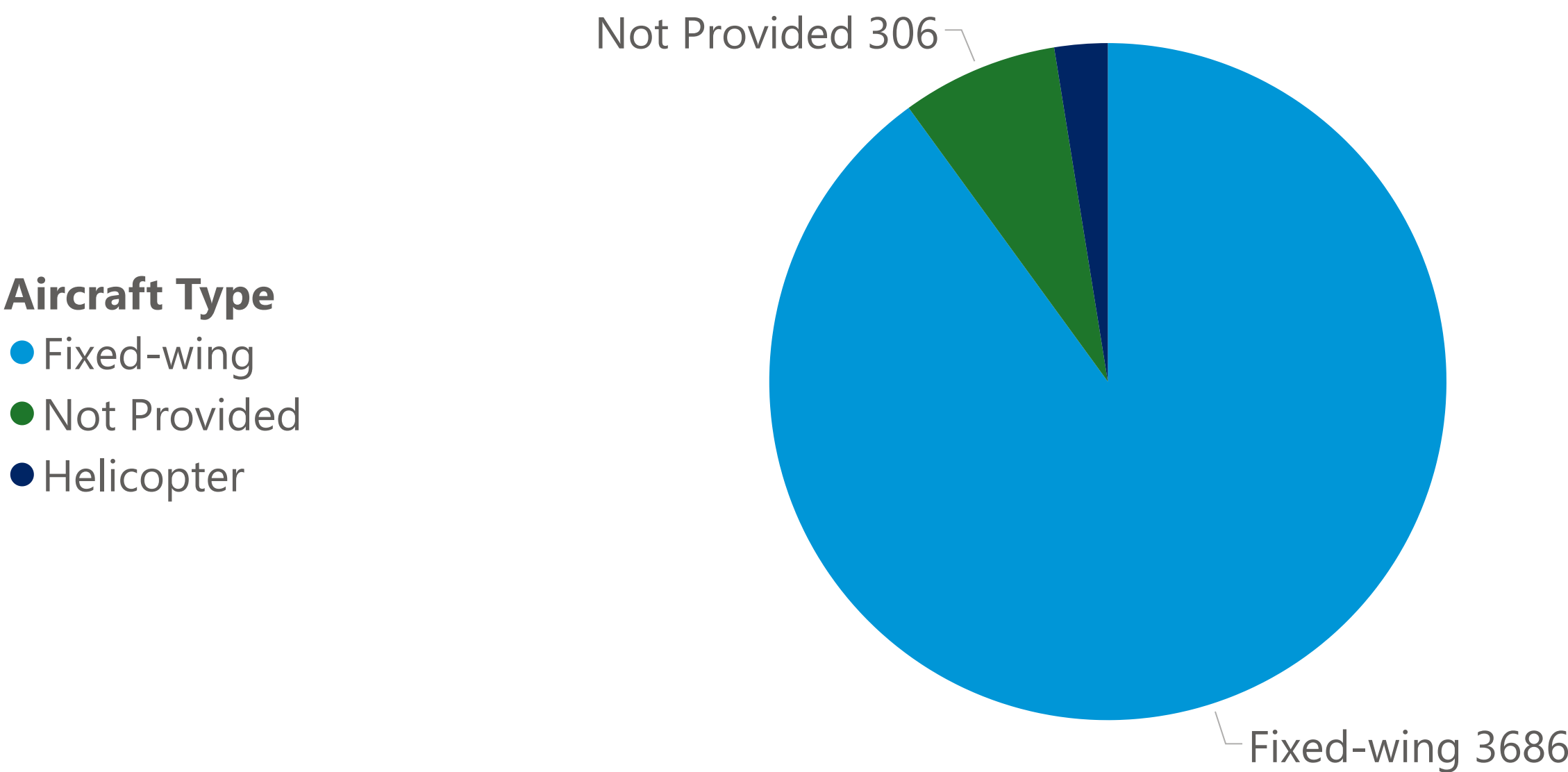
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 4 |
| Percentage of All Regional Inquiries - | 0.1% |

Individual Inquiry Types for the ANM Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|-------|
| Total for Aircraft Type - | 3,686 |
| Repeat Inquiries - | 3,423 |
| Repeat Individuals for Aircraft Type - | 22 |
| Percentage of Fixed-Wing Total - | 93% |

Helicopter Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 104 |
| Repeat Inquiries - | 57 |
| Repeat Individuals for Aircraft Type - | 5 |
| Percentage of Helicopter Total - | 55% |

