



FAA Research & Development Systems Thinking

Presented for: V&V Summit

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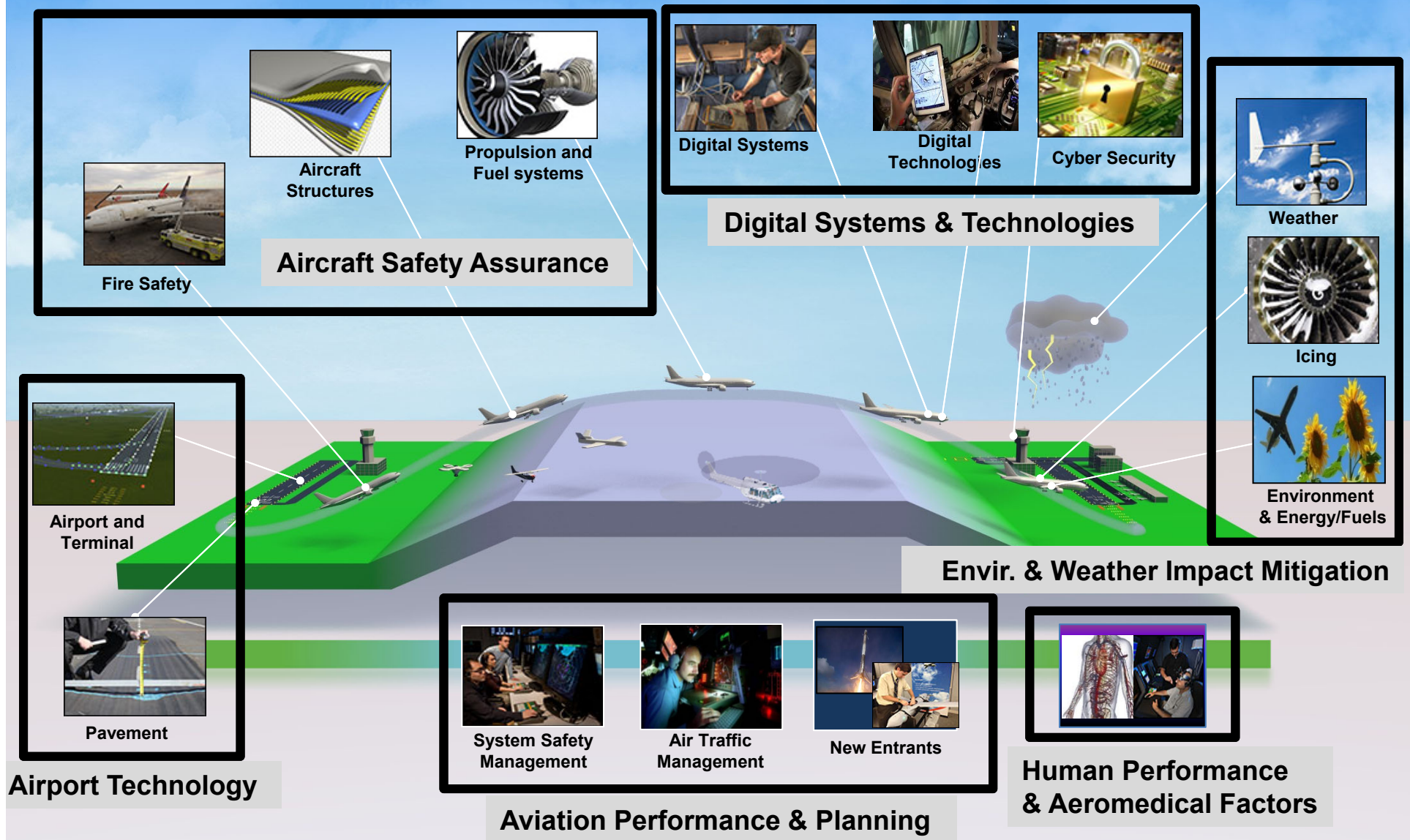
Manager, Research and Development Management Division

September 20, 2018



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FAA R&D Areas - As A System



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Nature of FAA R&D

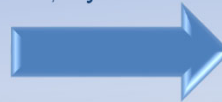
Applied Research

To analyze information and identify, develop, establish, improve, accelerate and/or enhance practicable methods, procedures and new technologies

Statute: US Code Titles 42, 49

RE&D

Funds programs that improve the NAS, by increasing its:



- Safety
- Security
- Productivity
- Capacity

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Funds capital investments for developing and validating technology and systems that support air traffic services and safety/capacity improvements:



- Advanced Technology Development and prototyping NextGen Portfolios (Pre-implementation)
- Center for Advanced Aviation System Development (CAASD)

AIP

Funds the discovery and evaluation of new technologies and methods to enhance safety and efficiency of airport operations and the durability of its infrastructure:



