



Updated: March 15, 2025

# Office of Safety Standards (OSS) Services and Contacts

To submit changes, please email: [9-avs-afx-employee-engagement@faa.gov](mailto:9-avs-afx-employee-engagement@faa.gov)

For stakeholder feedback, [click here](#)

## AFS-1: Office of Safety Standards

**Mark Steinbicker:** Director

**Mobile:** 202-579-6017

**Brittany B. Richardson:** Deputy Director (On Detail: Empty)  
(oversees 200, 400, 800, 900)

**Mobile:** 817-455-5269

**Tim Adams:** Deputy Director  
(oversees 50, 100, 300, 700)

**Mobile:** 202-770-5349

**Admin Support:**

**Cheryl CTR Bruce**

**Kim Y-CTR Henderson**

**John Linsenmeyer:** Senior Technical Advisor

**Mobile:** 202-603-3078

**Office Website:** [click here](#)

**Chris Booze:** Operations Manager

**Office:** 202-267-8788

**Maria Killian:** Project Management Advisor

**Mobile:** 202-538-9915

**Jabari Raphael:** Rulemaking Advisor

**Mobile:** 305-542-7475

**Sheri Baxter:** Organizational Learning Advisor

**Office:** 202-267-3849

**Kylee Berry:** Program Support Specialist (FAA Reauthorization)

**Mobile:** 253-353-6508

## AFS-50: International Program Division

**Rolandos Lazaris:** Division Manager **Mobile:** 202-379-6997

- Primary POC for foreign Civil Aviation Authorities (CAA), ICAO, and International Aviation Safety Assessment Program (IASA)
- Management of International Field Offices (IFO)
- Part 129 Foreign Air Carrier ops and associated OpSpecs

**Emily A. White:** Executive Officer **Office:** 202-267-1028

**Admin Support:** **Annette CTR Skaggs** **Division Website:** [click here](#)

**Admin Officers:** **General inquiries:** [click here](#)

**Jaclyn Cacia Spafford & John E Long**

## AFS-51: International Affairs Branch

**Katherine L. Haley:** Manager **Office:** 202-267-3788

- Primary POC with foreign CAAs and regional organizations
- Coordinates AFS engagement with ICAO
- FS international engagement and technical agreements

## AFS-52: International Operations Branch

**Tim Shaver:** Manager **Office:** 202-267-1704

- Operational policies and guidance for foreign air carrier operations under Part 129
- OpSpecs and rulemaking for Part 129 and 187

## AFS-53: International Technical Support Branch

**Lou Alvarez:** Manager

**Office:** 631-317-0746

- International training
- IASA
- Technical expertise to foreign CAAs

## AFS-54: International Flight Standards Office (IFO) Management Branch

**Trent Bigler:** (A) Manager

**Office:** 202-557-6376

- IFO activities
- Regulatory compliance and enforcement
- Certificate issuance and management

- Technical programs for investigation, inspection and surveillance
- Aircraft operations of foreign operators and entities in a foreign geographic location

## AFS-57: Miami IFO

**James Jelinski:** Manager

**Office:** 954-641-6701

## AFS-56: Dallas/Ft. Worth IFO

**Wyatt Seeger:** Manager

**Office:** 775-397-4697

## AFS-59: New York IFO

**Nicholas Tsokris:** Manager

**Office:** 718-995-5447

## AFS-58: Los Angeles IFO

**Alton Clark:** Manager

**Office:** 424-405-7801

## AFS-100: Aircraft Evaluation Division

**John Posey:** Division Mgr

**Mobile:** 816-507-0664

- Operational perspective to engineering activities
- Identifies operating regulations impacting aircraft, engine, or propeller design
- Evaluates certification for aircraft, engine, propeller, and associated system
- Evaluates flight crew type rating requirements, minimum equipment lists, continued airworthiness, and Instructions for Continued Airworthiness (ICA)

**Admin Support:** Vacant

**Admin Officers:**

**Pamela O'Neil & Donna Bay**

**Senior Technical Advisor:**

**Aaron S. Beck**

**Division Website:** [click here](#)

**General inquiries:** [click here](#)

## AFS-110: Air Carrier Branch

**Tom Matzen:** Manager

**Office:** 312-972-7614

- ICAs
- Type Certification Boards
- Flight Standardization Board (FSB)
- Flight Operations Evaluation Board (FOEB)
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- Continued airworthiness/Maintenance Review Board (MRB)

