



# Office of Safety Standards (AFS) Services and Contacts

For stakeholder feedback, [click here](#)

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## AFS-1: Office of Safety Standards

**Robert Ruiz:** AFS-1 Director

**Office:** 202-267-1023

**Mark Steinbicker:** AFS-2B Deputy Director  
(oversees 200, 400, 800, 900)

**Office:** 202-267-8805

**Tim Adams:** AFS-2A Deputy Director (A)  
(oversees 50, 100, 300, 600)

**Office:** 202-770-5349

**Admin Support:**

**Office Website:** [click here](#)

**Kecia Brown:** AFS-1

**Stacy Carr:** AFS-2A&B

**Chris Booze:** Operations Manager

**Office:** 202-267-8788

**Rune Duke:** Senior Technical Advisor

**Office:** 202-267-4607

**Marcus Cunningham:** Senior Technical Advisor for UAS/AAM

**Mobile:** 202-733-7910

**Abbie Otis:** Senior Technical Advisor for Rulemaking

**Office:** 303-342-1118

**Sheri Baxter:** Organizational Learning Advisor

**Office:** 202-267-3849

**Greg Lander:** Legal Advisor

**Mobile:** 817-228-2564

## AFS-53: International Technical Support Branch

**Lou Alvarez:** Manager

**Office:** 631-317-0746

- International training
- IASA
- Technical expertise to foreign CAAs

## AFS-54: International Flight Standards Office (IFO) Management Branch

**John J. Benning:** Manager

**Office:** 202-267-0801

- IFO activities
- Regulatory compliance and enforcement
- Certificate issuance and management

- Technical programs for investigation, inspection and surveillance
- Aircraft operations of foreign operators and entities in a foreign geographic location

## AFS-54: Miami IFO

**James Jelinski:** Manager

**Office:** 954-641-6701

## AFS-54: Los Angeles IFO

**Alton Clark:** Manager

**Office:** 424-405-7801

## AFS-54: New York IFO

**Nicholas Tsokris:** Manager

**Office:** 718-995-5447

## AFS-50: International Program Division

**Jackie Black:** Division Manager (A) **Office:** 202-267-1825

- Primary POC for foreign Civil Aviation Authorities (CAA), ICAO, and International Aviation Safety Assessment Program (IASA)
- Management of International Field Offices (IFO)
- Part 129 Foreign Air Carrier ops and associated OpSpecs

**Emily A. White:** Executive Officer **Office:** 202-267-1028

**Admin Support:** [Santresa Glass](#)

**Division Website:** [click here](#)

**Administrative Officers:**

**General inquiries:** [click here](#)

[Beatriz Ruiz & Jaclyn Cacia Spafford](#)

## AFS-51: International Affairs Branch

**Katherine L. Haley:** Manager **Office:** 202-267-3788

- Primary POC with foreign CAAs and regional organizations
- Coordinates AFS engagement with ICAO
- FS international engagement and technical agreements

## AFS-52: International Operations Branch

**Tim Shaver:** Manager **Office:** 202-267-1704

- Operational policies and guidance for foreign air carrier operations under Part 129
- OpSpecs and rulemaking for Part 129 and 187

## AFS-100: Aircraft Evaluation Division

**Jeff Phipps:** Division Manager

**Office:** 980-254-8826

- Operational perspective to engineering activities
- Identifies operating regulations impacting aircraft, engine, or propeller design
- Evaluates certification for aircraft, engine, propeller, and associated system
- Evaluates flight crew type rating requirements, minimum equipment lists, continued airworthiness, and Instructions for Continued Airworthiness (ICA)

**Admin Support:** [Stacey Seeley](#)

**Division Website:** [click here](#)

**Administrative Officers:**

**General inquiries:** [click here](#)

[Pamela O'Neil & Donna Bay](#)

## AFS-110: Air Carrier Branch

**Tom Matzen:** Manager

**Office:** 312-972-7614

- ICAs
- Type Certification Boards
- Flight Standardization Board (FSB)
- Flight Operations Evaluation Board (FOEB)
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- Continued airworthiness/Maintenance Review Board (MRB)

