



Office of Safety Standards (OSS) Services and Contacts

For stakeholder feedback, [click here](#)

AFS-1: Office of Safety Standards

Tim Adams (A): Director**Mobile:** 202-770-5349**Robert Reckert (A):** Deputy Director**Mobile:** 860-207-0492

Admin Support:

Cheryl CTR Bruce**Kim Y-CTR Henderson****John Linsenmeyer:** Senior Technical Advisor**Mobile:** 202-603-3078**Office Website:** [click here](#)**Chris Booze:** Operations Manager**Office:** 202-267-8788**Maria Killian:** Project Management Advisor**Mobile:** 202-538-9915**Jabari Raphael:** Rulemaking Advisor**Mobile:** 305-542-7475**Sheri Baxter:** Organizational Learning Advisor**Office:** 202-267-3849**Kylee Berry:** Program Support Specialist (FAA Reauthorization)**Mobile:** 253-353-6508

AFS-50: International Program Division

Katherine L. Haley: Division Manager (A) **Mobile:** 202-267-3788

- Primary POC for foreign Civil Aviation Authorities (CAA), ICAO, and International Aviation Safety Assessment Program (IASA)
- Management of International Field Offices (IFO)
- Part 129 Foreign Air Carrier ops and associated OpSpecs

Emily A. White: Executive Officer **Office:** 202-267-1028**Admin Support:** **Annette CTR Skaggs** **Division Website:** [click here](#)**Admin Officers:** **General inquiries:** [click here](#)**Jaclyn Cacia Spafford** & **John E Long**

AFS-51: International Affairs Branch

Erin DeYoung: Manager (A)**Phone:** 202-316-1342

- Primary POC with foreign CAAs and regional organizations
- Coordinates AFS engagement with ICAO
- FS international engagement and technical agreements

AFS-52: International Operations Branch

Tim Shaver: Manager**Office:** 202-267-1704

- Operational policies and guidance for foreign air carrier operations under Part 129
- OpSpecs and rulemaking for Part 129 and 187

AFS-53: International Technical Support Branch

Lou Alvarez: Manager**Office:** 631-317-0746

- International training
- IASA
- Technical expertise to foreign CAAs

AFS-54: International Flight Standards Office (IFO) Management Branch

Trent Bigler: Manager**Office:** 202-557-6376

- IFO activities
- Regulatory compliance and enforcement
- Certificate issuance and management
- Technical programs for investigation, inspection and surveillance
- Aircraft operations of foreign operators and entities in a foreign geographic location

AFS-57: Miami IFO

James Jelinski: Manager**Office:** 954-641-6701

AFS-56: Dallas/Ft. Worth IFO

Wyatt Seeger: Manager**Office:** 775-397-4697

AFS-59: New York IFO

Nicholas Tsokris: Manager**Office:** 718-995-5447

AFS-58: Los Angeles IFO

Alton Clark: Manager**Office:** 424-405-7801

AFS-100: Aircraft Evaluation Division

John Posey: Division Manager**Mobile:** 816-507-0664

- Operational perspective to engineering activities
- Identifies operating regulations impacting aircraft, engine, or propeller design
- Evaluates certification for aircraft, engine, propeller, and associated system
- Evaluates flight crew type rating requirements, minimum equipment lists, continued airworthiness, and Instructions for Continued Airworthiness (ICA)

Admin Support: Vacant**Admin Officers:****Pamela O'Neil** & **Donna Bay****Senior Technical Advisor:****Aaron S. Beck****Division Website:** [click here](#)**General inquiries:** [click here](#)

AFS-110: Air Carrier Branch

Tom Matzen: Manager**Office:** 312-972-7614

- ICAs
- Type Certification Boards
- Flight Standardization Board (FSB)
- Flight Operations Evaluation Board (FOEB)
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- Continued airworthiness/Maintenance Review Board (MRB)

AFS-120: Corporate Aviation Branch

John Pinnow: *Manager*

Office: 253-263-3426

- Type Certification Boards, FSB & FOEB
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- ICAs, continued airworthiness & MRB

AFS-130: General Aviation Branch

Henrique Mendes: *Manager*

Office: 401-429-3105

- Type Certification Boards
- Maintenance Review Boards and evaluation of ICAs for assigned fleet types
- End-user perspective to certification activities

Under Part 23 and 25:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

AFS-140: Rotorcraft Branch

James Kline: *Manager*

Mobile: 206-304-1065

- Type Certification Boards
- Rotorcraft and powered-lift recommendations from the NTSB, AVP and CHDOs