### AFS-120: Corporate Aviation Branch

**John Pinnow:** *Manager (A)*

**Office:** 253-263-3426

- Type Certification Boards, FSB & FOEB
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- ICAs, continued airworthiness & MRB

### AFS-130: General Aviation Branch

**Henrique Mendes:** *Manager*

**Office:** 401-429-3105

- Type Certification Boards
- Maintenance Review Boards and evaluation of ICAs for assigned fleet types
- End-user perspective to certification activities

Under Part 23 and 25:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

### AFS-140: Rotorcraft Branch

**James Kline:** *Manager*

**Mobile:** 206-304-1065

- Type Certification Boards
- Rotorcraft and powered-lift recommendations from the NTSB, AVP and CHDOs

Under Part 27 & 29:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

### AFS-150: Propulsion Systems Branch

**Eduard Stalzer:** *Manager*

**Office:** 781-238-7523

- Aircraft/Engine minimum maintenance requirement and continued airworthiness/MRB
- Continued Operation Safety
- Acceptance of initial and revised ICA
- Recommendations for Engines, Propellers, and APUs
- Manage and evaluate the Extended-range Twin-engine Operational Performance Standards (ETOPS) Database
- Provide assistance with AIR support for Correlation, Operation, Design, And Modification of Engine Test Cells

### AFS-160: Standards and Policy Branch

**Robert Duffer:** *Manager*

**Office:** 206-231-3774

- Office of Responsibility for all AED Policy
- Introduce new and revised 8900.1 guidance
- Issue, establish and revise AED relevant ACs, Notices, QMS Process
- Interface with all AED branches and FS functional offices
- Coordination and interface for JTAs
- Integration Program Management with AIR
- Master Minimum Equipment Lists (MMEL) development and revisions

### AFS-170: Emerging Technologies Branch

**Wayne Cummings:** *Manager*

**Office:** 540-383-1246

- Office of Responsibility for Emerging Technologies UAS, UAM, AAM, OPA, Autonomous Aircraft Systems
- Type Certification Boards FSB & FOEB
- Operational suitability Demonstration/Evaluation
- Emerging Technologies Maintenance Evaluation
- ICA, Continued Airworthiness & MRB
- UA Associated Elements (AE)
- Support of Exemptions, Waivers for Emerging Technologies

### AFS-200: Air Transportation Division

**Robert Reckert:** *Division Manager*

**Office:** 860-207-0492

- Manage and oversee Part 121 and 135 air carriers and commercial operators, Part 142 Training Centers, and the associated training systems and voluntary safety programs
- Part 64 and 65 certification of flight engineers, flight navigators, and aircraft dispatchers
- Initial and Continuing Simulator Qualification

**Sr. Tech Advisor:** [John Kovar](#)

**Division Website:** [click here](#)

**Admin Officer:** [Melissa Mason](#)

**General inquiries:** [click here](#)

### AFS-220: Operations Group

**Dan Kelman:** *Manager*

**Office:** 207-310-7724

- Part 121, 125, and 135 Safety Assurance Support
  - Air Ambulance
  - Cabin Safety
  - Cargo
  - Dispatch
  - Extended Ops (ETOPS)
  - Fatigue Management (Part 117 - Flight & Duty, FRMS/ FRMP)
  - Fixed Wing & Rotorcraft Operations
  - Icing—Approved De-icing Programs & Ops in Ground Icing Conditions
  - Management Deviations
  - Proving & Validation
  - Weather
  - Weight & Balance
  - Pilot Records Database (PRD) Policy
- Crisis Response Working Group (CRWG)
- DoD Audits/Air Mobility Command Liaison
- MEL/CDL/NEF
- Mergers & Acquisitions
- Occupational Safety and Health (OSHA) Liaison
- Powered Lift
  - Electric Vertical Take-Off and Landing (eVTOL)
  - Urban/Advanced Air Mobility (UAM/AAM)
- Take-off and Landing Performance Assessment (TALPA)

## AFS-260: Integration and Implementation Group

**Paul Ramirez:** *Manager*

**Office:** 801-201-3093

- Policy Consistency Review
- Ops Specs/Mspecs/Tspec/LOA (WebOPSS)
- Chair Operations Specifications Work Group (OSWG)
- Air Taxi On-Demand Economic Authority (DOT Part 298) (eAIM)
- Part 121, 129, 135 Insurance Certification (DOT Part 205) (eAIM)
- Commercial Aviation Safety Team (CAST)

