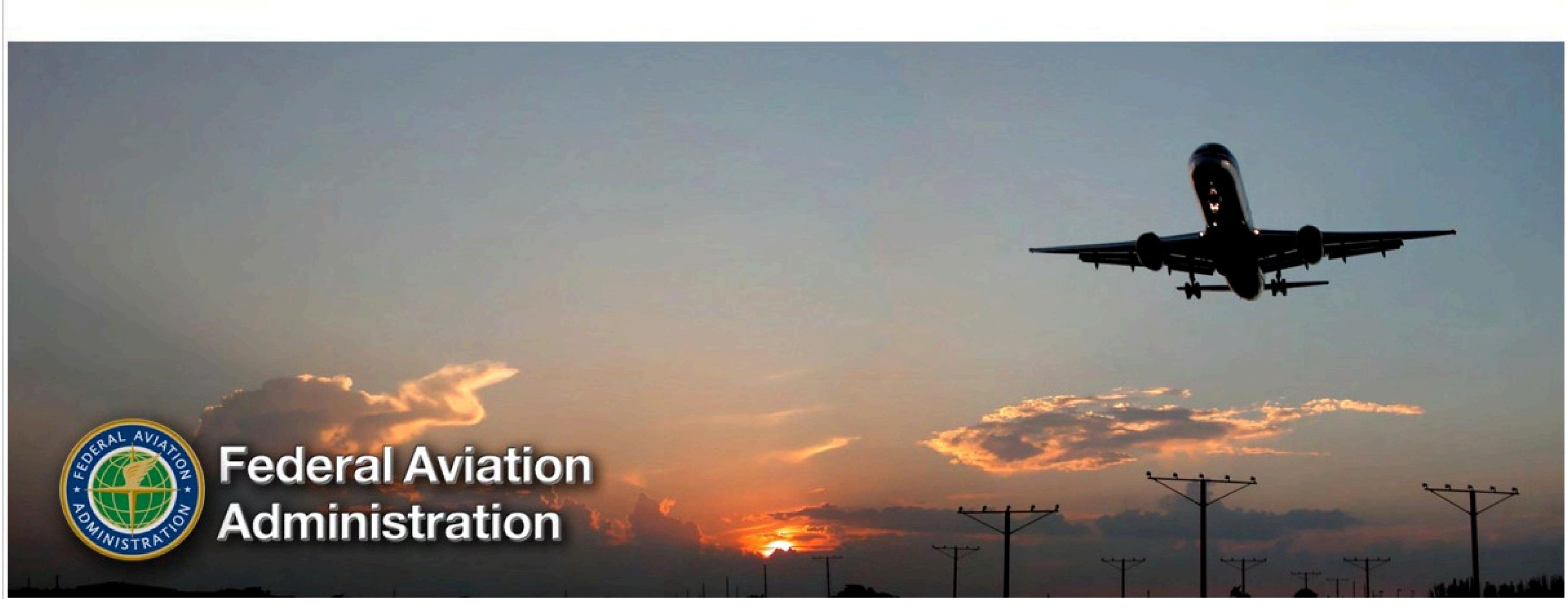
FAA Community Engagement

Responding to the Nation's Aviation Noise Concerns



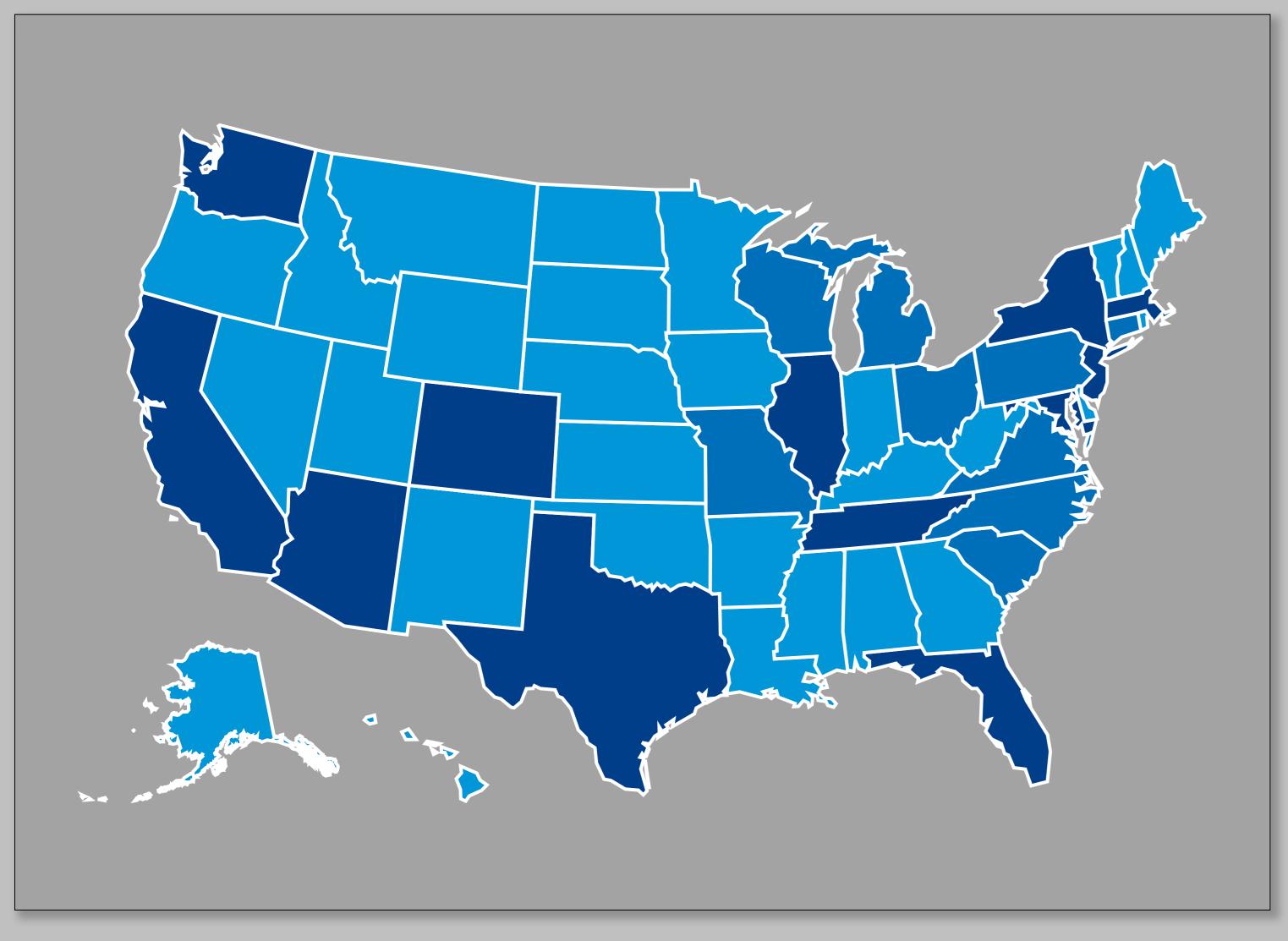
Nationwide

Total Complaints and Inquiries

23,251

Total Individuals Who Submitted Concerns

5,686





Note: All data was compiled by querying the ANCIR Noise Portal for complaints and Inquiries from the 2024 calendar year.

Responding to the Nation's Aviation Noise Concerns

The Federal Aviation Administration (FAA) is dedicated to addressing aircraft noise complaints and inquiries from the public with efficiency and effectiveness. Our primary objective is to handle these concerns in a clear, consistent, and repeatable manner, ensuring a responsive approach that optimally utilizes FAA resources.

To achieve this goal, we have established the Aviation Noise Complaint and Inquiry Response (ANCIR) Portal. This innovative platform serves as a central hub for the public to submit their concerns and inquiries related to aircraft noise. The ANCIR Portal streamlines the process, allowing us to provide a comprehensive and timely response to each submission.

Our commitment extends beyond merely acknowledging complaints; we aim to deliver thorough and accurate information to the public. By addressing their concerns comprehensively, we strive to foster transparency and understanding. This approach not only meets the immediate needs of the public but also contributes to a broader effort to enhance public awareness and engagement on aviation noise issues.

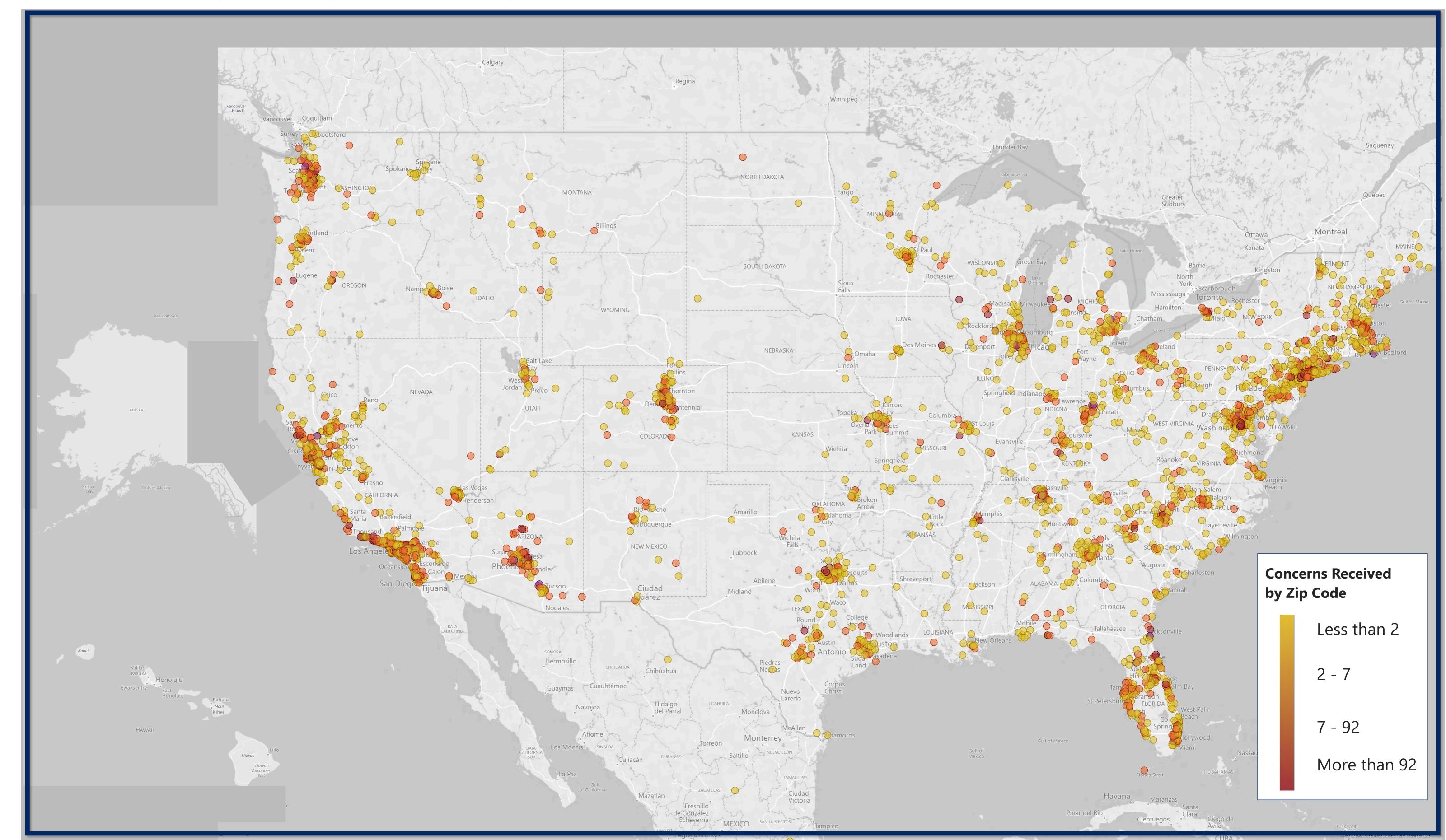
Through ANCIR, we seek to uphold a standard of responsiveness that reflects our dedication to serving the public. By utilizing the best practices and optimizing FAA resources, we aim to create an effective system that consistently meets the needs of those impacted by aircraft noise. Our ongoing commitment to improvement ensures that the ANCIR Portal remains a valuable tool in promoting transparency, understanding, and cooperation between the FAA and the communities we serve.

To better understand the FAA guidelines for processing noise complaints, we urge you to review our **policy** and **index** pages. These resources explain what types of concerns are processed, and how they are defined and organized for reporting. We appreciate your cooperation and look forward to maintaining a positive and constructive dialogue with your community.

Region - State/Territories Total Complaints Alaskan (AAL) - AK Central (ACE) - IA, MO, KS, NE 200 9,692 Eastern (AEA) - DC, DE, MD, NJ, NY, PA, VA, WV Great Lakes (AGL) - IL, IN, MI, MN, ND, OH, SD, WI 1,284 New England (ANE) - CT, MA, ME, NH, RI, VT 580 Northwest Mountain (ANM) - CO, ID, MT, OR, UT, WA. WY 1,248 Southern (ASO) - AL, FL, GA, KY, MS, NC, PR, SC, TN, VI 3,041 Southwest (ASW) - AR, LA, NM, OK, TX 2,169 Western Pacific (AWP) - AZ, CA, HI, NV, AS, GU, MH 5,015 23,251 **Total**

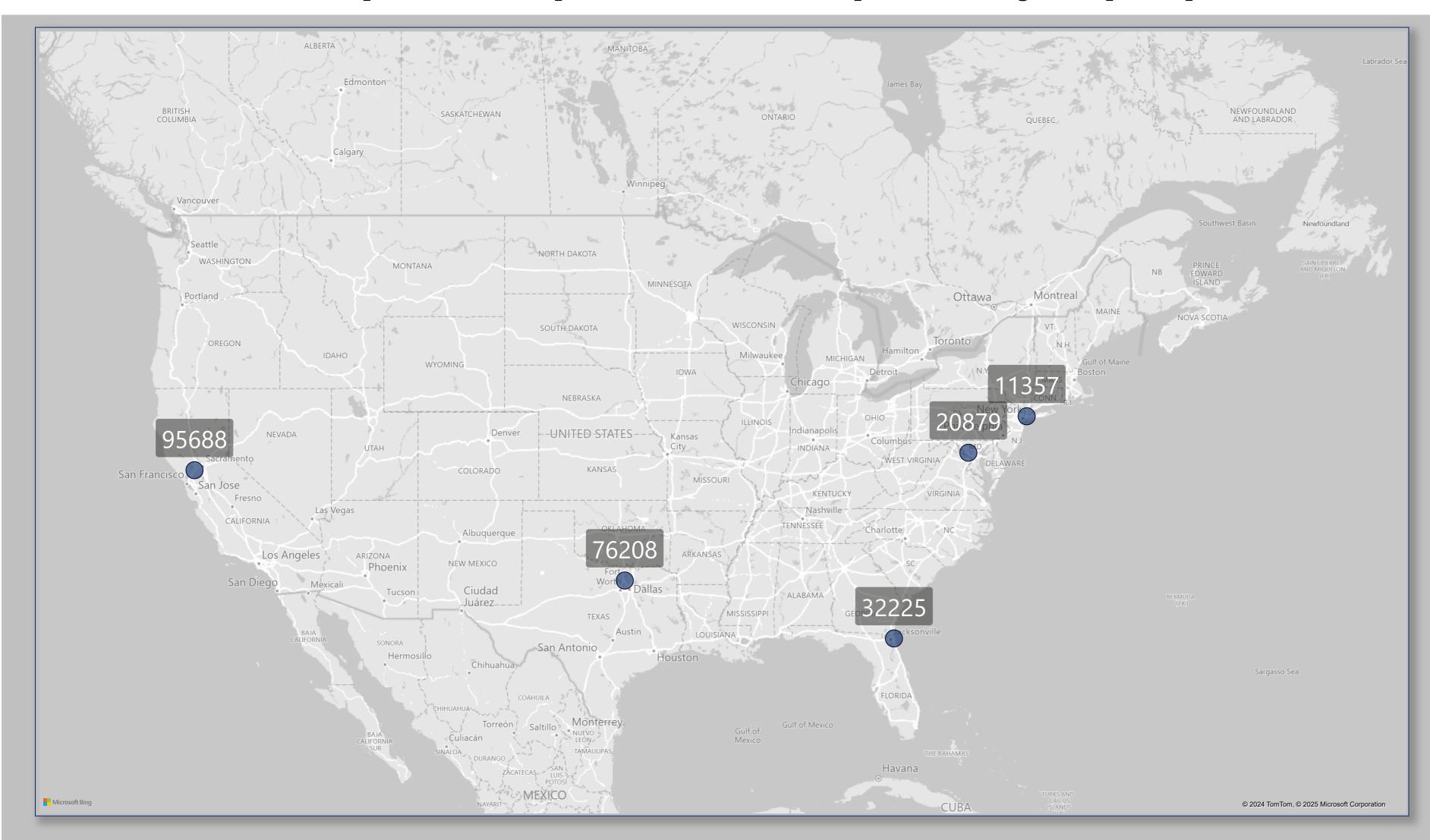
Nationwide

Nationwide Map of Complaints and Inquiries



Nationwide Data and Trends for 2024

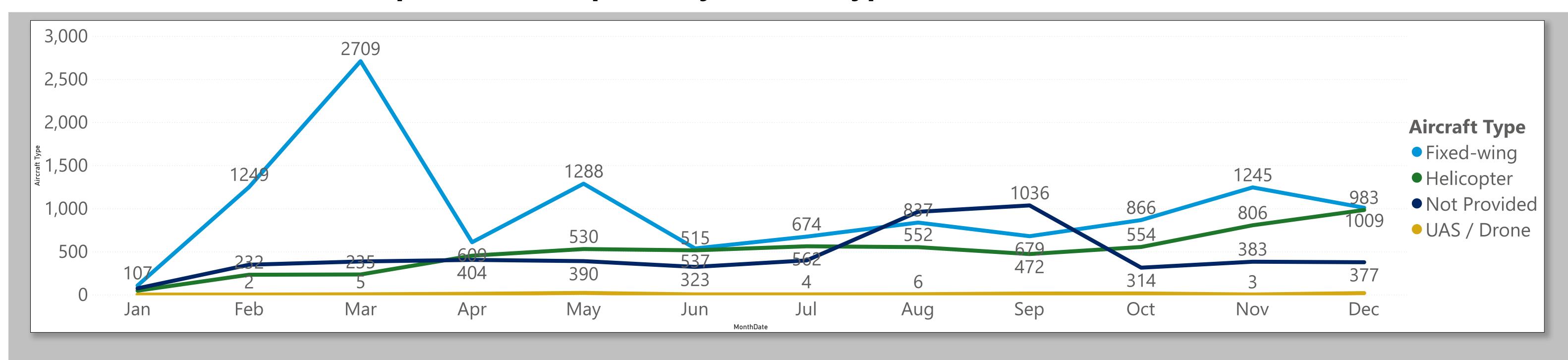
Nationwide Map of Complaints and Inquiries by Top Zip Codes



ocations with the Highest Number of Complaints				
5Zip	City, State	Individuals	Total	% of Total for Year
11357	Whitestone, NY	2	2329	10.02%
20879	Gaithersburg, MD	11	2102	9.04%
76208	Denton, TX	3	1848	7.95%
32225	Jacksonville, FL	1	1474	6.34%
20882	Gaithersburg, MD	4	800	3.44%
Total	Denton, TX		8553	36.79%

