

AMCS Login Change: Register for New MyAccess MFA Service

The FAA's Office of Information & Technology is pleased to introduce the FAA's enhanced MyAccess multi-factor authentication (MFA) service, used to secure access to the FAA's network, systems, and applications. The new MyAccess MFA service will be integrated with AMCS to secure access for external (non-DOT/FAA) users.

Once this new feature is released, you will no longer be able to log in to AMCS using your current username and password. Instead, you will use the FAA's new MyAccess MFA service. MyAccess uses Okta Verify or Google Authenticator (install on your computer or mobile device) to verify your identity. **We recommend you register in MyAccess now**, prior to the release of the new version of AMCS.

- **If you are not an employee or contractor of a U.S. federal agency, visit the FAA's MyAccess login webpage to activate and identity verify your account today. If you have already have an active MyAccess account that you utilize to access other FAA systems (i.e. the Designee Management System), you should not perform the following steps.**
 - To activate your account, enter your email address, click "Next", and select the option to perform a password reset. Upon completing the password reset process, you will be prompted to select one (or more) MFA options to secure your account.
 - To identity verify, proceed to the [FAA's MyAccess External User Identity Verification webpage](#). Use the same email address used in the previous step. Follow the steps in the [registration help guide](#).

For now, and even after you register, please continue to log in to AMCS using your current username and password. We will provide more information about this change as we approach our targeted release of early 2024.

Do you have questions or need IT support?

If you need assistance registering in MyAccess, contact the FAA's MyIT Service Center:
helpdesk@FAA.gov

1-844-FAA-MyIT (322-6948)

Representatives are standing by 24 hours a day, 7 days a week to assist you.

If you need additional assistance with AMCS, contact the AMCS Technical Support Team:

AMCSsupport@faa.gov

405-954-3238