



# Office of Safety Standards (OSS) Services and Contacts

For stakeholder feedback, [click here](#)

**AFS-1: Office of Safety Standards**

**Tim Adams (A):** Director  
**Mobile:** 202-770-5349

**Robert Reckert (A):** Deputy Director  
**Mobile:** 860-207-0492

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**Admin Support:**

**Kim Y-CTR Henderson**  
**Latasha Maddox**

**John Linsenmeyer:**  
*Senior Technical Advisor*  
**Mobile:** 202-603-3078

**Office Website:** [click here](#)

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**Chris Booze:** Operations Manager  
**Office:** 202-267-8788

**Jabari Raphael:** Rulemaking Advisor  
**Mobile:** 305-542-7475

**Sheri Baxter:** Organizational Learning Advisor  
**Office:** 202-267-3849

**Shannon Salinsky:** Organizational Learning Advisor  
**Office:** 817-821-1915

**Kylee Berry:** Program Support Specialist (FAA Reauthorization)  
**Mobile:** 253-353-6508

**AFS-53: International Technical Support Branch**

**Lou Alvarez:** Manager  
**Office:** 631-317-0746

- International training
- IASA
- Technical expertise to foreign CAAs

**AFS-54: International Flight Standards Office (IFO) Management Branch**

**Trent Bigler:** Manager  
**Office:** 202-557-6376

- IFO activities
- Regulatory compliance and enforcement
- Certificate issuance and management
- Technical programs for investigation, inspection and surveillance
- Aircraft operations of foreign operators and entities in a foreign geographic location

**AFS-57: Miami IFO**

**James Jelinski:** Manager  
**Office:** 954-641-6701

**AFS-56: Dallas/Ft. Worth IFO**

**Wyatt Seeger:** Manager  
**Office:** 775-397-4697

**AFS-59: New York IFO**

**Nicholas Tsokris:** Manager  
**Office:** 718-995-5447

**AFS-58: Los Angeles IFO**

**Alton Clark:** Manager  
**Office:** 424-405-7801

**AFS-50: International Program Division**

**Carl N. Johnson:** Division Manager  
**Mobile:** 202-374-4174

- Primary POC for foreign Civil Aviation Authorities (CAA), ICAO, and International Aviation Safety Assessment Program (IASA)
- Management of International Field Offices (IFO)
- Part 129 Foreign Air Carrier ops and associated OpSpecs

**Admin Officers:** **Jaclyn Cacia Spafford** & **John E Long**  
**Division Website:** [click here](#)  
**General inquiries:** [click here](#)

**Senior Technical Advisor:** **Rebecca Barthel:** 202-267-1197

**AFS-51: International Affairs Branch**

**Amer Younossi:** Manager  
**Phone:** 202-527-5432

**Katherine L. Haley:**  
**Phone:** +32475700395

*FS Representative AEU Region*

- Primary POC with foreign CAAs and regional organizations
- Coordinates AFS engagement with ICAO
- FS international engagement and technical agreements

**AFS-52 & 53: Intl Operations & Support Group**

**AFS-52: International Operations Branch**

**Elie Nasr (A):** Group & Branch Manager  
**Office:** 202-267-3567

- Operational policies and guidance for foreign air carrier operations under Part 129
- OpSpecs and rulemaking for Part 129 and 187

**AFS-100: Aircraft Evaluation Division**

**John Posey:** Division Manager  
**Mobile:** 816-507-0664

- Operational perspective to engineering activities
- Identifies operating regulations impacting aircraft, engine, or propeller design
- Evaluates certification for aircraft, engine, propeller, and associated system
- Evaluates flight crew type rating requirements, minimum equipment lists, continued airworthiness, and Instructions for Continued Airworthiness (ICA)

