



Office of Safety Standards (OSS) Services and Contacts

For stakeholder feedback, [click here](#)

AFS-1: Office of Safety Standards

Mark Steinbicker: AFS-1 Director (A)

Office: 202-267-8805

Chris Hope: AFS-2B Deputy Director (A)
(oversees 200, 400, 800, 900)

Office: 202-263-9296

Tim Adams: AFS-2A Deputy Director (A)
(oversees 50, 100, 300, 600)

Office: 202-770-5349

Admin Support:

Kecia Brown: AFS-1

Stacy Carr: AFS-2A&B

Office Website: [click here](#)

Chris Booze: Operations Manager

Office: 202-267-8788

John Linsenmeyer: Senior Technical Advisor

Office: 202-603-3078

John Posey: AAM Integration Lead

Mobile: 816-507-0664

Katie Patrick: Senior Technical Advisor for Rulemaking
Office: 571-499-1144

Sheri Baxter: Organizational Learning Advisor
Office: 202-267-3849

Greg Lander: Policy Advisor
Mobile: 817-228-2564

AFS-50: International Program Division

Rolandos Lazaris: Division Manager **Mobile:** 202-379-6997

- Primary POC for foreign Civil Aviation Authorities (CAA), ICAO, and International Aviation Safety Assessment Program (IASA)
- Management of International Field Offices (IFO)
- Part 129 Foreign Air Carrier ops and associated OpSpecs

Emily A. White: Executive Officer **Office:** 202-267-1028

Admin Support: [Santresa Glass](#)

Division Website: [click here](#)

Admin Officers:

General inquiries: [click here](#)

[Beatriz Ruiz](#) & [Jaclyn Cacia Spafford](#)

AFS-51: International Affairs Branch

Katherine L. Haley: Manager

Office: 202-267-3788

- Primary POC with foreign CAAs and regional organizations
- Coordinates AFS engagement with ICAO
- FS international engagement and technical agreements

AFS-52: International Operations Branch

Tim Shaver: Manager

Office: 202-267-1704

- Operational policies and guidance for foreign air carrier operations under Part 129
- OpSpecs and rulemaking for Part 129 and 187

AFS-53: International Technical Support Branch

Lou Alvarez: Manager

Office: 631-317-0746

- International training
- IASA
- Technical expertise to foreign CAAs

AFS-54: International Flight Standards Office (IFO) Management Branch

John J. Benning: Manager

Office: 202-267-0801

- IFO activities
- Regulatory compliance and enforcement
- Certificate issuance and management

- Technical programs for investigation, inspection and surveillance
- Aircraft operations of foreign operators and entities in a foreign geographic location

AFS-57: Miami IFO

James Jelinski: Manager

Office: 954-641-6701

AFS-56: Dallas/Ft. Worth IFO

Wyatt Seeger: Manager

Office: 775-397-4697

AFS-59: New York IFO

Nicholas Tsokris: Manager

Office: 718-995-5447

AFS-58: Los Angeles IFO

Alton Clark: Manager

Office: 424-405-7801

AFS-100: Aircraft Evaluation Division

Suzanne Masterson: Division Mgr (A)

Office: 425-221-3330

- Operational perspective to engineering activities
- Identifies operating regulations impacting aircraft, engine, or propeller design
- Evaluates certification for aircraft, engine, propeller, and associated system
- Evaluates flight crew type rating requirements, minimum equipment lists, continued airworthiness, and Instructions for Continued Airworthiness (ICA)

Admin Support: [Kiana CTR Lee](#)

Admin Officers:

[Pamela O'Neil](#) & [Donna Bay](#)

Senior Technical Advisor:

[John C. Parker](#)

Division Website: [click here](#)

General inquiries: [click here](#)

AFS-110: Air Carrier Branch

Tom Matzen: Manager

Office: 312-972-7614

- ICAs
- Type Certification Boards
- Flight Standardization Board (FSB)
- Flight Operations Evaluation Board (FOEB)
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- Continued airworthiness/Maintenance Review Board (MRB)