## AFS-280: Training and Simulation Group

**Lee Abbott:** *Manager*

**Mobile:** 202-302-4615

- Part 121 & 135 Training Program Policy
- Part 121, 135, 142 SA Support
- AED Support (FSB/MMEL)
- MEL/CDL/NEF
- FAA FSTD evaluation courses
- BASA-SIP Implementations
- Pilot & Human Factors Research
- Air Carrier Designee Program Policy
- Advanced Qualification Program (AQP)
- 14 CFR Part 60 Rulemaking & Supporting Policy & Guidance Material
- Initial and Continuing Qualification Evaluations of Aircraft Simulators
- FSTD Sponsor Quality Management System Approval & Oversight



## AFS-300: Aircraft Maintenance Division

**Jackie L. Black:** *Division Manager*

**Office:** 202-267-1825

- Airworthiness of civil aircraft
- Certification, inspection, and surveillance of maintenance, airmen (mechanics, repairmen, parachute riggers), avionics, and air agencies (Aviation Maintenance Technician Schools, repair stations)

**Sr. Tech Advisor:** [Abbie Otis](#)

**Division Website:** [click here](#)

**Admin Officer:** [Patricia Verbeck](#)

**General inquiries:** [click here](#)

## AFS-320: Airmen and Special Programs Group

**John (Jay) Hiles:** *Manager*

**Office:** 480-589-1179

- Maintenance related EIRs
- Suspected Unapproved Parts Prog.
- Airmen certification and testing (Part 65 Subparts D, E and F)
- Part 147 Aviation Maintenance Technician Schools (AMTS)
- Part 183 Representatives of the Administrator: DME, DPPE, DAR-T
- Human Factors
- Non Destructive Testing

## AFS-330: Commercial Aviation Group

**Timothy W. Weaver (A):** *Manager*

**Office:** 904-577-5835

- Minimum Equipment Lists
- Service Difficulty Reporting
- ICAO & MRB Policy Board
- Commercial aircraft maintenance (Part 91K, 119, 121, 125 & 135)
- Operations Specifications Working Group (OSWG)
- Technical assistance for Extended & Polar Operations
- Technical assistance for CMOs on aircraft maintenance
- Continuous Airworthiness Maintenance Programs
- Joint Implementation Measurement and Data Analysis

## AFS-340: General Aviation Group

**Christopher Parfitt:** *Manager*

**Office:** 202-267-1708

- FAA-certificated repair stations
- Certification, inspection, and surveillance of GA maintenance
- Avionics lead for ELT, ADS-B, transponders, etc.
- Bilateral Aviation Safety Agreement (BASA)/Maintenance Implementation Procedures (MIP) agreements with CAAs



## AFS-400: Flight Technologies & Procedures Division

**Chris Hope:** *Division Manager*

**Mobile:** 202-267-8976

To improve flight operations, standardization, and aviation safety within U.S. and international airspace systems, and to support the NextGen plans through regulations, standards, and policy on flight operations, aircraft, airspace, airports, and procedures.

**Sr. Tech Advisor:** [Paul Albuquerque](#) **Division Website:** [click here](#)

**Admin Officer:** [Alexander Abels](#) **General Inquiries:** [click here](#) or [click here](#)

## AFS-405: Organizational Effectiveness

**Julie Webb:** *Manager*

**Office:** 405-954-0087

To ensure consistency, interdependence, critical thinking, and agility across the division through implementation of safety programs, risk management, professional development, and communications.

- Contribute to the division's organizational health
- Ensure consistent and quality maintenance and implementation
- Manage professional development efforts for the division
- Conduct strategic planning for the division

## AFS-410: Flight Operations Group

**James Marks:** *Manager*

**Office:** 202-769-8890

Develop safe Communication, Navigation, and Surveillance and air traffic management operations using existing & emerging technologies and innovative operational concepts.

- Develop, analyze, provide technical guidance, and implement policies, standards, criteria, requirements, specifications, limitations, applications, and approvals on:
  - Instrument flight operations
  - Performance-based navigation
  - Integration of new & emerging technologies
  - Implementation of NextGen
  - Special areas of operation
  - New entrants
- Represent Flight Standards in international meetings and liaisons with foreign CAAs to foster global safety standards

## AFS-420: Flight Procedures & Airspace Group

**Jim Rose:** *Manager (A)*

**Office:** 405-397-4740

Ensures safe and efficient flight paths from takeoff to landing and provides operational safety reviews and support to the NAS

- Establishes instrument design and procedures for departure; en route; arrival and approach; and obstacle clearance standards, criteria, and policy
- Develops, analyzes and approves non-standard criteria, waivers from standards, and special instrument procedures
- Provides operational safety reviews and develops requirements to support Air Traffic and Airports to ensure and sustain acceptable levels of safety

## AFS-430: Flight Research & Analysis Group

**Jacob Powers (A):** *Manager*

**Mobile:** 405-954-6013

Provides leadership by defining and independently conducting aviation safety research, while collaborating with the global aerospace research community on existing and emerging flight technologies and operational concepts.