**Admin Support:** Vacant  
**Admin Officer:** **Jeffrey Vassar**  
**Senior Technical Advisor:** **Aaron S. Beck**

**Division Website:** [click here](#)  
**General inquiries:** [click here](#)

**AFS-110: Air Carrier Branch**

**Tom Matzen:** Manager  
**Office:** 312-972-7614

- ICAs
- Type Certification Boards
- Flight Standardization Board (FSB)
- Flight Operations Evaluation Board (FOEB)
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- Continued airworthiness/Maintenance Review Board (MRB)

### AFS-120: Corporate Aviation Branch

**John Pinnow:** *Manager*

**Office:** 253-263-3426

- Type Certification Boards, FSB & FOEB
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- ICAs, continued airworthiness & MRB

### AFS-130: General Aviation Branch

**Henrique Mendes:** *Manager*

**Office:** 401-429-3105

- Type Certification Boards
- Maintenance Review Boards and evaluation of ICAs for assigned fleet types
- End-user perspective to certification activities

Under Part 23 and 25:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

### AFS-140: Rotorcraft Branch

**James Kline:** *Manager*

**Mobile:** 206-304-1065

- Type Certification Boards
- Rotorcraft and powered-lift recommendations from the NTSB, AVP and CHDOs

Under Part 27 & 29:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

### AFS-150: Propulsion Systems Branch

**Eduard Stalzer:** *Manager*

**Office:** 781-238-7523

- Aircraft/Engine minimum maintenance requirement and continued airworthiness/MRB
- Continued Operation Safety
- Acceptance of initial and revised ICA
- Recommendations for Engines, Propellers, and APUs
- Manage and evaluate the Extended-range Twin-engine Operational Performance Standards (ETOPS) Database
- Provide assistance with AIR support for Correlation, Operation, Design, And Modification of Engine Test Cells

### AFS-160: Standards and Policy Branch

**Robert Duffer:** *Manager*

**Office:** 206-231-3774

- Office of Responsibility for all AED Policy
- Introduce new and revised 8900.1 guidance
- Issue, establish and revise AED relevant ACs, Notices, QMS Process
- Interface with all AED branches and FS functional offices
- Coordination and interface for JTAs
- Integration Program Management with AIR
- Master Minimum Equipment Lists (MMEL) development and revisions

### AFS-170: Emerging Technologies Branch

**Wayne Cummings:** *Manager*

**Office:** 540-383-1246

- Office of Responsibility for Emerging Technologies UAS, UAM, AAM, OPA, Autonomous Aircraft Systems
- Type Certification Boards FSB & FOEB
- Operational suitability Demonstration/Evaluation
- Emerging Technologies Maintenance Evaluation
- ICA, Continued Airworthiness & MRB
- UA Associated Elements (AE)
- Support of Exemptions, Waivers for Emerging Technologies

### AFS-200: Air Transportation Division

**Dan Kelman (A):** *Division Manager*

**Mobile:** 207-310-7724

- Manage and oversee Part 121 and 135 air carriers and commercial operators, Part 142 Training Centers, and the associated training systems and voluntary safety programs
- Part 63 and 65 certification of flight engineers, flight navigators, and aircraft dispatchers
- Initial and Continuing Simulator Qualification

**Sr. Tech Advisor:** [John Kovar](#)

**Division Website:** [click here](#)

**Admin Officer:** [Melissa Mason](#)

**General inquiries:** [click here](#)

### AFS-220: Operations Group

**Paul Ramirez (A):** *Manager*

**Office:** 202-236-6060

- Part 121, 125, and 135 Safety Assurance Support
  - Air Ambulance
  - Cabin Safety
  - Cargo
  - Dispatch
  - Extended Ops (ETOPS)
  - Fatigue Management (Part 117 - Flight & Duty, FRMS/ FRMP)
  - Fixed Wing & Rotorcraft Operations
  - Icing – Approved De-icing Programs & Ops in Ground Icing Conditions
  - Management Deviations
  - Proving & Validation
  - Weather
  - Weight & Balance
  - Pilot Records Database (PRD) Policy
- Crisis Response Working Group (CRWG)
- DoD Audits/Air Mobility Command Liaison
- MEL/CDL/NEF
- Mergers & Acquisitions
- Occupational Safety and Health (OSHA) Liaison
- Take-off and Landing Performance Assessment (TALPA)

