How to configure your Windows 10/11 PC for WebOPSS

These instructions are for Industry users who access WebOPSS from outside the FAA network. The steps must be completed, <u>in their entirety</u>, to ensure WebOPSS will load properly within Microsoft Edge.

If after completing the below instructions WebOPSS will not display properly within Microsoft Edge, <u>please work with your IT Department</u> to see if there are factors internally that are preventing Edge from loading WebOPSS.

- 1. Open Microsoft Edge
- 2. In the address bar type (or copy/paste) edge://settings/defaultbrowser and hit Enter



- 3. Under Internet Explorer compatibility > Allow sites to be reloaded in Internet Explorer mode, select "Allow" from the drop-down
 - If "Allow" is greyed out and/or the top of the page states, "Your browser is managed by your organization" <u>STOP and contact your IT Department for assistance</u>
- 4. Click Restart. If you do not see a Restart button, completely close MS edge (all tabs/windows)

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ightarrow C Redge edge://setting	js/defaultbrowser t₀ t₂ t⊕	
Settings	Default browser	
Q Search settings	Make Microsoft Edge your default browser Make def	ault
Profiles		
Privacy, search, and services		
Appearance	Internet Explorer compatibility	
🔄 Start, home, and new tabs		
🖄 Share, copy and paste	When browsing in Internet Explorer you can choose to automatically open sites in Microsoft	
🛱 Cookies and site permissions	Edge	
Default browser		
\downarrow Downloads	Allow sites to be reloaded in Internet Explorer mode ⑦	\sim
😤 Family	When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode	
🖲 Edge bar		_
R ^H Languages	For this setting change to take effect, restart your browser	tart
Printers	Internet Explorer mode pages	Add
System and performance	These pages will open in Internet Explorer mode for 30 days from the date you add the page. No pages have been added to the Internet Explorer mode list yet.	
Reset settings		

- 5. Navigate to https://webopss.faa.gov in Microsoft Edge. Login
- 6. Click the three dots in the upper right corner of the browser



7. Select Reload in Internet Explorer mode



- 8. When prompted, re-enter your login credentials
- 9. **<u>FIRST</u>** Toggle **ON** "Open this page in Internet Explorer mode next time" Then Toggle **ON** "Open this page in Compatibility view" and click **Done**
 - The below settings remain for <u>30 days</u> OR until you clear your browsing history and then you will need to repeat Steps #1-9



10. To confirm IE mode, ensure you see the IE mode bar, shown below



We also recommend turning off the pop-up blocker within Edge for WebOPSS:

- 1. In the address bar, type (or copy/paste) edge://settings/content/popups and hit Enter
- 2. Under Allow, click the ADD button
- 3. Type webopss.faa.gov and click ADD

← Sit	e permissions / F	op-ups and redirects			
B	Block (recommended)				
В	Block				Add
	No sites added				
A	Allow	Add a site		×	Add
	No sites added	Site webopss.faa.gov			
		Add	Cancel		

If you have any questions, please contact AFS-WebOPSS@faa.gov