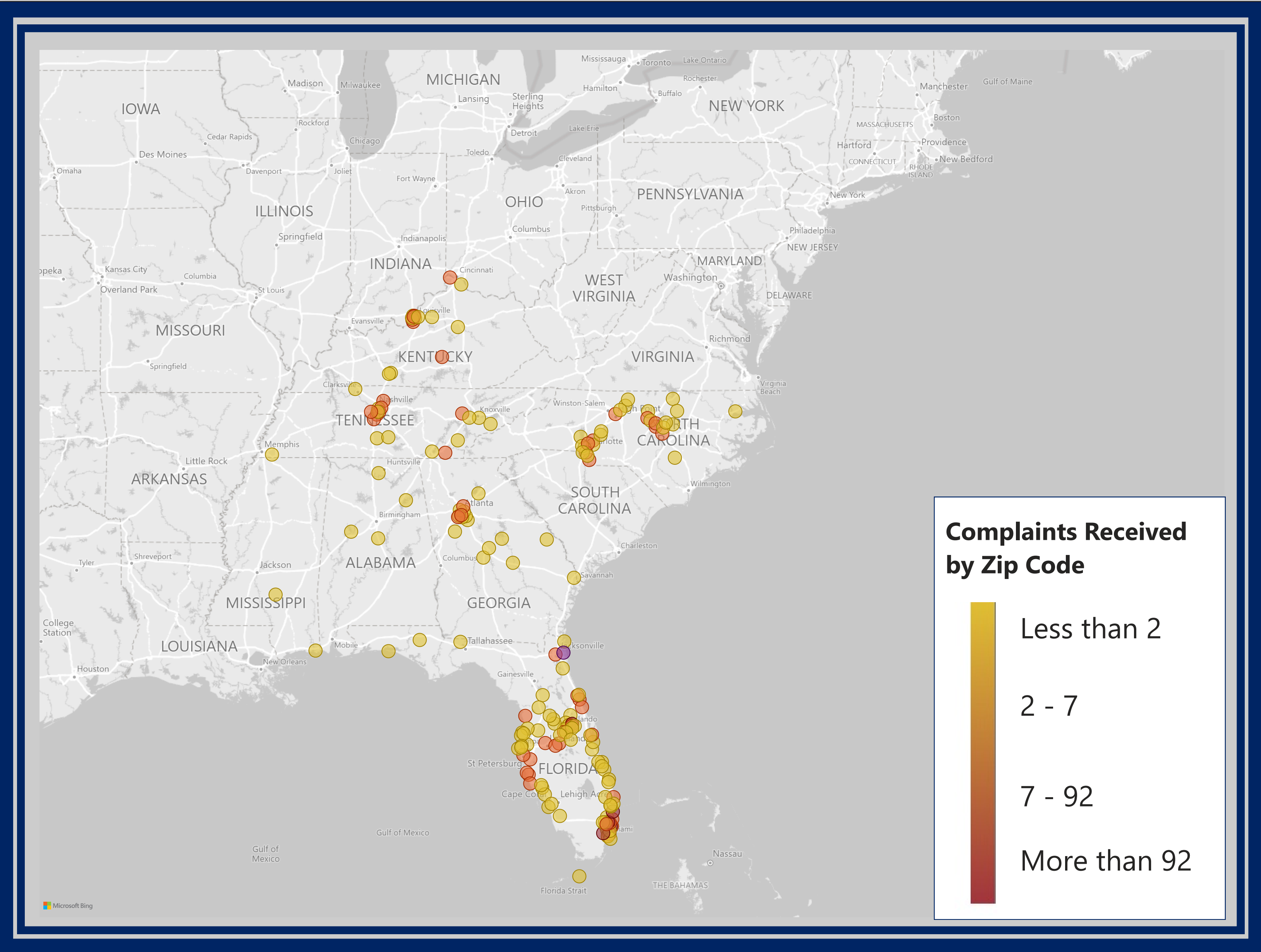
UAS / Drone

| | |
|--|----|
| Total for Aircraft Type - | 0 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of UAS / Drone Total - | 0% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Southern Region (ASO) AL, FL, GA, KY, MS, NC, PR, SC, TN

Map of ASO Complaints and Inquiries



Total
Complaints and Inquiries
898

Total Individuals Who
Submitted Concerns
488

Southern Region - Timeline for 2023

| Total Complaints and Inquiries Received in Region, by Month | | | | | | | | | | | | | |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| Puerto Rico | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 4 |
| Mississippi | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 6 |
| Alabama | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 2 | 0 | 9 |
| Kentucky | 1 | 0 | 0 | 0 | 1 | 6 | 0 | 1 | 2 | 12 | 8 | 4 | 35 |
| South Carolina | 2 | 1 | 1 | 1 | 4 | 16 | 11 | 3 | 6 | 2 | 2 | 1 | 50 |
| Georgia | 3 | 2 | 1 | 4 | 8 | 10 | 7 | 7 | 4 | 7 | 3 | 5 | 61 |
| Tennessee | 4 | 1 | 4 | 4 | 13 | 12 | 4 | 3 | 8 | 7 | 7 | 5 | 72 |
| North Carolina | 4 | 2 | 1 | 2 | 11 | 10 | 8 | 7 | 13 | 22 | 4 | 8 | 92 |
| Florida | 91 | 47 | 52 | 35 | 25 | 35 | 27 | 23 | 12 | 79 | 70 | 73 | 569 |
| Total | 106 | 54 | 61 | 47 | 64 | 93 | 59 | 46 | 45 | 131 | 96 | 96 | 898 |

| Complaints and Inquiries by Known Aircraft Type | | | | |
|---|------------|------------|--------------|-------------|
| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone |
| Puerto Rico | 3 | 1 | 0 | 0 |
| Mississippi | 3 | 1 | 2 | 0 |
| Alabama | 2 | 2 | 5 | 0 |
| Kentucky | 13 | 6 | 16 | 0 |
| South Carolina | 17 | 4 | 27 | 2 |
| Georgia | 19 | 10 | 31 | 1 |
| Tennessee | 33 | 8 | 31 | 0 |
| North Carolina | 42 | 10 | 38 | 2 |
| Florida | 291 | 35 | 241 | 2 |
| Total | 423 | 77 | 391 | 7 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Southern Region (ASO) **AL, FL, GA, KY, MS, NC, PR, SC, TN**

Noise Portal Responses

| | |
|---|-----|
| Inquiry Received Response - | 197 |
| Received No Response - (Response Not Requested) | 33 |
| Received No Response - (Repeat and Non-Qualifying) | 668 |
| Total Complaints Reviewed - | 898 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