## AFS-260: Integration and Implementation Group

**Paul Ramirez:** *Manager*

**Office:** 202-717-3397

- Policy Consistency Review
- Air Taxi On-Demand Economic Authority (DOT Part 298) (eAIM)
- Part 121, 129, 135 Insurance Certification (DOT Part 205) (eAIM)
- Commercial Aviation Safety Team (CAST)

## AFS-280: Training and Simulation Group

**Lee Abbott:** *Manager*

**Mobile:** 202-302-4615

- Part 121 & 135 Training Program Policy
- Part 121, 135, 142 SA Support
- FAA FSTD evaluation courses
- BASA-SIP Implementations
- Pilot & Human Factors Research
- Air Carrier Designee Program Policy
- Advanced Qualification Program (AQP)
- 14 CFR Part 60 Rulemaking & Supporting Policy & Guidance Material
- Initial and Continuing Qualification Evaluations of Aircraft Simulators
- FSTD Sponsor Quality Management System Approval & Oversight



## AFS-300: Aircraft Maintenance Division

**Jackie L. Black:** *Division Manager*

**Office:** 202-267-1825

- Airworthiness of civil aircraft
- Certification, inspection, and surveillance of maintenance, airmen (mechanics, repairmen, parachute riggers), avionics, and air agencies (Aviation Maintenance Technician Schools, repair stations)

**Sr. Tech Advisor:** [Abbie Otis](#)

**Division Website:** [click here](#)

**Admin Officer:** [Jeffrey Stroup \(A\)](#)

**General inquiries:** [click here](#)

## AFS-320: Airmen and Special Programs Group

**Lana Boler:** *Manager*

**Office:** 907-957-9675

- Maintenance related EIRs
- Suspected Unapproved Parts Prog.
- Airmen certification and testing (Part 65 Subparts D, E and F)
- Part 147 Aviation Maintenance Technician Schools (AMTS)
- Part 183 Representatives of the Administrator: DME, DPRE, DAR-T
- Human Factors
- Non Destructive Testing

## AFS-330: Commercial Aviation Group

**Danny T. Wuo:** *Manager*

**Office:** 901-437-3206

- Minimum Equipment Lists
- Service Difficulty Reporting
- ICAO & MRB Policy Board
- Commercial aircraft maintenance (Part 91K, 119, 121, 125 & 135)
- Operations Specifications Working Group (OSWG)
- Technical assistance for Extended & Polar Operations
- Technical assistance for CMOs on aircraft maintenance
- Continuous Airworthiness Maintenance Programs
- Commercial Aviation Safety Team (CAST) maintenance support

## AFS-340: General Aviation Group

**Christopher Parfitt:** *Manager*

**Office:** 202-308-5584

- FAA-certificated repair stations
- Certification, inspection, and surveillance of GA maintenance
- Avionics lead for ELT, ADS-B, transponders, etc.
- Bilateral Aviation Safety Agreement (BASA)/Maintenance Implementation Procedures (MIP) agreements with CAAs

## AFS-400: Flight Technologies & Procedures Division

**Romana Wolf (A):** *Division Manager*      **Mobile:** 603-484-2660

To improve flight operations, standardization, and aviation safety within U.S. and international airspace systems, and to support the NextGen plans through regulations, standards, and policy on flight operations, aircraft, airspace, airports, and procedures.

**Sr. Tech Advisor:** **Paul Albuquerque (A)**

**Phone:** (202) 650-7551      **Division Website** [click here](#)

**Admin Officer:** **Alexander Abels**      **General inquiries** [click here](#)

**Phone:** (202) 267-8790      **Correspondence** [click here](#)

## AFS-405: Organizational Effectiveness

**Julie Webb:** *Manager*      **Office:** 405-954-0087

To ensure consistency, interdependence, critical thinking, and agility across the division through implementation of safety programs, risk management, professional development, and communications.