Airports with the Highest Number of Complaints					
FAA Airport City, State Individuals Total % of Total for Year					
GAI	Gaithersburg, MD	18	2882	12.40%	
DFW	Irving, TX	5	1761	7.57%	
CRG	Jacksonville, FL	2	1361	5.85%	
VCB	Vacaville, CA	4	1190	5.12%	
JRA	New York, NY	21	838	3.60%	
Total			8032	34.54%	

Seasonal Variation of Complaints and Inquiries by Aircraft Type, for Year 2024



Nationwide

Noise Portal Responses

Inquiry Received Response -	5,344
Received No Response - (Response Not Requested)	4,337
Received No Response - (Repeat and Non-Qualifying)	13,350
Responses in Progress -	220
Total Complaints Reviewed -	23,251

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

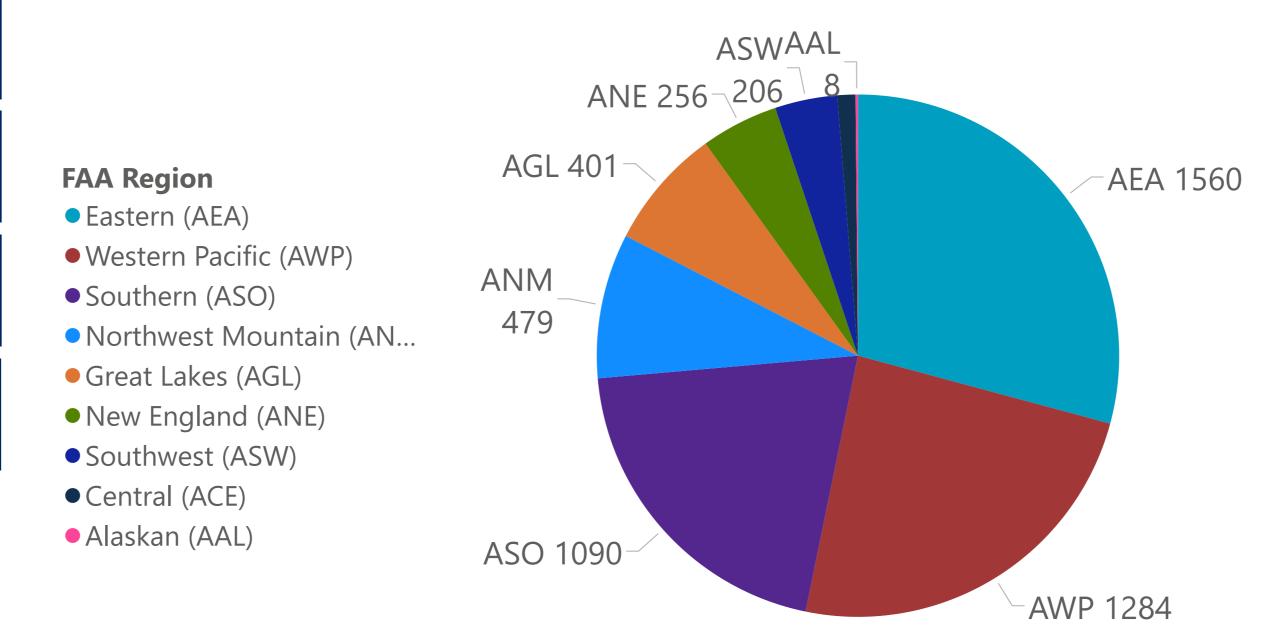
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	117
Repeat Complaints and Inquiries -	15,445
Percentage of All Regional Inquiries -	66%

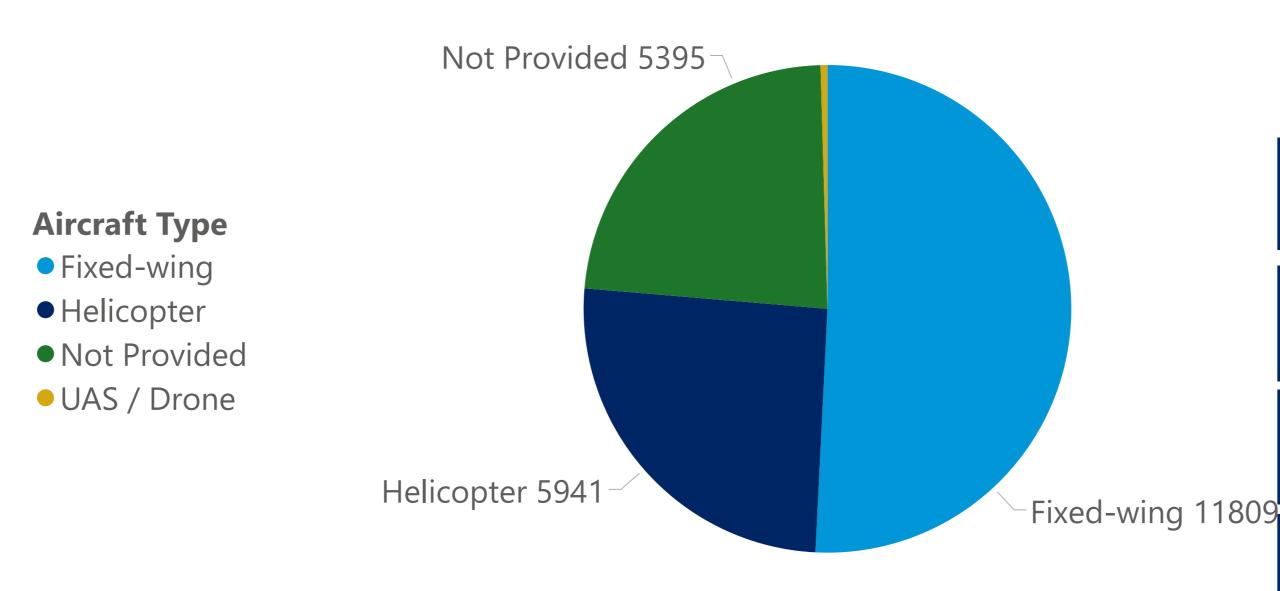
Concerns Forwarded to FSDO For Safety Review

FSDO Responses -	75
Percentage of All Regional Inquiries -	0.3%

Response to Inquiries by FAA Region



Total Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	11,809
Repeat Inquiries -	8,735
Repeat Individuals for Aircraft Type -	83
Percentage of Fixed-Wing Total -	74%

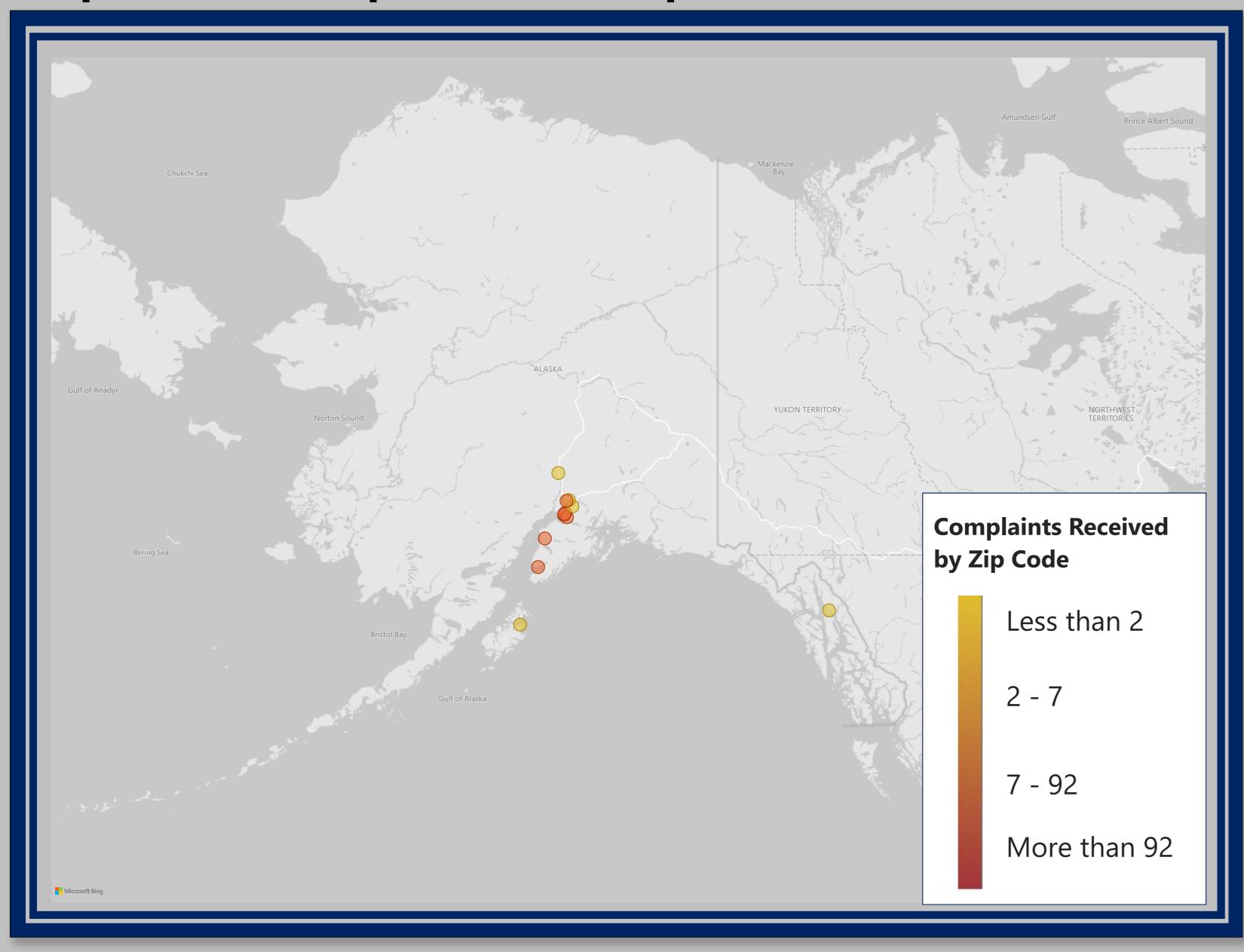
Helicopter Aircraft

Total for Aircraft Type -	5,941
Repeat Inquiries -	3,925
Repeat Individuals for Aircraft Type -	44
Percentage of Helicopter Total -	66%

Total for Aircraft Type -	106
Repeat Inquiries -	55
Repeat Individuals for Aircraft Type -	6
Percentage of UAS/Drone Total -	52%

Alaskan Region (AAL) AK

Map of AAL Complaints and Inquiries

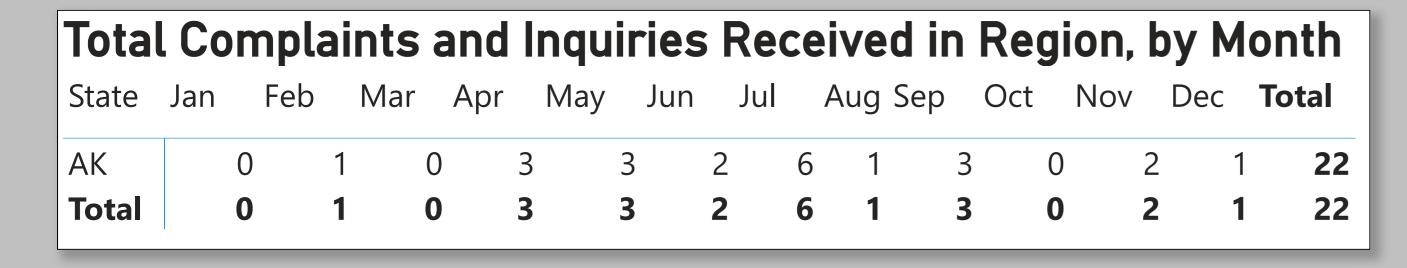


Total
Complaints and Inquiries

Total Individuals Who Submitted Concerns

17

Alaskan Region - Timeline for 2024



Complaints and Inquiries by Known Aircraft Type					
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
AK	11	4	7	0	22
Total	11	4	7	0	22

Alaskan Region (AAL) AK

Noise Portal Responses

Inquiry Received Response -	8
Received No Response - (Response Not Requested)	1
Received No Response - (Repeat and Non-Qualifying)	11
Responses in Progress -	2
Total Complaints Reviewed -	22

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

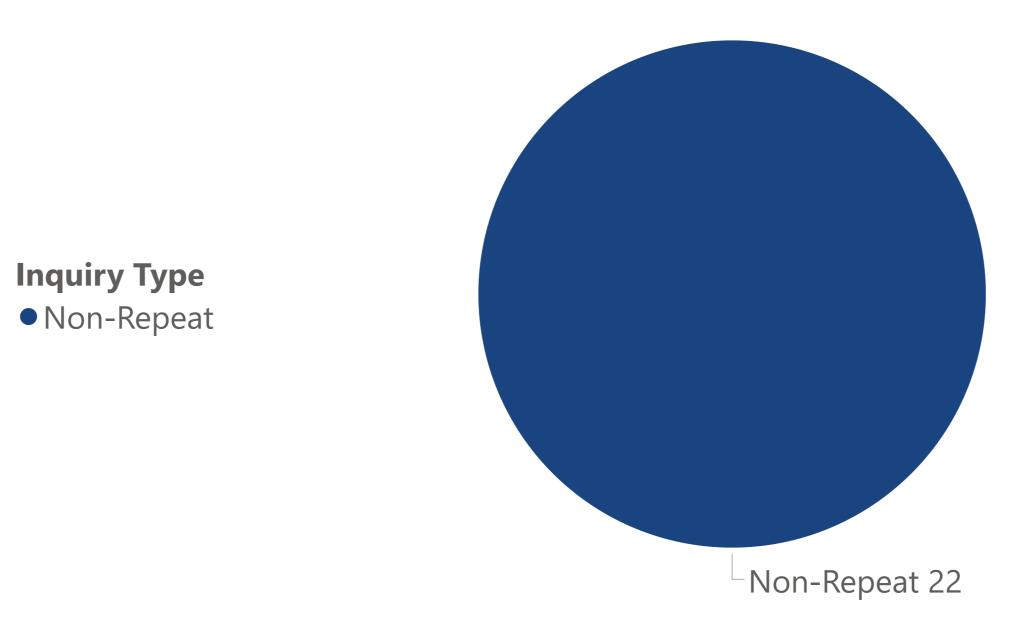
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	0
Repeat Complaints and Inquiries -	0
Percentage of All Regional Inquiries -	0%

Forwarded to FSDO For Safety Review

FSDO Responses -	2
Percentage of All Regional Inquiries -	9.1%

Individual Inquiry Types for the AAL Region



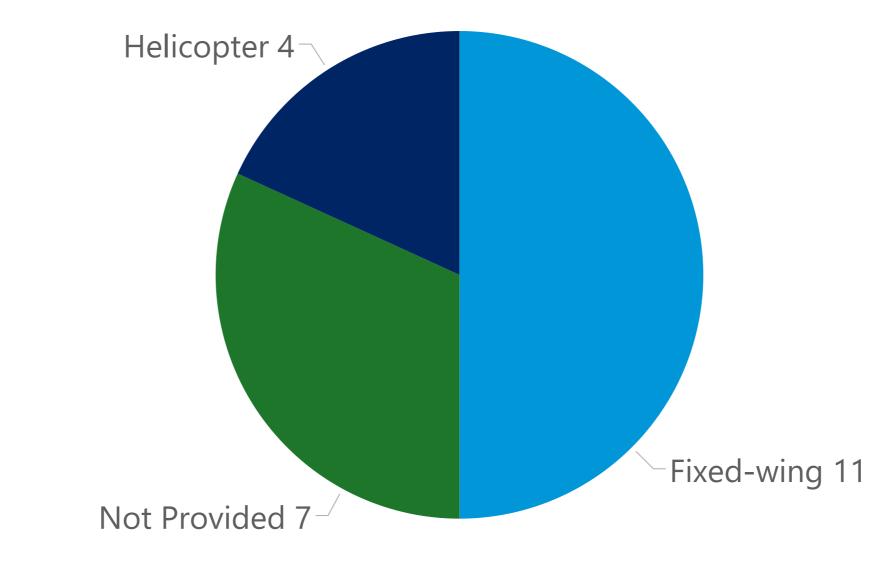
Complaints and Inquiries by Known Aircraft Type

Aircraft Type

Fixed-wing

Helicopter

Not Provided



Fixed-Wing Aircraft

Total for Aircraft Type -	11
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Fixed-Wing Total -	0%

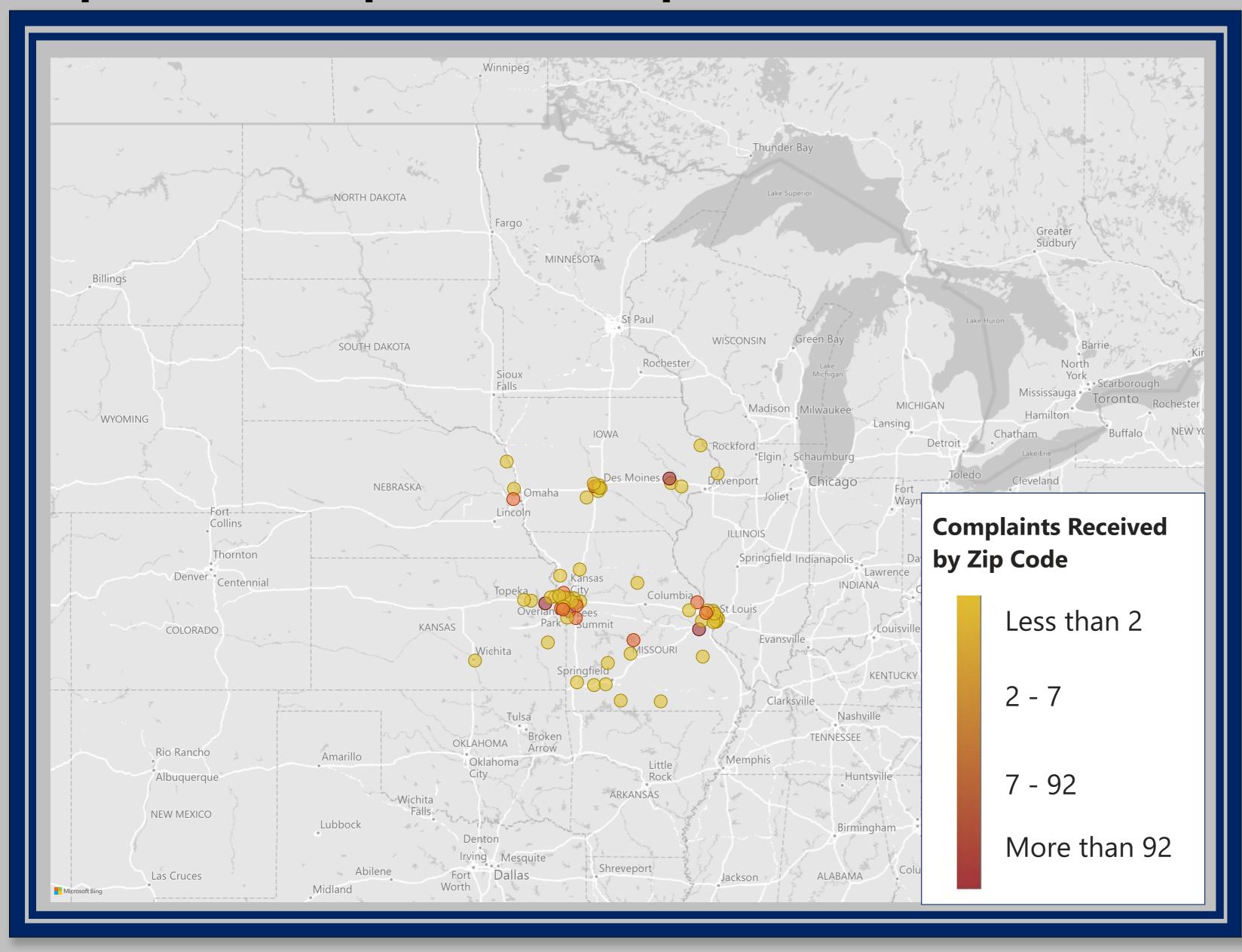
Helicopter Aircraft

Total for Aircraft Type -	4
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Helicopter Total -	0%

