

FAA | Community Engagement

Responding to the Nation's Aviation Noise Concerns



**Federal Aviation
Administration**



Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

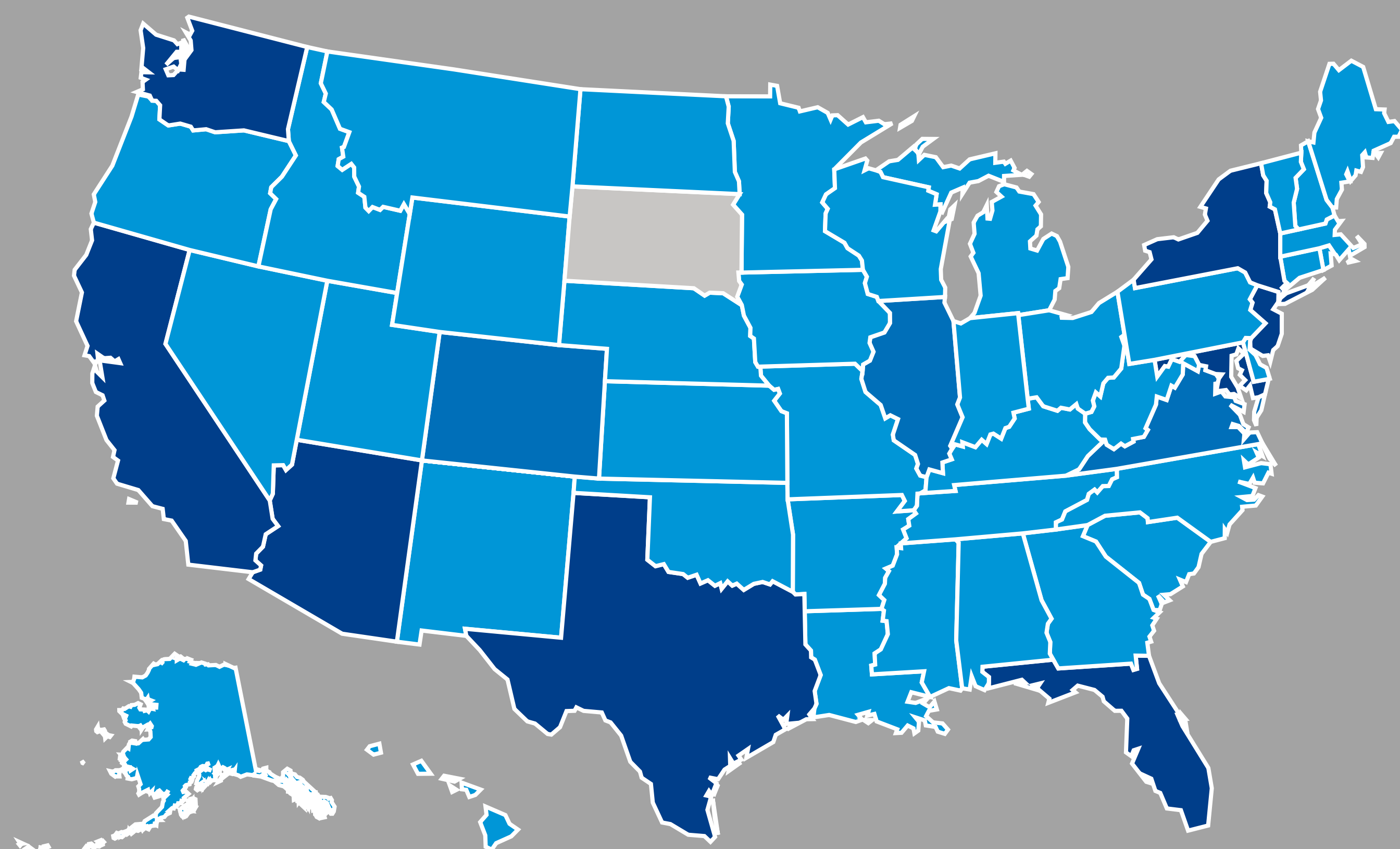
Nationwide

Total Complaints
and Inquiries

10,481

Total Individuals Who
Submitted Concerns

2,592



Note: All data was compiled by querying the ANCIR Noise Portal for complaints and Inquiries from the 2024 calendar year.

Responding to the Nation's Aviation Noise Concerns

The Federal Aviation Administration (FAA) is dedicated to addressing aircraft noise complaints and inquiries from the public with efficiency and effectiveness. Our primary objective is to handle these concerns in a clear, consistent, and repeatable manner, ensuring a responsive approach that optimally utilizes FAA resources.

To achieve this goal, we have established the Aviation Noise Complaint and Inquiry Response (ANCIR) Portal. This innovative platform serves as a central hub for the public to submit their concerns and inquiries related to aircraft noise. The ANCIR Portal streamlines the process, allowing us to provide a comprehensive and timely response to each submission.

Our commitment extends beyond merely acknowledging complaints; we aim to deliver thorough and accurate information to the public. By addressing their concerns comprehensively, we strive to foster transparency and understanding. This approach not only meets the immediate needs of the public but also contributes to a broader effort to enhance public awareness and engagement on aviation noise issues.

Through ANCIR, we seek to uphold a standard of responsiveness that reflects our dedication to serving the public. By utilizing the best practices and optimizing FAA resources, we aim to create an effective system that consistently meets the needs of those impacted by aircraft noise. Our ongoing commitment to improvement ensures that the ANCIR Portal remains a valuable tool in promoting transparency, understanding, and cooperation between the FAA and the communities we serve.

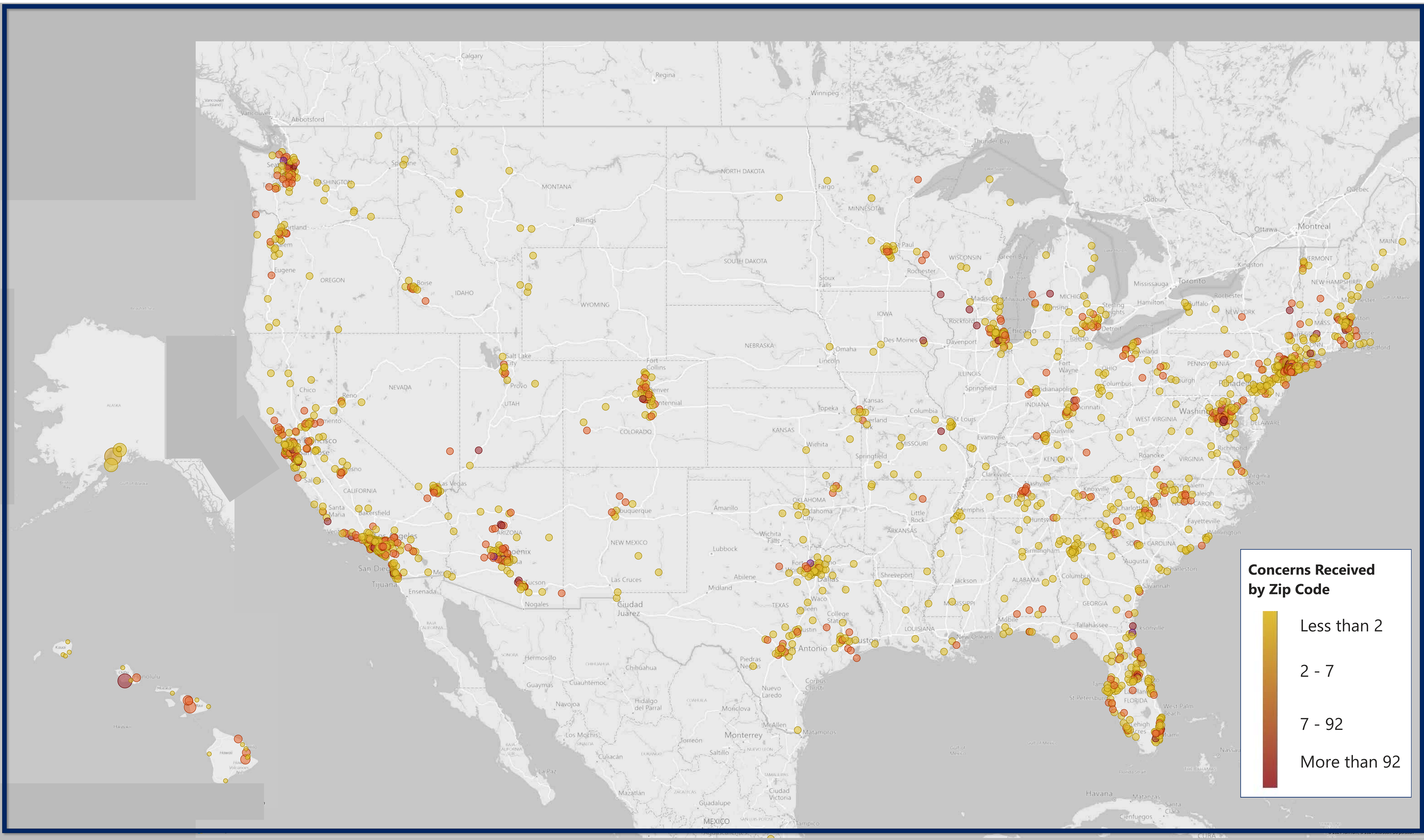
To better understand the FAA guidelines for processing noise complaints, we urge you to review our [policy](#) and [index](#) pages. These resources explain what types of concerns are processed, and how they are defined and organized for reporting. We appreciate your cooperation and look forward to maintaining a positive and constructive dialogue with your community.

Region - State/Territories	Total Complaints
Alaskan (AAL) - AK	9
Central (ACE) - IA, MO, KS, NE	79
Eastern (AEA) - DC, DE, MD, NJ, NY, PA, VA, WV	5,146
Great Lakes (AGL) - IL, IN, MI, MN, ND, OH, SD, WI	471
New England (ANE) - CT, MA, ME, NH, RI, VT	163
Northwest Mountain (ANM) - CO, ID, MT, OR, UT, WA, WY	775
Southern (ASO) - AL, FL, GA, KY, MS, NC, PR, SC, TN, VI	1,071
Southwest (ASW) - AR, LA, NM, OK, TX	896
Western Pacific (AWP) - AZ, CA, HI, NV, AS, GU, MH	1,871
Total	10,481

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Nationwide

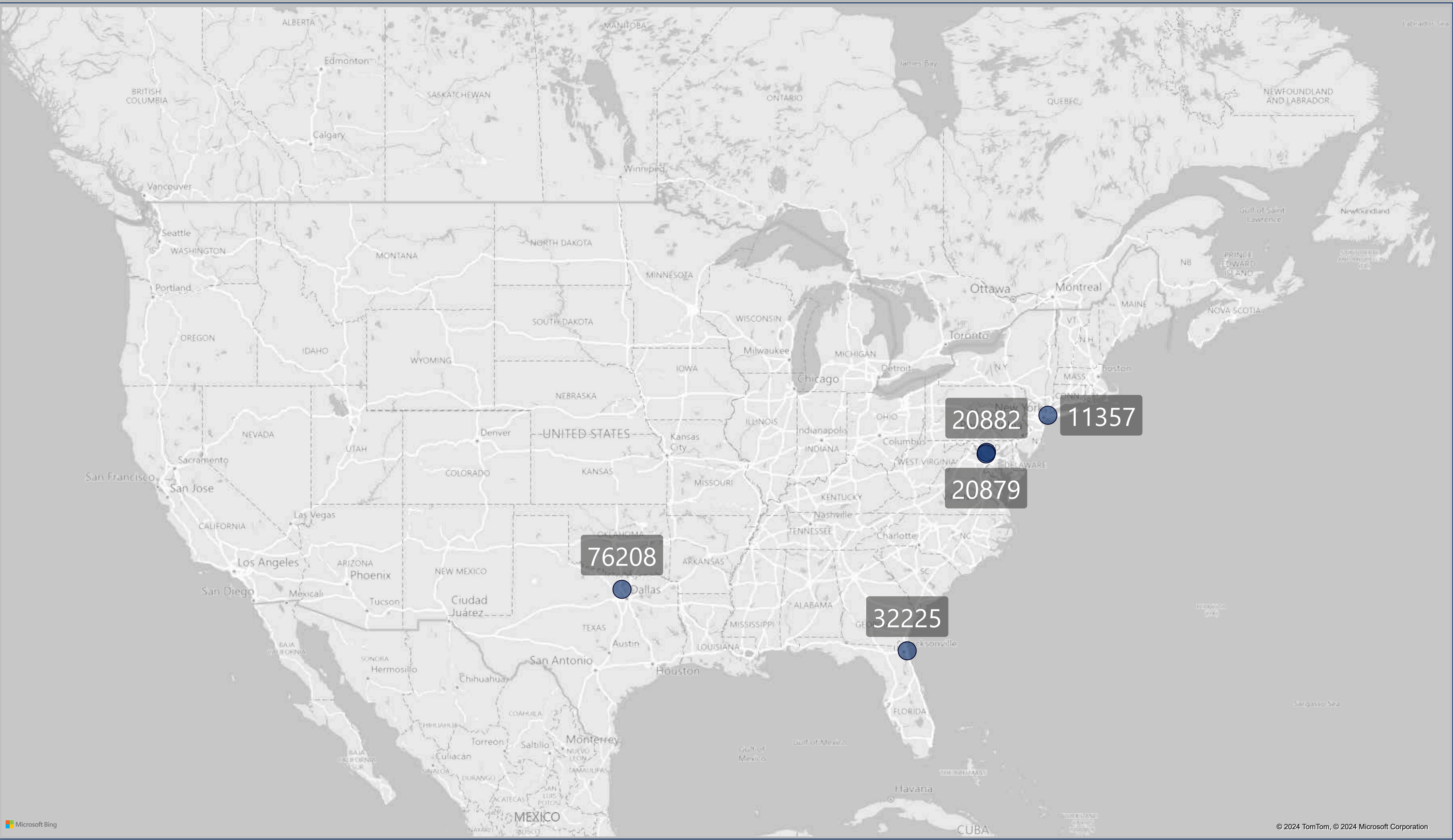
Nationwide Map of Complaints and Inquiries



Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Nationwide Data and Trends for 2024

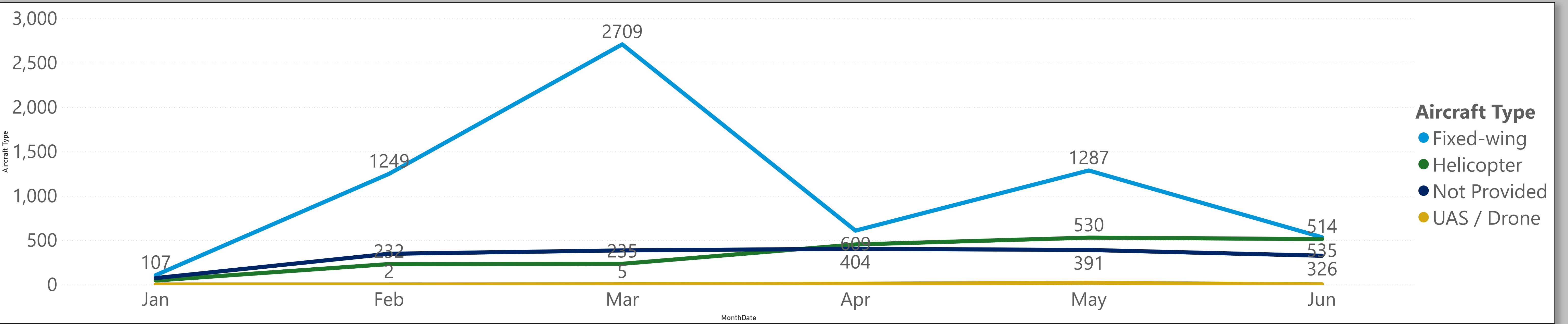
Nationwide Map of Complaints and Inquiries by Top Zip Codes



Locations with the Highest Number of Complaints				
Zip Code	City, State	Individuals	Total	% of Total for Year
20879	Gaithersburg, MD	5	2096	19.33%
11357	Whitestone, NY	2	812	7.49%
20882	Gaithersburg, MD	3	798	7.36%
76208	Denton, TX	2	735	6.78%
32225	Jacksonville, FL	2	550	5.07%
Total			4991	46.04%

Airports with the Highest Number of Complaints				
FAA Airport	City, State	Individuals	Total	% of Total for Year
GAI	Gaithersburg, MD	12	2900	26.75%
DFW	Irving, TX	6	737	6.80%
CRG	Jacksonville, FL	3	549	5.06%
GYR	Pheonix, AZ	11	417	3.85%
PAE	Everett, WA	46	417	3.85%
Total			5020	46.31%

Seasonal Variation of Complaints and Inquiries by Aircraft Type, for Year 2024



Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-

Nationwide

Noise Portal Responses

Inquiry Received Response -	2,300
Received No Response - (Response Not Requested)	2,629
Received No Response - (Repeat and Non-Qualifying)	5,457
Responses in Progress -	95
Total Complaints Reviewed -	10,481

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

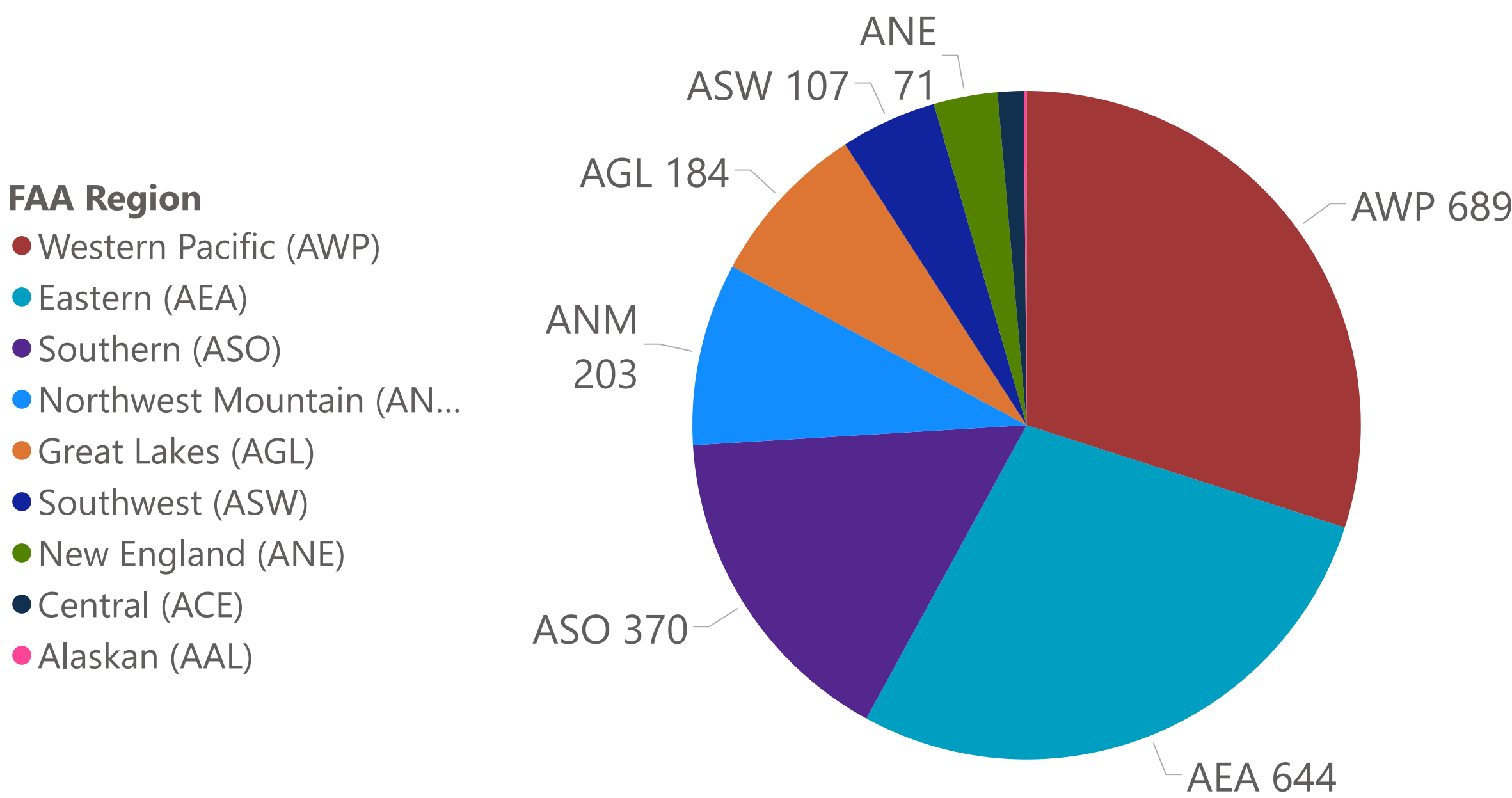
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	71
Repeat Complaints and Inquiries -	6,807
Percentage of All Regional Inquiries -	65%