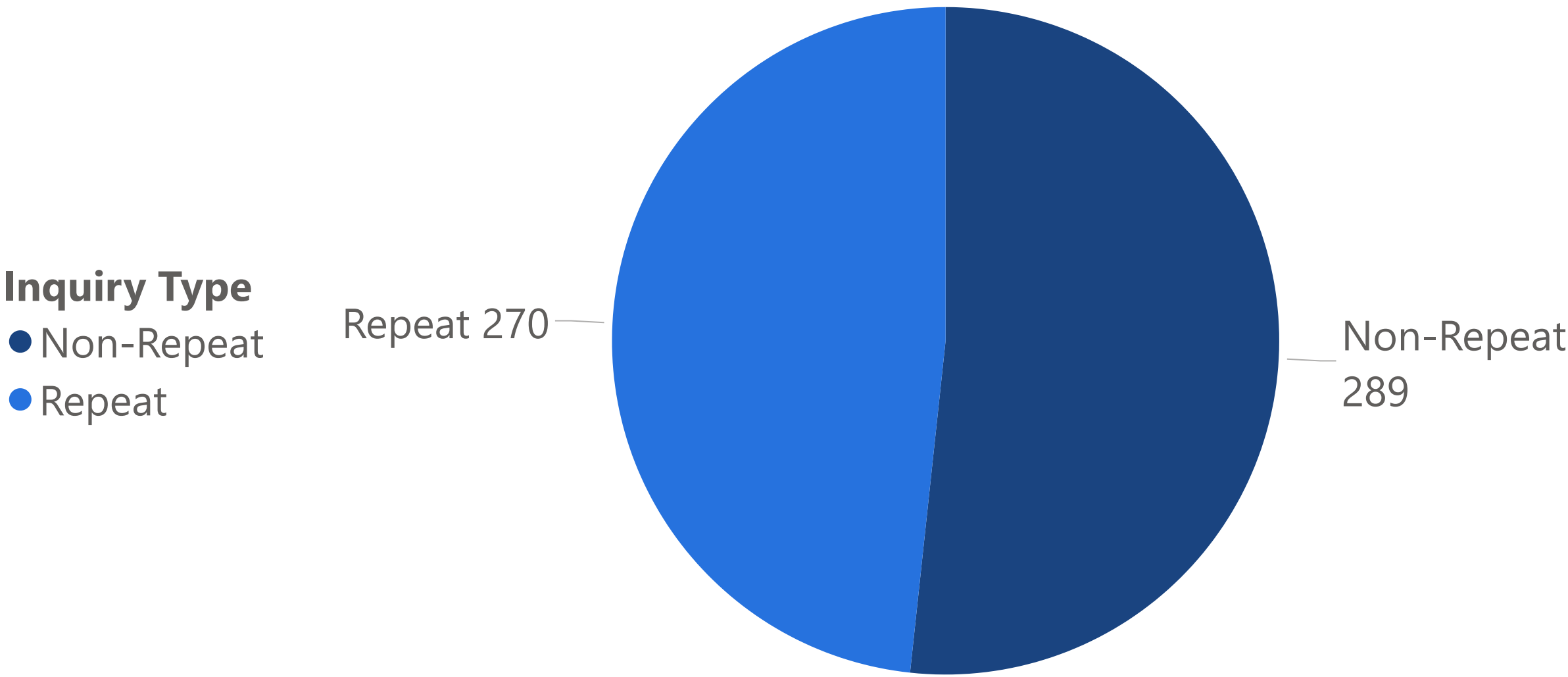
Individuals With More Than Seven Repeat Inquiries

| | |
|--|-----|
| Number of Repeat Individuals - | 11 |
| Repeat Complaints and Inquiries - | 277 |
| Percentage of All Regional Inquiries - | 31% |

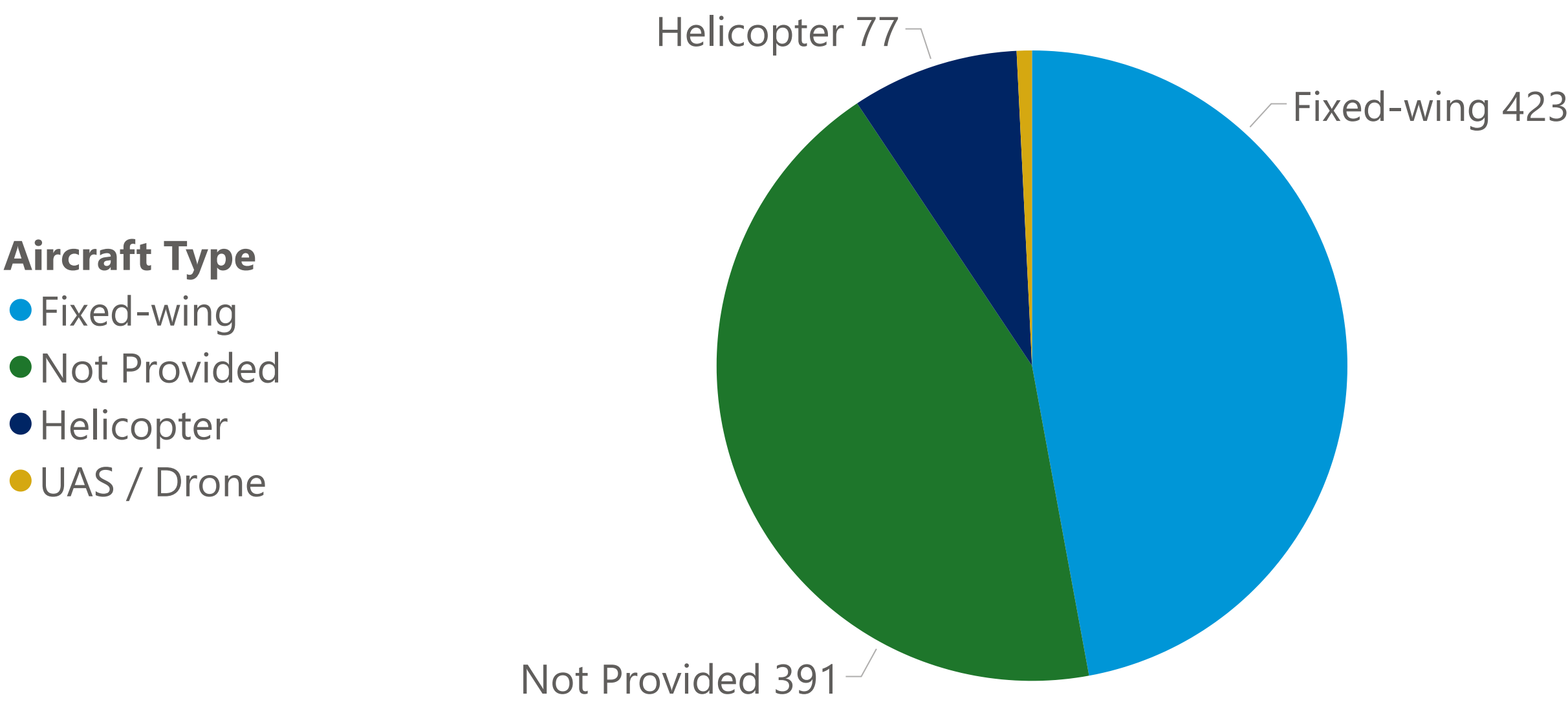
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 28 |
| Percentage of All Regional Inquiries - | 3.1% |