### AFS-120: Corporate Aviation Branch

**Robert Barnes:** *Manager* **Office:** 562-627-5270

- Type Certification Boards, FSB & FOEB
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- ICAs, continued airworthiness & MRB

### AFS-130: General Aviation Branch

**Wayne Cummings:** *Manager (A)* **Office:** 630-587-7800

- Type Certification Boards
- Maintenance Review Boards and evaluation of ICAs for assigned fleet types
- End-user perspective to certification activities

Under Part 23 and 25:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

### AFS-140: Rotorcraft Branch

**James Kline:** *Manager* **Mobile:** 206-304-1065

- Type Certification Boards
- Rotorcraft and powered-lift recommendations from the NTSB, AVP and CHDOs

Under Part 27 & 29:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

### AFS-200: Air Transportation Division

**Robert Reckert:** *Division Manager* **Office:** 860-207-0492

- Manage and oversee Part 121 and 135 air carriers and commercial operators, Part 142 Training Centers, and the associated training systems and voluntary safety programs
- Part 64 and 65 certification of flight engineers, flight navigators, and aircraft dispatchers
- National Simulator Program

[Division Website click here](#)

[General inquiries click here](#)

**Admin Support:** [Kim Y. Henderson](#)

**Administrative Officer:** [Melissa Mason](#)

### AFS-150: Propulsion Systems Branch

**Eduard Stalzer:** *Manager* **Office:** 781-238-7523

- Master Minimum Equipment Lists (M MEL) development and revisions
- Aircraft/Engine minimum maintenance requirement and continued airworthiness/MRB
- Continued Operation Safety
- Acceptance of initial and revised ICA
- Recommendations for Engines, Propellers, and APUs

### AFS-160: Standards and Policy Branch

**Robert Duffer:** *Manager* **Office:** 206-231-3774

- Office of Responsibility for all AED Policy
- Introduce new and revised 8900.1 guidance
- Issue, establish and revise AED relevant ACs, Notices, QMS Process
- Interface with all AED branches and FS functional offices
- Coordination and interface for JTAs
- Integration Program Management with AIR

### AFS-170: Emerging Technologies Branch

**Oscar Bocanegra:** *Manager (A)* **Office:** 336-509-5878

- Office of Responsibility for Emerging Technologies UAS, UAM, AAM, OPA, Autonomous Aircraft Systems
- Type Certification Boards FSB & FOEB
- Operational suitability Demonstration/Evaluation
- Emerging Technologies Maintenance Evaluation
- ICA, Continued Airworthiness & MRB
- UA Associated Elements (AE)
- Support of Exemptions, Waivers for Emerging Technologies

### AFS-220: Operations Group

**Dan Kelman:** *Manager* **Office:** 207-310-7724

- Part 121 & 135 Safety Assurance & Certification Support
- Extended Ops (ETOPS)
- Electric Vertical Take-Off and Landing (eVTOL)
- Fixed Wing & Rotorcraft Operations
- Cabin Safety & Air Tours
- Weather & Dispatch
- Cargo & Fuel
- Weight & Balance
- DOD/ICAO/EASA
- DARPA (Boeing)
- Lasers & Light Emitting Diodes(LED)
- Powered-lift
- Management Deviations
- Proving & Validation
- Mergers & Acquisitions
- Electronic Flight Bags (EFB)
- Air Ambulance (incl. Helicopter)
- Take-off and Landing Performance Assessment (TALPA)
- Fatigue Management (Part 117 - Flight & Duty, FRMS/FRMP)
- Crisis Response Working Group (CRWG) /Special Federal Aviation Regulation (SFAR)
- Icing – Approved De-icing Programs & Ops in ground icing conditions
- Safety Management System (SMS)
- Occupational Safety and Health (OSHA)
- Performance Based Navigation (PBN) & Area Navigation (RNAV)
- Unmanned Aircraft System (UAS) & Urban/Advanced Air Mobility (UAM)