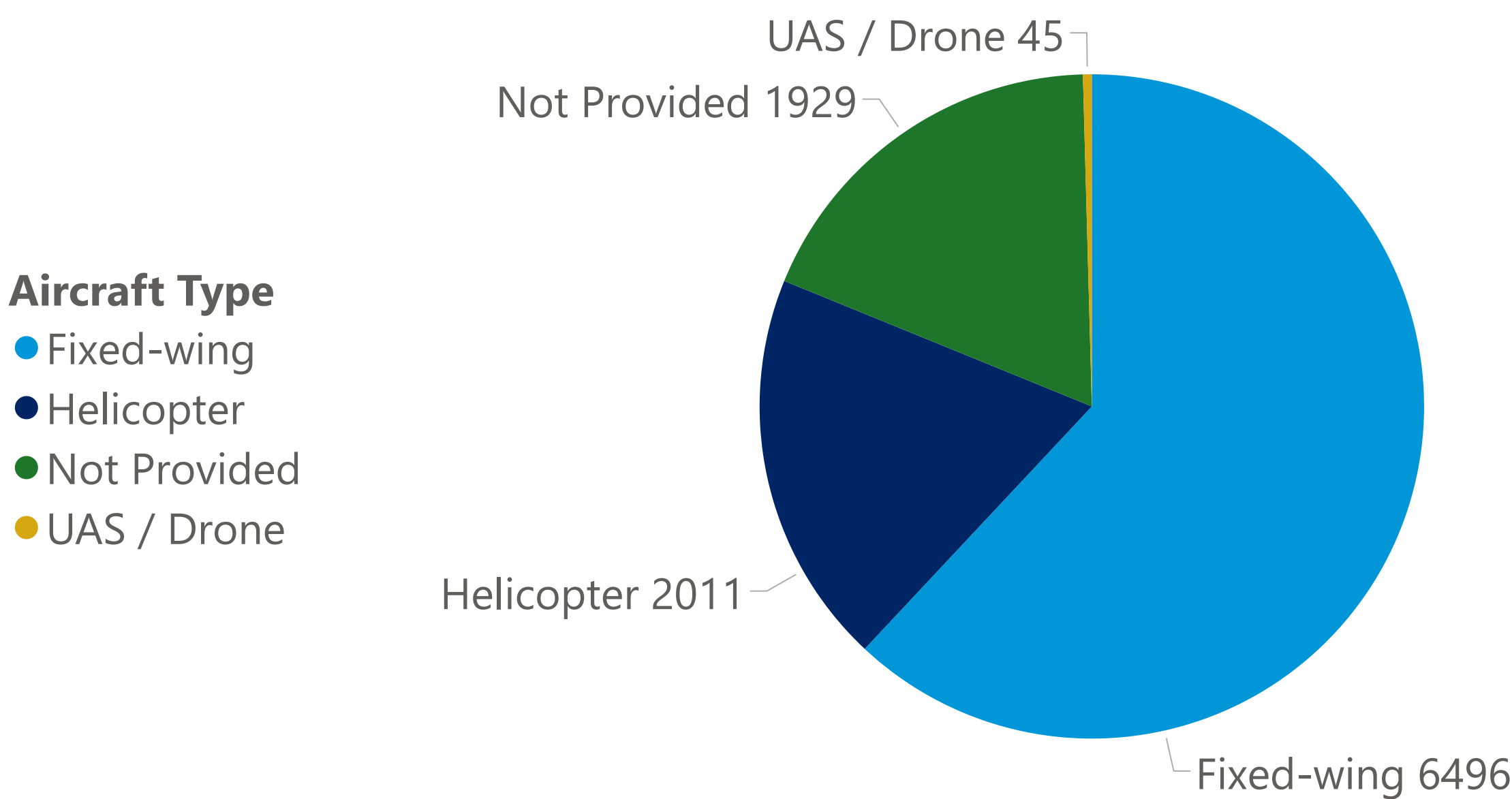
Concerns Forwarded to FSDO For Safety Review

FSDO Responses -	50
Percentage of All Regional Inquiries -	0.5%

Response to Inquiries by FAA Region



Total Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	6,496
Repeat Inquiries -	4,970
Repeat Individuals for Aircraft Type -	52
Percentage of Fixed-Wing Total -	77%

Helicopter Aircraft

Total for Aircraft Type -	2,011
Repeat Inquiries -	1,023
Repeat Individuals for Aircraft Type -	23
Percentage of Helicopter Total -	51%

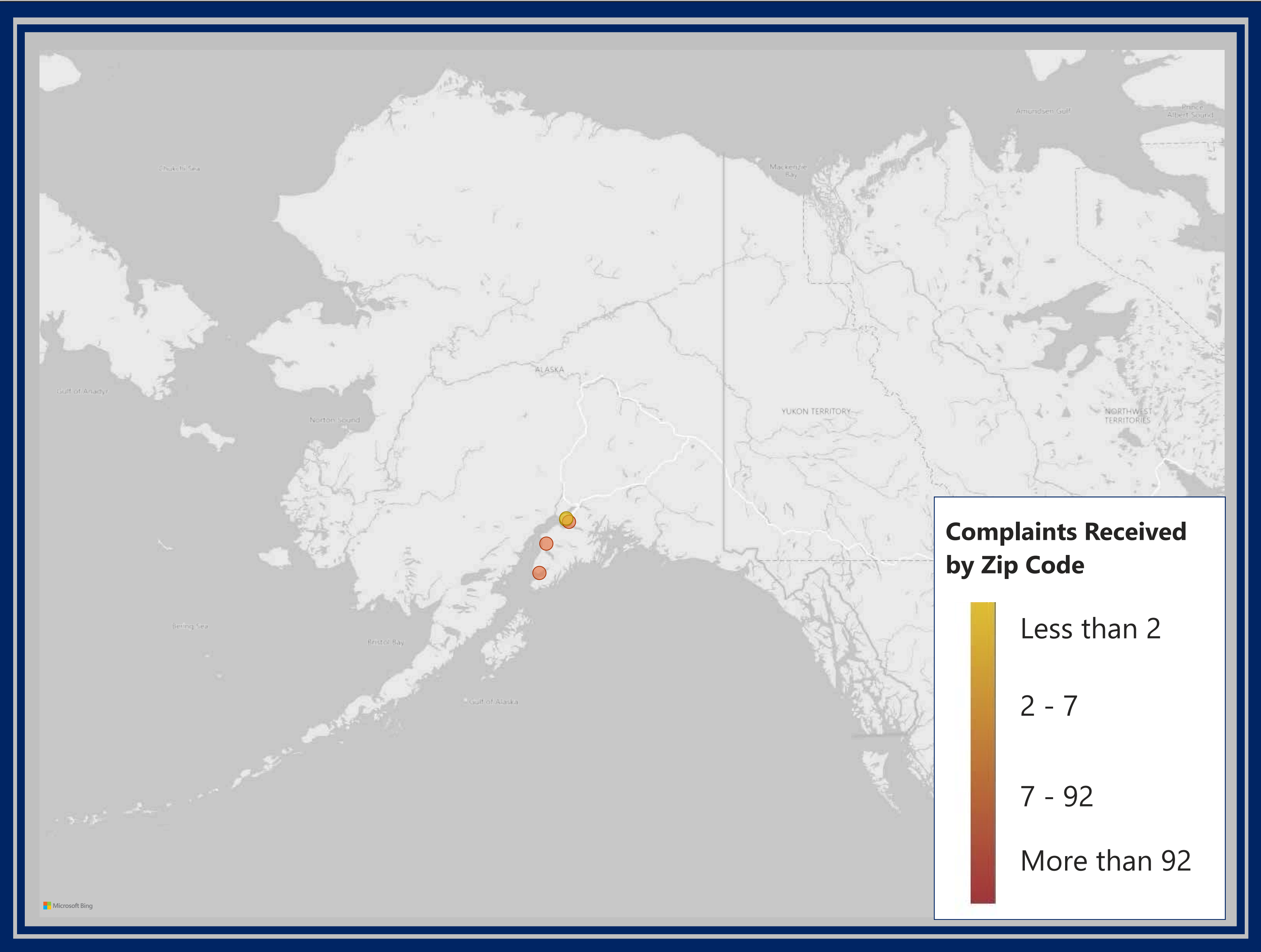
UAS / Drone

Total for Aircraft Type -	45
Repeat Inquiries -	22
Repeat Individuals for Aircraft Type -	3
Percentage of UAS/Drone Total -	49%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Alaskan Region (AAL) AK

Map of AAL Complaints and Inquiries



Total
Complaints and Inquiries

9

Total Individuals Who
Submitted Concerns

7

Alaskan Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month

State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Alaska	0	1	0	3	3	2	0	0	0	0	0	0	9
Total	0	1	0	3	3	2	0	0	0	0	0	0	9

Complaints and Inquiries by Known Aircraft Type

State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
Alaska	6	0	3	0	9
Total	6	0	3	0	9

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Alaskan Region (AAL) AK

Noise Portal Responses

Inquiry Received Response -	3
Received No Response - (Response Not Requested)	0
Received No Response - (Repeat and Non-Qualifying)	6
Responses in Progress -	0
Total Complaints Reviewed -	9

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

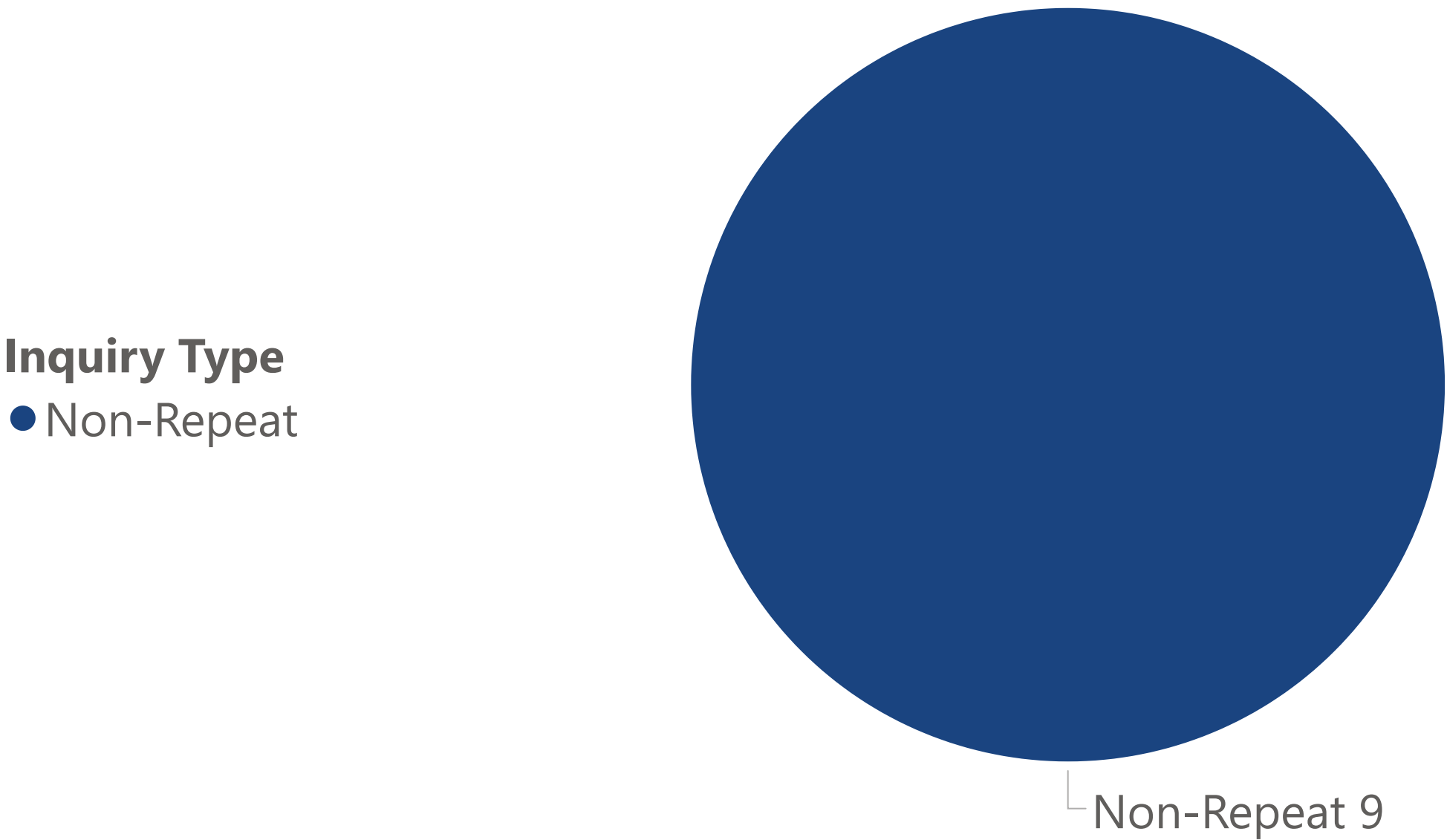
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	0
Repeat Complaints and Inquiries -	0
Percentage of All Regional Inquiries -	0%

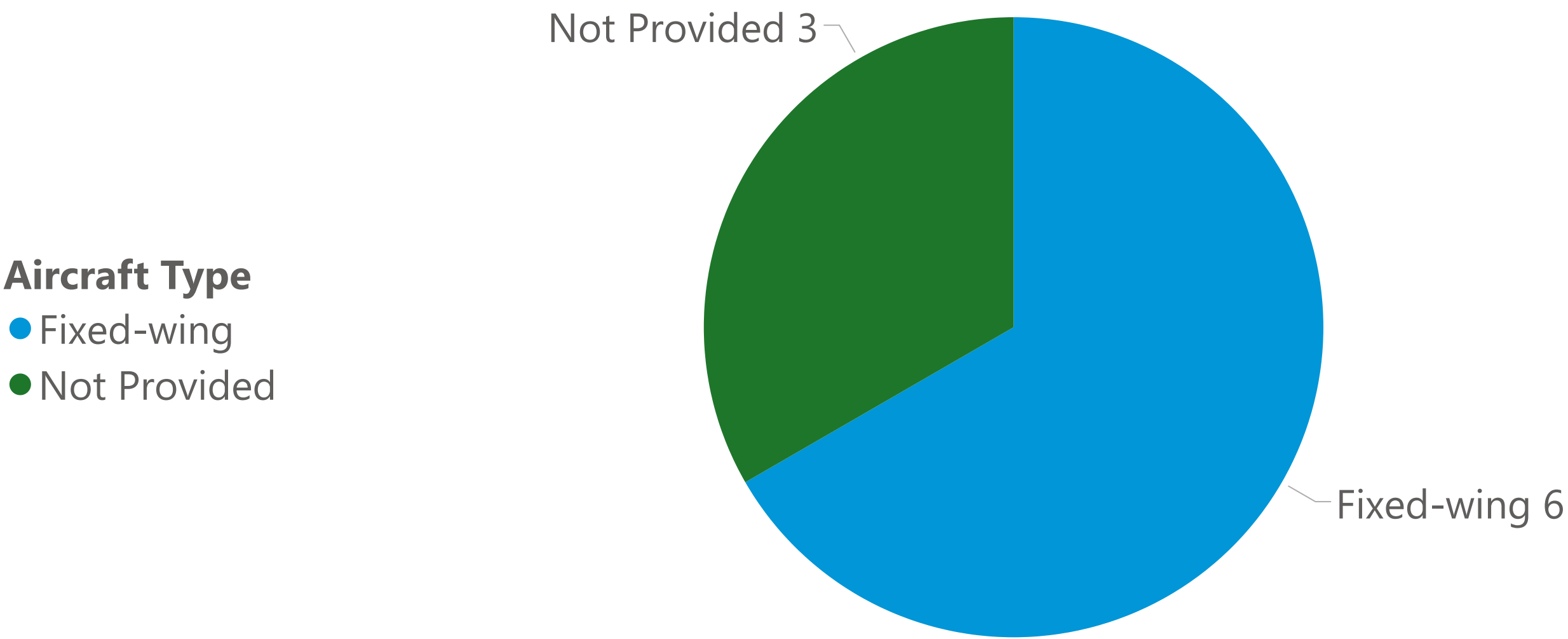
Forwarded to FSDO For Safety Review

FSDO Responses -	2
Percentage of All Regional Inquiries -	22.2%

Individual Inquiry Types for the AAL Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	6
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Fixed-Wing Total -	0%

Helicopter Aircraft

Total for Aircraft Type -	0
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Helicopter Total -	0%

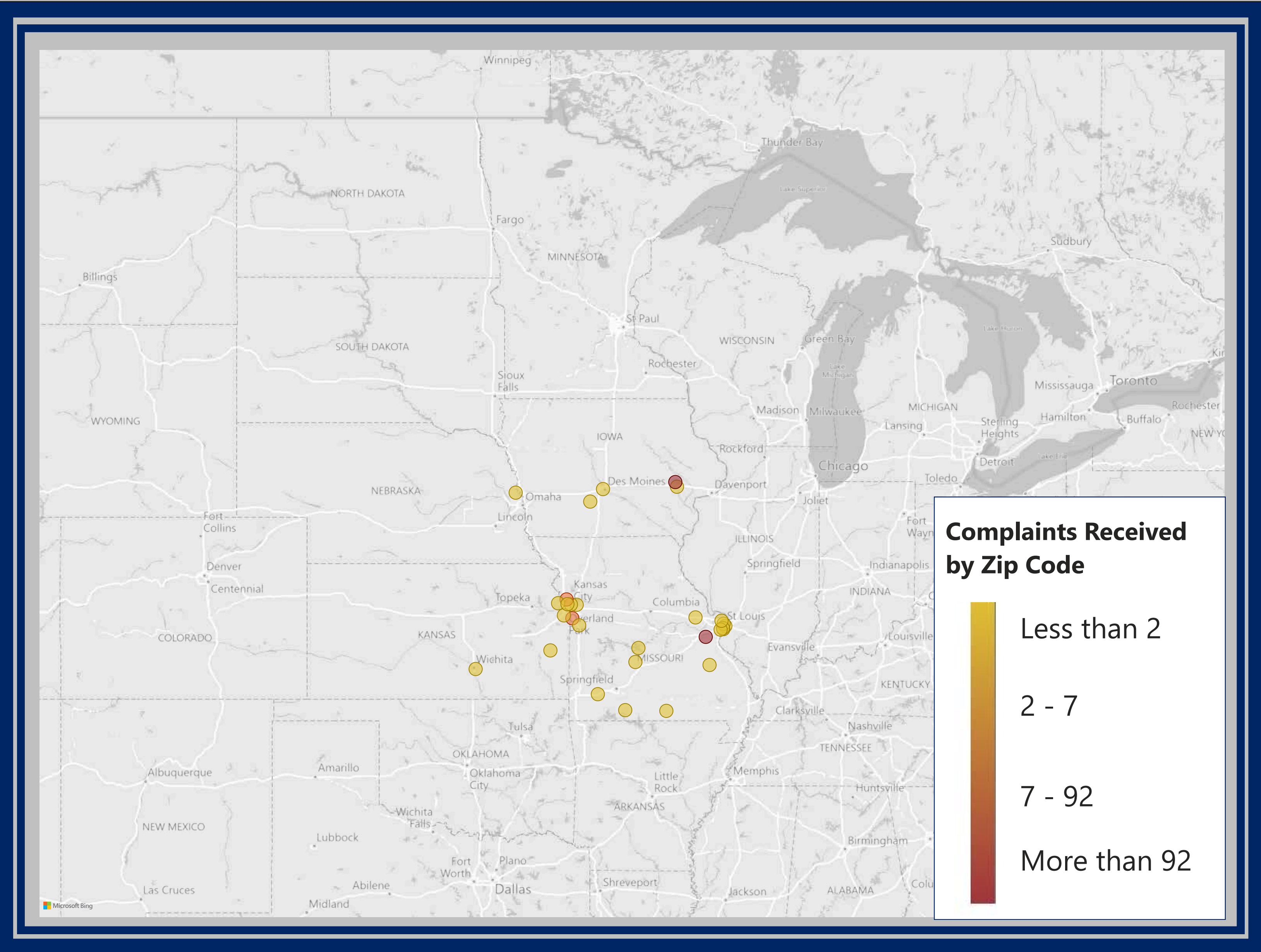
UAS / Drone

Total for Aircraft Type -	0
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Central Region (ACE) IA, KS, MO, NE

Map of ACE Complaints and Inquiries



Total
Complaints and Inquiries

79

Total Individuals Who
Submitted Concerns

31

Central Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month

State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Nebraska	0	0	0	1	0	0	0	0	0	0	0	0	1
Kansas	0	3	2	0	1	0	0	0	0	0	0	0	6
Iowa	0	2	5	2	2	5	0	0	0	0	0	0	16
Missouri	0	18	10	7	6	15	0	0	0	0	0	0	56
Total	0	23	17	10	9	20	0	0	0	0	0	0	79

Complaints and Inquiries by Known Aircraft Type

State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
Nebraska	0	1	0	0	1
Kansas	3	0	3	0	6
Iowa	6	2	8	0	16
Missouri	40	7	8	1	56
Total	49	10	19	1	79

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Central Region (ACE) IA, KS, MO, NE

Noise Portal Responses

Inquiry Received Response -	29
Received No Response - (Response Not Requested)	7
Received No Response - (Repeat and Non-Qualifying)	43
Responses in Progress -	0
Total Complaints Reviewed -	79