Individual Inquiry Types for the ASO Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 423 |
| Repeat Inquiries - | 165 |
| Repeat Individuals for Aircraft Type - | 7 |
| Percentage of Fixed-Wing Total - | 39% |

Helicopter Aircraft

| | |
|--|----|
| Total for Aircraft Type - | 77 |
| Repeat Inquiries - | 2 |
| Repeat Individuals for Aircraft Type - | 2 |
| Percentage of Helicopter Total - | 3% |

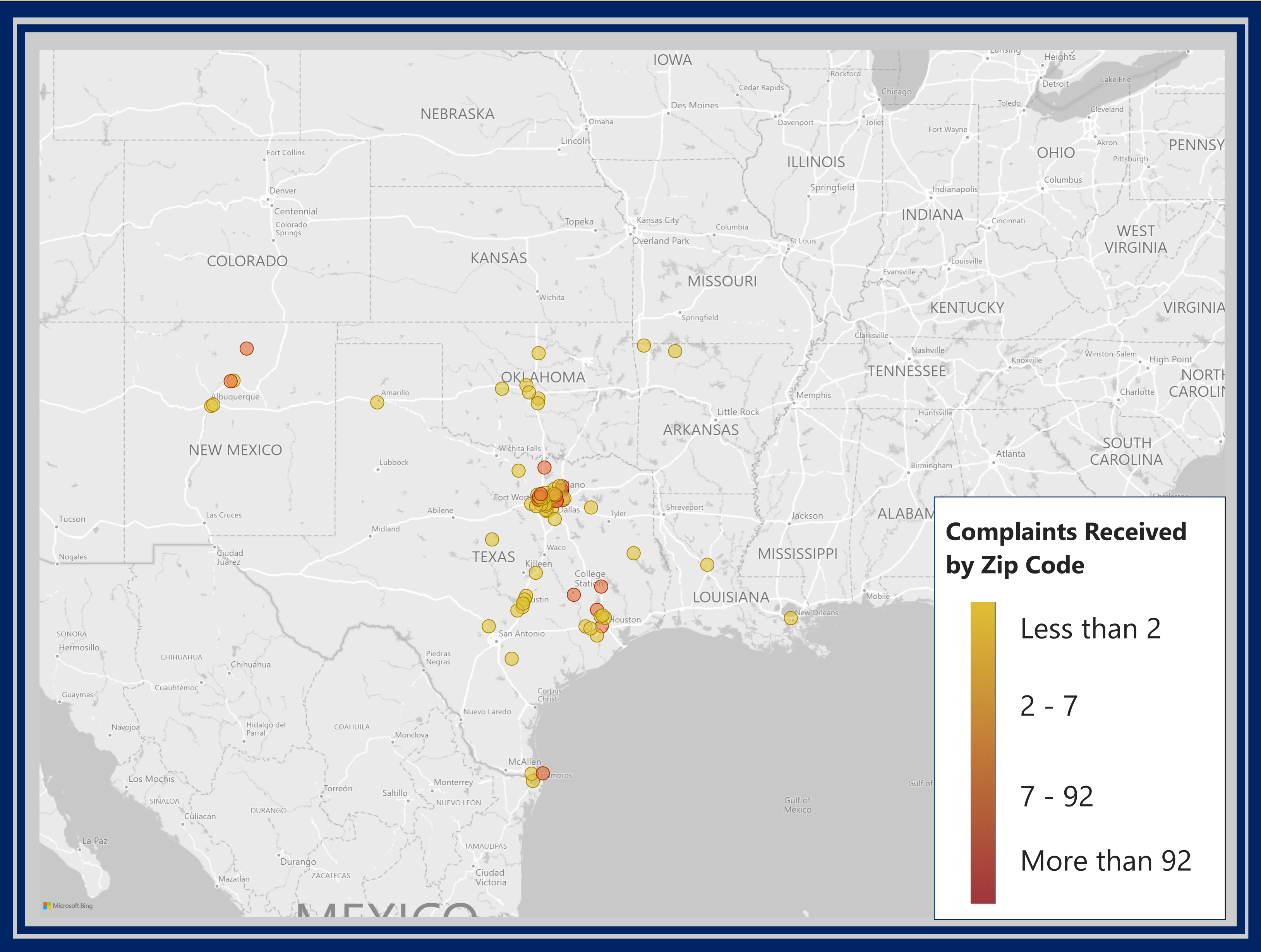
UAS / Drone

| | |
|--|----|
| Total for Aircraft Type - | 7 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of UAS / Drone Total - | 0% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Southwest Region (ASW) AR, LA, OK, NM, TX

Map of ASW Complaints and Inquiries



Total
Complaints and Inquiries

226

Total Individuals Who
Submitted Concerns

204

Southwest Region - Timeline for 2023

Total Complaints and Inquiries Received in Region, by Month

| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|--------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| Louisiana | 0 | 1 | 1 | 0 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 7 |
| Arkansas | 0 | 0 | 1 | 0 | 2 | 6 | 0 | 1 | 1 | 0 | 0 | 1 | 12 |
| Oklahoma | 0 | 0 | 1 | 2 | 1 | 2 | 0 | 2 | 1 | 1 | 2 | 1 | 13 |
| New Mexico | 0 | 4 | 0 | 1 | 2 | 0 | 1 | 2 | 4 | 0 | 1 | 0 | 15 |
| Texas | 14 | 15 | 7 | 13 | 24 | 18 | 11 | 6 | 17 | 21 | 25 | 8 | 179 |
| Total | 14 | 20 | 10 | 16 | 31 | 27 | 12 | 11 | 23 | 23 | 29 | 10 | 226 |