Total for Aircraft Type -	0
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Central Region (ACE) IA, KS, MO, NE

Map of ACE Complaints and Inquiries



Total
Complaints and Inquiries

200

Total Individuals Who Submitted Concerns

76

Central Region - Timeline for 2024

Tota	l Co	mpl	aints	and	d Inq	uirie	s R	ecei	ved	in R	egio	n, by	Mor	nth
State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲	
NE	C) C	0	1	0	0	1	1	1	0	0	0	4	
KS	C) 3	3 2	0	1	0	6	0	3	4	7	1	27	
IA	C) 2	2 5	2	2	5	5	3	1	2	1	2	30	
МО	C	18	3 10	7	6	15	29	9	3	30	4	8	139	
Total	0	23	17	10	9	20	41	13	8	36	12	11	200	

Complaints	and Inq	uiries b	y Known	Aircraft T	ype
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total ▲
NE	1	1	2	0	4
KS	16	3	8	0	27
IA	13	3	14	0	30
MO	102	20	16	1	139
Total	132	27	40	1	200

Central Region (ACE) IA, KS, MO, NE

Noise Portal Responses

Inquiry Received Response -	60
Received No Response - (Response Not Requested)	71
Received No Response - (Repeat and Non-Qualifying)	67
Responses in Progress -	2
Total Complaints Reviewed -	200

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

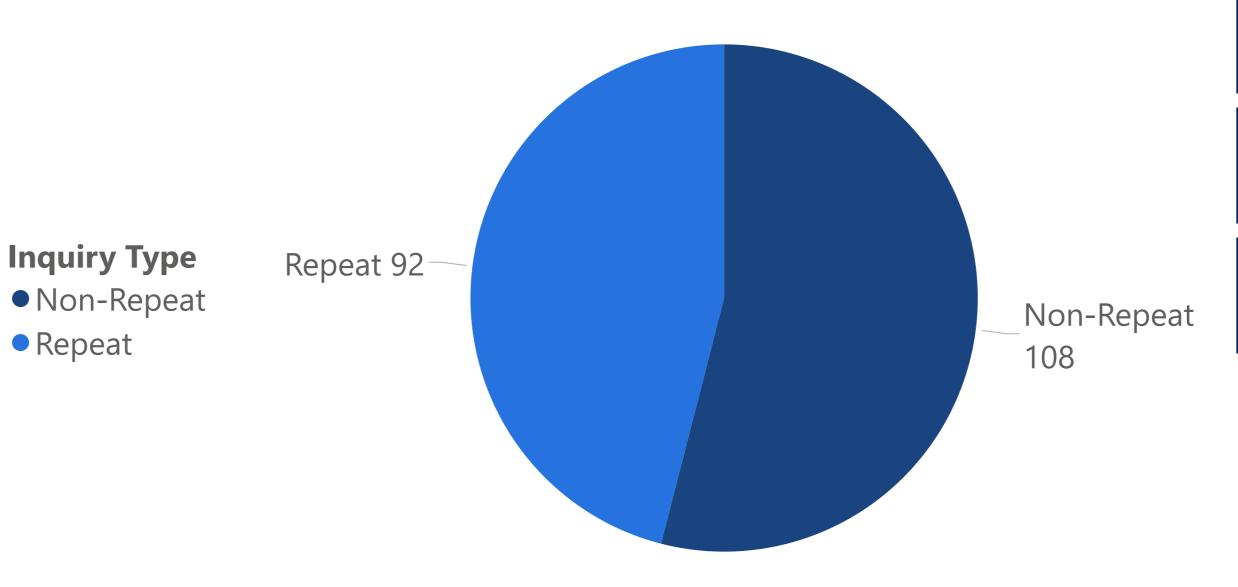
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	2
Repeat Complaints and Inquiries -	92
Percentage of All Regional Inquiries -	46%

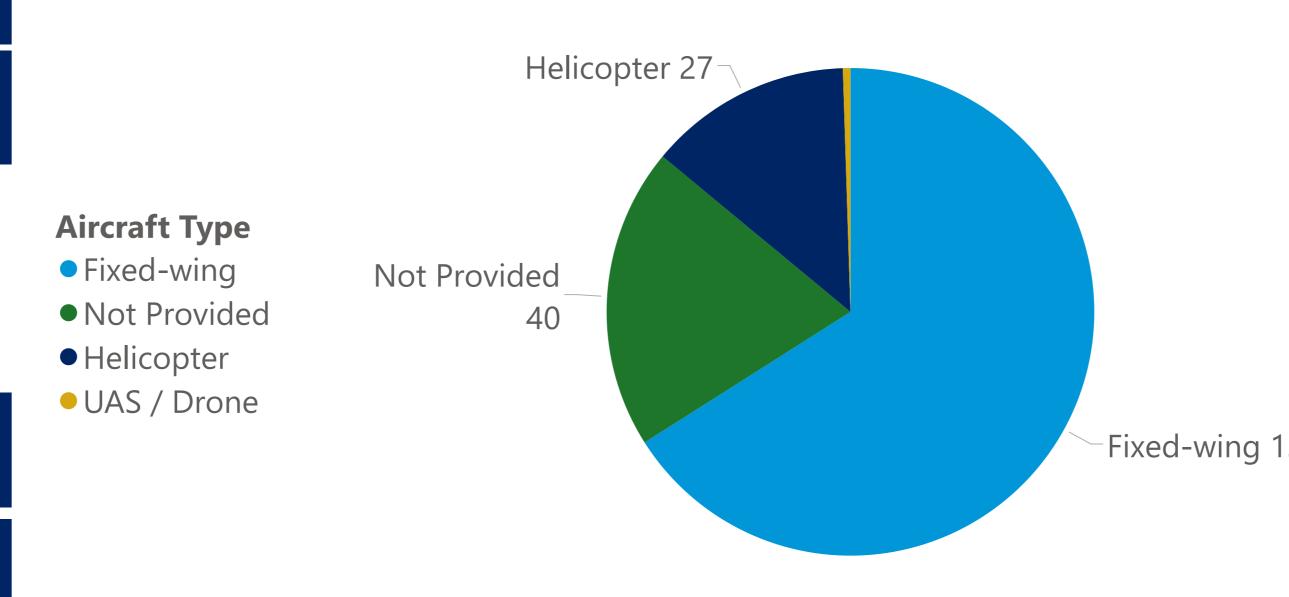
Forwarded to FSDO For Safety Review

FSDO Responses -	0
Percentage of All Regional Inquiries -	0.0%

Individual Inquiry Types for the ACE Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	132
Repeat Inquiries -	75
Repeat Individuals for Aircraft Type -	2
Percentage of Fixed-Wing Total -	57%

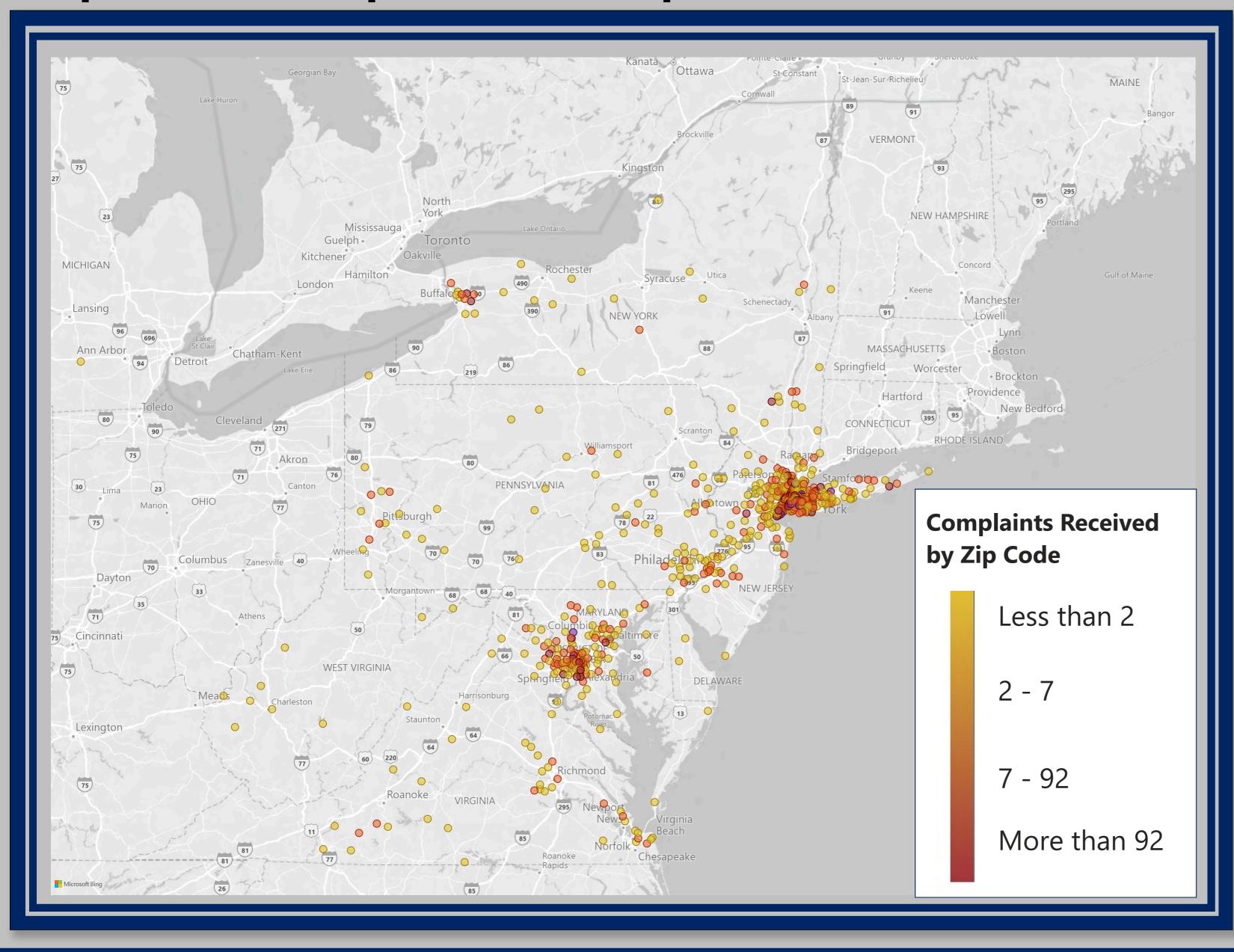
Helicopter Aircraft

Total for Aircraft Type -	27
Repeat Inquiries -	9
Repeat Individuals for Aircraft Type -	1
Percentage of Helicopter Total -	33%

Total for Aircraft Type -	1
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Eastern Region (AEA) DC, DE, MD, NJ, NY, PA, VA, WV

Map of AEA Complaints and Inquiries



Total
Complaints and Inquiries

9,692

Total Individuals Who Submitted Concerns

1,629

Eastern Region - Timeline for 2024

Tota	l Co	mpl	aint	s an	d In	quir	ies	Rec	eive	d in	Reg	ion,	by M
State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲
СТ	0	0	1	0	0	0	0	0	0	0	0	0	1
DE	0	0	0	0	1	1	0	1	3	0	0	0	6
WV	0	1	1	1	0	0	2	2	0	0	2	1	10
DC	2	1	3	0	1	1	0	4	4	3	2	5	26
PA	1	4	9	8	19	8	10	10	12	9	10	7	107
VA	7	15	27	24	21	32	16	35	37	38	30	17	299
NJ	8	34	70	82	95	58	28	21	21	28	24	22	491
MD	1	737	2172	31	10	10	13	13	47	30	7	7	3078
Total	44	982	2471	511	565	573	629	682	621	659	895	1060	9692

Complaints	and Inq	uiries b	y Known	Aircraft 1	Гуре
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total _
СТ	0	0	1	0	1
DE	2	0	4	. 0	6
WV	6	1	3	0	10
DC	7	4	15	0	26
PA	42	29	36	0	107
VA	130	39	129	1	299
NJ	99	290	101	1	491
MD	2960	40	78	0	3078
Total	3807	4797	1051	37	9692

Eastern Region (AEA) DC, DE, MD, NJ, NY, PA, VA, WV

Noise Portal Responses

Inquiry Received Response -	1,560
Received No Response - (Response Not Requested)	3,191
Received No Response - (Repeat and Non-Qualifying)	4,935
Responses in Progress -	6
Total Complaints Reviewed -	9,692

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

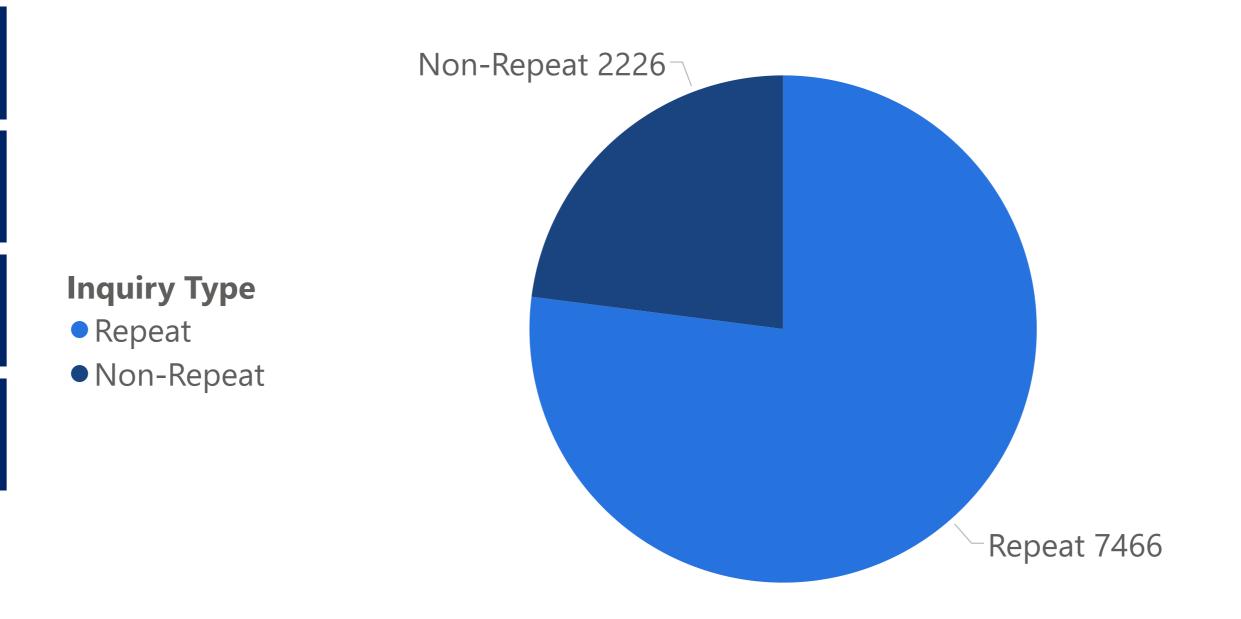
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	45
Repeat Complaints and Inquiries -	7,466
Percentage of All Regional Inquiries -	77%

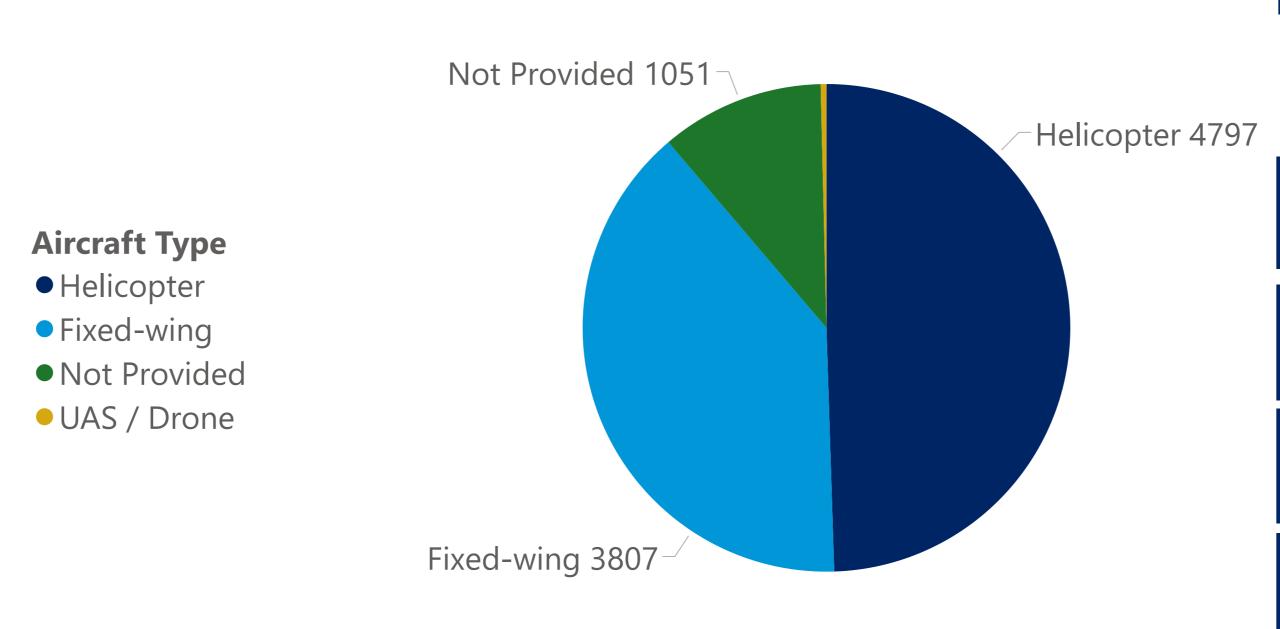
Forwarded to FSDO For Safety Review

FSDO Responses -	12
Percentage of All Regional Inquiries -	0.1%

Individual Inquiry Types for the AEA Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	3,807
Repeat Inquiries -	3,232
Repeat Individuals for Aircraft Type -	23
Percentage of Fixed-Wing Total -	85%