- Contribute to the division's organizational health
- Ensure consistent and quality maintenance and implementation
- Manage professional development efforts for the division
- Conduct strategic planning for the division

## AFS-410: Flight Operations Group

**Merrill "Jazz" Armstrong (A):** *Manager*      **Office:** 202-341-0468

Develop safe Communication, Navigation, and Surveillance and air traffic management operations using existing & emerging technologies and innovative operational concepts.

- Develop, analyze, provide technical guidance, and implement policies, standards, criteria, requirements, specifications, limitations, applications, and approvals on:
  - Instrument flight operations
  - Performance-based navigation
  - Integration of new & emerging technologies
  - Implementation of NextGen
  - Special areas of operation
  - New entrants
- Represent Flight Standards in international meetings and liaisons with foreign CAAs to foster global safety standards

## AFS-420: Flight Procedures & Airspace Group

**Tom Noble (A):** *Group Manager*      **Mobile:** 405-761-9254

Ensures safe and efficient flight paths from takeoff to landing and provides operational safety reviews and support to the NAS

- Establishes instrument design and procedures for departure; en route; arrival and approach; and obstacle clearance standards, criteria, and policy
- Develops, analyzes and approves non-standard criteria, waivers from standards, and special instrument procedures
- Provides operational safety reviews and develops requirements to support Air Traffic and Airports to ensure and sustain acceptable levels of safety

## AFS-430: Flight Research & Analysis Group

**Jacob Powers (A):** *Manager*      **Mobile:** 405-229-8108

Provides leadership by defining and independently conducting aviation safety research, while collaborating with the global aerospace research community on existing and emerging flight technologies and operational concepts.

- Manages the Flight Operations Simulation Laboratory, provides real-time, realistic, dynamic virtual operations to observe and evaluate pilot-controller-aircraft interface and performance data in a defined or generic environment
- Assesses the safety of new, emerging & modified flight operational concepts & systems to improve flight operations, standards, capacity & aviation safety in the NAS
- Serves as the Flight Standards focal point for human factors issues regarding new flight technologies implementation
- Supports safety analyses for AVS, NextGen, ATO, ARP, Industry, other government agencies & DoD



## AFS-700: Emerging Technologies Division

**Joseph Morra:** *Division Manager*

**Office:** 202-267-6521

**Admin Support:** [Vacant](#)

**Division Website:**

**AAM Integration Manager:**

(to be added)

**Wayne Cummings** **Office:** 816-606-4333

**General inquiries:**

**Sr. Tech Advisor:** [Emily Davis](#)

[click here](#)

**Admin Officer:** [Gypsi M. Ortiz](#)

- Serves as the Flight Standards Service's centralized organization for unmanned aircraft systems (UAS), Advanced Air Mobility (AAM), and novel aviation technologies.
- Oversees UAS and AAM policy, technical evaluation, airworthiness, operational oversight, and safety assurance functions under a unified structure.
- Ensures that emerging aviation technologies are evaluated, approved, and overseen using a harmonized framework.

## AFS-710: Maintenance

**Robert Stack:** *Manager*

**Office:** 224-519-8101

- Policy for maintenance of unmanned aircraft and associated elements
- Airworthiness and maintenance support for UAS exemptions
- Development, maintenance, and application of CMD (Criteria for Making Decisions)
- Creation of written airworthiness criteria frameworks to be used across Flight Standards
- Research proposal review (airworthiness content)

## AFS-720: Evaluation

**Oscar Bocanegra:** *Manager*

**Mobile:** 336-509-5878

- Responsibility for emerging technologies ops evaluations and maintenance evaluations of UAS/AAM
- Type certification boards, FSB, & FOEB of UAS/AAM
- Perform operational suitability demonstration/evaluation of UAS/AAM
- Reviews of instructions for continued airworthiness (ICA) of UAS/AAM
- Review of requirements for UA associated elements
- Support of exemptions and waivers for emerging technologies