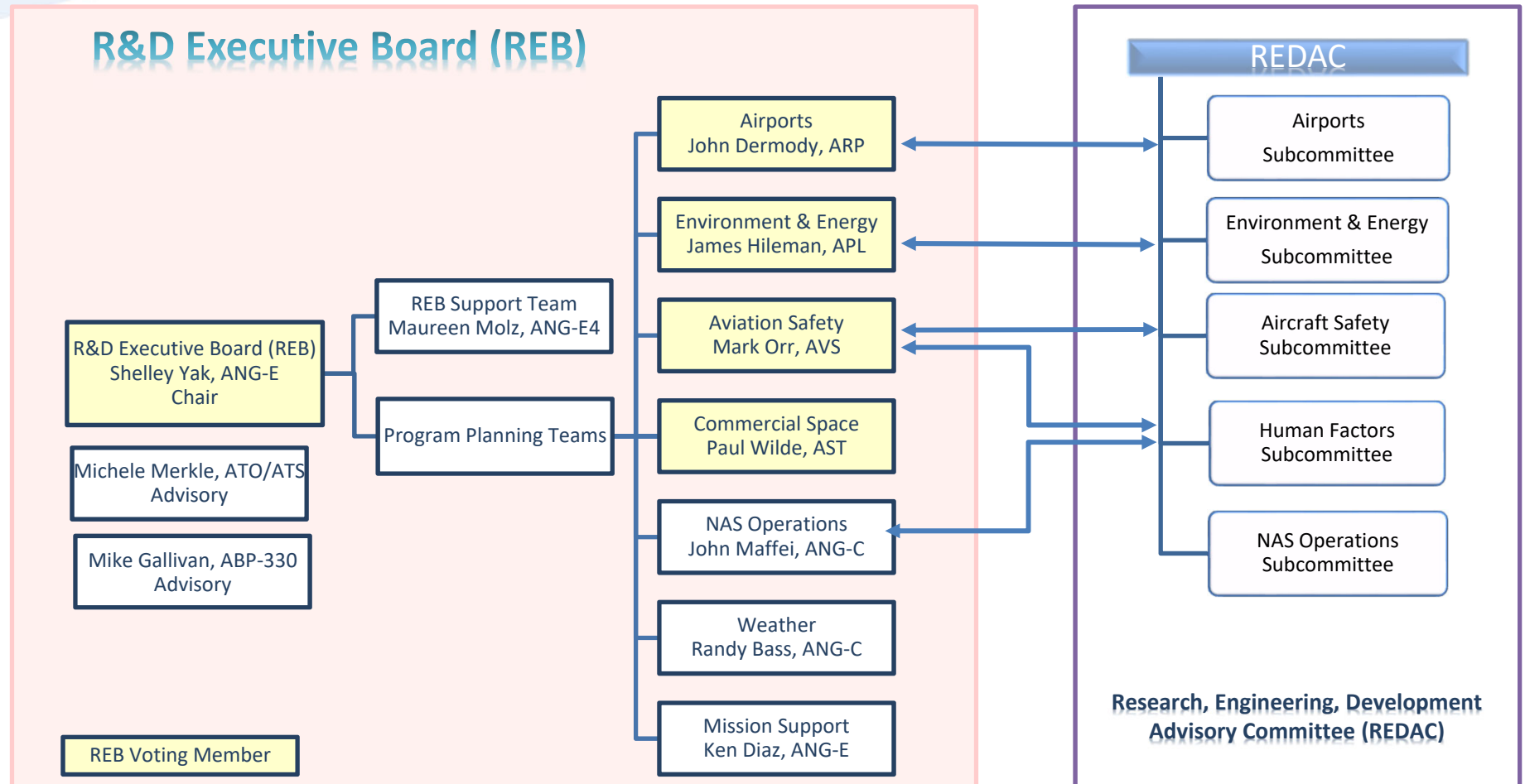
- Airport Cooperative Research
- Airport Technology Research



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FAA R&D Governance and External Advisory System