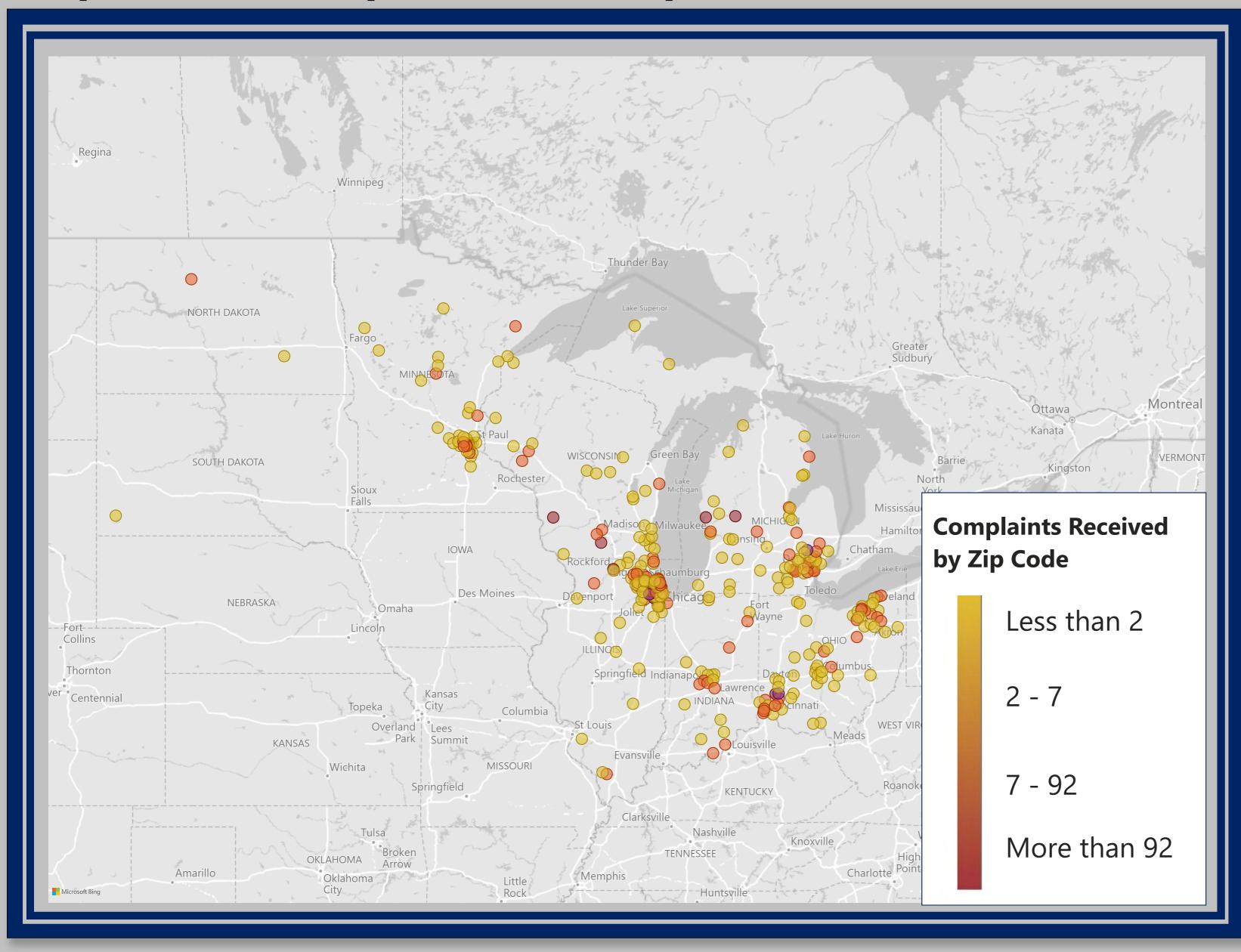
Helicopter Aircraft

Total for Aircraft Type -	4,797
Repeat Inquiries -	3,778
Repeat Individuals for Aircraft Type -	26
Percentage of Helicopter Total -	79%

Total for Aircraft Type -	37
Repeat Inquiries -	30
Repeat Individuals for Aircraft Type -	1
Percentage of UAS / Drone Total -	81%

Great Lakes Region (AGL) IL, IN, MI, MN, ND, OH, SD, WI

Map of AGL Complaints and Inquiries



Total
Complaints and Inquiries

1,284

Total Individuals Who Submitted Concerns

438

Great Lakes Region - Timeline for 2024

Tota	l Co	ompl	laint	san	d In	quii	ries	Rec	eive	d in	Reg	ion,	, by M
State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲
SD	0	0	0	0	0	0	0	0	1	0	0	0	1
ND	0	0	0	0	0	1	1	1	0	0	0	0	3
IN	0	4	3	5	3	2	1	7	9	2	5	4	45
MN	1	6	2	5	5	7	10	3	10	1	1	4	55
WI	2	22	13	8	10	5	10	9	21	7	7	8	122
MI	2	6	5	17	14	19	9	13	24	30	77	65	281
ОН	0	11	17	18	10	28	16	31	35	49	38	45	298
IL	8	21	46	29	55	61	50	55	44	42	35	33	479
Total	13	70	86	82	97	123	97	119	144	131	163	159	1284

Complaints	and Inqu	uiries by	y Known	Aircraft 1	Гуре
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
SD	0	0	1	0	1
ND	1	0	2	0	3
IN	19	5	21	0	45
MN	14	6	33	2	55
WI	78	4	40	0	122
MI	220	16	44	1	281
ОН	201	51	46	0	298
IL	322	68	85	4	479
Total	855	150	272	7	1284

Great Lakes Region (AGL) IL, IN, MI, MN, ND, OH, SD, WI

Noise Portal Responses

Inquiry Received Response -	401
Received No Response - (Response Not Requested)	20
Received No Response - (Repeat and Non-Qualifying)	859
Responses in Progress -	4
Total Complaints Reviewed -	1,284

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

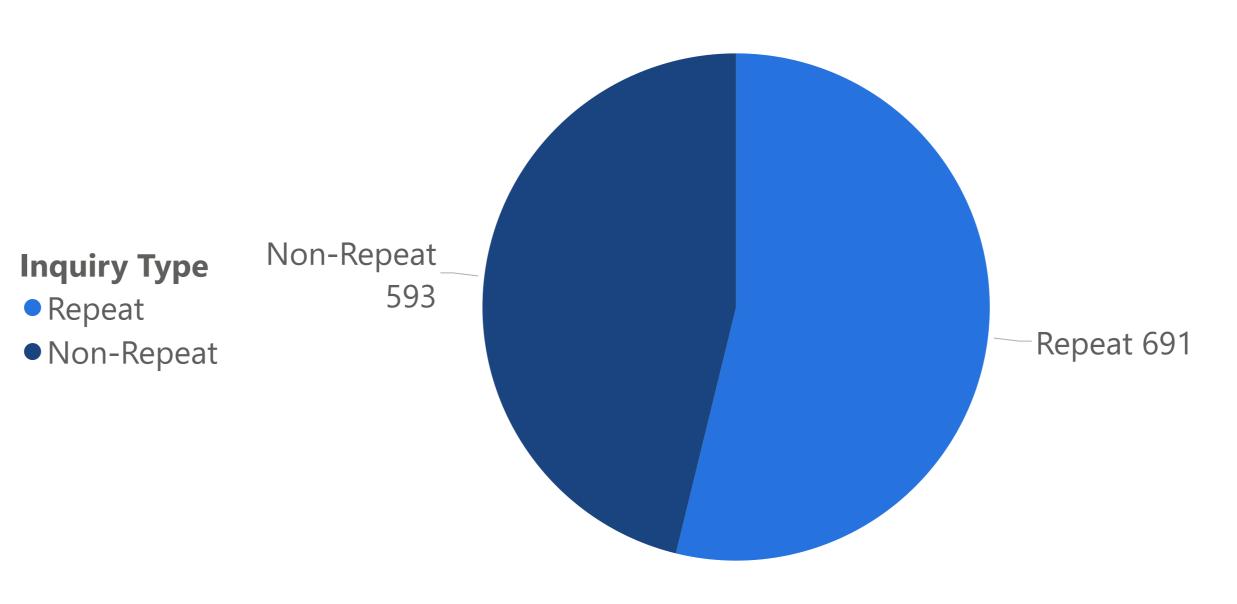
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	10
Repeat Complaints and Inquiries -	691
Percentage of All Regional Inquiries -	54%

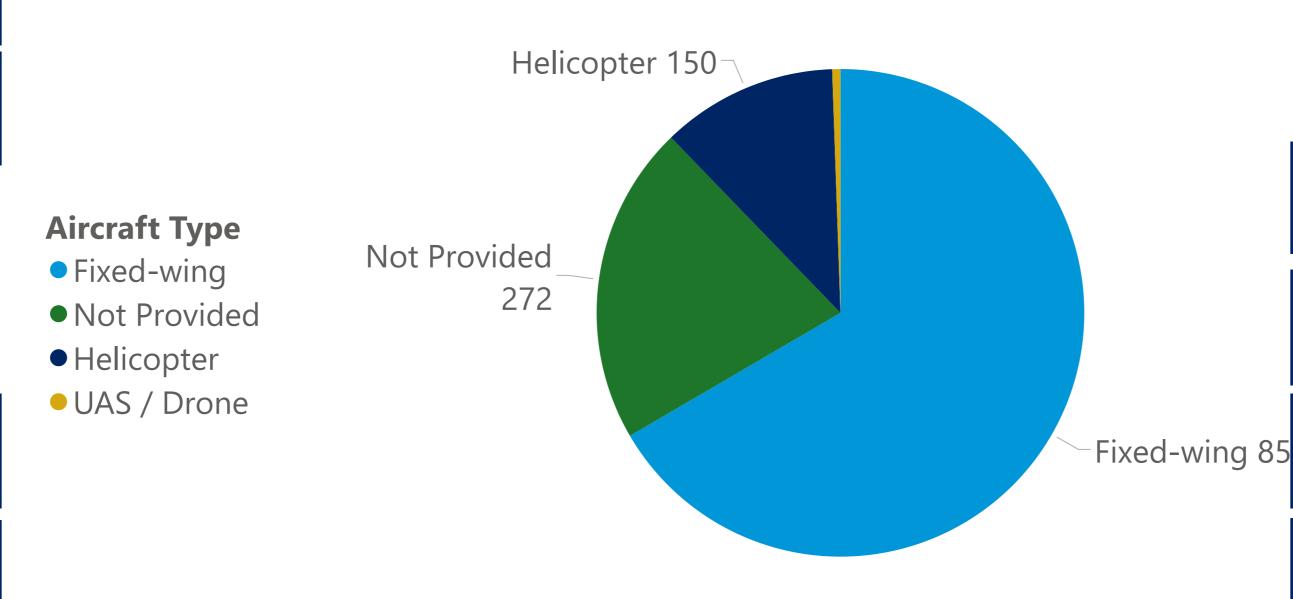
Forwarded to FSDO For Safety Review

FSDO Responses -	0
Percentage of All Regional Inquiries -	0.0%

Individual Inquiry Types for the AGL Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	855
Repeat Inquiries -	617
Repeat Individuals for Aircraft Type -	9
Percentage of Fixed-Wing Total -	72%

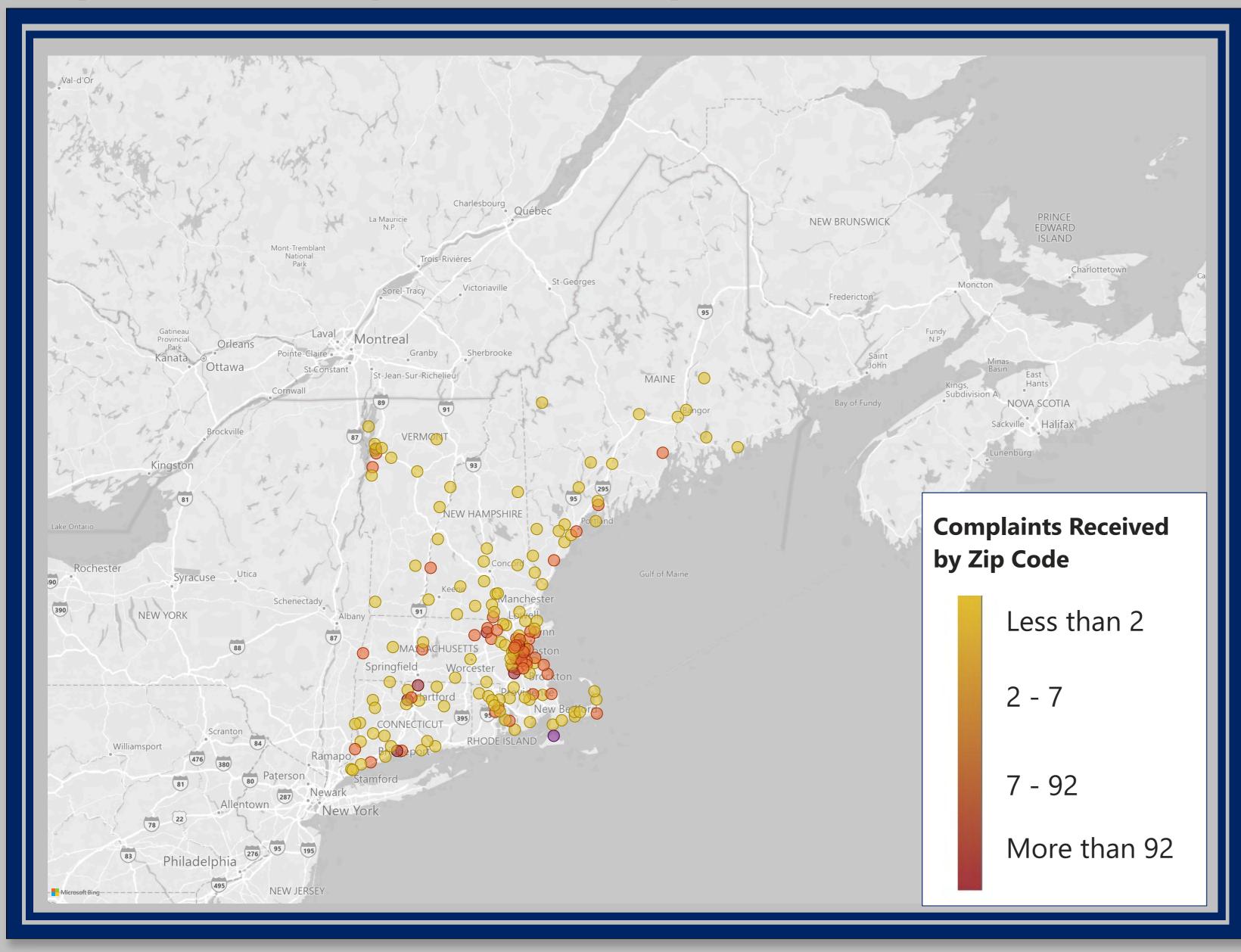
Helicopter Aircraft

Total for Aircraft Type -	150
Repeat Inquiries -	53
Repeat Individuals for Aircraft Type -	6
Percentage of Helicopter Total -	35%

Total for Aircraft Type -	7
Repeat Inquiries -	3
Repeat Individuals for Aircraft Type -	2
Percentage of UAS / Drone Total -	43%

New England Region (ANE) CT, MA, ME, NH, RI, VT

Map of ANE Complaints and Inquiries



Total
Complaints and Inquiries

580

Total Individuals Who Submitted Concerns

278

New England Region - Timeline for 2024

Tota	l Co	omp	la	ints	an	d In	qui	ries	Re	ceiv	/ed	in F	Regio	on, by
State	Jan	Feb	٨	Mar .	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
RI	()	1	1	0	1	4	2	0	1	1	2	2	15
NH	()	2	1	0	2	2	3	1	4	4	1	0	20
ME	()	0	0	2	5	0	4	10	4	3	1	0	29
VT	()	3	2	2	0	2	5	3	2	4	4	4	31
CT	2	2	7	1	5	4	11	10	14	17	14	3	8	96
MA	()	8	12	25	14	21	17	127	65	26	30	14	359
Total	2	2 2	1	17	34	26	40	41	155	93	52	41	28	550

Complaints	and Inq	uiries b	y Known	Aircraft T	ype
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
RI	4	3	8	0	15
NH	12	2	6	1	21
ME	15	4	12	0	31
VT	16	3	15	2	36
CT	16	56	34	0	106
MA	228	34	106	3	371
Total	291	102	181	6	580

New England Region (ANE)

CT, MA, ME, NH, RI, VT

Noise Portal Responses

Inquiry Received Response -	256
Received No Response - (Response Not Requested)	65
Received No Response - (Repeat and Non-Qualifying)	259
Responses in Progress -	0
Total Complaints Reviewed -	580

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

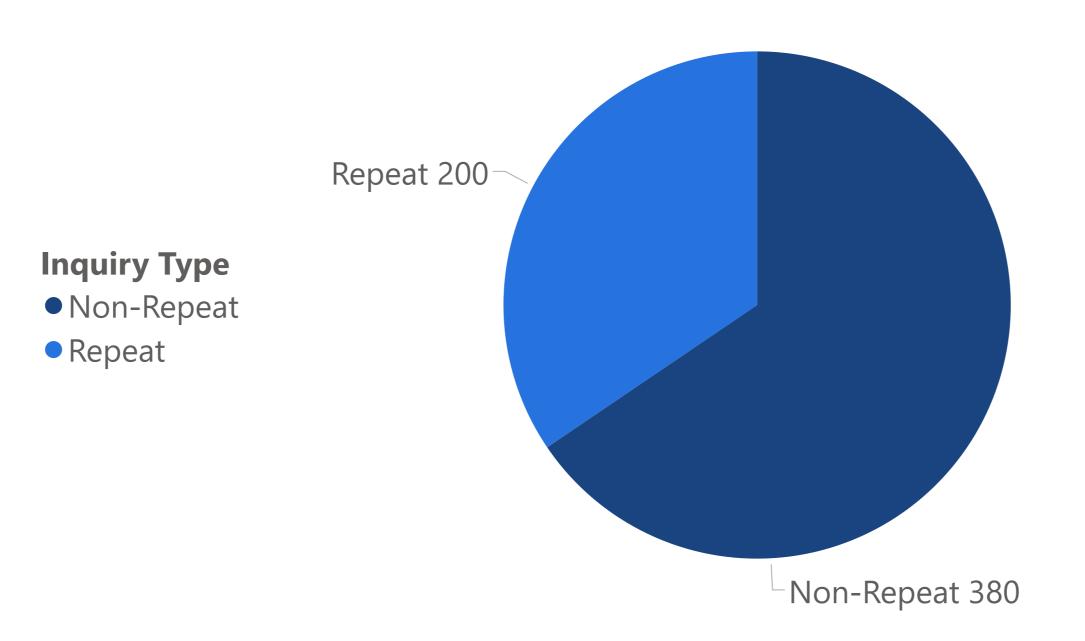
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	7
Repeat Complaints and Inquiries -	200
Percentage of All Regional Inquiries -	34%