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

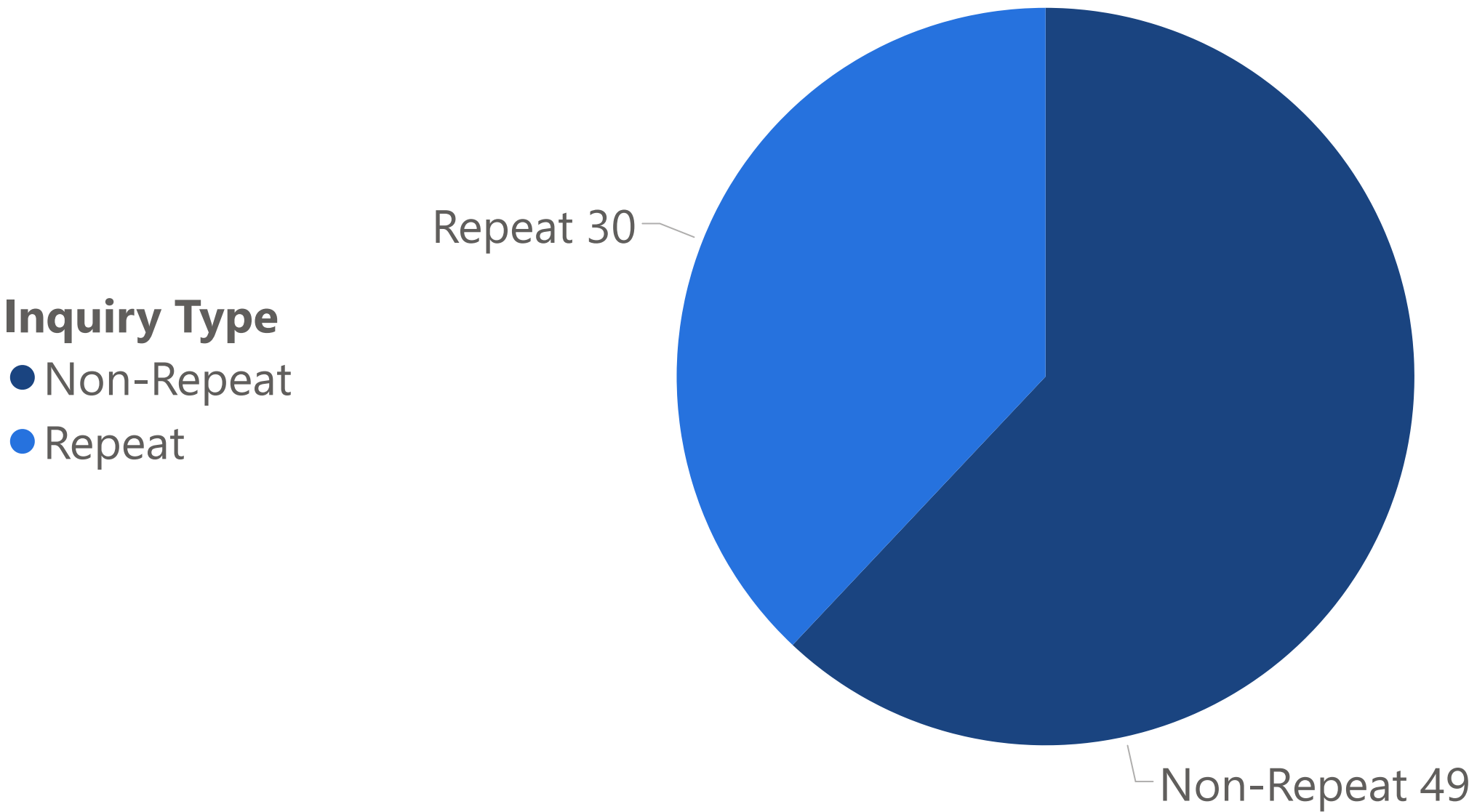
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	2
Repeat Complaints and Inquiries -	30
Percentage of All Regional Inquiries -	38%

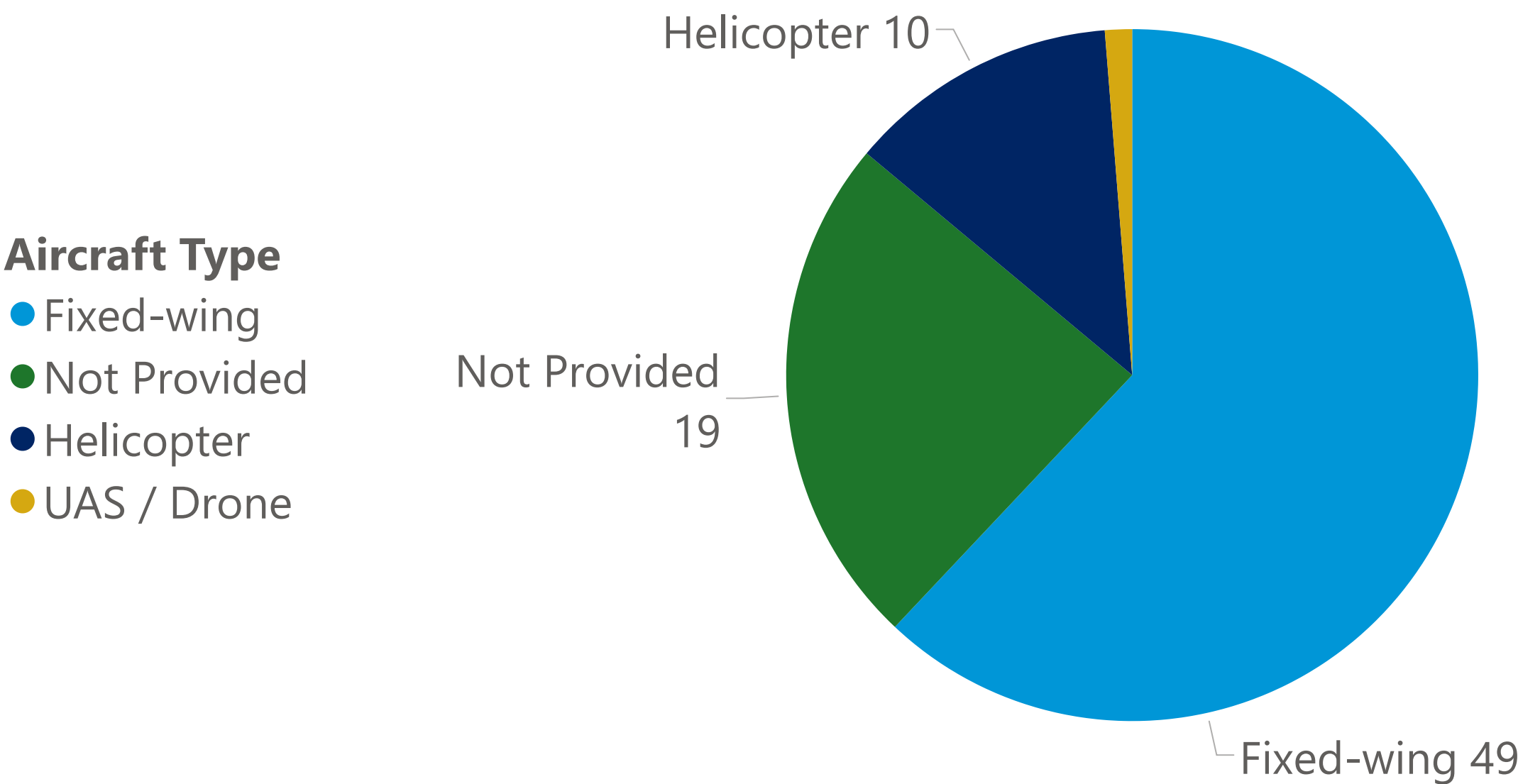
Forwarded to FSDO For Safety Review

FSDO Responses -	0
Percentage of All Regional Inquiries -	0.0%

Individual Inquiry Types for the ACE Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	49
Repeat Inquiries -	24
Repeat Individuals for Aircraft Type -	2
Percentage of Fixed-Wing Total -	49%

Helicopter Aircraft

Total for Aircraft Type -	10
Repeat Inquiries -	2
Repeat Individuals for Aircraft Type -	1
Percentage of Helicopter Total -	20%

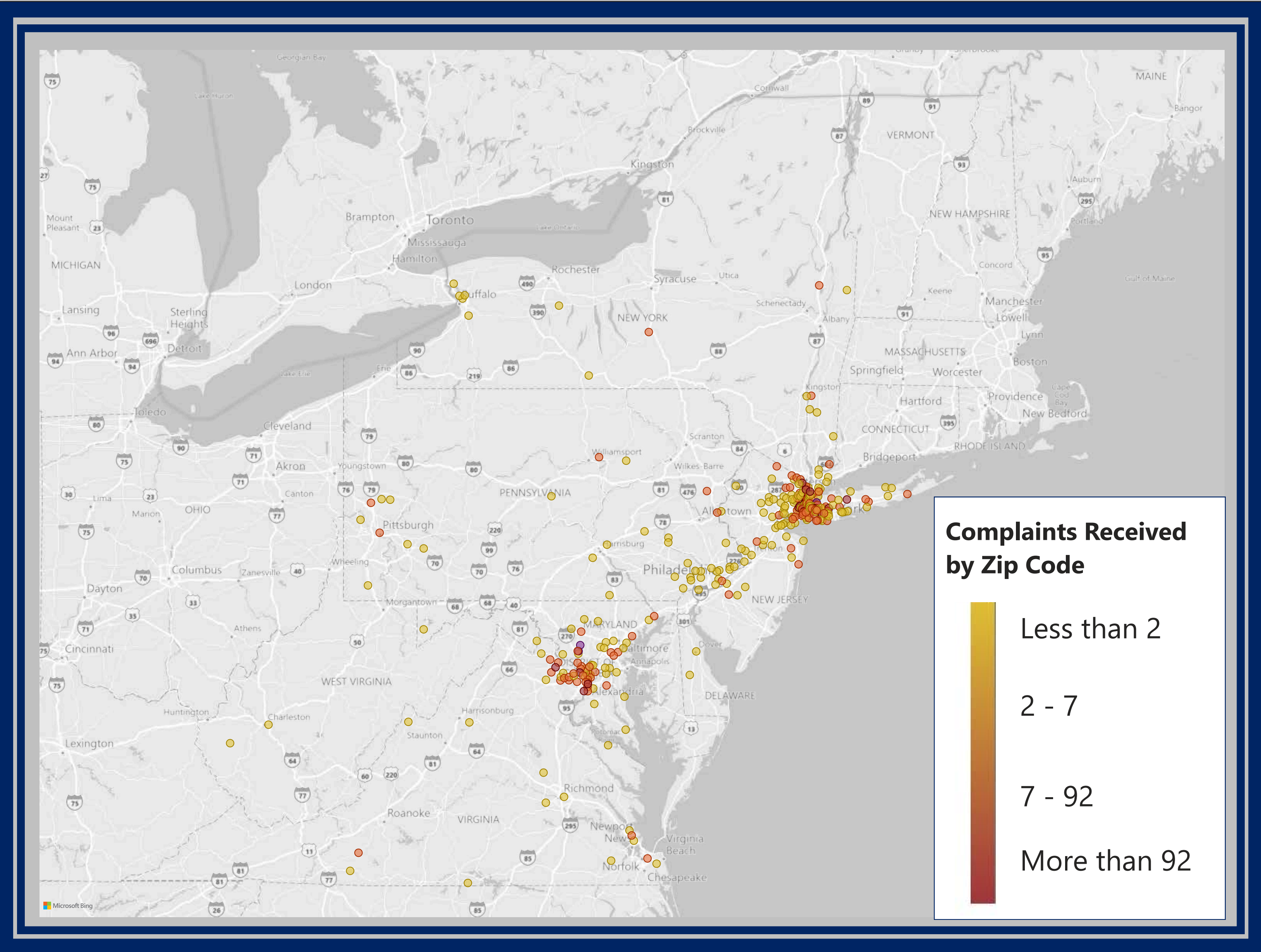
UAS / Drone

Total for Aircraft Type -	1
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Eastern Region (AEA) DC, DE, MD, NJ, NY, PA, VA, WV

Map of AEA Complaints and Inquiries



Total
Complaints and Inquiries
5,146

Total Individuals Who
Submitted Concerns
700

Eastern Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month

State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Delaware	0	0	0	0	1	1	0	0	0	0	0	0	2
West Virginia	0	1	1	1	0	0	0	0	0	0	0	0	3
District of Columbia	2	1	3	0	1	1	0	0	0	0	0	0	8
Pennsylvania	1	4	9	8	19	8	0	0	0	0	0	0	49
Virginia	7	15	27	24	21	32	0	0	0	0	0	0	126
New Jersey	8	34	70	82	95	58	0	0	0	0	0	0	347
New York	25	190	189	365	418	463	0	0	0	0	0	0	1650
Maryland	1	737	2172	31	10	10	0	0	0	0	0	0	2961
Total	44	982	2471	511	565	573	0	0	0	0	0	0	5146

Complaints and Inquiries by Known Aircraft Type

State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
Delaware	1	0	1	0	2
West Virginia	2	0	1	0	3
District of Columbia	3	0	5	0	8
Pennsylvania	20	13	16	0	49
Virginia	61	14	51	0	126
New Jersey	58	219	70	0	347
New York	218	1160	262	10	1650
Total	3271	1430	435	10	5146

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Eastern Region (AEA) DC, DE, MD, NJ, NY, PA, VA, WV

Noise Portal Responses

Inquiry Received Response -	644
Received No Response - (Response Not Requested)	2,068
Received No Response - (Repeat and Non-Qualifying)	2,433
Responses in Progress -	1
Total Complaints Reviewed -	5,146

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

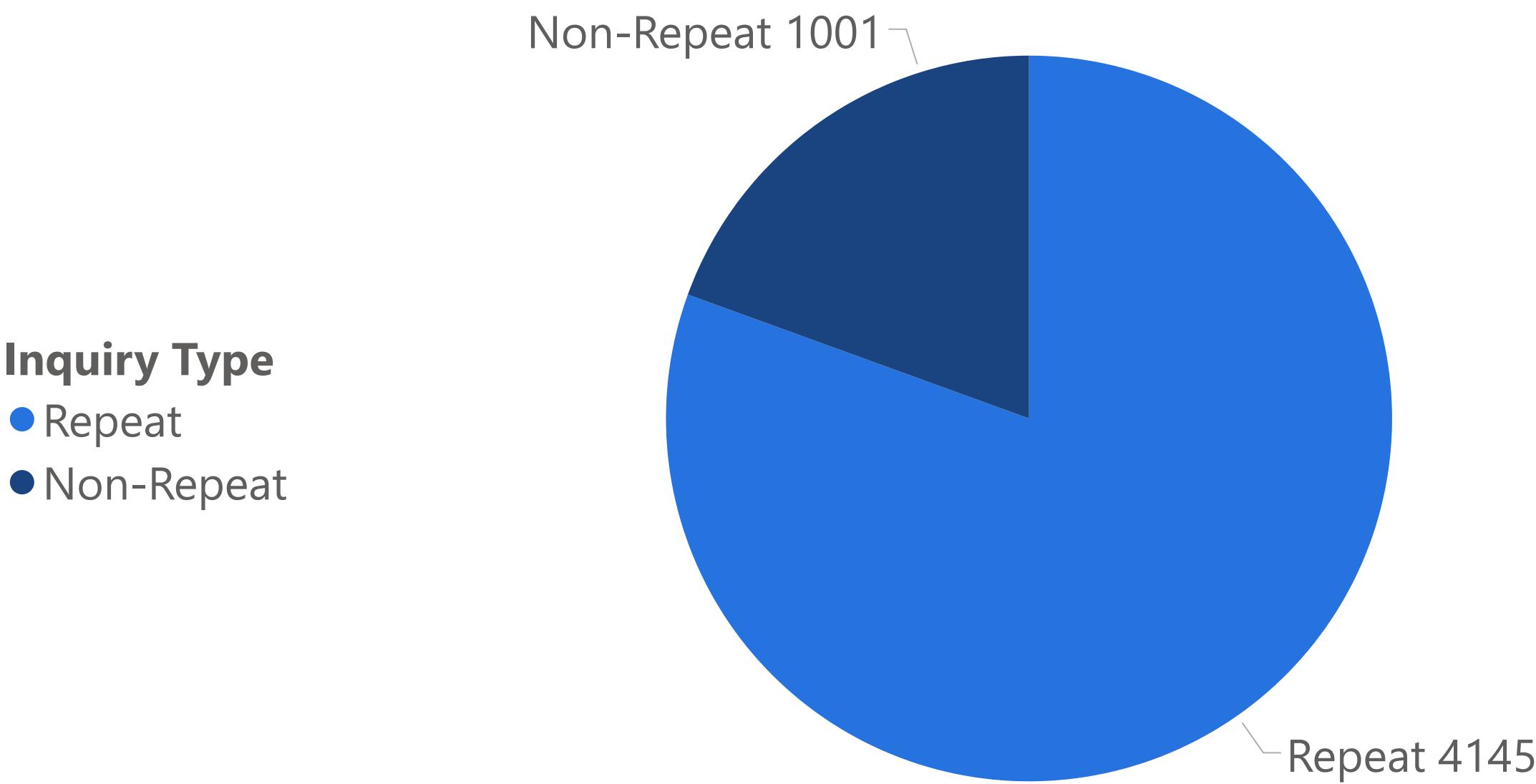
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	26
Repeat Complaints and Inquiries -	4,145
Percentage of All Regional Inquiries -	81%

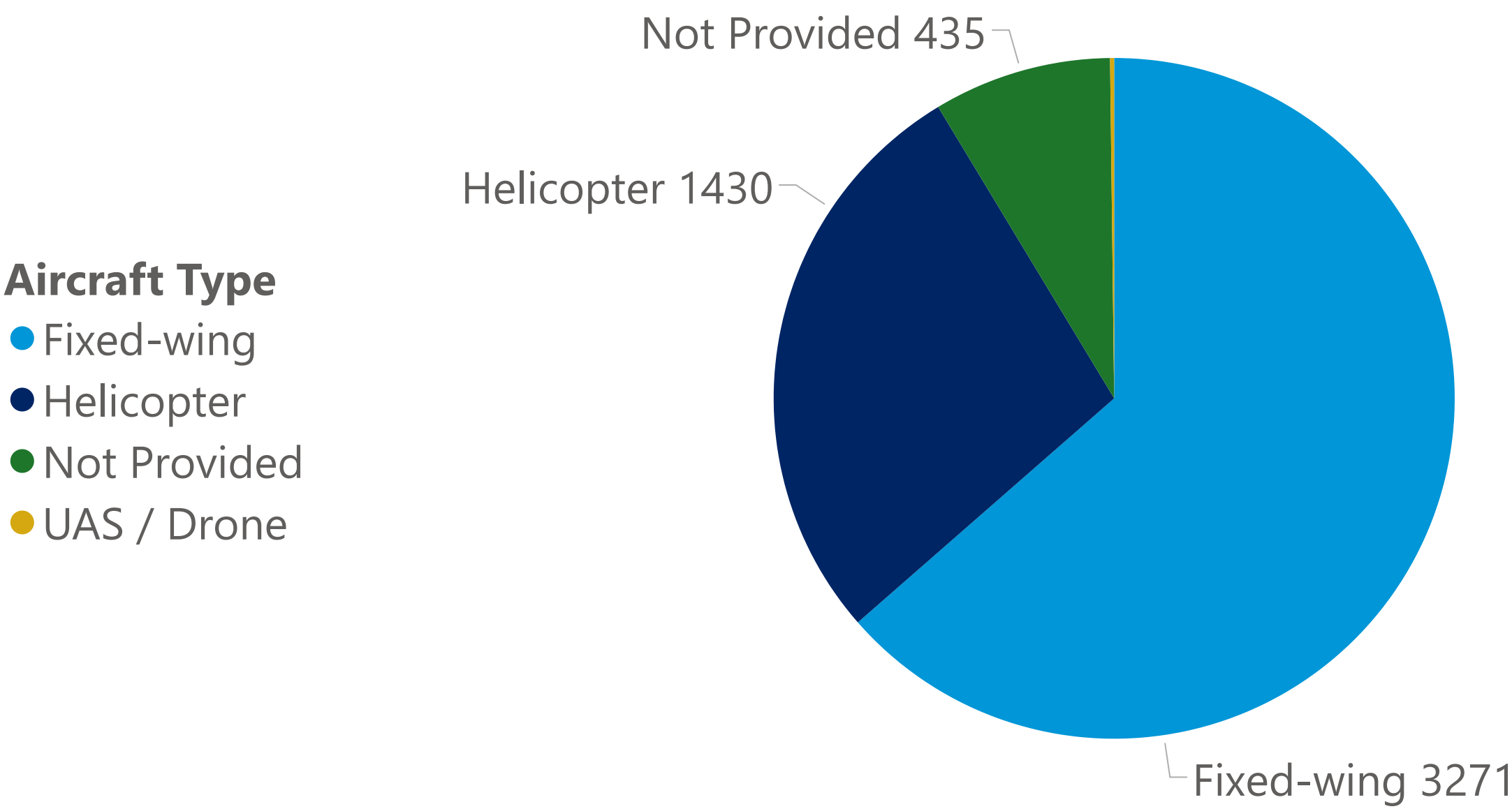
Forwarded to FSDO For Safety Review

FSDO Responses -	8
Percentage of All Regional Inquiries -	0.2%

Individual Inquiry Types for the AEA Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	3,271
Repeat Inquiries -	2,981
Repeat Individuals for Aircraft Type -	17
Percentage of Fixed-Wing Total -	91%

Helicopter Aircraft

Total for Aircraft Type -	1,430
Repeat Inquiries -	991
Repeat Individuals for Aircraft Type -	13
Percentage of Helicopter Total -	69%