## AFS-730: Technologies and Standards

**Marcus Cunningham:** *Manager*

**Office:** 224-519-8101

- Analyze and provide technical guidance on UAS/AAM:
  - Detect and avoid technologies
  - Command and communications technologies
  - Performance-based navigation
  - Instrument/sensor-based flight operations for UAS/AAM
  - Integration of new & emerging technologies
- Represent the FAA with standards bodies for UAS/AAM technologies

## AFS-740: Air Transportation

**Rachel Carlstrom:** *Manager*

**Mobile:** 515-300-7067

- Exemptions, Waivers, and Deviations
- 135/108 Safety Assurance Support
- Part 135/108 Policy and Guidance Advanced Air Mobility, New and Emerging Technologies for Part 135 Operations

## AFS-750: General Aviation and Commercial

**Derek Hufty:** *Manager*

**Mobile:** 202-763-4955

- Part 61, 91, 107, 133, 137, and PAO policy and guidance for UAS/AAM
- Waivers, Exemptions, and Authorizations
- Environmental Analysis for UAS/AAM
- 44809 Recreational Flyer Policy
- 44807 Approvals and 927 Waivers
- Special Airworthiness Certificate Experimental Category (SAC-EC) - Operational Reviews for UAS/AAM
- 363 Dangerous Weapons on UAS, Policy and Authorizations
- FS National Safety Promotion Policy for UAS to include FAASTeam and Drone Pros
- GASA Webinar
- 91.113 Waivers Evaluation and Issuance for Non-Air Carrier Operations
- AFS UAS Test Site Lead

## AFS-760: Safety Assurance

**Sergio Lopez:** *Manager*

**Mobile:** 954-612-1764

- Performs certification for UAS Operators
- Provides certificate management for UAS Operators
- Accomplishes oversight and surveillance activities concerning operations of UAS
- Serves as the primary interface with GASA

## AFS-800: General Aviation and Commercial Division

**Trey McClure:** *Division Manager (A)*

**Office:** 601-613-3835

- Training, certification, inspection, and surveillance of GA airmen, flight instructors, air agencies, pilot schools, public aircraft operations, personal, and recreational operations
- Regulations and policy governing commercial operations (incl. rotorcraft, external-load operators Part 133, agricultural Part 137 operations, banner tow, Part 91 commercial operators, corporate, business, and Part 91K fractional)
- National FAA Safety Team (FAASTeam)
- EIR Processing Team-reviews EIR packages from Safety Assurance offices.

**Sr. Tech Advisor:** [Manny Cruz](#)

**Division Website:** [click here](#)

**Admin Officer:** [Travis Carter](#)

**General Inquiries:** [click here](#)

## AFS-810: Training and Certification Group

**Everette Rochon:** *Manager*

**Mobile:** 703-371-3460

- Training & certification (Pilots & Flight Instructors)
- Part 141 pilot school support
- ASI (GA-Operations) qualifications and currency
- Practical Test Standards (PTS)
- Airman Certification Standards (ACS)
- Airman knowledge, oral, and practical testing programs
- Supporting reference materials for standards and testing

**Airman Testing Website:** [click here](#)

## AFS-830: Operations Group

**David M. Menzimer:** *Manager (A)*

**Mobile:** 240-644-3138

- Aerobic practice areas
- Air shows & aviation events
- Parts 103 & 105 Operations
- Part 137 agricultural operators
- Civil operations of surplus military aircraft
- Amateur-built, recreational, & personal aircraft policy & regulations (operational aspects of GA under Part 91 except for air traffic & aircraft maintenance rules)
- Aerial work & public aircraft operations (PAO)
- Supplemental Passenger Restraint Systems
- Private & commercial (non-air carrier) flights conducted in piston & turbine aircraft by individuals & companies under Part 91
- Fractional ownership program managers under Part 91K
- Helicopter external load operators under Part 133
- Investigations of Pilot Deviations (PD), Near Mid Air Collisions (NMAC), Accidents, Incidents, Occurrences, Lasers, and Complaints
- FAASite Policy (8900.1 Vol 15)
- FAASite National Performance Plan – Annual Focus
- FAA Safety Briefing magazine
- GA Outreach social media/digital marketing