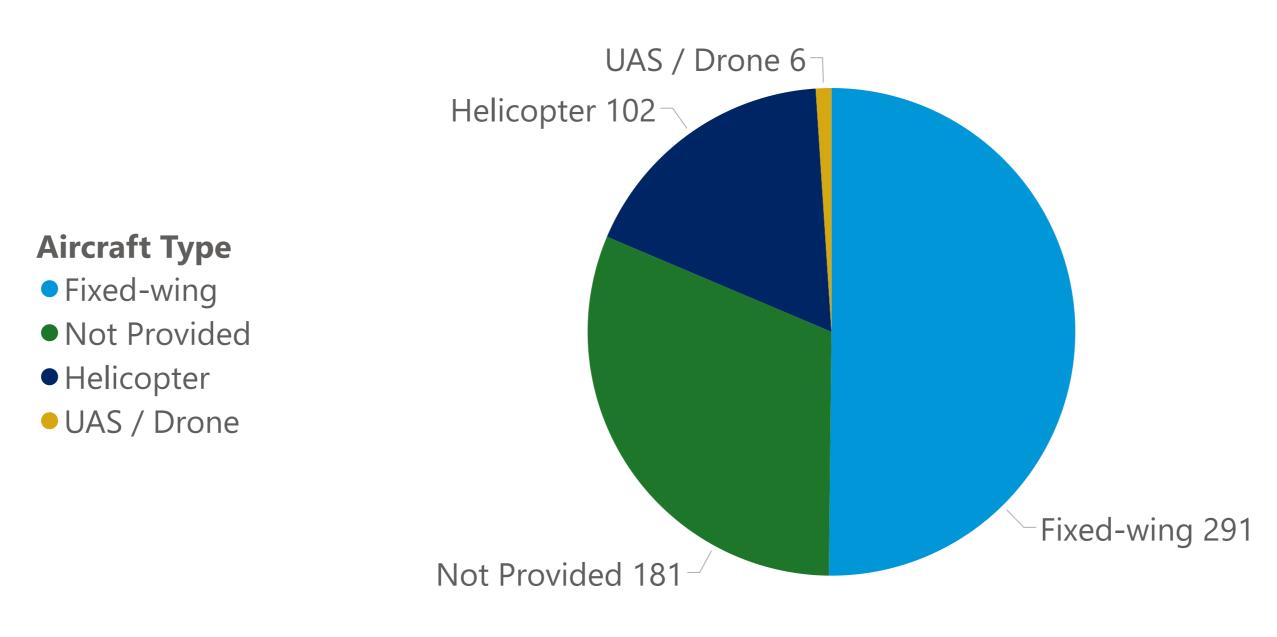
Forwarded to FSDO For Safety Review

FSDO Responses -	12
Percentage of All Regional Inquiries -	2.1%

Individual Inquiry Types for the ANE Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	291
Repeat Inquiries -	131
Repeat Individuals for Aircraft Type -	5
Percentage of Fixed-Wing Total -	45%

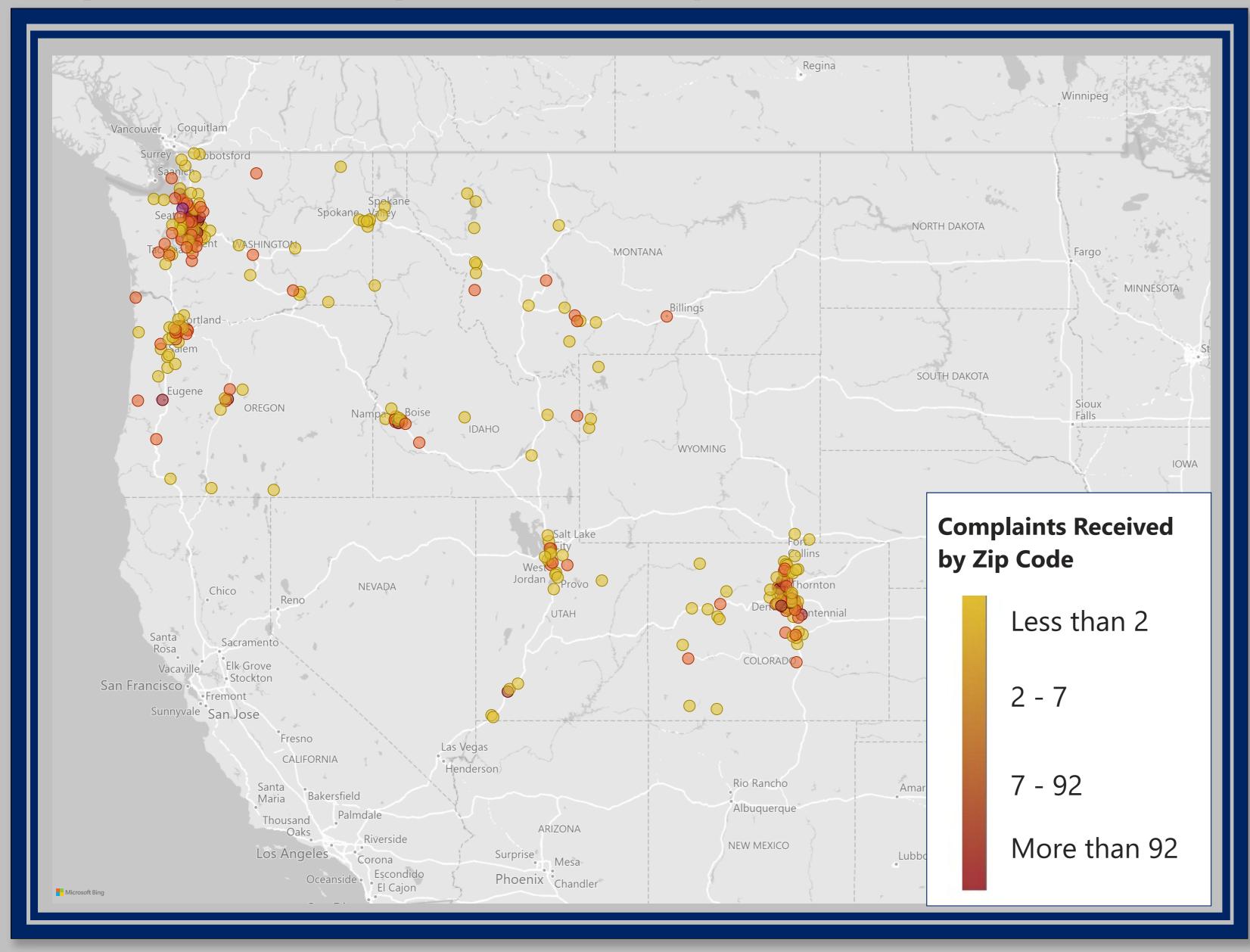
Helicopter Aircraft

Total for Aircraft Type -	102
Repeat Inquiries -	50
Repeat Individuals for Aircraft Type -	3
Percentage of Helicopter Total -	49%

Total for Aircraft Type -	6
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Northwest Mountain Region (ANM) CO, ID, MT, OR, UT, WA, WY

Map of ANM Complaints and Inquiries



Total
Complaints and Inquiries

1,248

Total Individuals Who Submitted Concerns

619

Northwest Mountain Region - Timeline for 2024

Tota	l Co	mpla	aint	s an	d Ind	quiri	es F	Rece	eive	d in	Reg	ion,	by M	onth
State Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Total														
AR	0	0	0	0	0	0	0	0	0	0	0	1	1	
WY	0	1	1	1	0	0	0	0	0	0	0	0	3	
MT	0	0	1	2	1	2	3	2	3	2	4	5	25	
ID	1	1	5	1	2	8	2	2	2	2	6	4	36	
UT	6	8	0	5	6	3	6	2	4	3	4	6	53	
OR	2	4	3	3	12	8	16	6	8	8	4	9	83	
CO	16	10	26	16	54	31	41	29	37	11	12	14	297	
Total	29	264	232	58	88	70	96	90	77	39	43	49	1135	

Complaints	and Inq	uiries b	y Known	Aircraft T	ype
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
AR	0	0	1	0	1
WY	3	1	1	0	5
MT	11	5	10	1	27
ID	21	3	14	0	38
UT	9	42	12	0	63
OR	40	22	32	0	94
СО	215	20	76	1	312
Total	837	119	287	5	1248

Northwest Mountain Region (ANM) CO, ID, MT, OR, UT, WA, WY

Noise Portal Responses

Inquiry Received Response -	479
Received No Response - (Response Not Requested)	437
Received No Response - (Repeat and Non-Qualifying)	318
Responses in Progress -	14
Total Complaints Reviewed -	1,248

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

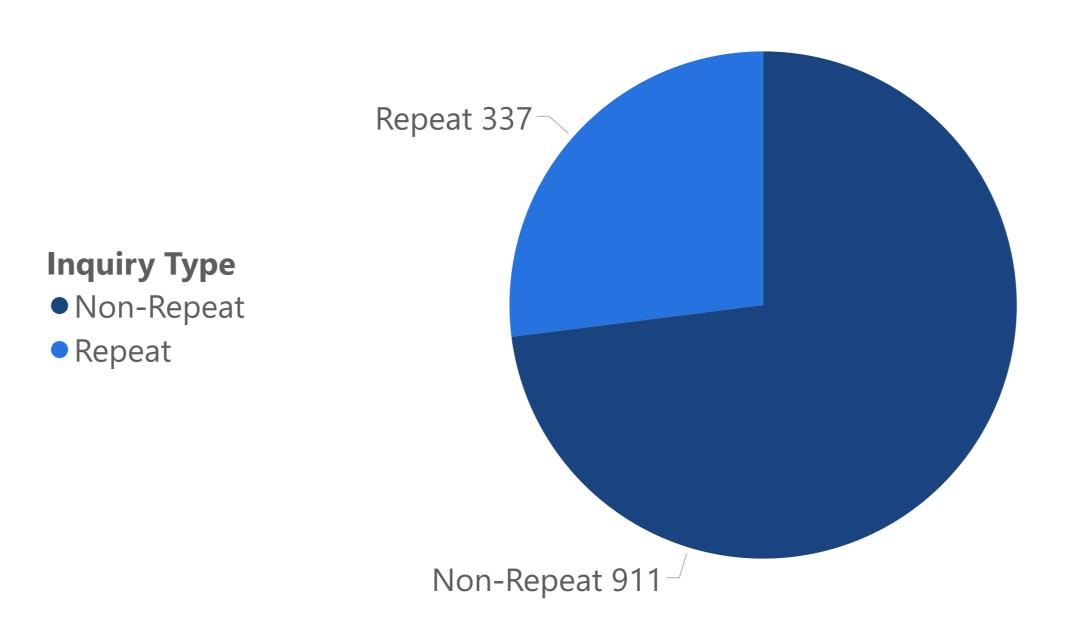
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	19
Repeat Complaints and Inquiries -	337
Percentage of All Regional Inquiries -	27%

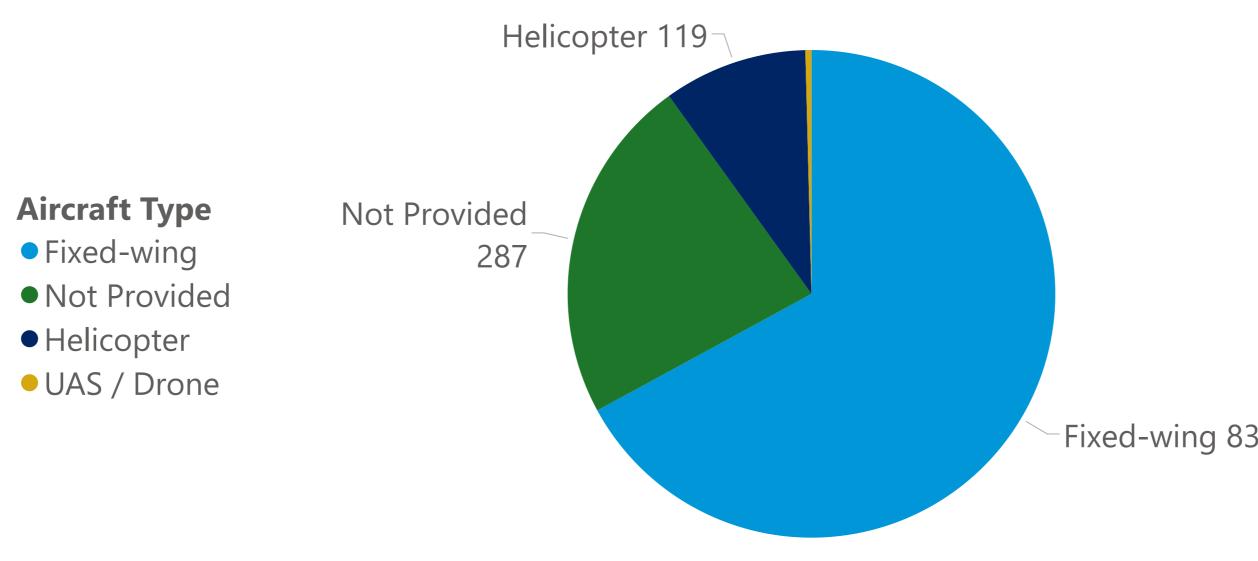
Forwarded to FSDO For Safety Review

FSDO Responses -	5
Percentage of All Regional Inquiries -	0.4%

Individual Inquiry Types for the ANM Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	837
Repeat Inquiries -	314
Repeat Individuals for Aircraft Type -	16
Percentage of Fixed-Wing Total -	38%

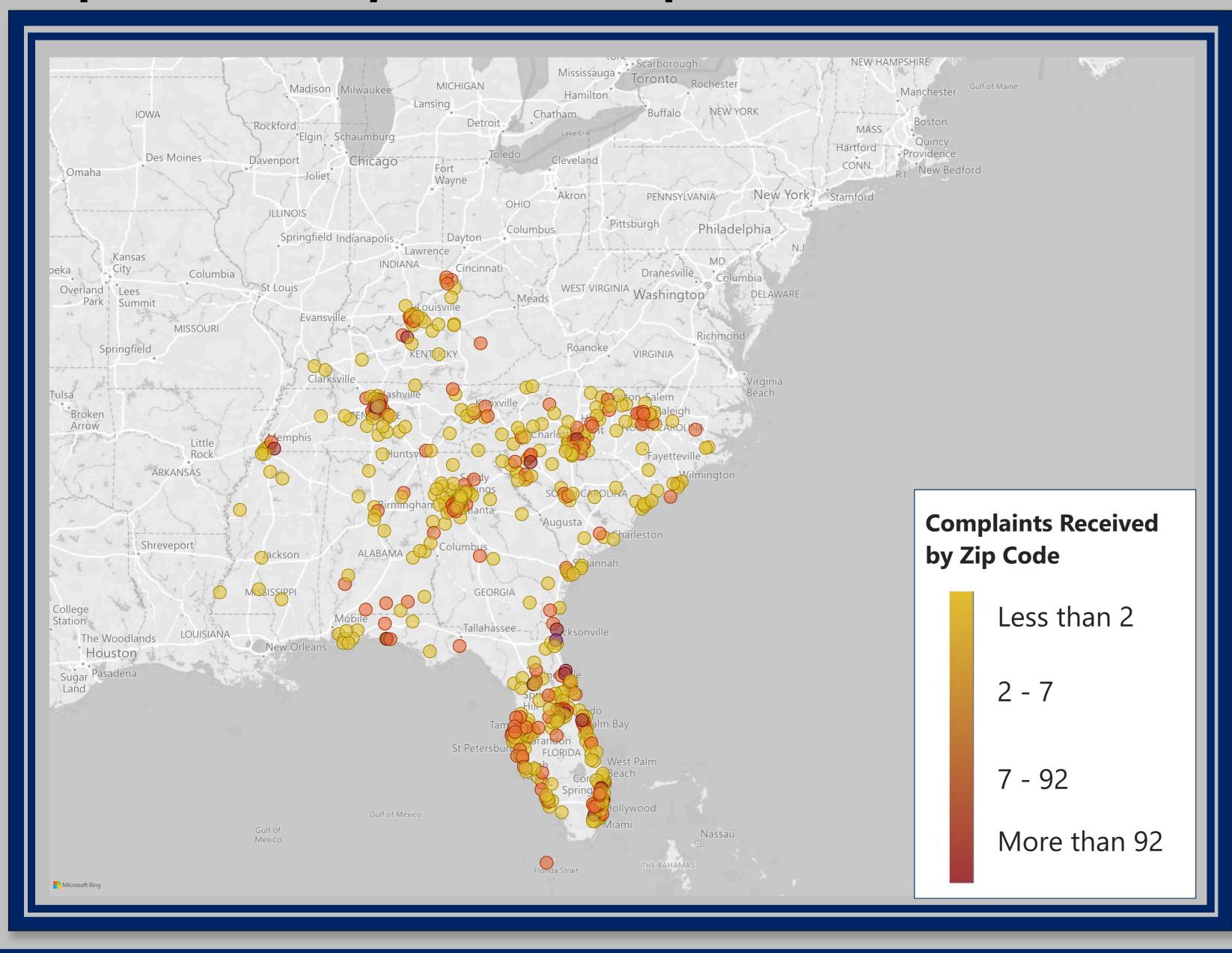
Helicopter Aircraft

Total for Aircraft Type -	119
Repeat Inquiries -	1
Repeat Individuals for Aircraft Type -	1
Percentage of Helicopter Total -	1%

Total for Aircraft Type -	5
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Southern Region (ASO) AL, FL, GA, KY, MS, NC, PR, SC, TN, VI

Map of ASO Complaints and Inquiries



Total
Complaints and Inquiries

3,041

Total Individuals Who Submitted Concerns

972

Southern Region - Timeline for 2024

Tota	l Co	mpl	aint	s ar	nd Ir	nqui	rie	s Re	ceiv	ved i	n Re	egio	n, by	Mon
State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲	
IN	0	0	0	0	0	0	1	0	0	0	0	0	1	
PR	1	0	1	1	0	0	2	0	0	1	1	0	7	
MS	0	0	0	0	4	2	1	0	1	0	0	2	10	
AL	2	2	3	5	6	2	4	2	3	3	7	3	42	
KY	1	14	8	4	4	6	8	7	6	8	4	11	81	
GA	3	10	7	9	5	4	10	2	11	13	15	4	93	
SC	1	1	4	4	11	11	1	17	46	9	4	3	112	
NC	2	18	7	15	15	14	4	19	12	11	15	11	143	
TN Total	1 46	6 199			12 219		222 371	93 299	32 266			13 325		

Complaints	and Inq	uiries by	/ Known /	Aircraft T	ype
State	Fixed-wing	Helicopter N	Not Provided	UAS / Drone	Total ▲
IN	1	0	0	0	1
PR	4	0	3	0	7
MS	5	2	3	0	10
AL	14	7	19	2	42
KY	33	29	19	0	81
GA	25	26	42	0	93
SC	84	9	19	0	112
NC	76	17	49	1	143
TN	221	25	201	2	449
Total	1426	194	1413	8	3041

Southern Region (ASO) AL, FL, GA, KY, MS, NC, PR, SC, TN, VI

Noise Portal Responses

Inquiry Received Response -	1,090
Received No Response - (Response Not Requested)	168
Received No Response - (Repeat and Non-Qualifying)	1,665
Responses in Progress -	118
Total Complaints Reviewed -	3,041