## AFS-260: Implementation and Integration Group

**Salli Rowe:** *Manager*

**Office:** 202-267-7262

- Voluntary Safety Programs
- Policy Consistency Review
- Ops Specs/Mspecs/Tspec/LOA (WebOPSS)
- Chair Operations Specifications Work Group (OSWG)
- Operations Approval Portal System (OAPS)
- Air Taxi On-Demand Economic Authority (DOT Part 298) (eAIM)
- Part 121, 129, 135 Insurance Certification (DOT Part 205) (eAIM)
- Joint Implementation Measurement Data Analysis Team (JIMDAT)/ Commercial Aviation Safety Team (CAST)

## AFS-280: Training and Simulation Group

**Lee Abbott:** *Manager*

**Mobile:** 716-353-3781

- Part 121 & 135 Training Program Policy
- Part 121, 135, 142 SA Support
- AED Support (FSB/MMEL)
- MEL/CDL/NEF
- FAA FSTD evaluation courses
- BASA-SIP Implementations
- Pilot & Human Factors Research
- Air Carrier Designee Program Policy
- Advanced Qualification Program (AQP)
- Remote Pilot Qualifications & Training for Air Carrier Operations
- 14 CFR Part 60 Rulemaking & Supporting Policy & Guidance Material
- Initial and Continuing Qualification Evaluations of Aircraft Simulators
- FSTD Sponsor Quality Management System Approval & Oversight



## AFS-300: Aircraft Maintenance Division

**Rebecca Hoover:** *Division Manager (A)*

**Office:** 502-377-8751

- Airworthiness of civil aircraft
- Certification, inspection, and surveillance of maintenance, airmen (mechanics, repairmen, parachute riggers), avionics, and air agencies (Aviation Maintenance Technician Schools, repair stations)

**Admin Support:** [Monica Wallace](#)

**Division Website** [click here](#)

**Administrative Officer:**

**General inquiries** [click here](#)

[Patricia Verbeck](#)

## AFS-320: Airmen and Special Projects Group

**John (Jay) Hiles:** *Manager*

**Office:** 480-589-1179

- Maintenance related EIRs
- Suspected Unapproved Parts Prog.
- Airmen certification and testing (Part 65 Subparts D, E and F)
- Part 147 Aviation Maintenance Technician Schools (AMTS)
- Part 183 Representatives of the Administrator: DME, DPRE, DAR-T

## AFS-330: Commercial Aviation Group

**Dale Hawkins:** *Manager*

**Office:** 847-385-1752

- Human factors
- Minimum Equipment Lists
- Service Difficulty Reporting
- ICAO & MRB Policy Board
- Commercial aircraft maintenance (Part 91K, 119, 121, 125 & 135)
- Operations Specifications Working Group (OSWG)
- Technical assistance for Extended & Polar Operations
- Technical assistance for CMOs on aircraft maintenance
- Continuous Airworthiness Maintenance Programs
- Joint Implementation Measurement and Data Analysis

## AFS-340: General Aviation Group

**Christopher Parfitt:** *Manager*

**Office:** 202-267-1708

- FAA-certificated repair stations
- Certification, inspection, and surveillance of GA maintenance
- Avionics lead for ELT, ADS-B, transponders, etc.
- Bilateral Aviation Safety Agreement (BASA)/Maintenance Implementation Procedures (MIP) agreements with CAAs

## AFS-400: Flight Technologies & Procedures Division

**Chris Hope:** *Division Manager* **Mobile:** 202-263-9296

To improve flight operations, standardization, and aviation safety within U.S. and international airspace systems, and to support the NextGen plans through regulations, standards, and policy on flight operations, aircraft, airspace, airports, and procedures.

**Admin Support:** [Angela Williams](#) **Division Website**  
**Administrative Officer:** [Alexander Abels](#) **General Inquiries**

## AFS-405: Organizational Effectiveness

**Julie Webb:** *Manager (A)* **Office:** 405-954-0087

To ensure consistency, interdependence, critical thinking, and agility across the division through implementation of safety programs, risk management, professional development, and communications.