Under Part 27 & 29:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

AFS-150: Propulsion Systems Branch

Eduard Stalzer: *Manager*

Office: 781-238-7523

- Aircraft/Engine minimum maintenance requirement and continued airworthiness/MRB
- Continued Operation Safety
- Acceptance of initial and revised ICA
- Recommendations for Engines, Propellers, and APUs
- Manage and evaluate the Extended-range Twin-engine Operational Performance Standards (ETOPS) Database
- Provide assistance with AIR support for Correlation, Operation, Design, And Modification of Engine Test Cells

AFS-160: Standards and Policy Branch

Robert Duffer: *Manager*

Office: 206-231-3774

- Office of Responsibility for all AED Policy
- Introduce new and revised 8900.1 guidance
- Issue, establish and revise AED relevant ACs, Notices, QMS Process
- Interface with all AED branches and FS functional offices
- Coordination and interface for JTAs
- Integration Program Management with AIR
- Master Minimum Equipment Lists (MMEL) development and revisions

AFS-170: Emerging Technologies Branch

Wayne Cummings: *Manager*

Office: 540-383-1246

- Office of Responsibility for Emerging Technologies UAS, UAM, AAM, OPA, Autonomous Aircraft Systems
- Type Certification Boards FSB & FOEB
- Operational suitability Demonstration/Evaluation
- Emerging Technologies Maintenance Evaluation
- ICA, Continued Airworthiness & MRB
- UA Associated Elements (AE)
- Support of Exemptions, Waivers for Emerging Technologies

AFS-200: Air Transportation Division

Dan Kelman (A): *Division Manager*

Mobile: 207-310-7724

- Manage and oversee Part 121 and 135 air carriers and commercial operators, Part 142 Training Centers, and the associated training systems and voluntary safety programs
- Part 64 and 65 certification of flight engineers, flight navigators, and aircraft dispatchers
- Initial and Continuing Simulator Qualification

Sr. Tech Advisor: [John Kovar](#)

Division Website: [click here](#)

Admin Officer: [Melissa Mason](#)

General inquiries: [click here](#)

AFS-220: Operations Group

Elie T. Nasr (A): *Manager*

Office: 202-236-6060

- Part 121, 125, and 135 Safety Assurance Support
 - Air Ambulance
 - Cabin Safety
 - Cargo
 - Dispatch
 - Extended Ops (ETOPS)
 - Fatigue Management (Part 117 - Flight & Duty, FRMS/ FRMP)
 - Fixed Wing & Rotorcraft Operations
 - Icing—Approved De-icing Programs & Ops in Ground Icing Conditions
 - Management Deviations
 - Proving & Validation
 - Weather
 - Weight & Balance
 - Pilot Records Database (PRD) Policy
- Crisis Response Working Group (CRWG)
- DoD Audits/Air Mobility Command Liaison
- MEL/CDL/NEF
- Mergers & Acquisitions
- Occupational Safety and Health (OSHA) Liaison
- Powered Lift
 - Electric Vertical Take-Off and Landing (eVTOL)
 - Urban/Advanced Air Mobility (UAM/AAM)
- Take-off and Landing Performance Assessment (TALPA)

AFS-260: Integration and Implementation Group

Paul Ramirez: Manager

Office: 202-717-3397

- Policy Consistency Review
- Ops Specs/Mspecs/Tspec/LOA (WebOPSS)
- Chair Operations Specifications Work Group (OSWG)
- Air Taxi On-Demand Economic Authority (DOT Part 298) (eAIM)
- Part 121, 129, 135 Insurance Certification (DOT Part 205) (eAIM)
- Commercial Aviation Safety Team (CAST)

AFS-280: Training and Simulation Group

Lee Abbott: Manager

Mobile: 202-302-4615

- Part 121 & 135 Training Program Policy
- Part 121, 135, 142 SA Support
- AED Support (FSB/MMEL)
- MEL/CDL/NEF
- FAA FSTD evaluation courses
- BASA-SIP Implementations
- Pilot & Human Factors Research
- Air Carrier Designee Program Policy
- Advanced Qualification Program (AQP)
- 14 CFR Part 60 Rulemaking & Supporting Policy & Guidance Material
- Initial and Continuing Qualification Evaluations of Aircraft Simulators
- FSTD Sponsor Quality Management System Approval & Oversight