AFS-120: Corporate Aviation Branch

Robert Barnes: *Manager*

Office: 562-627-5270

- Type Certification Boards, FSB & FOEB
- Aircraft, engine, or propeller and associated systems for operational relevance and aircraft interface
- ICAs, continued airworthiness & MRB

AFS-130: General Aviation Branch

Lloyd Lewis: *Manager (A)*

Office: 469-216-5625

- Type Certification Boards
- Maintenance Review Boards and evaluation of ICAs for assigned fleet types
- End-user perspective to certification activities

Under Part 23 and 25:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

AFS-140: Rotorcraft Branch

James Kline: *Manager*

Mobile: 206-304-1065

- Type Certification Boards
- Rotorcraft and powered-lift recommendations from the NTSB, AVP and CHDOs

Under Part 27 & 29:

- Aircraft Type Certificated that serve in General Aviation and Part 135 operations
- MRB, FSB, FOEB, and acceptance of ICA
- Continued Operation Safety of aircraft and associated systems

AFS-200: Air Transportation Division

Robert Reckert: *Division Manager*

Office: 860-207-0492

- Manage and oversee Part 121 and 135 air carriers and commercial operators, Part 142 Training Centers, and the associated training systems and voluntary safety programs
- Part 64 and 65 certification of flight engineers, flight navigators, and aircraft dispatchers
- Initial and Continuing Simulator Qualification

Admin Support: [Kim Y. Henderson](#)

Sr. Tech Advisor: [John Kovar](#)

Admin Officer: [Melissa Mason](#)

Division Website: [click here](#)

General inquiries: [click here](#)

AFS-150: Propulsion Systems Branch

Eduard Stalzer: *Manager*

Office: 781-238-7523

- Master Minimum Equipment Lists (M MEL) development and revisions
- Aircraft/Engine minimum maintenance requirement and continued airworthiness/MRB
- Continued Operation Safety
- Acceptance of initial and revised ICA
- Recommendations for Engines, Propellers, and APUs

AFS-160: Standards and Policy Branch

Robert Duffer: *Manager*

Office: 206-231-3774

- Office of Responsibility for all AED Policy
- Introduce new and revised 8900.1 guidance
- Issue, establish and revise AED relevant ACs, Notices, QMS Process
- Interface with all AED branches and FS functional offices
- Coordination and interface for JTAs
- Integration Program Management with AIR

AFS-170: Emerging Technologies Branch

John Posey: *Manager*

Office: 816-507-0664

- Office of Responsibility for Emerging Technologies UAS, UAM, AAM, OPA, Autonomous Aircraft Systems
- Type Certification Boards FSB & FOEB
- Operational suitability Demonstration/Evaluation
- Emerging Technologies Maintenance Evaluation
- ICA, Continued Airworthiness & MRB
- UA Associated Elements (AE)
- Support of Exemptions, Waivers for Emerging Technologies



AFS-220: Operations Group

Dan Kelman: *Manager*

Office: 207-310-7724

- Part 121, 125, and 135 Safety Assurance Support
 - Air Ambulance
 - Cabin Safety
 - Cargo
 - Dispatch
 - Extended Ops (ETOPS)
 - Fatigue Management (Part 117)
 - Fixed Wing & Rotorcraft Operations
 - Icing Programs & Ops in Ground Icing Conditions
 - Management Deviations
 - Proving & Validation
 - Weather
 - Weight & Balance
- Crisis Response Working Group (CRWG)
- DoD Audits/Air Mobility Command Liaison
- MEL/CDL/NEF
- Mergers & Acquisitions
- Occupational Safety and Health (OSHA) Liaison
- Powered Lift
 - Electric Vertical Take-Off and Landing (eVTOL)
 - Urban/Advanced Air Mobility (UAM)
- Take-off and Landing Performance Assessment (TALPA)