Complaints and Inquiries by Known Aircraft Type

| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone | Total |
|--------------|------------|------------|--------------|-------------|------------|
| Louisiana | 3 | 0 | 4 | 0 | 7 |
| Arkansas | 3 | 0 | 8 | 1 | 12 |
| Oklahoma | 7 | 3 | 2 | 1 | 13 |
| New Mexico | 7 | 2 | 6 | 0 | 15 |
| Texas | 58 | 47 | 69 | 5 | 179 |
| Total | 78 | 52 | 89 | 7 | 226 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Southwest Region (ASW) AR, LA, OK, NM, TX

Noise Portal Responses

| | |
|--|-----|
| Inquiry Received Response - | 142 |
| Received No Response - (Response Not Requested) | 14 |
| Received No Response - (Repeat and Non-Qualifying) | 70 |
| Total Complaints Reviewed - | 226 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

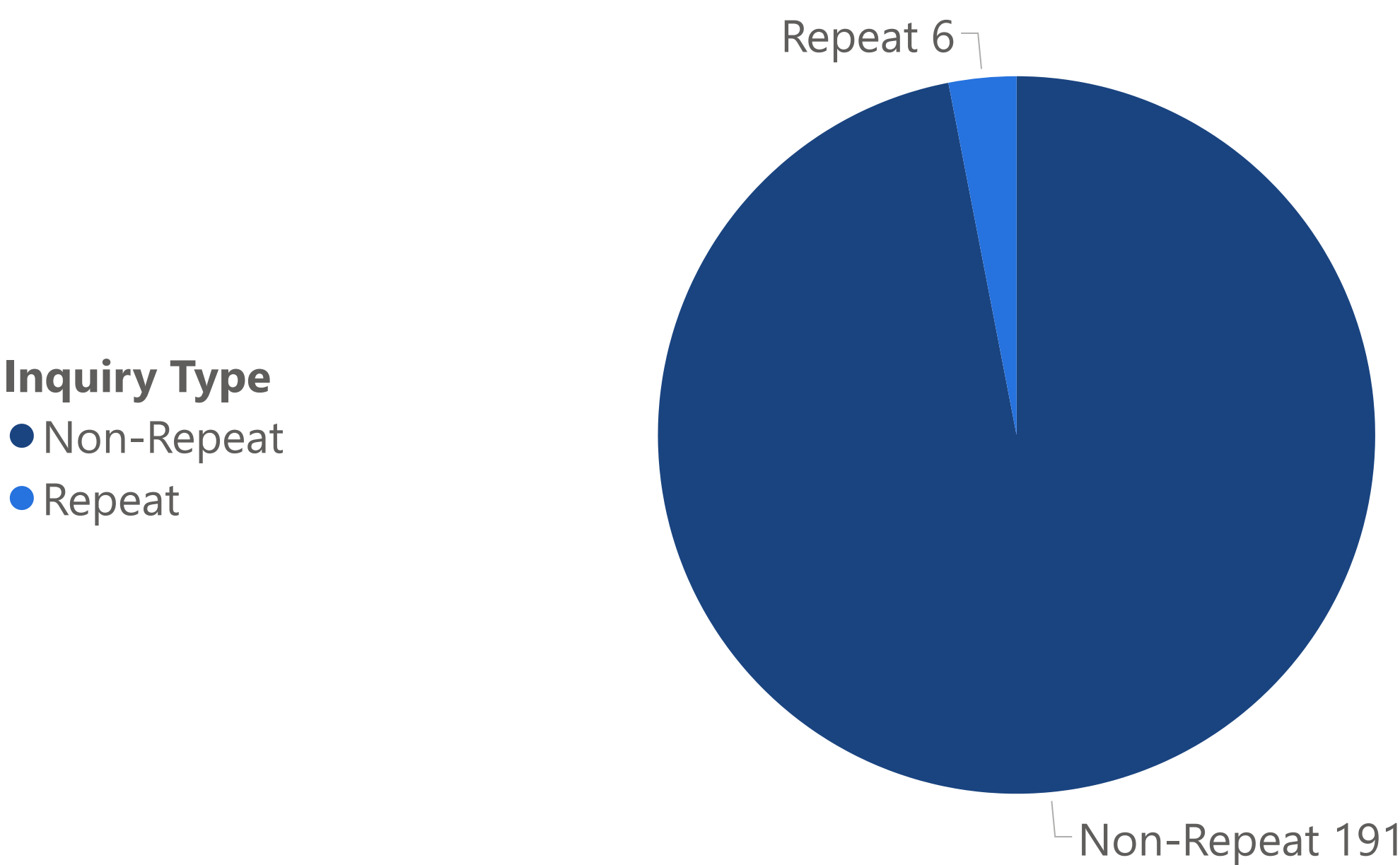
Individuals With More Than Seven Repeat Inquiries

| | |
|--|----|
| Number of Repeat Individuals - | 3 |
| Repeat Complaints and Inquiries - | 6 |
| Percentage of All Regional Inquiries - | 3% |