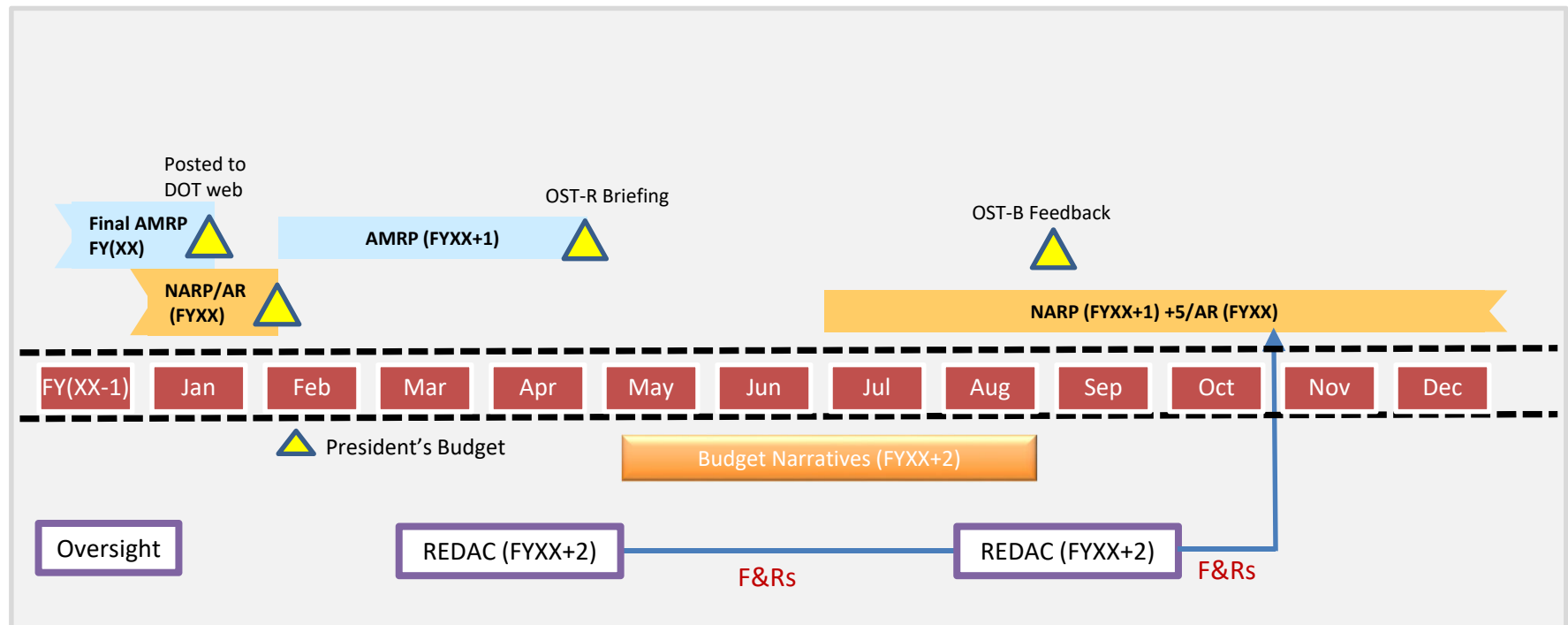


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R&D Planning and Reporting Cycle

R&D Planning and Reporting Cycle



Reporting Products

- National Aviation Research Plan (NARP)
- Annual Review (AR)
- Annual Modal Research Plan (AMRP)



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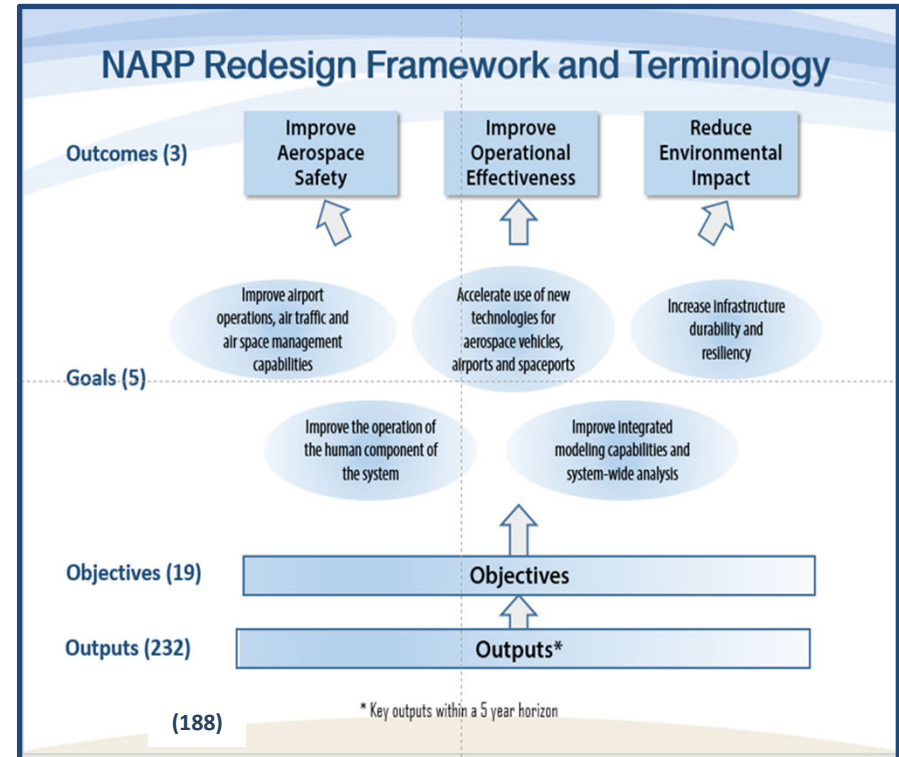
Current R&D Planning Frameworks