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

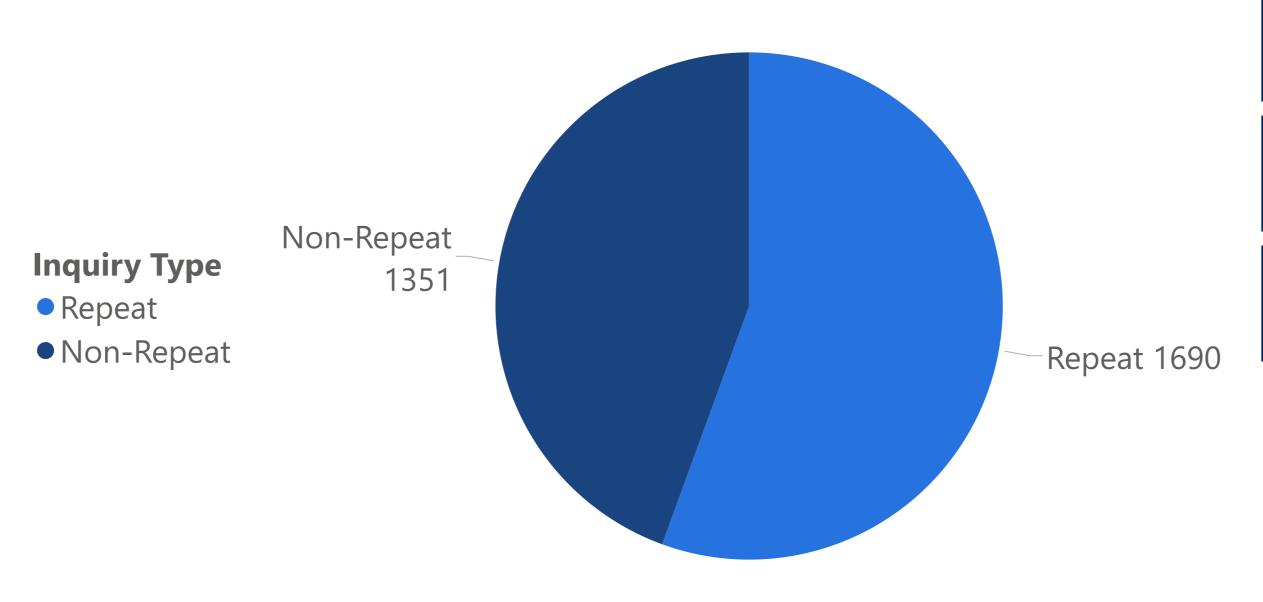
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	15
Repeat Complaints and Inquiries -	1,690
Percentage of All Regional Inquiries -	56%

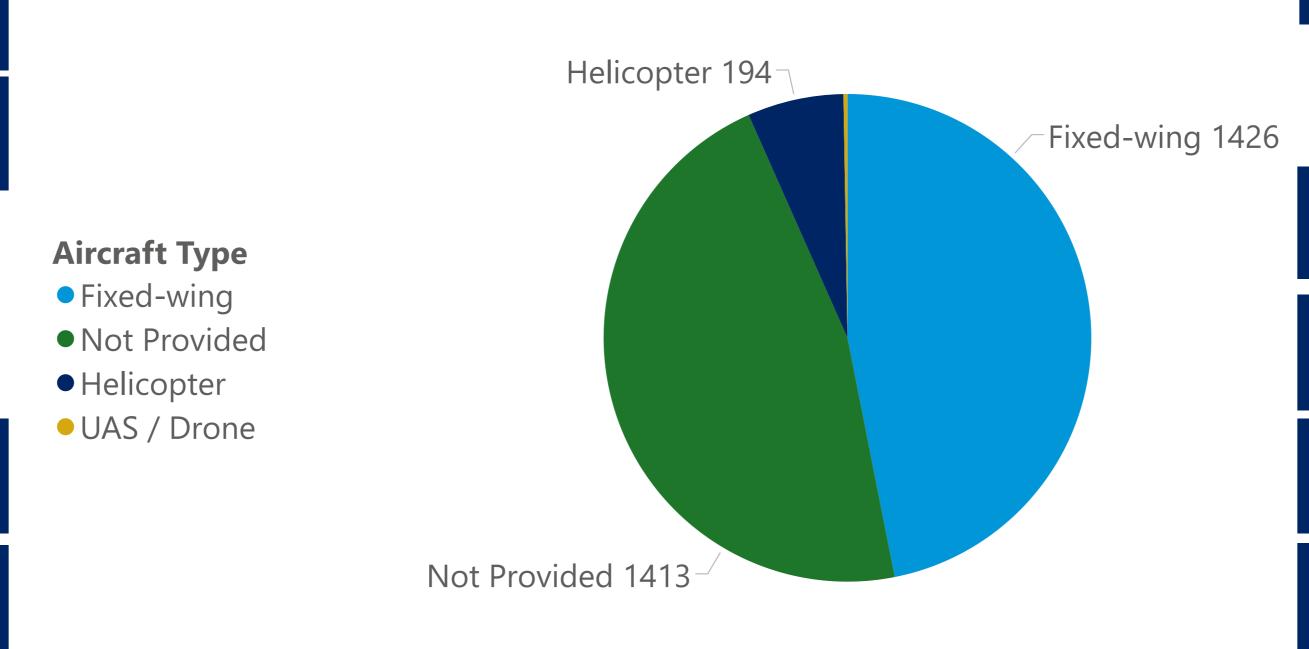
Forwarded to FSDO For Safety Review

FSDO Responses -	30
Percentage of All Regional Inquiries -	1.0%

Individual Inquiry Types for the ASO Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	1,426
Repeat Inquiries -	785
Repeat Individuals for Aircraft Type -	13
Percentage of Fixed-Wing Total -	55%

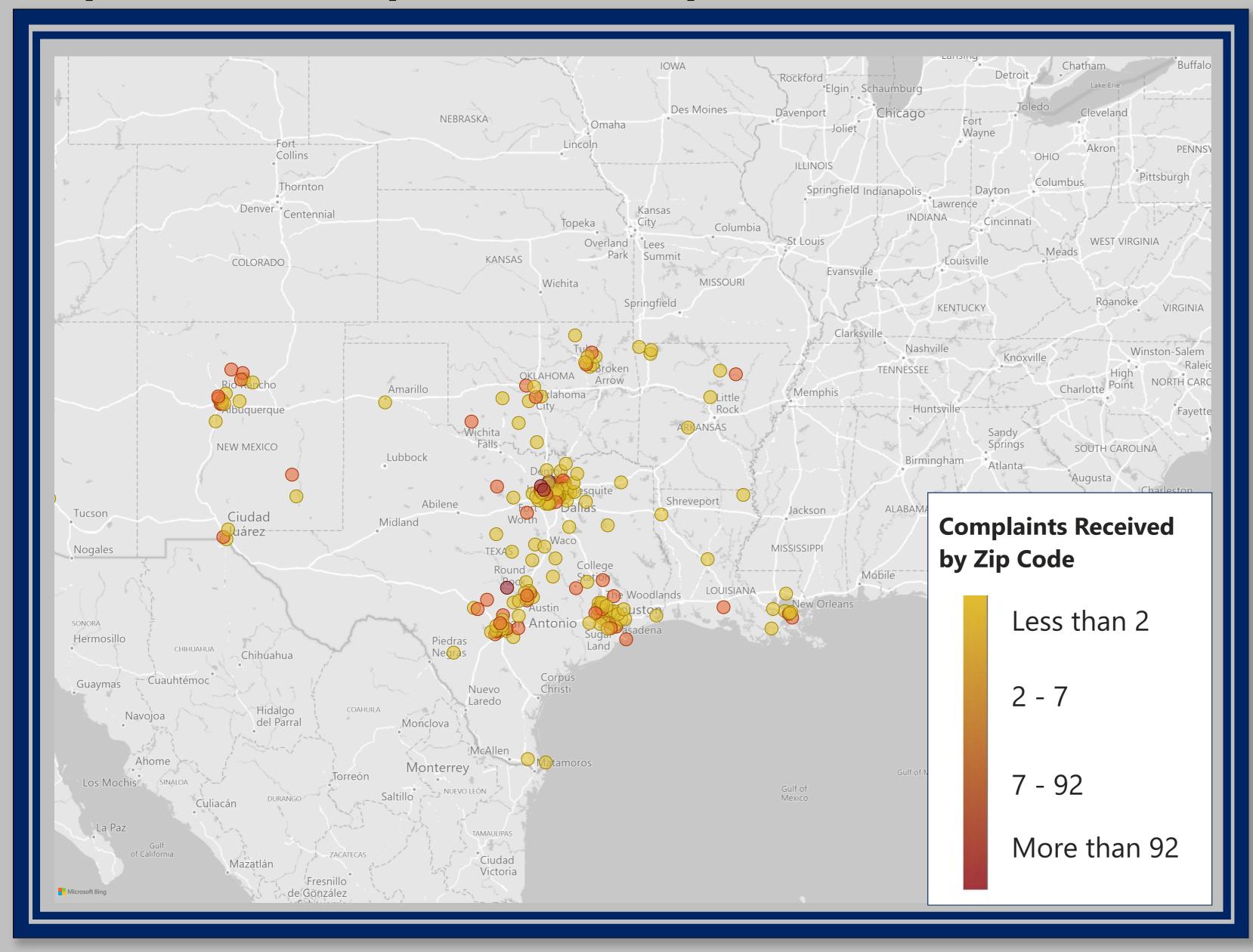
Helicopter Aircraft

Total for Aircraft Type -	194
Repeat Inquiries -	14
Repeat Individuals for Aircraft Type -	2
Percentage of Helicopter Total -	7%

Total for Aircraft Type -	8
Repeat Inquiries -	1
Repeat Individuals for Aircraft Type -	1
Percentage of UAS / Drone Total -	13%

Southwest Region (ASW) AR, LA, OK, NM, TX

Map of ASW Complaints and Inquiries



Total
Complaints and Inquiries

2,169

Total Individuals Who Submitted Concerns

245

Southwest Region - Timeline for 2024

Tota	ıl Co	omp	laint	ts ar	nd Ir	nqui	ries	Re	ceive	ni be	n Re	gior	n, by N
State	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
AR	0	C) 3	0	1	2	1	1	0	0	0	2	10
LA	0	2	2 2	. 0	2	3	0	0	0	4	1	2	16
OK	0	1	4	4	2	2	1	1	1	4	2	0	22
NM	1	4	. 4	. 1	3	1	2	3	4	5	4	4	36
TX	2	16	5 24	65	689	58	87	20	70	228	537	289	2085
Total	3	23	37	70	697	66	91	25	75	241	544	297	2169

Complaints and Inquiries by Known Aircraft Type								
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total ▲			
AR	5	1	4	0	10			
LA	4	2	10	0	16			
OK	8	6	8	0	22			
NM	9	15	12	0	36			
TX	1909	43	129	4	2085			
Total	1935	67	163	4	2169			

Southwest Region (ASW)

AR, LA, OK, NM, TX

Noise Portal Responses

Inquiry Received Response -	206
Received No Response - (Response Not Requested)	0
Received No Response - (Repeat and Non-Qualifying)	1,895
Responses in Progress -	68
Total Complaints Reviewed -	2,169

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

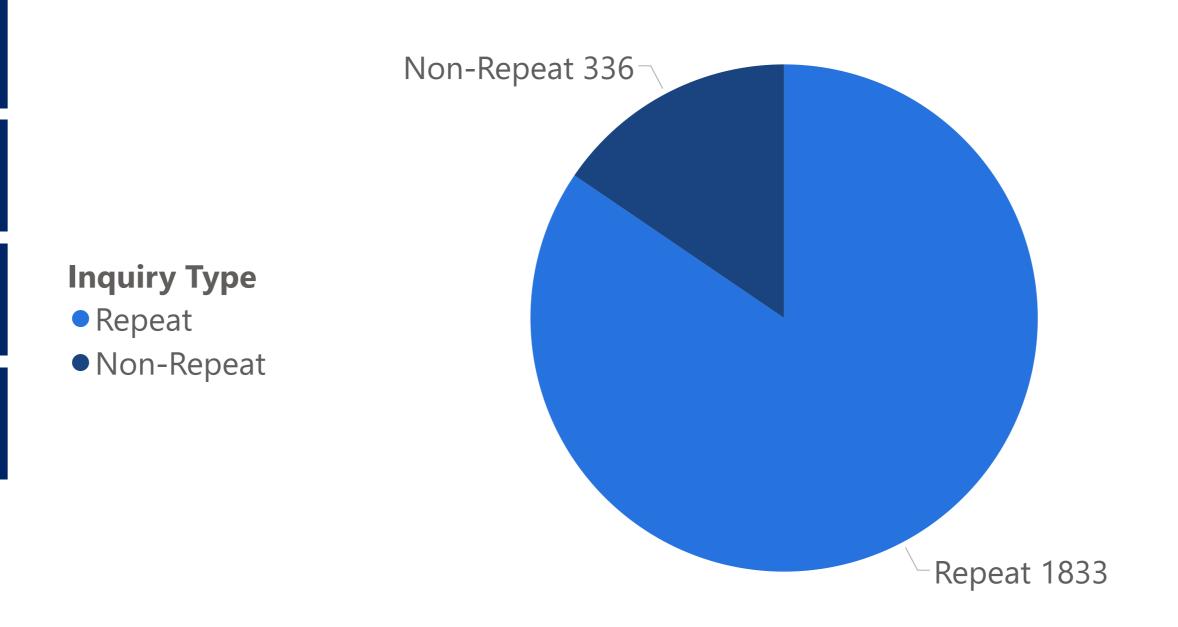
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	2
Repeat Complaints and Inquiries -	1,833
Percentage of All Regional Inquiries -	85%

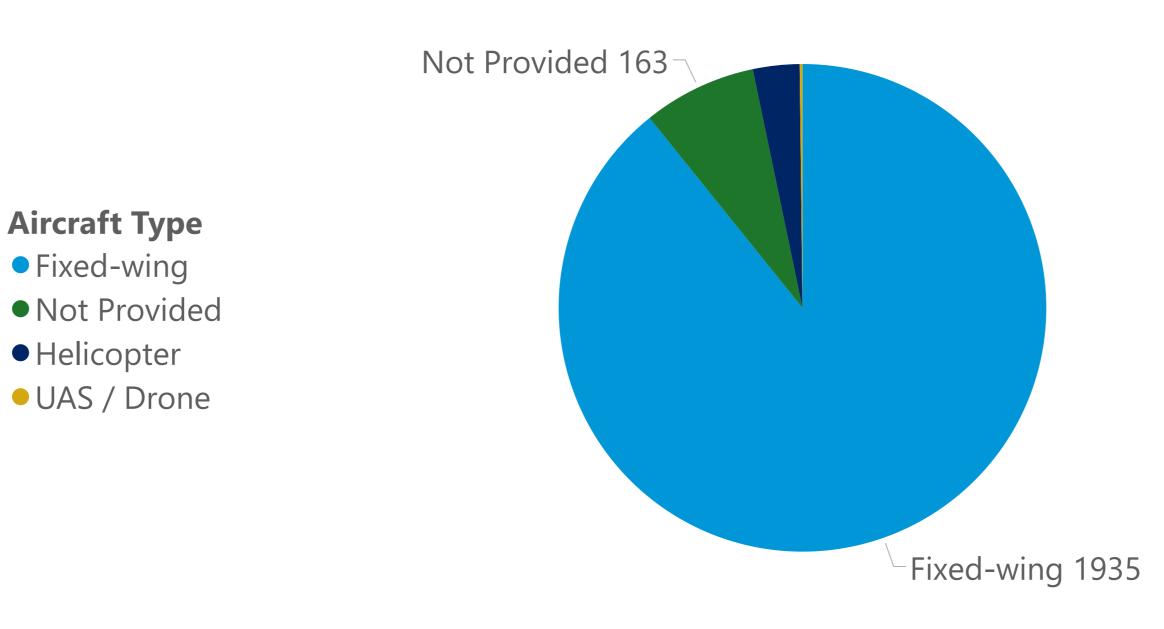
Forwarded to FSDO For Safety Review

FSDO Responses -	1
Percentage of All Regional Inquiries -	0.0%

Individual Inquiry Types for the ASW Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	1,935
Repeat Inquiries -	1,815
Repeat Individuals for Aircraft Type -	2
Percentage of Fixed-Wing Total -	94%

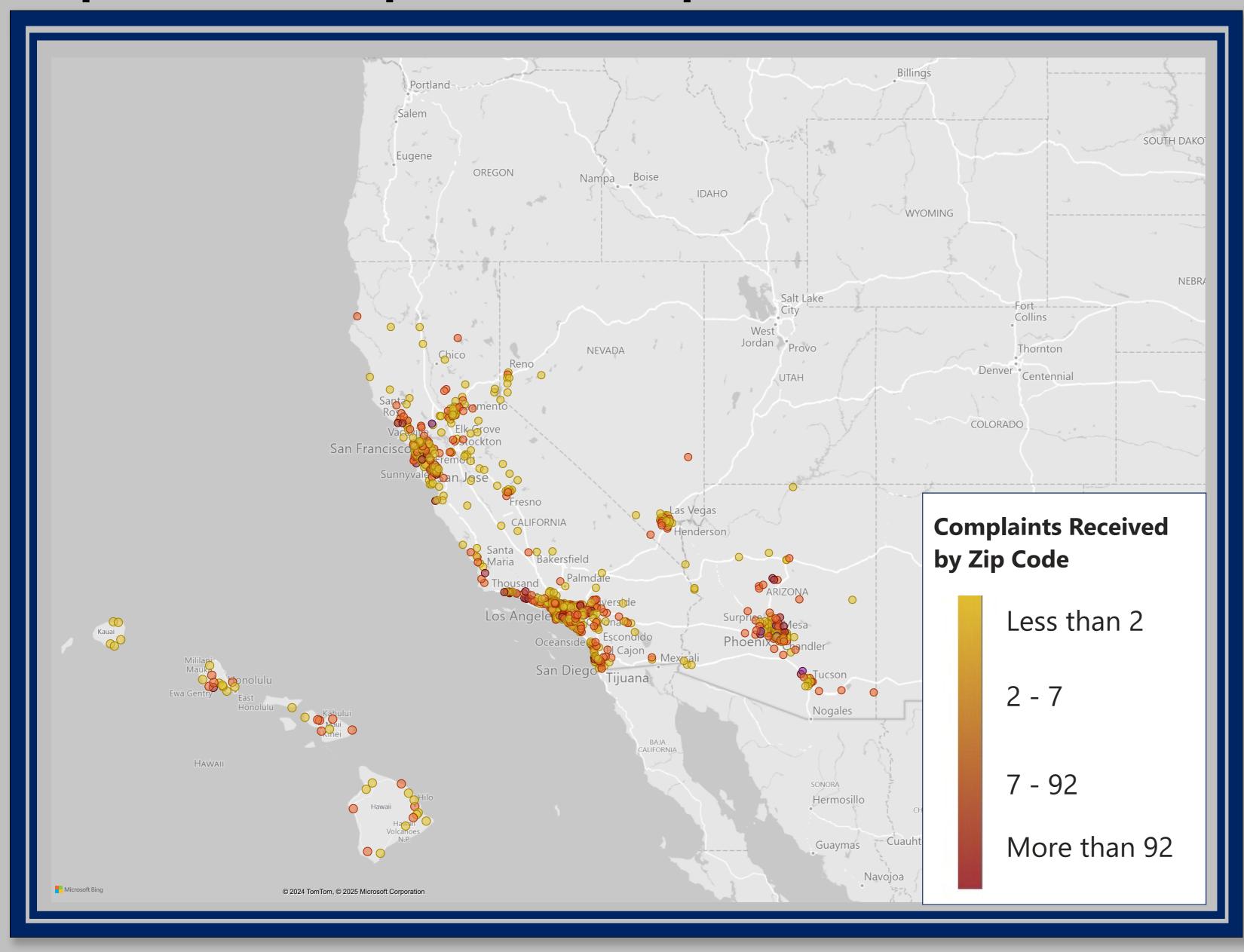
Helicopter Aircraft

Total for Aircraft Type -	67
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Helicopter Total -	0%

Total for Aircraft Type -	4
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Western Pacific Region (AWP) AS, AZ, CA, GU, HI, MP, NV