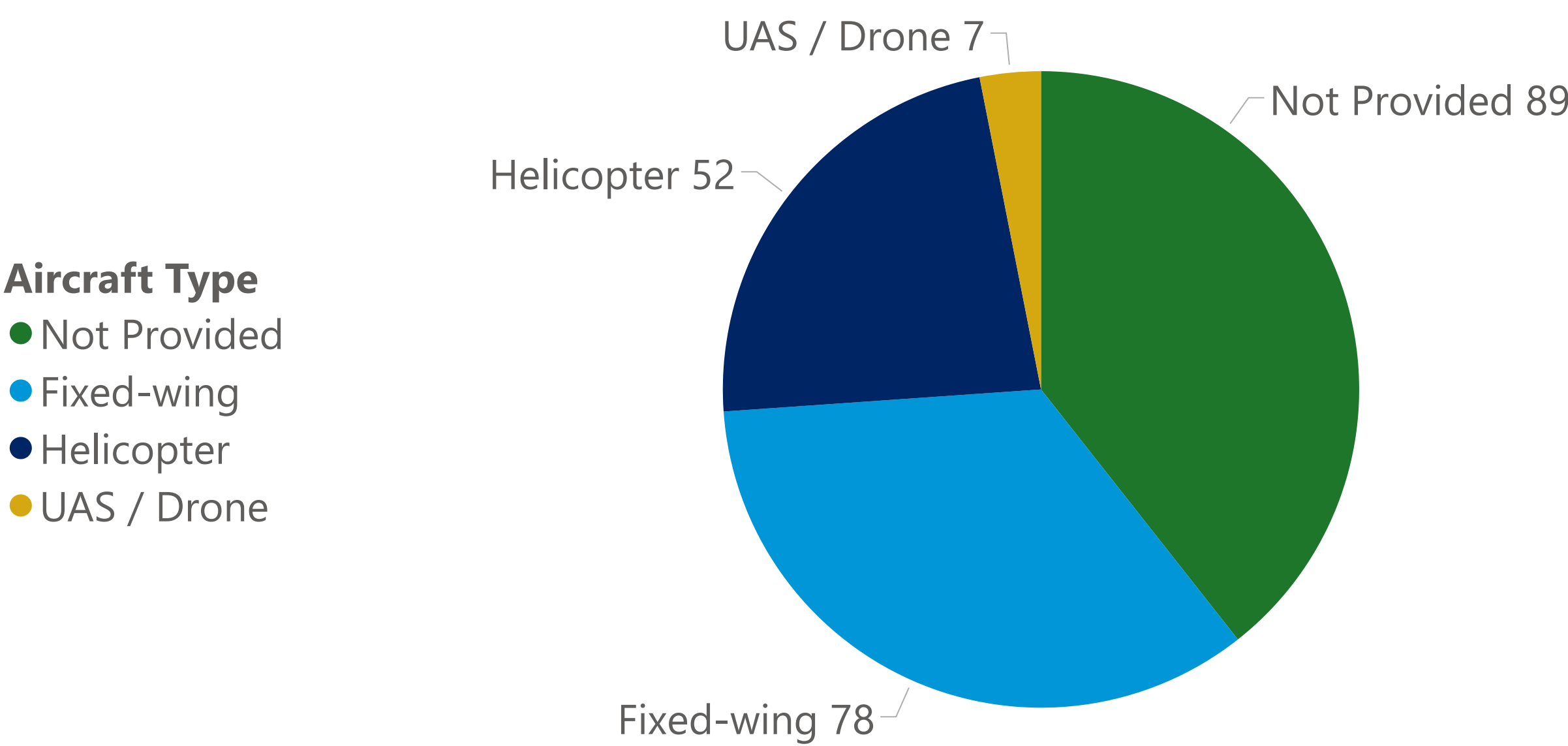
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 8 |
| Percentage of All Regional Inquiries - | 3.5% |

Individual Inquiry Types for the ASW Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|----|
| Total for Aircraft Type - | 78 |
| Repeat Inquiries - | 1 |
| Repeat Individuals for Aircraft Type - | 1 |
| Percentage of Fixed-Wing Total - | 1% |

Helicopter Aircraft

| | |
|--|----|
| Total for Aircraft Type - | 52 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of Helicopter Total - | 0% |