- Manages the Flight Operations Simulation Laboratory, provides real-time, realistic, dynamic virtual operations to observe and evaluate pilot-controller-aircraft interface and performance data in a defined or generic environment
- Assesses the safety of new, emerging & modified flight operational concepts & systems to improve flight operations, standards, capacity & aviation safety in the NAS
- Serves as the Flight Standards focal point for human factors issues regarding new flight technologies implementation
- Supports safety analyses for AVS, NextGen, ATO, ARP, Industry, other government agencies & DoD



## AFS-700: Emerging Technologies Division

Joseph Morra: Division Manager

Office: 202-267-9700

Admin Support: vacant  
Sr. Tech Advisor: Emily Davis  
Admin Officer: Queta Ugaz

Division Website:  
(to be added)  
General inquiries:  
[click here](#)

- Policy and processes surrounding unmanned aircraft systems (UAS)
- Drone-related policy decisions and approvals

## AFS-710: Maintenance

Robert Stack: Manager

Mobile: 847-294-8720

- Policy for maintenance of unmanned aircraft and associated elements

## AFS-720: Evaluation

Oscar Bocanegra: Manager

Mobile: 336-453-1706

- Responsibility for emerging technologies ops evaluations and maintenance evaluations of UAS
- Type certification boards, FSB, & FOEB of UAS
- Perform operational suitability demonstration/evaluation of UAS
- Reviews of instructions for continued airworthiness (ICA) of UAS
- Review of requirements for UA associated elements
- Support of exemptions and waivers for emerging technologies

## AFS-730: Technologies and Standards

Marcus Cunningham: Manager

Mobile: 202-733-7910

- Analyze and provide technical guidance on UAS:
  - Detect and avoid technologies
  - Command and communications technologies
  - Performance-based navigation
  - Instrument/sensor-based flight operations for UAS
  - Integration of new & emerging technologies
- Communication & navigation policy for UAS
- Implement policies, standards, criteria, requirements, specifications, limitations, and applications for UAS technologies
- Implementation of NextGen UAS technologies
- Represent Flight Standards in international meetings related to UAS technologies
- Liaison with foreign CAAs to foster global safety standards for UAS technologies
- Represent the FAA with standards bodies for UAS technologies

## AFS-740: Air Transportation

Rachel Carlstrom: Manager

Mobile: 515-300-7067

- Rulemaking Projects (BVLOS 108)
- Exemptions and Deviations
- 135 Safety Assurance Support
- Part 135 Policy and Guidance
- GASA Outreach
- Technical Assists

## AFS-750: General Aviation and Commercial

Derek Hufty: Manager

Mobile: 202-763-4955

- Policy Branch for non-air carrier UAS operations
- Part 107 Policy
- Part 107 Waivers
- 107 Pilot Certificate and Training
- 44809 Recreational Flyer Policy
- UAS Public Aircraft Operations (PAO) Operational Analysis
- Special Airworthiness – Experimental Category (SAC-EC) Operational Analysis
- 363 UAS with Dangerous Weapons
- UAS Outreach
- GASA Support
- UAS Part 61, 91, 133, and 137 Policy
- 44807 Approvals
- Part 91 UAS Exemptions
- Non 107 Pilot Certificate and Training
- Criteria for Making 44807 Determinations (CMD)
- UAS NEPA Environmental Analysis

## AFS-760: Safety Assurance

Sergio Lopez: Manager

Mobile: 954-612-1764

- Performs certification for UAS Operators
- Provides certificate management for UAS Operators
- Accomplishes oversight and surveillance activities concerning operations of UAS
- Serves as the primary interface with GASA



## AFS-800: General Aviation and Commercial Division

**Trey McClure:** *Division Manager (A)*

**Office:** 202-267-7739

- Training, certification, inspection, and surveillance of GA airmen, flight instructors, air agencies, pilot schools, public aircraft operations, personal, and recreational operations
- Regulations and policy governing commercial operations (incl. rotorcraft, external-load operators Part 133, agricultural Part 137 operations, banner tow, Part 91 commercial operators, corporate, business, and Part 91K fractional)
- National FAA Safety Team (FAASTeam)
- EIR Processing Team-reviews EIR packages from Safety Assurance offices.