Map of AWP Complaints and Inquiries



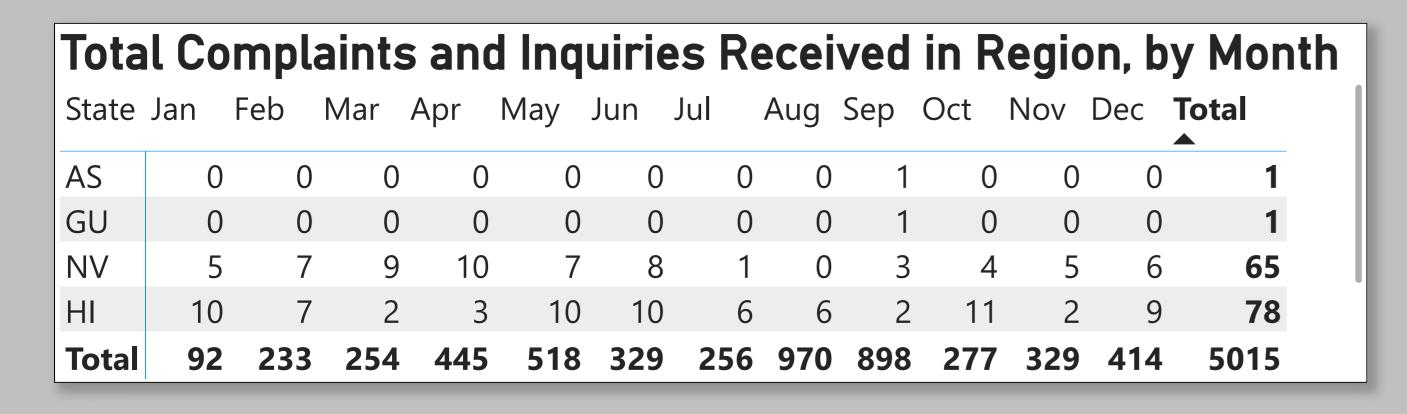
Total
Complaints and Inquiries

5,015

Total Individuals Who Submitted Concerns

1,424

Western Pacific Region - Timeline for 2024



Complaints and Inquiries by Known Aircraft Type						
State	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total	
AS	0	0	1	0	1	
GU	0	0	1	0	1	
NV	36	8	21	0	65	
HI	30	26	22	0	78	
Total	2515	481	1981	38	5015	

Western Pacific Region (AWP) AS, AZ, CA, GU, HI, MP, NV

Noise Portal Responses

Inquiry Received Response -	1,284
Received No Response - (Response Not Requested)	384
Received No Response - (Repeat and Non-Qualifying)	3,341
Responses in Progress -	6
Total Complaints Reviewed -	5,015

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

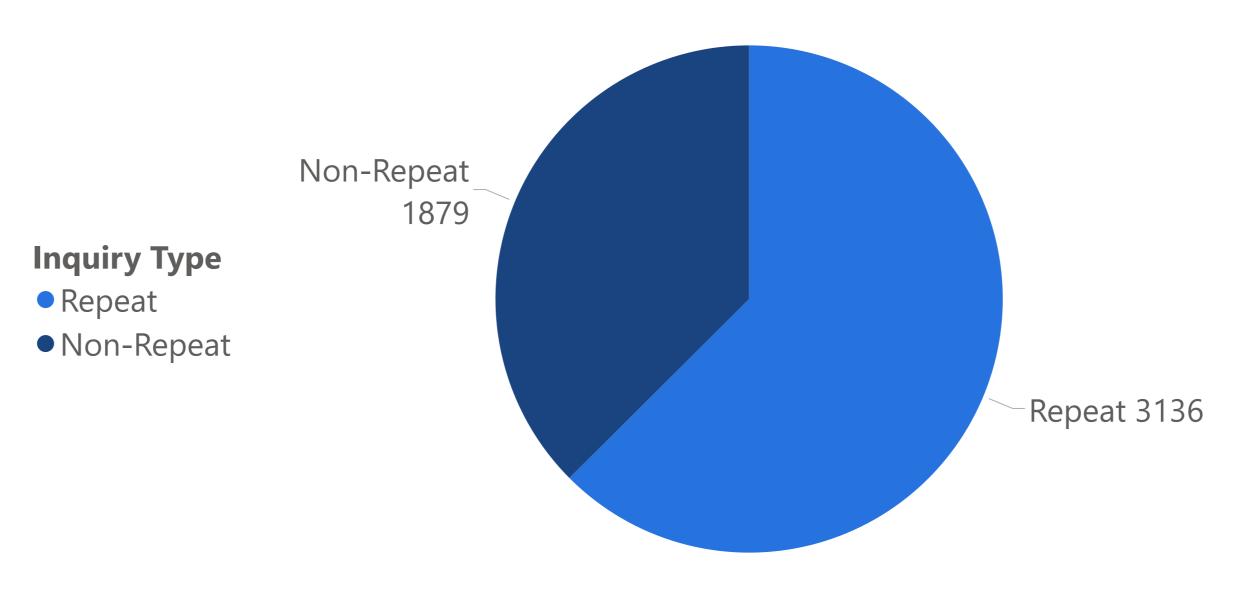
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	18
Repeat Complaints and Inquiries -	3,136
Percentage of All Regional Inquiries -	63%

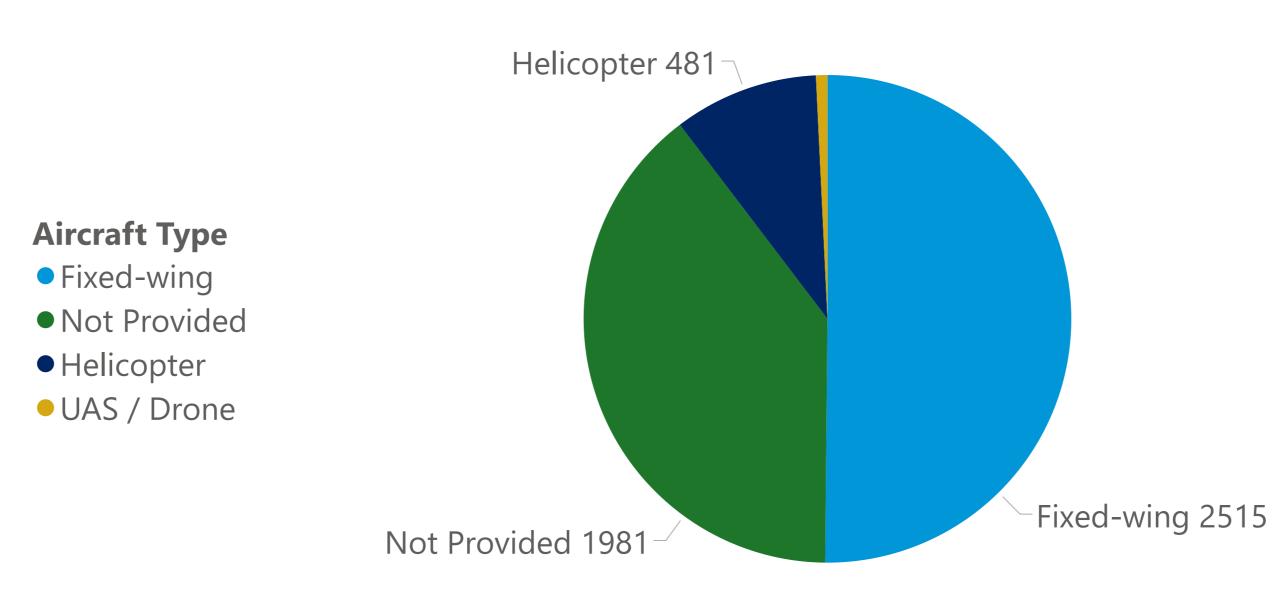
Forwarded to FSDO For Safety Review

FSDO Responses -	13
Percentage of All Regional Inquiries -	0.3%

Individual Inquiry Types for the AWP Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	2,515
Repeat Inquiries -	1,766
Repeat Individuals for Aircraft Type -	13
Percentage of Fixed-Wing Total -	70%

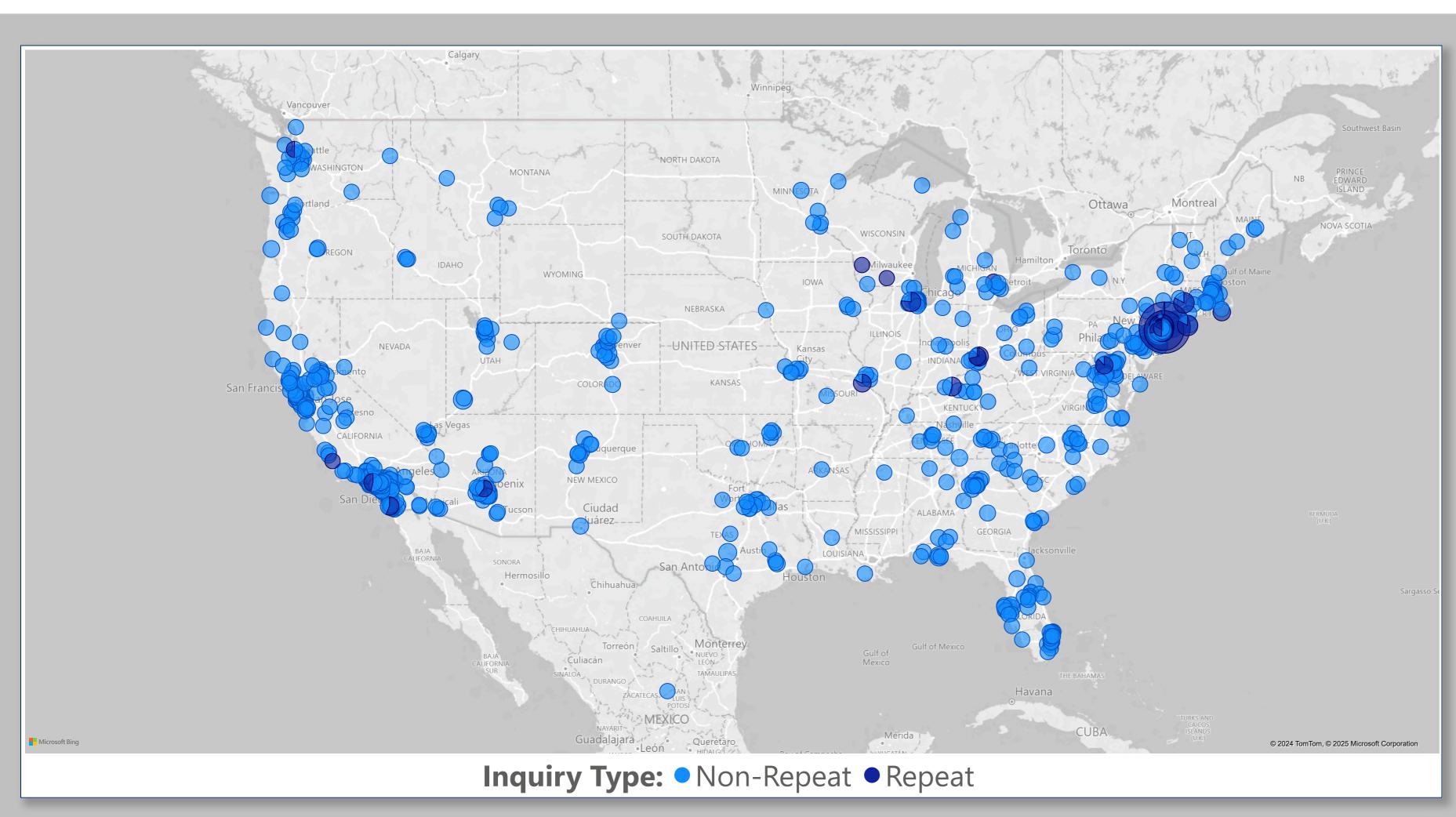
Helicopter Aircraft

Total for Aircraft Type -	481
Repeat Inquiries -	20
Repeat Individuals for Aircraft Type -	5
Percentage of Helicopter Total -	4%

Total for Aircraft Type -	38
Repeat Inquiries -	21
Repeat Individuals for Aircraft Type -	2
Percentage of UAS / Drone Total -	55%

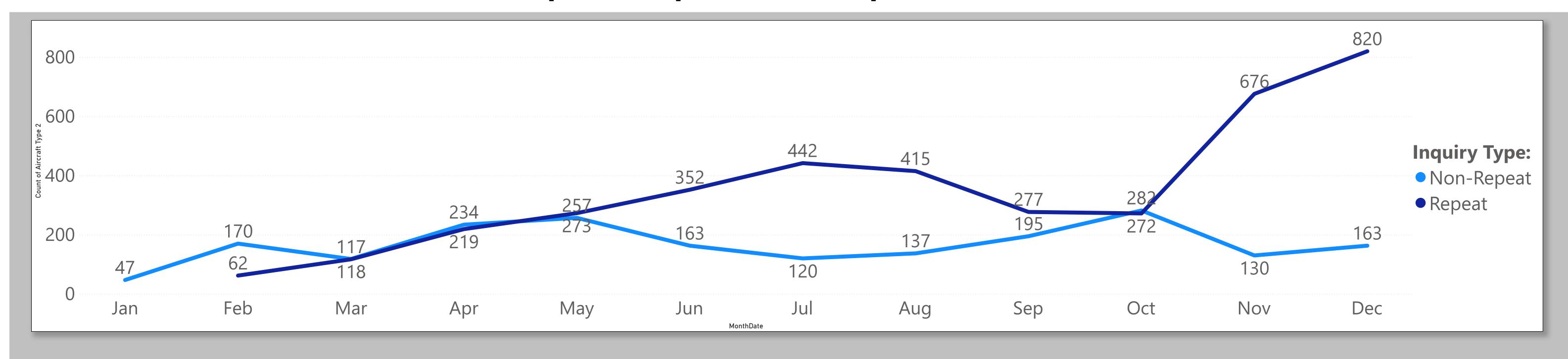
Nationwide Data and Trends for 2024

Nationwide Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



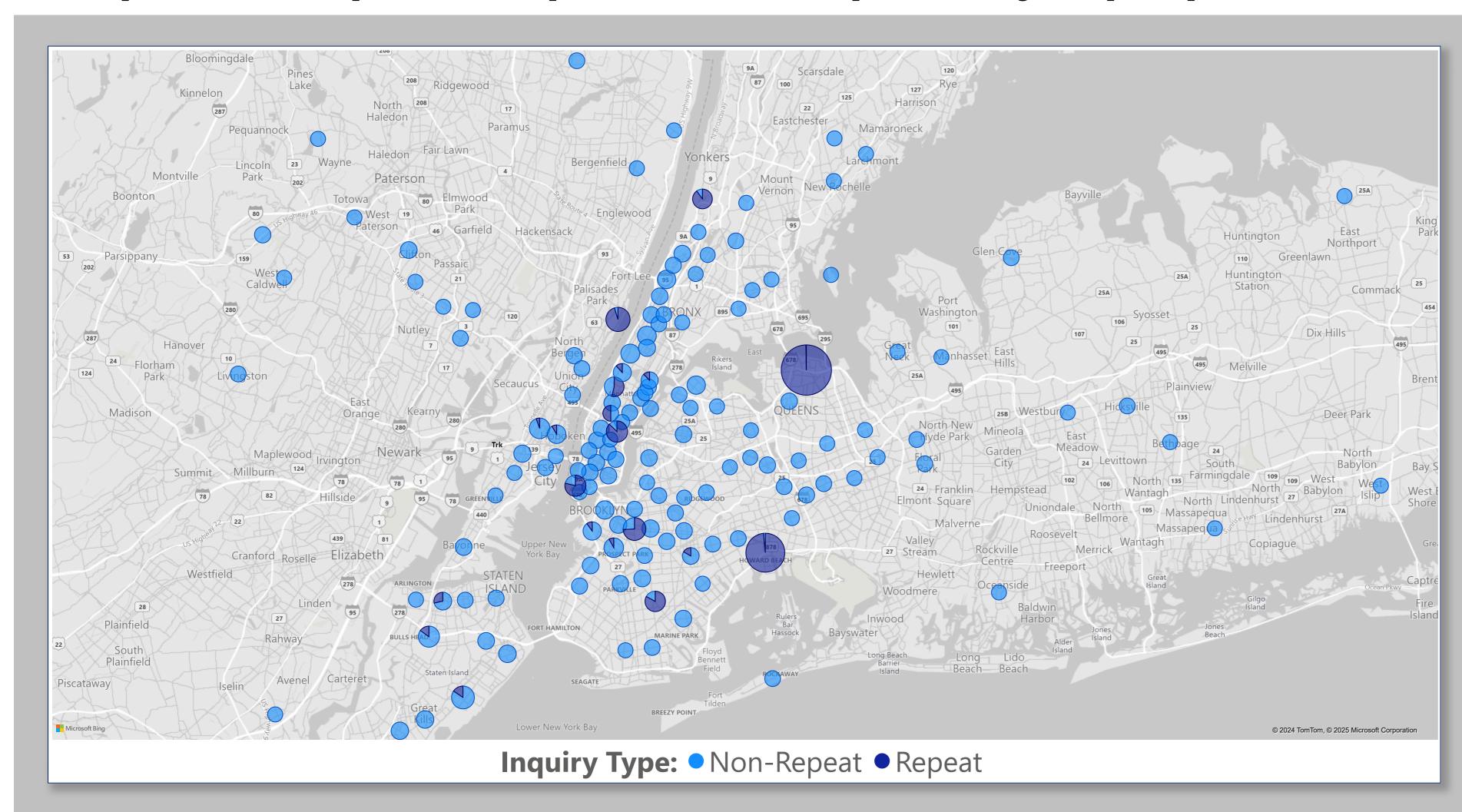
7in Cod	e City, State	Individuals	Total	% of Total for Year
21p C0a	e erry, state	Triaivia dalis	,	70 01 10 tal 101 10a
11357	Whitestone, NY	1	2241	9.64%
07020	Edgewater, NJ	1	149	0.64%
10280	New York City, NY - Battery Park	6	66	0.289
07307	Jersey City, NJ	42	55	0.24%
11210	Brooklyn, NY - Flatlands	3	53	0.23%
Total			2564	11.03%

Airports with the Highest Number of Complaints					
FAA Airport	City, State	Individuals	Total	% of Total for Year	
JRA	New York, NY	19	809	3.48%	
JFK JRA		2	381	1.64%	
JRA JFK		2	350	1.51%	
НТО	East Hampton, NY	7	238	1.02%	
LDJ	Linden, NJ	99	191	0.82%	
Total			1969	8.47%	