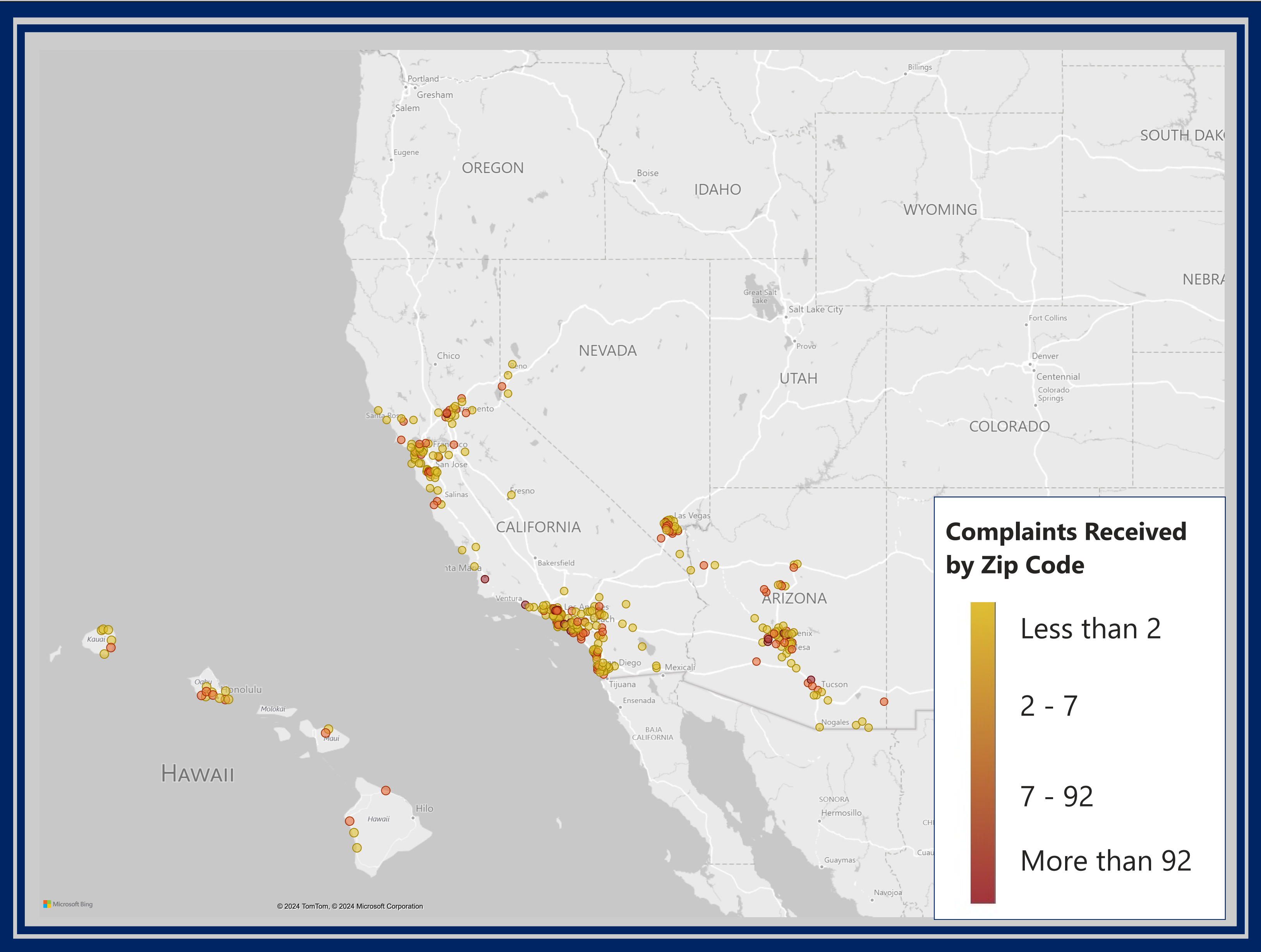
UAS / Drone

| | |
|--|----|
| Total for Aircraft Type - | 7 |
| Repeat Inquiries - | 0 |
| Repeat Individuals for Aircraft Type - | 0 |
| Percentage of UAS / Drone Total - | 0% |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Western Pacific Region (AWP) AZ, CA, HI, NV

Map of AWP Complaints and Inquiries



Total
Complaints and Inquiries
3,101

Total Individuals Who
Submitted Concerns
906

Western Pacific Region - Timeline for 2023

Total Complaints and Inquiries Received in Region, by Month

| State | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|--------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| Hawaii | 1 | 3 | 3 | 3 | 4 | 6 | 9 | 5 | 3 | 7 | 9 | 4 | 57 |
| Nevada | 14 | 3 | 8 | 8 | 6 | 9 | 4 | 6 | 10 | 14 | 11 | 8 | 101 |
| California | 63 | 35 | 38 | 77 | 87 | 115 | 69 | 90 | 84 | 84 | 53 | 58 | 853 |
| Arizona | 712 | 283 | 401 | 187 | 122 | 69 | 49 | 87 | 23 | 29 | 69 | 59 | 2090 |
| Total | 790 | 324 | 450 | 275 | 219 | 199 | 131 | 188 | 120 | 134 | 142 | 129 | 3101 |

Complaints and Inquiries by Known Aircraft Type

| State | Fixed-wing | Helicopter | Not Provided | UAS / Drone | Total |
|--------------|-------------|------------|--------------|-------------|-------------|
| Hawaii | 16 | 24 | 17 | 0 | 57 |
| Nevada | 49 | 8 | 44 | 0 | 101 |
| California | 452 | 162 | 235 | 4 | 853 |
| Arizona | 1359 | 130 | 590 | 11 | 2090 |
| Total | 1876 | 324 | 886 | 15 | 3101 |

Responding to the Nation's Aviation Noise Concerns, 2023 (CY)

Western Pacific Region (AWP) AZ, CA, HI, NV

Noise Portal Responses

| | |
|---|-------|
| Inquiry Received Response - | 813 |
| Received No Response - (Response Not Requested) | 82 |
| Received No Response - (Repeat and Non-Qualifying) | 2,206 |
| Total Complaints Reviewed - | 3,101 |

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

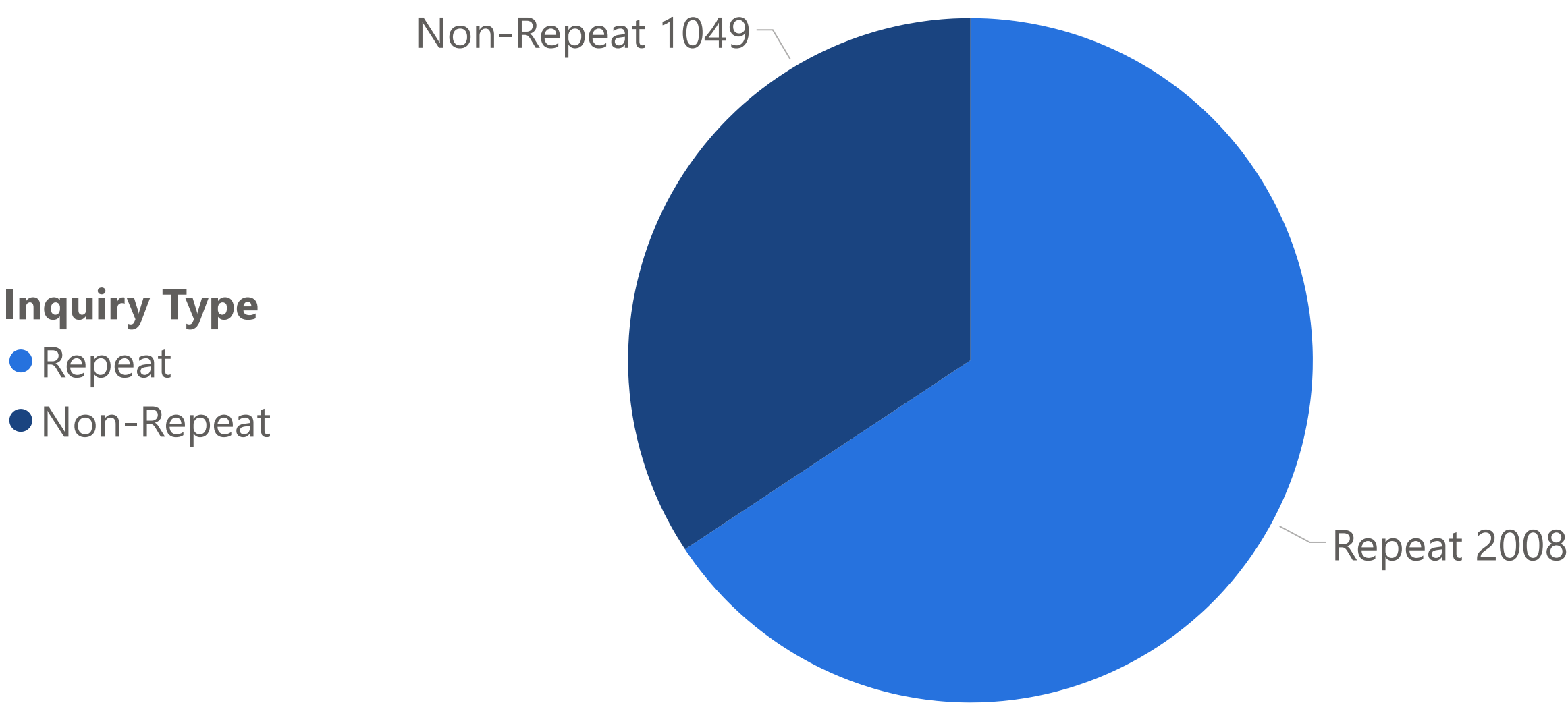
Individuals With More Than Seven Repeat Inquiries