AFS-260: Implementation and Integration Group

Salli Rowe: *Manager*

Office: 202-267-7262

- Voluntary Safety Programs
- Policy Consistency Review
- Ops Specs/Mspecs/Tspec/LOA (WebOPSS)
- Chair Operations Specifications Work Group (OSWG)
- Operations Approval Portal System (OAPS)
- Air Taxi On-Demand Economic Authority (DOT Part 298) (eAIM)
- Part 121, 129, 135 Insurance Certification (DOT Part 205) (eAIM)
- Joint Implementation Measurement Data Analysis Team (JIMDAT)/ Commercial Aviation Safety Team (CAST)

AFS-280: Training and Simulation Group

Lee Abbott: *Manager*

Mobile: 202-302-4615

- Part 121 & 135 Training Program Policy
- Part 121, 135, 142 SA Support
- AED Support (FSB/MMEL)
- MEL/CDL/NEF
- FAA FSTD evaluation courses
- BASA-SIP Implementations
- Pilot & Human Factors Research
- Air Carrier Designee Program Policy
- Advanced Qualification Program (AQP)
- 14 CFR Part 60 Rulemaking & Supporting Policy & Guidance Material
- Initial and Continuing Qualification Evaluations of Aircraft Simulators
- FSTD Sponsor Quality Management System Approval & Oversight



AFS-300: Aircraft Maintenance Division

Jackie Black: *Division Manager*

Office: 817-455-5269

- Airworthiness of civil aircraft
- Certification, inspection, and surveillance of maintenance, airmen (mechanics, repairmen, parachute riggers), avionics, and air agencies (Aviation Maintenance Technician Schools, repair stations)

Admin Support: [Monica Wallace](#)

Division Website: [click here](#)

Sr. Tech Advisor: [Abbie Otis](#)

General inquiries: [click here](#)

Admin Officer: [Patricia Verbeck](#)

AFS-320: Airmen and Special Projects Group

John (Jay) Hiles: *Manager*

Office: 480-589-1179

- Maintenance related EIRs
- Suspected Unapproved Parts Prog.
- Airmen certification and testing (Part 65 Subparts D, E and F)
- Part 147 Aviation Maintenance Technician Schools (AMTS)
- Part 183 Representatives of the Administrator: DME, DPPE, DAR-T

AFS-330: Commercial Aviation Group

Dale Hawkins: *Manager*

Office: 847-385-1752

- Human factors
- Minimum Equipment Lists
- Service Difficulty Reporting
- ICAO & MRB Policy Board
- Commercial aircraft maintenance (Part 91K, 119, 121, 125 & 135)
- Operations Specifications Working Group (OSWG)
- Technical assistance for Extended & Polar Operations
- Technical assistance for CMOs on aircraft maintenance
- Continuous Airworthiness Maintenance Programs
- Joint Implementation Measurement and Data Analysis

AFS-340: General Aviation Group

Christopher Parfitt: *Manager*

Office: 202-267-1708

- FAA-certificated repair stations
- Certification, inspection, and surveillance of GA maintenance
- Avionics lead for ELT, ADS-B, transponders, etc.
- Bilateral Aviation Safety Agreement (BASA)/Maintenance Implementation Procedures (MIP) agreements with CAAs

AFS-400: Flight Technologies & Procedures Division

Doug Rodzon: *Division Manager (A)* **Mobile:** 405-318-5880

To improve flight operations, standardization, and aviation safety within U.S. and international airspace systems, and to support the NextGen plans through regulations, standards, and policy on flight operations, aircraft, airspace, airports, and procedures.

Admin Support: [Angela Williams](#) **Division Website:** [click here](#)
Sr. Tech Advisor: [Mark E. Fox](#) **General Inquiries:** [click here](#)
Admin Officer: [Alexander Abels](#)

AFS-405: Organizational Effectiveness

Julie Webb: *Manager* **Office:** 405-954-0087

To ensure consistency, interdependence, critical thinking, and agility across the division through implementation of safety programs, risk management, professional development, and communications.