AFS-300: Aircraft Maintenance Division

Jackie L. Black: Division Manager

Office: 202-267-1825

- Airworthiness of civil aircraft
- Certification, inspection, and surveillance of maintenance, airmen (mechanics, repairmen, parachute riggers), avionics, and air agencies (Aviation Maintenance Technician Schools, repair stations)

Sr. Tech Advisor: Abbie Otis

Division Website: [click here](#)

Admin Officer: Patricia Verbeck

General inquiries: [click here](#)

AFS-320: Airmen and Special Programs Group

John (Jay) Hiles: Manager

Office: 480-589-1179

- Maintenance related EIRs
- Suspected Unapproved Parts Prog.
- Airmen certification and testing (Part 65 Subparts D, E and F)
- Part 147 Aviation Maintenance Technician Schools (AMTS)
- Part 183 Representatives of the Administrator: DME, DPPE, DAR-T
- Human Factors
- Non Destructive Testing

AFS-330: Commercial Aviation Group

Danny T. Wuo: Manager

Office: 901-437-3206

- Minimum Equipment Lists
- Service Difficulty Reporting
- ICAO & MRB Policy Board
- Commercial aircraft maintenance (Part 91K, 119, 121, 125 & 135)
- Operations Specifications Working Group (OSWG)
- Technical assistance for Extended & Polar Operations
- Technical assistance for CMOs on aircraft maintenance
- Continuous Airworthiness Maintenance Programs
- Joint Implementation Measurement and Data Analysis

AFS-340: General Aviation Group

Christopher Parfitt: Manager

Office: 202-267-1708

- FAA-certificated repair stations
- Certification, inspection, and surveillance of GA maintenance
- Avionics lead for ELT, ADS-B, transponders, etc.
- Bilateral Aviation Safety Agreement (BASA)/Maintenance Implementation Procedures (MIP) agreements with CAAs

AFS-400: Flight Technologies & Procedures Division

Chris Hope: *Division Manager*

Mobile: 202-267-8976

To improve flight operations, standardization, and aviation safety within U.S. and international airspace systems, and to support the NextGen plans through regulations, standards, and policy on flight operations, aircraft, airspace, airports, and procedures.

Sr. Tech Advisor: [Mark Fox](#)

Division Website [click here](#)

Phone: (847) 294-7546

General inquiries [click here](#)

Admin Officer: [Alexander Abels](#)

Correspondence [click here](#)

Phone: (202) 267-8790

AFS-405: Organizational Effectiveness

Julie Webb: *Manager*

Office: 405-954-0087

To ensure consistency, interdependence, critical thinking, and agility across the division through implementation of safety programs, risk management, professional development, and communications.

- Contribute to the division's organizational health
- Ensure consistent and quality maintenance and implementation
- Manage professional development efforts for the division
- Conduct strategic planning for the division

AFS-410: Flight Operations Group

James Marks: *Manager*

Office: 202-769-8890

Develop safe Communication, Navigation, and Surveillance and air traffic management operations using existing & emerging technologies and innovative operational concepts.

- Develop, analyze, provide technical guidance, and implement policies, standards, criteria, requirements, specifications, limitations, applications, and approvals on:
 - Instrument flight operations
 - Performance-based navigation
 - Integration of new & emerging technologies
 - Implementation of NextGen
 - Special areas of operation
 - New entrants
- Represent Flight Standards in international meetings and liaisons with foreign CAAs to foster global safety standards

AFS-420: Flight Procedures & Airspace Group

Romana Wolf: *Group Manager*

Mobile: 603-881-1138

Ensures safe and efficient flight paths from takeoff to landing and provides operational safety reviews and support to the NAS

- Establishes instrument design and procedures for departure; en route; arrival and approach; and obstacle clearance standards, criteria, and policy
- Develops, analyzes and approves non-standard criteria, waivers from standards, and special instrument procedures
- Provides operational safety reviews and develops requirements to support Air Traffic and Airports to ensure and sustain acceptable levels of safety

AFS-430: Flight Research & Analysis Group

Jacob Powers (A): *Manager*

Mobile: 405-954-6013

Provides leadership by defining and independently conducting aviation safety research, while collaborating with the global aerospace research community on existing and emerging flight technologies and operational concepts.