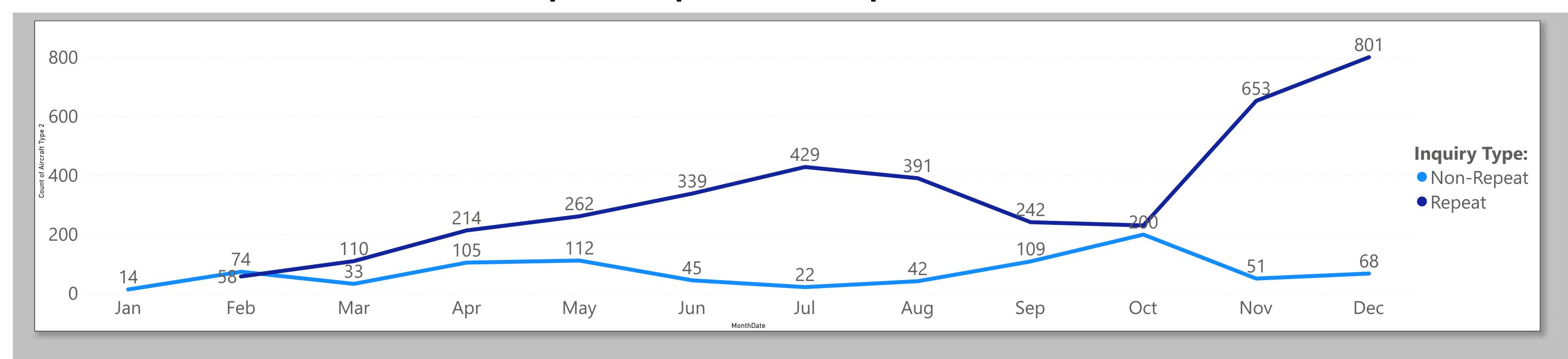
New York City Helicopter Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



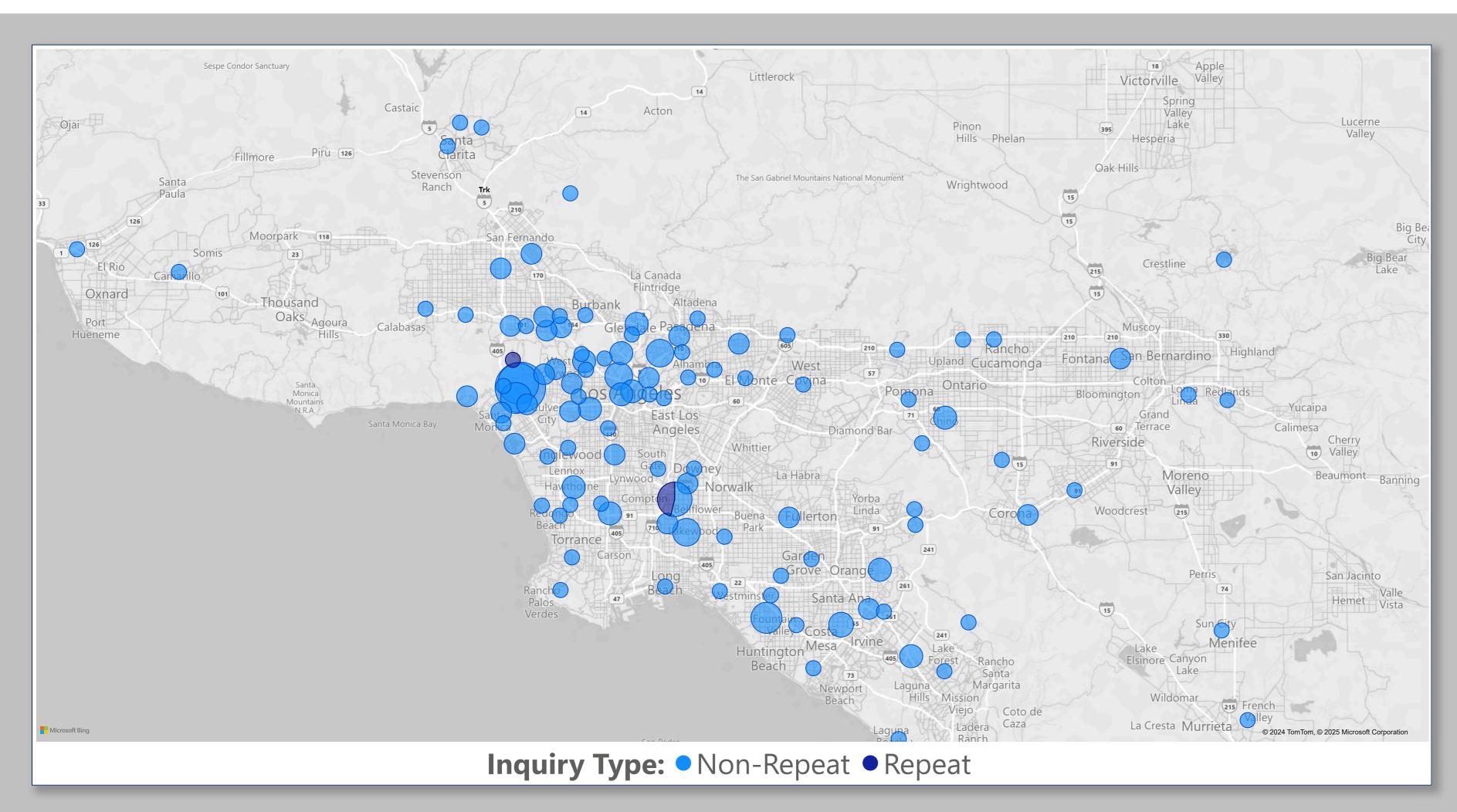
Locations with the Highest Number of Complaints				
Zip Cod	e City, State	Individuals	Total	% of Total for Year
11357	Whitestone, NY	1	2241	9.64%
07020	Edgewater, NJ	1	149	0.64%
10280	New York City, NY - Battery Park	6	66	0.28%
07307	Jersey City, NJ	42	55	0.24%
11210	Brooklyn, NY - Flatlands	3	53	0.23%
Total			2564	11.03%

Airports with the Highest Number of Complaints					
FAA Airport	City, State	Individuals	Total	% of Total for Year	
JRA	New York, NY	19	809	3.48%	
HTO	East Hampton, NY	7	238	1.02%	
LDJ	Linden, NJ	98	190	0.82%	
FRG	Farmingdale, NY	4	138	0.59%	
BDR	Bridgeport, CT	1	125	0.54%	
Total			1500	6.45%	



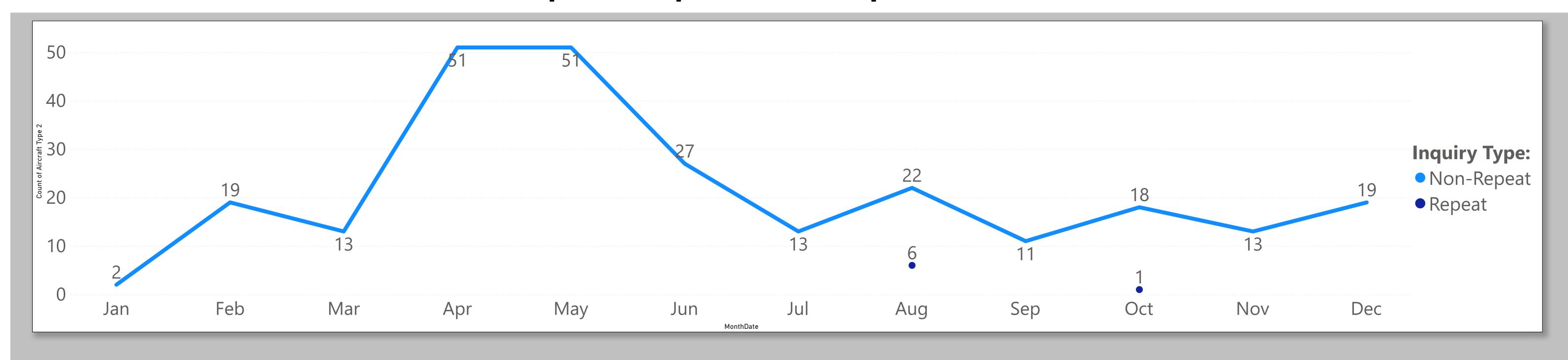
Los Angeles Helicopter Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



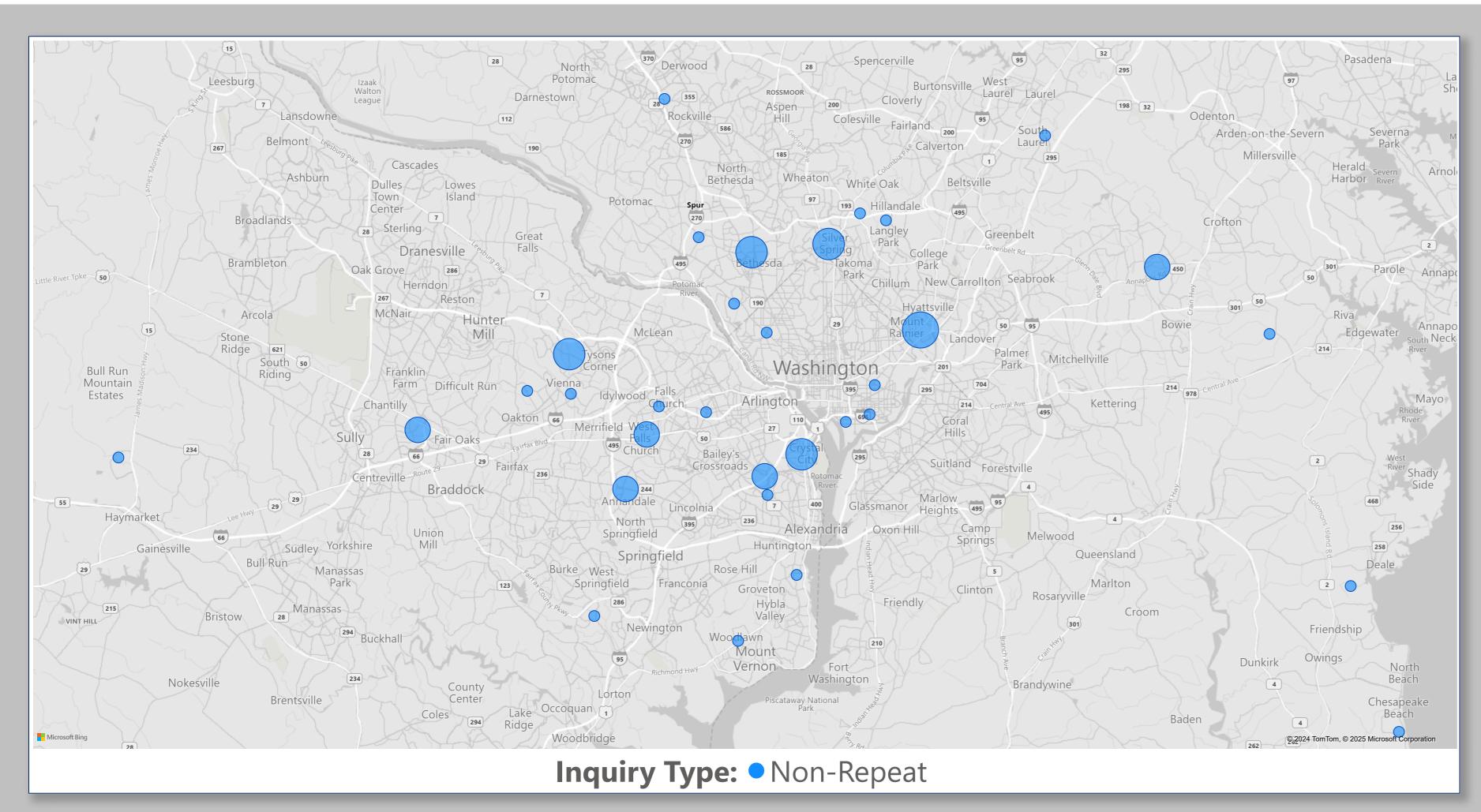
Locations with the Highest Number of Complaints					
Zip Code	e City, State	Individuals _	Total	% of Total for Year	
90024	Los Angeles, CA - Westwood	40	41	0.18%	
90095	Los Angeles, CA - UCLA	22	22	0.09%	
90025	Los Angeles, CA - Sawtelle	8	9	0.04%	
90712	Los Angeles, CA - Lakewood	5	6	0.03%	
90028	Los Angeles, CA - Hollywood	3	3	0.01%	
Total			81	0.35%	

Airports with the Highest Number of Complaints					
FAA Airport	City, State	Individuals —	Total	% of Total for Year	
LGB	Long Beach, CA	9	22	0.09%	
VNY	Van Nuys, CA	11	12	0.05%	
SNA	Santa Ana, CA	8	9	0.04%	
SMO	Santa Monica, CA	8	8	0.03%	
CNO	Chino, CA	6	6	0.03%	
Total			57	0.25%	



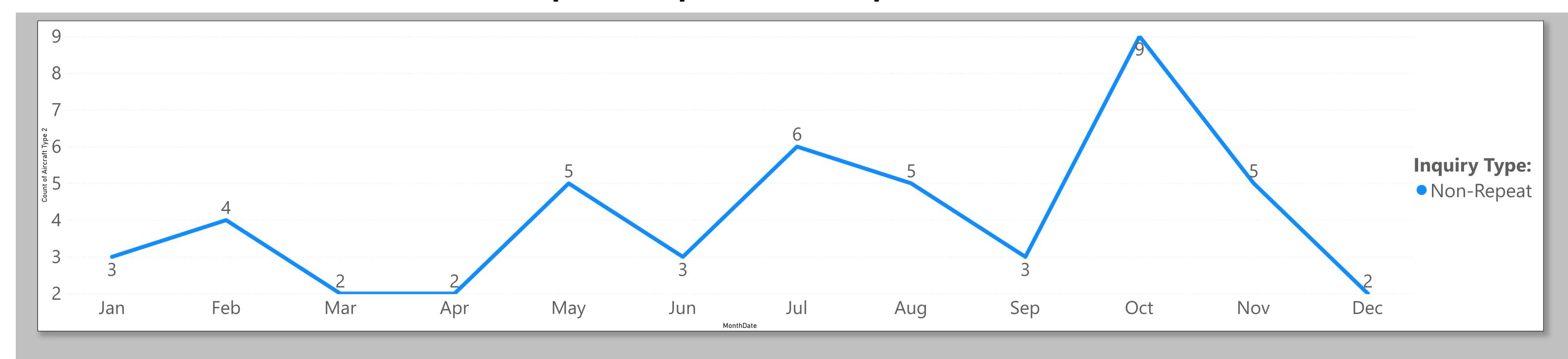
Washington DC Helicopter Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



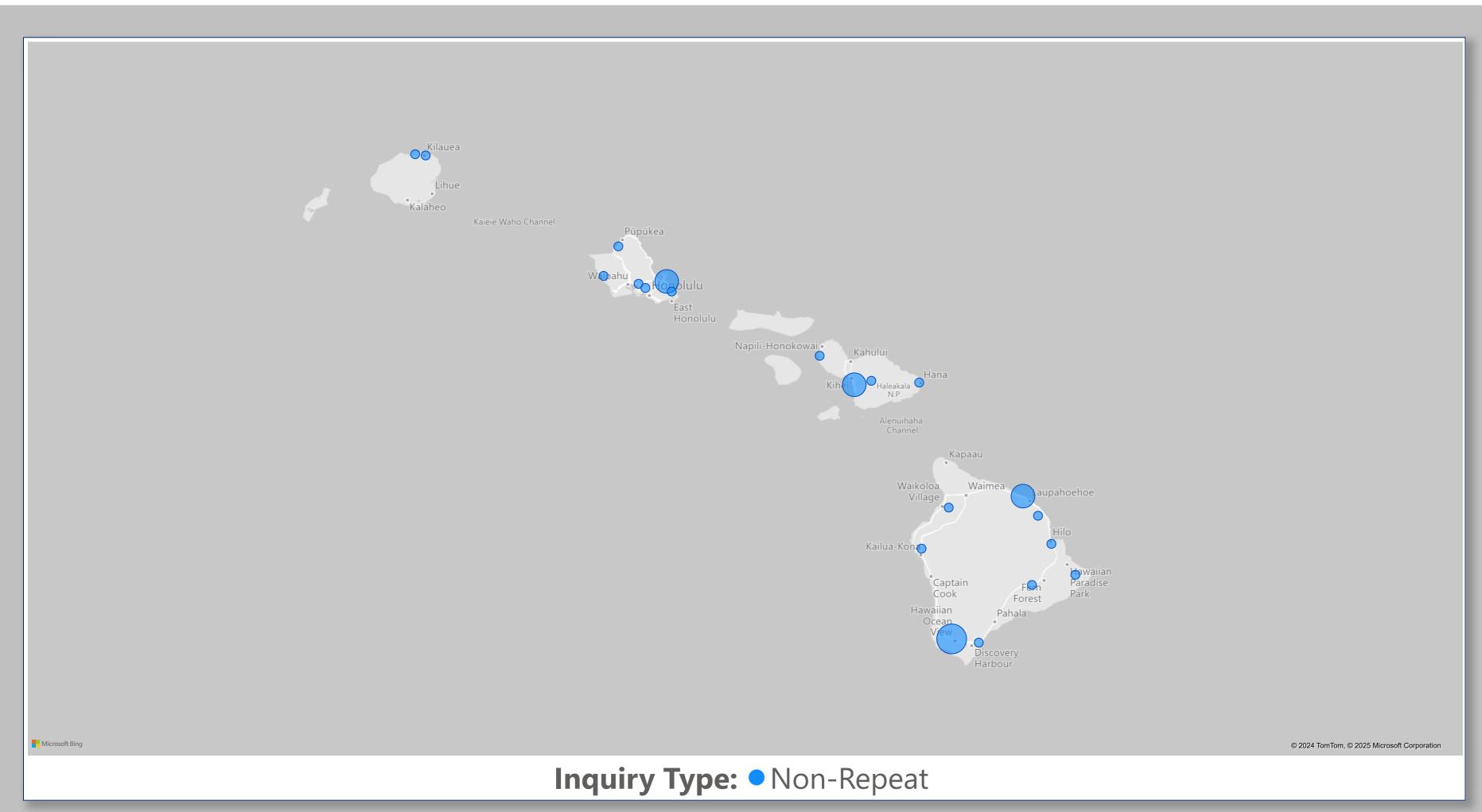
Locations with the Highest Number of Complaints					
Zip Code	e City, State	Individuals	Total	% of Total for Year	
20722	Brentwood, MD	1	4	0.02%	
20910	Silver Spring, MD	3	3	0.01%	
22182	Vienna, VA	3	3	0.01%	
22202	Arlington, VA	2	3	0.01%	
Total			13	0.06%	

Airports with the Highest Number of Complaints						
FAA Airpor	t City, State	Individuals	Total	% of Total for Year		
DCA	Arlington, VA	1	2	0.01%		
ADW	Camp Springs, MD	1	1	0.00%		
DAA	Fort Belvoir, VA	1	1	0.00%		
FMD	Frederick, MD	1	1	0.00%		
HEF	Manassas, VA	1	1	0.00%		
Total			6	0.03%		



Hawaii Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



Zip Cod	e City, State	Individuals	Total	% of Total for Year
96734	Kailua, HU	2	2	0.01%
96753	Kihei, HI	2	2	0.01%
96774	Ookala, HI	1	2	0.01%
96712	Haleiwa, HI	1	1	0.00%
96713	Hana, HI	1	1	0.00%
Total			8	0.03%

Airports with the Highest Number of Complaints						
FAA Airport	City, State	Individuals —	Total	% of Total for Year		
ITO	Hilo, HI	3	4	0.02%		
KOA	Kailua-Kona, HI	2	3	0.01%		
HNL	Honolulu, HI	2	2	0.01%		
HHI	Wahiawa, HI	1	1	0.00%		
HI01	Hanalei, HI	1	1	0.00%		
HNM	Hana, HI	1	1	0.00%		
LIH	Lihue, HI	1	1	0.00%		
Total			13	0.06%		