## AFS-850: Delegation Group

**Katie Sample:** *Manager*

**Mobile:** 515-721-3597

- AFS Delegation Program
- Deviations to Designee Policy
- Training Delivery for FS and AIR Designees
- Designee Training
- Course mentorship for FS Designee Management Practical Application Workshops (PAW)

## AFS-900: Sfty Mgmt, Analytics & Sys Integr Div

**Kawehi Lum:** *Division Manager*

**Office:** 703-487-3912

- National risk-based, data-supported, oversight systems
- SMS integration for Safety Assurance Offices
- FS Data Systems and Development, Safety Assurance System (SAS) and Voluntary Programs
- Management of analytical products for risk-based, decision-making processes
- System Safety Promotion

**Division Website:**  
[click here](#)

**Sr. Tech Advisor:** [Rodney Martinez](#)

**General Inquiries:**  
[click here](#)

**Admin Officer:** [Serina Volare](#)

## AFS-910: System Appr. for Safety Oversight Branch

**Mohammad Wasique:** *Branch Manager* **Mobile:** 703-487-3927

- FAA Order 8900.1 Volume 10, Safety Assurance System (SAS)
- SAS Enterprise Architecture with AVS Enterprise Management
- Data Collection Tools (DCT) and Operations Safety System (OPSS) and other SAS support
- Facilitate & Review the SAS Feedback process
- Software Testing & Validation
- FAA Order 1800.56 National Flight Standards Work Program Guidelines

**SASO Branch Website:** [click here](#)

## AFS-930: Safety Analysis Branch

**Joseph Hall (A):** *Branch Manager*

**Mobile:** 703-362-1779

**SAB Website:** [click here](#)

- Analytics governance
- Risk identification and mitigation
- Management of risk-based, decision-making analytical products
- Analysis of data for Continued Operational Safety (COS)
- Integrated Certificate Holder Priority Index (ICPI)
- Consolidated Analytics Site

## AFS-940: Safety Management Branch

**Suzette Rash:** *Branch Manager*

**Mobile:** 703-776-0677

**SMS Branch Website:**  
[click here](#)

- SMS oversight methods in SAS
- State Management Panel
- Part 5 SMS regulations, internal and external facing policy, and SMS training
- Support SMS implementation for Safety Assurance Offices
- SMS Voluntary Program (certificate holders not regulated under Part 5)
- Safety Management International Collaboration Group
- ICAO sponsored SMS events
- FOQA/VDRP/LOSA/ASAP/IEP Development & Advancement
- Compliance Program Development & Implementation

## AFS-950: Automation Systems Management Branch

**Mark Gruber:** *Branch Manager*

**Mobile:** 907-201-0238



**Website under development.**

### Functional Work Areas:

- Develop, sustain, and manage aviation safety data systems
- Data Governance and Data Management

### System and Data Management of:

- Accident Incident Data System (AIDS)
- Accident Incident & Enforcement (AIE)
- AvInfo
- Aviation Safety Action Program (ASAP)
- Dynamic Regulatory System (DRS)
- FAASite National Performance Plan – Annual Focus/FAASite Website
- Multi-System Access Tool A and B (MSAT A and B)
- Pilot Records Database (PRD)
- Safety Performance Analysis System (SPAS)
- Service Difficulty Reporting System (SDRS)
- Suite of Enforcement Information System (EIS) applications
- Voluntary Disclosure Reporting Program (VDRP)
- Web Based Application Tool (WBAT)