- Contribute to the division's organizational health
- Ensure consistent and quality maintenance and implementation
- Manage professional development efforts for the division
- Conduct strategic planning for the division

AFS-410: Flight Operations Group

Janet Greenwood: *Manager (A)* **Office:** 202-330-2702

Develop safe Communication, Navigation, and Surveillance and air traffic management operations using existing & emerging technologies and innovative operational concepts.

- Develop, analyze, provide technical guidance, and implement policies, standards, criteria, requirements, specifications, limitations, applications, and approvals on:
 - Instrument flight operations
 - Performance-based navigation
 - Integration of new & emerging technologies
 - Implementation of NextGen
 - Special areas of operation
 - New entrants
- Represent Flight Standards in international meetings and liaisons with foreign CAAs to foster global safety standards

AFS-420: Flight Procedures & Airspace Group

Wade Terrell: *Manager* **Office:** 405-423-7936

Ensures safe and efficient flight paths from takeoff to landing and provides operational safety reviews and support to the NAS

- Establishes instrument design and procedures for departure; en route; arrival and approach; and obstacle clearance standards, criteria, and policy
- Develops, analyzes and approves non-standard criteria, waivers from standards, and special instrument procedures
- Provides operational safety reviews and develops requirements to support Air Traffic and Airports to ensure and sustain acceptable levels of safety

AFS-430: Flight Research & Analysis Group

Jacob Powers: *Manager (A)* **Office:** 405-229-8108

Provides leadership by defining and independently conducting aviation safety research, while collaborating with the global aerospace research community on existing and emerging flight technologies and operational concepts.

- Manages the Flight Operations Simulation Laboratory, provides real-time, realistic, dynamic virtual operations to observe and evaluate pilot-controller-aircraft interface and performance data in a defined or generic environment
- Assesses the safety of new, emerging & modified flight operational concepts & systems to improve flight operations, standards, capacity & aviation safety in the NAS
- Serves as the Flight Standards focal point for human factors issues regarding new flight technologies implementation
- Supports safety analyses for AVS, NextGen, ATO, ARP, Industry, other government agencies & DoD

AFS-600: Regulatory Support Division

Karen Lucke: *Division Manager* **Office:** 312-520-3195

- Airman standards, publications, and testing
- Designee policy, training, and oversight
- Safety Data Systems Management

Admin Support: [Santresa Glass](#) **Division Website:** [click here](#)
Sr. Tech Advisor: [Jennifer Fleming](#) **General Inquiries:** [click here](#)
Admin Officer: [Anthony Troia](#)

AFS-610: Specialty Aircraft Examiner Branch

Dante Fontenot: *Manager* **Office:** 601-317-5091

- Specialty Aircraft Examiners (SAE) Program
- Flight Standards Inspector Resource Program (FSIRP)

AFS-620: Aviation Data Systems Branch

Mindi Jagers: *Manager* **Mobile:** 916-213-8312

- FOIA/PA
- Collection, storage and distribution of Aviation Data (incl. AIDS/EIS/PRD/SDRS)

Pilot Records Database [click here](#)

Airman Accident Incident Enforcement Portal [click here](#)

AFS-630: Airman Testing Standards Branch

Chris Thomas: *Manager* **Office:** 208-576-0739

- Practical test standards (PTS)
- Airman Certification Standards (ACS)
- Airman knowledge, oral, and practical testing programs
- Supporting reference materials for standards and testing

AFS-640: Designee Standardization Branch

Hans Larsen: *Manager* **Office:** 847-294-8514

- Training for FS and AIR Designees
- Designee training
- Course Mentorship for FS Designee Management Practical Application Workshops (PAW)

Designee Registration System [click here](#)

