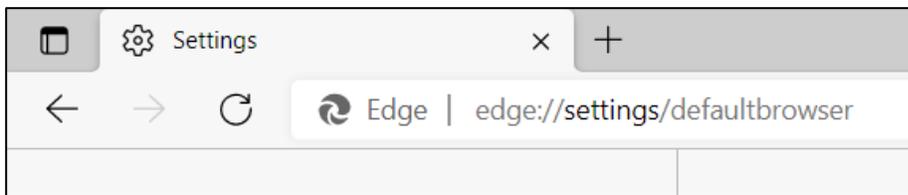


How to configure your Windows 10/11 PC for WebOPSS

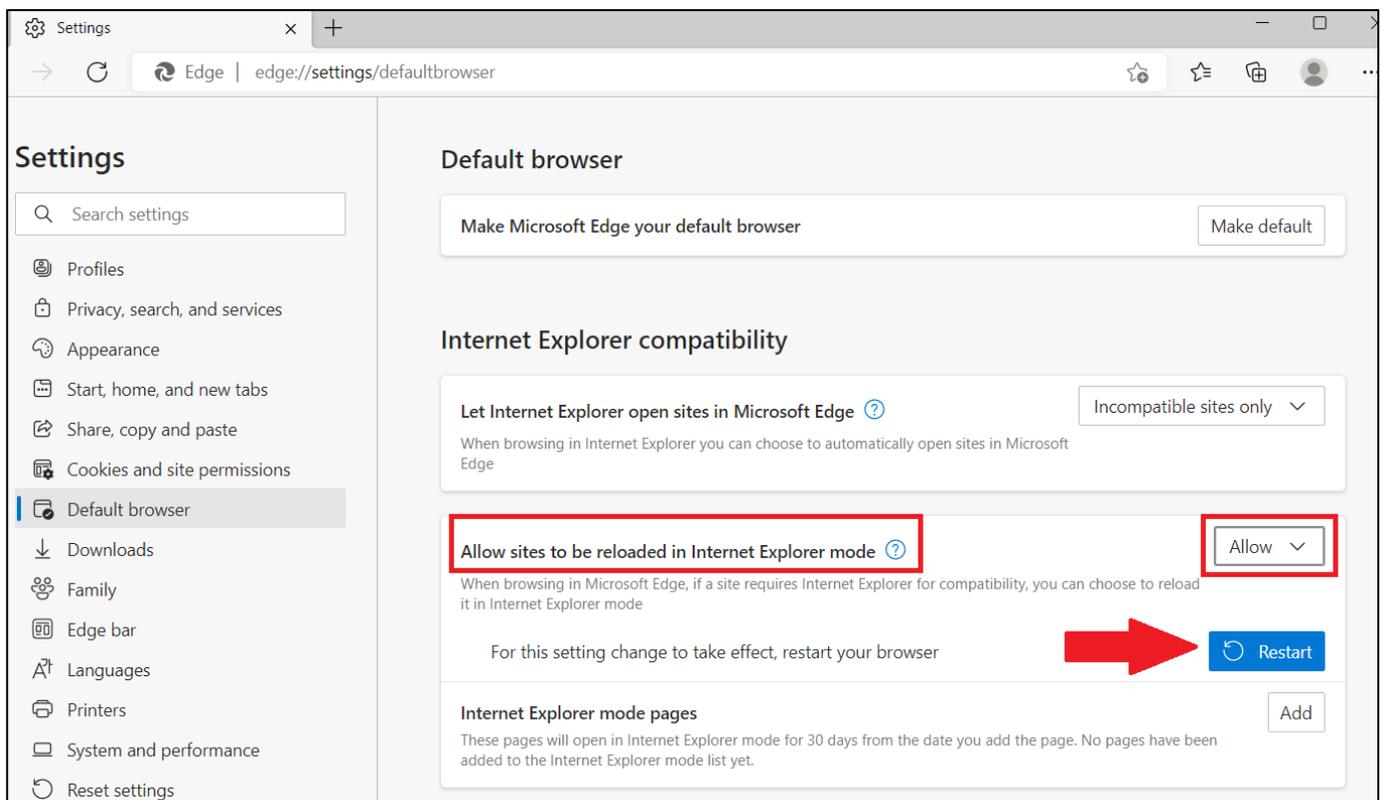
These instructions are for Industry users who access WebOPSS from outside the FAA network. The steps must be completed, in their entirety, to ensure WebOPSS will load properly within Microsoft Edge.