AMRP Framework by Research Area and BLI

Approp.	Research Program	Approp.	Research Program
Airport Technology		Human Performance and Aeromedical Factors	
AIP	Airports Cooperative Research	RE&D	Flight deck/Maintenance/Systems Integration Human Factors
AIP	Airports Technology Research	RE&D	Air Traffic Control/Technical Operations Human Factors
Aircraft Safety Assurance		RE&D	NextGen – Air Ground Integration Human Factors
RE&D	Fire Research and Safety	RE&D	Aeromedical Research
RE&D	Unmanned Aircraft Systems	Aviation Performance and Planning	
RE&D	Advanced Materials/Structural Safety	RE&D	System Safety Management Terminal Area Safety
RE&D	Aircraft Catastrophic Failure Prevention	RE&D	Commercial Space Transportation
RE&D	Continued Airworthiness	RE&D	NextGen – Wake Turbulence
RE&D	Propulsion and Fuel Systems	F&E	Advanced Technology Development and Prototyping
RE&D	System Safety Management Terminal Area Safety	F&E	NextGen – Separation Management Portfolio
Digital Systems and Technologies		F&E	NextGen – Traffic Flow Management Portfolio
RE&D	Aircraft Icing Digital System Safety	F&E	NextGen – On Demand NAS Portfolio
RE&D	NextGen – Information Security	F&E	NextGen – NAS Infrastructure Portfolio
RE&D	NextGen – Flight deck Data Exchange Requirements	F&E	NextGen Support Portfolio
Environment and Weather Impact Mitigation		F&E	NextGen – Enterprise, Concept Development, Human Factors, and Demonstrations Portfolio
RE&D	Weather Program	F&E	NextGen transportation System – Unmanned Airspace Systems (UAS)
RE&D	NextGen – Weather Technology in The Cockpit	RE&D	System Planning and Resource Management
RE&D	Aircraft Icing Digital System Safety		
RE&D	Environment and Energy		
RE&D	NextGen – Environmental Research – Aircraft Technologies and Fuels		
RE&D	NextGen – Alternative Fuels for General Aviation		

BLIs included in multiple research areas

NARP Framework



TWO PERSPECTIVES OF THE SAME WORK



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NARP Research Goals/Objectives at a Glance

Goal 1. Improve airport operations, air traffic and air space management capabilities

- 1a. Separation Management
- 1b. Air/Surface Traffic Management
- 1c. Integrated Weather Information
- 1d. Collaborative Decision Making
- 1e. Airport/Spaceport Systems
- 1f. Aerospace Vehicle Operation
- 1g. Noise and Emission Management

Gate to Gate
Separation/
ATM

Goal 2. Accelerate use of new technologies for aerospace vehicles, airports and spaceports

- 2a. Applied Innovation
- 2b. Certification/Licensing
- 2c. Alternative Fuels
- 2d. Data Analysis

Widgets

Goal 3. Increase infrastructure durability and resiliency

- 3a. Durability – NAS, Airport & Spaceport Infrastructure
- 3b. Resiliency – NAS, Airport & Spaceport Infrastructure
- 3b. Cybersecurity – Aviation Ecosystem

Enterprise

Goal 4. Improve the operation of the human component of the system

- 4a. Human Performance
- 4b. Aeromedical Factors

Human

Goal 5. Improve integrated modeling capabilities and system-wide analysis

- 5a. Aerospace System
- 5b. Data Engineering
- 5c. System Performance

System-wide
tools
&
analysis



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NARP Objectives

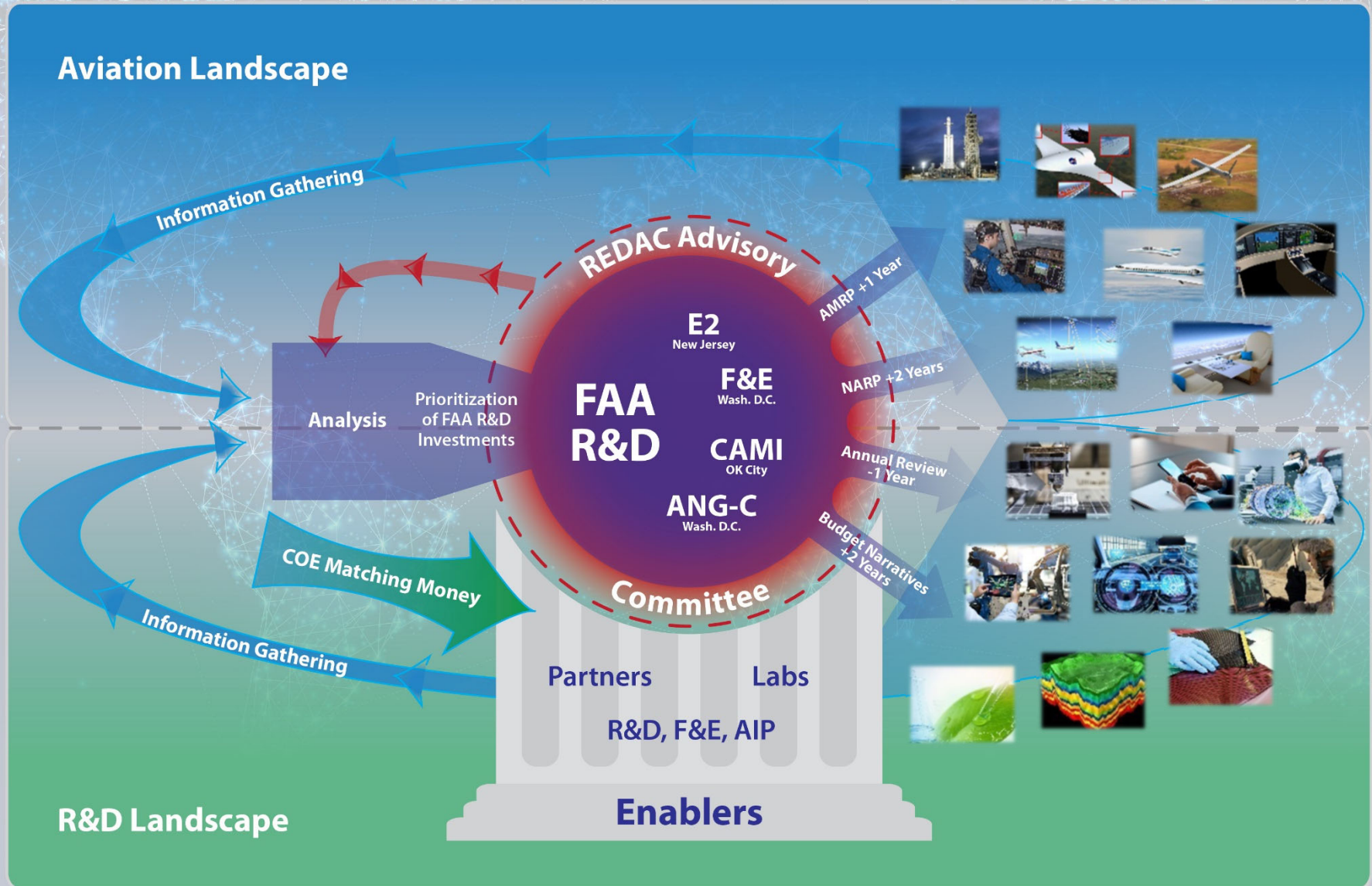
- Communicate driving forces for research (Vision)
- Communicate big picture (Strategy)
- Prioritize research that is results focused and properly positions the FAA
- Communicate costs and align investments
 - Include in-house/other resources (i.e. agencies, COEs, etc.)
 - Communicate strategy for leveraging other resources
- Communicate impacts/mitigations/alternatives of budget decisions on research
- REDAC review and advise on planned R&D
 - Share insights on research activities occurring within industry/academia
 - Identify future/long-term R&D requirements, emerging technologies, and knowledge gaps



