Information for Operators

http://www.faa.gov/other_visit/aviation_industry/airline_operators/airline_safety/info

An InFO contains valuable information for operators that should help them meet certain administrative, regulatory, or operational requirements with relatively low urgency or impact on safety.

Subject: Federal Aviation Administration (FAA) Digital Certificate Service (DCS)

Purpose: This InFO serves to inform operators that digital certificates for the purpose of signing documents in the Web-based Operations Safety System (WebOPSS) and eForm 337 may be obtained from the DCS homepage.

Background: In 1999 the FAA introduced the Industry Operations Safety System (IOPSS). This allowed Industry participants to help draft and request changes to their operations specifications (OpSpecs). FAA and industry users were issued digital signatures to enable them to electronically sign and certify FAA approval and industry acceptance of OpSpecs in IOPSS.

In 2006 the FAA extended the use of digital certificates to the electronic version of FAA Form 337—Major Repair & Alteration (Airframe, Powerplant, Propeller, or Appliance). This eForm 337 employed a more secure digital certificate in an internationally recognized format. This digital certificate is also used in WebOPSS, which was introduced in 2009 to replace IOPSS.

In June 2013 the FAA took over the management of the digital certificate used by eForm 337 and WebOPSS and established the new DCS, with a home page that can be found at https://dcs.faa.gov/.

Discussion: Digital certificates used by the FAA have always expired annually from their issue date and must be renewed. Industry users holding a digital certificate do not need to purchase a new one until their current certificate expires. Industry users are encouraged to purchase new digital certificates and renewals through the FAA supported DCS Web site.

Recommended action: Certificate holders, fractional ownership program managers, training managers and individual operators can acquire or renew a digital signature certificate from the FAA’s DCS Home Page at https://dcs.faa.gov/. This site also includes instructions on how to acquire or renew such certificates.

Contact: Questions or comments regarding this InFO should be directed to the Technical Programs Branch (AFS-260), email AFS-WebOPSS@faa.gov.