- Manages the Flight Operations Simulation Laboratory, provides real-time, realistic, dynamic virtual operations to observe and evaluate pilot-controller-aircraft interface and performance data in a defined or generic environment
- Assesses the safety of new, emerging & modified flight operational concepts & systems to improve flight operations, standards, capacity & aviation safety in the NAS
- Serves as the Flight Standards focal point for human factors issues regarding new flight technologies implementation
- Supports safety analyses for AVS, NextGen, ATO, ARP, Industry, other government agencies & DoD



AFS-700: Emerging Technologies Division

Joseph Morra: *Division Manager*

Office: 202-267-9700

Admin Support: [vacant](#)
Sr. Tech Advisor: [Emily Davis](#)
Admin Officer: [Queta Ugaz](#)

Division Website:
(to be added)
General inquiries:
[click here](#)

- Policy and processes surrounding unmanned aircraft systems (UAS)
- Drone-related policy decisions and approvals

AFS-710: Maintenance

Robert Stack: *Manager*

Mobile: 847-294-8720

- Policy for maintenance of unmanned aircraft and associated elements

AFS-720: Evaluation

Oscar Bocanegra: *Manager*

Mobile: 336-509-5878

- Responsibility for emerging technologies ops evaluations and maintenance evaluations of UAS
- Type certification boards, FSB, & FOEB of UAS
- Perform operational suitability demonstration/evaluation of UAS
- Reviews of instructions for continued airworthiness (ICA) of UAS
- Review of requirements for UA associated elements
- Support of exemptions and waivers for emerging technologies

AFS-730: Technologies and Standards

Marcus Cunningham: *Manager*

Mobile: 202-733-7910

- Analyze and provide technical guidance on UAS:
 - Detect and avoid technologies
 - Command and communications technologies
 - Performance-based navigation
 - Instrument/sensor-based flight operations for UAS
 - Integration of new & emerging technologies
- Communication & navigation policy for UAS
- Implement policies, standards, criteria, requirements, specifications, limitations, and applications for UAS technologies
- Implementation of NextGen UAS technologies
- Represent Flight Standards in international meetings related to UAS technologies
- Liaison with foreign CAAs to foster global safety standards for UAS technologies
- Represent the FAA with standards bodies for UAS technologies

AFS-740: Air Transportation

Rachel Carlstrom: *Manager*

Mobile: 515-300-7067

- Rulemaking Projects (BVLOS 108)
- Exemptions and Deviations
- 135 Safety Assurance Support
- Part 135 Policy and Guidance
- GASA Outreach
- Technical Assists

AFS-750: General Aviation and Commercial

Derek Hufty: *Manager*

Mobile: 202-763-4955

- Policy Branch for non-air carrier UAS operations
- Part 107 Policy
- Part 107 Waivers
- 107 Pilot Certificate and Training
- 44809 Recreational Flyer Policy
- UAS Public Aircraft Operations (PAO) Operational Analysis
- Special Airworthiness – Experimental Category (SAC-EC) Operational Analysis
- 363 UAS with Dangerous Weapons
- UAS Outreach
- GASA Support
- UAS Part 61, 91, 133, and 137 Policy
- 44807 Approvals
- Part 91 UAS Exemptions
- Non 107 Pilot Certificate and Training
- Criteria for Making 44807 Determinations (CMD)
- UAS NEPA Environmental Analysis

AFS-760: Safety Assurance

Sergio Lopez: *Manager*

Mobile: 954-612-1764

- Performs certification for UAS Operators
- Provides certificate management for UAS Operators
- Accomplishes oversight and surveillance activities concerning operations of UAS
- Serves as the primary interface with GASA

AFS-800: General Aviation and Commercial Division

Trey McClure: *Division Manager (A)*

Office: 202-267-7739

- Training, certification, inspection, and surveillance of GA airmen, flight instructors, air agencies, pilot schools, public aircraft operations, personal, and recreational operations
- Regulations and policy governing commercial operations (incl. rotorcraft, external-load operators Part 133, agricultural Part 137 operations, banner tow, Part 91 commercial operators, corporate, business, and Part 91K fractional)
- National FAA Safety Team (FAASteam)
- EIR Processing Team-reviews EIR packages from Safety Assurance offices.