| | |
|--|-------|
| Number of Repeat Individuals - | 17 |
| Repeat Complaints and Inquiries - | 2,014 |
| Percentage of All Regional Inquiries - | 65% |

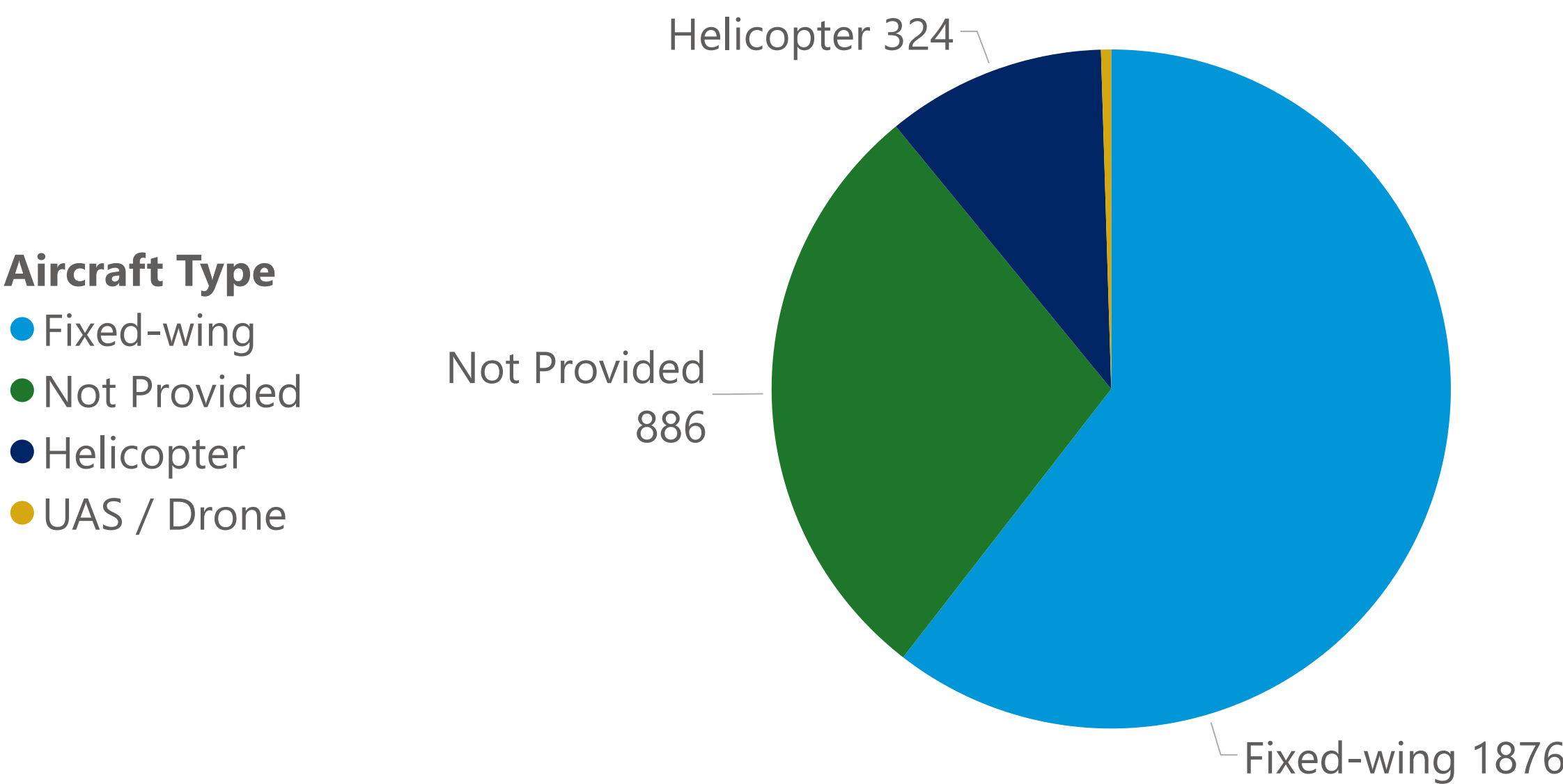
Forwarded to FSDO For Safety Review

| | |
|--|------|
| FSDO Responses - | 20 |
| Percentage of All Regional Inquiries - | 0.6% |

Individual Inquiry Types for the AWP Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

| | |
|--|-------|
| Total for Aircraft Type - | 1,876 |
| Repeat Inquiries - | 1,381 |
| Repeat Individuals for Aircraft Type - | 15 |
| Percentage of Fixed-Wing Total - | 74% |

Helicopter Aircraft

| | |
|--|-----|
| Total for Aircraft Type - | 324 |
| Repeat Inquiries - | 91 |
| Repeat Individuals for Aircraft Type - | 6 |
| Percentage of Helicopter Total - | 28% |

UAS / Drone

| | |
|--|-----|
| Total for Aircraft Type - | 15 |
| Repeat Inquiries - | 9 |
| Repeat Individuals for Aircraft Type - | 3 |
| Percentage of UAS / Drone Total - | 60% |