If after completing the below instructions WebOPSS will not display properly within Microsoft Edge, please work with your IT Department to see if there are factors internally that are preventing Edge from loading WebOPSS.

1. Open **Microsoft Edge**
2. In the address bar **type** (or copy/paste) **edge://settings/defaultbrowser** and hit **Enter**

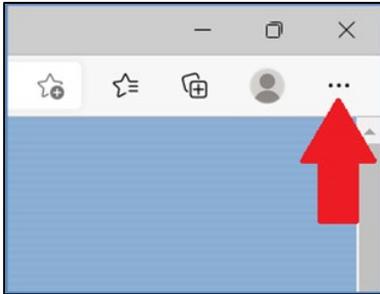


3. Under **Internet Explorer compatibility > Allow sites to be reloaded in Internet Explorer mode**, select **“Allow”** from the drop-down
 - If **“Allow”** is greyed out and/or the top of the page states, “Your browser is managed by your organization” **STOP and contact your IT Department for assistance**
4. Click **Restart**. If you do not see a Restart button, **completely close MS edge (all tabs/windows)**

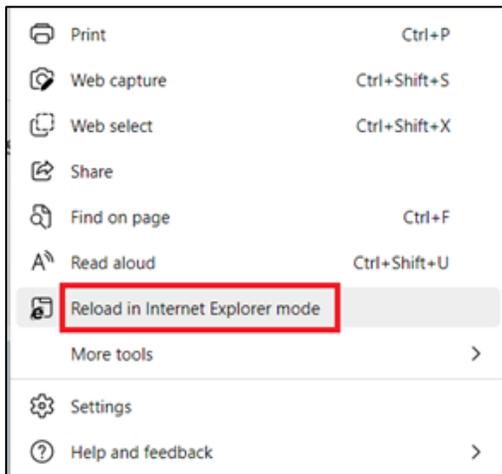


5. Navigate to **https://webopss.faa.gov** in Microsoft Edge. **Login**

6. Click the three dots in the upper right corner of the browser



