

Date: July 22, 2025
To: External PRD Application Users
From: PRD Application Support Team
Re: Pilot Records Database (PRD) - Access Change to Login.gov - Preregistration

This message is for Air Carrier, Operator and Pilot users with roles in the Pilot Records Database (PRD).

Which PRD users will be affected?

All users who access the PRD application will be directly affected by this change. These specific entities and their user roles will lose access if those individuals do not create a New login.gov account and link it to PRD:

- **Air Carriers & Operators (91, 91K, 121, 125, 135, Air tour, Public Aircraft), Trustee and Proxy roles:** Responsible Person (RP), Consumer, Contributor, User Manager
- **Airman:** Pilot

***INFO:** Except for FAA and DOT personnel, if you use a government issued PIV or CAC card to access PRD, starting on August 4, 2025, a login.gov account will also be required for you to access the system.*

Take Preregistration action:

Between July 15, 2025, and August 3, 2025, you can preregister, which will ensure that you avoid being denied access to your PRD account. Failing to preregister will result in access problems for you starting on August 4, 2025.

The advantage of participating in the Preregistration process is to initially establish your New login.gov account and to link that account with your current FAA MyAccess profile account. After you have accomplished this linking, come August 4, 2025, you will be able to use Login.gov in place of MyAccess without disruption. However, if you decided not to preregister, then starting August 4, 2025, you will be unable to access PRD until you create a login.gov account and link it. Essentially, the preregistration period gives you an advanced opportunity to create and link your accounts before it becomes mandatory.

Remember, even though you have created a new login.gov account and linked it with your MyAccess profile, you will be unable to use your login.gov account for signing into PRD until August 4, 2025.

How does the linking process work?

To be successful with linking your login.gov and FAA MyAccess profile accounts together, both accounts must use the same email address. Since your MyAccess already has your email tied to it, it is imperative that you create the new login.gov account with that same email address. **Do Not** merely add the email associated with your PRD account to an existing login.gov account that was established with a different email address. This will not facilitate account linking and will disrupt your access to PRD.

To reiterate, the linking can only be established if both accounts use the same email address.

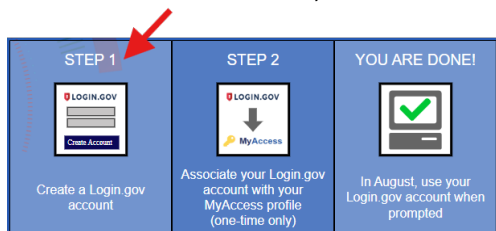
How to Preregister (Preregistration Period: 7/15/2025 through 8/3/2025):

To start this process, follow these steps:

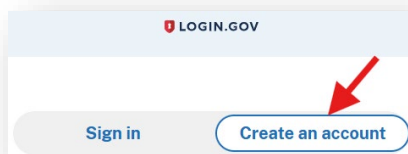
- Access PRD, go to: <https://prd.faa.gov>.
- Then click on the **appropriate** login button to access your account (for example, "Pilot Login" or "Reporting Entity Login" or "Reviewing Entity Login").

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- On the interactive banner, click on the STEP 1 tile.



- Click on “Create an account” button. This form is for creating a brand New login.gov account.



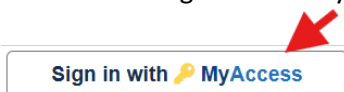
- Enter the **SAME** email address that is currently in your MyAccess profile.

Enter your email address

- Complete the rest of the login.gov account process.
- Back on the interactive banner, click on the STEP 2 tile.



- Click on the “Sign in With MyAccess” button to link the accounts.



- Complete the linking process as directed.
- You are now DONE with the Preregistration.
- Remember, even though you just created a new login.gov account, this account can’t be used until August 4, 2025, but it is ready to go when that date arrives. In the meantime, you can continue to use PRD by signing into PRD as you normally would have in the past.

Learn more about this subject:

Notice (PRD-008): [Pilot Records Database \(PRD\) Will Transition to Login.gov for Authentication](#)

MyAccess Website: [FAA MyAccess CIAM | Account Migration](#)

Do you need assistance?

If you encounter issues during the transition or with accessing the PRD system, you can reach out to the FAA MyIT Service Center at 1-844-322-6948 or helpdesk@faa.gov.

If the issue is regarding your login.gov account, you can visit the [Login.gov website](#) where you can request assistance.

The PRD Application Support Team cannot assist with issues related to login.gov account creation or identity verification issues related to login.gov.