AFS-650: Delegation Program

Trey McClure: *Manager* **Mobile:** 405-954-9510

- AFS Delegation Program
- Deviations to Designee Policy

AFS-700: Emerging Technologies Division

Joseph Morra: Division Manager

Office: 202-450-7828

Admin Support: Kim CTR Henderson

Sr. Tech Advisor: Robert Stack

Admin Officer: Queta Ugaz

Division Website:
(to be added)

General inquiries:
(to be added)

- Policy and processes surrounding unmanned aircraft systems (UAS)
- Drone-related policy decisions and approvals

AFS-710: Maintenance

Sergio Lopez: Manager (A)

Mobile: 954-612-1764

- Policy for maintenance of unmanned aircraft and associated elements

AFS-720: Evaluation

Oscar Bocanegra: Manager

Mobile: 336-453-1706

- Responsibility for emerging technologies ops evaluations and maintenance evaluations of UAS
- Type certification boards, FSB, & FOEB of UAS
- Perform operational suitability demonstration/evaluation of UAS
- Reviews of instructions for continued airworthiness (ICA) of UAS
- Review of requirements for UA associated elements
- Support of exemptions and waivers for emerging technologies

AFS-730: Technologies and Standards

Marcus Cunningham: Manager (A)

Mobile: 202-733-7910

- Analyze and provide technical guidance on UAS:
 - Detect and avoid technologies
 - Command and communications technologies
 - Performance-based navigation
 - Instrument/sensor-based flight operations for UAS
 - Integration of new & emerging technologies
- Communication & navigation policy for UAS
- Implement policies, standards, criteria, requirements, specifications, limitations, and applications for UAS technologies
- Implementation of NextGen UAS technologies
- Represent Flight Standards in international meetings related to UAS technologies
- Liaison with foreign CAAs to foster global safety standards for UAS technologies
- Represent the FAA with standards bodies for UAS technologies

AFS-740: Air Transportation

Rachel Carlstrom: Manager

Mobile: 515-300-7067

- Rulemaking Projects (BVLOS 108)
- Exemptions and Deviations
- 135 Safety Assurance Support
- Part 135 Policy and Guidance
- GASA Outreach
- Technical Assists

AFS-750: General Aviation and Commercial

Derek Hufty: Manager

Mobile: 202-763-4955

- Policy Branch for non-air carrier UAS operations
- Part 107 Policy
- Part 107 Waivers
- 107 Pilot Certificate and Training
- 44809 Recreational Flyer Policy
- UAS Public Aircraft Operations (PAO) Operational Analysis
- Special Airworthiness – Experimental Category (SAC-EC) Operational Analysis
- 363 UAS with Dangerous Weapons
- UAS Outreach
- GASA Support
- UAS Part 61, 91, 133, and 137 Policy
- 44807 Approvals
- Part 91 UAS Exemptions
- Non 107 Pilot Certificate and Training
- Criteria for Making 44807 Determinations (CMD)
- UAS NEPA Environmental Analysis

AFS-760: Safety Assurance

Sergio Lopez: Manager

Mobile: 954-612-1764

- Performs certification for UAS Operators
- Provides certificate management for UAS Operators
- Accomplishes oversight and surveillance activities concerning operations of UAS
- Serves as the primary interface with GASA

AFS-800: General Aviation and Commercial Division

Brad Palmer: *Division Manager*

Office: 202-267-7739

- Training, certification, inspection, and surveillance of GA airmen, flight instructors, air agencies, pilot schools, public aircraft operations, personal, and recreational operations
- Regulations and policy governing commercial operations (incl. rotorcraft, external-load operators Part 133, agricultural Part 137 operations, banner tow, Part 125 operators, Part 91 commercial operators, corporate, business, and Part 91K fractional)
- National FAA Safety Team (FAASTeam)
- EIR Processing Team-reviews EIR packages from Safety Assurance offices.
- Operational aspects of UAS policy under Part 107