- Contribute to the division's organizational health
- Ensure consistent and quality maintenance and implementation
- Manage professional development efforts for the division
- Conduct strategic planning for the division

## AFS-410: Flight Operations Group

**Eric S. Parker:** *Manager* **Office:** 816-329-3277

Develop safe CNS and air traffic management operations using existing & emerging technologies and innovative operational concepts.

- Develop, analyze, provide technical guidance, and implement policies, standards, criteria, requirements, specifications, limitations, applications, and approvals on:
  - Instrument flight operations
  - Performance-based navigation
  - Integration of new & emerging technologies
  - Implementation of NextGen
  - Special areas of operation
  - New entrants
- Represent Flight Standards in international meetings and liaisons with foreign CAAs to foster global safety standards

## AFS-420: Flight Procedures & Airspace Group

**Wade Terrell:** *Manager* **Office:** 405-423-7936

Ensures safe and efficient flight paths from takeoff to landing and provides operational safety reviews and support to the NAS

- Establishes instrument design and procedures for departure; en route; arrival and approach; and obstacle clearance standards, criteria, and policy
- Develops, analyzes and approves non-standard criteria, waivers from standards, and special instrument procedures
- Provides operational safety reviews and develops requirements to support Air Traffic and Airports to ensure and sustain acceptable levels of safety

## AFS-430: Flight Research & Analysis Group

**Doug Rodzon:** *Manager* **Office:** 405-954-3110

Provides leadership by defining and independently conducting aviation safety research, while collaborating with the global aerospace research community on existing and emerging flight technologies and operational concepts.

- Manages the Flight Operations Simulation Laboratory, provides real-time, realistic, dynamic virtual operations to observe and evaluate pilot-controller-aircraft interface and performance data in a defined or generic environment
- Assesses the safety of new, emerging & modified flight operational concepts & systems to improve flight operations, standards, capacity & aviation safety in the NAS
- Serves as the Flight Standards focal point for human factors issues regarding new flight technologies implementation
- Supports safety analyses for AVS, NextGen, ATO, ARP, Industry, other government agencies & DoD

## AFS-600: Regulatory Support Division

**Karen Lucke:** *Division Manager* **Office:** 312-520-3195

- Airman standards, publications, and testing
- Designee policy, training, and oversight
- Safety Data Systems Management

**Admin Support:** [Santresa Glass](#) **Division Website** [click here](#)  
**Administrative Officer:** [General inquiries](#) [click here](#)  
**Anthony Troia**

## AFS-610: Specialty Aircraft Examiner Branch

**Dante Fontenot:** *Manager* **Office:** 601-317-5091

- Specialty Aircraft Examiners (SAE) Program
- Flight Standards Inspector Resource Program (FSIRP)

## AFS-620: Aviation Data Systems Branch

**Mindi Jagers:** *Manager* **Mobile:** 916-213-8312

- FOIA/PA
- Collection, storage and distribution of Aviation Data (incl. AIDS/EIS/PRD/SDRS)

[Pilot Records Database](#) [click here](#)

## AFS-630: Airman Testing Standards Branch

**Christopher Thomas:** *Manager* **Office:** 208-576-1379

- Airman knowledge tests
- Practical test standards (PTS)
- Airman Certification Standards (ACS)
- Airman knowledge and skill testing programs
- Technical instructional manuals

## AFS-640: Designee Standardization Branch

**Hans Larsen:** *Manager* **Office:** 847-294-8514

- Training for FS and AIR Designees
- Designee training
- Course Mentorship for FS Designee Management Practical Application Workshops (PAW)

[Designee Registration System](#) [click here](#)

## AFS-650: Delegation Program

**Trey McClure:** *Manager* **Office:** 405-954-9510

- AFS Delegation Program
- Deviations to Designee Policy

## AFS-800: General Aviation and Commercial Division

**Brad Palmer:** *Division Manager*

**Office:** 202-267-7739

- Training, certification, inspection, and surveillance of GA airmen, flight instructors, air agencies, pilot schools, public aircraft operations, personal, and recreational operations
- Regulations and policy governing commercial operations (incl. rotorcraft, external-load operators Part 133, agricultural Part 137 operations, banner tow, Part 125 operators, Part 91 commercial operators, corporate, business, and Part 91K fractional)
- National FAA Safety Team (FAASTeam)
- EIR Processing Team-reviews EIR packages from Safety Assurance offices.
- Operational aspects of UAS policy under Part 107

