

Date: October 13, 2026
To: External PRD Application Users
From: PRD Application Support Team
Re: Pilot Records Database (PRD) – Inactive User Account Disabling

This message is for Air Carrier, Operator and Pilot users with roles in the Pilot Records Database (PRD).

What is Changing?

The Federal Aviation Administration (FAA) is updating its PRD system to automatically disable your account if you don't log in for 365 days. Currently, the PRD system doesn't have this automatic feature.

Rollout Plan

Starting in mid-November 2026, this new functionality will be implemented in the PRD.

Impact on Companies and Users

If you haven't logged into the PRD within 365 days, your account will be automatically disabled. This change affects all users, regardless of your access level. Whether you're a Pilot or have a role with a company, such as Proxy, Trustee, Authorized Responsible Person, Consumer, Contributor, or User Manager, you will be impacted. To prevent your account from being disabled, you must log in at least once every 365 days. If you are an Authorized Responsible Person, you are strongly encouraged to log in immediately to avoid having your account disabled due to inactivity. A disabled account could affect your compliance with federal regulations.

Disabled Accounts

If your account is disabled due to inactivity, you will need to email the PRD Support Team at PrdSupport@faa.gov. The team will review your request and process reactivation in the order received, which could take 1 to 2 business days.

Do you need assistance?

If you have any questions about this change, feel free to contact the PRD Support Team at prdsupport@faa.gov.