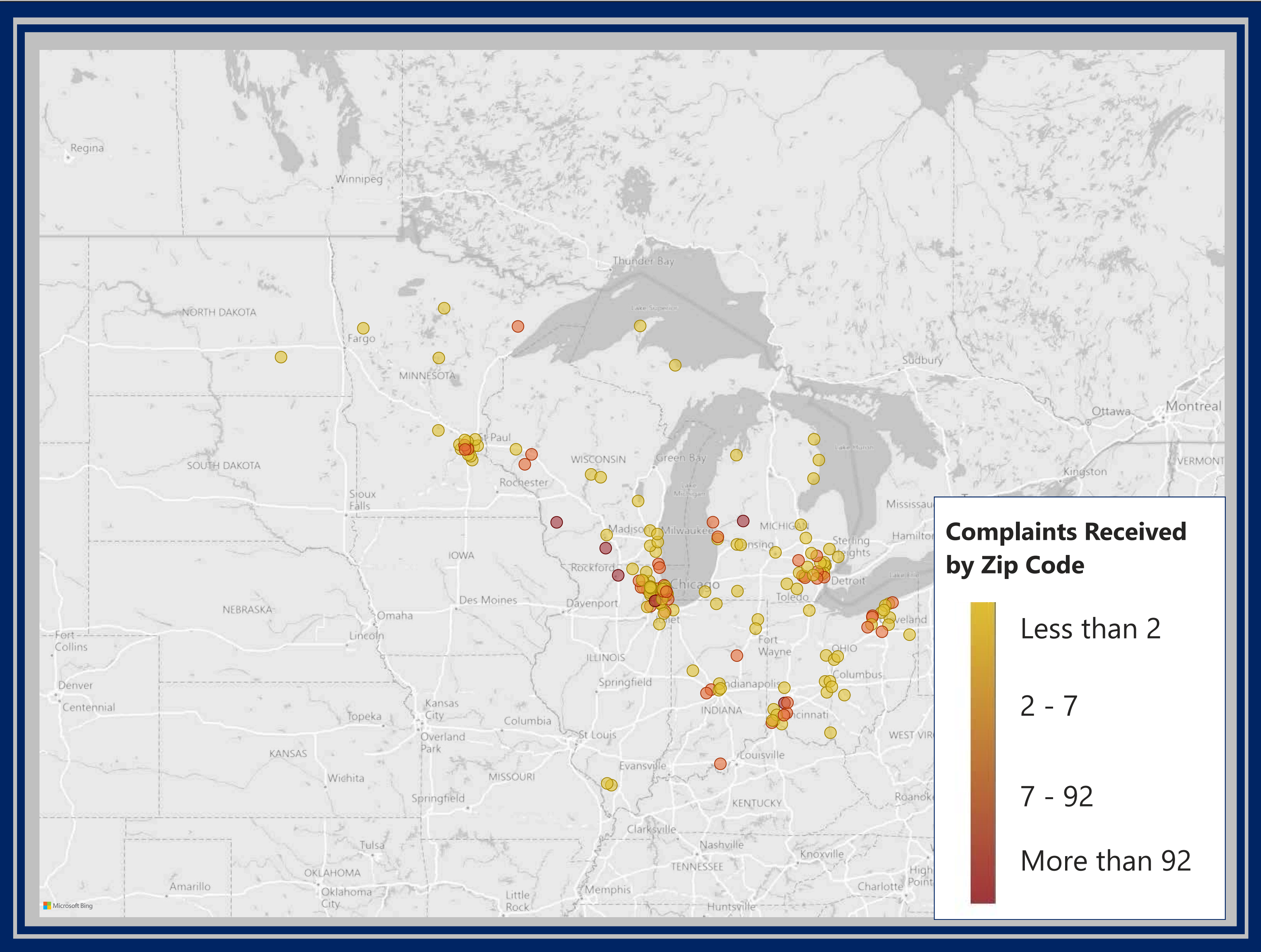
UAS / Drone

Total for Aircraft Type -	10
Repeat Inquiries -	9
Repeat Individuals for Aircraft Type -	1
Percentage of UAS / Drone Total -	90%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Great Lakes Region (AGL) IL, IN, MI, MN, ND, OH, SD, WI

Map of AGL Complaints and Inquiries



Total
Complaints and Inquiries

471

Total Individuals Who
Submitted Concerns

205

Great Lakes Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month

State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
North Dakota	0	0	0	0	0	1	0	0	0	0	0	0	1
Indiana	0	4	3	5	3	2	0	0	0	0	0	0	17
Minnesota	1	6	2	5	5	7	0	0	0	0	0	0	26
Wisconsin	2	22	13	8	10	5	0	0	0	0	0	0	60
Michigan	2	6	5	17	14	19	0	0	0	0	0	0	63
Ohio	0	11	17	18	10	28	0	0	0	0	0	0	84
Illinois	8	21	46	29	55	61	0	0	0	0	0	0	220
Total	13	70	86	82	97	123	0	0	0	0	0	0	471

Complaints and Inquiries by Known Aircraft Type

State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
North Dakota	1	0	0	0	1
Indiana	10	2	5	0	17
Minnesota	7	2	15	2	26
Wisconsin	34	1	25	0	60
Michigan	32	6	25	0	63
Ohio	46	18	20	0	84
Illinois	143	41	35	1	220
Total	273	70	125	3	471

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Great Lakes Region (AGL) IL, IN, MI, MN, ND, OH, SD, WI

Noise Portal Responses

Inquiry Received Response -	184
Received No Response - (Response Not Requested)	13
Received No Response - (Repeat and Non-Qualifying)	270
Responses in Progress -	4
Total Complaints Reviewed -	471

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

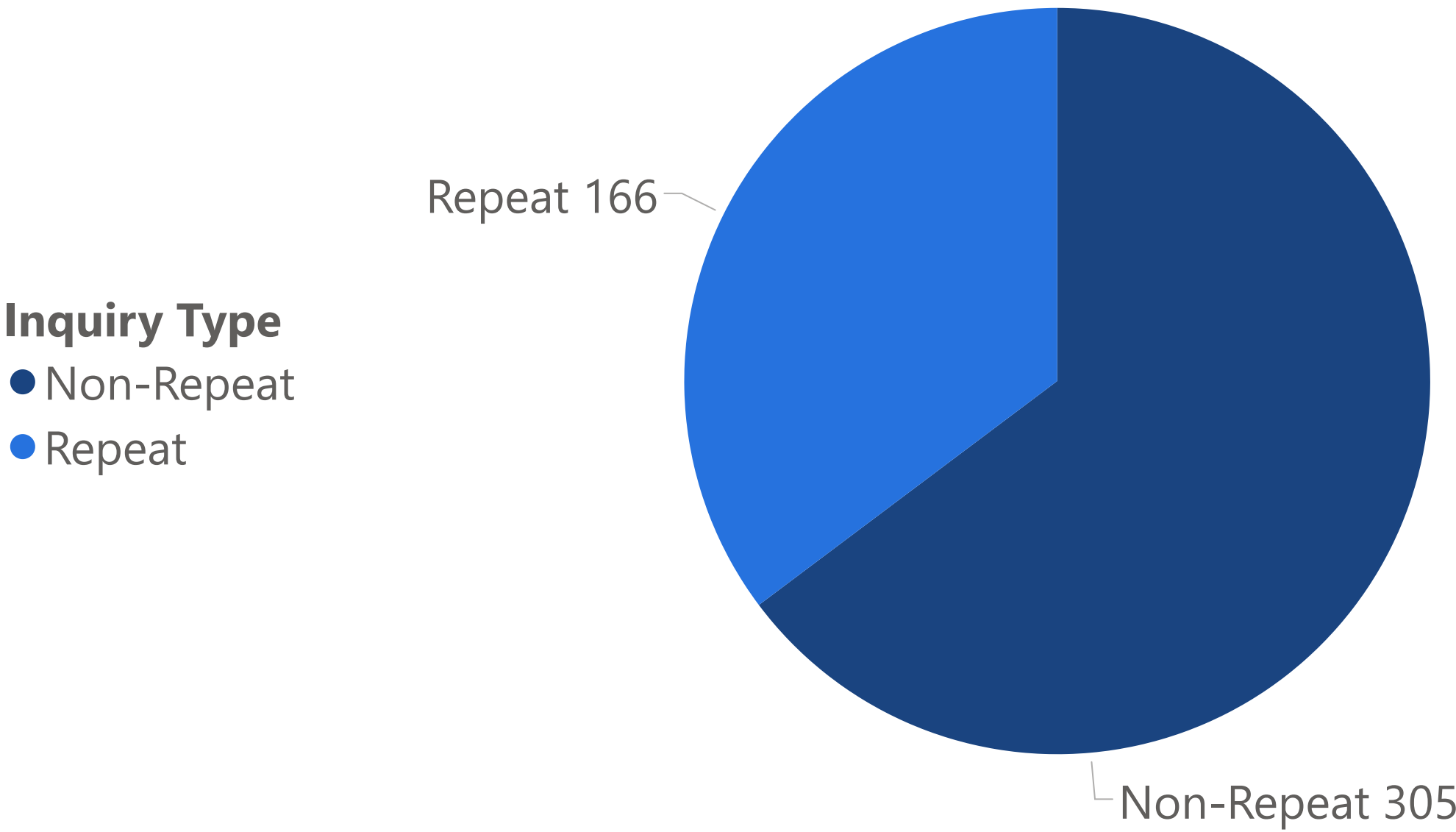
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	7
Repeat Complaints and Inquiries -	166
Percentage of All Regional Inquiries -	35%

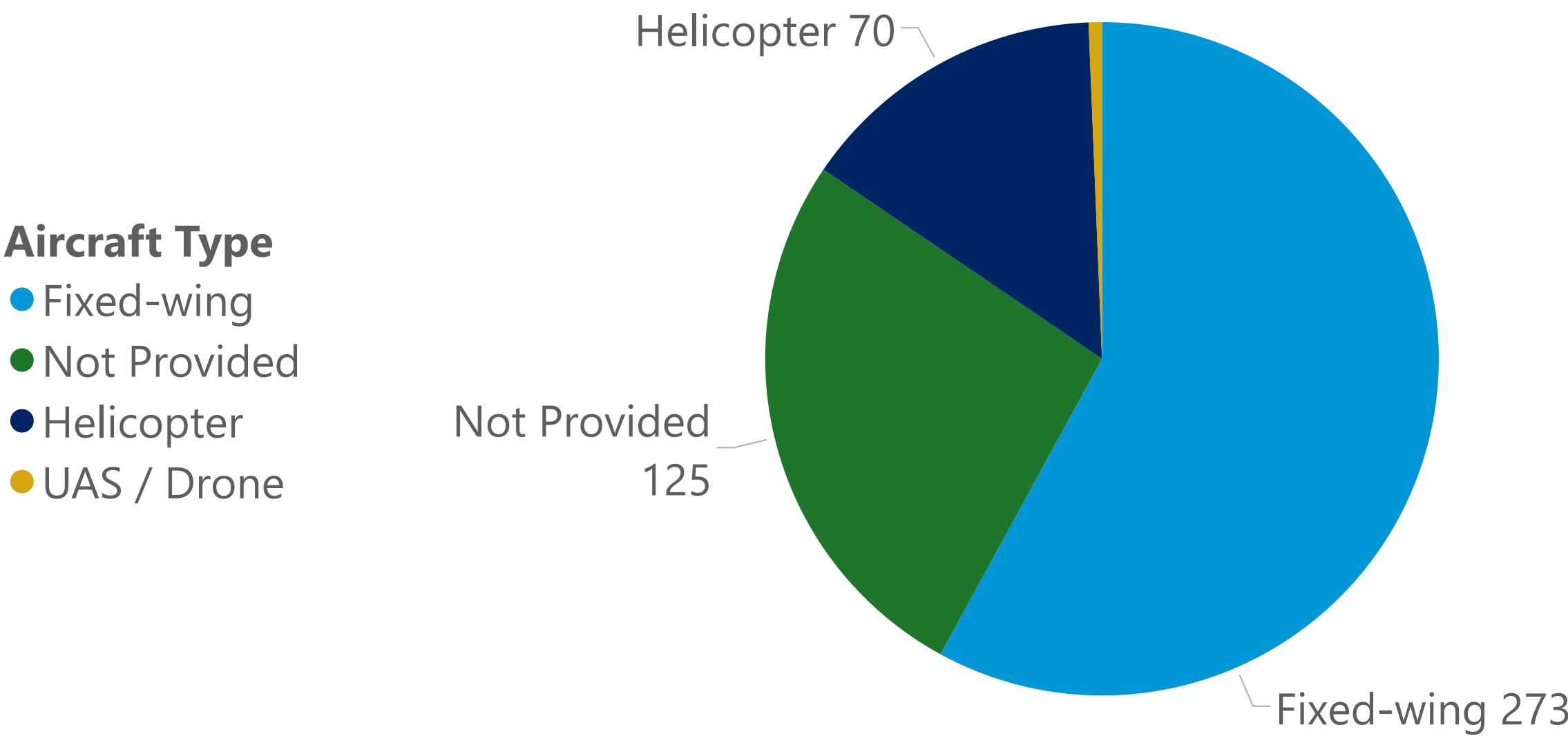
Forwarded to FSDO For Safety Review

FSDO Responses -	0
Percentage of All Regional Inquiries -	0.0%

Individual Inquiry Types for the AGL Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	273
Repeat Inquiries -	145
Repeat Individuals for Aircraft Type -	6
Percentage of Fixed-Wing Total -	53%

Helicopter Aircraft

Total for Aircraft Type -	70
Repeat Inquiries -	12
Repeat Individuals for Aircraft Type -	3
Percentage of Helicopter Total -	17%

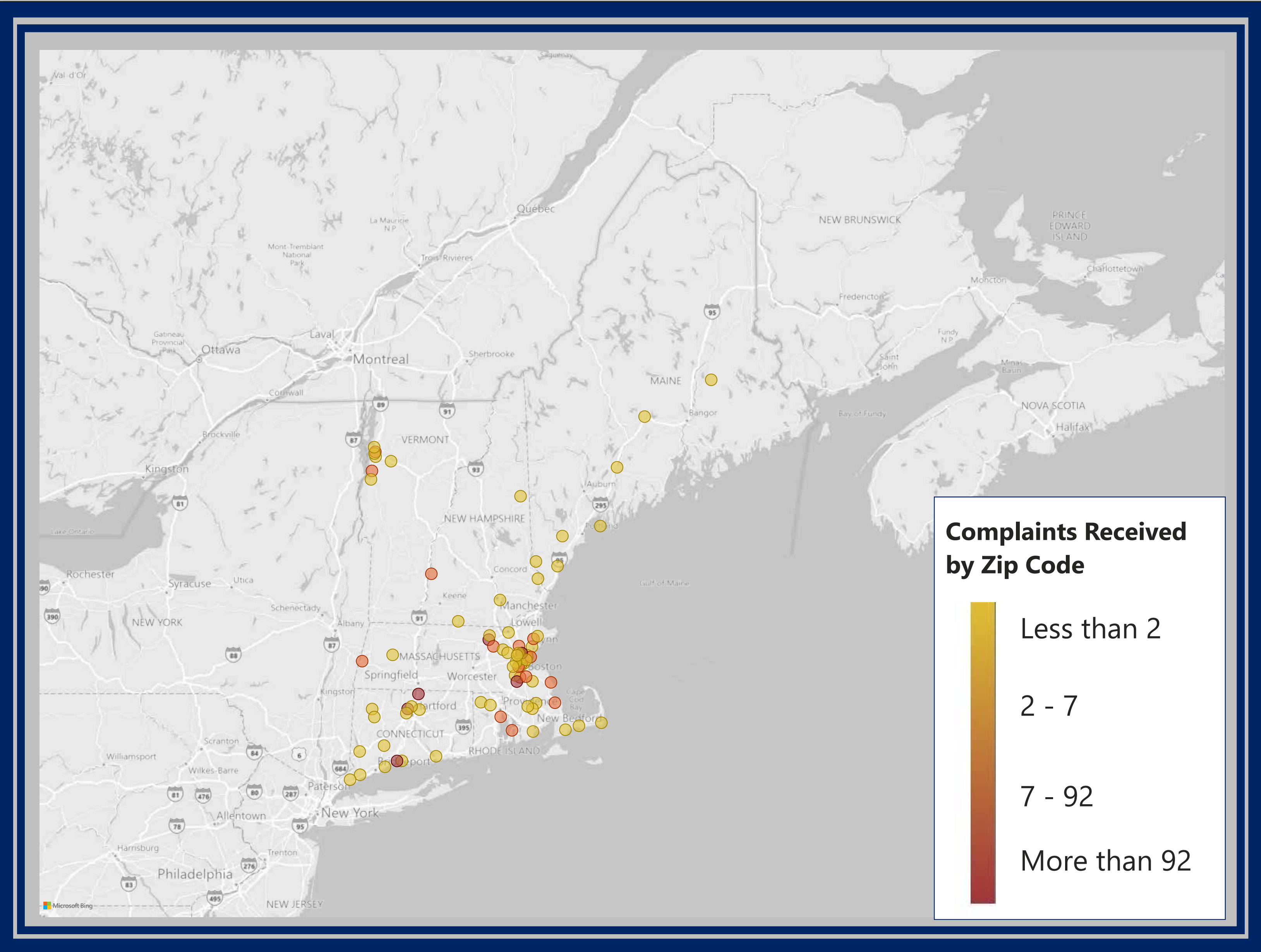
UAS / Drone

Total for Aircraft Type -	3
Repeat Inquiries -	1
Repeat Individuals for Aircraft Type -	1
Percentage of UAS / Drone Total -	33%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

New England Region (ANE) CT, MA, ME, NH, RI, VT

Map of ANE Complaints and Inquiries



Total
Complaints and Inquiries

163

Total Individuals Who
Submitted Concerns

101

New England Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month

State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Maine	0	0	0	2	3	0	0	0	0	0	0	0	5
Rhode Island	0	1	1	0	1	3	0	0	0	0	0	0	6
New Hampshire	0	2	1	0	2	2	0	0	0	0	0	0	7
Vermont	0	3	2	2	0	2	0	0	0	0	0	0	9
Connecticut	2	7	1	5	4	11	0	0	0	0	0	0	30
Massachusetts	0	8	12	25	12	21	0	0	0	0	0	0	78
Total	2	21	17	34	22	39	0	0	0	0	0	0	135

Complaints and Inquiries by Known Aircraft Type

State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
Maine	2	1	4	0	7
New Hampshire	4	0	3	0	7
Rhode Island	0	1	6	0	7
Vermont	7	1	5	1	14
Connecticut	6	14	20	0	40
Massachusetts	43	8	36	1	88
Total	62	25	74	2	163

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

New England Region (ANE) CT, MA, ME, NH, RI, VT

Noise Portal Responses

Inquiry Received Response -	71
Received No Response - (Response Not Requested)	29
Received No Response - (Repeat and Non-Qualifying)	58
Responses in Progress -	5
Total Complaints Reviewed -	163

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

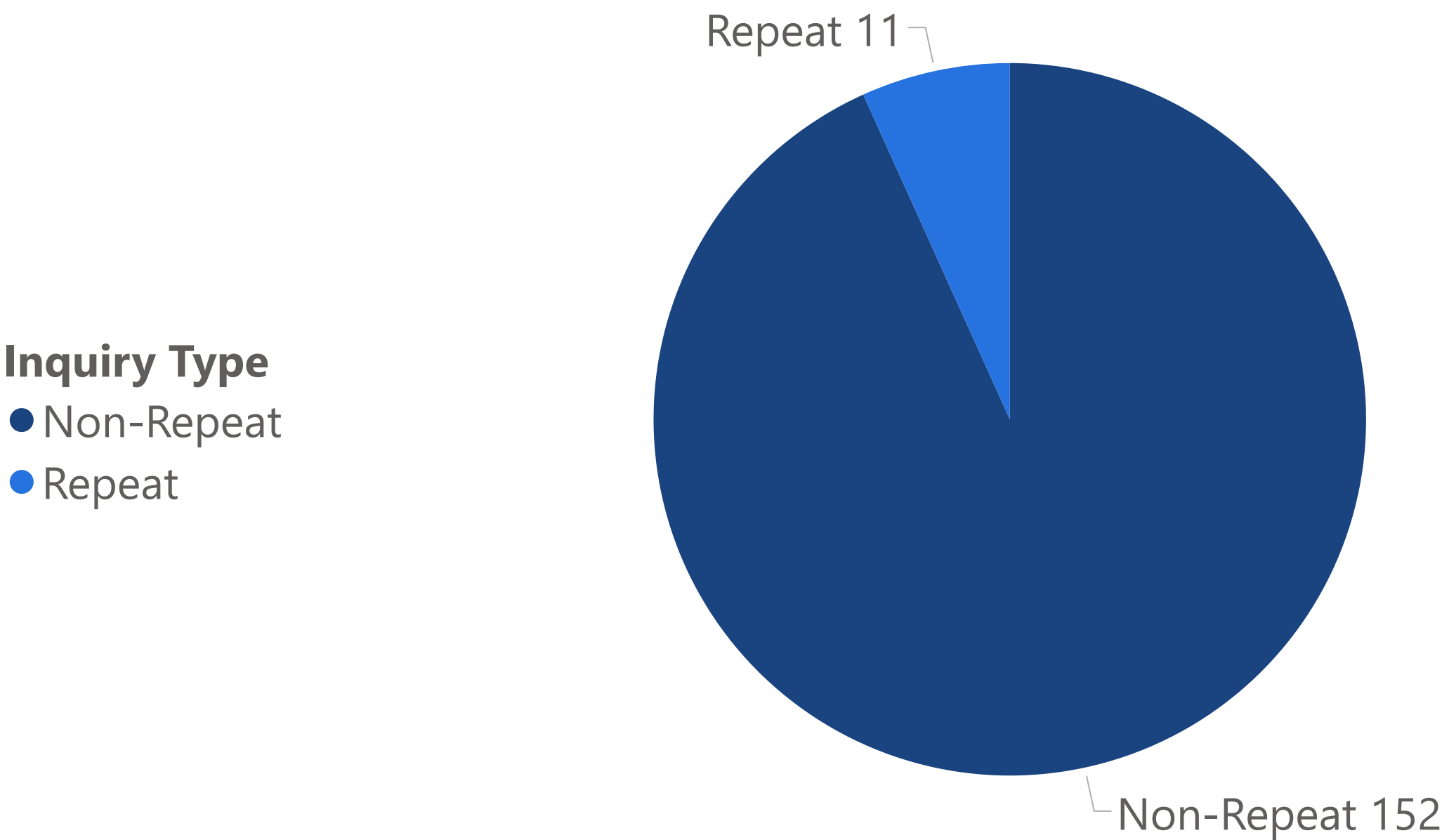
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	2
Repeat Complaints and Inquiries -	11
Percentage of All Regional Inquiries -	7%