**Admin Support:** [Leola Williams](#) [Division Website click here](#)

**Administrative Officer:** [Travis Carter](#)

## AFS-810: Training and Certification Group

**Everette Rochon:** *Manager*

**Mobile:** 703-371-3460

- Training & certification (Pilots & Flight Instructors)
- Part 141 pilot school support
- FAA approval and use of Aviation Training Devices
- ASI (GA-Operations) qualifications and currency

## AFS-830: Operations Group

**Mark Giron:** *Manager*

**Mobile:** 240-644-3138

- Aerobatic practice areas
- Air shows & aviation events
- Parts 103 & 105 Operations
- Part 137 agricultural operators
- Civil operations of surplus military aircraft
- Amateur-built, recreational, & personal aircraft policy & regulations (operational aspects of GA under Part 91 except for air traffic & aircraft maintenance rules)
- Aerial work & public aircraft operations (PAO)
- UAS policy & processing under Part 107
- Private & commercial (non-air carrier) flights conducted in piston & turbine aircraft by individuals & companies under Part 91 & 125
- Fractional ownership program managers under Part 91K
- Helicopter external load operators under Part 133

## AFS-850: Safety Outreach Group

**Valerie Palazzolo:** *Manager*

**Office:** 614-656-8377

- National FAASTeam
- FAA Safety Briefing magazine
- UAS Outreach
- Technical guidance and policies for FAASTeam Program Managers (FPMs)—OPS & AW
- FAASTeam National Performance Plan-FPMs Work Program
- FAASTeam Website-FAASafety.gov [click here](#)
- EIR Processing Team

## AFS-900: Safety Analysis and Promotion Division

**Kawehi Lum:** *Division Manager*

**Office:** 310-956-2700

- National risk-based, data-supported, oversight systems
- Support for the Safety Assurance System (SAS), Safety Management System (SMS), National Program Guidelines (NPG), and Certification Service Oversight Process (CSOP)
- FS data systems, incl. Safety Performance Analysis System (SPAS)
- Analytical support on aviation safety issues

**Admin Support:** [Monica Wallace](#)

[Division Website](#)

**Administrative Officer:** [Daphne Martin](#)

[General Inquiries](#)

## AFS-910: Certification & Evaluation Program Office

**Danny Wuo:** *Manager*

**Mobile:** 901-437-3206

- Major Change Process Documents
- Certification Consultant Program
- Post-Accident Assistance Team
- Aircraft Configuration Control Document
- Initial certifications for Part 121 Applicants
- National Certificate Holder Evaluation Process (CHEP) for Part 121, 135, & 145

[CEPO Website click here](#)

## AFS-910: Field Support Program Office

**Suzette Rash:** *Manager*

**Office:** 703-776-0677

- Instructors to the FAA Academy
- Technical guidance & application of business processes, system safety & automation
- Formal training & educational materials

[FSPO Website click here](#)

## AFS-910: Safety Management System Program Office

**Dale Whitmore:** *Manager*

**Office:** 703-342-9253

- SMS oversight methods in SAS
- State Management Panel
- Part 5 SMS regulations, internal and external facing policy, and SMS training
- Support SMS implementation for GASA & ACSA
- SMS Voluntary Program (certificate holders not regulated under Part 5)
- Safety Management International Collaboration Group
- Related ICAO sponsored SMS events

[SMSPO Website click here](#)

## AFS-910: System Approach for Safety Oversight Program Office

**Mohammad Wasique:** *Manager*

**Office:** 703-487-3927

- Data-supported risk-based decision making
- Safety systems & programs implementation

[SASO Website click here](#)

## AFS-930: Safety Analysis Program Office

**Mark Gruber:** *Manager*

**Office:** 202-267-1148

- Analytics governance
- Aviation safety data systems
- Risk identification & mitigation

[SAPO Website click here](#)