7. Select **Reload in Internet Explorer mode**

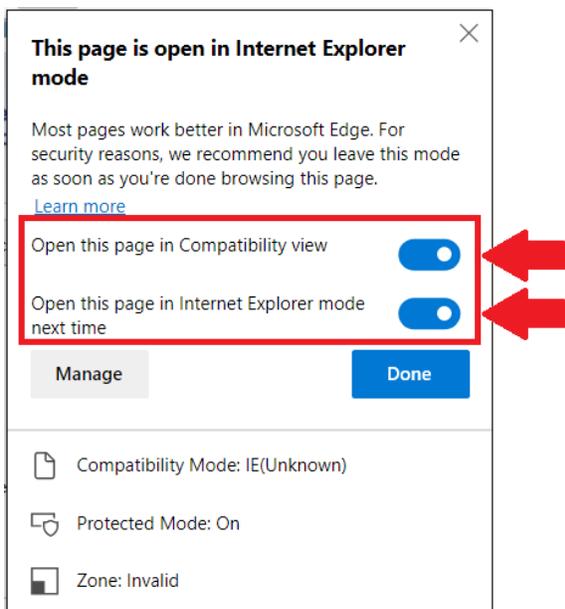


8. When prompted, **re-enter** your login credentials

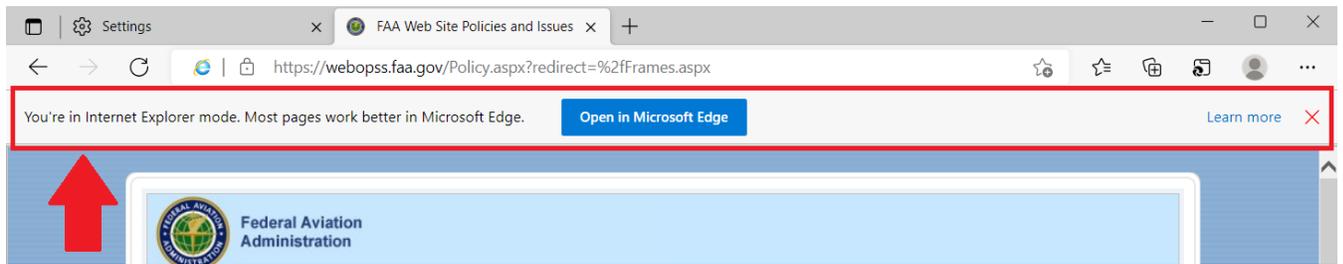
9. **FIRST** Toggle **ON** "Open this page in Internet Explorer mode next time"

Then Toggle **ON** "Open this page in Compatibility view" and click **Done**

➤ **The below settings remain for 30 days OR until you clear your browsing history and then you will need to repeat Steps #1-9**

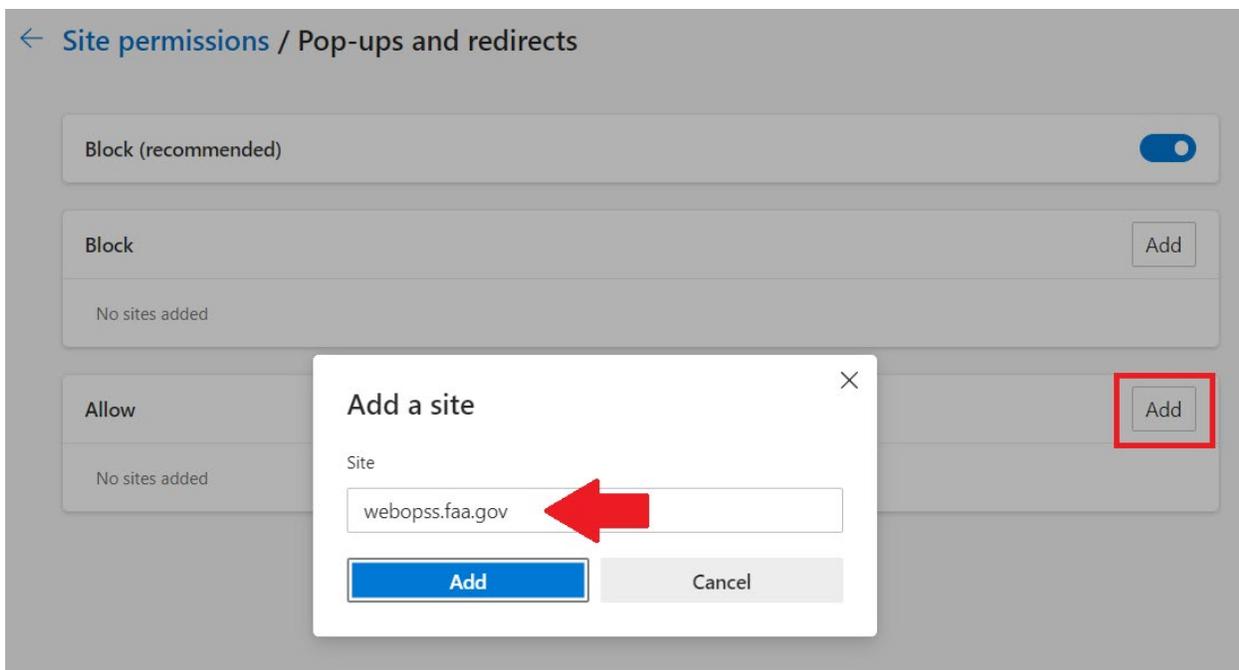


10. To confirm IE mode, ensure you see the **IE mode bar**, shown below



We also recommend turning off the pop-up blocker within Edge for WebOPSS:

1. In the address bar, type (or copy/paste) **edge://settings/content/popups** and hit **Enter**
2. Under **Allow**, click the **ADD** button
3. **Type** **webopss.faa.gov** and click **ADD**



If you have any questions, please contact **AFS-WebOPSS@faa.gov**