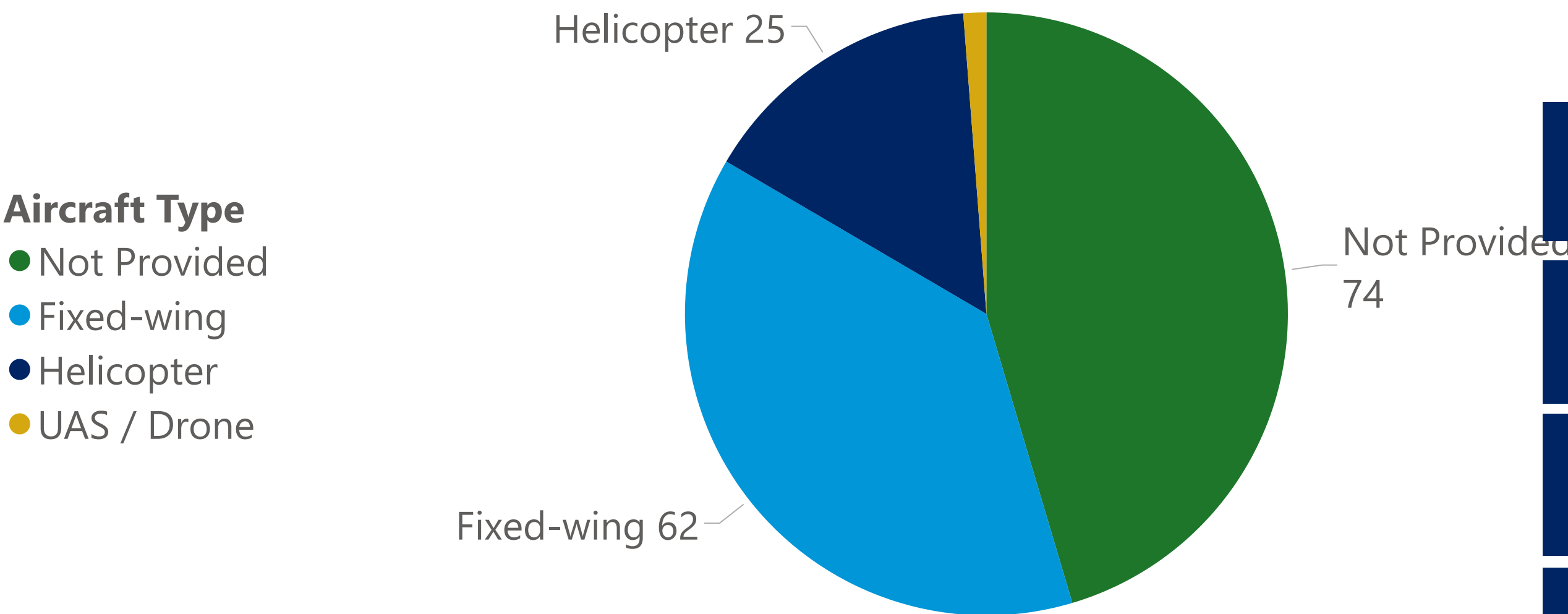
Forwarded to FSDO For Safety Review

FSDO Responses -	7
Percentage of All Regional Inquiries -	4.3%

Individual Inquiry Types for the ANE Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	62
Repeat Inquiries -	6
Repeat Individuals for Aircraft Type -	1
Percentage of Fixed-Wing Total -	10%

Helicopter Aircraft

Total for Aircraft Type -	25
Repeat Inquiries -	4
Repeat Individuals for Aircraft Type -	2
Percentage of Helicopter Total -	16%

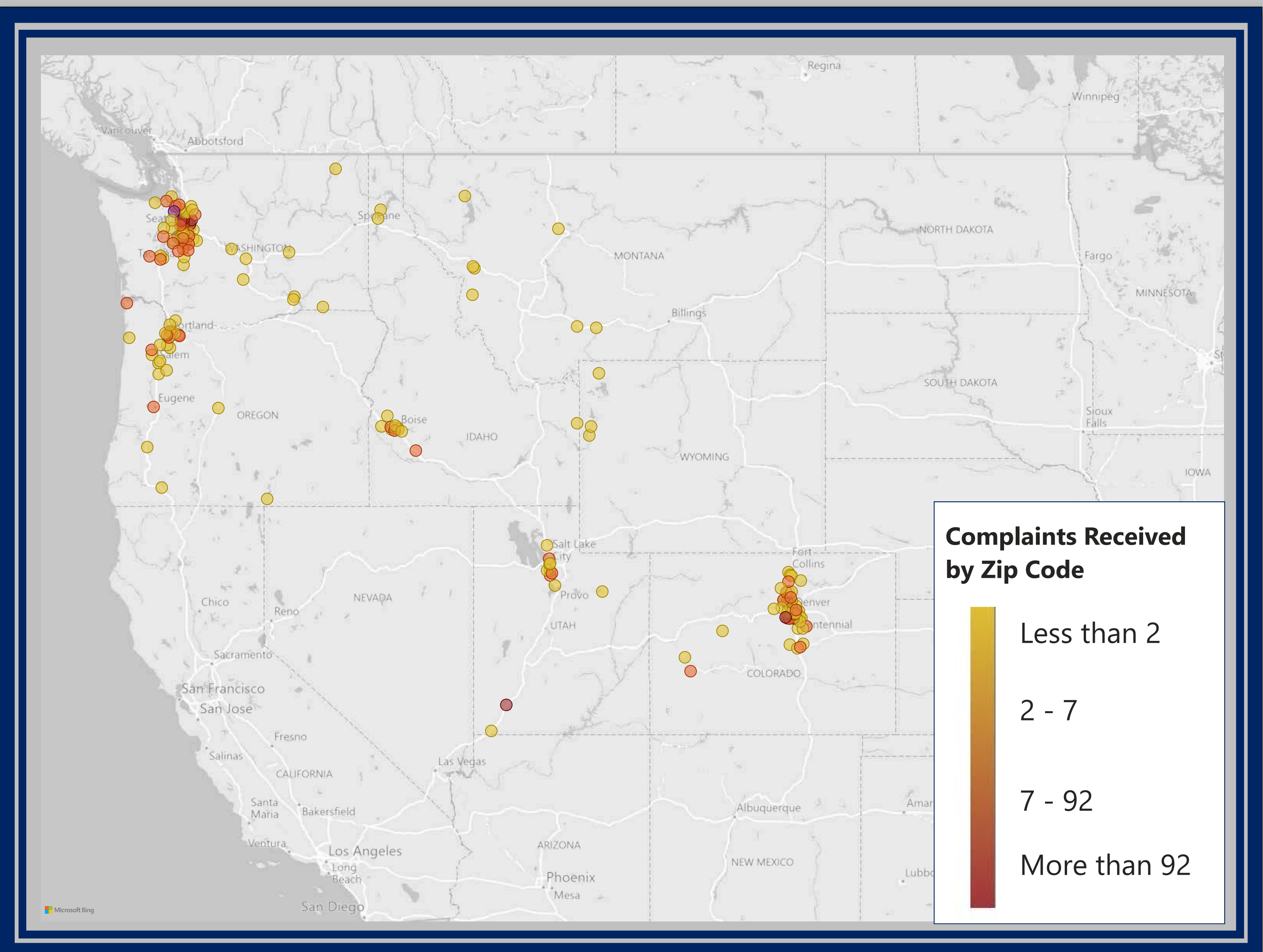
UAS / Drone

Total for Aircraft Type -	2
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Northwest Mountain Region (ANM) CO, ID, MT, OR, UT, WA, WY

Map of ANM Complaints and Inquiries



Total
Complaints and Inquiries

775

Total Individuals Who
Submitted Concerns

288

Northwest Mountain Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month

State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Wyoming	0	1	1	1	0	0	0	0	0	0	0	0	3
Montana	0	0	1	2	1	2	0	0	0	0	0	0	6
Idaho	1	1	5	1	2	8	0	0	0	0	0	0	18
Utah	6	8	0	5	6	3	0	0	0	0	0	0	28
Oregon	2	4	3	3	12	8	0	0	0	0	0	0	32
Colorado	16	10	26	16	53	31	0	0	0	0	0	0	152
Washington	4	240	196	30	13	18	0	0	0	0	0	0	501
Total	29	264	232	58	87	70	0	0	0	0	0	0	740

Complaints and Inquiries by Known Aircraft Type

State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
Wyoming	2	0	1	0	3
Montana	4	2	0	1	7
Idaho	9	2	7	0	18
Utah	2	26	4	0	32
Oregon	15	14	8	0	37
Colorado	116	7	35	1	159
Washington	432	13	73	1	519
Total	580	64	128	3	775

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Northwest Mountain Region (ANM) CO, ID, MT, OR, UT, WA, WY

Noise Portal Responses

Inquiry Received Response -	203
Received No Response - (Response Not Requested)	388
Received No Response - (Repeat and Non-Qualifying)	183
Responses in Progress -	1
Total Complaints Reviewed -	775

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

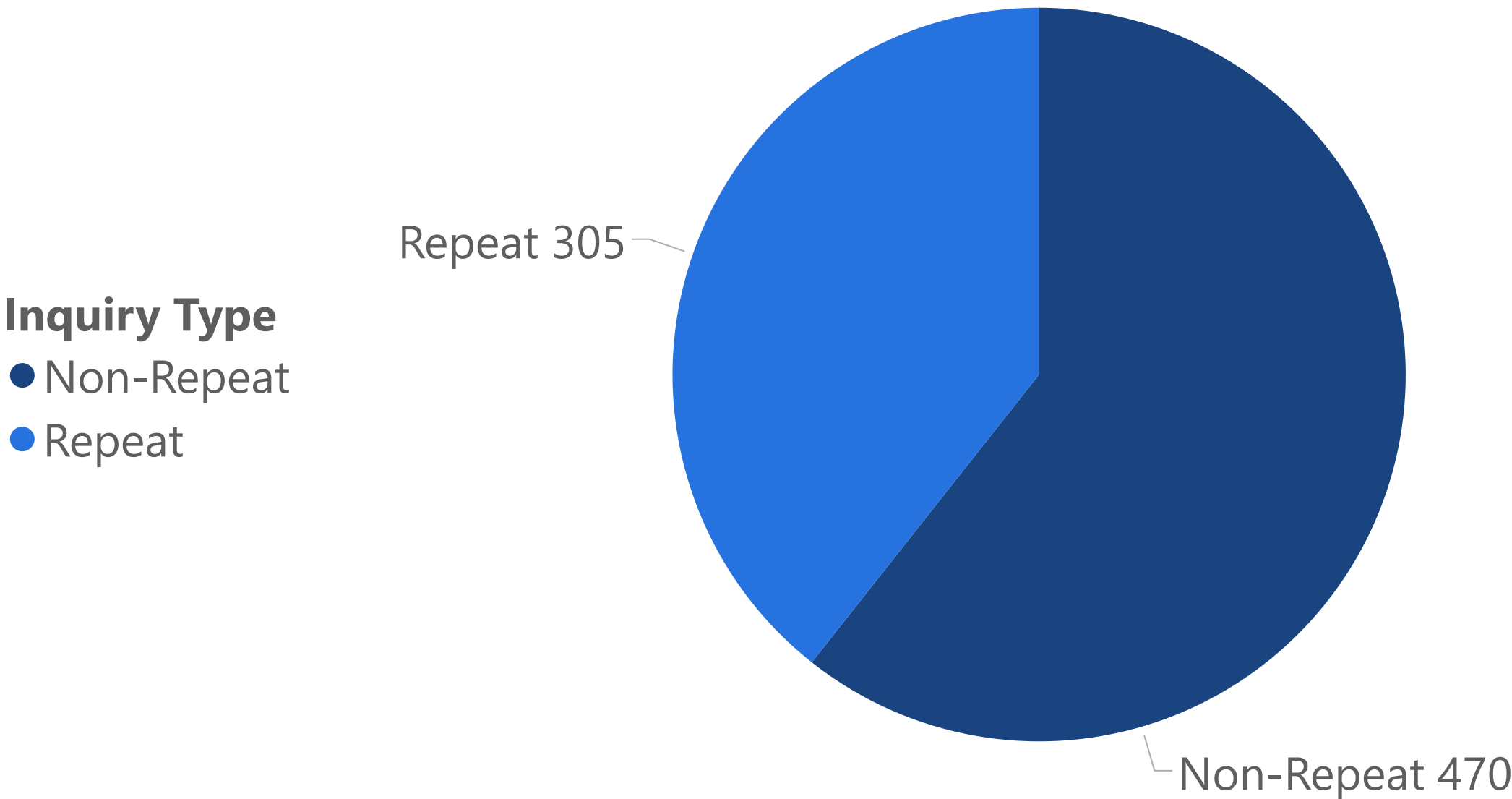
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	17
Repeat Complaints and Inquiries -	305
Percentage of All Regional Inquiries -	39%

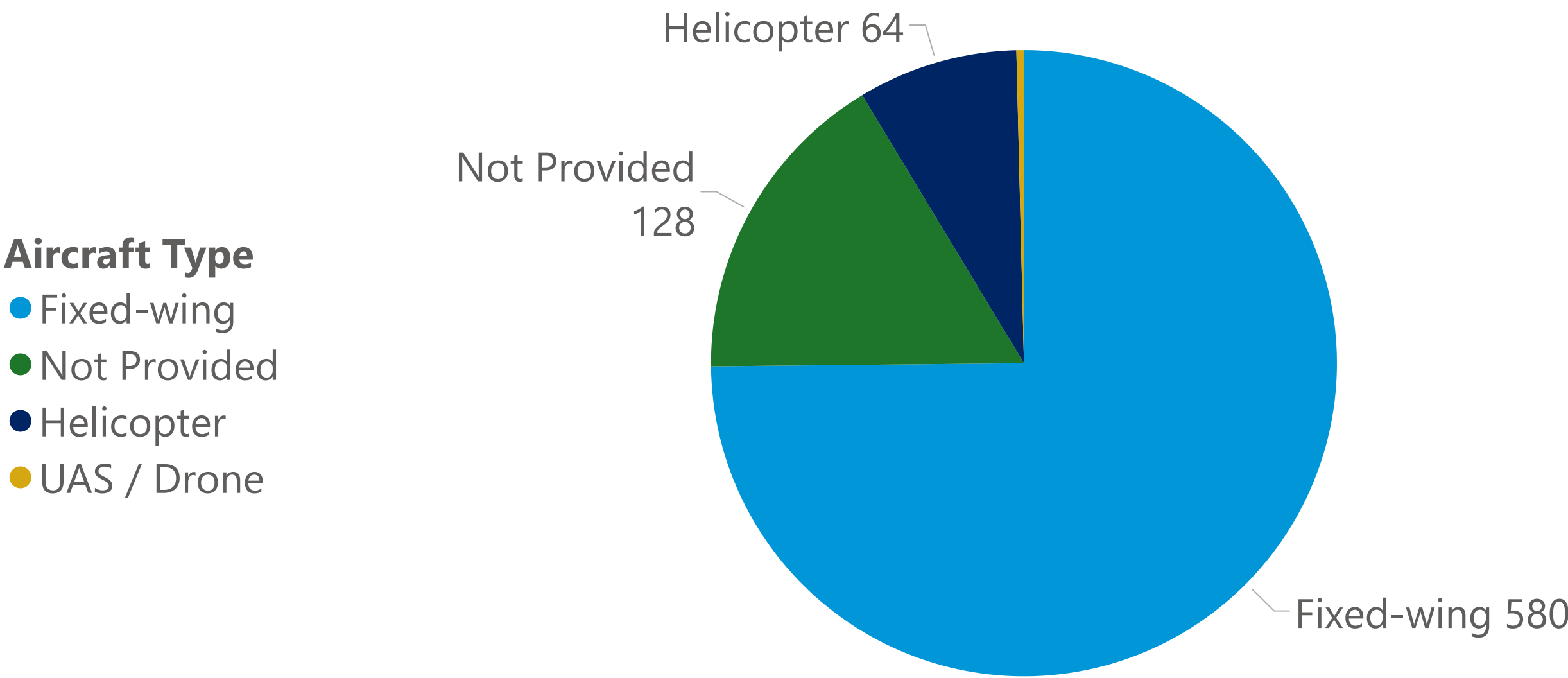
Forwarded to FSDO For Safety Review

FSDO Responses -	3
Percentage of All Regional Inquiries -	0.4%

Individual Inquiry Types for the ANM Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	580
Repeat Inquiries -	284
Repeat Individuals for Aircraft Type -	14
Percentage of Fixed-Wing Total -	49%

Helicopter Aircraft

Total for Aircraft Type -	64
Repeat Inquiries -	1
Repeat Individuals for Aircraft Type -	1
Percentage of Helicopter Total -	2%

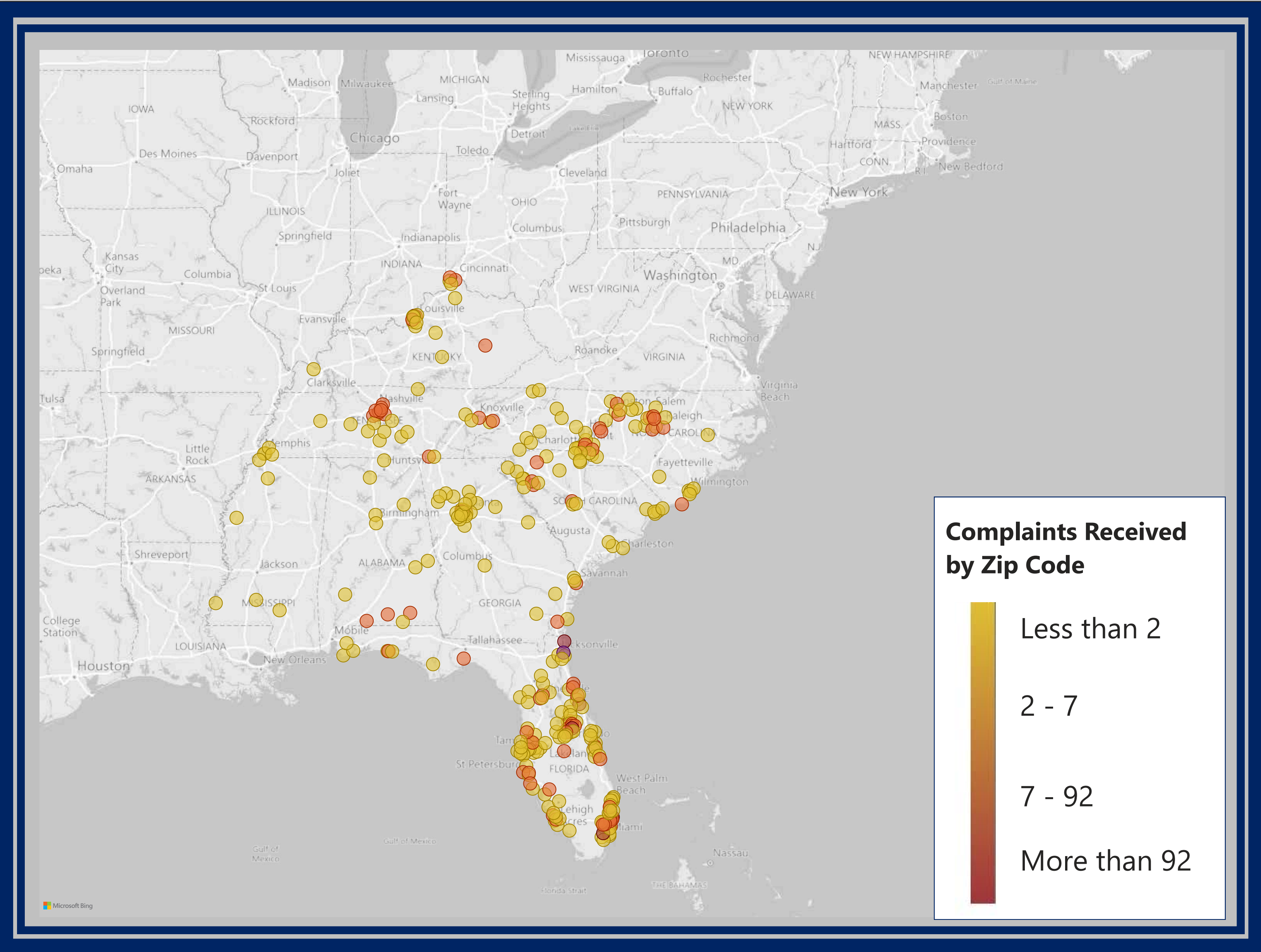
UAS / Drone

Total for Aircraft Type -	3
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Southern Region (ASO) AL, FL, GA, KY, MS, NC, PR, SC, TN, VI

Map of ASO Complaints and Inquiries



Total
Complaints and Inquiries
1,071

Total Individuals Who
Submitted Concerns
392

Southern Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month													
State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Puerto Rico	1	0	1	1	0	0	0	0	0	0	0	0	3
Mississippi	0	0	0	0	4	2	0	0	0	0	0	0	6
Alabama	2	2	3	5	6	2	0	0	0	0	0	0	20
South Carolina	1	1	4	4	11	11	0	0	0	0	0	0	32
Kentucky	1	14	8	4	4	6	0	0	0	0	0	0	37
Georgia	3	10	7	9	5	4	0	0	0	0	0	0	38
Tennessee	1	6	10	9	12	12	0	0	0	0	0	0	50
North Carolina	2	18	7	15	15	14	0	0	0	0	0	0	71
Florida	35	148	163	207	162	99	0	0	0	0	0	0	814
Total	46	199	203	254	219	150	0	0	0	0	0	0	1071

