How to configure your Windows 10 PC for WebOPSS

These instructions are for Industry users of WebOPSS who access WebOPSS from outside the FAA network. These steps must be completed, in their entirety, before June 15, 2022 to ensure WebOPSS will continue to function after Microsoft disables IE11.

**DO NOT uninstall IE11 or you will lose the ability to use WebOPSS!**

IE11 must remain installed on your Windows 10 PC for IE Mode to be available within Edge.

1. Open **IE11** and navigate to [https://webopss.faa.gov](https://webopss.faa.gov). Login. Click Accept
2. Verify WebOPSS loads properly (menu on the left-side of the screen is functional)
   - If WebOPSS loads and the menu is functional, **SKIP TO #8**
   - If the menu is not functional (internal server error), proceed to **#3**
3. In **IE11**, click the **Tools** button (⚙️ gear icon in upper right corner) and select **Compatibility View settings**
4. Under “Add this website” it should pre-fill with **faa.gov**. If it does not, **type** faa.gov
5. Click the **ADD** button to the right of faa.gov
   - faa.gov should now be listed in “Websites you’ve added to Compatibility View”
6. Click **Close**
7. WebOPSS will reload. Click **Accept** (login again, if prompted). The menu should display correctly
8. Open Microsoft Edge
9. In the address bar **type** (or copy/paste) **edge://settings/defaultbrowser** and hit **Enter**
10. Under Internet Explorer compatibility > Allow sites to be reloaded in Internet Explorer mode, select “Allow” from the drop-down
   ➢ If “Allow” is greyed out and/or the top of the page states, “Your browser is managed by your organization” contact your IT Department for assistance

![Image of Edge settings dialog box](image)

11. Restart Microsoft Edge
   ➢ If you see a Restart button after selecting Allow, click Restart

   ![Image of Restart button](image)

   ➢ If you do not see a Restart button, completely close Microsoft Edge (all windows/tabs)


13. Click the three dots in the upper right corner of the browser

![Image of Edge settings dialog box](image)

14. Select Reload in Internet Explorer mode

15. When prompted, re-enter your login credentials
16. If you receive the following, toggle the selection ON to “Open this page in Internet Explorer mode next time” then click Done.
   - This setting remains for 30 days and then you will need to repeat Steps #8-16.

We also recommend turning off the pop-up blocker within Edge for WebOPSS:
1. In the address bar, type (or copy/paste) edge://settings/content/popups and then hit Enter
2. Under Allow, click the ADD button
3. Type webopss.faa.gov and click ADD

If you have any questions, please contact AFS-WebOPSS@faa.gov