Admin Support: [Kiana CTR Lee](#)
Sr. Tech Advisor: [Manny Cruz](#)
Admin Officer: [Travis Carter](#)

Division Website: [click here](#)
General Inquiries: [click here](#)

AFS-810: Training and Certification Group

Everette Rochon: *Manager*

Mobile: 703-371-3460

- Training & certification (Pilots & Flight Instructors)
- Part 141 pilot school support
- ASI (GA-Operations) qualifications and currency
- Practical Test Standards (PTS)
- Airman Certification Standards (ACS)
- Airman knowledge, oral, and practical testing programs
- Supporting reference materials for standards and testing

Airman Testing Website: [click here](#)

AFS-830: Operations Group

Mark Giron: *Manager*

Mobile: 240-644-3138

- Aerobic practice areas
- Air shows & aviation events
- Parts 103 & 105 Operations
- Part 137 agricultural operators
- Civil operations of surplus military aircraft
- Amateur-built, recreational, & personal aircraft policy & regulations (operational aspects of GA under Part 91 except for air traffic & aircraft maintenance rules)
- Aerial work & public aircraft operations (PAO)
- Supplemental Passenger Restraint Systems
- Private & commercial (non-air carrier) flights conducted in piston & turbine aircraft by individuals & companies under Part 91
- Fractional ownership program managers under Part 91K
- Helicopter external load operators under Part 133
- Investigations of Pilot Deviations (PD), Near Mid Air Collisions (NMAC), Accidents, Incidents, Occurrences, Lasers, and Complaints
- FAASTeam Policy (8900.1 Vol 15)
- FAASTeam National Performance Plan – Annual Focus
- FAA Safety Briefing magazine
- GA Outreach social media/digital marketing

AFS-850: Delegation Group

Katie Sample: *Manager*

Mobile: 605-321-7646

- AFS Delegation Program
- Deviations to Designee Policy
- Training Delivery for FS and AIR Designees
- Designee Training
- Course mentorship for FS Designee Management Practical Application Workshops (PAW)

AFS-900: Sfty Mgmt, Analytics & Sys Integr Div

Kawehi Lum: *Division Manager*

Office: 310-956-2700

- National risk-based, data-supported, oversight systems
- SMS integration for Safety Assurance Offices
- FS Data Systems and Development, Safety Assurance System (SAS) and Voluntary Programs
- Management of analytical products for risk-based, decision-making processes
- System Safety Promotion

Division Website:
[click here](#)

Sr. Tech Advisor: [Rodney Martinez](#)

General Inquiries:

Admin Officer: [Daphne Martin](#)

[click here](#)

AFS-910: System Appr. for Safety Oversight Branch

Mohammad Wasique: *Branch Manager* **Mobile:** 703-487-3927

- FAA Order 8900.1 Volume 10, Safety Assurance System (SAS)
- SAS Enterprise Architecture with AVS Enterprise Management
- Data Collection Tools (DCT) and Operations Safety System (OPPS) and other SAS support
- Facilitate & Review the SAS Feedback process
- Software Testing & Validation
- FAA Order 1800.56 National Flight Standards Work Program Guidelines

SASO Branch Website: [click here](#)

AFS-930: Safety Analysis Branch

Joseph Hall (A): *Branch Manager*

Mobile: 703-362-1779

SAB Website: [click here](#)

- Analytics governance
- Risk identification and mitigation
- Management of risk-based, decision-making analytical products
- Analysis of data for Continued Operational Safety (COS)
- Integrated Certificate Holder Priority Index (ICPI)
- Consolidated Analytics Site

AFS-940: Safety Management Branch

Suzette Rash: *Branch Manager*

Mobile: 703-776-0677

SMS Branch Website:
[click here](#)

- SMS oversight methods in SAS
- State Management Panel
- Part 5 SMS regulations, internal and external facing policy, and SMS training
- Support SMS implementation for Safety Assurance Offices
- SMS Voluntary Program (certificate holders not regulated under Part 5)
- Safety Management International Collaboration Group
- ICAO sponsored SMS events
- FOQA/VDRP/LOSA/ASAP/IEP Development & Advancement
- Compliance Program Development & Implementation

AFS-950: Automation Systems Management Branch

Mark Gruber: *Branch Manager*

Mobile: 907-201-0238



Website under development.

Functional Work Areas:

- Develop, sustain, and manage aviation safety data systems
- Data Governance and Data Management

System and Data Management of:

- Accident Incident Data System (AIDS)
- Accident Incident & Enforcement (AIE)
- AvInfo
- Aviation Safety Action Program (ASAP)
- Dynamic Regulatory System (DRS)
- FAASTeam National Performance Plan – Annual Focus/FAA Team Website
- Multi-System Access Tool A and B (MSAT A and B)
- Pilot Records Database (PRD)
- Safety Performance Analysis System (SPAS)
- Service Difficulty Reporting System (SDRS)
- Suite of Enforcement Information System (EIS) applications
- Voluntary Disclosure Reporting Program (VDRP)
- Web Based Application Tool (WBAT)