Admin Support: [Kiana CTR Lee](#)

Division Website: [click here](#)

Sr. Tech Advisor: [Manny Cruz](#)

Admin Officer: [Travis Carter](#)

AFS-810: Training and Certification Group

Everette Rochon: *Manager*

Mobile: 703-371-3460

- Training & certification (Pilots & Flight Instructors)
- Part 141 pilot school support
- FAA approval and use of Aviation Training Devices
- ASI (GA-Operations) qualifications and currency

AFS-830: Operations Group

Mark Giron: *Manager*

Mobile: 240-644-3138

- Aerobatic practice areas
- Air shows & aviation events
- Parts 103 & 105 Operations
- Part 137 agricultural operators
- Civil operations of surplus military aircraft
- Amateur-built, recreational, & personal aircraft policy & regulations (operational aspects of GA under Part 91 except for air traffic & aircraft maintenance rules)
- Aerial work & public aircraft operations (PAO)
- UAS policy & processing under Part 107
- Private & commercial (non-air carrier) flights conducted in piston & turbine aircraft by individuals & companies under Part 91 & 125
- Fractional ownership program managers under Part 91K
- Helicopter external load operators under Part 133
- Lasers

AFS-850: Safety Outreach Group

Valerie Palazzolo: *Manager*

Office: 614-656-8377

- National FAASTeam
- FAA Safety Briefing magazine
- UAS Outreach
- Technical guidance and policies for FAASTeam Program Managers (FPMs)—OPS & AW
- FAASTeam National Performance Plan-FPMs Work Program
- FAASTeam Website-FAASafety.gov [click here](#)
- EIR Processing Team

AFS-900: Safety Analysis and Promotion Division

Kawehi Lum: *Division Manager*

Office: 310-956-2700

- National risk-based, data-supported, oversight systems
- Support for the Safety Assurance System (SAS), Safety Management System (SMS), National Program Guidelines (NPG), and Certification Service Oversight Process (CSOP)
- FS data systems, incl. Safety Performance Analysis System (SPAS)
- Analytical support on aviation safety issues

Admin Support: [Monica Wallace](#)

Division Website

Sr. Tech Advisor: [Rodney Martinez](#)

General Inquiries

Special Projects: [Dale Whitmore](#)

Admin Officer: [Daphne Martin](#)

AFS-910: Certification & Evaluation Program Office

Danny Wu: *Program Office Mgr (POM)*

Mobile: 901-437-3206

- Major Change Process Documents
- Certification Consultant Program
- Post-Accident Assistance Team
- Aircraft Configuration Control Document
- Initial certifications for Part 121 Applicants
- National Certificate Holder Evaluation Process (CHEP) for Part 121, 135, & 145

CEPO Website: [click here](#)

AFS-910: Field Support Program Office

Jeffrey Smith: *(A) POM*

Office: 704-318-5215

- Instructors to the FAA Academy
- Technical guidance & application of business processes, system safety & automation
- Formal training & educational materials

FSPO Website: [click here](#)

AFS-910: Safety Management System Program Office

Suzette Rash: *(A) POM*

Office: 703-776-0677

- SMS oversight methods in SAS
- State Management Panel
- Part 5 SMS regulations, internal and external facing policy, and SMS training
- Support SMS implementation for GASA & ACSA
- SMS Voluntary Program (certificate holders not regulated under Part 5)
- Safety Management International Collaboration Group
- Related ICAO sponsored SMS events

SMSPO Website: [click here](#)

AFS-910: System Approach for Safety Oversight Program Office

Mohammad Wasique: *POM*

Office: 703-487-3927

SASOPO Website: [click here](#)

- Data-supported risk-based decision making
- Safety systems & programs implementation

AFS-930: Safety Analysis Program Office

Mark Gruber: *POM*

Office: 202-267-1148

SAPO Website: [click here](#)

- Analytics governance
- Aviation safety data systems
- Risk identification & mitigation