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Growing and Technologically Advancing World



Systems Thinking?

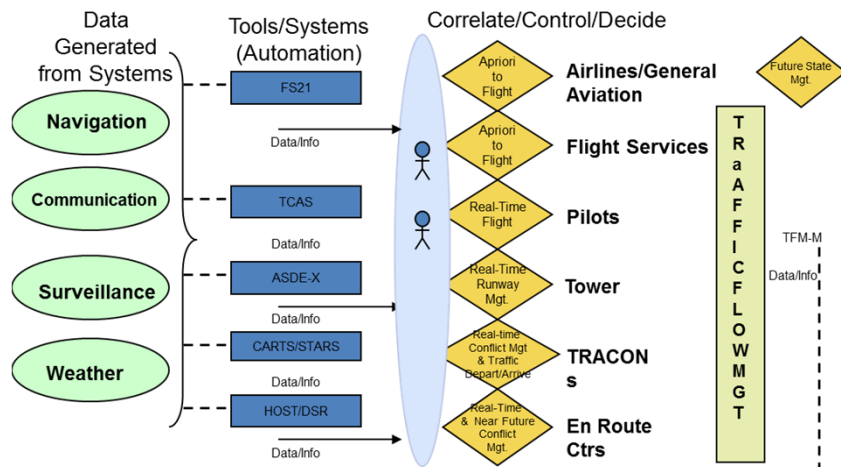


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Formalization of Systems Views

Conceptual View of Current NAS



Interoperable systems that exchange data in a point-to-point manner with human intensive manual processes

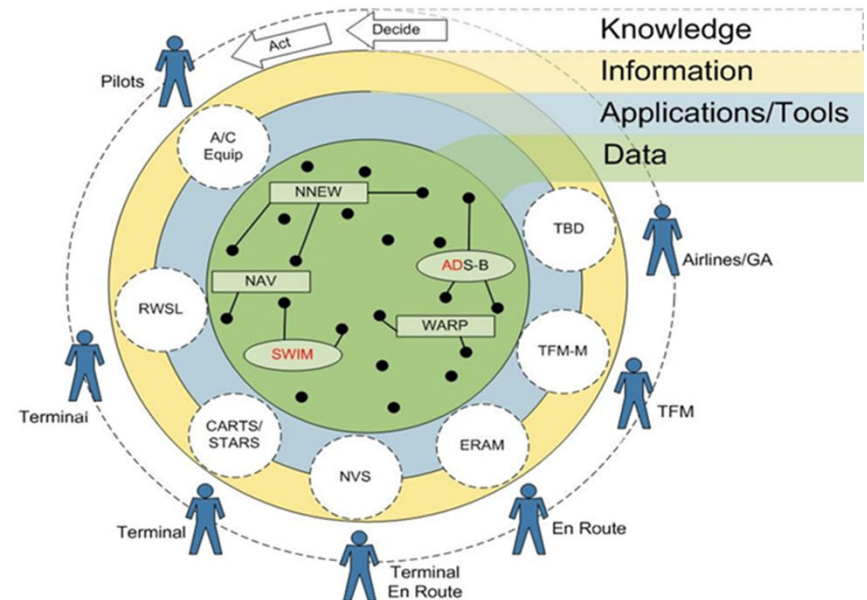
Verification & Validation Systems of System Assessment Platform 10-13-2010