Complaints and Inquiries by Known Aircraft Type				
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone
Puerto Rico	1	0	2	0
Mississippi	3	0	3	0
Alabama	4	7	8	1
South Carolina	14	5	13	0
Kentucky	11	13	13	0
Georgia	12	8	18	0
Tennessee	15	19	15	1
North Carolina	39	10	22	0
Florida	142	34	637	1
Total	241	96	731	3

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Southern Region (ASO) **AL, FL, GA, KY, MS, NC, PR, SC, TN, VI**

Noise Portal Responses

Inquiry Received Response -	370
Received No Response - (Response Not Requested)	25
Received No Response - (Repeat and Non-Qualifying)	627
Responses in Progress -	49
Total Complaints Reviewed -	1,071

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

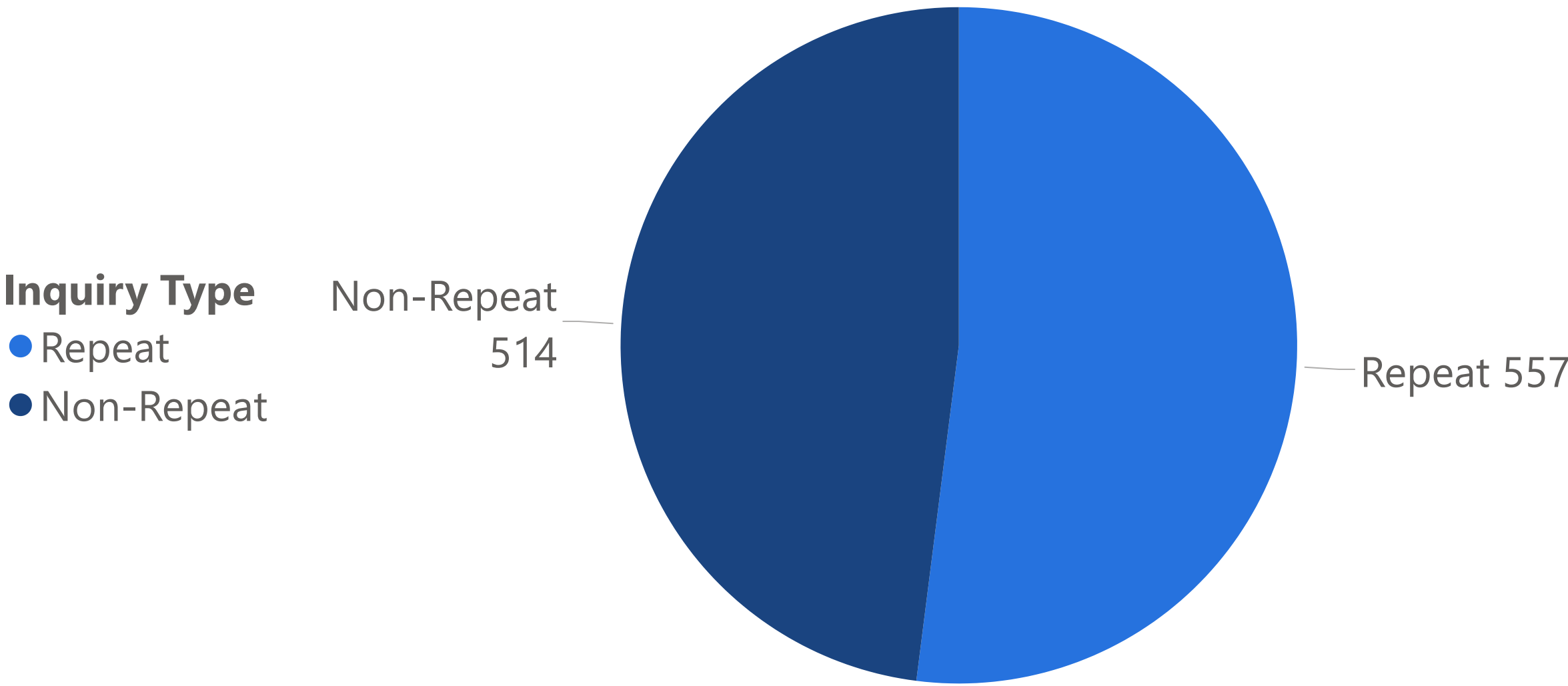
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	5
Repeat Complaints and Inquiries -	557
Percentage of All Regional Inquiries -	52%

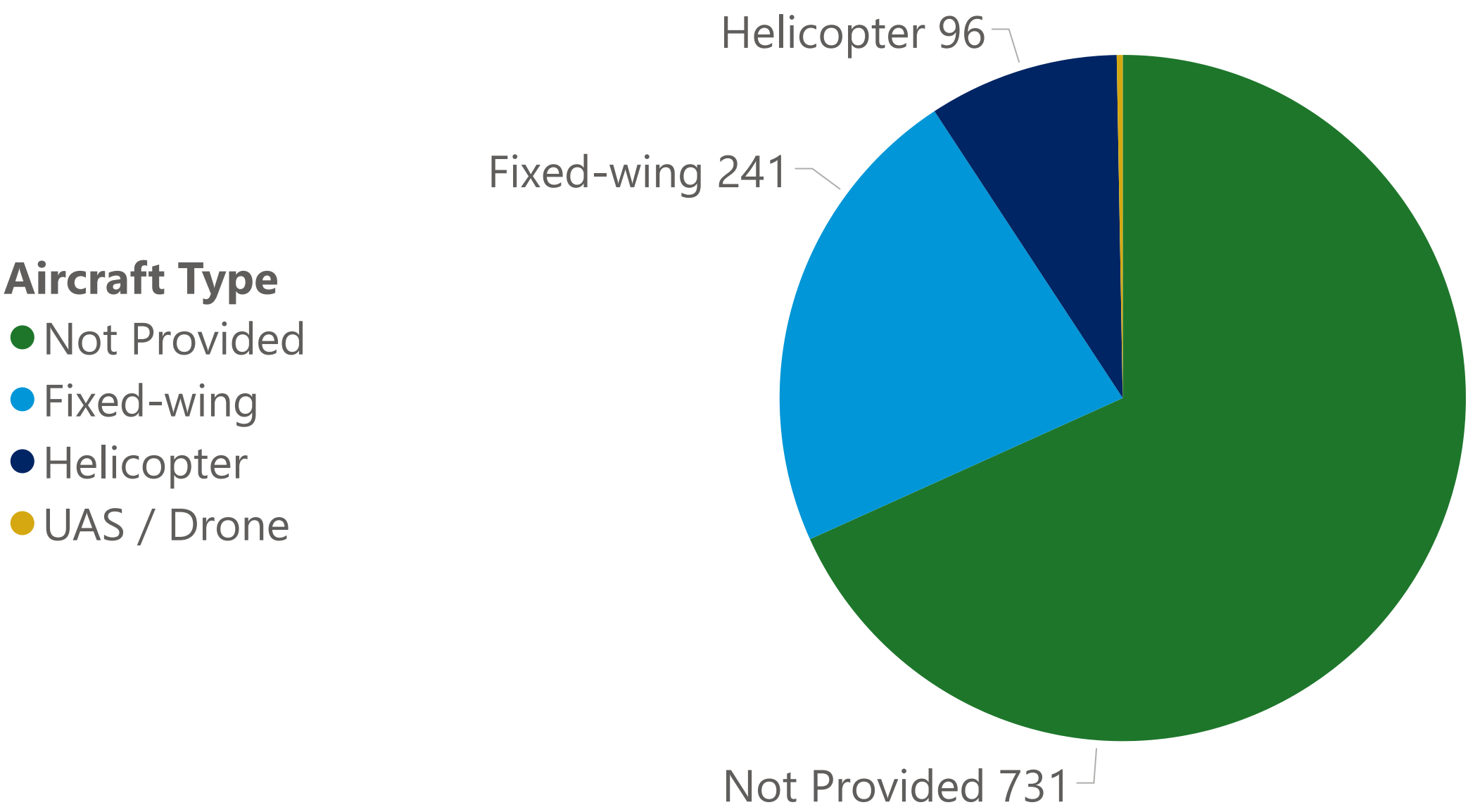
Forwarded to FSDO For Safety Review

FSDO Responses -	23
Percentage of All Regional Inquiries -	2.1%

Individual Inquiry Types for the ASO Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	241
Repeat Inquiries -	10
Repeat Individuals for Aircraft Type -	2
Percentage of Fixed-Wing Total -	4%

Helicopter Aircraft

Total for Aircraft Type -	96
Repeat Inquiries -	3
Repeat Individuals for Aircraft Type -	1
Percentage of Helicopter Total -	3%

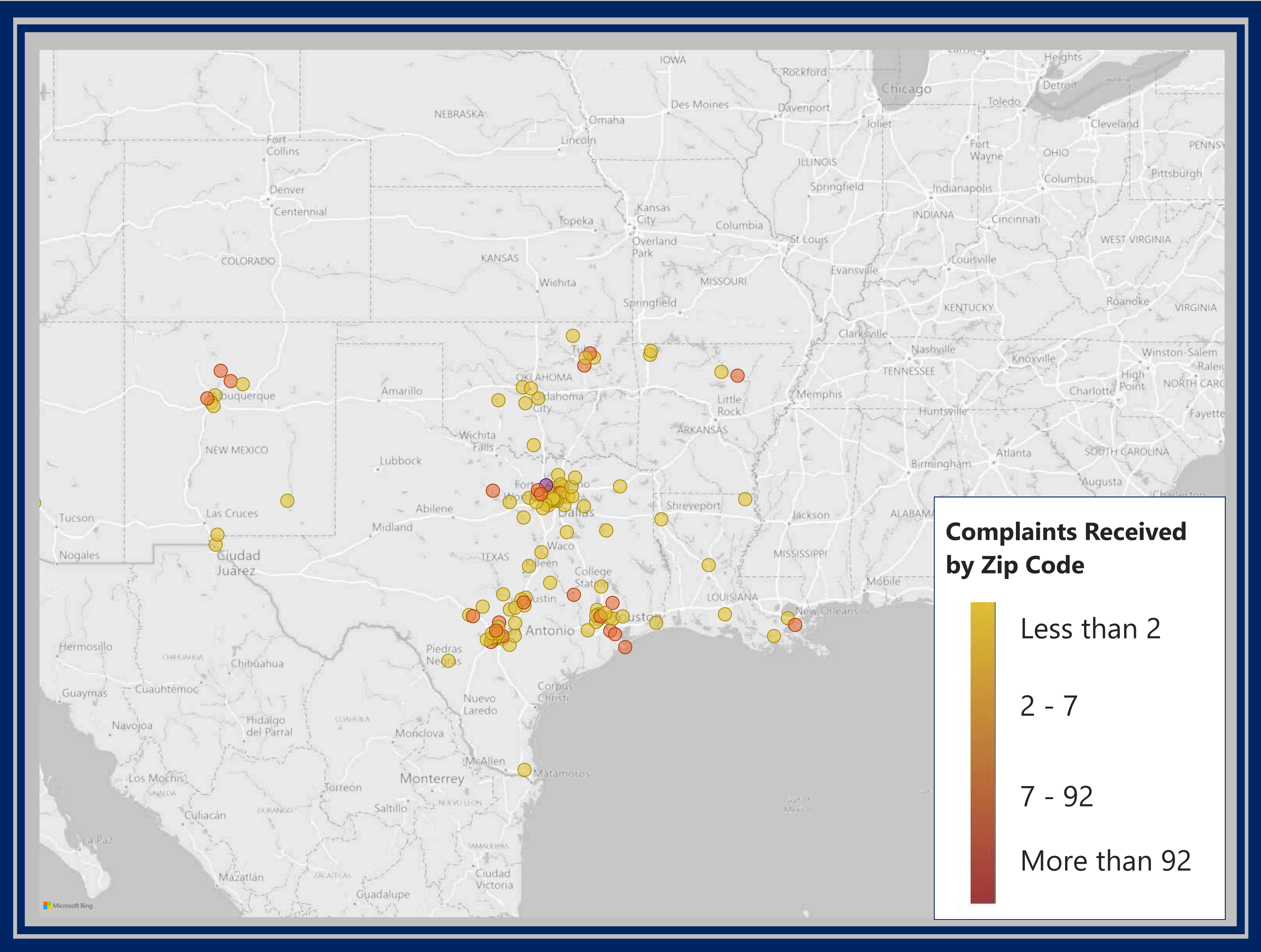
UAS / Drone

Total for Aircraft Type -	3
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Southwest Region (ASW) AR, LA, OK, NM, TX

Map of ASW Complaints and Inquiries



Total
Complaints and Inquiries

896

Total Individuals Who
Submitted Concerns

128

Southwest Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month

State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Arkansas	0	0	3	0	1	2	0	0	0	0	0	0	6
Louisiana	0	2	2	0	2	3	0	0	0	0	0	0	9
Oklahoma	0	1	4	4	2	2	0	0	0	0	0	0	13
New Mexico	1	4	4	1	3	1	0	0	0	0	0	0	14
Texas	2	16	24	65	689	58	0	0	0	0	0	0	854
Total	3	23	37	70	697	66	0	0	0	0	0	0	896

Complaints and Inquiries by Known Aircraft Type

State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
Arkansas	4	0	2	0	6
Louisiana	3	2	4	0	9
Oklahoma	5	5	3	0	13
New Mexico	0	6	8	0	14
Texas	764	15	73	2	854
Total	776	28	90	2	896

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Southwest Region (ASW)

AR, LA, OK, NM, TX

Noise Portal Responses

Inquiry Received Response -	107
Received No Response - (Response Not Requested)	0
Received No Response - (Repeat and Non-Qualifying)	754
Responses in Progress -	35
Total Complaints Reviewed -	896

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

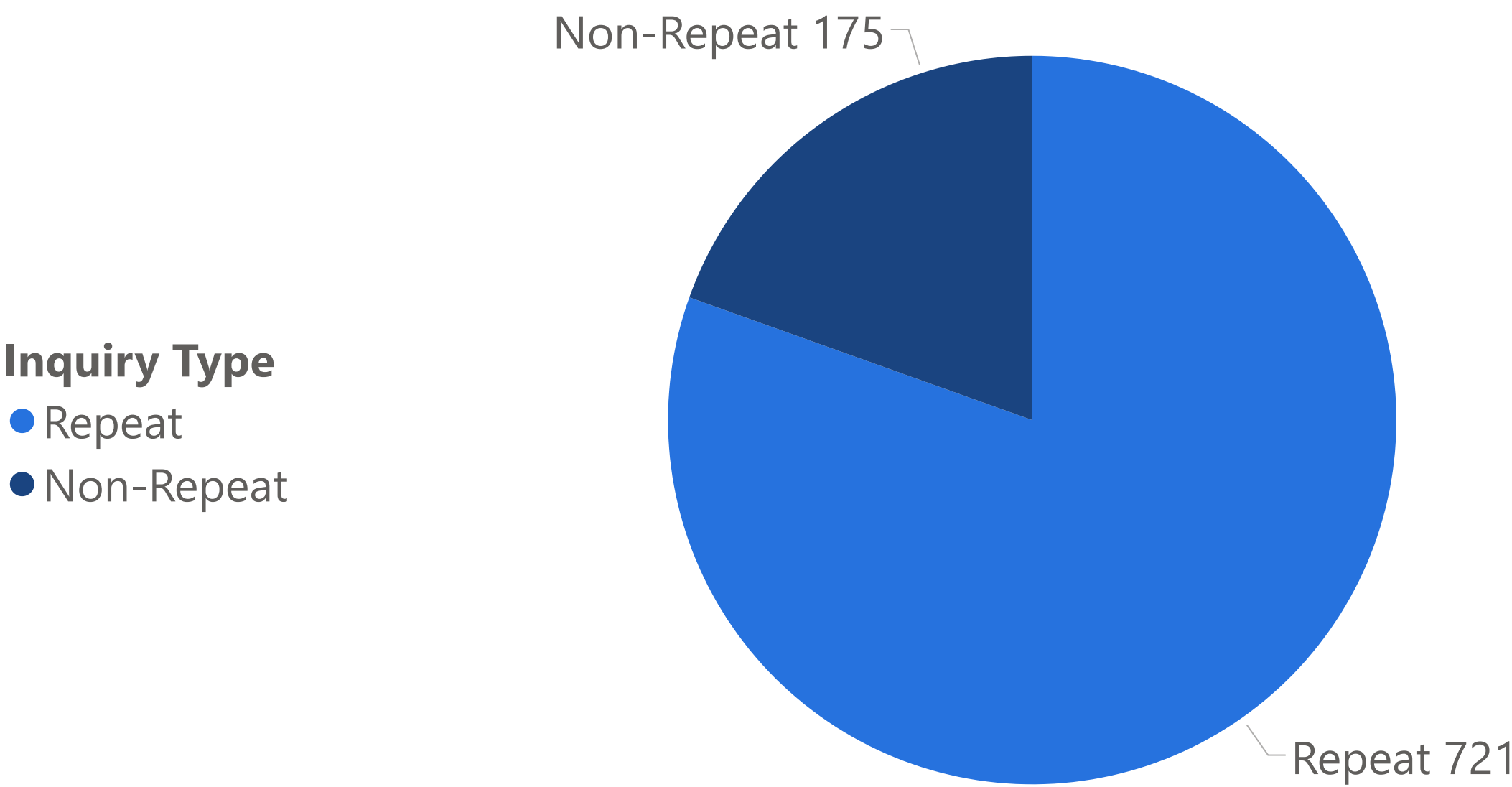
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	2
Repeat Complaints and Inquiries -	721
Percentage of All Regional Inquiries -	80%

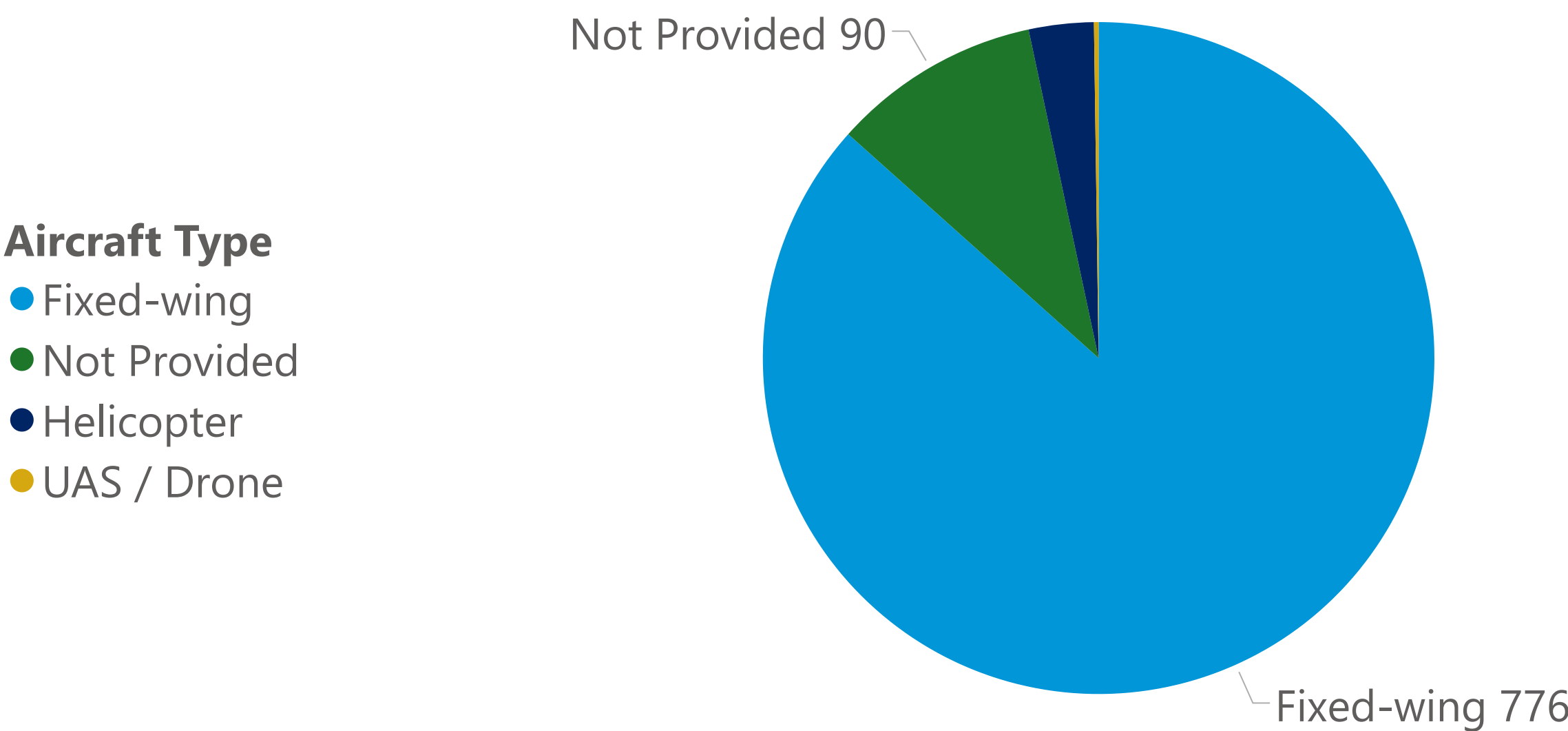
Forwarded to FSDO For Safety Review

FSDO Responses -	1
Percentage of All Regional Inquiries -	0.1%

Individual Inquiry Types for the ASW Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	776
Repeat Inquiries -	710
Repeat Individuals for Aircraft Type -	2
Percentage of Fixed-Wing Total -	91%