**Admin Support:** [Kiana CTR Lee](#)

**Division Website:** [click here](#)

**Sr. Tech Advisor:** [Manny Cruz](#)

**General Inquiries:** [click here](#)

**Admin Officer:** [Travis Carter](#)

## AFS-810: Training and Certification Group

**Everette Rochon:** *Manager*

**Mobile:** 703-371-3460

- Training & certification (Pilots & Flight Instructors)
- Part 141 pilot school support
- ASI (GA-Operations) qualifications and currency
- Practical Test Standards (PTS)
- Airman Certification Standards (ACS)
- Airman knowledge, oral, and practical testing programs
- Supporting reference materials for standards and testing

**Airman Testing Website:** [click here](#)

## AFS-830: Operations Group

**Mark Giron:** *Manager*

**Mobile:** 240-644-3138

- Aerobatic practice areas
- Air shows & aviation events
- Parts 103 & 105 Operations
- Part 137 agricultural operators
- Civil operations of surplus military aircraft
- Amateur-built, recreational, & personal aircraft policy & regulations (operational aspects of GA under Part 91 except for air traffic & aircraft maintenance rules)
- Aerial work & public aircraft operations (PAO)
- Supplemental Passenger Restraint Systems
- Private & commercial (non-air carrier) flights conducted in piston & turbine aircraft by individuals & companies under Part 91
- Fractional ownership program managers under Part 91K
- Helicopter external load operators under Part 133
- Investigations of Pilot Deviations (PD), Near Mid Air Collisions (NMAC), Accidents, Incidents, Occurrences, Lasers, and Complaints
- FAASTeam Policy (8900.1 Vol 15)
- FAASTeam National Performance Plan – Annual Focus
- FAA Safety Briefing magazine
- GA Outreach social media/digital marketing

## AFS-850: Delegation Group

**Katie Sample:** *Manager*

**Mobile:** 605-321-7646

- AFS Delegation Program
- Deviations to Designee Policy
- Training Delivery for FS and AIR Designees
- Designee Training
- Course mentorship for FS Designee Management Practical Application Workshops (PAW)

## AFS-900: Sfty Mgmt, Analytics & Sys Integr Div

**Kawehi Lum:** *Division Manager*

**Office:** 310-956-2700

- National risk-based, data-supported, oversight systems
- Support for the Safety Assurance System (SAS), Safety Management System (SMS), National Program Guidelines (NPG), and Certification Service Oversight Process (CSOP)
- FS data systems, incl. Safety Performance Analysis System (SPAS)
- Analytical support on aviation safety issues

**Sr. Tech Advisor:** [Rodney Martinez](#)

**Division Website:**

**Admin Officer:** [Daphne Martin](#)

**General Inquiries:**

[click here](#)

## AFS-910: System Appr. for Safety Oversight Branch

**Mohammad Wasique:** *Branch Manager*

**Mobile:** 703-487-3927

- Major Change Process Documents
- Certification Consultant Program
- Post-Accident Assistance Team
- Aircraft Configuration Control Document
- Initial certifications for Part 121 Applicants
- National Certificate Holder Evaluation Process (CHEP) for Part 121, 135, & 145

**SASO Branch Website:**

[click here](#)

## AFS-930: Safety Analysis Branch

**Danny Wu:** *Branch Manager*

**Mobile:** 901-437-3206

- Analytics governance

- Risk identification & mitigation

**SAB Website:** [click here](#)

## AFS-940: Safety Management Branch

**Suzette Rash:** *Branch Manager*

**Mobile:** 703-776-0677

- SMS oversight methods in SAS
- State Management Panel
- Part 5 SMS regulations, internal and external facing policy, and SMS training
- Support SMS implementation for GASA & ACSA
- SMS Voluntary Program (certificate holders not regulated under Part 5)
- Safety Management International Collaboration Group
- Related ICAO sponsored SMS events

**SMS Branch Website:** [click here](#)

## AFS-950: Automation Systems Management Branch

**Mark Gruber:** *Branch Manager*

**Mobile:** 907-201-0238

- Collection, storage and distribution of Aviation Data (incl. AIDS/AIE/AV-Info/EIS/MSAT/PRD/SDRS)
- Data Governance
- Dynamic Regulatory System (DRS)
- FAASTeam National Performance Plan – Annual Focus
- FAASTeam Website



**Website under  
development.**