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Conceptual View of a Net-Centric NAS: NextGen

Net-centric systems that gather, fuse and analyze multiple pieces of data from multiple sources to meet unique user needs



NetCentric has 2 components:
The transport layers and
The information layers.
This is about the information layers

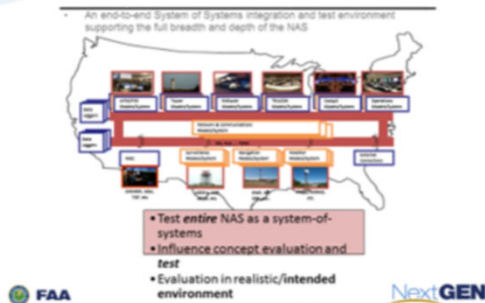
Data: Individual facts, measurements or observations which may or may not be sufficient to make a particular decision

Information: Obtained when elements of data are assembled, reconciled, fused and placed in operational context

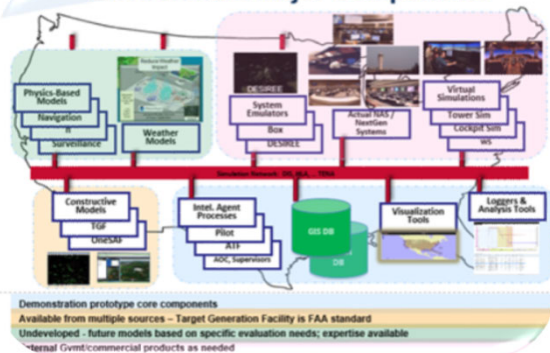
Knowledge: Derived from being able to use information to construct and use an exploratory model based on understanding of the situation or phenomenon

Do you remember this?

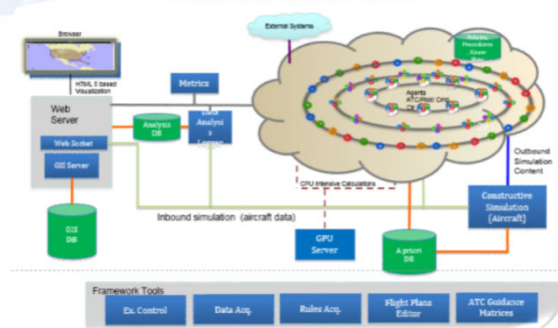
The SoS Assessment Platform and toolkit provides:



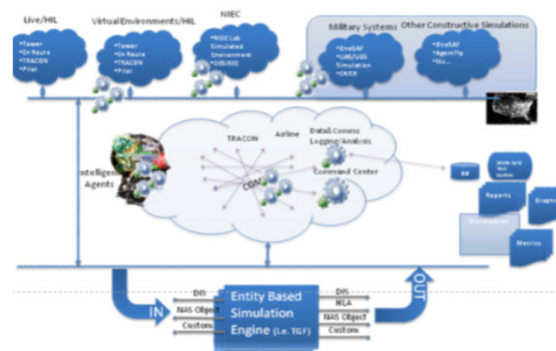
Environment Major Components



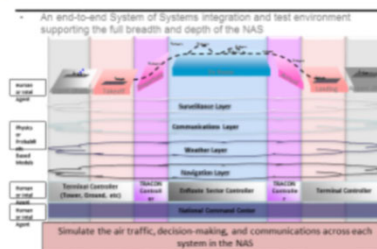
Solution Architecture



Solution Overview



The SoS Assessment Platform and toolkit provides:



Benefits

- Test **entire** NAS as a system-of-systems
- Influence concept evaluation and **test**
- Evaluation in realistic/**intended** environment
- Simulate the air traffic, decision-making, and communications across each system in the NAS

Provides

- An end-to-end System of Systems integration and test environment supporting the full breadth and depth of the NAS