Helicopter Aircraft

Total for Aircraft Type -	28
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Helicopter Total -	0%

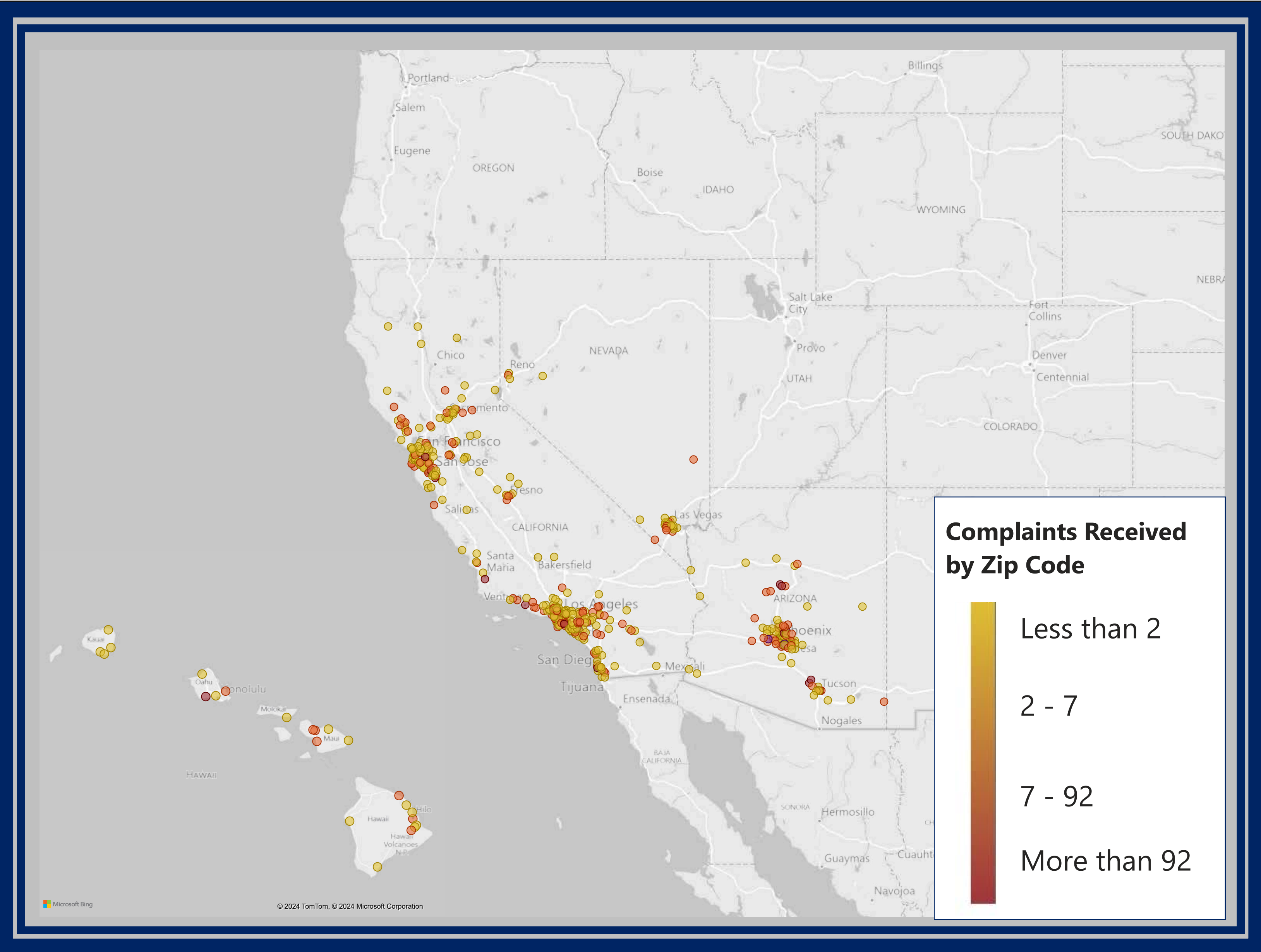
UAS / Drone

Total for Aircraft Type -	2
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Western Pacific Region (AWP) AS, AZ, CA, GU, HI, MP, NV

Map of AWP Complaints and Inquiries



Total
Complaints and Inquiries

1,871

Total Individuals Who
Submitted Concerns

751

Western Pacific Region - Timeline for 2024

Total Complaints and Inquiries Received in Region, by Month

State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Hawaii	10	7	2	3	10	10	0	0	0	0	0	0	42
Nevada	5	7	9	10	7	8	0	0	0	0	0	0	46
Arizona	36	105	114	230	271	126	0	0	0	0	0	0	882
California	41	114	129	202	230	185	0	0	0	0	0	0	901
Total	92	233	254	445	518	329	0	0	0	0	0	0	1871

Complaints and Inquiries by Known Aircraft Type

State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
Hawaii	21	11	10	0	42
Nevada	28	2	16	0	46
Arizona	757	32	93	0	882
California	432	243	205	21	901
Total	1238	288	324	21	1871

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Western Pacific Region (AWP) AS, AZ, CA, GU, HI, MP, NV

Noise Portal Responses

Inquiry Received Response -	689
Received No Response - (Response Not Requested)	99
Received No Response - (Repeat and Non-Qualifying)	1,083
Responses in Progress -	0
Total Complaints Reviewed -	1,871

[Click here](#) to learn why the FAA is unable to respond to some complaints and inquiries.

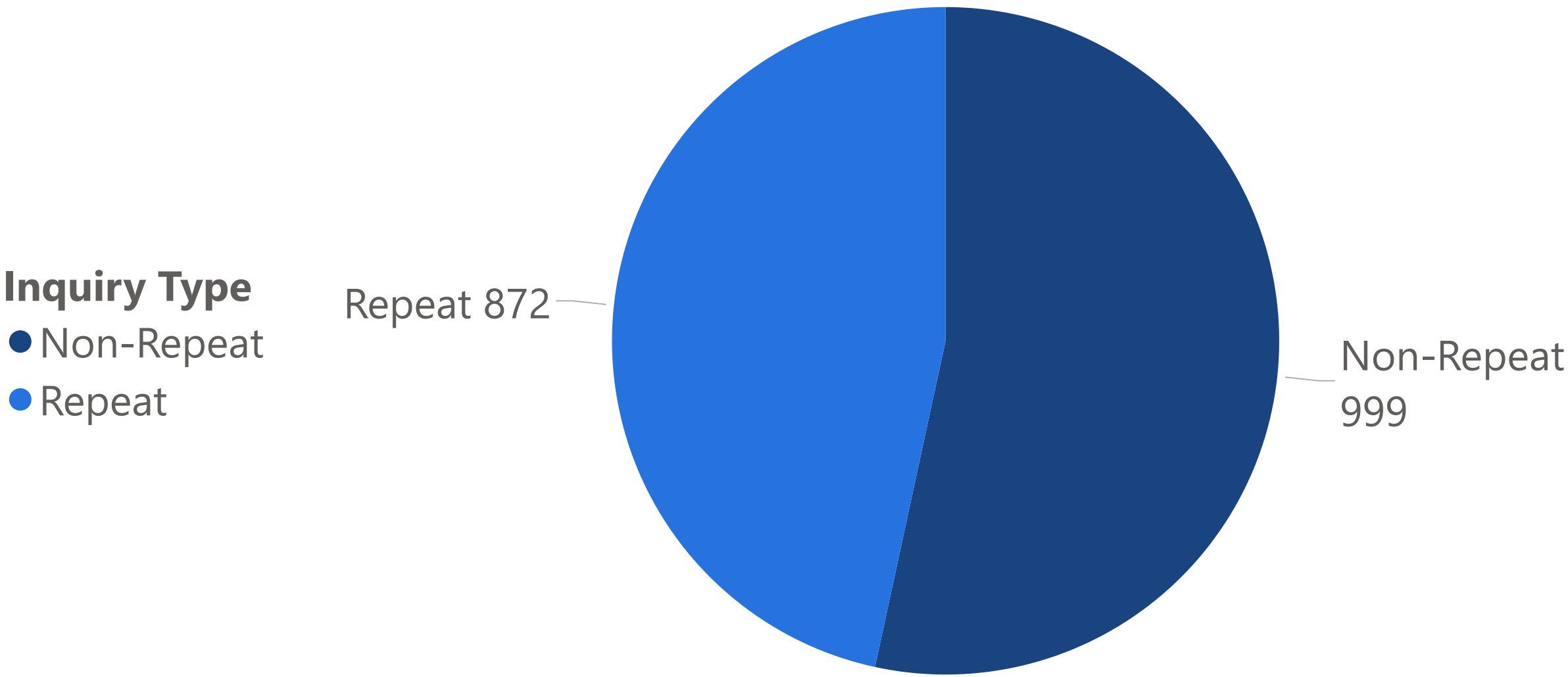
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	11
Repeat Complaints and Inquiries -	872
Percentage of All Regional Inquiries -	47%

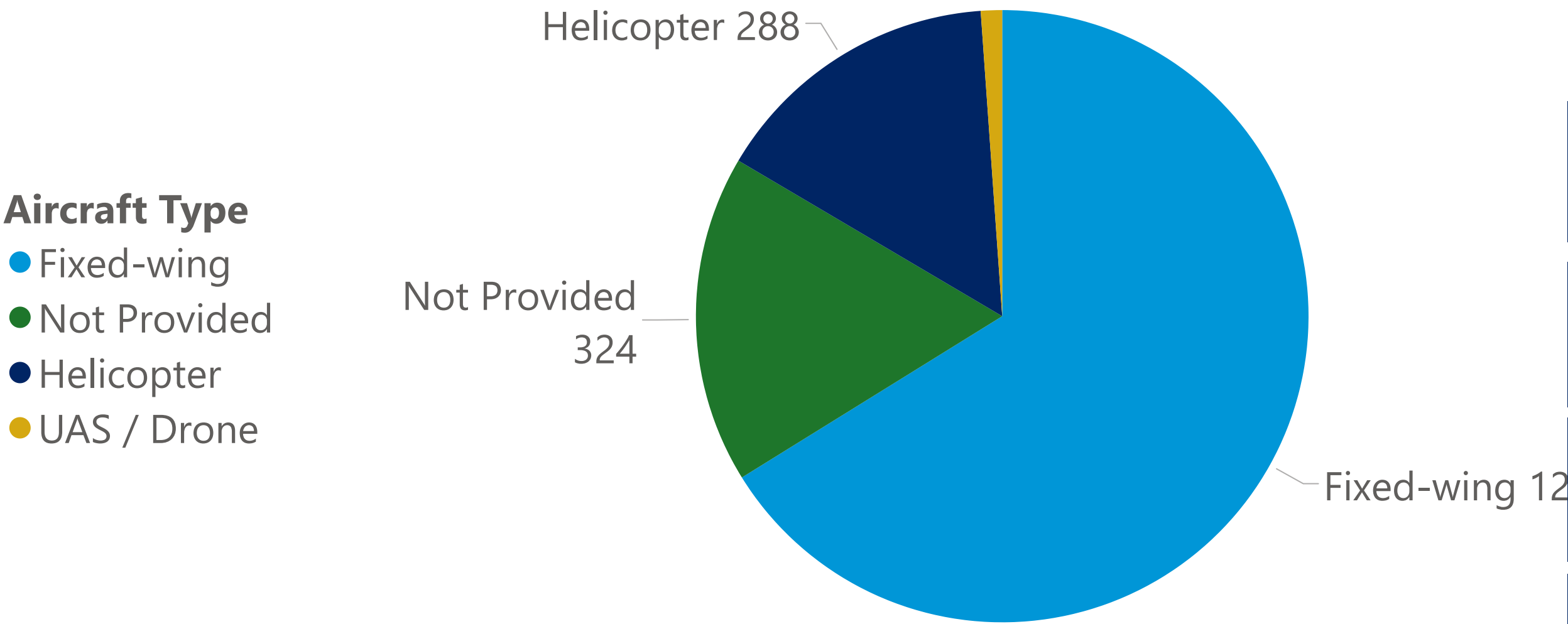
Forwarded to FSDO For Safety Review

FSDO Responses -	6
Percentage of All Regional Inquiries -	0.3%

Individual Inquiry Types for the AWP Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	1,238
Repeat Inquiries -	810
Repeat Individuals for Aircraft Type -	8
Percentage of Fixed-Wing Total -	65%

Helicopter Aircraft

Total for Aircraft Type -	288
Repeat Inquiries -	10
Repeat Individuals for Aircraft Type -	2
Percentage of Helicopter Total -	3%

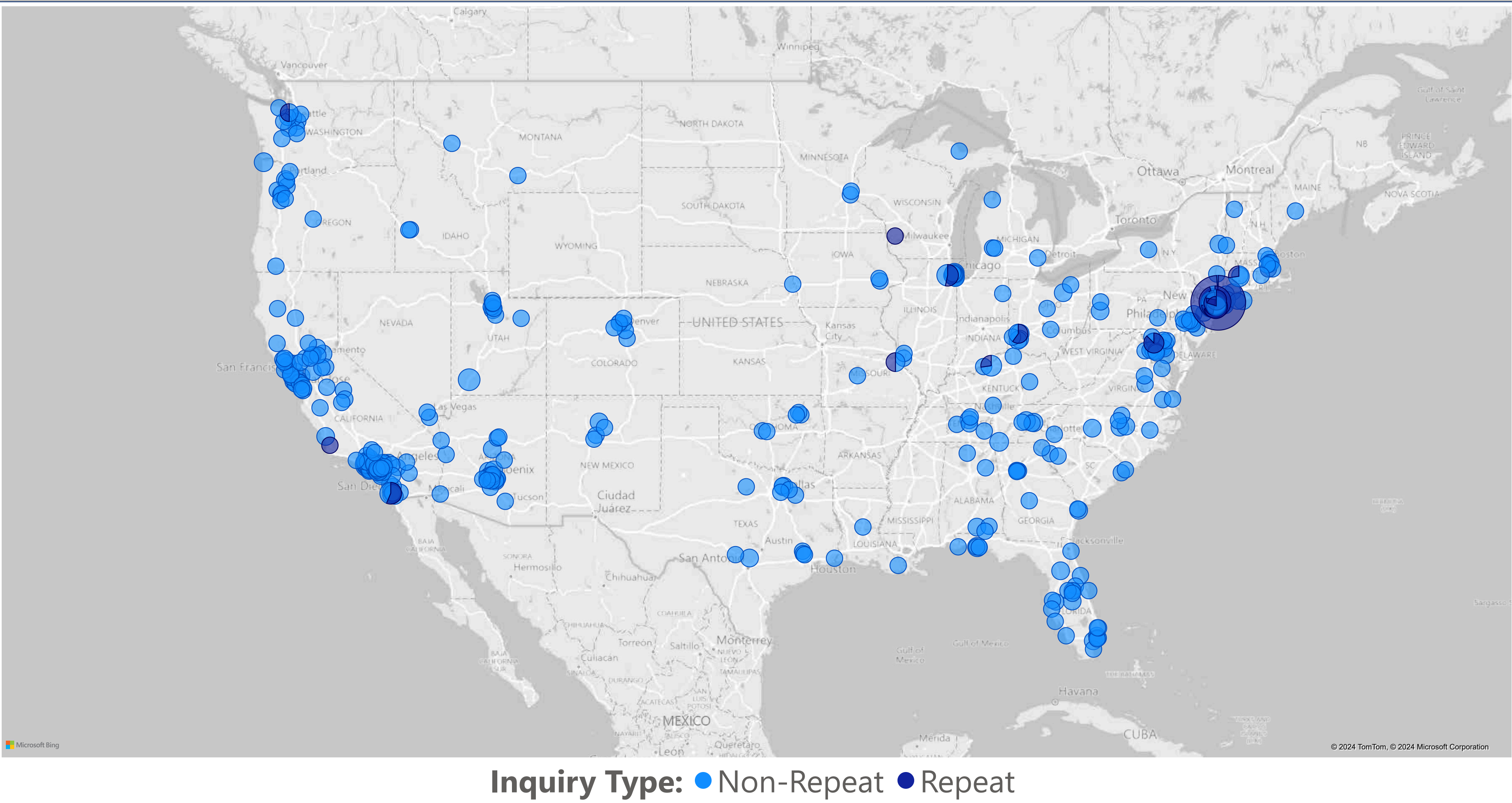
UAS / Drone

Total for Aircraft Type -	21
Repeat Inquiries -	12
Repeat Individuals for Aircraft Type -	1
Percentage of UAS / Drone Total -	57%

Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Nationwide Data and Trends for 2024

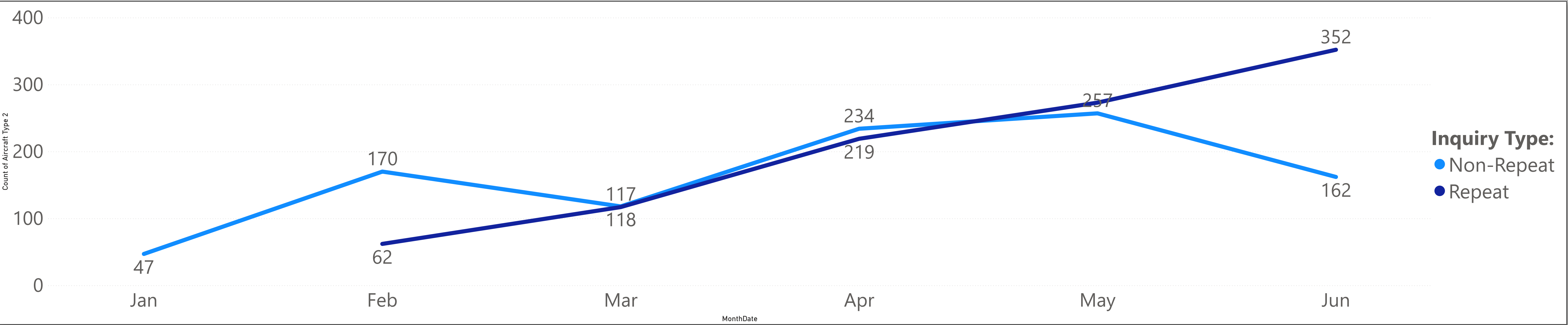
Nationwide Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



Locations with the Highest Number of Complaints				
Zip Code City, State		Individuals	Total	% of Total for Year
11357	Whitestone, NY	1	778	7.18%
07020	Edgewater, NJ	1	129	1.19%
07307	Jersey City, NJ	39	52	0.48%
10280	New York City, NY - Battery Park	4	43	0.40%
90024	Los Angeles, CA - Westwood	40	41	0.38%
Total			1043	9.62%

Airports with the Highest Number of Complaints				
FAA Airport City, State		Individuals	Total	% of Total for Year
JRA	New York, NY	5	127	1.17%
BDR	Bridgeport, CT	1	59	0.54%
HTO	East Hampton, NY	1	50	0.46%
JRB	New York, NY	3	49	0.45%
FRG	Farmingdale, NY	1	43	0.40%
Total			328	3.03%

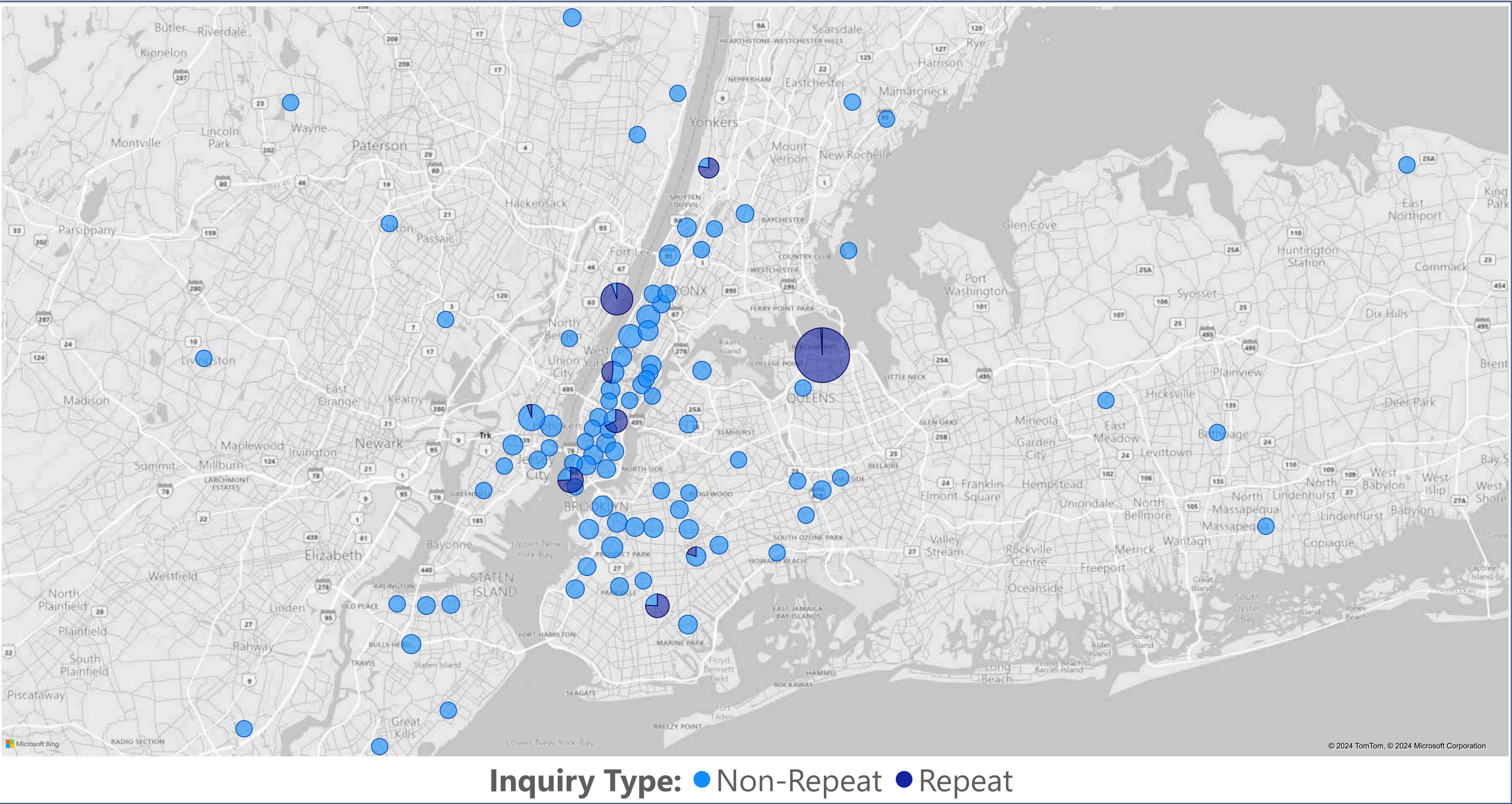
Seasonal Variation of the Total Helicopter Complaints and Inquiries in ANCIR, for Year 2024



Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

New York City Helicopter Data and Trends for 2024

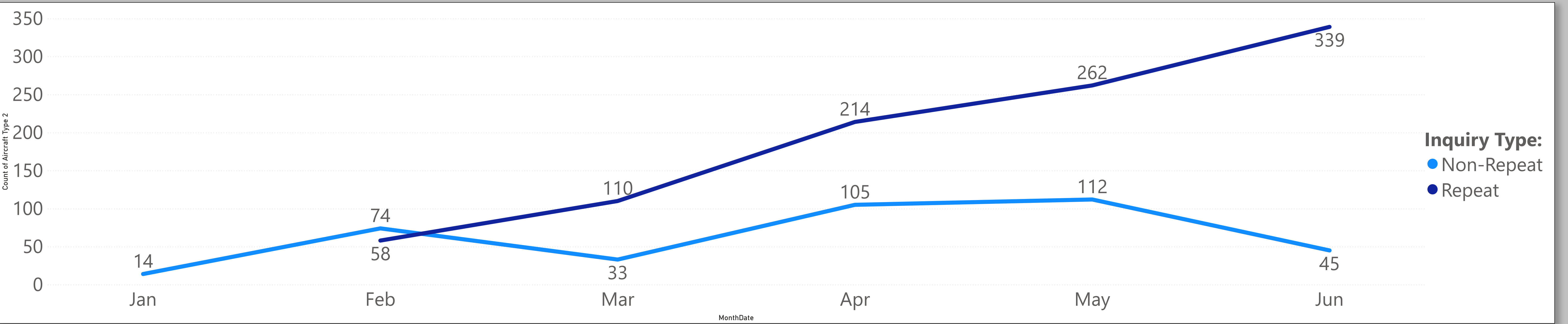
Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



Locations with the Highest Number of Complaints			
Zip Code	City, State	Individuals	Total % of Total for Year
11357	Whitestone, NY	1	7787.18%
07020	Edgewater, NJ	1	1291.19%
07307	Jersey City, NJ	39	520.48%
10280	New York City, NY - Battery Park	4	430.40%
11210	Brooklyn, NY - Flatlands	1	290.27%
Total		1031	9.51%

Airports with the Highest Number of Complaints			
FAA Airport	City, State	Individuals	Total % of Total for Year
JRA	New York, NY	5	1271.17%
BDR	Bridgeport, CT	1	590.54%
HTO	East Hampton, NY	1	500.46%
JRB	New York, NY	2	480.44%
FRG	Farmingdale, NY	1	430.40%
Total		327	3.02%

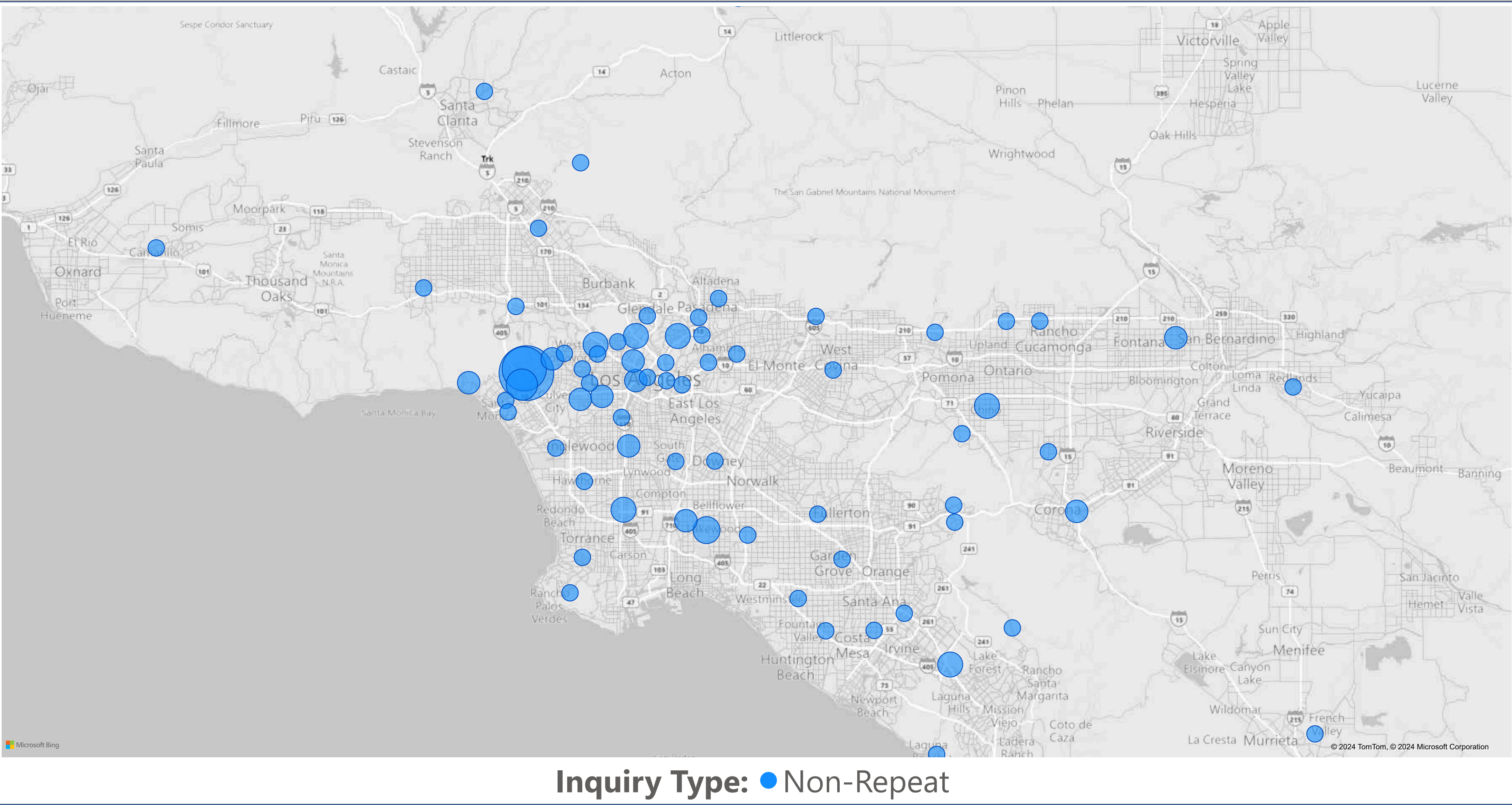
Seasonal Variation of the Total Helicopter Complaints and Inquiries in ANCIR, for Year 2024



Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Los Angeles Helicopter Data and Trends for 2024

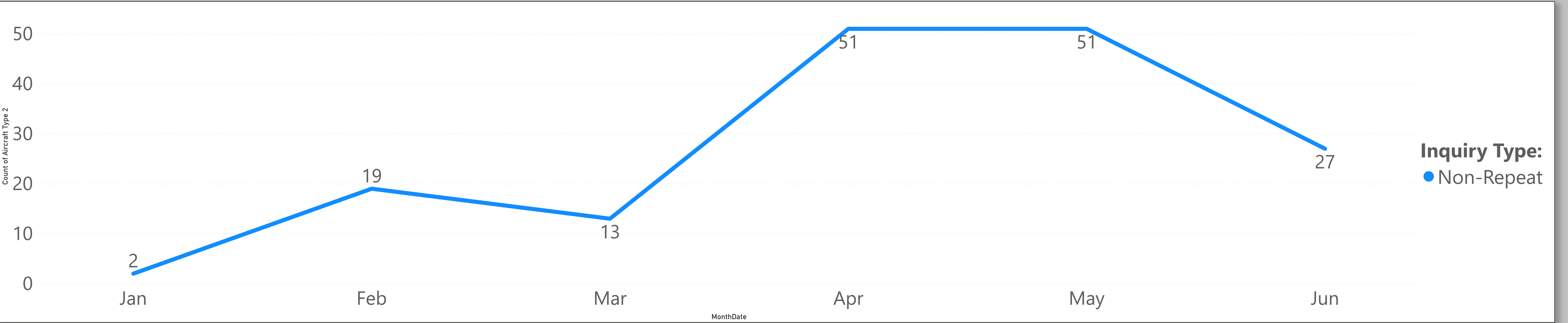
Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



Locations with the Highest Number of Complaints				
Zip Code City, State		Individuals	Total	% of Total for Year
90024	Los Angeles, CA - Westwood	40	41	0.38%
90095	Los Angeles, CA - UCLA	22	22	0.20%
90025	Los Angeles, CA - Sawtelle	6	7	0.06%
90712	Los Angeles, CA - Lakewood	4	4	0.04%
90028	Los Angeles, CA - Hollywood	3	3	0.03%
Total			77	0.71%

Airports with the Highest Number of Complaints				
FAA Airport City, State		Individuals	Total	% of Total for Year
LGB	Long Beach, CA	5	6	0.06%
CNO	Chino, CA	5	5	0.05%
SMO	Santa Monica, CA	5	5	0.05%
SNA	Santa Ana, CA	5	5	0.05%
VNY	Van Nuys, CA	5	5	0.05%
Total			26	0.24%

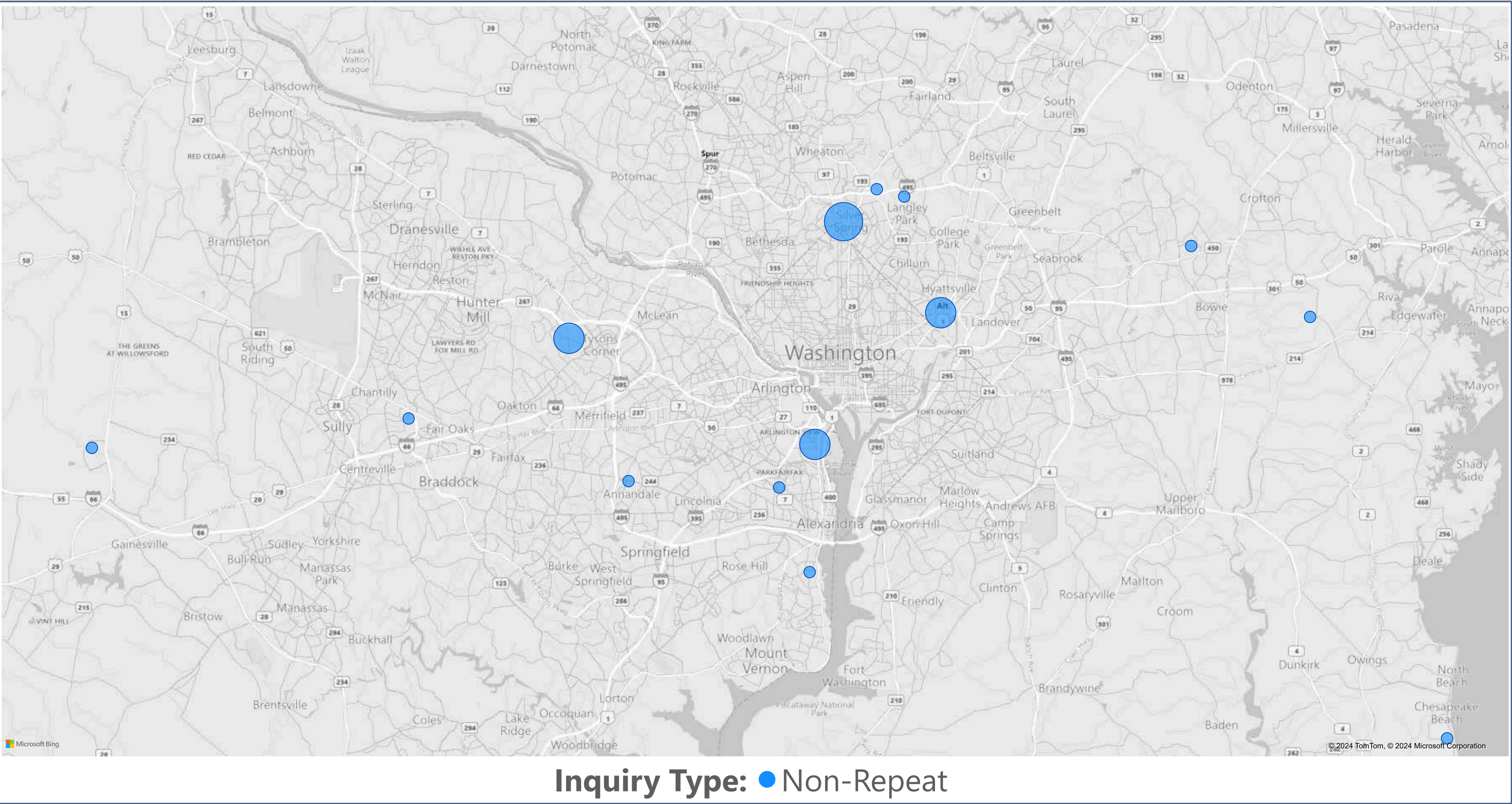
Seasonal Variation of the Total Helicopter Complaints and Inquiries in ANCIR, for Year 2024



Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Washington DC Helicopter Data and Trends for 2024

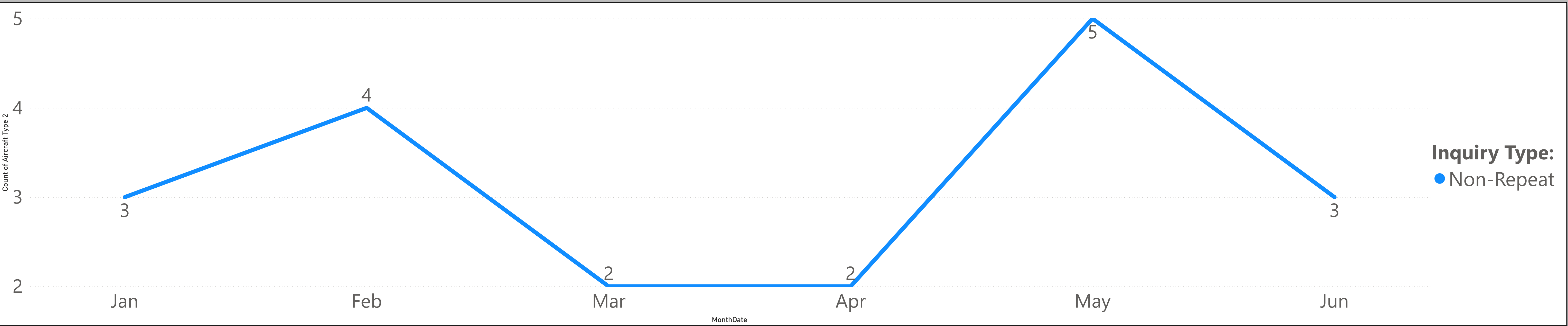
Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



Locations with the Highest Number of Complaints				
Zip Code	City, State	Individuals	Total	% of Total for Year
20910	Silver Spring, MD	3	3	0.03%
20722	Brentwood, MD	1	2	0.02%
22182	Vienna, VA	2	2	0.02%
22202	Arlington, VA	1	2	0.02%
Total			9	0.08%

Airports with the Highest Number of Complaints				
FAA Airport	City, State	Individuals	Total	% of Total for Year
DCA	Arlington, VA	1	2	0.02%
ADW	Camp Springs, MD	1	1	0.01%
FMD	Frederick, MD	1	1	0.01%
IAD	Dulles, VA	1	1	0.01%
Total			5	0.05%

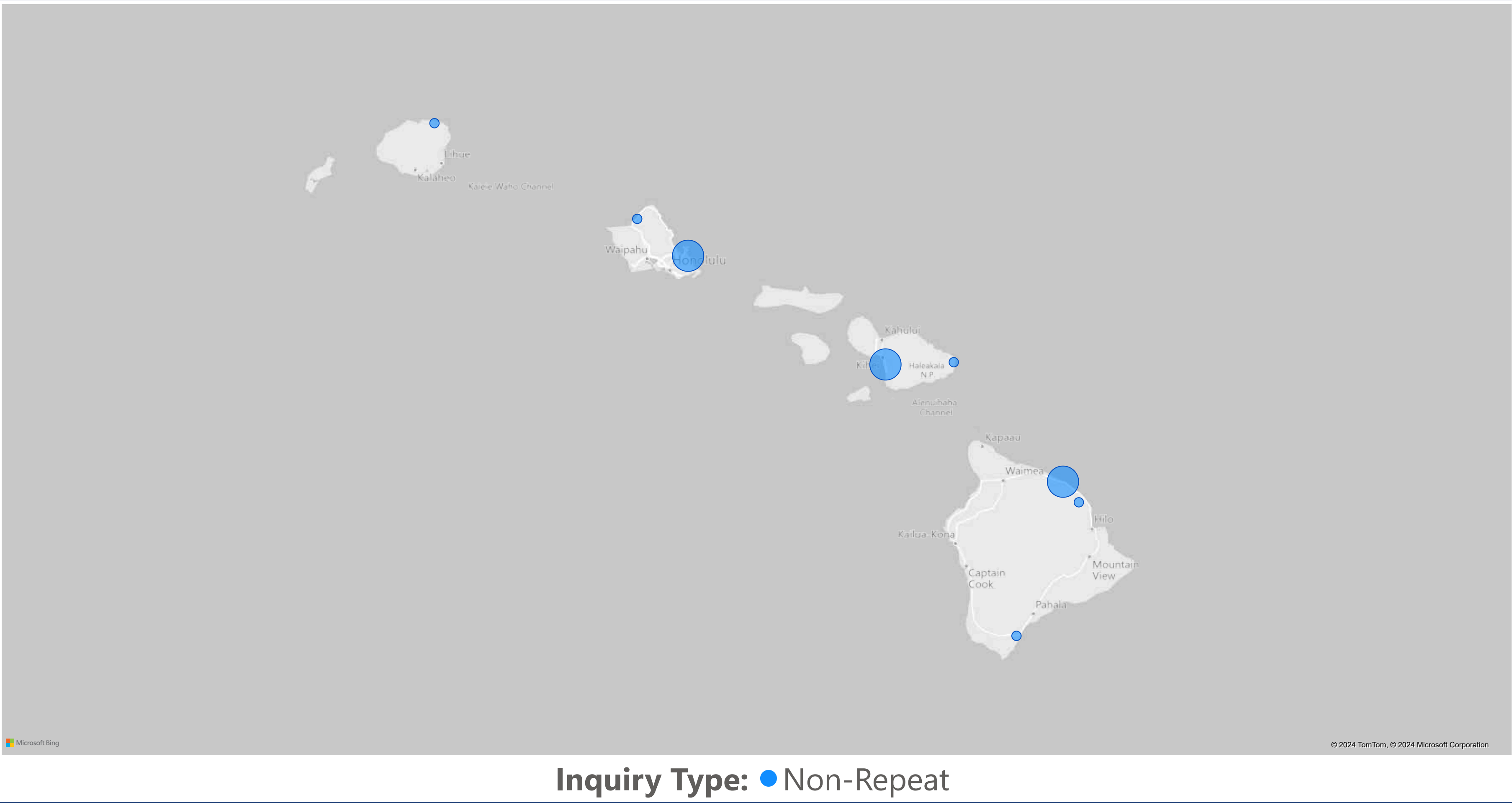
Seasonal Variation of the Total Helicopter Complaints and Inquiries in ANCIR, for Year 2024



Responding to the Nation's Aviation Noise Concerns, 2024 (Q1-Q2)

Hawaii Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



Locations with the Highest Number of Complaints				
Zip Code	City, State	Individuals	Total	% of Total for Year
96734	Kailua, HI	2	2	0.02%
96753	Kihei, HI	2	2	0.02%
96774	Ookala, HI	1	2	0.02%
96712	Haleiwa, HI	1	1	0.01%
96713	Hana, HI	1	1	0.01%
Total			8	0.07%

Airports with the Highest Number of Complaints				
FAA Airport	City, State	Individuals	Total	% of Total for Year
ITO	Hilo, HI	2	3	0.03%
HNL	Honolulu, HI	2	2	0.02%
HNM	Hana, HI	1	1	0.01%
LIH	Lihue, HI	1	1	0.01%
Total			7	0.06%

Seasonal Variation of the Total Helicopter Complaints and Inquiries in ANCIR, for Year 2024