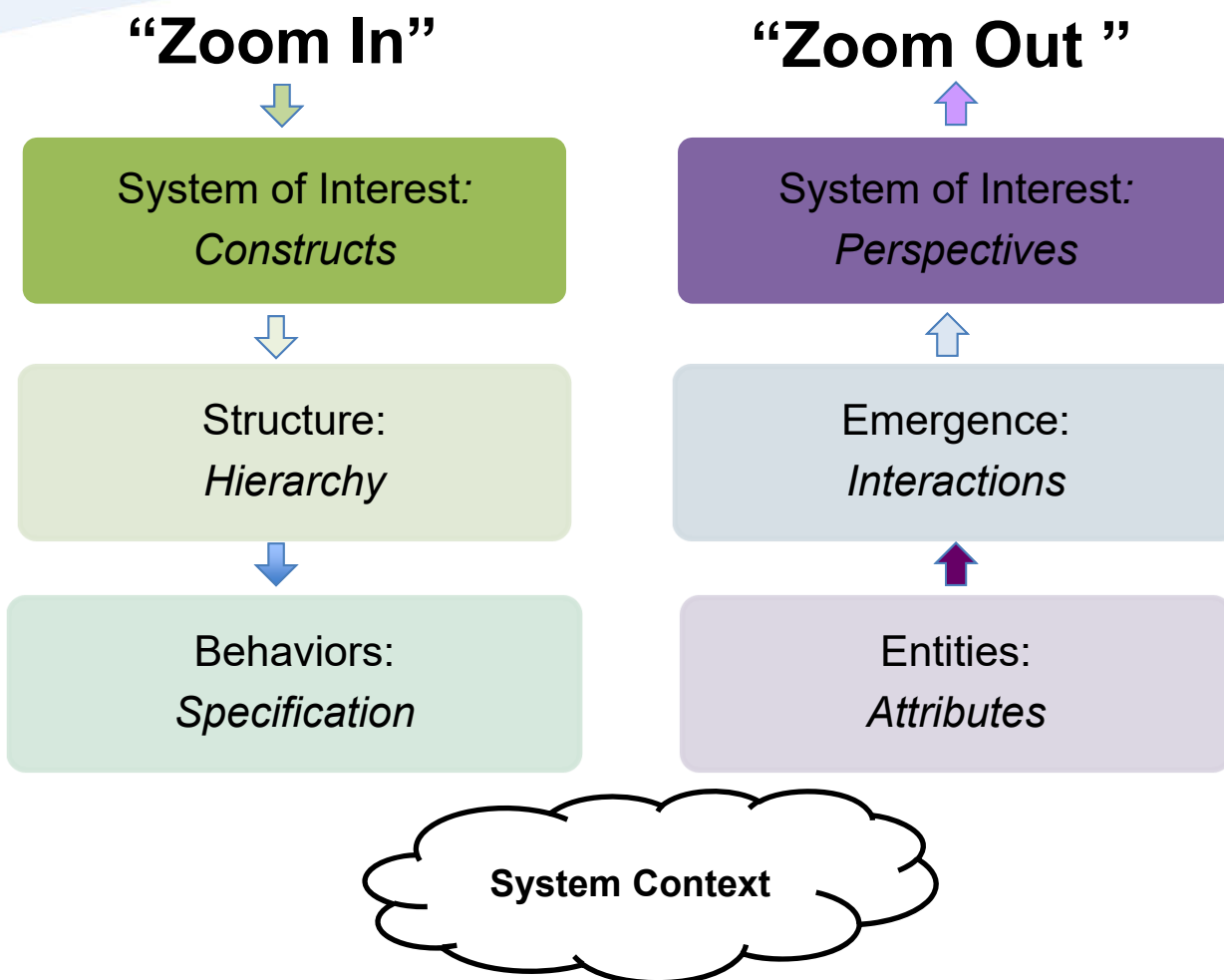
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Holism – The Big Picture



Zoom Out

- Sense a change in conditions
- Assess the time frame: How much time before the risk profile changes?
- Assess with rigor: Do the new conditions call for disrupting plans? If so, how?

Then Zoom In

- Focus on supreme execution of plans and objectives

Quoted from Jim Collins & Morten Hansen,
Great By Choice, HarperCollins, 2011

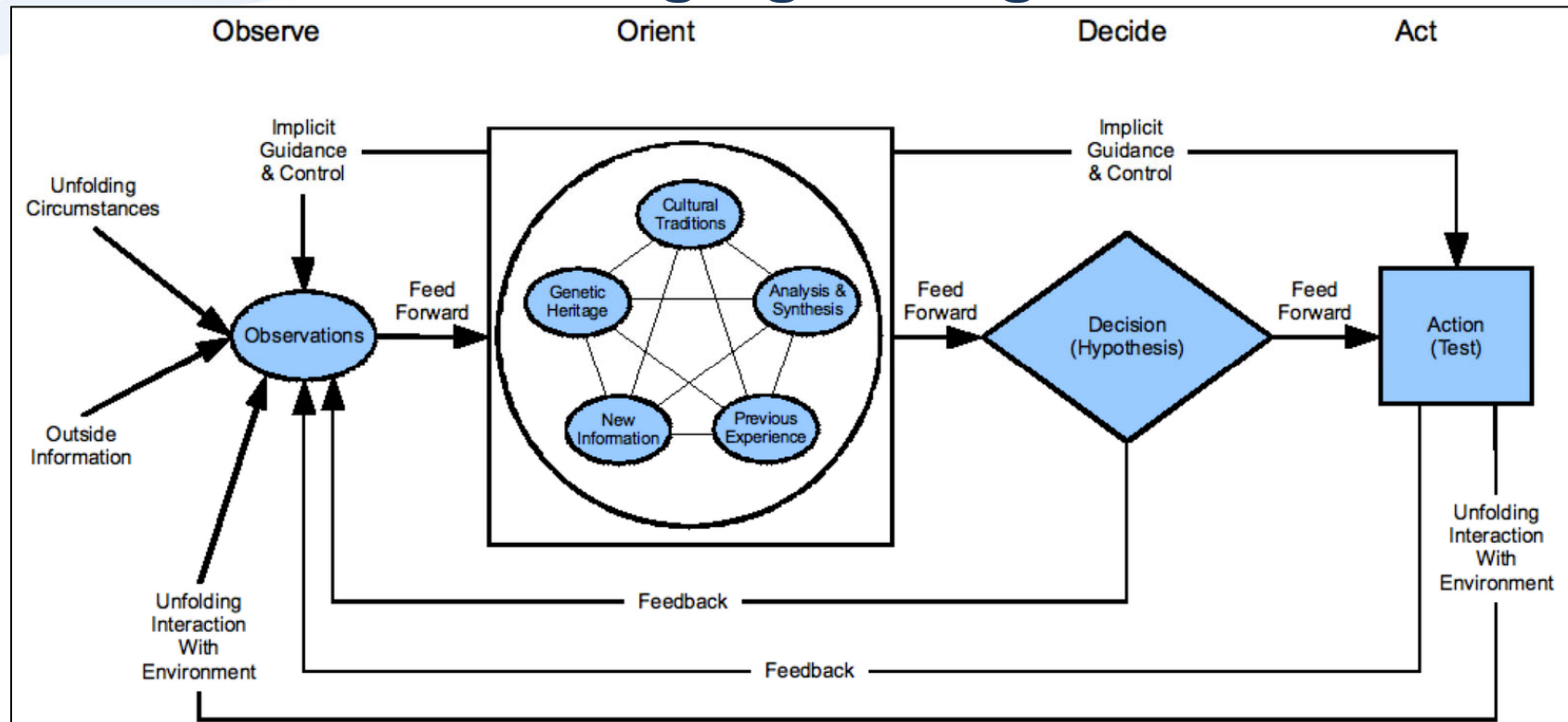


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Boyd's OODA Loop as a Tool for Managing Change



Note how orientation shapes observation, shapes decision, shapes action, and in turn is shaped by the feedback and other phenomena coming into our sensing or observing window.

Also not how the entire "loop" (not just orientation) is an ongoing many-sided implicit cross-referencing process of projection, empathy, correlation, and rejection.

From "The Essence of Winning and Losing" John R. Boyd. January 1996



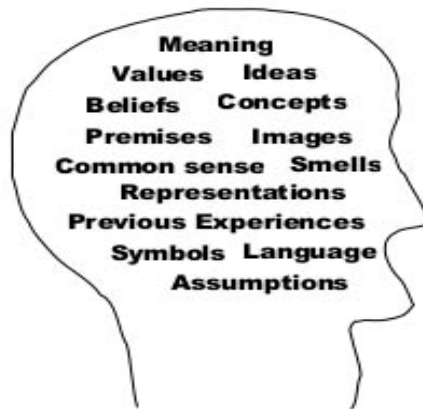
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What are Mental Models?

What are Mental Models
made of?



“Mental models are deeply held internal images of how the world works, images that limit us to familiar ways of thinking and acting. Very often, we are not consciously aware of our mental models or the effects they have on our behavior.”

- Peter Senge

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These are critical for communication complex information for the purpose of problem solving and decision making



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Bias and Errors

- Bias – tendency to use information in making decisions in a way that does not conform to rules of logic, and has no rational basis
- Characteristic error – a common decision making error that arises from a bias

Biased decisions are not necessarily errors; erroneous decisions are not necessarily biased.

Common Biases

- Errors of formal logic (examples)
 - Conjunction Bias
 - Inappropriate Generalization
 - Affirming the Null
- Interpolation and Extrapolation of Trends



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A Wicked Problem...

depends on how you look at it

Cannot be characterized up front, you can't understand a wicked problem until you have defined a potential solution.

"Vision"

Solutions to wicked problems are not right or wrong, only better or worse (which is a social context not a physical context).

Every solution to a wicked problem is a trial operation, & can have other consequences.

Have no end point, there is no definitive problem so there is no definitive solution.

They are unique. Solutions will always be custom and defined to fit.

Cannot be characterized as a set of alternative solutions, there may be just one or many but you can't know ahead of time.



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Heilmeier Questions

What are you trying to do? Articulate your objective using absolutely no jargon

How is it done today, and what are the limits of current practice?

What's new in your approach and why do you think it will be successful?

Who cares?

If you're successful, what difference will it make?

What are the risks and the payoffs?

How much will it cost?

How long will it take?

What are the midterm and final "exams" to check for success?

If you can't answer these you don't understand your problem.



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Conclusion

- Everything is a system.
- In the end its all about THINKING.
- We all have unique perspectives and all these should be used in solving tough problems, but consensus management does not work quickly. So how do we do this? “Vision” and “Planning”.
- We all have bias’ that shape our thought.

Biases are only as powerful as our inability to hear another approach.

The trick to solving tough systems problems might be to:

- Envision what you (the community) wants the future to look like.
- Be able to create a mental model to ensure understanding and debate.
- Plan to that vision then adjust the vision depending on the constraints of the program execution (technical barriers, resources, heavy community resistance).
- Don’t give up.



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Innovation Technical Advisory Council (ITAC)

- ❑ Bringing new innovative ideas that support the ANG/William J. Hughes Technical Center Mission(s)
- ❑ Facilitate a culture of technological innovation and advancement at the WJHTC where the workforce is empowered to develop new ideas, utilize its expertise, and influence the direction of the Center's future technological capabilities.
- ❑ Guide research and development into new technology innovations.



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